



**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

**FILED**

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In the Matter of the Application of Southwest  
Gas Corporation (U905G) for Approval of  
Low-Income Programs and Budgets for  
Program Years 2015-2017.

Application 15-02-001  
(Filed February 2, 2015)

And Related Matters

Application 15-02-002  
Application 15-02-003  
Application 15-02-013  
Application 15-02-024  
Application 15-03-004

**PACIFICORP  
(U 901-E)  
LOW INCOME ASSISTANCE PROGRAMS  
2015 ANNUAL REPORT**

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Attorney for PacifiCorp

Date: May 2, 2016

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**PACIFICORP  
(U 901-E)  
LOW INCOME ASSISTANCE PROGRAMS  
2015 ANNUAL REPORT**

PacifiCorp (U 901-E), d/b/a as Pacific Power, respectfully submits the attached 2015 Annual Report on its Low Income Assistance Programs consistent with the requirements set forth in Commission Decision 14-05-004 issued May 1, 2014. As required in the decision, PacifiCorp files the annual report in the most current consolidated small and multijurisdictional utilities' proceeding docket.<sup>1</sup>

Dated May 2, 2016 at San Francisco, California.

By Cynthia Mifsud/ca

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<sup>1</sup> D.14-05-004 at p.52.

# Pacific Power

## Low-Income Annual Progress Report Outline CARE and ESA Program January 1, 2015 through December 31, 2015

### CARE Residential Program

#### I. PARTICIPANT INFORMATION

- A. **Number of participating low-income households, including sub-metered households, by month. The data should be provided in a numerical table and in graph form.**

The information is provided in Attachment Table I.A.

1. **Provide an explanation of any variance in the number of participants of 5% or more from the previous month.**

The Company did not have a monthly increase or decrease by 5% for 2015. CARE participation did increase both inside and outside of Del Norte County in November by more than 4% after a targeted campaign to provide applications to all residential customers not currently participating in CARE.

2. **Provide an explanation of a variance in the number of participants, calculated as the difference between participation at the beginning of the year compared to the end of the year, of 5% or more.**

The Company did not have an overall increase or decrease of 5% or more in the number participants enrolled in CARE in 2015.

- B. **Provide an updated estimate of potentially eligible households and state source of figures. Questions 2 through 5 should be completed using Table I. B.**

The information is provided in Attachment Table I.B.

1. **What is the total number of residential customers?**

On December 31, 2015, residential households numbered 36,308.

**2. How many potential CARE eligible households are in your service territory?**

All residential customers in the Company's service territory may participate in the CARE program if their incomes meet the CARE guidelines. Households eligible for CARE are estimated to be at 13,939 as of December 31, 2015.

**3. What percentage of the customer base for this utility, as defined by the income and household size criteria, is estimated eligible for the CARE discount?**

The Company estimates that 39% of households were eligible for the CARE discount in program year 2015. Decision 11-11-009 ordered CARE eligibility income guidelines increased from 175% to 200% of Federal Poverty Guidelines (FPG). Updated analysis of our service territory was conducted in 2012 using the 2010 US Census data and eligibility at 200% of FPG. The finding of this analysis resulted in an increase in the estimated CARE program eligible household to 39% of Pacific Power households. This was an increase in eligibility from 34.5% to 39% eligibility.

**4. How many CARE participants, including sub-metered tenants, are signed up for CARE, and what percentage is that to the total number of customers eligible for CARE?**

The number of customers enrolled in the CARE program at the beginning of 2015 was 11,552 or 83.2% of eligible households. By the end of 2015 participation reached 11,781 customers or 84.5% of eligible households.

**5. Provide the methodology used to estimate the number of eligible households in this utility's service area.**

**(a) State the source of statistics and, explain any modifications made. For example, modifications to the U.S. census data for undercounts of ethnic groups, such as Hispanics.**

The results of the 2010 U.S. Census were used to estimate the number of households eligible for the CARE program.

### **Sub-metered Participants (Master Metered Customers)**

- C. How many master metered customers with sub-metered tenants are in this utility's service territory as of the end of the reporting period?**

Pacific Power has 13 master metered customers with sub-metered tenants in its California service territory.

- D. How many sub-metered tenants are estimated to be CARE eligible?**

Pacific Power estimates that 39% of the Company's sub-metered tenants were eligible for the CARE program in 2015. This is the same percentage eligible for the non-sub-metered population.

- E. How many sub-metered tenants are participating in CARE as of the end of the reporting period and what is the participation rate as compared to the estimated number eligible?**

Of the 13 master-metered customers on Schedule DS-8 the company estimates approximately 189 are permanent tenants. The number can change due to the occupancy of the spaces. Some trailer parks have overnight accommodation for short term stays and other permanent residences. Using the same methodology for residential households, the Company estimates that 39% of the permanent residents are eligible for the CARE program or 74. As of December 2015, there were 54 sub-metered customers receiving the CARE rate, or 73% of those estimated to be eligible.

The Company distributed CARE information packets directly to master-metered customers on Schedule DS-8. These information packets were mailed to the property managers in the mobile home parks where the sub-metered tenants reside with a request that the property managers distribute the CARE applications to their tenants.

A billing calculator is included on the Company's web site targeting master metered landlords, to assist them in accurately distributing the credit to their sub-metered tenants on Schedule DS-8. The Company will continue to work with the master metered property managers in an effort to increase the number of CARE sub-metered households participating in the program.

- F. Discuss any problems encountered during the reporting period in administering CARE for sub-metered tenants and/or master metered customers.**

No problems were encountered during the reporting period in administering the CARE program for master metered customers.

## **II. USAGE INFORMATION**

- A. Provide tables showing monthly average Tier 1 and Tier 2 consumption for all residential customers (excluding CARE participants) by baseline territory (climate zone) and on a total basis. This information should be provided for summer and winter billing seasons. Do not include master metered consumption.**

The information is included in Attachment Table II.A.

- B. Provide tables showing monthly average Tier 1 and Tier 2 consumption for CARE participants by baseline territory and on a total basis. Provide this information for summer and winter billing seasons. Do not include master metered consumption.**

The information is included in Attachment Table II.B.

- C. Provide a graph illustrating average consumption by residential customers (excluding CARE participants) vs. CARE participants for the utility's entire service territory. Do not include master metered consumption.**

The information is included in Attachment Table II.C.

## **III. PROGRAM COSTS**

- A. Provide a table showing the average monthly bill per non-CARE residential customer for each baseline territory and for the total service territory.**

The information is included in Attachment Table III.A.

- B. Provide a table showing the average monthly bill for CARE participants for each baseline territory and for the total service territory.**

The information is included in Attachment Table III.B.

- C. Provide a table showing the average monthly discount by baseline territory for 12 months (end of reporting period) in dollars per CARE participant.**

The information is included in Attachment Table III.C.

- D. For total CARE administrative costs, compute a table showing administrative costs per participating customer.

12/31/2015 CARE Customers	Administration Costs*	Customer Discounts	Admin. Per CARE Customer	Admin. + Discount per CARE Customer
11,781	\$121,740	\$3,707,907	\$10.33	\$325.07

\*Costs for the CARE program are detailed in Attachment Table III.D.2.

- E. Complete a table which gives a breakdown of administrative costs in the following categories: Outreach; General Administration; Processing, Certification and Verification; Billing System Programming; Regulatory Compliance.

The information is included in Attachment Table III.D.2.

1. Provide the amount and a brief explanation of what is included in each of these categories.

**Outreach:** Bill inserts for the CARE program were included in all residential bills in February and September 2015. Bill messages are printed on all residential bills. Articles were placed in "Voices", Pacific Power's customer newsletter included with each bill, promoting the CARE program in January and August of 2015. Newspaper advertisements were deployed in stages beginning in September through November. Radio advertisements were staggered from September through November throughout Pacific Power's service territory. On-line advertisements were placed on websites in October and November. Grocery bags with CARE applications attached were distributed to local agencies/food banks in November.

In September, a direct mail promotion was sent to all residential customers not currently enrolled in CARE. The mailing included a postage paid application. The effort resulted in an increase in CARE participants in November to 84% of those eligible.

A complete list of outreach is included in Attachment Table IV.A of this report.

**General Administration:** General Administration expenses are used for the following: preparation of regulatory filings, tracking and gathering reporting data, travel to CARE meetings at the California Public Utilities Commission (CPUC), labor for the CARE program management, and attendance to the National Energy and Utility Affordability conference,

**Processing, Certification & Verification:** The self-certification process for the CARE program was authorized for the Small and Multi-jurisdictional Utilities with Decision 05-07-014, issued July 21, 2005. The Company has been certifying all CARE customers in-house since that time. The Company selects a random sample of CARE recipients to verify income eligibility as well as a request for income eligibility for households exceeding 400% and 600% of baseline. A local agency provides administrative support to verify the documentation for income verification. The expenses for this service were \$10,973 in 2015.

**Billing System Programming:** This includes additional programming efforts associated with setting up new reports and gathering data for filings to fulfill CPUC requirements. No billing system programming costs were incurred in 2015.

**Regulatory Compliance:** Labor and travel costs are included for both the regulation department and our legal staff. Expenses were incurred for attending CARE meetings and workshops, and for filing CARE reports and filings with the CPUC.

2. **What are the Billing and General administrative costs incurred for non-CARE residential customers?**

The Billing and General administrative costs as reported in the Marginal Cost Study as filed in the Company's most recent California general rate case, Application 09-11-015, Decision 10-09-010 is reported at \$10.56/customer. These expenses are the same for CARE and non-CARE customers.

F. **Provide balancing account balance for CARE – ESA or both as of end of reporting period. Also provide an explanation for over/under collection balances. (Give a snapshot in time.)**

Please see Attachment Table III.G.1 for CARE balancing account details. This table is a snapshot of the balance at the beginning and the end of the program year. The surcharge amount was increased beginning in January 2009 as a result of Decision 08-12-019. The surcharge increased from \$.00188 per kWh to \$.00508 per kWh. On December 31, 2015, the CARE balancing account had a negative balance of only \$3,091.

The ESA balancing account was set up as part of the Public Purpose Charge Balancing Account which went into effect as part of AB 1890 and began in January 1998. As of December, 2015 the ESA balance was \$561,217. We will continue to monitor the balance, and may file to adjust the collection rate in the future.

**G. Describe in detail what costs are recorded in the balancing account(s) and what costs are included directly to base rates.**

The costs recorded in the CARE balancing account include the CARE discount, interest accrual, the surcharge amount collected from non-CARE customers, and the administration costs which include our regulatory department and any legal costs associated with the CARE and ESA programs. The costs recorded in the balancing account are not included in base rates. Details on the CARE balancing account are included in Attachment Table III.G.1.

**H. Provide a table showing the CARE surcharge amount and the percent responsibility for surcharge by customer class.**

The information is included in Attachment Table III.H.1.

