

RIM/jt2 9/8/2014



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BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking on
Regulations Relating to Passenger Carriers,
Ridesharing, and New Online-Enabled
Transportation Services.

Rulemaking 12-12-011
(Filed December 20, 2012)

**ADMINISTRATIVE LAW JUDGE'S RULING
NOTICING PUBLIC PARTICIPATION HEARINGS**

Notice is hereby given that the Public Utilities Commission of the State of California (CPUC) has set Public Participation Hearings (PPHs) in the above-entitled matter before an Administrative Law Judge (ALJ) and Commissioner Catherine J.K. Sandoval as follows:

Date	Time	Location
September 18, 2014	2:00 p.m. to 4:00 p.m. and 6:00 p.m. to 8:00 p.m.	California Public Utilities Commission – Auditorium 505 Van Ness Avenue San Francisco, CA 94102 Contact Person – Ann Hoang (415) 703-1203
October 23, 2014	2:00 p.m. to 4:00 p.m. and 6:00 p.m. to 8:00 p.m.	Torrance Civic Center – Library Meeting Room 3301 Torrance Blvd. Torrance, CA 90503 Contact Person – Lisa Morales (310) 781-7199

At the PPHs, the participants are instructed to restrict their comments to the following topics:

1. Are Transportation Network Companies (TNC) vehicles accessible?
 - Are persons with either disabilities or special needs able to secure rides from TNC drivers with accessible vehicles?
 - What steps in your experience did the TNCs undertake to ensure accessible vehicles are made available?
2. Do TNCs serve all zip codes?
 - What are your experiences in securing TNC vehicle rides in your zip codes?
 - What steps in your experience did the TNCs undertake to ensure the availability of TNC drivers in all requested zip codes?
3. What is your assessment of TNC drivers and vehicles?
 - As a passenger in a TNC vehicle, was your riding experience positive or negative?
 - What was positive about the experience?
 - What was negative about the experience?
 - In your experience, how are the TNCs dealing with complaints of negative driving experiences?
4. How have TNC vehicles operated at airports?
 - Did you observe any problems?
 - Based on your observations, are TRNCs working with the airports to ensure compliance with airport rules?
5. Have TNCs contributed to or relieved traffic congestion?
 - To your knowledge, have there been any discernable environmental impacts?

6. Have you experienced so called “surge pricing”?
 - Were you provided with clear notice of the charges to be applied?
7. What safety concerns do you have personally regarding TNCs and also as a matter of public safety in your community?
 - Are there any safety issues or experiences that you as a TNC passenger or a TNC driver wish to tell us about?
 - What are the TNCs doing to address the safety issues or experiences?
8. What insurance issues concern you as a TNC passenger, pedestrian, or non-TNC driver given the growth of the TNCs on city streets?

If you have additional questions about the hearing date, time, or place, call the contact person identified above for the particular PPH location.

What to Expect at PPHs

PPHs are held to give the public a chance to learn about, or express their opinions on, issues before the California Public Utilities Commission.

PPHs are free and open to the public. No advance reservation or sign-ups are necessary.

Ordinarily, an ALJ presides over the PPH and provides an overview of the CPUC hearing process, and sometimes a CPUC Commissioner may attend. In this case, Commissioner Sandoval will attend each PPH.

The CPUC's Public Advisor's Office facilitates PPHs. They:

- Sign-up people who wish to speak;
- Answer questions about the CPUC;
- Provide information on how to receive documents related to a proceeding, and/or participate in the formal proceeding;
- Explain how and where to provide written comments; and

- Answer other related questions.

If you need a language interpreter, and/or American Sign Language interpreter, please send a request to the Public Advisor's Office at least three business days before the PPH. The CPUC will provide these services for free to whomever needs them.

If a large number of people sign-up to speak, the ALJ may set a time limit in order to allow everyone a chance to be heard.

There will be a CPUC court reporter present to record your comments for the official record.

If a speaker is a party to this proceeding, the speaker must identify his/her party affiliation.

Elected officials attending the PPH are allowed to speak first.

Public participants may not bring to PPHs signs larger than 8.5 in. x 11 in., or signs of any size with supports or handles (wood, metal, etc).

Sometimes no one, or only few people, show up at PPHs. In such cases the ALJ may end the PPH after waiting a short period of time. We recommend you arrive at least 15 minutes before the PPH starts.

IT IS SO RULED.

Dated September 8, 2014, at San Francisco, California.

/s/ ROBERT M. MASON III

Robert M. Mason III

Administrative Law Judge