



**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

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| Application of Southern California Edison Company (U 338-E) for Approval of its 2012- 2014 California Alternate Rates for Energy (CARE) and Energy Savings Assistance Programs and Budgets. | A.11-05-017<br>(Filed May 16, 2011)       |
| And Related Matters   | A.11-05-018<br>A.11-05-019<br>A.11-05-020 |

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2016**

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Dated: **March 21, 2016**

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**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2016**

Southern California Edison Company (SCE) hereby submits the attached Low Income Assistance Programs Monthly Report for February 2016. The information contained in this report supersedes all prior reports submitted by SCE.

Respectfully submitted,

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*/s/ Angelica M. Morales*

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Dated: **March 21, 2016**

**Attachment**

**ESA and CARE Program Report**

**Southern California Edison Company's (SCE)  
Energy Savings Assistance (ESA) Program  
and  
California Alternate Rate for Energy (CARE)  
Program Monthly Report  
February 2016**

# LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

## TABLE OF CONTENTS

| <b>Title</b>   | <b>Page</b>  |
|--|--------------|
| <b>1. Energy Savings Assistance Program Executive Summary .....</b>  | <b>- 1 -</b> |
| 1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview ..... | - 1 -        |
| 1.2. Whole Neighborhood Approach Evaluation .....  | - 1 -        |
| 1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update .....                                 | - 2 -        |
| 1.4. Leveraging Success Evaluation, Including CSD .....  | - 2 -        |
| 1.5. Workforce Education & Training .....  | - 3 -        |
| <b>2. California Alternate Rates for Energy (CARE) Executive Summary .....</b>                                       | <b>- 4 -</b> |
| 2.1. CARE Program Summary .....  | - 4 -        |
| 2.2. Outreach .....  | - 4 -        |
| 2.3. Recertification Complaints .....  | - 6 -        |
| <b>Appendix A: Energy Savings Assistance Program and CARE Tables .....</b>   | <b>- 7 -</b> |

## LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

### 1. Energy Savings Assistance Program Executive Summary

#### 1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

- 1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 12-08-044:

| Program Summary for Month |                                   |                     |     |
|---------------------------|-----------------------------------|---------------------|-----|
| 2016                      | Authorized / Planning Assumptions | Year-to-Date Actual | %   |
| Budget                    | \$36,368,315                      | \$7,348,881         | 20% |
| Homes Treated             | 43,695                            | 6,842               | 16% |
| kWh Saved                 | N/A                               | 3,881,836           | N/A |
| kW Demand Reduced         | N/A                               | 657                 | N/A |
| Therms Saved              | N/A                               | N/A                 | N/A |

#### 1.2. Whole Neighborhood Approach Evaluation

- 1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SCE continues to enroll customers through the paperless enrollment process, that utilizes tablet PCs and portable scanners during assessment to streamline and expedite enrollments. Specifically, use of the tablet PCs and portable scanners, eliminates the need for paper copies which ensures protection of customer data, in addition to benefitting the environment. SCE has made the software available to interested service providers at no charge which is meant to complement the Whole Neighborhood Approach by reducing the program’s carbon footprint and maximizing efficiencies.

During February 2016, there were 27 assessors, representing four contractors that utilized the paperless enrollment process enrolling approximately 1,367 customers.

### **1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update**

- 1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

The Chemeheuvi Indian Tribe is a federally-recognized Native American Indian Tribe based out of the remote Chemeheuvi Valley area near the California-Arizona border. The Chemeheuvi Indian Tribe (hereafter referred to as the “Chemeheuvi” or “Tribe”) is a community in need residing in a remote area. In addition, the Chemeheuvi have had negative experiences from other entities that have offered services but failed to deliver the promised services. These two factors have resulted in the community being underserved.

Outreach to the Chemeheuvi was made possible by the concerted efforts of a number of internal and external stakeholders; namely the CARE and ESA Program Teams, Local Public Affairs (LPA), John Harrison Contracting (JHC), the Chemeheuvi Tribal Council and the Chemeheuvi Housing Department.

Outreach efforts are still in progress, but to date, preliminary results are as follows:

- Fifty-seven (57) households have been enrolled
  - Additional enrollments are scheduled to occur in March 2016

See Section 2.2.1., below, for additional information about these events. This continued effort allows customers to interact with SCE with regard to the ESA Program and Energy Efficiency in general.

### **1.4. Leveraging Success Evaluation, Including CSD**

- 1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For the past several years, SCE has provided refrigerators to contractors for installation through the Low Income Home Energy Assistance Program (LIHEAP) at no cost. SCE believes this approach enables contractors to utilize measures and services from both LIHEAP and the ESA Program to better serve SCE’s customers. SCE continues to work with the California Department of Community Services and Development (DCSD), service contractors, and the California Public Utilities Commission (CPUC) to successfully leverage ESA Program and LIHEAP services.

## **1.5. Workforce Education & Training**

- 1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA program services. SCE implemented a mechanism to track the actual number of jobs at these organizations, including executive, clerical and other ancillary positions, supporting SCE's ESA Program. Currently, the organizations, most of which are situated in the low-income and disadvantaged communities, provide 622 jobs that support SCE's ESA Program, including executive, clerical and other ancillary positions.

During the 2016 Program Year, SCE has conducted two (2) Enrollment & Assessment Workshop, which provides training to agency outreach staff on the policies and procedures related to home assessment. The four-day training workshop provides participants with three (3) days of comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises that were the direct result of feedback received from service providers and trainees. The fourth day consists of an extensive discussion of energy education-related topics and demonstrations used to gauge the participants' understanding of the material.

In February, 6 new jobs were created to support SCE's ESA Program.

**2. California Alternate Rates for Energy (CARE)  
Executive Summary**

**2.1. CARE Program Summary**

2.1.1. Please provide CARE program summary costs

| <b>CARE Budget Categories</b>               | <b>Authorized Budget</b> | <b>Expenses Year-to-Date</b> | <b>% of 2015 Budget Spent</b> |
|---|--------------------------|------------------------------|-------------------------------|
| Outreach                                    | \$2,613,000              | \$240,239                    | 18%                           |
| Processing / Certification Re-certification | \$588,000                | \$68,616                     | 23%                           |
| Post Enrollment Verification                | \$1,423,650              | \$79,446                     | 11%                           |
| IT Programming                              | \$1,000,000              | \$2,021                      | 0%                            |
| Cooling Centers                             | \$0                      | \$2,999                      | N/A                           |
| Pilot (CHANGES)                             | \$220,320                | \$378                        | 0%                            |
| Measurement & Evaluation                    | \$50,000                 | \$(67)                       | 0%                            |
| Regulatory Compliance                       | \$264,000                | \$54,399                     | 41%                           |
| General Administration                      | \$725,000                | \$87,311                     | 24%                           |
| CPUC Energy Division Staff                  | \$140,000                | \$9,103                      | 13%                           |
| <b>Total Expenses</b>                       | <b>\$7,023,970</b>       | <b>\$541,444</b>             | <b>15%</b>                    |
| <b>Subsidies and Benefits</b>               | <b>\$416,800,000</b>     | <b>\$52,226,774</b>          | <b>25%</b>                    |
| <b>Total Program Costs &amp; Discounts</b>  | <b>\$423,823,970</b>     | <b>\$52,768,219</b>          | <b>25%</b>                    |

2.1.2. Please provide the CARE program penetration rate to date

| <b>CARE Penetration</b> |  |                                      |
|-------------------------|--|--------------------------------------|
| <b>Participants</b>     | <b>Estimated Eligible Participants</b> | <b>Year-to-Date Penetration Rate</b> |
| 1,271,845               | 1,520,058                              | 84%                                  |

**2.2. Outreach**

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

CARE and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE's in-language and under-penetrated areas continue to be a priority. SCE's CARE/FERA programs partner with internal departments such as Equal Opportunity, Local Public Affairs (LPA), Consumer Affairs, Offer

Management and Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), as well as various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE’s hard-to-reach customer base.

SCE’s Customer Contact Center (CCC) continues to utilize the online CARE enrollment application at sce.com to directly enroll customers into the CARE Program or a Customer Service Representative may assist a customer in enrolling in the program over the phone or by mailing a CARE application to the customer. During the month of February, SCE enrolled 5,452 eligible low income customers through CCC outreach efforts. This includes all web, phone and mail enrollments performed by the CCC.

SCE representatives provided information about available programs and services that help lower electricity usage to more than 330 customers at three outreach events during the month of February by answering questions, and providing personal contact between the customer and the utility. One event was the Black History Month celebration at our Energy Education Center in Irwindale where more than 200 civic leaders were provided information about, among other programs, SCE’s Income Qualified Programs.

| <b>Event Date</b> | <b>Event Name</b>                  | <b>Location</b> | <b>Estimated Customer Interactions</b> |
|-------------------|------------------------------------|-----------------|--|
| 2/5/16            | Black History Month Celebration    | Irwindale       | 200                                    |
| 2/24/16           | PowerDown Challenge                | Claremont       | 46                                     |
| 2/26/16           | SCE College Recruitment Open House | Pomona          | 85                                     |

The CARE/FERA Capitation Fee Program team is continuing its efforts to re-engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, as a means of enrolling the hardest-to-reach customers. As a result of these efforts, the Capitation Fee Program continues to show increased enrollments from agencies that were previously inactive. In February, capitation contractors successfully enrolled 261 new customers in the CARE Program.

Current and ongoing campaign strategies and efforts for 2016 include the following:

- Leveraging events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partnering with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Utilizing existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including employment information workshops, faith- and community- based publications, school events, retail shopping malls, and community fairs.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations. The EAF income requirements are the same as CARE's.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, as well as other low income-qualified programs offered through Southern California Gas Company, and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In February, SCE enrolled 2,110 eligible customers in CARE through data sharing with LIHEAP, ESA, Southern California Gas Company, water utilities, and SCE's EAF Program. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

### **2.3. Recertification Complaints**

SCE received no CARE recertification complaints in February.

## Appendix A: Energy Savings Assistance Program and CARE Tables

| Program                           | Table      | Title  |
|-----------------------------------|------------|--|
| Energy Savings Assistance Program | Table 1    | Energy Savings Assistance Program Expenses                   |
| Energy Savings Assistance Program | Table 2    | Expenses and Energy Savings by Measures Installed            |
| Energy Savings Assistance Program | Table 3    | Average Bill Savings per Treated Home                        |
| Energy Savings Assistance Program | Table 4A   | Homes Treated  |
| Energy Savings Assistance Program | Table 4B   | Homes Unwilling/Unable to Participate                        |
| Energy Savings Assistance Program | Table 5    | Customer Summary   |
| Energy Savings Assistance Program | Table 6    | Expenditures for Pilots and Studies                          |
| CARE                              | Table 1    | CARE Program Expenses  |
| CARE                              | Table 2    | CARE Enrollment, Recertification, Attrition, and Penetration |
| CARE                              | Table 3A&B | CARE Post-Enrollment Verification Results                    |
| CARE                              | Table 4    | CARE Self-Certification and Re-Certification Applications    |
| CARE                              | Table 5    | Enrollment by County   |
| CARE                              | Table 6    | Recertification Results                                      |
| CARE                              | Table 7    | Capitation Contractors                                       |
| CARE                              | Table 8    | Participants as of Month End                                 |
| CARE                              | Table 9    | CHANGES Expenditures   |
| CARE                              | Table 10   | CHANGES One-On-One Assistance                                |
| CARE                              | Table 11   | CHANGES Group Assistance                                     |
| CARE                              | Table 10   | CHANGES One-On-One Assistance (June 2015)                    |
| CARE                              | Table 11   | CHANGES Group Assistance (June 2015)                         |