**I. Provide the annual subsidy (discount) for all CARE participants.**

The total discount applied to CARE participant's bills was \$3,707,907 as shown in Attachment Table III.D.2.

**J. Provide a table showing the percent of total CARE surcharge for each customer class.**

The information is included in Attachment Table III.H.1.

**IV. OUTREACH**

**A. Complete a table showing the CARE outreach activities undertaken, the number of customers reached (if known) and the number of applications returned as a result of the particular activity undertaken (if known).**

Outreach information is included in Attachment Table IV.A. Due to the many outreach activities undertaken, with many occurring concurrently, the Company is unable to determine the exact number of applications returned as a direct result of specific activities. The applications attached to the grocery bags were a different color, so we have data on that outreach. The Company is working on other methods of outreach which will be easier to track.

A direct mailing to non-CARE customers that began in 2013 was

distributed in September 2015 and was the most effective form of outreach. This will continue to be mailed annually.

**B. Provide a narrative discussion of the following:**

**1. Sharing information in overlapping service territories**

Pacific Power's service territory does not overlap with any other energy utilities. Natural gas services are not available in Pacific Power's California service territory. A large percentage of Pacific Power's customers heat their homes with propane.

**2. Sharing information with ESA and other utility programs (i.e. signing up ESA customers not enrolled in CARE.)**

The Company continues to work with community-based organizations (CBOs) who provide energy assistance, and these agencies are able to distribute CARE and ESA program information to low-income customers they serve. The Company has combined CARE program information and ESA literature to distribute to customers. This is reflected in bill inserts, and in Company print and radio outreach. Also, agencies that administer Low Income Home Energy Assistance Program (LIHEAP) funding are able to provide CARE applications and weatherization information to customers when they apply for energy assistance.

**3. Leveraging CARE funds with other utility assistance programs**

The CBO's that Pacific Power contracts with that provide weatherization services for the ESA program are able to leverage Company funding with funds from federal and state sources so that they can complete more homes and their services are at no cost to participating households. In addition, these agencies are able to enroll customers they have seen for federal LIHEAP assistance in the CARE program.

**4. Participation barriers encountered and steps taken to mitigate them.**

As reported in the Company's previous annual reports, the local CBOs report that they have had difficulty identifying electrically heated homes to weatherize with Pacific Power's ESA funding. Our partnerships with the local agencies have been in place since the mid-1980s, so many homes have been served. We have provided the agencies lists of customers who have received energy assistance and/or are on the CARE program to help them identify eligible households to target for weatherization services.

The Needs Assessment Study released through proceeding A.11-05-017 states that 93% of the state's low-income populations live in urban areas, and seven percent live in rural areas and may be less likely or less willing to take assistance from the utility. Pacific Power's service territory is rural with less than four customers per square mile.

Customers respond to ESA outreach in order to enroll in the program. They also enroll during the intake process when they obtain Low Income Home Energy Program (LIHEAP) assistance funds through the CBOs. Customers that chose not to enroll in the program did not provide a reason.

**C. Describe recommendations for improving outreach, including cost effectiveness and methods for reaching underserved households.**

Pacific Power will continue to seek innovative and effective methods of outreach to the general residential customer population. The Company will continue mailing applications to non-CARE customers which has proven to be a very effective method of outreach. Other areas for consideration include a greater social media presence including advertisements on mobile applications. The ability to track the response rates for these mediums is immediate and provides quick feedback to determine the effectiveness of the advertisement.

Pacific Power began mailing a follow-up letter to all ESA participants in February 2015. The letter thanks them for their participation in the program and encourages them to continue to conserve.

**V. PROGRAM MANAGEMENT**

**A. Provide a table showing the total number of CARE applications received by month, the total approved, the total denied as ineligible, the total returned to applicants as incomplete, and the total of duplicate applications for the reporting period.**

The required table is provided below.

Month	Applications Received and approved	Returned as incomplete	Duplicate applications
January	261	0	0
February	224	0	0
March	235	0	0
April	217	0	0
May	120	0	0
June	183	0	0
July	121	0	0
August	201	0	0
September	133	0	0
October	1,139	0	0
November	300	0	0
December	255	0	0
Total # of Applications	3,389*	0**	0***

\*Total amount includes 2,653 applications that were enrolled through our Company website.

\*\* Incomplete applications are not returned to the customer. A customer service agent calls the customer to obtain the required information.

\*\*\* The Company does not track duplicate applications. When an application is received from a customer currently enrolled in the CARE program, the Company takes that opportunity to recertify the customer for another two years. This process reduces the number of recertification letters to be sent to customers.

**B. Describe any problems encountered during the reporting period with program management efforts.**

No problems were encountered during the reporting period.

**VI. CERTIFICATION AND VERIFICATION PROCESSES**

**A. Provide a table showing the total number of participants asked to recertify their eligibility during the reporting period. The table should show the total re-certifications requested, the total recertification applications received, the total recertified, the total denied as ineligible, and the total returned to the participant as incomplete for the reporting period. Include the total number of participants who were removed from the program because they did not return the recertification application.**

The required table is provided below.

Month	Customers Sent Recertification Letters	Recertification Applications Received and Recertified	Total Removed From CARE
January		15	
February		4	
March		4	
April*	1,400	588	228
May		275	
June		29	
July		214	
August	460	85	
September		12	
October		14	
November		794	87
December	1,560	448	
Total	3,420	2,482	315

\*1<sup>st</sup> and 2<sup>nd</sup> quarter recertification requests were combined.

Quarterly recertification letters are mailed to customers who have been on the CARE program for 2 years. A second application and reminder letter is sent 45 days after the first mailing if no reply is received. If a customer does not recertify after the second letter, the customer is removed from the CARE program.

In 2016, the program will begin by sending more requests for recertification, but the process will move from quarterly to semi-annually. After two years on the CARE rate, the customer will receive an application and a request to recertify. Customers who do not respond to this request will receive a second reminder letter, and finally a letter stating the customer was removed from the CARE program. Expanding the timeline will allow more time for customers to respond to the request. The Company receives many valid applications after the customer is removed from CARE. The Company does not want to remove eligible customers from CARE, and experience indicates this demographic will take more time to respond to requests.

Recertification may also occur when a customer applies for and receives energy assistance. Customers are also recertified for the CARE program through forms on the bangtails which were included on return envelopes.

There were no customer complaints related to the recertification process.

- B. Provide a table showing the total number of participants asked for income verification during the reporting period. The table should show the total verifications requested, the total verifications received, the total verified, the total denied as ineligible, and the total returned**

**to the participant as incomplete for the reporting period. Include the total number of participants who were removed from the program because they did not respond to a request for income verification.**

Self-certification by the Company was implemented in 2006 as directed by the Commission, and all the applications are accepted and processed. The Company does not ask for income verification. As reported in the Company's 2015-2017 CARE/ESA Budget Application 15-02-013, the Company began to select a random sample of CARE customers for post enrollment income verification in the second quarter of 2015. A sample of CARE customers received a letter requesting income verification to ensure eligibility for the CARE program. We partner with Great Northern Services, a non-profit CBO located in Weed, CA. Their staff reviewed the submitted documentation and worked with our customers to provide the correct documentation. The Company will begin the process again in June of 2016.

Month	Requests for Income Verification	Income Eligible	Income Ineligible*
June	50	20	30
July	50	22	28
August	50	21	29
September	49	30	19

\*Income ineligible also includes customers that did not respond to the letter. They were not tracked separately.

**C. Describe the process for recertifying sub-metered tenants of master metered complexes. Discuss any problems between master metered ratepayers and sub-metered customers that were encountered during the reporting period.**

Each year the Company sends a survey to DS-8 customers. The survey requests the customer provide the number of spaces eligible for CARE. The Company also provides an application for sub metered customers to apply for the CARE rate. The company will apply the credit based on the number of CARE eligible residents. If the survey is not returned, a follow up call is placed to the DS-8 customer as another effort to gather accurate information.

The Company distributes information packets to landlords/managers of master and sub-metered sites informing owners of the program and the eligibility requirements for CARE. For master metered customers receiving the CARE credit, the Company's website has a calculator to assist the owners or property managers of calculating the proper credit for the occupants.

- D. Describe any third-party process used for CARE certification, recertification and verification processes. Describe how these processes compare with the utility’s efforts as far as cost effectiveness and effectiveness in reaching underserved households.**

Great Northern Services is our community partner to assist customers with income verification as part of the random sample or the energy users above 400% and 600% above baseline. The partnership has allowed our customers a local resource for assistance, and information about other services in their areas.

**VII. OTHER TOPICS**

- A. What significant changes are there from the previous reporting period?**

The Company continued post-enrollment verification for CARE customers with energy use greater than 400% and 600% of baseline as required by Decision 14-05-004. With the implementation of this process, the Company contracted with Great Northern Services to review the customer’s income documentation. Approximately 68% of these customers were not income eligible.

Month	Customers’ 400% above Baseline	Income Verified	Income Ineligible*
January	50	18	32
February	12	2	10
March	5	1	4
April	10	1	9
May*	12	3	9
June	16	1	15
July	43	20	23
August	23	8	15
September	14	5	9
October	17	3	14
November	14	6	8
December	40	13	27
Total	256	81	175

\*Income ineligible also includes customers that did not respond to the letter. They were not tracked separately.

- B. Are there any other comments, recommendations or issues that need to be addressed?**

Pacific Power is interested in continuing to provide ESA services through partnerships with local CBO’s. We continue to believe that our current delivery process is the most advantageous means of serving our limited

income customers. Our partnering agencies are experienced in working with low income households in our rural service area, and are well received.

In 2015, Great Northern Services served Siskiyou County and Redwood Community Action Agency served Del Norte and Modoc Counties. Pacific Power will continue to work with these agencies to help them identify homes to serve, and we will continue to promote the ESA program throughout our service area.

In accordance with ordering Paragraph 2(a) of D. 14-05-004, the following table illustrates the number of homes served with Pacific Power ESA program funding annually (2002-2015):

Year	Homes Completed
2002	30
2003	92
2004	53
2005	63
2006	77
2007	66
2008	51
2009	281
2010	427
2011	680
2012	325
2013	188
2014	122
2015	180

In accordance with ordering Paragraph 2(b) of D. 14-05-004, Pacific Power estimates that a total of 150 homes will be treated annually through the ESA program. This is a total of 750 homes over the calendar years 2016 through 2020. This estimate was included in the Company's CARE and ESA Budget Application (A.14-02-013) for Program Years 2015-2017. The annual goal takes into account CBO capacity as well as the limited number of eligible customers residing in homes with electric heat that are not yet served.

\*\*\*\*

## **CARE Expanded Program**

The CARE Expanded Program is an extension of the residential CARE program that covers non-profit homeless shelters and group living facilities, migrant farm worker housing centers, qualified privately-owned employee housing and qualified non-profit housing for agricultural employees.

