

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA



FILED

In the Matter of the Application of Southwest Gas Corporation (U-905-G) for Approval of Low-Income Programs and Budgets for Program Years 2015-2017.

And Related Matters

Application 15-02-001 6-07-16
(Filed February 2, 2015) 4:59 PM

Application 15-02-002
Application 15-02-003
Application 15-02-013
Application 15-02-024
Application 15-03-004

**Alpine Natural Gas
(U-909-G)
LOW-INCOME ASSISTANCE PROGRAMS
2015 ANNUAL REPORT**

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Dated: June 7, 2016

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

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Southwest Gas Corporation (U905 G) for
Approval of Low-Income Programs and
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**Alpine Natural Gas
(U-909-G)
LOW-INCOME ASSISTANCE PROGRAMS
2015 ANNUAL REPORT**

Alpine Natural Gas (Alpine) respectfully submits the attached Annual Report on low income assistance programs in accordance with the requirements in the Commission Decision 14-005-004, issued May 1, 2014. As required in the decision, Alpine files the annual report in the most current consolidated small multijurisdictional utilities' proceeding docket¹.

Dated this 6th day of June, 2016

Respectfully submitted,



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¹ D.14-05-004

ALPINE NATURAL GAS
Low Income Assistance Programs
Annual Report
(Reporting Period January 1, 2015 through December 31, 2015)

CARE Residential Program

I. PARTICIPANT INFORMATION

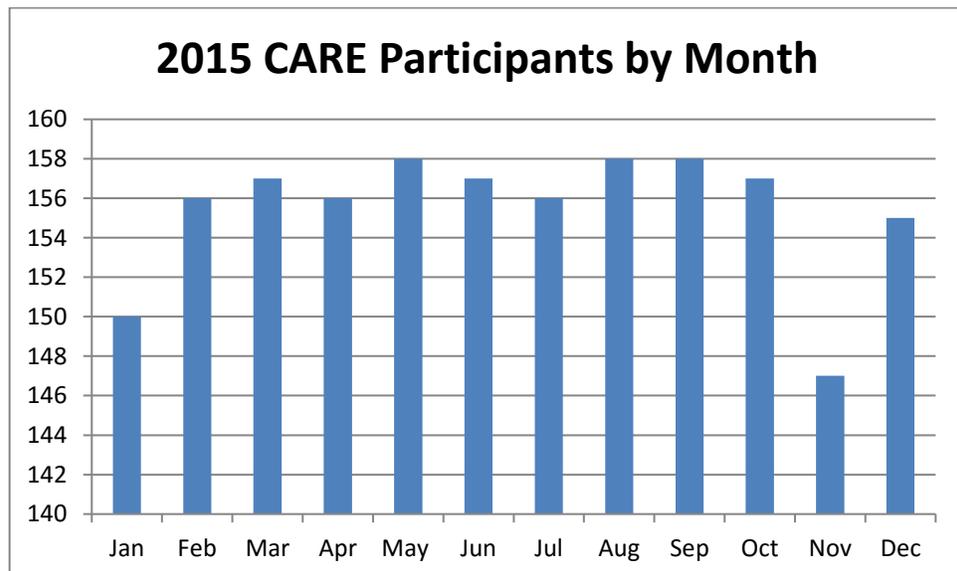
A. Number of participating low-income households, including sub metered households, by month. The data should be provided in a numerical table and in graph form.

1. Provide an explanation of any variance in the number of participants of 5% or more from the previous month.

The number of participating CARE customers is presented in the graph below. The significant decrease of 6.1% November participation of 157 to 147 was immediately followed up with an increase of 5.2% the next month. Eligibility numbers appear to drop then gradually rise throughout the year many times explained by annual re-certifications or changes in rental home residency.

2. Provide an explanation of a variance in the number of participants, calculated as the difference between participation at the beginning of the year compared to the end of the year, of 5% or more.

