

APPENDIX B

Admitted:
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District of Columbia
New York
Oregon

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By Electronic Mail

February 7, 2008

Jacqueline A. Reed
Administrative Law Judge
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

Re: A.07-07-010

Dear Judge Reed:

Verizon and Time Warner Cable Information Services (California), LLC ("TWCIS") have met and conferred concerning 1) the process under which Verizon will act as a Default Carrier for TWCIS customers in its franchise territory and 2) the issue of reimbursement of extraordinary costs to Verizon by TWCIS, if any. Verizon and TWCIS have agreed to the process set forth below and Verizon has advised TWCIS that it does not anticipate incurring any costs that would be subject to reimbursement by TWCIS if this process is observed.

- The current 30 day notice prior to discontinuance required by the Commission will be sent to existing TWCIS customers on or about January 20, 2008 by TWCIS. Because soft dial tone is being initiated on a rolling basis, TWCIS will send customers a further notice thereafter informing them when they will actually be placed on soft dial tone.
- To help in expediting any transfers of service, TWCIS will provide Verizon a customer list of remaining customers. Verizon may, should it choose to, contact these customers to offer service. Verizon and TWCIS agree that this customer list will be provided 5 days after TWCIS' current 30 day notice is distributed, and thereafter, on a weekly basis.
- On a rolling basis, as of the commencement of the discontinuance period set by the Commission, TWCIS will begin placing its customers who remain on TWCIS' network on what is known as "soft

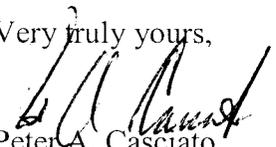
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dial tone," whereby customers would have only the ability to make 911 calls and 611 calls to TWCIS customer service. Default Carriers will not be required to contact TWCIS customers in order to provide them new service. Rather, TWCIS customers will secure new service by contacting the Default Carriers or any other service provider they choose.

- When any customer who has been placed on soft dial tone calls TWCIS and indicates that they wish to have Verizon service initiated, TWCIS will cooperate with Verizon to either provide the customer with Verizon's customer service telephone number or transfer the customer to Verizon's customer service office.

Should you have any questions concerning this matter, please contact the undersigned and Jesus Roman.

Very truly yours,



Peter A. Casciato

Attorney for Time Warner Cable
Information Services (California), LLC

cc: Service List
Marzia Zafar
Tim Sullivan