### **I. PARTICIPANT INFORMATION**

#### **A. Number of participating non-profit facilities, by type, by month.**

- 1. Give the total number of residential facilities and the total number of commercial facilities receiving the Expanded CARE discount.**

The Company has one residential facility and eight commercial facilities with several residential accounts receiving the Expanded CARE discount. The commercial accounts are migrant farm facilities authorized as eligible for the CARE program by the State of California Department of Housing and Community Development. See Attachment Table Expanded I.A for details on Expanded CARE.

### **II. PROGRAM COSTS**

#### **A. Total Expanded CARE administrative costs. Compute administrative costs per participating facility. Give a breakdown in the following categories: Outreach; General Administration; Processing, Certification and Verification; Billing System Programming; Regulatory Compliance;**

- 1. Provide the amount and a brief explanation of what is included in each of these categories. Outreach, General Administration, Processing, Certification and Verification, Billing System Programming, and Regulatory Compliance**

Costs were not tracked separately for the Expanded CARE program.

#### **B. Provide discount information for the Expanded CARE program. Give the average annual discount per residential facility.**

- 1. Give the average annual discount per residential facility.**

The average annual discount per residential facility was \$55.63.

2. **Give the average annual discount per commercial facility.**

The average annual discount per commercial facility was \$60.20.

### **III. OUTREACH**

- A. **Provide a table showing the outreach activities undertaken, the number of customers reached (if known) and the number of applications returned as a result of the particular activity undertaken (if known).**

Outreach was the same for the Expanded CARE program as the regular residential program, see Attachment Table IV.A.

- B. **Provide a narrative discussion of the following:**
  1. **Provide an analysis of the utility's most cost-effective outreach for the group living facilities;**
  2. **Sharing information in overlapping service territories;**
  3. **Participation barriers encountered and steps taken to mitigate them;**
  4. **Public agencies used to solicit potential Expanded CARE facilities;**
  5. **Barriers encountered in identifying or enrolling customers in the Expanded CARE program.**

As stated above, outreach was intended to reach CARE residential program participants as well as participants for the Expanded CARE program. Since the Company does not have overlapping service territories, partnering with other utilities is not possible. The first barrier is identifying eligible customers. The Company works with the State of California Department of Housing and Community Development to identify and enroll eligible facilities. Our Regional Business Managers have provided information to several tribal groups in an effort to increase participation.

### **IV. PROGRAM MANAGEMENT**

- A. **Provide a table showing the total number of applications received, the total approved, the total denied as ineligible, the total returned to applicants as incomplete for the reporting period.**

No new applications were received for the Expanded CARE program in 2015.

- B. Describe any problems encountered during the reporting period with recertification and verification processes for Expanded CARE.**

No problems were encountered during the reporting period.

**V. OTHER TOPICS**

- A. What significant changes are there from the previous reporting period?**

No significant changes in 2015.

- B. Are there any other comments, recommendations or issues? Analyze the CARE Expansion program, progress over the past 12 months, identify issues that need work, identify areas that need improvements and make suggestions for improvement.**

No comments, recommendations or issues at this time.

# **PacifiCorp**

## **CARE AND ESA**

**2015**

### **Summary**

**Tables I.A, I.B, II.A, II.B, II.C, III.A,  
III.B, III.C, III.D.2, III.G.1,  
III.H.1, IV.A, Expanded I.A,  
VIII.A, VIII.B, VIII.C, VIII.D,  
and VIII.E**

## CARE Tables

Reference	Title
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I.B.	Estimate of Potentially Eligible Households
II.A.	Average Monthly Usage for Non-CARE Customers
II.B.	Average Monthly Usage for CARE Customers
II.C.	Average CARE vs. Non-CARE Usage
III.A.	Average Monthly Bill for Non-CARE Customers
III.B.	Average Monthly Bill for CARE Customers
III.C.	Average Monthly Discount for CARE Customers
III.D.2.	Administrative Costs by Category
III.G.1.	CARE Balancing Account
III.H.1.	CARE Surcharge by Customer Class
IV.A.	CARE Outreach Activities
Expanded I.A.	Expanded CARE Participation

## ESA Tables

Reference	Title
VIII.A.	ESA Program Expenses
VIII.B.	ESA Administrative Expenses
VIII.C.	ESA Outreach Activities
VIII.D.	ESA Installations and Costs
VIII.E.	Energy Savings

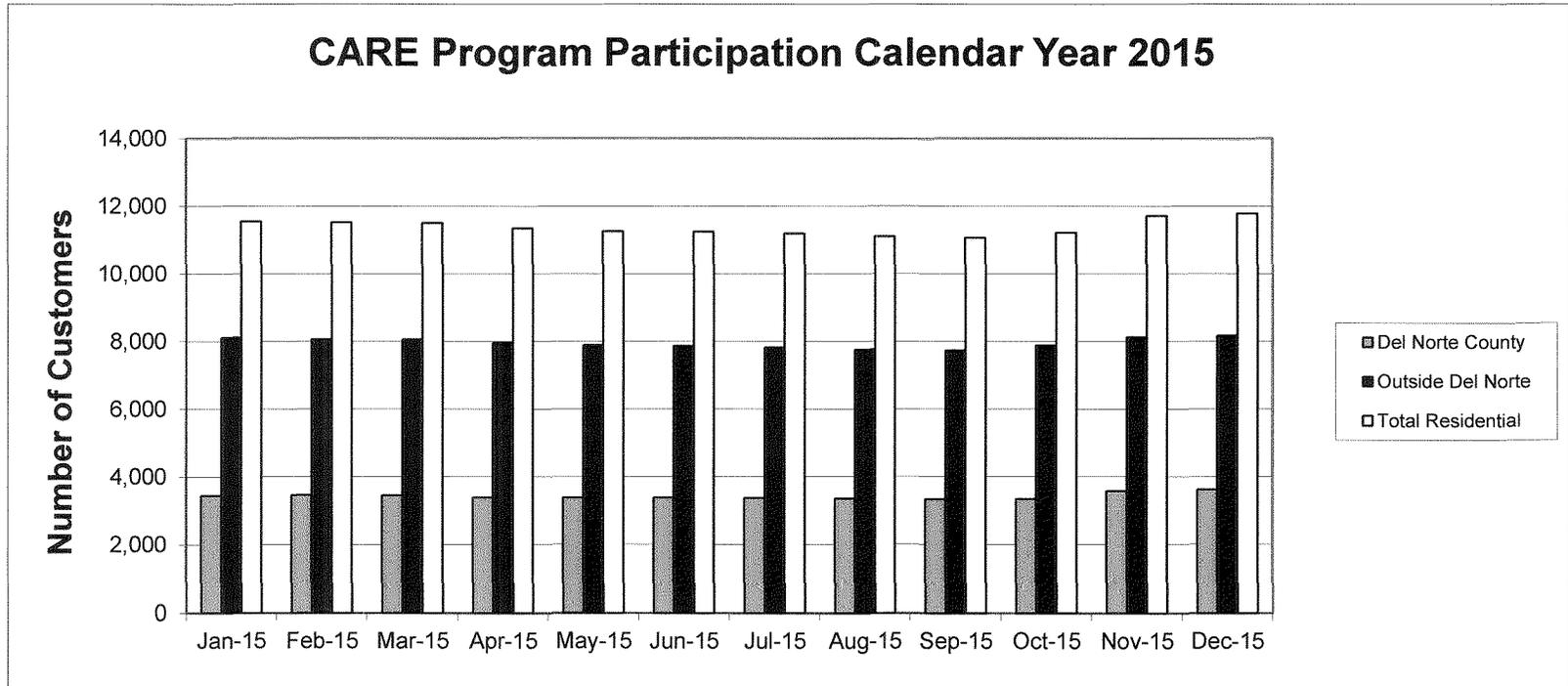
**PacifiCorp (d/b/a Pacific Power)  
CARE/ESA Programs 2015 Annual Report**

**Table I.A.**

**Number of Participating CARE Households by Month**

	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Del Norte County	3,445	3,462	3,450	3,390	3,376	3,378	3,372	3,349	3,331	3,341	3,581	3,617
Outside Del Norte	8,109	8,060	8,058	7,960	7,887	7,869	7,822	7,759	7,739	7,885	8,134	8,164
<b>Total Residential</b>	<b>11,554</b>	<b>11,522</b>	<b>11,508</b>	<b>11,350</b>	<b>11,263</b>	<b>11,247</b>	<b>11,194</b>	<b>11,108</b>	<b>11,070</b>	<b>11,226</b>	<b>11,715</b>	<b>11,781</b>

Percent Change	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Del Norte County		0.49%	-0.35%	-1.74%	-0.41%	0.06%	-0.18%	-0.68%	-0.54%	0.30%	7.18%	1.01%
Outside Del Norte		-0.60%	-0.02%	-1.22%	-0.92%	-0.23%	-0.60%	-0.81%	-0.26%	1.89%	3.16%	0.37%
<b>Total Residential</b>		<b>-0.28%</b>	<b>-0.12%</b>	<b>-1.37%</b>	<b>-0.77%</b>	<b>-0.14%</b>	<b>-0.47%</b>	<b>-0.77%</b>	<b>-0.34%</b>	<b>1.41%</b>	<b>4.36%</b>	<b>0.56%</b>



**PacifiCorp (d/b/a Pacific Power)  
CARE/ESA Programs 2015 Annual Report  
Table I.B**

**Estimate of Potentially Eligible Households**

<b>Month</b>	<b>Total CARE Participants</b>	<b>Estimated Eligible for</b>	<b>Participation Rate</b>
January	11,554	13,891	83.18%
February	11,522	13,888	82.96%
March	11,508	13,890	82.85%
April	11,350	13,878	81.78%
May	11,263	13,891	81.08%
June	11,247	13,887	80.99%
July	11,194	13,878	80.66%
August	11,108	13,880	80.03%
September	11,070	13,889	79.71%
October	11,226	13,907	80.72%
November	11,715	13,926	84.12%
December	11,781	13,939	84.52%

\* 39% of residential customers are estimated to be income eligible based on 2010 census data at 200% of federal poverty guidelines.