|    | A   | B            | C   | D                       | E                      | F                      | G                        | H                       |
|----|---|--------------|---|-------------------------|------------------------|------------------------|--------------------------|-------------------------|
| 1  | <b>Energy Savings Assistance Program Table 2</b>  |              |   |                         |                        |                        |                          |                         |
| 2  | <b>Program Expenses and Energy Savings by Measures Installed</b>  |              |   |                         |                        |                        |                          |                         |
| 3  | <b>Through February 2016 - Southern California Edison</b>   |              |   |                         |                        |                        |                          |                         |
| 4  | <b>Measures</b>   | <b>Units</b> | <b>Year-To-Date Completed &amp; Expensed Installation</b> |                         |                        |                        |                          | <b>% of Expenditure</b> |
| 5  |   |              | <b>Quantity Installed</b>                                 | <b>kWh [4] (Annual)</b> | <b>kW [4] (Annual)</b> | <b>Therms (Annual)</b> | <b>Expenses [5] (\$)</b> |                         |
| 6  | <b>Appliances</b>   |              |   |                         |                        |                        |                          |                         |
| 7  | High Efficiency Clothes Washer  | Each         |   |                         |                        |                        |                          |                         |
| 8  | Refrigerators   | Each         | 2,080   | 1,609,705               | 194                    |                        | 2,061,141                | 32%                     |
| 9  | Microwaves [6]  | Each         |   |                         |                        |                        |                          |                         |
| 10 | <b>Domestic Hot Water</b>   |              |   |                         |                        |                        |                          |                         |
| 11 | Water Heater Blanket  | Home         | 15  | 1,393                   | 0                      |                        | 816                      | 0%                      |
| 12 | Low Flow Shower Head  | Home         | 58  | 6,911                   | 1                      |                        | 2,005                    | 0%                      |
| 13 | Water Heater Pipe Insulation  | Home         | 26  | 2,220                   | 0                      |                        | 514                      | 0%                      |
| 14 | Faucet Aerator  | Home         | 56  | 10,445                  | 1                      |                        | 737                      | 0%                      |
| 15 | Water Heater Repair/Replacement   | Each         |   |                         |                        |                        |                          | 0%                      |
| 16 | Thermostatic Shower Valve   | Each         |   |                         |                        |                        |                          |                         |
| 17 | <b>Enclosure</b>  |              |   |                         |                        |                        |                          |                         |
| 18 | Air Sealing / Envelope [1]  | Home         | 137   | 31,074                  | 13                     |                        | 11,229                   | 0%                      |
| 19 | Attic Insulation  | Home         | -   |                         |                        |                        |                          | 0%                      |
| 20 | <b>HVAC</b>   |              |   |                         |                        |                        |                          |                         |
| 21 | FAU Standing Pilot Conversion   | Each         |   |                         |                        |                        |                          |                         |
| 22 | Furnace Repair/Replacement  | Each         |   |                         |                        |                        |                          |                         |
| 23 | Room A/C Replacement  | Each         | 162   | 16,062                  | 2                      |                        | 126,840                  | 2%                      |
| 24 | Central A/C replacement   | Each         | 352   | 77,057                  | 12                     |                        | 1,050,512                | 16%                     |
| 25 | Heat Pump Replacement   | Each         | 41  | 24,726                  | 11                     |                        | 172,672                  | 3%                      |
| 26 | Evaporative Cooler (Replacement)  | Each         |   |                         |                        |                        |                          |                         |
| 27 | Evaporative Cooler (Installation)   | Each         | 1,397   | 658,969                 | 102                    |                        | 1,343,971                | 21%                     |
| 28 | Duct Testing and Sealing  | Home         | 368   | 10,583                  | 2                      |                        | 79,100                   | 1%                      |
| 29 | <b>Maintenance</b>  |              |   |                         |                        |                        |                          |                         |
| 30 | Furnace Clean and Tune  | Home         | 0   |                         |                        |                        |                          |                         |
| 31 | Central A/C Tune up   | Home         | -   |                         |                        |                        |                          | 0%                      |
| 32 | <b>Lighting</b>   |              |   |                         |                        |                        |                          |                         |
| 33 | Compact Fluorescent Lights (CFL)  | Each         | 29,398  | 488,818                 | 62                     |                        | 209,262                  | 3%                      |
| 34 | Interior Hard wired CFL fixtures  | Each         |   |                         |                        |                        |                          |                         |
| 35 | Exterior Hard wired CFL fixtures  | Each         | 354   | 12,390                  | 2                      |                        | 30,090                   | 0%                      |
| 36 | Torchiere   | Each         | 1,268   | 113,889                 | 15                     |                        | 72,083                   | 1%                      |
| 37 | Occupancy Sensor  | Each         |   |                         |                        |                        |                          |                         |
| 38 | LED Night Lights  | Each         |   |                         |                        |                        |                          |                         |
| 39 | <b>Miscellaneous</b>  |              |   |                         |                        |                        |                          |                         |
| 40 | Pool Pumps  | Each         | 417   | 726,931                 | 229                    |                        | 507,792                  | 8%                      |
| 41 | Smart Power Strips  | Each         | 3,730   | 90,666                  | 12                     |                        | 141,307                  | 2%                      |
| 42 | <b>New Measures</b>   |              |   |                         |                        |                        |                          |                         |
| 43 | <b>Pilots</b>   |              |   |                         |                        |                        |                          |                         |
| 44 |   |              |   |                         |                        |                        |                          |                         |
| 45 | <b>Customer Enrollment</b>  |              |   |                         |                        |                        |                          |                         |
| 46 | Outreach & Assessment   | Home         | 9,274   |                         |                        |                        | 635,603                  | 10%                     |
| 47 | In-Home Education   | Home         | 6,039   |                         |                        |                        | 90,555                   | 1%                      |
| 48 |   |              |   |                         |                        |                        |                          |                         |
| 49 | <b>Total Savings/Expenditures</b>   |              |   | <b>3,881,836</b>        | <b>657</b>             |                        | <b>6,536,228</b>         |                         |
| 50 |   |              |   |                         |                        |                        |                          |                         |
| 51 | Households Weatherized [2]  |              | 140   |                         |                        |                        |                          |                         |
| 52 |   |              |   |                         |                        |                        |                          |                         |
| 53 | <b>Households Treated</b>   |              |   |                         |                        |                        |                          |                         |
| 54 | - Single Family Households Treated  | Home         | 5,064   |                         |                        |                        |                          |                         |
| 55 | - Multi-family Households Treated   | Home         | 1,174   |                         |                        |                        |                          |                         |
| 56 | - Mobile Homes Treated  | Home         | 604   |                         |                        |                        |                          |                         |
| 57 | <b>Total Number of Households Treated</b>   | Home         | <b>6,842</b>  |                         |                        |                        |                          |                         |
| 58 | <b># Eligible Households to be Treated for PY [3]</b>   | Home         | <b>43,695</b>   |                         |                        |                        |                          |                         |
| 59 | <b>% of Households Treated</b>  | %            | <b>16%</b>  |                         |                        |                        |                          |                         |
| 60 | - Master-Meter Households Treated   | Home         | 452   |                         |                        |                        |                          |                         |
| 61 |   |              |   |                         |                        |                        |                          |                         |
| 62 | [1] "Air Sealing / Envelope" may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.   |              |   |                         |                        |                        |                          |                         |
| 63 | [2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs  |              |   |                         |                        |                        |                          |                         |
| 64 | [3] Based on Attachment H of D.12-08-044  |              |   |                         |                        |                        |                          |                         |
| 65 | [4] All savings are calculated based on the "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final Report." June 16, 2011, when data are available, and other sources as described in Attachment A-2 of SCE's Testimony in Support of Application for Approval of Low Income Programs and Budgets for Program Years 2012 - 2014, filed May 16, 2011. |              |   |                         |                        |                        |                          |                         |
| 66 | [5] Costs exclude support costs that are included in Table 1.   |              |   |                         |                        |                        |                          |                         |

|    | A   | B               |
|----|---|-----------------|
| 1  | <b>Energy Savings Assistance Program Table 3</b>          |                 |
| 2  | <b>Average Bill Savings per Treated Home</b>              |                 |
| 3  | <b>Through February 2016 - Southern California Edison</b> |                 |
| 3  | <b>Year-to-Date Installations - Expensed</b>              |                 |
| 4  | Annual kWh Savings  | 3,881,836       |
| 5  | Annual Thermo Savings                                     |                 |
| 6  | Lifecycle kWh Savings                                     | 48,609,638      |
| 7  | Lifecycle Therm Savings                                   |                 |
| 8  | Current kWh Rate  | 0.13            |
| 9  | Current Therm Rate  |                 |
| 10 | Number of Treated Households                              | 6,842           |
| 11 | Average 1st Year Bill Savings / Treated households        | <b>\$ 73.76</b> |
| 12 | Average Lifecycle Bill Savings / Treated Household        | <b>\$923.60</b> |

|    | A   | B                          | C                | D                | E                             | F            | G            |
|----|---|----------------------------|------------------|------------------|-------------------------------|--------------|--------------|
| 1  | <b>Energy Savings Assistance Program Table 4A</b>         |                            |                  |                  |                               |              |              |
| 2  | <b>Energy Savings Assistance Program Homes Treated</b>    |                            |                  |                  |                               |              |              |
| 3  | <b>Through February 2016 - Southern California Edison</b> |                            |                  |                  |                               |              |              |
| 4  |   | <b>Eligible Households</b> |                  |                  | <b>Households Treated YTD</b> |              |              |
| 5  | <b>County</b>   | <b>Rural</b>               | <b>Urban</b>     | <b>Total</b>     | <b>Rural</b>                  | <b>Urban</b> | <b>Total</b> |
| 6  | Fresno  | -                          | 506              | <b>422</b>       | -                             | -            | -            |
| 7  | Imperial  | 115                        | -                | <b>146</b>       | -                             | -            | -            |
| 8  | Inyo  | 1,609                      | 8                | <b>1,756</b>     | -                             | -            | -            |
| 9  | Kern  | 19,087                     | 13,054           | <b>30,031</b>    | 192                           | 1            | <b>193</b>   |
| 10 | Kings   | 9,796                      | -                | <b>9,513</b>     | 57                            | -            | <b>57</b>    |
| 11 | Los Angeles   | 3,311                      | 628,253          | <b>627,180</b>   | 138                           | 2,401        | <b>2,539</b> |
| 12 | Madera  | -                          | 3                | <b>3</b>         | -                             | -            | -            |
| 13 | Mono  | 2,830                      | 1                | <b>3,585</b>     | -                             | -            | -            |
| 14 | Orange  | -                          | 222,906          | <b>217,867</b>   | -                             | 648          | <b>648</b>   |
| 15 | Riverside   | 103,404                    | 106,849          | <b>212,908</b>   | 199                           | 1,369        | <b>1,568</b> |
| 16 | San Bernardino  | 43,258                     | 220,775          | <b>255,626</b>   | 321                           | 998          | <b>1,319</b> |
| 17 | San Diego   | 3                          | -                | <b>2</b>         | -                             | -            | -            |
| 18 | Santa Barbara   | -                          | 23,061           | <b>20,890</b>    | -                             | 2            | <b>2</b>     |
| 19 | Tulare  | 48,521                     | 14,663           | <b>64,633</b>    | 269                           | 97           | <b>366</b>   |
| 20 | Ventura   | 2,607                      | 67,686           | <b>67,233</b>    | 31                            | 119          | <b>150</b>   |
| 21 | <b>Total</b>  | <b>234,541</b>             | <b>1,297,765</b> | <b>1,511,794</b> | <b>1,207</b>                  | <b>5,635</b> | <b>6,842</b> |

|    | A  | B  | C  | D   | E                                     | F  | G  | H   | I            |
|----|--|--|--|---|---------------------------------------|--|--|---|--------------|
| 1  | <b>Energy Savings Assistance Program Table 4B</b>  |  |  |   |                                       |  |  |   |              |
| 2  | <b>Homes Unwilling / Unable to Participate</b>   |  |  |   |                                       |  |  |   |              |
| 3  | <b>Through February 2016 - Southern California Edison</b>  |  |  |   |                                       |  |  |   |              |
| 4  |  | <b>Reason Provided</b>   |  |   |                                       |  |  |   |              |
|    | <b>County</b>  | <b>Customer Declined Program Measures or is Non-Responsive</b> | <b>Customer Unavailable - Scheduling Conflicts</b> | <b>Hazardous Environment (unsafe/unclean)</b> | <b>Insufficient feasible Measures</b> | <b>Ineligible Dwelling - Prior Program Participation</b> | <b>Household Income Exceeds Allowable Limits</b> | <b>Unable to Provide Required Documentation</b> | <b>Other</b> |
| 5  | Fresno   | 0  | 0  | 0   | 0                                     | 0  | 0  | 0   | 0            |
| 6  | Imperial   | 0  | 0  | 0   | 0                                     | 0  | 0  | 0   | 0            |
| 7  | Inyo   | 0  | 0  | 0   | 0                                     | 1  | 0  | 0   | 0            |
| 8  | Kern   | 0  | 2  | 0   | 32                                    | 97   | 0  | 11  | 38           |
| 9  | Kings  | 0  | 0  | 0   | 11                                    | 9  | 0  | 0   | 1            |
| 10 | Los Angeles  | 2  | 6  | 3   | 406                                   | 2,177  | 25   | 525   | 1,081        |
| 11 | Madera   | 0  | 0  | 0   | 0                                     | 0  | 0  | 0   | 0            |
| 12 | Mono   | 0  | 0  | 0   | 0                                     | 0  | 0  | 0   | 0            |
| 13 | Orange   | 2  | 15   | 0   | 158                                   | 518  | 19   | 222   | 264          |
| 14 | Riverside  | 1  | 2  | 0   | 278                                   | 711  | 8  | 320   | 344          |
| 15 | San Bernardino   | 0  | 0  | 0   | 530                                   | 992  | 7  | 286   | 291          |
| 16 | Sandiego   | 0  | 0  | 0   | 0                                     | 0  | 0  | 0   | 0            |
| 17 | Santa Barbara  | 0  | 0  | 0   | 0                                     | 0  | 0  | 0   | 0            |
| 18 | Tulare   | 1  | 0  | 0   | 76                                    | 127  | 2  | 0   | 8            |
| 19 | Ventura  | 0  | 1  | 1   | 41                                    | 39   | 1  | 2   | 18           |
| 20 | <b>Total</b>   | <b>6</b>   | <b>26</b>  | <b>4</b>                                      | <b>1,532</b>                          | <b>4,671</b>   | <b>62</b>  | <b>1,366</b>                                    | <b>2,045</b> |
| 21 |  |  |  |   |                                       |  |  |   |              |
| 22 | 1. "Other" column contents were redefined for program month June 2014 going forward to more accurately count households which are Unwilling or Unable to participate in the program.   |  |  |   |                                       |  |  |   |              |
| 23 | 2. To obtain a grand total count of "Unwilling or Unable" income eligible households, add subtotals from all columns except Column F (Ineligible Dwelling - Prior Program Participation) and Column G (Household Income Exceeds Allowable Limits). Households in Column F should not be counted as Unwilling/Unable because those households already demonstrated their willingness/ability to participate. Households in Column G should not be counted as Unwilling/Unable because those households are not income eligible, and therefore not included in the annual counts of estimated income eligible homes. |  |  |   |                                       |  |  |   |              |
| 24 | 3. Table contains unique counts. Households are not double counted across columns.   |  |  |   |                                       |  |  |   |              |

|    | A  | B              | C        | D  | E              | F        | G  | H     | I              | J        | K                | L          | M              | N            | O   | P                | Q          |
|----|--|----------------|----------|----|----------------|----------|----|-------|----------------|----------|------------------|------------|----------------|--------------|-----|------------------|------------|
| 1  | <b>Energy Savings Assistance Program Table 5</b>   |                |          |    |                |          |    |       |                |          |                  |            |                |              |     |                  |            |
| 2  | <b>Energy Savings Assistance Program Customer Summary</b>  |                |          |    |                |          |    |       |                |          |                  |            |                |              |     |                  |            |
| 3  | <b>Through February 2016 - Southern California Edison</b>  |                |          |    |                |          |    |       |                |          |                  |            |                |              |     |                  |            |
| 4  | 2015   | Gas & Electric |          |    | Gas Only       |          |    |       | Electric Only  |          |                  |            | Total          |              |     |                  |            |
| 5  |  | # of Household | (Annual) |    | # of Household | (Annual) |    |       | # of Household | (Annual) |                  |            | # of Household | (Annual)     |     |                  |            |
| 6  | January  | Therm          | kWh      | kW | Therm          | kWh      | kW | Therm | kWh            | kW       | Therm            | kWh        | kW             | Therm        | kWh | kW               |            |
| 7  | February   |                |          |    |                |          |    |       |                |          |                  |            |                |              |     |                  |            |
| 8  | March  |                |          |    |                |          |    |       |                |          |                  |            |                |              | -   | -                |            |
| 9  | April  |                |          |    |                |          |    |       |                |          |                  |            |                |              | -   | -                |            |
| 10 | May  |                |          |    |                |          |    |       |                |          |                  |            |                |              | -   | -                |            |
| 11 | June   |                |          |    |                |          |    |       |                |          |                  |            |                |              | -   | -                |            |
| 12 | July   |                |          |    |                |          |    |       |                |          |                  |            |                |              | -   | -                |            |
| 13 | August   |                |          |    |                |          |    |       |                |          |                  |            |                |              | -   | -                |            |
| 14 | September  |                |          |    |                |          |    |       |                |          |                  |            |                |              | -   | -                |            |
| 15 | October  |                |          |    |                |          |    |       |                |          |                  |            |                |              | -   | -                |            |
| 16 | November   |                |          |    |                |          |    |       |                |          |                  |            |                |              | -   | -                |            |
| 17 | December   |                |          |    |                |          |    |       |                |          |                  |            |                |              | -   | -                |            |
| 18 | <b>YTD</b>   |                |          |    |                |          |    |       | <b>6,842</b>   |          | <b>3,881,836</b> | <b>657</b> |                | <b>6,842</b> |     | <b>3,881,836</b> | <b>657</b> |
| 19 | <p>Figures for each month are YTD. Therms and kWh savings are annual figures.</p> <p>Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in ESA Table 2.</p> |                |          |    |                |          |    |       |                |          |                  |            |                |              |     |                  |            |
| 20 |  |                |          |    |                |          |    |       |                |          |                  |            |                |              |     |                  |            |

