



California Public Utilities Commission

505 Van Ness Ave., San Francisco

PRESS RELEASE

FOR IMMEDIATE RELEASE

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CPUC INVESTIGATIONS RESULT IN ENFORCEMENT ACTIONS AND FINES IMPOSED ON VARIOUS MOVING COMPANIES

SAN FRANCISCO, October 27, 2008 – The California Public Utilities Commission (CPUC), in its ongoing commitment to consumer protection, has taken a number of actions to protect consumers from illegally operating moving companies.

During the third quarter of 2008, the CPUC's Consumer Protection and Safety Division (CPSD) took the following enforcement actions against moving companies for violations of the Public Utilities Code and CPUC rules and regulations, including Maximum Rate Tariff 4 (MAX 4), which contains maximum rates that carriers must observe as well as rules and regulations governing intrastate moves.

Administrative Citation

Three companies were cited and fined (totaling \$3,000) for violations ranging from:

1. Operating and advertising without a valid permit (unlicensed, prior to issuance, suspension)
2. Failure to procure evidence of public liability (PLPD) insurance coverage
3. Failure to issue documents in conformance with MAX 4 requirements
4. Failure to assess the proper rates in MAX 4
5. Failure to issue the Important Notice to shippers

Companies cited were:

1. Golden Bear Moving and Storage Inc., South San Francisco (MTR 190,285)
2. Roberto Arias dba Roberto Arias Moving Co. Palo Alto (Unlicensed)
3. SM & S Relocation, Inc., San Jose (MTR 190474)



Phone Disconnect

In its ongoing efforts to clamp down on illegal moving companies, the CPUC had telephone service shut off to three moving companies operating in California without a household goods permit.

These companies continue to advertise and hold themselves out to engage in the business of transporting used household goods, notwithstanding CPUC staff directives to immediately stop unlawful acts and to obtain a household goods permit. According to Section 5322 of the Public Utilities Code, any person aggrieved by this action may file a complaint with the CPUC and request a hearing.

1. **Craig Gilliam dba Five Star Moving, San Bruno (Unlicensed).** Defendant advertises his unlawful moving business on Craigslist and the Internet. Notwithstanding CPSD's Cease and Desist letter directing defendant to immediately cease all unlawful advertisements, defendant continues to violate the law as evidenced by CPSD sting call. On July 14, 2008, CPSD obtained an order "Finding of Probable Cause" signed by San Mateo County Superior Court Judge John W. Runde. The order finds that telephone service (at two numbers) was being used to violate criminal laws of the State of California. The respondent may file a complaint and request hearing before the CPUC.
2. **Dale Harvey doing business as The Moving Guys, Santee (Unlicensed) -** Defendant advertises his unlawful moving business in various ways including the Yellow Pages directory, specifically the San Diego area July 2008 issue, the Internet, and via more than 100 business cards and flyers taped to the mailboxes at several apartment complexes throughout San Diego County. Notwithstanding CPSD's Cease and Desist letters directing defendant to immediately cease all unlawful advertisements, defendant continues to violate the law as evidenced by CPSD sting calls. On September 17, 2008, CPSD obtained an order "Finding of Probable Cause" signed by San Diego County Superior Court Judge Frank A. Brown. The order finds that telephone service was being used to violate criminal laws of the State of California. The respondent may file a complaint and request hearing before the CPUC.
3. **Gregory Perez, doing business as Gregg's Movers, Encinitas (Unlicensed) -** Defendant advertises his unlawful moving business in various medias including Craigslist, and its own website in which defendant represents himself as a household goods mover and presents testimony from three former customers regarding their moving experience. Defendant rents trucks from Budget Truck Rental to provide the unlawful moving services. Notwithstanding CPSD's Cease and Desist letters directing defendant to immediately cease all unlawful advertisements, defendant continues to violate the law as evidenced by CPSD sting call. On September 25, 2008, CPSD obtained an order "Finding of Probable Cause" signed by San Diego County Superior Court Judge William S. Dato. The order finds that telephone service was being used to violate criminal laws of the State of California. The respondent may file a complaint and request hearing before the CPUC.