**PacifiCorp (d/b/a Pacific Power)**  
**CARE/ESA Programs 2015 Annual Report**  
**Table II.A**  
**Average Monthly Usage for Non-CARE Customers\***

	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Del Norte County												
Baseline (Tier 1)	808	698	650	726	658	588	472	466	476	546	750	820
Non-Baseline (Tier 2)	380	248	224	234	171	203	263	242	255	189	239	423
Outside Del Norte												
Baseline (Tier 1)	696	612	600	571	480	410	428	422	412	404	496	720
Non-Baseline (Tier 2)	360	255	207	162	164	219	297	272	237	211	236	370
Total Residential												
Baseline (Tier 1)	729	637	614	616	532	461	441	435	430	445	569	749
Non-Baseline (Tier 2)	365	253	212	183	166	215	287	263	242	205	237	385

\* Does not include master metered customers

**PacifiCorp (d/b/a Pacific Power)**  
**CARE/ESA Programs 2015 Annual Report**  
**Table II.B**  
**Average Monthly Usage for CARE Customers\***

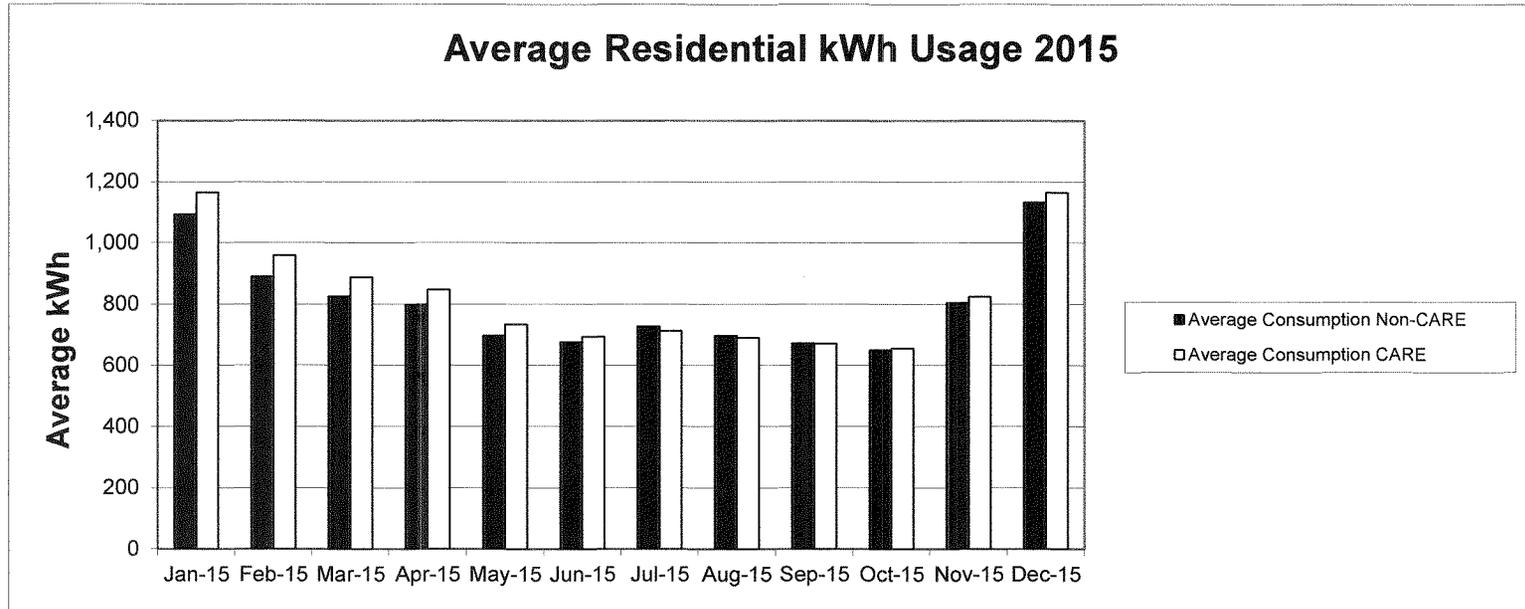
	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Del Norte County												
Baseline (Tier 1)	845	724	674	748	691	628	485	483	495	538	751	846
Non-Baseline (Tier 2)	357	230	201	205	149	158	210	194	210	162	176	354
Outside Del Norte												
Baseline (Tier 1)	778	701	683	644	536	451	467	460	452	447	556	797
Non-Baseline (Tier 2)	372	261	211	158	153	203	254	236	205	189	223	352
Total Residential												
Baseline (Tier 1)	798	708	680	675	583	505	472	467	465	474	616	812
Non-Baseline (Tier 2)	367	252	208	172	152	189	241	223	206	181	209	353

\* Does not include master metered customers

PacifiCorp (d/b/a Pacific Power)  
 CARE/ESA Programs 2015 Annual Report  
**Table II.C**  
 Average CARE vs. Non-CARE Usage\*

		Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Del Norte County Average Consumption	Non-CARE	1,188	946	874	960	829	791	735	707	731	735	988	1,244
	CARE	1,202	954	875	953	840	786	695	677	705	699	927	1,199
Outside Del Norte Average Consumption	Non-CARE	1,056	867	807	733	644	629	725	694	649	615	732	1,090
	CARE	1,149	962	894	803	690	654	721	696	657	636	779	1,150
Total Residential Average Consumption	Non-CARE	1,094	890	826	799	697	676	728	698	672	650	805	1,134
	CARE	1,165	960	888	848	735	694	713	691	672	655	825	1,165

\* Does not include master metered customers



**PacifiCorp (d/b/a Pacific Power)**  
**CARE/ESA Programs 2015 Annual Report**  
**Table III.A**  
**Average Monthly Bill for Non-CARE Customers\***

	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Del Norte County	\$ 193.73	\$ 155.06	\$ 144.30	\$ 162.01	\$ 141.50	\$ 136.10	\$ 128.46	\$ 124.20	\$ 127.59	\$ 126.62	\$ 167.47	\$ 211.24
Outside Del Norte	\$ 173.11	\$ 143.12	\$ 133.59	\$ 124.92	\$ 111.94	\$ 110.69	\$ 127.40	\$ 122.54	\$ 114.12	\$ 107.97	\$ 126.87	\$ 185.80
Total Residential	\$ 179.08	\$ 146.57	\$ 136.68	\$ 135.68	\$ 120.49	\$ 118.04	\$ 127.71	\$ 123.01	\$ 118.00	\$ 113.36	\$ 138.49	\$ 193.03

\* Does not include master metered customers

Note: The California Climate Credit of \$141.03 was applied to monthly bills in April and October.

**PacifiCorp (d/b/a Pacific Power)**  
**CARE/ESA Programs 2015 Annual Report**  
**Table III.B**  
**Average Monthly Bill for CARE Customers\***

	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Del Norte County	\$ 150.00	\$ 119.74	\$ 110.49	\$ 122.99	\$ 109.95	\$ 103.46	\$ 93.24	\$ 91.20	\$ 94.90	\$ 93.52	\$ 121.67	\$ 157.61
Outside Del Norte	\$ 144.10	\$ 121.17	\$ 112.96	\$ 104.47	\$ 91.67	\$ 88.08	\$ 97.10	\$ 94.23	\$ 89.06	\$ 86.28	\$ 104.25	\$ 151.48
Total Residential	\$ 145.86	\$ 120.74	\$ 112.22	\$ 110.02	\$ 97.16	\$ 92.71	\$ 95.93	\$ 93.31	\$ 90.82	\$ 88.44	\$ 109.59	\$ 153.36

\* Does not include master metered customers

Note: The California Climate Credit of \$141.03 was applied to monthly bills in April and October.

**PacifiCorp (d/b/a Pacific Power)**  
**CARE/ESA Programs 2015 Annual Report**  
**Table III.C**  
**Average Monthly Discount for CARE Customers\***

	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Del Norte County	\$ (37.50)	\$ (29.94)	\$ (27.62)	\$ (30.75)	\$ (27.49)	\$ (25.87)	\$ (23.31)	\$ (22.80)	\$ (23.73)	\$ (23.38)	\$ (30.42)	\$ (39.40)
Outside Del Norte	\$ (36.03)	\$ (30.29)	\$ (28.24)	\$ (26.12)	\$ (22.92)	\$ (22.02)	\$ (24.28)	\$ (23.56)	\$ (22.26)	\$ (21.57)	\$ (26.06)	\$ (37.87)
Total Residential	\$ (36.47)	\$ (30.18)	\$ (28.05)	\$ (27.50)	\$ (24.29)	\$ (23.18)	\$ (23.98)	\$ (23.33)	\$ (22.71)	\$ (22.11)	\$ (27.40)	\$ (38.34)

\* Does not include master metered customers

**PacifiCorp (d/b/a Pacific Power)**  
**CARE/ESA Programs 2015 Annual Report**  
**Table III.D.2.**  
**Administrative Costs by Category**

CARE Program:	First Quarter	Second Quarter	Third Quarter	Fourth Quarter			
	Jan-March	April-June	July-Sept	Oct-Dec	YTD	Annual Budget	Percentage of Budget
<b>Outreach</b>							
Capitation Fees	\$0	\$0	\$0	\$0	\$0		
Applications/Inserts	\$2,853	\$3,142	\$3,395	\$27,832	\$37,222		
Media	\$0	\$0	\$578	\$10,021	\$10,599		
Other Outreach <sup>(1)</sup>	\$0	\$0	\$0	\$0	\$0		
Other Outreach subsumed in GRC	\$0	\$0	\$0	\$0	\$0		
<b>Subtotal Outreach</b>	<b>\$2,853</b>	<b>\$3,142</b>	<b>\$3,973</b>	<b>\$37,853</b>	<b>\$47,821</b>	<b>\$50,000</b>	<b>95.64%</b>
<b>Processing/Certification/Verification</b>							
Internal	\$0	\$0	\$0	\$0	\$0		
Outside Services <sup>(2)</sup>	\$606	\$3,416	\$3,300	\$3,651	\$10,973		
<b>Subtotal Processing/Certification/Verification</b>	<b>\$606</b>	<b>\$3,416</b>	<b>\$3,300</b>	<b>\$3,651</b>	<b>\$10,973</b>	<b>\$30,000</b>	<b>36.58%</b>
<b>General Administration</b>							
Billing System/ Programming	\$0	\$0	\$0	\$0	\$0		
Consulting Services <sup>(3)</sup>	\$0	\$0	\$0	\$0	\$0		
Regulatory Compliance							
Travel	\$0	\$227	\$1,389	\$904	\$2,520		
Filings	\$0	\$0	\$0	\$0	\$0		
Subtotal Regulatory Compliance	\$0	\$227	\$1,389	\$904	\$2,520		
Labor Costs (including overhead) <sup>(4)*</sup>							
Incremental	\$10,365	\$13,429	\$17,395	\$17,411	\$58,600		
Other general (please specify) **	\$0	\$595	\$66	\$1,165	\$1,826		
Other general subsumed in GRC (please specify)	\$0	\$0	\$0	\$0	\$0		
<b>Subtotal General Administration</b>	<b>\$10,365</b>	<b>\$14,251</b>	<b>\$18,850</b>	<b>\$19,480</b>	<b>\$62,946</b>	<b>\$50,000</b>	<b>125.89%</b>
<b>TOTAL PROGRAM COSTS (including costs subsumed in GRC)</b>							
<b>TOTAL PROGRAM COSTS (excluding costs subsumed in GRC)</b>	<b>\$13,824</b>	<b>\$20,809</b>	<b>\$26,123</b>	<b>\$60,984</b>	<b>\$121,740</b>	<b>\$130,000</b>	<b>93.65%</b>
<b>CARE Program Discount</b>	<b>\$1,089,789</b>	<b>\$837,410</b>	<b>\$770,449</b>	<b>\$1,010,259</b>	<b>\$3,707,907</b>	<b>\$3,626,530</b>	<b>102.24%</b>
<b>GRAND TOTAL PROGRAM COSTS (excluding costs subsumed in GRC) &amp; CUSTOMER DISCOUNTS</b>	<b>\$1,103,613</b>	<b>\$858,219</b>	<b>\$796,572</b>	<b>\$1,071,243</b>	<b>\$3,829,647</b>	<b>\$3,756,530</b>	<b>101.95%</b>
<b>GRAND TOTAL PROGRAM COSTS (including costs subsumed in GRC) &amp; CUSTOMER DISCOUNTS</b>							

(1) Other Outreach/General costs are defined as any direct costs that do not fall into the listed subcategories.