|    | A   | B                               | C          | D                     | E                             | F          | G                    | H                                      | I          | J                    | K                            | L          | M            |
|----|---|---------------------------------|------------|-----------------------|-------------------------------|------------|----------------------|--|------------|----------------------|------------------------------|------------|--------------|
| 1  | <b>CARE Table 1</b>   |                                 |            |                       |                               |            |                      |  |            |                      |                              |            |              |
| 2  | <b>CARE Program Expenses</b>  |                                 |            |                       |                               |            |                      |  |            |                      |                              |            |              |
| 3  | <b>Through February 2016 - Southern California Edison</b>   |                                 |            |                       |                               |            |                      |  |            |                      |                              |            |              |
| 4  |   | <b>Authorized Bridge Budget</b> |            |                       | <b>Current Month Expenses</b> |            |                      | <b>Year to Date Expenses [2][3][4]</b> |            |                      | <b>% of Budget Spent YTD</b> |            |              |
| 5  | <b>CARE Program:</b>  | <b>Electric</b>                 | <b>Gas</b> | <b>Total</b>          | <b>Electric</b>               | <b>Gas</b> | <b>Total</b>         | <b>Electric</b>                        | <b>Gas</b> | <b>Total</b>         | <b>Electric</b>              | <b>Gas</b> | <b>Total</b> |
| 6  | Outreach  | \$ 1,306,500                    |            | \$ 1,306,500          | \$ 112,583                    |            | \$ 112,583           | \$ 240,239                             |            | \$ 240,239           | 18%                          |            | 18%          |
| 7  | Processing / Certification Re-certification   | \$ 294,000                      |            | \$ 294,000            | \$ 50,072                     |            | \$ 50,072            | \$ 68,616                              |            | \$ 68,616            | 23%                          |            | 23%          |
| 8  | Post Enrollment Verification  | \$ 711,825                      |            | \$ 711,825            | \$ 47,175                     |            | \$ 47,175            | \$ 79,446                              |            | \$ 79,446            | 11%                          |            | 11%          |
| 9  | IT Programming  | \$ 500,000                      |            | \$ 500,000            | \$ 1,010                      |            | \$ 1,010             | \$ 2,021                               |            | \$ 2,021             | 0%                           |            | 0%           |
| 10 | Cooling Centers   | \$ -                            |            | \$ -                  | \$ 1,540                      |            | \$ 1,540             | \$ 2,999                               |            | \$ 2,999             | 0%                           |            | 0%           |
| 11 | Pilots (CHANGES)  | \$ 110,160                      |            | \$ 110,160            | \$ 18,549                     |            | \$ 18,549            | \$ 378                                 |            | \$ 378               | 0%                           |            | 0%           |
| 12 | Measurement and Evaluation  | \$ 25,000                       |            | \$ 25,000             | \$ -                          |            | \$ -                 | \$ (67)                                |            | \$ (67)              | 0%                           |            | 0%           |
| 13 | Regulatory Compliance   | \$ 132,000                      |            | \$ 132,000            | \$ 29,242                     |            | \$ 29,242            | \$ 54,399                              |            | \$ 54,399            | 41%                          |            | 41%          |
| 14 | General Administration  | \$ 362,500                      |            | \$ 362,500            | \$ 44,433                     |            | \$ 44,433            | \$ 87,311                              |            | \$ 87,311            | 24%                          |            | 24%          |
| 15 | CPUC Energy Division  | \$ 70,000                       |            | \$ 70,000             | \$ 9,103                      |            | \$ 9,103             | \$ 9,103                               |            | \$ 9,103             | 13%                          |            | 13%          |
| 16 |   |                                 |            |                       |                               |            |                      |  |            |                      |                              |            |              |
| 17 | <b>SUBTOTAL MANAGEMENT COSTS</b>  | <b>\$ 3,511,985</b>             |            | <b>\$ 3,511,985</b>   | <b>\$ 312,167</b>             |            | <b>\$ 312,167</b>    | <b>\$ 541,444</b>                      |            | <b>\$ 541,444</b>    | <b>15%</b>                   |            | <b>15%</b>   |
| 18 |   |                                 |            |                       |                               |            |                      |  |            |                      |                              |            |              |
| 19 | CARE Rate Discount  | \$ 208,400,000                  |            | \$ 208,400,000        | \$ 22,134,274                 |            | \$ 22,134,274        | \$ 52,226,774                          |            | \$ 52,226,774        | 25%                          |            | 25%          |
| 20 |   |                                 |            |                       |                               |            |                      |  |            |                      |                              |            |              |
| 21 | <b>TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS</b>   | <b>\$ 211,911,985</b>           |            | <b>\$ 211,911,985</b> | <b>\$ 22,446,441</b>          |            | <b>\$ 22,446,441</b> | <b>\$ 52,768,219</b>                   |            | <b>\$ 52,768,219</b> | <b>25%</b>                   |            | <b>25%</b>   |
| 22 |   |                                 |            |                       |                               |            |                      |  |            |                      |                              |            |              |
| 23 | Other CARE Rate Benefits  |                                 |            |                       |                               |            |                      |  |            |                      |                              |            |              |
| 24 | - DWR Bond Charge Exemption   |                                 |            |                       | \$ 2,413,801                  |            | \$ 2,413,801         | \$ 5,388,938                           |            | \$ 5,388,938         |                              |            |              |
| 25 | - CARE PPP Exemption [1]  |                                 |            |                       | \$ 3,273,634                  |            | \$ 3,273,634         | \$ 7,308,560                           |            | \$ 7,308,560         |                              |            |              |
| 26 | - California Solar Initiative Exemption   |                                 |            |                       | \$ 868,789                    |            | \$ 868,789           | \$ 1,939,618                           |            | \$ 1,939,618         |                              |            |              |
| 27 | - kWh Surcharge Exemption   |                                 |            |                       |                               |            |                      |  |            |                      |                              |            |              |
| 28 | Total Other CARE Rate Benefits  |                                 |            |                       | \$ 6,556,224                  |            | \$ 6,556,224         | \$ 14,637,116                          |            | \$ 14,637,116        |                              |            |              |
| 29 |   |                                 |            |                       |                               |            |                      |  |            |                      |                              |            |              |
| 30 | Indirect Costs  |                                 |            |                       | \$ 62,800                     |            | \$ 62,800            | \$ 115,218                             |            | \$ 115,218           |                              |            |              |
| 31 |   |                                 |            |                       |                               |            |                      |  |            |                      |                              |            |              |
| 32 | [1] Budget levels reflect the corresponding 50% of 2015 program budgets as authorized in D. 15-12-024 which adopted bridge funding From January 1, 2016 to June 30, 2016. |                                 |            |                       |                               |            |                      |  |            |                      |                              |            |              |
| 33 | [2] Monthly and year-to-date expenses data was obtained from SAP database. Subtotal Management Costs for 2015-2017 program cycle exclude Cooling Centers total costs.     |                                 |            |                       |                               |            |                      |  |            |                      |                              |            |              |
| 34 | [3] Total costs settled to prior cycle CARE accounting are not addressed in CARE Table 1.   |                                 |            |                       |                               |            |                      |  |            |                      |                              |            |              |

|    | A  | B                            | C                            | D                         | E  | F      | G      | H      | I                | J          | K                              | L         | M                          | N         | O                             | P                                    | Q          | R                      | S      | T                         | U           | V                  | W                       | X                       | Y                        |  |  |
|----|--|------------------------------|------------------------------|---------------------------|--|--------|--------|--------|------------------|------------|--------------------------------|-----------|----------------------------|-----------|-------------------------------|--------------------------------------|------------|------------------------|--------|---------------------------|-------------|--------------------|-------------------------|-------------------------|--------------------------|--|--|
| 1  | <b>CARE Table 2</b>  |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 2  | <b>Enrollment, Recertification, Attrition, &amp; Penetration</b>   |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 3  | <b>Through February 2016 - Southern California Edison</b>  |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 4  |  | New Enrollment               |                              |                           |  |        |        |        |                  |            | Recertification <sup>(4)</sup> |           |                            |           |                               | Attrition (Drop Offs) <sup>(5)</sup> |            |                        |        | Enrollment                |             |                    |                         |                         |                          |  |  |
| 5  |  | Automatic Enrollment         |                              |                           | Self-Certification (Income or Categorical) |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 6  | 2015   | Inter-Utility <sup>(1)</sup> | Intra-Utility <sup>(2)</sup> | Leveraging <sup>(3)</sup> | Combined (B+C+D)                           | Online | Paper  | Phone  | Combined (F+G+H) | Capitation | Total New Enrollment (E+I+J)   | Scheduled | Non-Scheduled (Duplicates) | Automatic | Total Recertification (L+M+N) | No Response <sup>(6)</sup>           | Failed PEV | Failed Recertification | Other  | Total Attrition (P+Q+R+S) | Gross (K+O) | Net Adjusted (K-T) | Total CARE Participants | Estimated CARE Eligible | Penetration Rate % (W/X) |  |  |
| 7  | January  | 1,324                        | 890                          | 0                         | 2,214                                      | 3,873  | 6,343  | 6,510  | 16,726           | 210        | 19,150                         | 21,614    | 14,397                     | 0         | 36,011                        | 8,733                                | 199        | 703                    | 13,755 | 23,390                    | 55,161      | -4,240             | 1,277,380               | 1,520,058               | 84.0%                    |  |  |
| 8  | February   | 1,875                        | 234                          | 0                         | 2,109                                      | 3,225  | 7,559  | 6,082  | 16,866           | 216        | 19,191                         | 14,105    | 11,000                     | 0         | 25,105                        | 7,074                                | 96         | 524                    | 17,032 | 24,726                    | 44,296      | -5,535             | 1,271,845               | 1,520,058               | 83.7%                    |  |  |
| 9  | March  |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 10 | April  |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 11 | May  |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 12 | June   |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 13 | July   |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 14 | August   |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 15 | September  |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 16 | October  |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 17 | November   |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 18 | December   |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 19 | YTD Total  | 3,199                        | 1,124                        | -                         | 4,323                                      | 7,098  | 13,902 | 12,592 | 33,592           | 426        | 38,341                         | 35,719    | 25,397                     | -         | 61,116                        | 15,807                               | 295        | 1,227                  | 30,787 | 48,116                    | 99,457      | -9,775             | 1,271,845               | 1,520,058               | 83.7%                    |  |  |
| 20 | <sup>(1)</sup> Enrollments via data sharing between the IOUs.  |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 21 | <sup>(2)</sup> Enrollments via data sharing between departments and/or programs within the utility.  |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 22 | <sup>(3)</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.   |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 23 | <sup>(4)</sup> Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.  |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 24 | <sup>(5)</sup> Numbers are not tied to month initiated but are operational and reflect customer enrollment status changes that were triggered that month; these numbers differ from the tied to month initiated numbers provided elsewhere in this report. |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 25 | <sup>(6)</sup> No response includes no response to both Recertification and Verification.  |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |
| 26 | Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.   |                              |                              |                           |  |        |        |        |                  |            |                                |           |                            |           |                               |                                      |            |                        |        |                           |             |                    |                         |                         |                          |  |  |

|    | A   | B                                     | C                                     | D   | E   | F  | G  | H   | I   |
|----|---|---------------------------------------|---------------------------------------|---|---|--|--|---|---|
| 1  | <b>CARE Table 3A</b>  |                                       |                                       |   |   |  |  |   |   |
| 2  | <b>Post-Enrollment Verification Results (Model)</b>   |                                       |                                       |   |   |  |  |   |   |
|    | <b>Through February 2016 - Southern California Edison</b>   |                                       |                                       |   |   |  |  |   |   |
| 3  | <b>2015</b>   | <b>Total CARE Households Enrolled</b> | <b>Households Requested to Verify</b> | <b>% of CARE Enrolled Requested to Verify Total</b> | <b>CARE Households De-enrolled (Due to no response)</b> | <b>CARE Households De-enrolled (Verified as Ineligible) <sup>[1]</sup></b> | <b>Total Households De-enrolled <sup>[2]</sup></b> | <b>% De-enrolled through Post Enrollment Verification</b> | <b>% of Total CARE Households De-enrolled</b> |
| 4  | January   | 1,277,380                             | 1,096                                 | 0.09%   | 0   | 4  | 4  | 0.36%   | 0.00%   |
| 5  | February  | 1,271,845                             | 34                                    | 0.00%   | 1   | 0  | 0  | 0.00%   | 0.00%   |
| 6  | March   |                                       |                                       |   |   |  |  |   |   |
| 7  | April   |                                       |                                       |   |   |  |  |   |   |
| 8  | May   |                                       |                                       |   |   |  |  |   |   |
| 9  | June  |                                       |                                       |   |   |  |  |   |   |
| 10 | July  |                                       |                                       |   |   |  |  |   |   |
| 11 | August  |                                       |                                       |   |   |  |  |   |   |
| 12 | September   |                                       |                                       |   |   |  |  |   |   |
| 13 | October   |                                       |                                       |   |   |  |  |   |   |
| 14 | November  |                                       |                                       |   |   |  |  |   |   |
| 15 | December  |                                       |                                       |   |   |  |  |   |   |
| 16 | <b>YTD Total</b>  | <b>1,271,845</b>                      | <b>1,130</b>                          | <b>0.09%</b>  | <b>1</b>  | <b>4</b>   | <b>4</b>   | <b>0.35%</b>  | <b>0.00%</b>                                  |
| 17 |   |                                       |                                       |   |   |  |  |   |   |
| 18 | <sup>[1]</sup> Includes customers verified as over income or who requested to be de-enrolled.   |                                       |                                       |   |   |  |  |   |   |
| 19 | <sup>[2]</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond. |                                       |                                       |   |   |  |  |   |   |
| 20 | Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.                              |                                       |                                       |   |   |  |  |   |   |
| 21 |   |                                       |                                       |   |   |  |  |   |   |
| 22 | <b>CARE Table 3B</b>  |                                       |                                       |   |   |  |  |   |   |
| 23 | <b>Post-Enrollment Verification Results (High Usage)</b>  |                                       |                                       |   |   |  |  |   |   |
|    | <b>Through February 2016 - Southern California Edison</b>   |                                       |                                       |   |   |  |  |   |   |
| 24 | <b>2015</b>   | <b>Total CARE Households Enrolled</b> | <b>Households Requested to Verify</b> | <b>% of CARE Enrolled Requested to Verify Total</b> | <b>CARE Households De-enrolled (Due to no response)</b> | <b>CARE Households De-enrolled (Verified as Ineligible) <sup>[1]</sup></b> | <b>Total Households De-enrolled <sup>[2]</sup></b> | <b>% De-enrolled through Post Enrollment Verification</b> | <b>% of Total CARE Households De-enrolled</b> |
| 25 | January   | 1,277,380                             | 6,086                                 | 0.48%   | 0   | 21   | 21   | 0.35%   | 0.00%   |
| 26 | February  | 1,271,845                             | 7,452                                 | 0.59%   | 4   | 1  | 5  | 0.07%   | 0.00%   |
| 27 | March   |                                       |                                       |   |   |  |  |   |   |
| 28 | April   |                                       |                                       |   |   |  |  |   |   |
| 29 | May   |                                       |                                       |   |   |  |  |   |   |
| 30 | June  |                                       |                                       |   |   |  |  |   |   |
| 31 | July  |                                       |                                       |   |   |  |  |   |   |
| 32 | August  |                                       |                                       |   |   |  |  |   |   |
| 33 | September   |                                       |                                       |   |   |  |  |   |   |
| 34 | October   |                                       |                                       |   |   |  |  |   |   |
| 35 | November  |                                       |                                       |   |   |  |  |   |   |
| 36 | December  |                                       |                                       |   |   |  |  |   |   |
| 37 | <b>YTD Total</b>  | <b>1,271,845</b>                      | <b>13,538</b>                         | <b>1.06%</b>  | <b>4</b>  | <b>22</b>  | <b>26</b>  | <b>0.19%</b>  | <b>0.00%</b>                                  |
| 38 |   |                                       |                                       |   |   |  |  |   |   |
| 39 | <sup>[1]</sup> Includes customers verified as over income or who requested to be de-enrolled.   |                                       |                                       |   |   |  |  |   |   |
| 40 | <sup>[2]</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond. |                                       |                                       |   |   |  |  |   |   |
| 41 | Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.                              |                                       |                                       |   |   |  |  |   |   |