Official Notice

Seventeen companies were issued Official Notice for one or more of these violations:

1. Documentation violation (Combined Agreement For Moving Services and Shipping Order and Freight Bill)
2. Engaging workers without procuring workers' compensation insurance coverage
3. Failing to maintain a claim register, in violation of MAX 4
4. Failing to observe MAX 4 rules on Estimated Cost of Service
5. No Important Notice About Your Move
6. Operating after revocation of permit
7. Operating and advertising without a permit
8. Operating outside the scope of its authority (local moves only)
9. Time bar not properly completed; incorrect computation of time

The companies cited were:

1. Amax Transportation, Inc., Tina Li, CEO, Arcadia (MTR 190514-Pending)
2. Atlas Moving, Shugi Zhou & Li Li, General Partnership, Alhambra (MTR 190528-Pending)
3. Lenin Flores dba Lenin Delivery Service, Cathedral City (Unlicensed)
4. Choa Hoi Luk dba Luck Moving Co., Alhambra (MTR 190501)
5. Chun Wei Wang (CFO) dba Cal Spring Transportation, Inc., San Jose (MTR 190516-pending)
6. Cirilo Octaviano dba 680 Movers, Pleasant Hill (Unlicensed)
7. Day Haul Freight, Inc., Tsan Ju Yang, President, Alhambra (MTR 190527-Pending)
8. Great Dane Moving, Bakersfield (MTR 130609)
9. Hong Hy Thach dba Hong's Moving, Rosemead (MTR 190504-Pending)
10. Kirk D. Williams dba Pacific Coast Movers & Back Breaker Movers, Santa Maria (MTR 190443)
11. Ryan Carden dba Small Move Inc., Reseda (Unlicensed)
12. Safety Transportation, Inc., Ming Tat Leung, President, Alhambra (MTR 190515-Pending)
13. Scott Maison dba Affordable Moving and Storage of Orange County, Garden Grove (MTR 190081)
14. Scout Relocation, Inc. San Jose (MTR 190371)
15. Shi Song dba Just Moving Company, Alhambra (MTR 190507-Pending)
16. Sunny Chow dba Sunny Moving, Rosemead (MTR 190517-Pending)
17. William Ingram Jr and Theresa Ingram dba Tiny Movers, Sylmar (MTR 189102)
18. Zhi Qiang Sun dba Sun's Transport Co, Arcadia (MTR 190503-Pending)

Cease and Desist Notice



CPUC issued 31 cease and desist notices to the companies listed below for operating and advertising as a household goods carrier without a valid permit:

1. A Budget Movers/Wilson Moving and Storage, Garden Grove (MTR 171114 Revoked)
2. Al Dut dba Professional Moving and Storage, Pomona (Unlicensed)
3. All Mighty Moving, El Cajon (Unlicensed)
4. American Choice Van Lines LLC, San Jose (MTR 190490)
5. Behrouz Azarvand & Mercedes Hallibuton dba Azar's Moving, Novato (MTR 190486–Denied)
6. Best Movers, Lakeside (Unlicensed)
7. Carlos Espinoza dba Delivery Solutions By Carlos, Cathedral City (MTR-None)
8. Craig and Christina Gilliam dba Five Star Moving (Unlicensed)
9. Crystal Mora dba Ready to Move U, Oceanside (Unlicensed)
10. Fabricio Lunardi, Santa Clara (Unlicensed)
11. Francisco Alvarez dba The Roosters Moving Company, San Jose (Unlicensed)
12. Geffen Management Corp. dba Allegiance Moving Solutions (MTR 190457)
13. Jaime R. Garcia dba Anything Anywhere Packing Shipping, Los Angeles (MTR 179255-Revoked)
14. Kimberly Peraza dba 2 Strong Movers, Victorville (Unlicensed)
15. Lenin Flores dba Lenin Delivery Service, Cathedral City (Unlicensed)
16. Linda Ayala dba Payless Movers, Garden Grove (MTR 190510 Pending)
17. Marlon Arauz dba Door to Door Moving, Palm Desert (Unlicensed)
18. Marlon Arzuz dba Door To Door Moving and Delivery Service, Palm Desert (Unlicensed)
19. Mike Benefico dba Best Movers, Lakeside (Unlicensed)
20. Neal Crofton dba 2 Irish Movers, San Francisco (Unlicensed)
21. Paul Quarcini dba Paul's Deliveries, Vista (Unlicensed)
22. Peng Liu dba Armstrong Movers, and Eric@armstrong-movers.com, Hayward (Unlicensed)
23. QPSA/The Movers, Beaumont (Unlicensed)
24. Rafael Wald & Samuel Swartz dba Arrowflight Van Lines Inc., Sherman Oaks (MTR 190365-Denied)
25. Randy Maestas dba Randy's Moving and Hauling (Unlicensed)
26. Remington Movers, LLC dba Remington Moving & Storage LLC, Los Angeles (MTR 190520 Pending)
27. Stephen Louis dba Movebug.com, Oakland (Unlicensed)
28. Tom Abell Moving, San Francisco (Unlicensed)
29. Tony Duncan dba Another Move, Cathedral City (Unlicensed)
30. Victor Kassayan dba Avalon Van Lines, Reseda (Unlicensed)
31. Zhiyuan Zhang dba Express Moving Services (MTR 189756)

For more information on the CPUC, please visit www.cpuc.ca.gov.

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