

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**



FILED

09-24-10
04:59 PM

Order Instituting Rulemaking to the
Commission's Own Motion to Address
the Issue of Customers' Electric and
Natural Gas Service Disconnection

Rulemaking 10-02-005
(Filed February 5, 2010)

**REPLY COMMENTS OF SAN DIEGO GAS & ELECTRIC COMPANY
(U 902E) AND THE SOUTHERN CALIFORNIA GAS COMPANY (U 904G) TO THE
ADMINISTRATIVE LAW JUDGE'S RULING PROVIDING OPPORTUNITY FOR
COMMENTS AND ADDRESSING OTHER PHASE II ISSUES**

KIM F. HASSAN
101 Ash Street, HQ12
San Diego, California 92101
Telephone: (619) 699-5006
Facsimile: (619) 699-5027
Email: khassan@semprautilities.com

Attorney for
SAN DIEGO GAS & ELECTRIC COMPANY
SOUTHERN CALIFORNIA GAS COMPANY

September 24, 2010

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking to the
Commission's Own Motion to Address
the Issue of Customers' Electric and
Natural Gas Service Disconnection

Rulemaking 10-02-005
(Filed February 5, 2010)

**REPLY COMMENTS OF SAN DIEGO GAS & ELECTRIC COMPANY
(U 902E) AND THE SOUTHERN CALIFORNIA GAS COMPANY (U 904G) TO THE
ADMINISTRATIVE LAW JUDGE'S RULING PROVIDING OPPORTUNITY FOR
COMMENTS AND ADDRESSING OTHER PHASE II ISSUES**

I. INTRODUCTION

Pursuant to the Rules of Practice and Procedure of the California Public Utilities Commission (the "Commission"), San Diego Gas & Electric Company ("SDG&E") and the Southern California Gas Company ("SoCalGas"), (collectively, the "Joint Utilities"), provide their Reply Comments to *The Administrative Law Judge's Ruling Providing Opportunity for Comments and Addressing Other Phase II Issues* ("Ruling") issued on August 26, 2010.

II. DISCUSSION

1. The Residential Disconnection Settlement Agreement Resolves The Material Matters And Issues Raised in Phase II of This Proceeding As They Relate to SDG&E and SoCalGas

The Settlement Agreement reached between the Joint Utilities and the Intervenors¹ resolves the material issues in this proceeding as they relate to SDG&E and SoCalGas because it is a comprehensive approach that will advance the Commission's goal of helping residential customers to avoid disconnection. The keystone of the Settlement Agreement is the performance-based residential disconnection benchmark provision. The performance-based residential disconnection benchmarks serve to: 1) establish transparent metrics to evaluate the

¹ The Intervenors consist of Disability Rights Advocates, The Division of Ratepayer Advocates, The Greenlining Institute, The National Consumer Law Center, and The Utility Reform Network.

Joint Utilities' success in assisting customers to reduce disconnections; 2) establish clear metrics to evaluate the extent to which customer hardship has been moderated; 3) create incentives for the Joint Utilities to maintain their relatively low levels of residential disconnections and 4) develop a means to monitor success in reaching the most vulnerable of customers, i.e., CARE customers.

The remaining building blocks of the Settlement Agreement include, among other things, new and/or improved policies and practices to: 1) enhance communications with customers (especially CARE, FERA, and disabled customers); 2) educate customers on remote disconnection technologies; 3) improve customer education regarding ways to avoid disconnection; 4) develop a phase-in period before implementing remote disconnection; 5) enhance in-language communication efforts; 6) establish special disconnection policies for customers vulnerable to health and safety risks associated with service disconnection; 7) provide an extreme weather policy; and 8) augment disconnection data reporting requirements. Through consensus with the Intervenors, the Joint Utilities succeeded in developing an extensive Settlement Agreement that works to resolve the issues in this proceeding for SDG&E and SoCalGas.