|    | A   | B                              | C               | D               | E                            | F   | G                 |
|----|---|--------------------------------|-----------------|-----------------|------------------------------|---|-------------------|
| 1  | <b>CARE Table 4</b>   |                                |                 |                 |                              |   |                   |
| 2  | <b>CARE Self-Certification and Self-Recertification Applications<br/>Through February 2016 - Southern California Edison</b> |                                |                 |                 |                              |   |                   |
| 3  |   | <b>Provided <sup>[2]</sup></b> | <b>Received</b> | <b>Approved</b> | <b>Denied <sup>[4]</sup></b> | <b>Pending/Never<br/>Completed <sup>[5]</sup></b> | <b>Duplicates</b> |
| 4  | Total (Y-T-D) <sup>[1]</sup>  | 184,311                        | 137,075         | 77,020          | 12,225                       | 37,481  | 47,830            |
| 5  | Percentage <sup>[3]</sup>   | N/A                            | 100%            | 56%             | 9%                           | 27%   | 26%               |
| 6  |   |                                |                 |                 |                              |   |                   |
| 7  | <sup>[1]</sup> Includes sub-metered customers.  |                                |                 |                 |                              |   |                   |
| 8  | <sup>[2]</sup> Includes number of applications SCE provided for all direct mailing campaigns, customer calls                |                                |                 |                 |                              |   |                   |
| 9  | <sup>[3]</sup> Percent of received applications.  |                                |                 |                 |                              |   |                   |
| 10 | <sup>[4]</sup> Includes all applications received and not approved.   |                                |                 |                 |                              |   |                   |
| 11 | <sup>[5]</sup> Includes pending recertification responses.  |                                |                 |                 |                              |   |                   |

|    | A   | B                             | C              | D                | E                         | F              | G                | H                | I          | J          |
|----|---|-------------------------------|----------------|------------------|---------------------------|----------------|------------------|------------------|------------|------------|
| 1  | <b>CARE Table 5</b>                                       |                               |                |                  |                           |                |                  |                  |            |            |
| 2  | <b>Enrollment by County</b>                               |                               |                |                  |                           |                |                  |                  |            |            |
|    | <b>Through February 2016 - Southern California Edison</b> |                               |                |                  |                           |                |                  |                  |            |            |
| 3  | County  | Estimated Eligible Households |                |                  | Total Households Enrolled |                |                  | Penetration Rate |            |            |
| 4  |   | Urban                         | Rural          | Total            | Urban                     | Rural          | Total            | Urban            | Rural      | Total      |
| 5  | Fresno  | 505                           | 0              | <b>505</b>       | 43                        | 0              | <b>43</b>        | 9%               | 0%         | <b>9%</b>  |
| 6  | Imperial  | 0                             | 114            | <b>114</b>       | 0                         | 52             | <b>52</b>        | 0%               | 46%        | <b>46%</b> |
| 7  | Inyo  | 8                             | 1,608          | <b>1,616</b>     | 0                         | 1,077          | <b>1,077</b>     | 0%               | 67%        | <b>67%</b> |
| 8  | Kern  | 13,020                        | 19,013         | <b>32,033</b>    | 9,318                     | 13,848         | <b>23,166</b>    | 72%              | 73%        | <b>72%</b> |
| 9  | Kings   | 0                             | 9,778          | <b>9,778</b>     | 0                         | 9,032          | <b>9,032</b>     | 0%               | 92%        | <b>92%</b> |
| 10 | Los Angeles   | 620,350                       | 3,307          | <b>623,657</b>   | 548,344                   | 1,586          | <b>549,930</b>   | 88%              | 48%        | <b>88%</b> |
| 11 | Madera  | 3                             | 0              | <b>3</b>         | 0                         | 0              | <b>0</b>         | 0%               | 0%         | <b>0%</b>  |
| 12 | Mono  | 1                             | 2,823          | <b>2,824</b>     | 0                         | 779            | <b>779</b>       | 0%               | 28%        | <b>28%</b> |
| 13 | Orange  | 221,161                       | 0              | <b>221,161</b>   | 161,353                   | 0              | <b>161,353</b>   | 73%              | 0%         | <b>73%</b> |
| 14 | Riverside   | 106,461                       | 103,257        | <b>209,718</b>   | 81,098                    | 93,830         | <b>174,928</b>   | 76%              | 91%        | <b>83%</b> |
| 15 | San Bernardino  | 220,045                       | 43,213         | <b>263,258</b>   | 192,578                   | 37,613         | <b>230,191</b>   | 88%              | 87%        | <b>87%</b> |
| 16 | San Diego   | 0                             | 3              | <b>3</b>         | 0                         | 1              | <b>1</b>         | 0%               | 33%        | <b>33%</b> |
| 17 | Santa Barbara   | 22,487                        | 0              | <b>22,487</b>    | 9,536                     | 0              | <b>9,536</b>     | 42%              | 0%         | <b>42%</b> |
| 18 | Tulare  | 14,614                        | 48,423         | <b>63,037</b>    | 12,076                    | 44,459         | <b>56,535</b>    | 83%              | 92%        | <b>90%</b> |
| 19 | Ventura   | 67,292                        | 2,572          | <b>69,864</b>    | 53,439                    | 1,783          | <b>55,222</b>    | 79%              | 69%        | <b>79%</b> |
| 20 | <b>Total</b>  | <b>1,285,947</b>              | <b>234,111</b> | <b>1,520,058</b> | <b>1,067,785</b>          | <b>204,060</b> | <b>1,271,845</b> | <b>83%</b>       | <b>87%</b> | <b>84%</b> |

|    | A   | B                            | C  | D                                  | E  | F  | G                                   | H  |
|----|---|------------------------------|--|------------------------------------|--|--|-------------------------------------|--|
| 1  | <b>CARE Table 6</b>   |                              |  |                                    |  |  |                                     |  |
| 2  | <b>Recertification Results</b>  |                              |  |                                    |  |  |                                     |  |
|    | <b>Through February 2016 - Southern California Edison</b>   |                              |  |                                    |  |  |                                     |  |
| 3  | <b>2015</b>   | <b>Total CARE Households</b> | <b>Households Requested to Recertify</b> | <b>% of Households Total (C/B)</b> | <b>Households Recertified <sup>[1]</sup></b> | <b>Households De-enrolled <sup>[2]</sup></b> | <b>Recertification Rate % (E/C)</b> | <b>% of Total Households De-enrolled (F/B)</b> |
| 4  | January   | 1,277,380                    | 26,026                                   | 2.0%                               | 11,482                                       | 889  | 44.1%                               | 0.1%   |
| 5  | February  | 1,271,845                    | 25,723                                   | 2.0%                               | 2,361  | 344  | 9.2%                                | 0.0%   |
| 6  | March   | -                            |  |                                    |  |  |                                     |  |
| 7  | April   | -                            |  |                                    |  |  |                                     |  |
| 8  | May   | -                            |  |                                    |  |  |                                     |  |
| 9  | June  | -                            |  |                                    |  |  |                                     |  |
| 10 | July  | -                            |  |                                    |  |  |                                     |  |
| 11 | August  | -                            |  |                                    |  |  |                                     |  |
| 12 | September   | -                            |  |                                    |  |  |                                     |  |
| 13 | October   | -                            |  |                                    |  |  |                                     |  |
| 14 | November  | -                            |  |                                    |  |  |                                     |  |
| 15 | December  | -                            |  |                                    |  |  |                                     |  |
| 16 | <b>YTD</b>  | <b>1,271,845</b>             | <b>51,749</b>                            | <b>4.1%</b>                        | <b>13,843</b>                                | <b>1,233</b>                                 | <b>26.8%</b>                        | <b>0.1%</b>                                    |
| 17 |   |                              |  |                                    |  |  |                                     |  |
| 18 | <sup>[1]</sup> Counts have been updated to exclude existing CARE participants who re-enrolled before their recertification date.  |                              |  |                                    |  |  |                                     |  |
| 19 | <sup>[2]</sup> Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond. |                              |  |                                    |  |  |                                     |  |

|    | A   | B   | C   | D      | E      | F                                   | G                                  |
|----|---|---|-----|--------|--------|-------------------------------------|------------------------------------|
| 1  | <b>CARE Table 7</b>                                       |   |     |        |        |                                     |                                    |
| 2  | <b>Capitation Contractors</b>                             |   |     |        |        |                                     |                                    |
| 3  | <b>Through February 2016 - Southern California Edison</b> |   |     |        |        |                                     |                                    |
| 4  | <b>Contractor</b> <sup>[1]</sup>                          | <b>Contractor Type</b><br>(Check one or more if applicable) |     |        |        | <b>Current Month</b> <sup>[2]</sup> | <b>Year-to-Date</b> <sup>[2]</sup> |
| 5  |   | Private   | CBO | WMDVBE | LIHEAP |                                     |                                    |
| 6  | A&PI OLDER ADULTS TASK FORCE                              |   | x   |        |        | -                                   | -                                  |
| 7  | ACCESS CALIFORNIA SERVICES                                |   | x   |        |        | -                                   | -                                  |
| 8  | ALPHA ENTERPRISES   | x   |     |        |        | -                                   | 1                                  |
| 9  | ALTADENA COMM IMPROVEMENT CTR                             |   | x   |        |        | -                                   | -                                  |
| 10 | ALTAMED HEALTH SVCS CORP                                  |   | x   |        |        | -                                   | -                                  |
| 11 | AMERICAN RED CROSS- ANTELO VLY                            |   | x   |        |        | -                                   | -                                  |
| 12 | AMERICAN-RUSSIAN BUS COUNCIL                              |   | x   |        |        | -                                   | -                                  |
| 13 | ANOTHER HURRICANE PROJECT, INC                            |   | x   |        |        | -                                   | -                                  |
| 14 | ANTELOPE VLY BOYS & GIRLS CLUB                            |   | x   |        |        | -                                   | -                                  |
| 15 | APAC SERVICE CENTER                                       |   | x   |        |        | -                                   | 5                                  |
| 16 | ASIAN AMERICAN DRUG ABUSE PROG                            |   | x   |        |        | -                                   | 1                                  |
| 17 | ASIAN AMERICAN RESOURCE CENTER                            |   | x   |        |        | -                                   | -                                  |
| 18 | ASIAN PAC. HLTH CARE VENTURE                              |   | x   |        |        | -                                   | -                                  |
| 19 | ASIAN PACIF AM DISPUTE RES CTR                            |   | x   |        |        | -                                   | -                                  |
| 20 | ASIAN REHABILITATION SVCS INC.                            |   | x   |        |        | -                                   | -                                  |
| 21 | ASIAN YOUTH CENTER  |   | x   |        |        | -                                   | -                                  |
| 22 | ATLANTIC COMM ECON DEV CORP                               | x   |     |        |        | -                                   | -                                  |
| 23 | B&D SECURITY, INC.  | x   |     |        |        | -                                   | -                                  |
| 24 | BAPAC   |   | x   |        |        | -                                   | -                                  |
| 25 | BELL GARDENS COMM SVC CENTER                              |   | x   |        |        | -                                   | -                                  |
| 26 | BELLFLOWER USD/CARING CONN.                               | x   |     |        |        | -                                   | -                                  |
| 27 | BEST BUY CO., INC (1018)                                  | x   |     |        |        | -                                   | -                                  |
| 28 | BEST BUY CO., INC (102)                                   | x   |     |        |        | -                                   | -                                  |
| 29 | BEST BUY CO., INC (1782)                                  | x   |     |        |        | -                                   | -                                  |
| 30 | BEST BUY CO., INC. (111)                                  | x   |     |        |        | -                                   | -                                  |
| 31 | BEST BUY STORES LP (1018)                                 | x   |     |        |        | -                                   | -                                  |
| 32 | BEST BUY STORES LP (102)                                  | x   |     |        |        | -                                   | -                                  |
| 33 | BEST BUY STORES LP (103)                                  | x   |     |        |        | -                                   | -                                  |
| 34 | BEST BUY STORES LP (111)                                  | x   |     |        |        | -                                   | -                                  |
| 35 | BEST BUY STORES LP (119)                                  | x   |     |        |        | -                                   | -                                  |
| 36 | BEST BUY STORES LP (1782)                                 | x   |     |        |        | -                                   | -                                  |
| 37 | BEST PARTNERS   | x   |     |        |        | 43                                  | 67                                 |
| 38 | BETHEL BAPTIST CHURCH                                     |   | x   |        |        | -                                   | -                                  |
| 39 | BISHOP PAIUTE TRIBE                                       |   | x   |        |        | -                                   | -                                  |
| 40 | BOY SCOUTS - OC COUNCIL                                   |   | x   |        |        | -                                   | -                                  |
| 41 | BOYS & GIRLS CLUB MOUNT COM                               |   | x   |        |        | -                                   | -                                  |
| 42 | BOYS & GIRLS CLUB OF SAN BERN                             |   | x   |        |        | -                                   | -                                  |
| 43 | BOYS & GIRLS CLUB OF SANTA BAR                            |   | x   |        |        | -                                   | -                                  |
| 44 | BOYS&GIRLS CLUB OF SAN GABRIEL                            |   | x   |        |        | -                                   | -                                  |
| 45 | BRIDGES OF HOPE   |   | x   |        |        | -                                   | -                                  |
| 46 | BURGERS INC DBA ENERGYSAVE                                | x   |     |        |        | -                                   | -                                  |
| 47 | CAP OF SAN BERNARDINO CTY                                 |   | x   |        | x      | -                                   | -                                  |
| 48 | CAREGIVERS VOLUNTEERS ELDERLY                             |   | x   |        |        | -                                   | -                                  |
| 49 | CASA CARDENAS COUNSELING CTR                              |   | x   |        |        | -                                   | -                                  |
| 50 | CASA RAMONA, INCORPORATED                                 |   | x   |        |        | -                                   | -                                  |
| 51 | CATHEDRAL CITY SENIOR CENTER                              |   | x   |        |        | -                                   | -                                  |
| 52 | CATHEDRAL OF PRAISE                                       |   | x   |        |        | -                                   | -                                  |
| 53 | CATHOLIC CHARITIES GOOD NEWS                              |   | x   |        |        | -                                   | -                                  |
| 54 | CATHOLIC CHARITIES OF LA INC                              |   | x   |        |        | -                                   | -                                  |
| 55 | CATHOLIC CHARITIES OF ORANGE C                            |   | x   |        |        | -                                   | -                                  |
| 56 | CATHOLIC CHARITIES-SB/RIVERSID                            |   | x   |        |        | -                                   | -                                  |
| 57 | CATHOLIC CHARITIES-VENTURA                                |   | x   |        |        | -                                   | -                                  |
| 58 | CATHOLIC EDUCATION FNDTN LA                               |   | x   |        |        | -                                   | -                                  |
| 59 | CB INVESTMENT   |   | x   |        |        | -                                   | -                                  |
| 60 | CENTRO C.H.A., INC.                                       |   | x   |        |        | -                                   | -                                  |
| 61 | CENTRO SHALOM   |   | x   |        |        | -                                   | -                                  |
| 62 | CHARO COMMUNITY DEVELOPMENT CO                            |   | x   |        |        | -                                   | -                                  |
| 63 | CHILDREN'S BUREAU OF SO CAL                               |   | x   |        |        | -                                   | -                                  |
| 64 | CHINATOWN SERVICE CENTER                                  |   | x   |        |        | -                                   | -                                  |
| 65 | CHINESE CHRISTIAN HERALD CRUS.                            |   | x   |        |        | 1                                   | 1                                  |
| 66 | CHINO NEIGHBORHOOD HOUSE                                  |   | x   |        |        | -                                   | -                                  |

