



Rates Are Unaffordable for Hundreds of Thousands of CARE Customers

FILED

PG&E CARE Customers in Arrears or Disconnected in 2010-11

04-22-11
04:59 PM

Month	Active CARE Accounts	90+ days in arrears	Sent termination notice	Disconnected
Jan. 2010	1,367,674	91,748	114,342	5,001
Feb. 2010	1,399,757	76,497	134,925	6,173
Mar. 2010	1,430,889	80,939	155,689	7,497
Apr. 2010	1,441,926	90,938	141,714	7,652
May 2010	1,448,955	101,230	119,260	7,364
June 2010	1,463,197	106,466	142,387	9,216
July 2010	1,460,731	125,389	57,600	4,152
Aug. 2010	1,473,872	146,593	45,391	4,892
Sept. 2010	1,479,574	163,967	64,342	5,256
Oct. 2010	1,490,404	160,982	85,877	7,251
Nov. 2010	1,490,577	159,371	90,303	7,022
Dec. 2010	1,499,942	162,139	97,819	6,281
Jan. 2011	1,520,317	data not available	91,077	7,297
Feb. 2011	1,534,548	data not available	100,848	6,997

(Source: PG&E's March 2011 monthly disconnect report in R.10-02-005)

● To this situation, the Proposed Decision & Alternate Proposed Decision would increase ALL CARE customers' bills:

- The customer charge (Alt. PD) would increase all CARE customers bills by **\$2.40/mo.**

- The CARE Tier 3 rate (PD/Alt. PD) would increase moderate CARE energy users' bills by **\$18.33/mo.** (climate zone W in 2013)

- The baseline quantity adjustment also increases bills for the vast majority of CARE customers