2. The Commission Should Adopt a Hybrid Approach to Utility Disconnection Practices

The Joint Utilities look forward to working with the Commission, utilities, and other stakeholders to continue efforts to help customers avoid disconnection, but they do not necessarily advocate state-wide standardization of all utility disconnection practices. State-wide standardization of all utility disconnection practices may be unnecessary, inappropriate, and unproductive in accomplishing the Commission's goal to "reduce the number of residential gas and electric utility service disconnections" by "implementing best practices" among the utilities. Given the different levels of residential disconnections in each utility's service territory, as well

as differences in climate zones, fuel sources, income levels, costs of living, etc., some “best practices” may prove more effective than others and may require different levels of adjustments in some service territories. One size does not fit all. For that reason, the Joint Utilities propose that the Commission adopt a hybrid approach to utility disconnection practices, comprised of a combination of state-wide practices (such as notice of disconnection practices and accounting/billing practices) and utility specific practices (such as in-person disconnection practices and remote disconnection practices).² This approach will recognize important differences in the management of disconnection practices across the utility service territories, and more appropriately facilitate the goal of reducing residential disconnections.

3. Customers Do Not Require the Option to Select Their Bill Date

As stated in Opening Comments, the Joint Utilities do not endorse the proposal to allow customers to select their own bill date because the proposal is costly, wrought with problems, and is ultimately unnecessary. For instance, increased costs would likely result because a significant number of customers would likely select the same bill cycle (e.g., the first or last of the month) and the utilities would be forced to increase staffing to accommodate this increase.³ Implementation of this proposal would also result in decreases in revenue cycle efficiency and productivity. In any event, there is no need to require the utilities to allow customers to select their own monthly bill dates because the Joint Utilities’ billing and disconnection cycles offer

² The Commission has adopted a similar hybrid approach in the Energy Efficiency (“EE”) proceeding, in which each utility’s EE portfolio is comprised of a combination of EE statewide programs and utility-specific EE programs. Moreover, even with respect to the statewide EE programs, the mixture of measures is specific to each utility based on specific utility service territory characteristics.

³ Increased staffing would be required to: 1) complete the higher level of billing work for that bill cycle each month, 2) complete the processing and mailing of the higher level of bills for that bill cycle each month, 3) handle the increased call volumes resulting from the higher number of bills issued for that bill cycle each month, 4) process the higher number of payments for that bill cycle each month, and 5) complete the higher level of credit notices and collection orders for that bill cycle each month.

residential customers 19 calendar days from the mail date of the bill before payment is past due.⁴ As such, customers already enjoy the option of selecting when they will pay their utility bill.

Notwithstanding, if the Commission ultimately determines that this proposal will help customers avoid disconnection, the Commission should evaluate the arguments articulated by the Joint Utilities and consider the following options. First, if the Commission elects to allow customers to select their bill dates, the Commission should not do so until after full completion of Smart Meter implementation, and require customers to enroll in the utilities' automatic payment and e-bill programs.⁵ This option will likely require a limitation on the number of customers that may select the same bill cycle, e.g., the 1st and 30th of the month. In the alternative, if the Commission elects to allow customers to select their bill dates, the Joint Utilities propose to limit this option to only CARE and FERA customers.

III. CONCLUSION

The Joint Utilities appreciate this opportunity to share their reply comments and look forward to engaging in further dialogue.

Respectfully submitted,

/s/ Kim F. Hassan
KIM F. HASSAN
101 Ash Street, HQ12
San Diego, California 92101
Telephone: (619) 699-5006
Facsimile: (619) 699-5027
Email: khassan@semprautilities.com

Attorney for
SAN DIEGO GAS & ELECTRIC COMPANY
SOUTHERN CALIFORNIA GAS COMPANY

September 24, 2010

⁴ So long as a customer pays before a disconnect notice is issued, there is no negative impact to the customer's credit standing with the utility or with any credit reporting agency, and no need for an alternate bill date.

⁵ Smart Meter technology will help to alleviate many of the cost, staffing, meter reading, and efficiency issues discussed herein and in the Joint Utilities Opening Comments to the ALJ Phase II Ruling, at pp. 6-8. Due to system constraints, Smart Meter installation is a condition of SoCalGas being able to facilitate customers electing their own bill date.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing **REPLY**
COMMENTS OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902E) AND THE
SOUTHERN CALIFORNIA GAS COMPANY (U 904G) TO THE ADMINISTRATIVE
LAW JUDGE'S RULING PROVIDING OPPORTUNITY FOR COMMENTS AND
ADDRESSING OTHER PHASE II ISSUES on all parties identified in Docket No. R.10-02-
005 by U.S. mail and electronic mail, and by Federal Express to the assigned Commissioner(s)
and Administrative Law Judge(s).

Dated at San Diego, California, this 24th day of September, 2010.