|     | A   | B   | C          | D             | E             | F                                   | G                                  |
|-----|---|---|------------|---------------|---------------|-------------------------------------|------------------------------------|
| 1   | <b>CARE Table 7</b>                                       |   |            |               |               |                                     |                                    |
| 2   | <b>Capitation Contractors</b>                             |   |            |               |               |                                     |                                    |
|     | <b>Through February 2016 - Southern California Edison</b> |   |            |               |               |                                     |                                    |
| 3   |   | <b>Contractor Type</b><br>(Check one or more if applicable) |            |               |               | <b>Current Month</b> <sup>[2]</sup> | <b>Year-to-Date</b> <sup>[2]</sup> |
| 4   | <b>Contractor</b> <sup>[1]</sup>                          | <b>Private</b>  | <b>CBO</b> | <b>WMDVBE</b> | <b>LIHEAP</b> |                                     |                                    |
| 66  | CHINO VLY CHAMBER OF COMMERCE                             |   | x          |               |               | -                                   | -                                  |
| 67  | CHRIST UNITY CENTER                                       |   | x          |               |               | -                                   | -                                  |
| 68  | CITIHOUSING REAL ESTATE SERVICES                          |   | x          |               |               | -                                   | -                                  |
| 69  | CITRUS VALLEY HEALTH PARTNERS                             |   | x          |               |               | -                                   | -                                  |
| 70  | CITY OF BEAUMONT SENIOR CENTER                            | x   |            |               |               | -                                   | -                                  |
| 71  | CITY OF LA QUINTA SENIOR CTR                              |   | x          |               |               | -                                   | -                                  |
| 72  | CITY OF REFUGE RESCUE OUTREACH                            |   | x          |               |               | -                                   | -                                  |
| 73  | COACHELLA VALLEY HSG COALITION                            |   | x          |               |               | -                                   | -                                  |
| 74  | COMM ACT COMM STA B COUNTY                                |   | x          |               |               | -                                   | -                                  |
| 75  | COMM ACTION OF VENTURA COUNTY                             |   | x          |               |               | -                                   | -                                  |
| 76  | COMM ACTION PARTNERSHIP OF OC                             |   | x          |               | x             | -                                   | -                                  |
| 77  | COMM ASSIST PROGRAM MORENO VLY                            |   | x          |               |               | -                                   | -                                  |
| 78  | COMM CENTER AT TIERRA DEL SOL                             |   | x          |               |               | -                                   | -                                  |
| 79  | COMM SVC & EMPLOYMENT TRAINING                            |   | x          |               |               | -                                   | -                                  |
| 80  | COMMUNITY ENHANCEMENT SERV                                |   | x          |               |               | -                                   | -                                  |
| 81  | COMMUNITY PANTRY  |   | x          |               |               | -                                   | -                                  |
| 82  | COMMUNITY SETTLEMENT ASSOC.                               |   | x          |               |               | -                                   | -                                  |
| 83  | COR COMM. DEVELOPMENT CORP.                               |   | x          |               |               | -                                   | -                                  |
| 84  | CORONA NORCO FAMILY YMCA                                  |   | x          |               |               | -                                   | 1                                  |
| 85  | COSTA MESA COMM FOUNDATION                                |   | x          |               |               | -                                   | -                                  |
| 86  | COUNCIL ON AGING-ORANGE COUNTY                            |   | x          |               |               | -                                   | -                                  |
| 87  | COVE COMM SENIOR ASSOC                                    |   | x          |               |               | -                                   | -                                  |
| 88  | CRISIS MINISTRY CHURCH OF VLY                             |   | x          |               |               | -                                   | -                                  |
| 89  | CROSSROADS CHRISTIAN CHURCH                               |   | x          |               |               | -                                   | -                                  |
| 90  | CRYSTAL STAIRS, INC.                                      |   | x          |               |               | -                                   | -                                  |
| 91  | DENTECH CONSULTING SERVICE                                |   | x          |               |               | -                                   | -                                  |
| 92  | DESERT ARC  |   | x          |               |               | -                                   | -                                  |
| 93  | DESERT MANNA MINISTRIES INC                               |   | x          |               |               | 1                                   | 1                                  |
| 94  | DISABLED RESOURCES CTR, INC                               |   | x          |               |               | 1                                   | 3                                  |
| 95  | DOVE ENTERPRISES  |   | x          |               |               | -                                   | -                                  |
| 96  | DUARTE COMMUNITY SVC COUNCIL                              |   | x          |               |               | -                                   | -                                  |
| 97  | D'VEAL CORPORATION INC.                                   | x   |            |               |               | -                                   | -                                  |
| 98  | EAST LA BOYS & GIRLS CLUB                                 |   | x          |               |               | -                                   | -                                  |
| 99  | ECCLESIAS ECON-COMM DEV COLLAB                            |   | x          |               |               | -                                   | -                                  |
| 100 | ECONOMIC & EMPLOYMENT DVLP CTR                            | x   |            |               |               | -                                   | -                                  |
| 101 | EL CONCILIO DEL CONDADO DE                                |   | x          |               |               | -                                   | -                                  |
| 102 | EL SOL SCIENCE & ARTS ACADEMY                             |   | x          |               |               | -                                   | -                                  |
| 103 | ENERGY CONSERV CONSULTANTS INC                            |   | x          |               |               | -                                   | -                                  |
| 104 | ESCUELA DE LA RAZA UNIDA                                  |   | x          |               |               | -                                   | -                                  |
| 105 | FAIR HOUSING COUNCIL RIVERSIDE                            |   | x          |               |               | -                                   | -                                  |
| 106 | FAITH GRACE CHINESE CHURCH                                |   | x          |               |               | -                                   | -                                  |
| 107 | FAME ASSISTANCE CORPORATION                               |   | x          |               |               | -                                   | -                                  |
| 108 | FAMILIES - COSTA MESA                                     |   | x          |               |               | -                                   | -                                  |
| 109 | FAMILIES FORWARD  |   | x          |               |               | -                                   | -                                  |
| 110 | FAMILY HEALTHCARE NETWORK                                 |   | x          |               |               | -                                   | -                                  |
| 111 | FAMILY SERVICE ASSOCIATION                                | x   |            |               |               | -                                   | -                                  |
| 112 | FAMILY SVC ASSOC - W RIVERSIDE                            |   | x          |               |               | -                                   | -                                  |
| 113 | FAMILY SVC ASSOC OF REDLANDS                              |   | x          |               |               | -                                   | -                                  |
| 114 | FCI MANAGEMENT CONSULTANTS                                | x   |            |               |               | -                                   | -                                  |
| 115 | FELLOWSHIP OF HOPE, INC.                                  |   | x          |               |               | -                                   | -                                  |
| 116 | FIRST STEP TRANSITIONAL LIVING                            |   | x          |               |               | -                                   | -                                  |
| 117 | FOOD SHARE  |   | x          |               |               | -                                   | 1                                  |
| 118 | FOUNDATION FOR COMM & FAM HLTH                            |   | x          |               |               | -                                   | -                                  |
| 119 | FRIENDSHIP MISSIONARY BAPTIST                             |   | x          |               |               | -                                   | -                                  |
| 120 | GARVEY SCHOOL DISTRICT                                    | x   |            |               |               | -                                   | -                                  |
| 121 | GO THE CALENDAR STOP                                      |   | x          |               |               | 208                                 | 380                                |
| 122 | GOD PROVIDES MINISTRY, INC                                |   | x          |               |               | -                                   | -                                  |
| 123 | GOLD STAR MEDIA GROUP                                     |   | x          |               |               | -                                   | -                                  |
| 124 | GOODWILL INDUSTRIES OF SO CAL                             |   | x          |               |               | -                                   | -                                  |
| 125 | GOODWILL OF ORANGE COUNTY CA                              |   | x          |               |               | -                                   | -                                  |
| 126 | HANNA'S HOUSE   |   | x          |               |               | -                                   | -                                  |

|     | A   | B   | C   | D      | E      | F                                   | G                                  |
|-----|---|---|-----|--------|--------|-------------------------------------|------------------------------------|
| 1   | <b>CARE Table 7</b>                                       |   |     |        |        |                                     |                                    |
| 2   | <b>Capitation Contractors</b>                             |   |     |        |        |                                     |                                    |
| 3   | <b>Through February 2016 - Southern California Edison</b> |   |     |        |        |                                     |                                    |
| 4   | <b>Contractor</b> <sup>[1]</sup>                          | <b>Contractor Type</b><br>(Check one or more if applicable) |     |        |        | <b>Current Month</b> <sup>[2]</sup> | <b>Year-to-Date</b> <sup>[2]</sup> |
|     |   | Private   | CBO | WMDVBE | LIHEAP |                                     |                                    |
| 127 | HARVEST TIME MINISTRIES                                   |   | X   |        |        | -                                   | -                                  |
| 128 | HEART OF COMPASSION                                       |   | X   |        |        | -                                   | -                                  |
| 129 | HELP OF OJAI, INC.  |   | X   |        |        | -                                   | -                                  |
| 130 | HELPING HANDS OF MT ZION                                  |   | X   |        |        | -                                   | -                                  |
| 131 | HIGH DESERT D.V. PROG., INC.                              |   | X   |        |        | -                                   | -                                  |
| 132 | HIGH DESERT TRANS. LIVNG. CONN.                           |   | X   |        |        | -                                   | -                                  |
| 133 | HIGH DESERT YOUTH CENTER                                  |   | X   |        |        | -                                   | -                                  |
| 134 | HNGTN PK-ADULT SCHOOL GAGE BR                             | X   |     |        |        | -                                   | -                                  |
| 135 | HOLLON MARKETING SYSTEM                                   |   | X   |        |        | -                                   | -                                  |
| 136 | HOSANNA COMMUNITY CHURCH                                  |   | X   |        |        | -                                   | -                                  |
| 137 | HOUSING AUTH.-SAN BUENAVENTURA                            |   | X   |        |        | -                                   | -                                  |
| 138 | HOUSING AUTHORITY OF KINGS CO                             |   | X   |        |        | -                                   | -                                  |
| 139 | HOUSING WITH HEART INC                                    |   | X   |        |        | -                                   | -                                  |
| 140 | HUB CITIES CAREER WORKSOURCE                              |   | X   |        |        | -                                   | -                                  |
| 141 | HUMAN SERVICES ASSOCIATION                                |   | X   |        |        | -                                   | -                                  |
| 142 | IECAAC  |   | X   |        |        | -                                   | -                                  |
| 143 | KERNVILLE UNION SCHOOL DISTRIC                            | X   |     |        |        | -                                   | -                                  |
| 144 | KING/DREW'S SUPPORTERS, INC.                              |   | X   |        |        | -                                   | -                                  |
| 145 | KINGS COMMUNITY ACTION ORG                                |   | X   |        |        | -                                   | -                                  |
| 146 | KINGS CTY COMMISSION ON AGING                             |   | X   |        |        | -                                   | -                                  |
| 147 | KNIGHTS OF COLUMBUS - 12834                               |   | X   |        |        | -                                   | -                                  |
| 148 | KOREAN AM SENIORS ASSOC OF OC                             |   | X   |        |        | -                                   | -                                  |
| 149 | KOREAN AMERICAN FMLY SVC CTR                              |   | X   |        |        | -                                   | -                                  |
| 150 | KOREAN CHURCHES COMM DEV- KCCD                            |   | X   |        |        | -                                   | -                                  |
| 151 | KOREAN COMMUNITY SERVICES                                 |   | X   |        |        | -                                   | -                                  |
| 152 | LA COUNTY HOUSING AUTHORITY                               | X   |     |        |        | -                                   | -                                  |
| 153 | LALI MOHENO & ASSOCIATES                                  |   | X   |        |        | -                                   | -                                  |
| 154 | LATINO HEALTH ACCESS                                      |   | X   |        |        | -                                   | -                                  |
| 155 | LEAP THROUGH THE FIRE FTH MIN.                            |   | X   |        |        | -                                   | -                                  |
| 156 | LIBERTY TAX SERVICE                                       | X   |     |        |        | -                                   | -                                  |
| 157 | LIGHTHOUSE LEARNING RES CTR                               | X   |     |        |        | -                                   | -                                  |
| 158 | LITTLE TOKYO SERVICE CENTER                               |   | X   |        |        | -                                   | -                                  |
| 159 | LONG BCH LESBIAN AND GAY PRIDE                            |   | X   |        |        | -                                   | -                                  |
| 160 | LOS ANGELES MUSIC/ART SCHOOL                              | X   |     |        |        | -                                   | -                                  |
| 161 | LOS ANGELES URBAN LEAGUE                                  |   | X   |        |        | -                                   | -                                  |
| 162 | LOS SERRANOS ELEM SCHOOL PTA                              |   | X   |        |        | -                                   | -                                  |
| 163 | LOVELAND CHURCH JUBILEE PARTY                             |   | X   |        |        | -                                   | -                                  |
| 164 | LTSC COMM. DEVEL. CORP                                    |   | X   |        |        | 1                                   | 1                                  |
| 165 | LUTHERAN SOCIAL SVC OF SO CAL                             |   | X   |        |        | -                                   | -                                  |
| 166 | LUTHERAN SOCIAL SVCS OF SO CA                             |   | X   |        |        | -                                   | -                                  |
| 167 | LYNWOOD UNIFIED SCHOOL DIST                               | X   |     |        |        | -                                   | -                                  |
| 168 | MARAVILLA FOUNDATION                                      |   | X   |        | X      | -                                   | -                                  |
| 169 | MAYWOOD CHAMBER OF COMMERCE                               | X   |     |        |        | -                                   | -                                  |
| 170 | MEALS ON WHEELS WEST                                      |   | X   |        |        | -                                   | -                                  |
| 171 | MENTAL HEALTH ASSOCIATION                                 |   | X   |        |        | -                                   | -                                  |
| 172 | MERCI MINISTRY  |   | X   |        |        | -                                   | -                                  |
| 173 | MEXICAN AMERICAN OPPORTUNITY                              |   | X   |        |        | -                                   | -                                  |
| 174 | MISION EBENEZER FAMILY CHURCH                             |   | X   |        |        | -                                   | -                                  |
| 175 | MITZELL SENIOR CENTER                                     |   | X   |        |        | -                                   | -                                  |
| 176 | MONTCLAIR/ONTARIO JR WMS. CLUB                            |   | X   |        |        | -                                   | -                                  |
| 177 | MONTEBELLO HOUSING DEVELOPMENT                            |   | X   |        |        | -                                   | -                                  |
| 178 | MOORPARK SENIOR CITIZENS INC                              |   | X   |        |        | -                                   | -                                  |
| 179 | MOUNTAIN VIEW COMMUNITY CHURCH                            |   | X   |        |        | -                                   | -                                  |
| 180 | MTN COMM FAM RESOURCE CNTR                                |   |     |        |        | -                                   | 1                                  |
| 181 | MTN. COMMUNITIES HEALTHY START                            |   | X   |        |        | -                                   | -                                  |
| 182 | MULTICULTURAL CIV ASSOC MOR VL                            |   | X   |        |        | -                                   | -                                  |
| 183 | NEHEMIAH MINISTRIES                                       |   | X   |        |        | -                                   | -                                  |
| 184 | NEW DIRECTION COMMUNITY CHURCH                            |   | X   |        |        | -                                   | -                                  |
| 185 | NEW GREATER CIR. MISSION, INC                             | X   |     |        |        | -                                   | -                                  |
| 186 | NEW HOPE VILLAGE, INC                                     |   | X   |        |        | -                                   | -                                  |
| 187 | NEW HORIZONS CAREGIVERS GROUP                             |   | X   |        |        | -                                   | -                                  |

