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**CARE Usage Compared to Non-CARE Usage, Disaggregated by Tiers**

<b>Average monthly usage in 2009 in kWh in various tiers;</b>			
	<b>CARE customers</b>	<b>Non-CARE customers</b>	<b>CARE usage/ Non-CARE usage</b>
<b>Tier 5</b>	21.3	28.0	76.13%
<b>Tier 4</b>	35.1	44.6	78.68%
<b>Tier 3</b>	72.9	83.2	87.58%
<b>Tier 2</b>	57.1	59.8	95.40%
<b>Tier 1</b>	360.3	331.2	108.79%

(Source: Greenlining Opening Brief, Table 7)

**CARE Tier 5 Usage Compared to Non-CARE Tier 5 Usage, Extreme Outliers Removed**

<b>Average Tier 5 monthly usage in kWh when CARE outliers are removed;</b>			
	<b>CARE customers</b>	<b>Non-CARE customers</b>	<b>CARE usage/ Non-CARE usage</b>
<b>All outliers removed</b>	5.0	28.0	17.9%

(Source: Greenlining Opening Brief, Table 8)

**CARE Usage Compared to Non-CARE Usage, Disaggregated by Climate Zone**

<b>Average Monthly Energy Usage in kWh in 2009 (all tiers)</b>				
<b>Climate Zone</b>	<b>% of CARE Population</b>	<b>CARE Usage</b>	<b>Non-CARE Usage</b>	<b>CARE Usage/Non-CARE Usage</b>
<b>Z</b>	0%	739	305	242%
<b>Y</b>	1%	783	528	148%
<b>V</b>	2%	736	592	124%
<b>Q</b>	0%	1,031	856	120%
<b>P</b>	4%	786	701	112%
<b>T</b>	21%	391	383	102%
<b>R</b>	18%	691	713	97%
<b>S</b>	19%	641	681	94%
<b>X</b>	27%	494	541	91%
<b>W</b>	9%	658	726	91%
<b>Total</b>	<b>100%</b>	<b>568</b>	<b>550</b>	<b>103%</b>

(Source: Greenlining Opening Brief, Table 10)

**CARE and Non-CARE Tier 5 Usage, Disaggregated by Climate Zone**

**CARE Customers' Monthly Average Usage in 2009  
Within Tier 5 – By Climate Zone (in kWh)**

<b>Climate Zone</b>	<b>% of CARE Population</b>	<b>Tier 5 Usage</b>	<b>CARE Tier 5 Usage compared to Non-CARE</b>
<b>Z</b>	0%	43	423%
<b>V</b>	2%	243	182%
<b>Q</b>	0%	192	174 %
<b>Y</b>	1%	64	165%
<b>P</b>	4%	28	124%
<b>T</b>	21%	19	72%
<b>S</b>	19%	19	65%
<b>R</b>	18%	21	64%
<b>X</b>	27%	18	50%
<b>W</b>	9%	17	47%
<b>Total</b>	<b>100%</b>	<b>23</b>	<b>71%</b>

(Source: Greenlining Opening Brief, Table 11)