/s/ JOEL DELLOSA
Joel Dellosa



California Public
Utilities Commission

CPUC Home

CALIFORNIA PUBLIC UTILITIES COMMISSION

Service Lists

PROCEEDING: R1002005 - CPUC - OIR TO ADDRESS
FILER: CPUC
LIST NAME: LIST
LAST CHANGED: SEPTEMBER 21, 2010

[DOWNLOAD THE COMMA-DELIMITED FILE](#)
[ABOUT COMMA-DELIMITED FILES](#)

[Back to Service Lists Index](#)

Parties

STEPHANIE C. CHEN
 THE GREENLINING INSTITUTE
 EMAIL ONLY
 EMAIL ONLY, CA 00000
 FOR: THE GREENLINING INSTITUTE

JOHN HOWAT
 NATIONAL CONSUMER LAW CENTER
 7 WINTHROP SQUARE, 4TH FLOOR
 BOSTON, MA 02110
 FOR: NATIONAL CONSUMER LAW CENTER

DARLENE R. WONG
 STAFF ATTORNEY
 NATIONAL CONSUMER LAW CENTER
 7 WINTHROP SQUARE, 4TH FLOOR
 BOSTON, MA 02110-1245
 FOR: NATIONAL CONSUMER LAW CENTER

VALERIE J. ONTIVEROZ
 SOUTHWEST GAS CORPORATION
 5241 SPRING MOUNTAIN ROAD
 LAS VEGAS, NV 89150
 FOR: SOUTHWEST GAS CORPORATION

DONALD L. SODERBERG
 SOUTHWEST GAS CORPORATION
 PO BOX 98510
 LAS VEGAS, NV 89193
 FOR: SOUTHWEST GAS CORPORATION

DEBI GALLO
 SOUTHWEST GAS CORPORATION
 PO BOX 98510
 LAS VEGAS, NV 89193-8510
 FOR: SOUTHWEST GAS CORPORATION

DEBRA BOSIEY
 SOUTHWEST GAS CORPORATION
 PO BOX 98510
 LAS VEGAS, NV 89193-8510
 FOR: SOUTHWEST GAS CORPORATION

ELENA MELLO
 SIERRA PACIFIC POWER COMPANY
 6100 NEIL ROAD
 RENO, NV 89520
 FOR: SIERRA PACIFIC POWER CO.

TREVOR DILLARD
 RAE REGULATORY RELATIONS
 SIERRA PACIFIC POWER COMPANY
 6100 NEAL ROAD, MS S4A50 / PO BOX 10100
 RENO, NV 89520-0024
 FOR: SIERRA PACIFIC POWER CO.

AKBAR JAZAYEIRI
 DIR OF REVENUE & TARIFFS
 SOUTHERN CALIFORNIA EDISON COMPANY (338)
 2241 WALNUT GROVE AVE. / PO BOX 800
 ROSEMEAD, CA 91770
 FOR: SOUTHERN CALIFORNIA EDISON COMPANY

CHRIS DOMINSKI
 SOUTHERN CALIFORNIA EDISON COMPANY
 2244 WALNUT GROVE AVENUE, SUITE 309
 ROSEMEAD, CA 91770
 FOR: SOUTHERN CALIFORNIA EDISON COMPANY

DOUG SNOW
 SOUTHERN CALIFORNIA EDISON COMPANY
 2244 WALNUT GROVE AVENUE
 ROSEMEAD, CA 91770
 FOR: SOUTHERN CALIFORNIA EDISON COMPANY

JIM YEE
SOUTHERN CALIFORNIA EDISON COMPANY
2244 WALNUT GROVE AVE.
ROSEMEAD, CA 91770
FOR: SOUTHERN CALIFORNIA EDISON COMPANY

JOHN MONTANYE
SOUTHERN CALIFORNIA EDISON
2244 WALNUT GROVE AVE.
ROSEMEAD, CA 91770
FOR: SOUTHERN CALIFORNIA EDISON COMPANY

MARYBETH QUINLAN
SOUTHERN CALIFORNIA EDISON CO.
2244 WALNUT GROVE AVENUE
ROSEMEAD, CA 91770
FOR: SOUTHERN CALIFORNIA EDISON COMPANY

MONICA GHATTAS
SOUTHERN CALIFORNIA EDISON COMPANY
2244 WALNUT GROVE AVENUE
ROSEMEAD, CA 91770
FOR: SOUTHERN CALIFORNIA EDISON COMPANY

RONALD MOORE
SR. REGULATORY ANALYST
GOLDEN STATE WATER COMPANY
630 EAST FOOTHILL BLVD.
SAN DIMAS, CA 91773
FOR: GOLDEN STATE WATER COMPANY
(U-913-E)