|     | A   | B   | C          | D             | E             | F                                   | G                                  |
|-----|---|---|------------|---------------|---------------|-------------------------------------|------------------------------------|
| 1   | <b>CARE Table 7</b>                                       |   |            |               |               |                                     |                                    |
| 2   | <b>Capitation Contractors</b>                             |   |            |               |               |                                     |                                    |
|     | <b>Through February 2016 - Southern California Edison</b> |   |            |               |               |                                     |                                    |
| 3   |   | <b>Contractor Type</b><br>(Check one or more if applicable) |            |               |               | <b>Current Month</b> <sup>[2]</sup> | <b>Year-to-Date</b> <sup>[2]</sup> |
| 4   | <b>Contractor</b> <sup>[1]</sup>                          | <b>Private</b>  | <b>CBO</b> | <b>WMDVBE</b> | <b>LIHEAP</b> |                                     |                                    |
| 188 | NORCO SNR CTR PET RELIEF FUND                             |   | x          |               |               | -                                   | -                                  |
| 189 | NOW AND FOREVER BODY OF CHRIST                            |   | x          |               |               | -                                   | -                                  |
| 190 | OC BLACK CHAMBER OF COMMERCE                              |   | x          |               |               | -                                   | -                                  |
| 191 | OCCC  | x   |            |               |               | 1                                   | 1                                  |
| 192 | ONEOC   |   | x          |               |               | 2                                   | 4                                  |
| 193 | OPERATION GRACE   |   | x          |               |               | -                                   | -                                  |
| 194 | ORNGE CO CONGREGATION COMM ORG                            |   | x          |               |               | -                                   | -                                  |
| 195 | OUR COMMUNITY WORKS                                       |   | x          |               |               | -                                   | -                                  |
| 196 | OUR LADY OF HOPE CATH COMM INC                            |   | x          |               |               | -                                   | -                                  |
| 197 | OUR LADY OF LOURDES SCHOOL                                |   | x          |               |               | -                                   | -                                  |
| 198 | OXNARD/HUENEME SALVATION ARMY                             |   | x          |               |               | -                                   | -                                  |
| 199 | PACIFIC ASIAN CONSORTIUM EMPLO                            |   | x          |               | x             | -                                   | -                                  |
| 200 | PACIFIC ISLANDER HLTH (PIHP)                              |   | x          |               |               | -                                   | -                                  |
| 201 | PACIFIC PRIDE FOUNDATION                                  |   | x          |               |               | 1                                   | 1                                  |
| 202 | PAVING THE WAY FOUNDATION                                 |   | x          |               |               | -                                   | -                                  |
| 203 | PERRIS COMMUNITY PARTNERSHIP                              |   | x          |               |               | -                                   | -                                  |
| 204 | PIIONEER FINANCIAL GROUP CORP.                            | x   |            |               |               | -                                   | -                                  |
| 205 | POMONA MINISTRY OF ECONOMICS                              |   | x          |               |               | -                                   | -                                  |
| 206 | PREMIER REALTY  |   | x          |               |               | -                                   | -                                  |
| 207 | PRIME TIME SCHOOL   |   | x          |               |               | -                                   | -                                  |
| 208 | PROJECT DVRSN ALT FOR YOUTHS                              |   | x          |               |               | -                                   | -                                  |
| 209 | PROTEUS, INC.   |   | x          |               | x             | -                                   | -                                  |
| 210 | QUINN COMMUNITY OUTREACH CORP.                            |   | x          |               |               | -                                   | -                                  |
| 211 | REACH OUT 29  |   | x          |               |               | -                                   | -                                  |
| 212 | REBUILDING TOGETHER CHRISTMAS                             |   | x          |               |               | -                                   | -                                  |
| 213 | REDONDO BEACH UNIFIED SCH DIST                            | x   |            |               |               | -                                   | -                                  |
| 214 | RESTORE TO HOPE   |   | x          |               |               | -                                   | -                                  |
| 215 | RIALTO CHAMBER OF COMMERCE                                | x   |            |               |               | -                                   | -                                  |
| 216 | RIVERSIDE DEPT COMM ACTION                                |   | x          |               | x             | -                                   | -                                  |
| 217 | ROP VIRTUAL ENTERPRISE CLASS                              |   | x          |               |               | -                                   | -                                  |
| 218 | RSVP OF SOUTH BAY   |   | x          |               |               | -                                   | -                                  |
| 219 | S COAST CHINESE CULTURAL ASSOC.                           |   | x          |               |               | -                                   | -                                  |
| 220 | SALVATION ARMY (SO. CAL DIV)                              |   | x          |               |               | -                                   | -                                  |
| 221 | SALVATION ARMY SANTA FE SPGS                              |   | x          |               |               | -                                   | -                                  |
| 222 | SALVATION ARMY SOUTHEAST CORPS                            |   | x          |               |               | -                                   | -                                  |
| 223 | SAMARITAN'S HELPING HAND                                  | x   |            |               |               | -                                   | -                                  |
| 224 | SAN GRIGORNIO PASS HISP CHAMBE                            | x   |            |               |               | -                                   | -                                  |
| 225 | SANTA ANITA FAMILY SERVICE                                |   | x          |               |               | -                                   | -                                  |
| 226 | SANTA CLARITA ATHLETIC ASSCTN                             |   | x          |               |               | -                                   | -                                  |
| 227 | SANTA CLARITA VLY COMM AGING                              |   | x          |               |               | -                                   | -                                  |
| 228 | SANTIAGO COMPOSTELA CATHOLIC                              |   | x          |               |               | -                                   | -                                  |
| 229 | SB CNTY SEXUAL ASSAULT SERVICE                            |   | x          |               |               | -                                   | -                                  |
| 230 | SEARCH TO INVOLVE FILIPINO                                |   | x          |               |               | -                                   | -                                  |
| 231 | SENIOR ADVOCATES OF THE DESERT                            |   | x          |               |               | 2                                   | 2                                  |
| 232 | SERVING PEOPLE IN NEED (SPIN)                             |   | x          |               |               | -                                   | -                                  |
| 233 | SGUSD/SAN GABRIEL FAMILY CTR                              | x   |            |               |               | -                                   | -                                  |
| 234 | SHARE OUR SELVES  |   | x          |               |               | -                                   | -                                  |
| 235 | SMILES FOR SENIORS FOUND.                                 |   | x          |               |               | -                                   | -                                  |
| 236 | SO. ANTELOPE VLY EMERGENCY SVC                            |   | x          |               |               | -                                   | -                                  |
| 237 | SOCIETY OF ST VINCENT DE PAUL                             |   | x          |               |               | -                                   | -                                  |
| 238 | SOMEBODY CARES-- RANCHO CUCAMO                            |   | x          |               |               | -                                   | -                                  |
| 239 | SOMEBODY CARES SOUTHLAND                                  |   | x          |               |               | -                                   | -                                  |
| 240 | SONRISE COMMUNITY OUTREACH INC                            |   | x          |               |               | -                                   | -                                  |
| 241 | SOUTHEAST CITIES SERVICE CTR.                             |   | x          |               |               | -                                   | -                                  |
| 242 | SOUTHEAST COMMUNITY DEVELOPMEN                            |   | x          |               |               | -                                   | -                                  |
| 243 | SOUTHEAST RIOVISTA FAMILY YMCA                            |   | x          |               |               | -                                   | -                                  |
| 244 | SOUTHWEST MIN EC DVLP ASSOC.                              |   | x          |               |               | -                                   | -                                  |
| 245 | SOWING SEEDS FOR LIFE                                     |   | x          |               |               | -                                   | -                                  |
| 246 | SPECIAL SVC FOR GROUPS                                    |   | x          |               |               | -                                   | -                                  |
| 247 | SPIRIT OF THE EAGLE FOUNDATION                            |   | x          |               |               | -                                   | -                                  |
| 248 | ST ANNE SCHOOL  |   | x          |               |               | -                                   | -                                  |

|     | A  | B   | C          | D             | E             | F                                   | G                                  |
|-----|--|---|------------|---------------|---------------|-------------------------------------|------------------------------------|
| 1   | <b>CARE Table 7</b>  |   |            |               |               |                                     |                                    |
| 2   | <b>Capitation Contractors</b>  |   |            |               |               |                                     |                                    |
|     | <b>Through February 2016 - Southern California Edison</b>  |   |            |               |               |                                     |                                    |
| 3   |  | <b>Contractor Type</b><br>(Check one or more if applicable) |            |               |               | <b>Current Month</b> <sup>[2]</sup> | <b>Year-to-Date</b> <sup>[2]</sup> |
| 4   | <b>Contractor</b> <sup>[1]</sup>   | <b>Private</b>  | <b>CBO</b> | <b>WMDVBE</b> | <b>LIHEAP</b> |                                     |                                    |
| 249 | ST EMYDIUS CHURCH  |   | x          |               |               | -                                   | -                                  |
| 250 | ST FRANCIS MEDICAL CTR HLTH  |   | x          |               |               | -                                   | -                                  |
| 251 | ST JOSEPH CHURCH   |   | x          |               |               | -                                   | -                                  |
| 252 | ST MARY'S CHURCH   |   | x          |               |               | -                                   | -                                  |
| 253 | ST PIUS V CHURCH   |   | x          |               |               | -                                   | -                                  |
| 254 | ST POLYCORP FAMILY SUPPORT CTR   |   | x          |               |               | -                                   | -                                  |
| 255 | ST VINCENT DE PAUL   |   | x          |               |               | -                                   | -                                  |
| 256 | ST. CLARE CHURCH   |   | x          |               |               | -                                   | -                                  |
| 257 | ST. HILARYS CHURCH ARCHBISHOP  |   | x          |               |               | -                                   | -                                  |
| 258 | ST. MATTHIAS ELEMENTARY SCHOOL   | x   |            |               |               | -                                   | -                                  |
| 259 | STA BARBARA HISP CHMBR OF COM  | x   |            |               |               | -                                   | -                                  |
| 260 | STA BARBARA NGHBORHD CLINICS   |   | x          |               |               | -                                   | -                                  |
| 261 | STOP VIOLENCE INCREASE PEACE   |   | x          |               |               | -                                   | -                                  |
| 262 | SUNSHINE YOUTH SERVICES, INC   |   | x          |               |               | -                                   | -                                  |
| 263 | TELACU RESIDENTIAL MGMT, INC   |   | x          |               |               | -                                   | -                                  |
| 264 | TEMECULA SENIOR CITIZENS CENTE   |   | x          |               |               | -                                   | -                                  |
| 265 | TEMPLO CALVARIO, INC.  |   | x          |               |               | -                                   | -                                  |
| 266 | THAI HEALTH & INFO SVCS  |   | x          |               |               | -                                   | -                                  |
| 267 | THE AL & DOROTHY KEEN CTR  |   | x          |               |               | -                                   | -                                  |
| 268 | THE CAMBODIAN FAMILY   |   | x          |               |               | -                                   | -                                  |
| 269 | THE GREEN TEAM   |   | x          |               |               | -                                   | -                                  |
| 270 | THEODORE ROOSEVELT ELEMENTARY  | x   |            |               |               | -                                   | -                                  |
| 271 | TODEC LEGAL CENTER, INC.   |   | x          |               |               | -                                   | -                                  |
| 272 | TRANSFORMING LIVES INC.  |   | x          |               |               | -                                   | -                                  |
| 273 | TRINITY COMMUNITY OUTREACH   |   | x          |               |               | -                                   | -                                  |
| 274 | TRUEVINE COMMUNITY OUTREACH  |   | x          |               |               | -                                   | -                                  |
| 275 | TULARE EMERGENCY AID COUNCIL   |   | x          |               |               | -                                   | -                                  |
| 276 | UNITED CAMBODIAN COMMUNITY INC   |   | x          |               |               | -                                   | -                                  |
| 277 | UNITED STEEL WKRS OF AM 2018   |   | x          |               |               | -                                   | -                                  |
| 278 | UNITY SHOPPE   |   | x          |               |               | -                                   | -                                  |
| 279 | UP CLOSE PROMOTIONS  | x   |            |               |               | -                                   | -                                  |
| 280 | VENTURA CITY HOUSING AUTHORITY   | x   |            |               |               | -                                   | -                                  |
| 281 | VETERANS IN COMMUNITY SERVICE  |   | x          |               | x             | -                                   | -                                  |
| 282 | VICTOR VALLEY COMM SVC COUNCIL   |   | x          |               |               | -                                   | -                                  |
| 283 | VICTOR VLY COMM DENTAL SVC PRG   |   | x          |               |               | -                                   | -                                  |
| 284 | VIETNAMESE COMM OF SVC CAL   |   | x          |               |               | -                                   | -                                  |
| 285 | VIETNAMESE COMMUNITY OF OC INC   |   | x          |               |               | -                                   | -                                  |
| 286 | VOICES OF INDIGENOUS PEOPLE  |   | x          |               |               | -                                   | -                                  |
| 287 | VOLUTNEERS OF EAST LOS ANGELES   |   | x          |               |               | -                                   | -                                  |
| 288 | WAKE UP INCORPORATED   |   | x          |               |               | -                                   | -                                  |
| 289 | WALKING SHIELD AM INDIAN SOC   |   | x          |               |               | -                                   | -                                  |
| 290 | WBC ENTERPRISES, LLC   |   | x          |               |               | -                                   | -                                  |
| 291 | WEST ANGELES CDC   |   | x          |               |               | -                                   | -                                  |
| 292 | WESTSIDE COMM SVCS CTR   |   | x          |               |               | -                                   | -                                  |
| 293 | WINNING OUR WORLD  |   | x          |               |               | -                                   | -                                  |
| 294 | WISE SENIOR SERVICES   |   | x          |               |               | -                                   | -                                  |
| 295 | WORLD HARVEST FELLOWSHIP MINIS   |   | x          |               |               | -                                   | -                                  |
| 296 | WRAP FAMILY SERVICES   |   | x          |               |               | -                                   | -                                  |
| 297 | YOUTH EMPL SVC - HARBOR AREA   |   | x          |               |               | -                                   | -                                  |
| 298 | YWCA INTERVALE SENIOR SERVICES   |   | x          |               |               | -                                   | -                                  |
| 299 | <b>TOTAL</b>   |   |            |               |               | <b>261</b>                          | <b>471</b>                         |
| 300 |  |   |            |               |               |                                     |                                    |
| 301 | <sup>[1]</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.                     |   |            |               |               |                                     |                                    |
| 302 | <sup>[2]</sup> Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors. |   |            |               |               |                                     |                                    |

