

TRP/gd2 12/28/2010



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BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking Regarding
Revisions to the California High Cost
Fund B Program.

Rulemaking 09-06-019
(Filed June 18, 2009)

**ADMINISTRATIVE LAW JUDGE'S RULING
PROVIDING APPENDIX ATTACHMENT IN WORD FORMAT AND
CORRECTING CLERICAL ERRORS**

The document attached to this ruling is a duplicate version of the billing notice template shown as Appendix 1 in the ruling issued in this docket on December 24, 2010. The version of the Appendix 1 attached to that ruling was formatted as a PDF document. The version of Appendix 1 attached hereto is formatted in Microsoft Word to facilitate easier use in preparing customer notices.

This ruling also corrects certain clerical errors. On Page 4 of the December 24, 2010, ruling, the following correction is noted: The PPH's listed for San Francisco, Bakersfield, San Jose all show a start time of 2:00 **a.m.** The correct start time for each of these PPHs should be shown as 2:00 **p.m.**

On Page 2 of the ruling first line and on Page 5, the phone numbers shown are incorrect. The ruling should be corrected to state that inquiries "may be directed to the Public Advisor at (415) 703-2074 or 866-849-8390 (toll free), or e-mail at public.advisor@cpuc.ca.gov."

Also, the phone contact number 415-703-2299 should be deleted from Pages 2 and 5 of the ruling.

These corrections in previous ruling are hereby adopted.

IT IS RULED that the attached document from Appendix 1 of the December 24, 2010, ruling is provided in Microsoft Word format to facilitate easier use in preparing customer notices pursuant to the December 24, 2010, ruling. The clerical corrections in the December 24, 2010, ruling as identified above are hereby adopted.

Dated December 28, 2010 in San Francisco, California.

/s/ THOMAS R. PULSIFER
Thomas R. Pulsifer
Administrative Law Judge

INFORMATION REGARDING SERVICE

I have provided notification of filing to the electronic mail addresses on the attached service list.

Upon confirmation of this document's acceptance for filing, I will cause a hard copy of the filed document to be served upon the service list to this proceeding by U.S. mail. The service list I will use to serve the hard copy of the filed document is current as of today's date.

Dated December 28, 2010, at San Francisco, California.

/s/ GLADYS M. DINGLASAN
Gladys M. Dinglasan

N O T I C E

Parties should notify the Process Office, Public Utilities Commission, 505 Van Ness Avenue, Room 2000, San Francisco, CA 94102, of any change of address to ensure that they continue to receive documents. You must indicate the proceeding number on the service list on which your name appears.

The Commission's policy is to schedule hearings (meetings, workshops, etc.) in locations that are accessible to people with disabilities. To verify that a particular location is accessible, call: Calendar Clerk (415) 703-1203.

If specialized accommodations for the disabled are needed, e.g., sign language interpreters, those making the arrangements must call the Public Advisor at (415) 703-2074 or TDD# (415) 703-2032 five working days in advance of the event.

Si necesita asistencia en Español, tenemos representantes de servicio al cliente disponibles para ayudarle cuando lo solicite, por favor llame al número 1-800-

NOTIFICATION OF PUBLIC PARTICIPATION HEARINGS SPONSORED BY THE CALIFORNIA PUBLIC UTILITIES COMMISSION (CPUC) FOR ORDER INSTITUTING RULEMAKING PROCEEDING R.09-06-019
Your Participation and Comments are Important to Us!

The CPUC will be holding Public Participation Hearings (PPH) to discuss changes to basic telephone service.

Today, basic telephone service includes the following:

- Unlimited local calling
- Access to directory assistance, operator, and telephone relay services
- Access to N11 services, directory listing, white page phone directory, and 800 toll-free services at no charge
- Access to California LifeLine discounts and information
- Choice of long distance carrier
- 900/976 blocking and bill adjustment

Since the CPUC adopted this definition many years ago, basic telephone service has changed with new providers offering consumers new forms of phone service. In response to these changes, the CPUC is considering changing what basic phone service should now include. We hope that a change in the definition will allow more phone service providers to offer California LifeLine discounts to consumers. *Some of the possible changes could affect how local calls are billed, choices for long distance calling, and service quality standards."*

The CPUC will be holding Public Participation Hearings (PPH) to discuss the proposed changes for what makes up basic telephone service



For more information go to WWW.CPUC.CA.GOV

Enter your comments at www.blank.com or e-mail public.advisor@cpuc.ca.gov

Attend one or more of the Public Participation Hearings.

Call the CPUC, Public Advisor's Office (PAO) at 415.703.2074
 866.849.8390 Toll Free
 415.703.5282 TTY
 866.836.7825 TTY Toll Free

Write to the CPUC, PAO at 505 Van Ness Ave. San Francisco, CA 94102

PPH	Location	Time
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(See Page 4 of Ruling for listing of times and locations of PPHs.)

Please be sure to refer to R.09-06-019 in your written correspondence or e-mail. All comments will be shared with decision-makers. All e-mails and written correspondence will become part of the formal correspondence file for this proceeding and the public comment record.

A copy of the rulemaking is available from the CPUC's Central Files Office at 505 Van Ness Avenue San Francisco, CA Monday through Friday, 8am to noon and at <http://docs.cpuc.ca.gov>

If specialized accommodations are needed, such as sign language or other interpreters, please contact the CPUC's Public Advisor's Office (PAO) at least 3 to 5 working days prior to the date needed.