(2) Outside services should include third party entity contracts to process applications and perform certification and verification activities.

(3) Identify if consulting services are one time costs or ongoing and include a description of the provided services.

(4) Ratepayer funded overhead is to include labor overhead only, pursuant to D. 89-09-044 and D. 01-05-033.

Notes: \*Estimated labor subsumed in General Rates is not included in costs above, per D.89-09-044 and D.01-05-033.

\*\* Other General Costs include costs related to staff travel to visit local agencies and attendance at the annual National Energy and Utility Affordability Coalition conference.

**PacifiCorp (d/b/a Pacific Power)**  
**CARE/ESA Programs 2015 Annual Report**  
**Table III.G.1.**  
**CARE Balancing Account**

Beginning balance @ January 1, 2015	\$674,990
Program benefits	\$3,707,907
Interest accrual	\$436
Recovery through the CARE surcharge	\$3,139,395
Administration costs	\$121,740
Balance @ December 31, 2015	-\$3,091

This table is a snapshot in time of the balancing account at the beginning of the program year and balance at the end of the year.

**PacifiCorp (d/b/a Pacific Power)**  
**CARE/ESA Programs 2015 Annual Report**  
**Table III.H.1.**  
**CARE Surcharge by Customer Class**

JANUARY THROUGH DECEMBER 2015

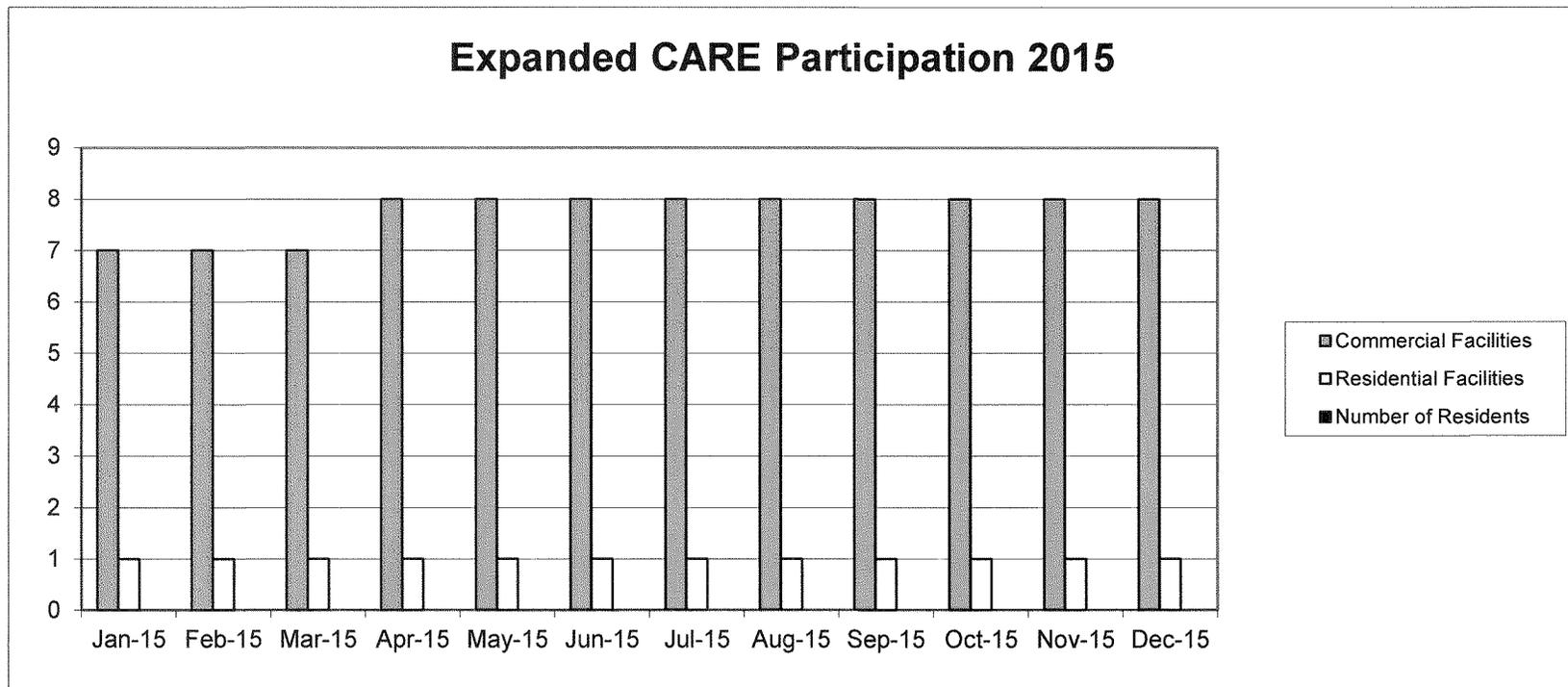
<b>Customer Class</b>	<b>Surcharge collected</b>	<b>Surcharge \$/kWh</b>	<b>% of Avg. Bill</b>	<b>% of Total</b>
Commercial	\$ 1,178,435	\$ 0.00508	3.33%	37.5%
Industrial	\$ 293,175	\$ 0.00508	4.35%	9.3%
Irrigation	\$ 472,767	\$ 0.00508	3.33%	15.1%
Street Lighting	\$ -	\$ -	-	-
Residential	\$ 1,195,018	\$ 0.00508	3.67%	38.1%
Total	\$ 3,139,395			100.0%

**PacifiCorp (d/b/a Pacific Power)**  
**CARE/ESA Programs 2015 Annual Report**  
**Table IV.A.**  
**CARE Outreach Activities**

<b>Activity</b>	<b>Summary</b>	<b>Timeline</b>	<b>Status (In Progress/Completed)</b>	<b>Cost</b>
Bill Messages	Program information printed on customer bills	On-going	Completed	No incremental cost
News Release	Press release with program and application information distributed to local newspapers	October 2015	Completed	No incremental cost
Voices article in customer newsletter	CARE information provided in newsletter	January and August 2015	Completed	No incremental cost
Recertification Mailings and 45 Day Reminders	Application and mailing envelope sent to CARE customers to recertify eligibility	Quarterly	Completed	\$5,833
CARE Applications	Printing CARE applications	On-going	Completed	\$849
CARE Enrollment Mailing	Direct mail to all residential customers (22,146) not enrolled in CARE	September 2015	Completed	\$10,474
Counter Displays	Updated brochures distributed to local social service agencies to insert in displays	September 2015	Completed	\$323
Bill Insert	Program information included in residential bills (approx. 30,000)	February and September 2015	Completed	\$2,510
Radio	Radio advertisements	September, October and November 2015	Completed	\$8,697
Print	Newspaper advertisements	September, October and November 2015	Completed	\$819
On-Line	Ad placements on websites in service area	October and November 2015	Completed	\$1,083
Grocery Bags	Bags with CARE applications distributed by food banks	November 2015	Completed	\$13,483
Postage	Business Reply Mail - Postage for submitted applications and recertifications	Ongoing	Completed	\$3,750
Pacific Power Web Site	Program information and application included on Company web site	Ongoing	Completed	No incremental cost
New Customer Mailings	CARE information included in an information packet provided to new customers	Ongoing	Completed	No incremental cost
CARE Brochures	Brochures delivered to local employment offices, senior centers and housing offices.	Ongoing	Completed	No incremental cost

**PacifiCorp (d/b/a Pacific Power)**  
**CARE/ESA Programs 2015 Annual Report**  
**Table Expanded I.A**  
**CARE Expanded Program**

	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Commercial Facilities	7	7	7	8	8	8	8	8	8	8	8	8
Residential Facilities	1	1	1	1	1	1	1	1	1	1	1	1
Number of Residents												



PacifiCorp (d/b/a Pacific Power)  
 CARE/ESA Programs 2015 Annual Report  
 TABLE VIII.A.  
 ESA Program Expenses

ESA EXPENDITURES	Jan-March	April-June	July-Sept	Oct-Dec	YTD	Budget	Percentage of Budget
<b>Program Costs</b>							
Weatherization*	\$29,884	\$101,369	\$120,027	\$187,249	\$438,529	\$742,500	59.06%
Appliance Replacement*	\$0	\$0	\$0	\$0	\$0	\$0	
Education*	\$0	\$0	\$0	\$0	\$0	\$5,000	
<b>Total Program Costs</b>	<b>\$29,884</b>	<b>\$101,369</b>	<b>\$120,027</b>	<b>\$187,249</b>	<b>\$438,529</b>	<b>\$747,500</b>	<b>58.67%</b>
<b>Administrative Costs</b>							
Outreach	\$1,054	\$576	\$8,898	\$12,687	\$23,215	\$40,000	58.04%
Inspections	\$849	\$328	\$0	\$0	\$1,177	\$5,000	23.54%
General**	\$16,275	\$26,501	\$26,615	\$36,047	\$105,438	\$145,000	72.72%
<b>Total Administrative Costs</b>	<b>\$18,178</b>	<b>\$27,405</b>	<b>\$35,513</b>	<b>\$48,734</b>	<b>\$129,830</b>	<b>\$190,000</b>	<b>68.33%</b>
<b>Grand Total</b>	<b>\$48,062</b>	<b>\$128,774</b>	<b>\$155,540</b>	<b>\$235,983</b>	<b>\$568,359</b>	<b>\$937,500</b>	<b>60.62%</b>

\* Weatherization includes rebates on all measures provided by partnering agencies. The agencies provide weatherization, appliance replacement and energy education, but they are not budgeted separately.

\*\* General Administrative Costs include agency administrative costs and Pacific Power staff labor, travel, and employee expenses.