|    | A  | B                | C        | D                | E                | F                   | G            | H            | I                          |
|----|--|------------------|----------|------------------|------------------|---------------------|--------------|--------------|----------------------------|
| 1  | <b>CARE Table 8</b>  |                  |          |                  |                  |                     |              |              |                            |
| 2  | <b>Participants as of Month-End<br/>Through February 2016 - Southern California Edison</b> |                  |          |                  |                  |                     |              |              |                            |
| 3  | 2015   | Gas and Electric | Gas Only | Electric Only    | Total            | Eligible Households | Penetration  | % Change     | Total Residential Accounts |
| 4  | January  |                  |          | 1,277,380        | 1,277,380        | 1,520,058           | 84.0%        | 0.0%         | 4,426,473                  |
| 5  | February   |                  |          | 1,271,845        | 1,271,845        | 1,520,058           | 83.7%        | 0.0%         | 4,426,473                  |
| 6  | March  |                  |          |                  |                  |                     |              |              |                            |
| 7  | April  |                  |          |                  |                  |                     |              |              |                            |
| 8  | May  |                  |          |                  |                  |                     |              |              |                            |
| 9  | June   |                  |          |                  |                  |                     |              |              |                            |
| 10 | July   |                  |          |                  |                  |                     |              |              |                            |
| 11 | August   |                  |          |                  |                  |                     |              |              |                            |
| 12 | September  |                  |          |                  |                  |                     |              |              |                            |
| 13 | October  |                  |          |                  |                  |                     |              |              |                            |
| 14 | November   |                  |          |                  |                  |                     |              |              |                            |
| 15 | December   |                  |          |                  |                  |                     |              |              |                            |
| 16 | <b>YTD</b>   |                  |          | <b>1,271,845</b> | <b>1,271,845</b> | <b>1,520,058</b>    | <b>83.7%</b> | <b>0.00%</b> | <b>4,426,473</b>           |

|   | A  | B  | C                                     | D  | E  |
|---|--|--|---------------------------------------|--|--|
| 1 | <b>CARE Program Table 9</b>  |  |                                       |  |  |
| 2 | <b>Expenditures for CHANGES Pilot</b>  |  |                                       |  |  |
|   | <b>Through February 2016 - Southern California Edison</b>  |  |                                       |  |  |
| 3 |  | <b>Authorized<br/>2016<br/>Budget <sup>[1]</sup></b> | <b>Current<br/>Month<br/>Expenses</b> | <b>Expenses<br/>Since<br/>Jan. 1, 2016</b> | <b>% of 2016<br/>Budget<br/>Expensed</b> |
| 4 | <b>Pilots</b>  |  |                                       |  |  |
| 5 | CHANGES  | \$ 220,320   | \$ 18,549                             | \$ 37,098                                  | 17%                                      |
| 6 | <b>Total Pilots</b>  | <b>\$ 220,320</b>                                    | <b>\$ 18,549</b>                      | <b>\$ 37,098</b>                           | <b>17%</b>                               |
| 7 | <a href="#">[1] Interim CPUC Decision dated December 17, 2015 ordered that CHANGES funding will remain at the current 2015 level until the final decision is issued.</a> |  |                                       |  |  |

|   | A  | B  | C   | D   | E   | F                                | G  | H  | I                           | J  | K  | L | M  | N  | O | P   |
|---|--|--|---|---|---|----------------------------------|--|--|-----------------------------|--|--|---|--|--|---|---|
| 1 | <b>CARE Table 10 CHANGES One-On-One Customer Assistance Sessions</b> |  |   |   |   |                                  |  |  |                             |  |  |   |  |  |   |   |
| 2 | <b>Southern California Edison</b>                                    |  |   |   |   |                                  |  |  |                             |  |  |   |  |  |   |   |
| 3 | <b>Reporting Period November 1, 2015 through November 30, 2015</b>   |  |   |   |   |                                  |  |  |                             |  |  |   |  |  |   |   |
| 4 | <b>Date<sup>[3]</sup></b>  | <b>CHANGES<br/>Participants' self-<br/>identified<br/>language of<br/>preference</b> | <b>Description of the<br/>session content<br/>identifying service<br/>provided (e.g. utility<br/>bill assistance, utility<br/>bill dispute resolution,<br/>and other energy<br/>related issues)<sup>[2]</sup></b> | <b>Description of<br/>each contact<br/>made with<br/>that<br/>customer's<br/>utility until a<br/>solution is<br/>reached.</b> | <b>If on CARE, Enter How<br/>Initially Enrolled</b> |                                  | <b>Number of Enrollments Through<br/>CHANGES CBOs' Assistance Confirmed<br/>by IOU</b> |  |                             | <b>Customers Receiving<br/>Assistance with Bill Payment<br/>Plans (initiated or modified)<br/>by the CHANGES CBOs.</b> |  |   | <b>Customer Receiving<br/>Assistance with Utility Bill<br/>Disputes, including bill<br/>modification, by the<br/>CHANGES CBOs.</b> |  |   | <b>Calls to<br/>Dedicat<br/>ed<br/>800 #<br/>Recorde<br/>d<br/>by IOU<br/>[1]</b> |
| 5 |  |  |   |   | <b>#</b>  | <b>Enrolle<br/>d</b>             | <b>CARE</b>  | <b>FERA</b>                              | <b>Medical<br/>Baseline</b> | <b>#</b>   | <b>Dedicated Toll-Free<br/>Number Used</b> |   | <b>#</b>   | <b>Dedicated Toll-Free<br/>Number Used</b> |   |   |
| 6 |  |  |   |   | <b>1 =<br/>Yes<br/>0 = No</b>                       | <b>Reason 800 #<br/>Not Used</b> | <b>1 = Yes<br/>0 = No</b>  | <b>Reason<br/>800<br/># Not<br/>Used</b> |                             |  |  |   |  |  |   |   |
| 7 | 11/25/2015   | Vietnamese   | HEAP/LiHeap<br>Application Assistance<br>Energy Assistance<br>Fund Application<br>ESAP Application<br>Assistance  | Not Available   | 0   |                                  |  |  |                             | 0  | Meeting with<br>client.                    |   |  |  |   |   |
| 8 | 11/18/2015   | Vietnamese   | HEAP/LiHeap<br>Application Assistance<br>Energy Assistance<br>Fund Application<br>Educated on Medical<br>Baseline<br>Bill Adjustment<br>Restore Service   | Not Available   | 1   | Other<br>Source                  |  |  |                             | 0  |  |   |  |  |   |   |

|    | A  | B  | C   | D   | E   | F                    | G  | H           | I                           | J  | K  | L                                | M  | N  | O                                    | P  |
|----|--|--|---|---|---|----------------------|--|-------------|-----------------------------|--|--|----------------------------------|--|--|--------------------------------------|--|
| 1  | <b>CARE Table 10 CHANGES One-On-One Customer Assistance Sessions</b> |  |   |   |   |                      |  |             |                             |  |  |                                  |  |  |                                      |  |
| 2  | <b>Southern California Edison</b>                                    |  |   |   |   |                      |  |             |                             |  |  |                                  |  |  |                                      |  |
| 3  | <b>Reporting Period November 1, 2015 through November 30, 2015</b>   |  |   |   |   |                      |  |             |                             |  |  |                                  |  |  |                                      |  |
| 4  |  | <b>CHANGES<br/>Participants' self-<br/>identified<br/>language of<br/>preference</b> | <b>Description of the<br/>session content<br/>identifying service<br/>provided (e.g. utility<br/>bill assistance, utility<br/>bill dispute resolution,<br/>and other energy<br/>related issues)<sup>[2]</sup></b> | <b>Description of<br/>each contact<br/>made with<br/>that<br/>customer's<br/>utility until a<br/>solution is<br/>reached.</b> | <b>If on CARE, Enter How<br/>Initially Enrolled</b> |                      | <b>Number of Enrollments Through<br/>CHANGES CBOs' Assistance Confirmed<br/>by IOU</b> |             |                             | <b>Customers Receiving<br/>Assistance with Bill Payment<br/>Plans (initiated or modified)<br/>by the CHANGES CBOs.</b> |  |                                  | <b>Customer Receiving<br/>Assistance with Utility Bill<br/>Disputes, including bill<br/>modification, by the<br/>CHANGES CBOs.</b> |  |                                      | <b>Calls to<br/>Dedicat<br/>ed<br/>800 #<br/>Recorde<br/>d<br/>by IOU<br/><sup>[1]</sup></b> |
| 5  |  |  |   |   | <b>#</b>  | <b>Enrolle<br/>d</b> | <b>CARE</b>  | <b>FERA</b> | <b>Medical<br/>Baseline</b> | <b>#</b>   | <b>Dedicated Toll-Free<br/>Number Used</b> |                                  | <b>#</b>   | <b>Dedicated Toll-Free<br/>Number Used</b> |                                      |  |
| 6  |  |  |   |   |   |                      |  |             |                             |  | <b>1 =<br/>Yes<br/>0 = No</b>              | <b>Reason 800 #<br/>Not Used</b> |  | <b>1 = Yes<br/>0 = No</b>                  | <b>Reason 800<br/># Not<br/>Used</b> |  |
| 9  | <b>Date<sup>[3]</sup></b>  |  |   |   |   |                      |  |             |                             |  |  |                                  |  |  |                                      |  |
|    | 11/6/2015  | Vietnamese   | HEAP/LiHeap<br>Application Assistance<br>Energy Assistance<br>Fund Application<br>Bill Adjustment   | Not Available   | 1   | Other<br>Source      |  |             |                             |  | 0  |                                  |  |  |                                      |  |
| 10 | 11/5/2015  | Indonesian   | HEAP/LiHeap<br>Application Assistance<br>Energy Assistance<br>Fund Application<br>Gas Assistance Fund<br>Application Assistance   | Not Available   | 1   | Special<br>Projects  |  |             |                             |  | 0  |                                  |  |  |                                      |  |

|    | A  | B  | C   | D   | E   | F                                | G  | H                                    | I                           | J  | K  | L  | M        | N  | O   | P |
|----|--|--|---|---|---|----------------------------------|--|--------------------------------------|-----------------------------|--|--|--|----------|--|---|---|
| 1  | <b>CARE Table 10 CHANGES One-On-One Customer Assistance Sessions</b> |  |   |   |   |                                  |  |                                      |                             |  |  |  |          |  |   |   |
| 2  | <b>Southern California Edison</b>                                    |  |   |   |   |                                  |  |                                      |                             |  |  |  |          |  |   |   |
| 3  | <b>Reporting Period November 1, 2015 through November 30, 2015</b>   |  |   |   |   |                                  |  |                                      |                             |  |  |  |          |  |   |   |
| 4  | <b>Date<sup>[3]</sup></b>  | <b>CHANGES<br/>Participants' self-<br/>identified<br/>language of<br/>preference</b> | <b>Description of the<br/>session content<br/>identifying service<br/>provided (e.g. utility<br/>bill assistance, utility<br/>bill dispute resolution,<br/>and other energy<br/>related issues)<sup>[2]</sup></b> | <b>Description of<br/>each contact<br/>made with<br/>that<br/>customer's<br/>utility until a<br/>solution is<br/>reached.</b> | <b>If on CARE, Enter How<br/>Initially Enrolled</b> |                                  | <b>Number of Enrollments Through<br/>CHANGES CBOs' Assistance Confirmed<br/>by IOU</b> |                                      |                             | <b>Customers Receiving<br/>Assistance with Bill Payment<br/>Plans (initiated or modified)<br/>by the CHANGES CBOs.</b> |  | <b>Customer Receiving<br/>Assistance with Utility Bill<br/>Disputes, including bill<br/>modification, by the<br/>CHANGES CBOs.</b> |          |  | <b>Calls to<br/>Dedicat<br/>ed<br/>800 #<br/>Recorde<br/>d<br/>by IOU<br/>[1]</b> |   |
| 5  |  |  |   |   | <b>#</b>  | <b>Enrolle<br/>d</b>             | <b>CARE</b>  | <b>FERA</b>                          | <b>Medical<br/>Baseline</b> | <b>#</b>   | <b>Dedicated Toll-Free<br/>Number Used</b> |  | <b>#</b> | <b>Dedicated Toll-Free<br/>Number Used</b> |   |   |
| 6  |  |  |   |   | <b>1 =<br/>Yes<br/>0 = No</b>                       | <b>Reason 800 #<br/>Not Used</b> | <b>1 = Yes<br/>0 = No</b>  | <b>Reason 800<br/># Not<br/>Used</b> |                             |  |  |  |          |  |   |   |
| 11 | 11/4/2015  | Vietnamese   | HEAP/LiHeap<br>Application Assistance<br>Energy Assistance<br>Fund Application<br>Gas Assistance Fund<br>Application Assistance<br>Educated on Energy<br>Efficiency/<br>Conservation                              | Not Available   | 1   | Other<br>Source                  |  |                                      |                             |  | 0  | Meeting with<br>client.  |          |  |   |   |
| 12 | 11/25/2015   | Chinese/Cantones<br>e  | HEAP/LiHeap<br>Application Assistance<br>Energy Assistance<br>Fund Application<br>Restore Service   | Not Available   | 1   | VRU                              |  |                                      |                             |  | 0  | Meeting with<br>client.  |          |  |   |   |