KIM F. HASSAN
SAN DIEGO GAS & ELECTRIC COMPANY
101 ASH STREET, HQ-12
SAN DIEGO, CA 92101
FOR: SAN DIEGO GAS & ELECTRIC COMPANY,
SOUTHERN CALIFORNIA GAS

TODD J. CAHILL
SAN DIEGO GAS & ELECTRIC COMPANY
8330 CENTURY PARK COURT
SAN DIEGO, CA 92123
FOR: SAN DIEGO GAS & ELECTRIC COMPANY

KATHY WICKWARE
SAN DIEGO GAS & ELECTRIC CO.
8330 CENTURY PARK COURT, CP32C
SAN DIEGO, CA 92123-1548
FOR: SAN DIEGO GAS & ELECTRIC CO.

AUSTIN M. YANG
CITY AND COUNTY OF SAN FRANCISCO
OFFICE OF THE CITY ATTORNEY, RM. 234
1 DR. CARLTON B. GODDLETT PLACE
SAN FRANCISCO, CA 94102
FOR: CITY AND COUNTY OF SAN FRANCISCO

DENNIS J. HERRERA
CITY AND COUNTY OF SAN FRANCISCO
CITY HALL, ROOM 234
SAN FRANCISCO, CA 94102
FOR: CITY AND COUNTY OF SAN FRANCISCO

JEANNE SMITH
SOUTHERN CALIFORNIA EDISON COMPANY
601 VAN NESS AVE.
SAN FRANCISCO, CA 94102
FOR: SOUTHERN CALIFORNIA EDISON COMPANY

HARVEY Y. MORRIS
CALIF PUBLIC UTILITIES COMMISSION
LEGAL DIVISION
ROOM 5036
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214
FOR: DRA

MARION PELEO
CALIF PUBLIC UTILITIES COMMISSION
LEGAL DIVISION
ROOM 4107
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214
FOR: DRA

RASHID A. RASHID
CALIF PUBLIC UTILITIES COMMISSION
LEGAL DIVISION
ROOM 4107
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214
FOR: DRA

SARAH J. SMITH
SOUTHERN CALIFORNIA EDISON COMPANY
601 VAN NESS AVENUE, STE 2040
SAN FRANCISCO, CA 94102-6310
FOR: SOUTHERN CALIFORNIA EDISON COMPANY

HAYLEY GOODSON
THE UTILITY REFORM NETWORK
115 SANSOME STREET, SUITE 900
SAN FRANCISCO, CA 94104
FOR: THE UTILITY REFORM NETWORK

BERNARD LAM
PACIFIC GAS AND ELECTRIC COMPANY
77 BEALE STREET, MAIL CODE B10C
SAN FRANCISCO, CA 94105
FOR: PACIFIC GAS AND ELECTRIC COMPANY

BRIAN CHERRY
PACIFIC GAS AND ELECTRIC COMPANY (39)
77 BEALE STREET ROOM 1087
SAN FRANCISCO, CA 94105
FOR: PACIFIC GAS AND ELECTRIC COMPANY
(U-39-E/G)

DANIEL F. COOLEY
ATTORNEY AT LAW
PACIFIC GAS AND ELECTRIC COMPANY
77 BEALE STREET, B30A, PO BOX 7442
SAN FRANCISCO, CA 94105
FOR: PACIFIC GAS AND ELECTRIC COMPANY

DAVID POSTER
PACIFIC GAS AND ELECTRIC COMPANY
77 BEALE STREET, MC B10A
SAN FRANCISCO, CA 94105
FOR: PACIFIC GAS AND ELECTRIC COMPANY

SHILPA RAMAIYA
PACIFIC GAS & ELECTRIC COMPANY
245 MARKET STREET, MAIL CODE N3C

MICHAEL B. DAY
GOODIN MACBRIDE SQUERI RITCHIE & DAY LLP
505 SANSOME STREET, SUITE 900

SAN FRANCISCO, CA 94105
FOR: PACIFIC GAS AND ELECTRIC COMPANY

SAN FRANCISCO, CA 94111-3133
FOR: WILD GOOSE STORAGE

JOHN DUTCHER
MOUNTAIN UTILITIES
3210 CORTE VALENCIA
FAIRFIELD, CA 94534-7875
FOR: MOUNTAIN UTILITIES (U-906-E)