No drop between January and December participation, CARE numbers increased.



B. Provide an updated estimate of potentially eligible households and state source of figures. Questions 2 through 5 should be completed using CARE Table I. B.

1. What is the total number of residential customers?

Alpine Natural Gas served 1,482 residential customers as of December 31, 2015.

2. How many potential CARE eligible households are in your service territory?

It is estimated that about 10% (148) of our permanent residential (1,482) customers are eligible for the CARE discount rate.

2015	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CARE Participants	150	156	157	156	158	157	156	158	158	157	147	155
Variance- prev. month	5.33 %	4.00 %	0.64 %	-0.64 %	1.26 %	-0.64 %	-0.64 %	1.28 %	0.0 %	-0.64 %	-6.37 %	5.44 %

3. What percentage of the customer base for this utility, as defined by the income and household size criteria, is estimated eligible for the CARE discount?

It is estimated that about 10% of our permanent residential customers are eligible for the CARE discount rate.

4. How many CARE participants, including sub-metered tenants, are signed up for CARE, and what percentage is that to the total number of customers eligible for CARE?

155 Participants as of December 31, 2015. 100 % of Eligible.

5. Provide the methodology used to estimate the number of eligible households in this utility’s service area.

(a) State the source of statistics and, explain any modifications made. For example, modifications to the U.S. census data for undercounts of ethnic groups, such as Hispanics.

Alpine primarily serves single family home customer population that resides within a finite distribution system. Alpine’s service territory is made up distinct sub-divisions outside of the actual town of Valley Springs. Alpine does not provide service to all residence in its service territory. Alpine does not serve sub-metered households.

Submetered Participants (Master Metered Customers)

C. How many master metered customers with sub metered tenants are in this utility’s service territory as of the end of the reporting period?

NOT APPLICABLE

D. How many sub metered tenants are estimated to be CARE eligible?

NOT APPLICABLE

E. How many sub metered tenants are participating in CARE as of the end of the reporting period and what is the participation rate as compared to the estimated number eligible?

NOT APPLICABLE

F. Discuss any problems encountered during the reporting period in administering CARE for sub metered tenants and/or master metered customers.

NOT APPLICABLE

II. **USAGE INFORMATION**

A. Provide tables showing monthly average Tier 1 and Tier 2 consumption for all residential customers (excluding CARE participants) by baseline territory (climate zone) and on a total basis. This information should be provided for summer and winter billing seasons. Do not include master metered consumption.

Average Tier I and Tier II usage for residential Non-CARE customers is tabulated below (in Therms):

Month	Tier I	Tier II	Month	Tier I	Tier II
January	37.33	28.25	July	10.91	0.08
February	36.59	19.48	August	10.03	0.04
March	30.70	4.40	September	11.14	0.34
April	25.72	1.98	October	10.91	0.18
May	16.02	0.20	November	28.37	3.86
June	11.38	0.14	December	36.92	23.96

B. Provide tables showing monthly average Tier 1 and Tier 2 consumption for CARE participants by baseline territory and on a total basis. Provide this information for summer and winter billing seasons. Do not include master metered consumption.