PacifiCorp (d/b/a Pacific Power)  
 CARE/ESA Programs 2015 Annual Report  
 TABLE VIII.B.  
 ESA Administrative Expenses

ESA Program:	Jan-March	April-June	July-Sept	Oct-Dec	YTD	Budget	Percentage of Budget
<b>Outreach*</b>							
Applications/Inserts	\$1,020	\$0	\$0	\$995	\$2,015		
Media	\$0	\$0	\$3,174	\$0	\$3,174		
Other Outreach <sup>(1)</sup>	\$34	\$576	\$5,724	\$11,692	\$18,026		
Other Outreach subsumed in GRC	\$0	\$0	\$0	\$0	\$0		
<b>Subtotal Outreach</b>	<b>\$1,054</b>	<b>\$576</b>	<b>\$8,898</b>	<b>\$12,687</b>	<b>\$23,215</b>	<b>\$40,000</b>	<b>58.04%</b>
<b>Inspections</b>							
Internal	\$849	\$328	\$0	\$0	\$1,177		
Outside Services	\$0	\$0	\$0	\$0	\$0		
<b>Subtotal Inspections</b>	<b>\$849</b>	<b>\$328</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,177</b>	<b>\$5,000</b>	<b>23.54%</b>
<b>General Administration</b>							
Billing System/ Programming	\$0	\$0	\$0	\$0	\$0		
Consulting Services <sup>(2)</sup>	\$0	\$0	\$0	\$0	\$0		
Regulatory Compliance							
Travel	\$0	\$435	\$799	\$0	\$1,234		
Filings	\$0	\$0	\$0	\$0	\$0		
Total Regulatory Compliance	\$0	\$435	\$799	\$0	\$1,234		
Labor Costs (including overhead) <sup>(3)</sup>							
Incremental	\$11,337	\$11,873	\$7,906	\$12,886	\$44,002		
Subsumed in General Rates	\$0	\$0	\$0	\$0	\$0		
Total Labor Costs	\$11,337	\$11,873	\$7,906	\$12,886	\$44,002		
Other Outside Services	\$0	\$0	\$0	\$0	\$0		
Other General <sup>(4)**</sup>	\$4,938	\$14,193	\$17,910	\$23,161	\$60,202		
General costs subsumed in GRC	\$0	\$0	\$0	\$0	\$0		
<b>Subtotal General Administration</b>	<b>\$16,275</b>	<b>\$26,501</b>	<b>\$26,615</b>	<b>\$36,047</b>	<b>\$105,438</b>	<b>\$145,000</b>	<b>72.72%</b>
<b>TOTAL ESA ADMINISTRATION COSTS (including costs subsumed in GRC)</b>							
<b>TOTAL ESA ADMINISTRATION COSTS (excluding costs subsumed in GRC)</b>	<b>\$18,178</b>	<b>\$27,405</b>	<b>\$35,513</b>	<b>\$48,734</b>	<b>\$129,830</b>	<b>\$190,000</b>	<b>68.33%</b>

(1) Other Outreach/General costs are defined as direct costs that do not fall into the listed subcategories.

(2) Utilities should describe the services and indicate if they are on-going or one time expenditures.

(3) Labor costs are defined as incremental labor costs charged to ESA that are not recovered in general operations. If the utility allocates annual incremental labor costs to each category instead of tracking labor costs for each category separately, please indicate such and explain the allocation factor used.

(4) Utilities should describe the other administrative services received and the companies or agencies that provide them.

Note: Estimated labor subsumed in General Rates is not included in costs above, per D.89-09-044 and D.01-05-033.

\* Partnering agencies also provide outreach services.

\*\* Includes administrative costs reimbursed to local weatherizing agencies (Great Northern Services and Redwood Community Action Agency) and employee expenses.

PacifiCorp (d/b/a Pacific Power)  
 CARE/ESA Programs 2015 Annual Report  
 TABLE VIII.C.  
 ESA Outreach Activities

Activity	Summary	Timeline	Status (In Progress/Completed)	Costs
Letters	Thank you/acknowledgement letter to ESA program participants.	Monthly	Completed	\$896
Bill Insert	CARE brochure distributed in residential bills included ESA program information (approx. 35,000)	February and September	Completed	\$2,015
Print	Newspaper ads	June, July, August and September	Completed	\$8,532
Yard Signs	Signs provided to agencies for their placement in yards where their work is in progress	June	Completed	\$355
Radio	Radio ads	September	Completed	\$3,174
Digital	Digital ads - Weatherbug	June, July and August	Completed	\$1,556
Postcards	Postcards mailed to CARE program participants	November	Completed	\$5,821
Handouts	Program details summarized for distribution	November	Completed	\$866
Partnering Agencies	Local agencies that provide the weatherization services promote the program to households that receive other services such as energy assistance and food boxes	Ongoing	Completed	No incremental cost
Pacific Power Web Site	Program information included on Company web site	Ongoing	Completed	No incremental cost
Counter Displays	Program information continues to be displayed in local social service agency offices	Ongoing	Completed	No incremental cost

PacifiCorp (d/b/a Pacific Power)  
 CARE/ESA Programs 2015 Annual Report  
 Table VIII.D.  
 ESA Installations and Costs

First Quarter: January-March

Second Quarter: April-June

Third Quarter: July-Sept

Measures	Units	Completed			Costs*			Completed			Costs*			Completed			Costs*		
		Region 1**	Region 16**	Total	Region 1**	Region 16**	Total	Region 1**	Region 16**	Total	Region 1**	Region 16**	Total	Region 1**	Region 16**	Total	Region 1**	Region 16**	Total
<b>Infiltration &amp; Space Conditioning</b>																			
Cooler Cover	Home	0	1	1	\$0	\$135	\$135	0	0	0	\$0	\$0	\$0	1	1	2	\$61	\$61	
Outlet Switch Gaskets	Each	0	65	65	\$0	\$794	\$794	25	78	103	\$293	\$408	\$701	31	186	217	\$177	\$759	
Shell Infiltration	Home	2	4	6	\$1,097	\$637	\$1,734	10	1	11	\$5,499	\$453	\$5,952	2	10	12	\$420	\$2,811	
Threshold	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
<b>Weatherization</b>																			
Attic Insulation	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Attic Venting	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Ceiling Insulation	Home	0	0	0	\$0	\$0	\$0	1	1	2	\$598	\$1,991	\$2,589	0	1	1	\$0	\$2,368	
Floor Insulation	Home	0	1	1	\$0	\$2,906	\$2,906	0	1	1	\$0	\$2,391	\$2,391	0	1	1	\$0	\$1,514	
Wall Insulation	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	1	0	1	\$120	\$0	
Weatherstripping	Home	0	7	7	\$0	\$3,085	\$3,085	2	6	8	\$874	\$1,311	\$2,185	2	15	17	\$178	\$7,049	
Caulking	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Home Repairs	Home	0	6	6	\$0	\$848	\$848	2	4	6	\$209	\$203	\$412	0	19	19	\$0	\$1,473	
Low Flow Shower Device	Each	2	4	6	\$181	\$167	\$348	8	6	14	\$409	\$260	\$669	5	8	13	\$268	\$266	
Minor Envelope Repair	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Water Heater Pipe Wrap	Home	0	5	5	\$0	\$440	\$440	3	10	13	\$326	\$1,174	\$1,500	3	4	7	\$169	\$520	
Sink Faucet Aerator	Each	7	5	12	\$287	\$74	\$361	27	14	41	\$685	\$252	\$937	7	19	26	\$239	\$258	
Water Heater Blanket	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
<b>Furnaces</b>																			
Repair - Gas	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Replacement - Gas	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Repair - Electric	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	1	2	3	\$54	\$248	
Replacement - Electric	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	1	1	\$0	\$4,600	
<b>Miscellaneous Measures</b>																			
Door Replacement	Each	0	0	0	\$0	\$0	\$0	1	2	3	\$1,034	\$1,549	\$2,583	1	6	7	\$690	\$4,408	
Glass Replacement	Each	0	27	27	\$0	\$13,947	\$13,947	155	59	214	\$47,096	\$18,477	\$65,573	26	129	155	\$7,703	\$72,894	
Duct Wrap	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Duct Register	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Storm Windows - Glass Fixed	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Storm Windows - Glass Operable	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Vinyl Retro Window	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Timed Thermostat	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	4	4	\$0	\$496	
Filter Alert Device	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Foam Tape	Home	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Gas Water Heater Repair/Replace	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Elec Water Heater Repair/Replace	Each	0	0	0	\$0	\$0	\$0	0	2	2	\$0	\$1,512	\$1,512	3	2	5	\$1,843	\$334	
Reusable Filter/Replacement Signal	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Solar Screens	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Compact Fluorescent Bulbs	Each	17	76	93	\$403	\$771	\$1,174	74	169	243	\$1,048	\$1,218	\$2,266	43	78	121	\$540	\$651	
Refrigerators	Each	1	4	5	\$610	\$2,549	\$3,159	1	14	15	\$1,175	\$8,576	\$9,751	1	7	8	\$759	\$4,403	
Geo Exchange Heat Pumps	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Microwaves	Each	0	2	2	\$0	\$252	\$252	4	3	7	\$784	\$397	\$1,181	3	1	4	\$590	\$103	
CF Fixtures Interior	Each	5	0	5	\$565	\$0	\$565	0	12	12	\$996	\$0	\$996	6	2	8	\$485	\$317	
CF Fixtures Exterior	Each	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	\$0	0	0	0	\$0	\$0	
Other (furnace filters)	Each	2	0	2	\$136	\$0	\$136	1	2	3	\$108	\$63	\$171	6	4	10	\$65	\$135	
<b>TOTAL HOMES</b>		<b>6</b>	<b>14</b>	<b>20</b>	<b>\$3,279</b>	<b>\$26,605</b>	<b>\$29,884</b>	<b>30</b>	<b>27</b>	<b>57</b>	<b>\$61,134</b>	<b>\$40,235</b>	<b>\$101,369</b>	<b>10</b>	<b>21</b>	<b>31</b>	<b>\$14,359</b>	<b>\$105,668</b>	
Single Family		4	14	18				12	24	36				3	7	10			
Mobile Home		1	0	1				9	3	12				6	9	15			
Multi Family		1	0	1				9	0	9				1	5	6			

\*Only costs billed to Pacific Power included. Agencies leverage Company monies with federal funds which they use to cover additional measure costs and to serve additional eligible households.

\*\*Region 1 = coastal area, Region 16 = eastern area.