MELISSA W. KASNITZ
DISABILITY RIGHTS ADVOCATES
2001 CENTER STREET, FOURTH FLOOR
BERKELEY, CA 94704-1204
FOR: DISABILITY RIGHTS ADVOCATES

THOMAS R. DILL
PRESIDENT
LODI GAS STORAGE, LLC
23265 N. STATE RT. 99 W. FRONTAGE RD
ACAMPO, CA 95220
FOR: LODI GAS STORAGE, LLC (U-912-G)

MICHAEL LAMOND
ALPINE NATURAL GAS OPERATING COMPANY
PO BOX 550
15 ST. ANDREWS ROAD, SUITE 7
VALLEY SPRINGS, CA 95252
FOR: ALPINE NATURAL GAS OPERATING CO.
NO. 1, LLC (U-909-G)

WAYNE AMER
PRESIDENT
MOUNTAIN UTILITIES (906)
PO BOX 205
KIRKWOOD, CA 95646
FOR: MOUNTAIN UTILITIES (U-906-E)

JAMES HODGES
1069 45TH STREET
SACRAMENTO, CA 95819
FOR: ASSOCIATION OF CALIFORNIA
COMMUNITY AND ENERGY SERVICES (ACCES);
THE EAST L.A. COMMUNITY UNION; THE
MARAVILLA FOUNDATION

RAYMOND J. CZAHAH, C.P.A.
WEST COAST GAS COMPANY
9203 BEATTY DRIVE
SACRAMENTO, CA 95826
FOR: WEST COAST GAS COMPANY

ARIEL SON
PACIFICORP
825 N.E. MULTNOMAH, SUITE 300
PORTLAND, OR 97232
FOR: PACIFICORP

CATHIE ALLEN
DIR., REGULATORY AFFAIRS
PACIFICORP
825 NE MULTNOMAH STREET, SUITE 2000
PORTLAND, OR 97232
FOR: PACIFICORP

JASON A. DUBCHAK
WILD GOOSE STORAGE LLC
607 8TH AVENUE S.W., SUITE 400
CALGARY, AB T2P OA7
CANADA
FOR: WILD GOOSE STORAGE LLC