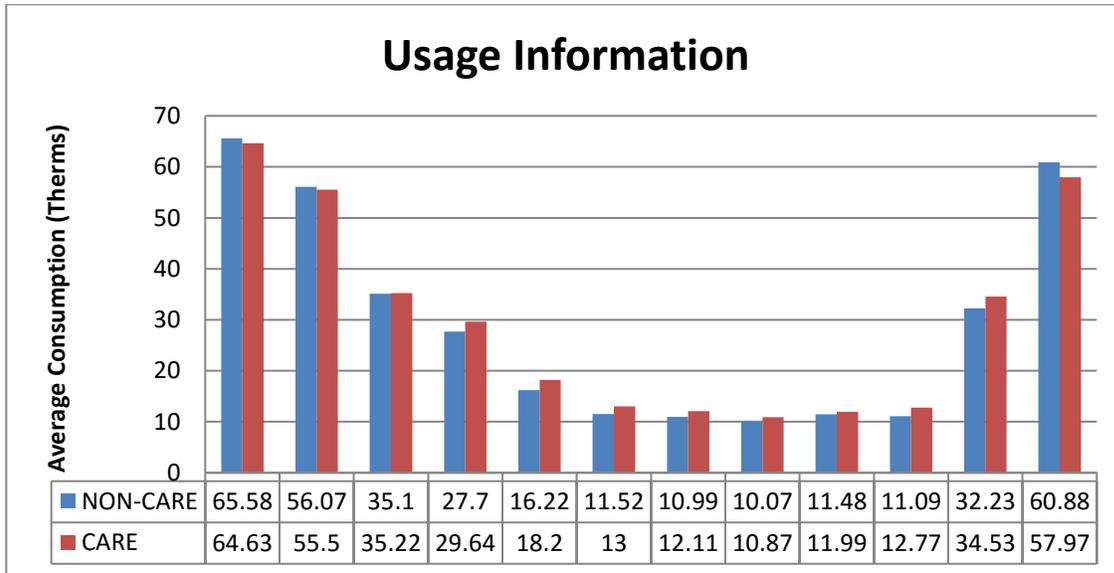
Average Tier I and Tier II usage for residential CARE customers is tabulated below (in Therms):

Month	Tier I	Tier II	Month	Tier I	Tier II
January	38.61	26.02	July	11.76	0.35
February	37.82	17.68	August	10.73	0.14
March	31.39	3.83	September	11.76	0.23
April	27.56	2.09	October	12.38	0.39

May	17.81	0.39	November	30.49	4.04
June	12.43	0.57	December	37.21	20.76

C. Provide a graph illustrating average consumption by residential customers (excluding CARE participants) vs. CARE participants for the utility's entire service territory. Do not include master metered consumption.

The Information is provided in Table II C.



III. PROGRAM COSTS

A. Provide a table showing the average monthly bill per residential customer for each baseline territory and for the total service territory.

AVG MONTHLY NON CARE GAS \$ SALES PER CUSTOMER

2015	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Bill
	\$93.61	\$79.31	\$42.62	\$32.84	\$19.31	\$13.92	\$13.93	\$13.01	\$15.37	\$15.58	\$41.37	\$75.57	\$38.04

B. Provide a table showing the average monthly bill for CARE participants for each baseline territory and for the total service territory.

C. Provide a table showing the average monthly discount by baseline territory and 12 months ending (end of reporting period) in dollars per CARE participant.

2015	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Bill
<u>AVG. SALES PER CARE CUSTOMER</u>	\$91.43	\$77.78	\$42.42	\$34.91	\$21.60	\$15.37	\$15.35	\$13.90	\$15.97	\$17.84	\$43.73	\$71.61	\$38.49

AVG CARE
GAS
DISCOUNT

\$18.30 \$15.68 \$8.49 \$7.06 \$4.35 \$4.90 \$3.08 \$2.80 \$3.21 \$3.60 \$8.81 \$14.32 \$7.88

D. For total CARE administrative costs, compute a table showing administrative costs per participating customer.

			Avg. Cost per CARE Participant
	2015		
Total CARE ADMINSTRATIVE COSTS		\$3,900.00	
CARE Participants		155	\$25.16

E. Complete Table III. D.2 which gives a breakdown of administrative costs in the following categories: Outreach; General Administration; Processing, Certification and Verification; Billing System Programming; Regulatory Compliance.

- 1. Provide the amount and a brief explanation of what is included in each of these categories.**

Outreach

General Administration

Processing, Certification and Verification

Billing System Programming

Regulatory Compliance

Alpine's CARE Administrative Costs are \$3,900.00 which are in addition to billing and administrative costs.