PacifiCorp (d/b/a Pacific Power)  
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 Table VIII.D.  
 ESA Installations and Costs

Fourth Quarter: October-Dec

Year to Date Totals

Measures	Units	Total	Completed			Costs*			Completed YTD*		Costs YTD*	
			Region 1**	Region 16**	Total	Region 1**	Region 16**	Total	Region 1**	Region 16**	Region 1**	Region 16**
<b>Infiltration &amp; Space Conditioning</b>												
Cooler Cover	Home	\$121	0	0	0	\$0	\$0	\$0	1	2	\$61	\$196
Outlet Switch Gaskets	Each	\$936	133	206	339	\$2,460	\$1,100	\$3,560	189	535	\$2,930	\$3,061
Shell Infiltration Threshold	Home	\$3,231	17	10	27	\$9,077	\$4,535	\$13,613	31	25	\$16,094	\$8,436
	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
<b>Weatherization</b>												
Attic Insulation	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Attic Venting	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Ceiling Insulation	Home	\$2,368	0	2	2	\$0	\$4,330	\$4,330	1	4	\$598	\$8,689
Floor Insulation	Home	\$1,514	0	2	2	\$0	\$4,146	\$4,146	0	5	\$0	\$10,957
Wall Insulation	Home	\$120	0	0	0	\$0	\$0	\$0	1	0	\$120	\$0
Weatherstripping	Home	\$7,227	20	19	39	\$5,917	\$12,723	\$18,639	24	47	\$6,069	\$24,168
Caulking	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Home Repairs	Home	\$1,473	16	3	19	\$1,340	\$2,313	\$3,653	18	32	\$1,549	\$4,837
Low Flow Shower Device	Home	\$534	15	17	32	\$1,716	\$1,169	\$2,885	30	35	\$2,574	\$1,862
Minor Envelope Repair	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Water Heater Pipe Wrap	Home	\$688	2	12	14	\$371	\$561	\$932	8	31	\$865	\$2,695
Sink Faucet Aerator	Each	\$497	42	41	83	\$2,349	\$1,488	\$3,838	83	79	\$3,560	\$2,072
Water Heater Blanket	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
<b>Furnaces</b>												
Repair - Gas	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Replacement - Gas	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Repair - Electric	Each	\$302	0	3	3	\$0	\$353	\$353	1	5	\$54	\$601
Replacement - Electric	Each	\$4,600	0	1	1	\$0	\$3,497	\$3,497	0	2	\$0	\$8,097
<b>Miscellaneous Measures</b>												
Door Replacement	Each	\$5,099	0	4	4	\$0	\$2,899	\$2,899	2	12	\$1,724	\$8,856
Glass Replacement	Each	\$80,596	91	122	213	\$36,166	\$69,138	\$105,304	272	337	\$90,965	\$174,455
Duct Wrap	Home	\$0	8	1	9	\$2,124	\$285	\$2,409	8	1	\$2,124	\$285
Duct Register	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Storm Windows - Glass Fixed	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Storm Windows - Glass Operable	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Vinyl Retro Window	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Timed Thermostat	Each	\$496	0	1	1	\$0	\$176	\$176	0	5	\$0	\$672
Filter Alert Device	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Foam Tape	Home	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Gas Water Heater Repair/Replace	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Elec Water Heater Repair/Replace	Each	\$2,176	0	1	1	\$0	\$352	\$352	3	5	\$1,843	\$2,198
Reusable Filter/Replacement Signal	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Solar Screens	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Compact Fluorescent Bulbs	Each	\$1,191	94	188	282	\$2,646	\$2,302	\$4,948	228	511	\$4,637	\$4,942
Refrigerators	Each	\$5,162	2	7	9	\$1,291	\$4,461	\$5,752	5	32	\$3,835	\$19,990
Geo Exchange Heat Pumps	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Microwaves	Each	\$693	3	2	5	\$904	\$382	\$1,286	10	8	\$2,278	\$1,134
CF Fixtures Interior	Each	\$802	14	13	27	\$1,701	\$1,545	\$3,246	25	27	\$3,747	\$1,862
CF Fixtures Exterior	Each	\$0	0	0	0	\$0	\$0	\$0	0	0	\$0	\$0
Other (furnace filters)	Each	\$201	7	8	15	\$1,019	\$413	\$1,432	16	14	\$1,328	\$612
									956	1754		
<b>TOTAL HOMES</b>		\$120,027	25	47	72	\$69,082	\$118,167	\$187,249	71	109	\$147,854	\$290,675
Single Family			7	39	46				26	84		
Mobile Home			10	7	17				26	19		
Multi Family			8	1	9				19	6		

\*Only costs billed to Pacific Power included. Agencies leverage Company monies with federal funds which they use to cover additional measure costs and to serve additional eligible households.

\*\*Region 1 = coastal area, Region 16 = eastern area.

PacifiCorp (d/b/a Pacific Power)  
 CARE/ESA Programs 2015 Annual Report  
 Table VIII.E.  
 Energy Savings

First Quarter: Jan-March

Measures	Units	Annual Energy Savings						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
		kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
<b>Infiltration &amp; Space Conditioning</b>													
Cooler Cover	Home	0		14		14		0		42		42	
Outlet Switch Gaskets	Each	0		519		519		0		7,790		7,790	
Shell Infiltration	Home	51		80		131		256		398		654	
Threshold	Home	0		0		0		0		0		0	
<b>Weatherization</b>													
Attic Insulation	Home	0		0		0		0		0		0	
Attic Venting	Home	0		0		0		0		0		0	
Ceiling Insulation	Home	0		0		0		0		0		0	
Floor Insulation	Home	0		92		92		0		2,291		2,291	
Kneewall Insulation	Home	0		0		0		0		0		0	
Weatherstripping	Home	0		139		139		0		696		696	
Caulking	Home	0		0		0		0		0		0	
Home Repairs	Home	0		0		0		0		0		0	
Low Flow Shower Device	Each	175		435		610		1,753		4,348		6,101	
Minor Envelope Repair	Home	0		0		0		0		0		0	
Water Heater Pipe Wrap	Home	0		291		291		0		4,358		4,358	
Sink Faucet Aerator	Each	253		217		470		1,266		1,085		2,351	
Water Heater Blanket	Home	0		0		0		0		0		0	
<b>Furnaces</b>													
Repair - Gas	Each	0		0		0		0		0		0	
Replacement - Gas	Each	0		0		0		0		0		0	
Repair - Electric	Each	0		0		0		0		0		0	
Replacement - Electric	Each	0		0		0		0		0		0	
<b>Miscellaneous Measures</b>													
Door Replacement	Each	0		0		0		0		0		0	
Glass Replacement	Each	0		1,466		1,466		0		14,661		14,661	
Duct Wrap	Home	0		0		0		0		0		0	
Duct Register	Home	0		0		0		0		0		0	
Storm Windows - Glass Fixed	Each	0		0		0		0		0		0	
Storm Windows - Glass Operable	Each	0		0		0		0		0		0	
Vinyl Retro Window	Each	0		0		0		0		0		0	
Timed Thermostat	Each	0		0		0		0		0		0	
Filter Alert Device	Each	0		0		0		0		0		0	
Foam Tape	Home	0		0		0		0		0		0	
Gas Water Heater Repair/Replace	Each	0		0		0		0		0		0	
Ele Water Heater Repair/Replace	Each	0		0		0		0		0		0	
Reusable Filter/Replacement Signal	Each	0		0		0		0		0		0	
Solar Screens	Each	0		0		0		0		0		0	
Compact Fluorescent Bulbs	Each	437		1,885		2,321		3,493		15,078		18,571	
Refrigerators	Each	665		3,179		3,844		9,977		47,688		57,665	
Geo Exchange Heat Pumps	Each	0		0		0		0		0		0	
Microwaves	Each	0		150		150		0		1,500		1,500	
CF Fixtures Interior	Each	124		0		124		992		0		992	
CF Fixtures Exterior	Each	0		0		0		0		0		0	
Other - Furnace Filters	Each	47		0		47		237		0		237	
<b>TOTAL</b>		<b>1,753</b>		<b>8,466</b>		<b>10,219</b>		<b>17,973</b>		<b>99,935</b>		<b>117,908</b>	
<b>Total Number of Homes Weatherized</b>		<b>6</b>		<b>14</b>		<b>20</b>							

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 Table VIII.E.  
 Energy Savings

Second Quarter: April-June

Measures	Units	Annual Energy Savings						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
		kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
<b>Infiltration &amp; Space Conditioning</b>													
Cooler Cover	Home	0		0		0		0		0		0	
Outlet Switch Gaskets	Each	178		623		801		2,670		9,348		12,018	
Shell Infiltration	Home	253		20		273		1,266		99		1,365	
Threshold	Home	0		0		0		0		0		0	
<b>Weatherization</b>													
Attic Insulation	Home	0		0		0		0		0		0	
Attic Venting	Home	0		0		0		0		0		0	
Ceiling Insulation	Home	467		367		833		11,665		9,163		20,828	
Floor Insulation	Home	0		92		92		0		2,291		2,291	
Kneewall Insulation	Home	0		0		0		0		0		0	
Weathersstripping	Home	48		119		167		240		594		835	
Caulking	Home	0		0		0		0		0		0	
Home Repairs	Home	0		0		0		0		0		0	
Low Flow Shower Device	Each	743		653		1,396		7,433		6,528		13,961	
Minor Envelope Repair	Home	0		0		0		0		0		0	
Water Heater Pipe Wrap	Home	129		581		710		1,934		8,715		10,649	
Sink Faucet Aerator	Each	901		608		1,509		4,507		3,038		7,545	
Water Heater Blanket	Home	0		0		0		0		0		0	
<b>Furnaces</b>													
Repair - Gas	Each	0		0		0		0		0		0	
Replacement - Gas	Each	0		0		0		0		0		0	
Repair - Electric	Each	0		0		0		0		0		0	
Replacement - Electric	Each	0		0		0		0		0		0	
<b>Miscellaneous Measures</b>													
Door Replacement	Each	26		40		65		641		995		1,635	
Glass Replacement	Each	9,303		3,204		12,507		93031		32,037		125,068	
Duct Wrap	Home	0		0		0		0		0		0	
Duct Register	Home	0		0		0		0		0		0	
Storm Windows - Glass Fixed	Each	0		0		0		0		0		0	
Storm Windows - Glass Operable	Each	0		0		0		0		0		0	
Vinyl Retro Window	Each	0		0		0		0		0		0	
Timed Thermostat	Each	0		0		0		0		0		0	
Filter Alert Device	Each	0		0		0		0		0		0	
Foam Tape	Home	0		0		0		0		0		0	
Gas Water Heater Repair/Replace	Each	0		0		0		0		0		0	
Ele Water Heater Repair/Replace	Each	0		236		236		0		3,063		3,063	
Reusable Filter/Replacement Signal	Each	0		0		0		0		0		0	
Solar Screens	Each	0		0		0		0		0		0	
Compact Fluorescent Bulbs	Each	1,958		4,251		6,209		15,666		34,010		49,675	
Refrigerators	Each	665		10,868		11,533		9,975		163,017		172,992	
Geo Exchange Heat Pumps	Each	0		0		0		0		0		0	
Microwaves	Each	300		225		525		3,000		2,250		5,250	
CF Fixtures Interior	Each	319		0		319		2,549		0		2,549	
CF Fixtures Exterior	Each	0		0		0		0		0		0	
Other - Furnace Filters	Each	24		39		62		119		193		312	
<b>TOTAL</b>		15,314		21,923		37,237		154,694		275,340		430,035	
<b>Total Number of Homes Weatherized</b>		30		27		57							