Information Only

CASSANDRA SWEET
DOW JONES NEWSWIRES
EMAIL ONLY
EMAIL ONLY, CA 00000

HOLLY LLOYD
SOUTHWEST GAS CORPORATION
5241 SPRING MOUNTAIN ROAD
LAS VEGAS, NV 89150

KRISTIEN TARY
STATE REGULATORY AFFAIRS
SOUTHWEST GAS CORPORATION
5241 SPRING MOUNTAIN ROAD
LAS VEGAS, NV 89150

CATHERINE MAZZEO
SOUTHWEST GAS CORPORATION
5241 SPRING MOUNTAIN ROAD
LAS VEGAS, NV 89150-0002

GREGORY HEALY
SOCALGAS/SDG&E
555 WEST FIFTH STREET, GT14D6
LOS ANGELES, CA 90013

DANIEL A. DELL'OSA
SAN GABRIEL VALLEY WATER COMPANY
11142 GARVEY AVE., PO BOX 6010
EL MONTE, CA 91733-2425

TIMOTHY J. RYAN
SAN GABRIEL VALLEY WATER CO.
11142 GARVEY AVE., PO BOX 6010
EL MONTE, CA 91733-2425

CASE ADMINISTRATION
SOUTHERN CALIFORNIA EDISON COMPANY
2244 WALNUT GROVE AVE. / PO BOX 800
ROSEMEAD, CA 91770

JENNIFER M. TSAO SHIGEKAWA
SOUTHERN CALIFORNIA EDISON COMPANY
2244 WALNUT GROVE AVENUE
ROSEMEAD, CA 91770

CENTRAL FILES
SDG&E AND SOCALGAS
8330 CENTURY PARK COURT, CP31-E
SAN DIEGO, CA 92123-1550

MICHAEL A. BAILEY
25801 MARGUERITE PARKWAY, NO. 103
MISSION VIEJO, CA 92692

JEANNE M. SOLE
CITY AND COUNTY OF SAN FRANCISCO
CITY HALL, RM 234

1 DR. CARLTON B. GOODLET PLACE
SAN FRANCISCO, CA 94102-4682

THERESA BURKE
SAN FRANCISCO PUC
1155 MARKET STREET, 4TH FLOOR
SAN FRANCISCO, CA 94103

BONNIE TAM
PACIFIC GAS AND ELECTRIC COMPANY
77 BEALE STREET, MC B10A, PO BOX 770000
SAN FRANCISCO, CA 94105

KAREN FORSGARD
PACIFIC GAS AND ELECTRIC COMPANY
77 BEALE STREET, B10A / BOX 770000 B8Q
SAN FRANCISCO, CA 94105

CALIFORNIA ENERGY MARKETS
425 DIVISADERO ST., SUITE 303
SAN FRANCISCO, CA 94117

CALIFORNIA ENERGY MARKETS
425 DIVISADERO ST., SUITE 303
SAN FRANCISCO, CA 94117

MICHELLE L. WILSON
PACIFIC GAS AND ELECTRIC COMPANY
PO BOX 7442, LAW DEPT.
SAN FRANCISCO, CA 94120

CASE ADMINISTRATION
PACIFIC GAS & ELECTRIC COMPANY
PO BOX 770000; MC B9A
SAN FRANCISCO, CA 94177

DAREN CHAN
PACIFIC GAS AND ELECTRIC COMPANY
PO BOX 770000, MAIL CODE B9A
SAN FRANCISCO, CA 94177

ED LUCHA
PACIFIC GAS AND ELECTRIC COMPANY
PO BOX 770000, MAIL CODE B9A
SAN FRANCISCO, CA 94177

ALICIA MILLER
THE GREENLINING INSTITUTE
1918 UNIVERSITY AVENUE, 2ND FLOOR
BERKELEY, CA 94704

SAMUEL S. KANG
THE GREENLINING INSTITUTE
1918 UNIVERSITY AVENUE, SECOND FLOOR
BERKELEY, CA 94704

JACK KRIEG
MODESTO IRRIGATION DISTRICT
1231 11TH STREET
MODESTO, CA 95354

JOY A. WARREN
MODESTO IRRIGATION DISTRICT
1231 11TH STREET
MODESTO, CA 95354

LINDA FISHER
MODESTO IRRIGATION DISTRICT
1231 11TH STREET
MODESTO, CA 95354

LOU HAMPEL
MODESTO IRRIGATION DISTRICT
1231 11TH STREET
MODESTO, CA 95354

LORENZON TRAN-HAGOS
885 EMBARCADERO DR.
SACRAMENTO, CA 95605

RON AKER
PACIFIC GAS AND ELECTRIC COMPANY
885 EMBARCADERO DR., ROOM 1113
SACRAMENTO, CA 95606

BARB COUGHLIN
PACIFICORP
825 NE MULTNOMAH, SUITE 800
PORTLAND, OR 97232

MARISA DECRISTOFORO
PACIFICORP
825 NE MULTNOMAH STREET, SUITE 800
PORTLAND, OR 97232

MICHELLE R. MISHOE
PACIFICORP
825 NE MULTNOMAH STREET, SUITE 1800
PORTLAND, OR 97232

State Service

TORY FRANCISCO
CALIFORNIA PUBLIC UTILITIES COMMISSION
EMAIL ONLY
EMAIL ONLY, CA 00000

AVA N. TRAN
CALIF PUBLIC UTILITIES COMMISSION
ENERGY DIVISION
AREA 4-A
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

BRUCE DEBERRY
CALIF PUBLIC UTILITIES COMMISSION
DIVISION OF ADMINISTRATIVE LAW JUDGES
ROOM 5043
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

DONALD J. LAFRENZ
CALIF PUBLIC UTILITIES COMMISSION
ENERGY DIVISION
AREA 4-A
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

KAREN WATTS-ZAGHA
CALIF PUBLIC UTILITIES COMMISSION
ENERGY PRICING AND CUSTOMER PROGRAMS BRA
ROOM 4104
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

LEE-WHEI TAN
CALIF PUBLIC UTILITIES COMMISSION
ENERGY PRICING AND CUSTOMER PROGRAMS BRA
ROOM 4102
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214
FOR: DRA

MATTHEW DEAL
CALIF PUBLIC UTILITIES COMMISSION
POLICY & PLANNING DIVISION
ROOM 5119
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

ZAIDA AMAYA-PINEDA
CALIF PUBLIC UTILITIES COMMISSION
ENERGY DIVISION
770 L STREET, SUITE 1050
SACRAMENTO, CA 95814

[TOP OF PAGE](#)
[BACK TO INDEX OF SERVICE LISTS](#)