|    | A  | B   | C   | D   | E   | F                         | G  | H                         | I                            | J  | K                                      | L  | M        | N   | O                                      | P |
|----|--|---|---|---|---|---------------------------|--|---------------------------|------------------------------|--|--|--|----------|---|--|---|
| 1  | <b>CARE Table 10 CHANGES One-On-One Customer Assistance Sessions</b> |   |   |   |   |                           |  |                           |                              |  |  |  |          |   |  |   |
| 2  | <b>Southern California Edison</b>                                    |   |   |   |   |                           |  |                           |                              |  |  |  |          |   |  |   |
| 3  | <b>Reporting Period November 1, 2015 through November 30, 2015</b>   |   |   |   |   |                           |  |                           |                              |  |  |  |          |   |  |   |
| 4  | <b>Date<sup>[3]</sup></b>  | <b>CHANGES Participants' self-identified language of preference</b> | <b>Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)<sup>[2]</sup></b> | <b>Description of each contact made with that customer's utility until a solution is reached.</b> | <b>If on CARE, Enter How Initially Enrolled</b> |                           | <b>Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU</b> |                           |                              | <b>Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.</b> |  | <b>Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.</b> |          | <b>Calls to Dedicated 800 # Recorded by IOU<sup>[1]</sup></b> |  |   |
| 5  |  |   |   |   | <b>#</b>  | <b>Enrolled</b>           | <b>CARE</b>  | <b>FERA</b>               | <b>Medical Baseline</b>      | <b>#</b>   | <b>Dedicated Toll-Free Number Used</b> |  | <b>#</b> |   | <b>Dedicated Toll-Free Number Used</b> |   |
| 6  |  |   |   |   |   | <b>1 = Yes<br/>0 = No</b> | <b>Reason 800 # Not Used</b>   | <b>1 = Yes<br/>0 = No</b> | <b>Reason 800 # Not Used</b> |  |  |  |          |   |  |   |
| 13 | 11/25/2015   | Chinese/Cantonese   | HEAP/LiHeap<br>Application Assistance<br>Energy Assistance<br>Fund Application<br>Gas Assistance Fund<br>Application Assistance   | Not Available   | 0   |                           |  |                           |                              | 0  | Meeting with client.                   |  |          |   |  |   |
| 14 | 11/25/2015   | Spanish   | HEAP/LiHeap<br>Application Assistance<br>Energy Assistance<br>Fund Application<br>Stop Disconnection<br>Verified Bill   | Not Available   | 0   |                           |  |                           |                              | 0  |  |  |          |   |  |   |

|    | A  | B   | C   | D   | E                    | F  | G           | H                           | I  | J  | K                                | L  | M  | N  | O  | P |
|----|--|---|---|---|----------------------|--|-------------|-----------------------------|--|--|----------------------------------|--|--|--|--|---|
| 1  | <b>CARE Table 10 CHANGES One-On-One Customer Assistance Sessions</b>                 |   |   |   |                      |  |             |                             |  |  |                                  |  |  |  |  |   |
| 2  | <b>Southern California Edison</b>  |   |   |   |                      |  |             |                             |  |  |                                  |  |  |  |  |   |
| 3  | <b>Reporting Period November 1, 2015 through November 30, 2015</b>                   |   |   |   |                      |  |             |                             |  |  |                                  |  |  |  |  |   |
| 4  | <b>CHANGES<br/>Participants' self-<br/>identified<br/>language of<br/>preference</b> | <b>Description of the<br/>session content<br/>identifying service<br/>provided (e.g. utility<br/>bill assistance, utility<br/>bill dispute resolution,<br/>and other energy<br/>related issues)<sup>[2]</sup></b> | <b>Description of<br/>each contact<br/>made with<br/>that<br/>customer's<br/>utility until a<br/>solution is<br/>reached.</b> | <b>If on CARE, Enter How<br/>Initially Enrolled</b> |                      | <b>Number of Enrollments Through<br/>CHANGES CBOs' Assistance Confirmed<br/>by IOU</b> |             |                             | <b>Customers Receiving<br/>Assistance with Bill Payment<br/>Plans (initiated or modified)<br/>by the CHANGES CBOs.</b> |  |                                  | <b>Customer Receiving<br/>Assistance with Utility Bill<br/>Disputes, including bill<br/>modification, by the<br/>CHANGES CBOs.</b> |  |  | <b>Calls to<br/>Dedicat<br/>ed<br/>800 #<br/>Recorde<br/>d<br/>by IOU<br/><br/>[1]</b> |   |
| 5  |  |   |   | <b>#</b>  | <b>Enrolle<br/>d</b> | <b>CARE</b>  | <b>FERA</b> | <b>Medical<br/>Baseline</b> | <b>#</b>   | <b>Dedicated Toll-Free<br/>Number Used</b> |                                  | <b>#</b>   | <b>Dedicated Toll-Free<br/>Number Used</b> |  |  |   |
| 6  |  |   |   |   |                      |  |             |                             |  | <b>1 =<br/>Yes<br/>0 = No</b>              | <b>Reason 800 #<br/>Not Used</b> |  | <b>1 = Yes<br/>0 = No</b>                  | <b>Reason<br/>800<br/># Not<br/>Used</b> |  |   |
| 15 | <b>Date<sup>[3]</sup></b>  | Spanish   | HEAP/LiHeap<br>Application Assistance<br>Energy Assistance<br>Fund Application<br>N2N Application<br>Assistance               | Not Available                                       | 1                    | Other<br>Source  |             |                             |  | 0  |                                  |  |  |  |  |   |
| 16 | 11/24/2015   | Spanish   | HEAP/LiHeap<br>Application Assistance<br>Energy Assistance<br>Fund Application<br>Stop Disconnection                          | Not Available                                       | 0                    |  |             |                             |  | 1  |                                  |  |  |  |  |   |

|    | A  | B   | C   | D   | E   | F                | G  | H    | I                | J  | K                                      | L                            | M  | N                                      | O                            | P   |
|----|--|---|---|---|---|------------------|--|------|------------------|--|--|------------------------------|--|--|------------------------------|---|
| 1  | <b>CARE Table 10 CHANGES One-On-One Customer Assistance Sessions</b> |   |   |   |   |                  |  |      |                  |  |  |                              |  |  |                              |   |
| 2  | <b>Southern California Edison</b>                                    |   |   |   |   |                  |  |      |                  |  |  |                              |  |  |                              |   |
| 3  | <b>Reporting Period November 1, 2015 through November 30, 2015</b>   |   |   |   |   |                  |  |      |                  |  |  |                              |  |  |                              |   |
| 4  | <b>Date<sup>[3]</sup></b>  | <b>CHANGES Participants' self-identified language of preference</b> | <b>Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)<sup>[2]</sup></b> | <b>Description of each contact made with that customer's utility until a solution is reached.</b> | <b>If on CARE, Enter How Initially Enrolled</b> |                  | <b>Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU</b> |      |                  | <b>Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.</b> |  |                              | <b>Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.</b> |  |                              | <b>Calls to Dedicated 800 # Recorded by IOU<sup>[1]</sup></b> |
| 5  |  |   |   |   | #   | Enrolled         | CARE   | FERA | Medical Baseline | #  | <b>Dedicated Toll-Free Number Used</b> |                              | #  | <b>Dedicated Toll-Free Number Used</b> |                              |   |
| 6  |  |   |   |   |   |                  |  |      |                  |  | 1 = Yes<br>0 = No                      | <b>Reason 800 # Not Used</b> |  | 1 = Yes<br>0 = No                      | <b>Reason 800 # Not Used</b> |   |
| 17 | 11/23/2015   | Spanish   | HEAP/LiHeap<br>Application Assistance<br>Energy Assistance<br>Fund Application<br>Educated on Energy Efficiency/<br>Conservation  | Not Available   | 1   | Call Center      |  |      |                  |  | 0                                      | Meeting with client.         |  |  |                              |   |
| 18 | 11/12/2015   | English   | HEAP/LiHeap<br>Application Assistance<br>Energy Assistance<br>Fund Application<br>ESAP Application Assistance<br>Stop Disconnection   | Not Available   | 1   | Special Projects |  |      |                  |  | 1                                      |                              |  |  |                              |   |

|    | A  | B  | C   | D  | E  | F           | G   | H    | I                | J   | K                               | L                     | M   | N                               | O                     | P   |
|----|--|--|---|--|--|-------------|---|------|------------------|---|---------------------------------|-----------------------|---|---------------------------------|-----------------------|---|
| 1  | <b>CARE Table 10 CHANGES One-On-One Customer Assistance Sessions</b> |  |   |  |  |             |   |      |                  |   |                                 |                       |   |                                 |                       |   |
| 2  | <b>Southern California Edison</b>                                    |  |   |  |  |             |   |      |                  |   |                                 |                       |   |                                 |                       |   |
| 3  | <b>Reporting Period November 1, 2015 through November 30, 2015</b>   |  |   |  |  |             |   |      |                  |   |                                 |                       |   |                                 |                       |   |
| 4  | Date <sup>[3]</sup>  | CHANGES Participants' self-identified language of preference | Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) <sup>[2]</sup> | Description of each contact made with that customer's utility until a solution is reached. | If on CARE, Enter How Initially Enrolled |             | Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU |      |                  | Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs. |                                 |                       | Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs. |                                 |                       | Calls to Dedicated 800 # Recorded by IOU <sup>[1]</sup> |
| 5  |  |  |   |  | #  | Enrolled    | CARE  | FERA | Medical Baseline | #   | Dedicated Toll-Free Number Used |                       | #   | Dedicated Toll-Free Number Used |                       |   |
| 6  |  |  |   |  |  |             |   |      |                  |   | 1 = Yes<br>0 = No               | Reason 800 # Not Used |   | 1 = Yes<br>0 = No               | Reason 800 # Not Used |   |
| 19 | 11/13/2015   | Spanish  | HEAP/LiHeap Application Assistance<br>Energy Assistance Fund Application<br>ESAP Application Assistance<br>Stop Disconnection   | Not Available  | 1  | Call Center |   |      |                  |   | 0                               |                       |   |                                 |                       |   |
| 20 | 10/10/2015   | Spanish  | HEAP/LiHeap Application Assistance<br>Energy Assistance Fund Application<br>Gas Assistance Fund Application Assistance<br>Bill Adjustment                                       | Not Available  | 1  | Call Center |   |      |                  |   | 0                               |                       |   |                                 |                       |   |
| 21 | Current Month Total  |  |   |  | 10                                       |             | 0   | 0    | 0                | 0   |                                 |                       | 0   |                                 |                       | 3   |

|    | A  | B  | C   | D  | E  | F        | G   | H    | I                | J   | K                               | L                        | M   | N                               | O                        | P   |
|----|--|--|---|--|--|----------|---|------|------------------|---|---------------------------------|--------------------------|---|---------------------------------|--------------------------|---|
| 1  | <b>CARE Table 10 CHANGES One-On-One Customer Assistance Sessions</b> |  |   |  |  |          |   |      |                  |   |                                 |                          |   |                                 |                          |   |
| 2  | <b>Southern California Edison</b>                                    |  |   |  |  |          |   |      |                  |   |                                 |                          |   |                                 |                          |   |
| 3  | <b>Reporting Period November 1, 2015 through November 30, 2015</b>   |  |   |  |  |          |   |      |                  |   |                                 |                          |   |                                 |                          |   |
| 4  | Date <sup>[3]</sup>  | CHANGES Participants' self-identified language of preference | Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) <sup>[2]</sup> | Description of each contact made with that customer's utility until a solution is reached. | If on CARE, Enter How Initially Enrolled |          | Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU |      |                  | Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs. |                                 |                          | Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs. |                                 |                          | Calls to Dedicated 800 # Recorded by IOU <sup>[1]</sup> |
| 5  |  |  |   |  | #  | Enrolled | CARE  | FERA | Medical Baseline | #   | Dedicated Toll-Free Number Used |                          | #   | Dedicated Toll-Free Number Used |                          |   |
| 6  |  |  |   |  |  |          |   |      |                  |   | 1 = Yes<br>0 = No               | Reason 800 #<br>Not Used |   | 1 = Yes<br>0 = No               | Reason 800 #<br>Not Used |   |
| 22 | Year-to-Date Total   |  |   |  | 118                                      |          | 0   | 0    | 0                | 2   |                                 |                          | 0   |                                 |                          | 128   |

|    | A   | B                       | C   | D                        | E                                    | F                          | G   |
|----|---|-------------------------|---|--------------------------|--------------------------------------|----------------------------|---|
| 1  | <b>CARE Table 11 CHANGES Group Customer Assistance Sessions<sup>[2][3]</sup></b>                              |                         |   |                          |                                      |                            |   |
| 2  | <b>Southern California Edison</b>   |                         |   |                          |                                      |                            |   |
| 3  | <b>Reporting Period November 1, 2015 through November 30, 2015</b>  |                         |   |                          |                                      |                            |   |
| 4  |   |                         |   | <b>Session Logistics</b> |                                      |                            |   |
| 5  | <b>Date</b>   | <b>Session Language</b> | <b>Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)</b> | <b># of Sessions</b>     | <b>Length <sup>[1]</sup> (Hours)</b> | <b>Number of Attendees</b> | <b>Description of Information / Literature Provided</b> |
| 6  | Not Available   | English                 | Understanding Your Bill   | 1                        | 0.5                                  | 6                          |   |
| 7  | Not Available   | Spanish                 | Understanding Your Bill   | 1                        | 0.5                                  | 11                         |   |
| 8  | Not Available   | Tagalog                 | Understanding Your Bill   | 3                        | 0.5                                  | 106                        |   |
| 9  | Not Available   | Cantonese               | Safety Tips   | 1                        | 0.5                                  | 40                         |   |
| 10 | Not Available   | Tagalog                 | Safety Tips   | 1                        | 0.5                                  | 310                        |   |
| 11 | Not Available   | Spanish                 | Energy Conservation   | 1                        | 0.5                                  | 19                         |   |
| 12 | Not Available   | Cantonese               | CARE/FERA and Other Assistance Programs   | 2                        | 0.5                                  | 59                         |   |
| 13 | Not Available   | English                 | CARE/FERA and Other Assistance Programs   | 2                        | 0.5                                  | 11                         |   |
| 14 | Not Available   | Spanish                 | CARE/FERA and Other Assistance Programs   | 5                        | 0.5                                  | 67                         |   |
| 15 | Not Available   | Tagalog                 | CARE/FERA and Other Assistance Programs   | 1                        | 0.5                                  | 311                        |   |
| 16 | Not Available   | English                 | Avoiding Disconnection  | 1                        | 0.5                                  | 1                          |   |
| 17 | Not Available   | Spanish                 | Avoiding Disconnection  | 2                        | 0.5                                  | 23                         |   |
| 18 | Not Available   | Cantonese               | High Energy Use   | 1                        | 0.5                                  | 19                         | High use handout  |
| 19 | Not Available   | English                 | High Energy Use   | 1                        | 0.5                                  | 5                          | High use handout  |
| 20 | Not Available   | Spanish                 | High Energy Use   | 1                        | 0.5                                  | 10                         | High use handout  |
| 21 | Not Available   | Cantonese               | Gas Aggregation   | 1                        | 0.5                                  | 18                         | Gas Aggregation handout                                 |
| 22 | Current Month Total   |                         |   | 25                       | 0.5                                  | 1016                       |   |
| 23 | Year-to-Date  |                         |   | 101                      |                                      | 2810                       |   |
| 24 |   |                         |   |                          |                                      |                            |   |
| 25 | [1] Contractor states all sessions at least 30 minutes.   |                         |   |                          |                                      |                            |   |
| 26 | [2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited |                         |   |                          |                                      |                            |   |
| 27 | and reformatted from its original version in order to have a more consistent appearance and format with       |                         |   |                          |                                      |                            |   |
| 28 | [3] The numbers provided by the CHANGES contractor are for SCE and SoCal Gas combined, due to the             |                         |   |                          |                                      |                            |   |