PacifiCorp (d/b/a Pacific Power)  
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 Table VIII.E.  
 Energy Savings

Third Quarter: July-Aug

Measures	Units	Annual Energy Savings						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
		kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
<b>Infiltration &amp; Space Conditioning</b>													
Cooler Cover	Home	19		19		39		58		58		116	
Outlet Switch Gaskets	Each	191		948		1,139		2,863		14,216		17,079	
Shell Infiltration	Home	48		196		244		240		980		1,220	
Threshold	Home	0		0		0		0		0		0	
<b>Weatherization</b>													
Attic Insulation	Home	0		0		0		0		0		0	
Attic Venting	Home	0		0		0		0		0		0	
Ceiling Insulation	Home	0		367		367		0		9,163		9,163	
Floor Insulation	Home	0		92		92		0		2,291		2,291	
Kneewall Insulation	Home	38		0		38		956		0		956	
Weatherstripping	Home	48		295		343		240		1,475		1,715	
Caulking	Home	0		0		0		0		0		0	
Home Repairs	Home	0		0		0		0		0		0	
Low Flow Shower Device	Each	375		533		908		3,751		5,328		9,079	
Minor Envelope Repair	Home	0		0		0		0		0		0	
Water Heater Pipe Wrap	Home	152		169		321		2,274		2,538		4,812	
Sink Faucet Aerator	Each	202		511		713		1,012		2,554		3,566	
Water Heater Blanket	Home	0		0		0		0		0		0	
<b>Furnaces</b>													
Repair - Gas	Each	0		0		0		0		0		0	
Replacement - Gas	Each	0		0		0		0		0		0	
Repair - Electric	Each	0		0		0		0		0		0	
Replacement - Electric	Each	0		0		0		0		0		0	
<b>Miscellaneous Measures</b>													
Door Replacement	Each	22		117		139		562		2,922		3,484	
Glass Replacement	Each	1,355		6,134		7,488		13,546		61,335		74,881	
Duct Wrap	Home	0		0		0		0		0		0	
Duct Register	Home	0		0		0		0		0		0	
Storm Windows - Glass Fixed	Each	0		0		0		0		0		0	
Storm Windows - Glass Operable	Each	0		0		0		0		0		0	
Vinyl Retro Window	Each	0		0		0		0		0		0	
Timed Thermostat	Each	0		26		26		0		308		308	
Filter Alert Device	Each	0		0		0		0		0		0	
Foam Tape	Home	0		0		0		0		0		0	
Gas Water Heater Repair/Replace	Each	0		0		0		0		0		0	
Ele Water Heater Repair/Replace	Each	353		236		589		4,594		3,063		7,657	
Reusable Filter/Replacement Signal	Each	0		0		0		0		0		0	
Solar Screens	Each	0		0		0		0		0		0	
Compact Fluorescent Bulbs	Each	1,159		2,078		3,238		9,275		16,627		25,902	
Refrigerators	Each	665		4,785		5,451		9,977		71,781		81,758	
Geo Exchange Heat Pumps	Each	0		0		0		0		0		0	
Microwaves	Each	225		75		300		2,250		750		3,000	
CF Fixtures Interior	Each	164		258		422		1310.4		2065		3375	
CF Fixtures Exterior	Each	0		0		0		0		0		0	
Other - Furnace Filters	Each	138		90		228		690		452		1142	
<b>TOTAL</b>		5,155		16,928		22,083		53,598		197,904		251,503	
<b>Total Number of Homes Weatherized</b>		10		21		31							

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 Table VIII.E.  
 Energy Savings

Fourth Quarter: Oct-Dec

Measures	Units	Annual Energy Savings						Lifetime Energy Savings					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
		kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
<b>Infiltration &amp; Space Conditioning</b>													
Cooler Cover	Home	0		0		0		0		0		0	
Outlet Switch Gaskets	Each	806		1,589		2,395		12,087		23,837		35,924	
Shell Infiltration	Home	420		198		618		2,099		992		3,091	
Threshold	Home	0		0		0		0		0		0	
<b>Weatherization</b>													
Attic Insulation	Home	0		0		0		0		0		0	
Attic Venting	Home	0		0		0		0		0		0	
Ceiling Insulation	Home	0		733		733		0		18,325		18,325	
Floor Insulation	Home	0		183		183		0		4,582		4,582	
Kneewall Insulation	Home	0		0		0		0		0		0	
Weatherstripping	Home	497		456		953		2,484		2,280		4,764	
Caulking	Home	0		0		0		0		0		0	
Home Repairs	Home	0		0		0		0		0		0	
Low Flow Shower Device	Each	1,210		1,681		2,890		12,095		16,808		28,903	
Minor Envelope Repair	Home	0		0		0		0		0		0	
Water Heater Pipe Wrap	Home	94		724		817		1,403		10,856		12,258	
Sink Faucet Aerator	Each	1,434		1,678		3,112		7,171		8,390		15,561	
Water Heater Blanket	Home	0		0		0		0		0		0	
<b>Furnaces</b>													
Repair - Gas	Each	0		0		0		0		0		0	
Replacement - Gas	Each	0		0		0		0		0		0	
Repair - Electric	Each	0		0		0		0		0		0	
Replacement - Electric	Each	0		0		0		0		0		0	
<b>Miscellaneous Measures</b>													
Door Replacement	Each	0		79		79		0		1,977		1,977	
Glass Replacement	Each	5,256		6,479		11,735		52,559		64,794		117,353	
Duct Wrap	Home	50		12		62		1,250		309		1,559	
Duct Register	Home	0		0		0		0		0		0	
Storm Windows - Glass Fixed	Each	0		0		0		0		0		0	
Storm Windows - Glass Operable	Each	0		0		0		0		0		0	
Vinyl Retro Window	Each	0		0		0		0		0		0	
Timed Thermostat	Each	0		34		34		0		406		406	
Filter Alert Device	Each	0		0		0		0		0		0	
Foam Tape	Home	0		0		0		0		0		0	
Gas Water Heater Repair/Replace	Each	0		0		0		0		0		0	
Ele Water Heater Repair/Replace	Each	0		118		118		0		1,531		1,531	
Reusable Filter/Replacement Signal	Each	0		0		0		0		0		0	
Solar Screens	Each	0		0		0		0		0		0	
Compact Fluorescent Bulbs	Each	2,469		4,737		7,207		19,754		37,899		57,653	
Refrigerators	Each	1,330		5,175		6,505		19,953		77,618		97,571	
Geo Exchange Heat Pumps	Each	0		0		0		0		0		0	
Microwaves	Each	225		150		375		2,250		1,500		3,750	
CF Fixtures Interior	Each	368		325		694		2,946		2,603		5,549	
CF Fixtures Exterior	Each	0		0		0		0		0		0	
Other - Furnace Filters	Each	162		172		334		808		861		1,669	
<b>TOTAL</b>		<b>14,320</b>		<b>24,524</b>		<b>38,844</b>		<b>136,857</b>		<b>275,567</b>		<b>412,424</b>	
<b>Total Number of Homes Weatherized</b>		<b>25</b>		<b>47</b>		<b>72</b>							

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 Energy Savings

Measures	Units	Annual Energy Savings YTD						Lifetime Energy Savings YTD					
		Region 1		Region 16		Total		Region 1		Region 16		Total	
		kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms	kWh	Therms
<b>Infiltration &amp; Space Conditioning</b>													
Cooler Cover	Home	19		33		53		58		100		158	
Outlet Switch Gaskets	Each	1,175		3,679		4,854		17,620		55,191		72,811	
Shell Infiltration	Home	772		494		1,266		3,862		2,469		6,331	
Threshold	Home	0		0		0		0		0		0	
<b>Weatherization</b>													
Attic Insulation	Home	0		0		0		0		0		0	
Attic Venting	Home	0		0		0		0		0		0	
Ceiling Insulation	Home	467		1,466		1,933		11,665		36,650		48,315	
Floor Insulation	Home	0		458		458		0		11,454		11,454	
Kneewall Insulation	Home	38		0		38		956		0		956	
Weatherstripping	Home	593		1,009		1,602		2,965		5,045		8,010	
Caulking	Home	0		0		0		0		0		0	
Home Repairs	Home	0		0		0		0		0		0	
Low Flow Shower Device	Each	2,503		3,301		5,804		25,032		33,012		58,044	
Minor Envelope Repair	Home	0		0		0		0		0		0	
Water Heater Pipe Wrap	Home	374		1,764		2,138		5,610		26,466		32,076	
Sink Faucet Aerator	Each	2,791		3,013		5,804		13,955		15,067		29,022	
Water Heater Blanket	Home	0		0		0		0		0		0	
<b>Furnaces</b>													
Repair - Gas	Each	0		0		0		0		0		0	
Replacement - Gas	Each	0		0		0		0		0		0	
Repair - Electric	Each	0		0		0		0		0		0	
Replacement - Electric	Each	0		0		0		0		0		0	
<b>Miscellaneous Measures</b>													
Door Replacement	Each	48		236		284		1,202		5,894		7,096	
Glass Replacement	Each	15,914		17,283		33,196		159,136		172,827		331,963	
Duct Wrap	Home	50		12		62		1,250		309		1,559	
Duct Register	Home	0		0		0		0		0		0	
Storm Windows - Glass Fixed	Each	0		0		0		0		0		0	
Storm Windows - Glass Operable	Each	0		0		0		0		0		0	
Vinyl Retro Window	Each	0		0		0		0		0		0	
Timed Thermostat	Each	0		59		59		0		714		714	
Filter Alert Device	Each	0		0		0		0		0		0	
Foam Tape	Home	0		0		0		0		0		0	
Gas Water Heater Repair/Replace	Each	0		0		0		0		0		0	
Ele Water Heater Repair/Replace	Each	353		589		942		4,594		7,657		12,251	
Reusable Filter/Replacement Signal	Each	0		0		0		0		0		0	
Solar Screens	Each	0		0		0		0		0		0	
Compact Fluorescent Bulbs	Each	6,023		12,952		18,975		48,187		103,614		151,802	
Refrigerators	Each	3,325		24,007		27,332		49,881		360,104		409,985	
Geo Exchange Heat Pumps	Each	0		0		0		0		0		0	
Microwaves	Each	750		600		1,350		7,500		6,000		13,500	
CF Fixtures Interior	Each	975		584		1,558		7,797		4,668		12,465	
CF Fixtures Exterior	Each	0		0		0		0		0		0	
Other - Furnace Filters	Each	371		301		671		1,854		1,506		3,360	
<b>TOTAL</b>		36,541		71,842		108,382		363,123		848,747		1,211,870	
<b>Total Number of Homes Weatherized</b>		71		109		180							