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Message 14 of 2282 (OLD)

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Date: Mon, 01 Jun 2015 11:19:12 AM PDT**From:** "Michael Hetherington" <michael.hetherington@usa.net> [Add to Address Book](#)
[Block Sender](#) | [Allow Sender](#)**To:** "Linda Tally" <LMT3@pge.com>**Cc:** "GxGw" <GxGw@pge.com>**Subject:** C10-77-010 [Allow Subject](#)[More Details](#)[Print Preview](#)

Hello Ms. Tally,

Would you please resolve an intolerable RF interference issue without the need for us to seek intervention by the CPUC. Please refer to attached pictures of a PG&E relay that is imposing a 60 Hz "power signal" on our conductors. A technician measured the signal on our conductors at Jaquas. He measured the same signal on the ground at our conductors at the CPUC test meter at our house.

The relay appears to be using our private electric line to communicate smart meter data. If PG&E wants to take over our line like this, then please take responsibility for the line also.

The signal appears to be conducted to the wiring in our house and causes vibration and humming in the walls of our house. It sounds like our generator is running.

Our ears ring and we can't sleep. It is as if PG&E is trying to make living here intolerable so that we move.

Please send someone out here who is not from the PG&E San Carlos Office. Ron Field from San Carlos PG&E came out here, would not meet us at the relay on Jaquas' property, but instead came out to our property with a Volt Ohm meter (VOM) inappropriate for measuring a strong RF ground wave. See attached notice on the relay- its use is conditioned on not causing interference.

We therefore ask that PG&E disconnect whatever equipment is putting an interference signal on our private line.

Our distant step up transformer had its locks and bolt protector vandalized to prevent access. Ron Field refused to even let us borrow a PG&E wrench to try to open the transformer.

Now the Jaquas are interfering with our easement rights to access our transformer. When trying to repair our transformer on Friday, Jaquas called out some local hoodlum who would not identify himself and yelled at us in front of our expert witness and his assistant to get off their property.

The relay is connected directly to a PG&E 20,000 volt primary transformer with an antenna that points down at ground level. Our step up transformer and line are directly adjacent that relay- about 18 inches away. Please refer to attached photo.

Ron Field said the relay was using the 900 MHz Cellular band. This is not in accord with the facts. There is a huge 50 foot hill of dirt and rock directly across the driveway from the antenna that would block any cellular communication. Also, the inverted antenna points to within inches of the ground.

On another matter, the expert witness determined that our two transformers are identical and appropriately matched. Therefore, line losses should be zero. We will allow PG&E access to verify this.

Would you please resolve the interference issue.

Thanks,
Michael and Janet Hetherington



inverted ant 1.jpg
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 **Relay Label 2.png**
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 **Context PG&E, 120LHR trans.pdf**
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Date: Mon, 11 May 2015 03:53:54 PM PDT**From:** "Michael Hetherington" <michael.hetherington@usa.net> [Add to Address Book](#)
[Block Sender](#) [Allow Sender](#)**To:** "jxjv" <jxjv@pge.com>**Subject:** 120 Langley Hill Rd. [Allow Subject](#)[More Details](#)[Print Preview](#)

Hello Mr. James;

Please see our attached PDF letter to you, and attached picture of the label on the relay, and the proximity of our equipment to the PG&E relay- 2 miles east of our house.

PG&E came out, but did not call ahead of time so we could meet them at the relay . Instead they came out to our house- would not measure anything and aid the relay used the 900 MHz cellular band. That is not what the line tracer found. The 60 Hz power signal appears to be using our conductors and jumping air gaps.

The local San Carlos Office of PG&E appears to be protecting the neighbor and hiding what is going on.

We think someone is either putting a low level voltage on our transformer to run something, or they are trying to make so much interference in the house at night that it will drive us crazy.

Please advise.

Mike H

650 332 6830

 **Relay Label 2.png**
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 **Ground Wave Antenna 2.pdf**
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 **Letter to PG&E.pdf**
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Date: Wed, 06 May 2015 12:08:30 PM PDT**From:** "Michael Hetherington" <michael.hetherington@usa.net> [Add to Address Book](#)
[Block Sender](#) | [Allow Sender](#)**To:** <jxjv@pge.com>**Cc:** "k2le" <k2le@pge.com>**Subject:** 120 Langley Hill Rd. [Allow Subject](#)[More Details](#)[Print Preview](#)

Hello Mr. James:

The smart meter located at our house, 120 Langley Hill Rd., is a Landis Gyr Smart Meter. It has two numbers:
100 875 5439 and 113 661 245.

The smart meter for our account is located two miles east by car at **60** Langley Hill Rd.

The number of that meter that shows up on our PG&E bill is 100 65 966 57.

Our Account No. is 96624 70334-2

A picture of the 5 sided bolt for which we are trying to buy a socket is attached. We still can't access our transformer to find out what is going on.

You can enlarge the picture and see that the 5 sided access bolt is all banged up. The only time we ever opened that transformer was with PG&E personnel in November 2011. Everything seemed normal then. The lock retainer was not bent, and the access bolt was clean and untouched.

April 28, 2015 we found that someone bent our lock so we could not open the transformer. We had to bend the lock retainer to finally open the lock.

However, we still could not open the transformer because we could not find a socket that would fit the five sided bolt. Thus, the signal tracing company could not get the transformer open to see what modifications may have been made inside.

There is a 60 Hz "power signal" that seems to come from the inverted antenna on the PG&E relay. The signal tracing company found the same 60 Hz signal out at our Tesco cabinet at our house. Even though our distant step up transformer was turned off, the signal appeared

to set up a ground wave that followed the conductors to our house and jumped air gaps. It sets up an incredible "roaring" sound at night until about 9 AM.

We understand this "roaring" or ringing may be due to pumps. The neighbor to the east where all this is located- 60 Langley Hill Road has two water pumps tied illegally into our electric line. One was found by PG&E. Both pumps pump water illegally in violation of the State Water Control Board's San Gregorio System Adjudication.

There is a lot more that we would like to speak with you about in person.

Thanks for looking into this.

Mike H
650 332 6830



Socket.JPG
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Date: Tue, 05 May 2015 12:46:49 PM PDT**From:** "Michael Hetherington" <michael.hetherington@usa.net> [Add to Address Book](#)
[Block Sender](#) [Allow Sender](#)**To:** <k2le@pge.com>**Subject:** 120 Tangley Hill Rd. [Allow Subject](#)[More Details](#)[Print Preview](#)

Hello Ms. Kim:

Attached is a picture of the relay with inverted antenna on the PG&E primary transformer, and a picture of the label on the relay that specifies the relay may not cause "harmful interference."

A line locator measured a "60Hz power signal" starting at the relay and coming all the way out to our house, following our buried line.

The third picture shows the PG&E Transformer on the left and its proximity to our transformer, adjacent on the right, and our Tesco cabinet on the far right.

Also, can we buy from PG&E a 5 sided socket so we can open up our transformer? Someone got into our transformer, bent the housing that holds the lock, so we could not get the lock undone. We had to bend back the lock housing, then we could not find a socket to open the transformer. We suspect someone (the neighbor where our transformer is located) may have vandalized our transformer, but can't get in to find out.

Thanks,

Mike H
650 332 6830



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