- 3. What are the Billing and General administrative costs incurred for non-CARE residential customers?
\$2.63/customer.**

F. Provide balancing account balance (for which balancing account Care – ESA or both as of (end of reporting period). Also provide an explanation for over/under collection balances. (Give a snapshot in time.)

2015 CARE Balancing Acct.			
Beginning CARE Balance			\$0.00
CARE Administration Costs			\$3,900.00
CARE Discount Benefits Provided			\$17,993.68
Total CARE Expenditures			\$21,893.68
Ending CARE Balance			\$0.00
Beginning ESA Over-collection Amount			\$15,511.00
2015 ESA Funds Available from PPP Collection:			\$9,456.32
Funds Available for 2015 ESA			\$24,967.32
2015 ESA Expenditures			\$13,463.03
2015 General ESA Administration			\$1,500.00
Total ESA Expenditures			\$14,963.03
Ending ESA Over-Collection Balance			\$10,004.29

CARE discount provided was less than 2015 Budget amount.

ESA balancing account at beginning of year was over collection of \$15,511

- G. **Describe in detail what costs are recorded in the balancing account(s) and what costs are included directly to base rates.**
- H. **Provide a table showing the surcharge amount and the percent responsibility for surcharge by customer class.**
- I. Provide the annual subsidy (discount) for all CARE participants.
- 2015 the discount benefit was \$ 17,993.68
- J. Provide a table showing the percent of total PPP surcharge for each customer class.

Customer	Amount Surcharge Collected	% of Total	Avg cost per customer
CARE Customer	\$1,644.21	5.25%	\$10.61
Non-CARE	\$27,533.90	87.99%	\$21.36
Commercial	\$2,113.69	6.75%	\$84.55
Total	\$31,291.80	100.00%	

IV. **OUTREACH**

- A. **Complete CARE Table IV.A. showing the outreach activities undertaken, the number of customers reached (if known) and the number of applications returned as a result of the particular activity undertaken (if known).**
- B. **Provide a narrative discussion of the following:**
- Sharing information in overlapping service territories**
Not Applicable

2. **Sharing information with ESA and other utility programs (i.e. signing up ESA customers not enrolled in CARE or working**
ESA customers come from CARE enrollment
3. Leveraging CARE funds with other utility assistance programs
CARE Funds are not leveraged with other utility assistance programs
4. Participation barriers encountered and steps taken to mitigate them
None

C. **Describe recommendations for improving outreach, including cost effectiveness and methods for reaching underserved households.**

None

V. **PROGRAM MANAGEMENT**

A. Provide a table showing the total number of applications received by month, the total approved, the total denied as ineligible, the total returned to applicants as incomplete, and the total of duplicate applications for the reporting period.

January	7	0	0	7
February	1	0	0	1
March	2	0	0	2
April	2	0	0	2
May	0	0	0	0
June	2	0	0	2
July	1	0	0	1
August	1	0	0	1
September	0	0	0	0
October	1	0	0	1
November	0	0	0	0
December	0	0	0	0

B. Describe any problems encountered during the reporting period with program management efforts.

VI. **CERTIFICATION AND VERIFICATION PROCESSES**

A. Provide a table showing the total number of participants asked to recertify their eligibility during the reporting period. The table should show the total recertification's requested, the total recertification applications received, the total recertified, the total denied as ineligible, and the total returned to the participant as incomplete for the reporting period. Include the total number of participants who were removed from the program because they did not return the recertification application.

ALPINE NATURAL GAS recertifies its CARE customers annually.

# Re-Certifications Requested	CARE Re-certifications Received	Denied	Returned for Proof of Income	Re-Qualified CARE
158	155	0	0	155

- B. Provide a table showing the total number of participants asked for income verification during the reporting period. The table should show the total verifications requested, the total verifications received, the total verified, the total denied as ineligible, and the total returned to the participant as incomplete for the reporting period. Include the total number of participants who were removed from the program because they did not respond to a request for income verification.
- C. Describe the process for recertifying sub metered tenants of master metered complexes. Discuss any problems between master metered ratepayers and sub metered customers that were encountered during the reporting period.

Not Applicable

- D. Describe any third-party process used for CARE certification, recertification and verification processes. Describe how these processes compare with the utility's efforts as far as cost effectiveness and effectiveness in reaching underserved households.

Third Party process only utilized for CARE customers when ESA eligibility is verified by RHA. Generally, CARE is all by Self-certifications only. Cost effectiveness not at issue.

VII. **OTHER TOPICS**

- A. What significant changes are there from the previous reporting period?
None
- B. Are there any other comments, recommendations or issues that need to be addressed?
None

CARE Expanded Program

The CARE Expanded Program is an extension of the residential CARE program that covers non-profit homeless shelters and group living facilities, migrant farmworker housing centers, qualified privately-owned employee housing and qualified non-profit housing for agricultural employees.

Not Applicable for Alpine. Do not serve customers of type listed above.

I. **PARTICIPANT INFORMATION**

- A. Number of participating non-profit facilities, by type, by month. The data should be provided in numerical tables and also in graph form as follows:
1. Give the total number of residential facilities and the total number of commercial facilities receiving the Expanded CARE discount.
 2. Total number of residents (excluding caregivers) of residential and commercial non-profit Expanded CARE facilities.

II. **PROGRAM COSTS**

A. Total Expanded CARE administrative costs. Compute administrative costs per participating facility. Give a breakdown in the following categories: Outreach; General Administration; Processing, Certification and Verification; Billing System Programming; Regulatory Compliance;

1. Provide the amount and a brief explanation of what is included in each of these categories.

Outreach
General Administration
Processing, Certification and Verification
Billing System Programming
Regulatory Compliance

B. Provide discount information for the Expanded CARE program.

1. Give the average annual discount per residential facility.

2. Give the average annual discount per commercial facility.

III. OUTREACH

A. Provide a table showing the outreach activities undertaken, the number of customers reached (if known) and the number of applications returned as a result of the particular activity undertaken (if known).

B. Provide a narrative discussion of the following:

1. Provide an analysis of the utility's most cost-effective outreach for the group living facilities;

2. Sharing information in overlapping service territories;

3. Participation barriers encountered and steps taken to mitigate them;

4. Public agencies used to solicit potential Expanded CARE facilities;

5. Barriers encountered in identifying or enrolling customers in the Expanded CARE program.

IV. PROGRAM MANAGEMENT

A. Provide a table showing the total number of applications received, the total approved, the total denied as ineligible, the total returned to applicants as incomplete for the reporting period.

B. State the reasons CARE applications are not approved.

- C. Describe any problems encountered during the reporting period with recertification and verification processes for Expanded CARE.

V. OTHER TOPICS

- A. What significant changes are there from the previous reporting period? B. Are there any other comments, recommendations or issues? Analyze the CARE Expansion program, progress over the past 12 months, identify issues that need work, identify areas that need improvements and make suggestions for improvement.

ESA Program

Complete the following tables for the ESA program

Alpine does not provide these Tables below in this Annual Report since ESA services were provided in 2015.

14 Customers received ESA services.

- Table VIII.A- Program Expenses

Program Year 2015 Job Summary

Measure	Quantity	Cost
Attic Access Wthrstr	16	511.84
Caulking	14	1,165.08
Ceiling Repair	3	26.10
Cover Plates Repl (Flat Fee Per Home)	7	118.09
CVA	1	30.00
Direct Costs	14	941.92
Door Jambs	3	93.63
Door Repl \$'s (Mat.)	45	45.00
Doors Replacement	1	133.35
Doors Wthrstr	35	2,755.55
Duct Test	5	439.90
Energy Education	14	1,060.00
Evap Cooler Cover	1	69.53
Faucet Aerators	36	369.36
Floor Repair	2	60.00
Gas Surcharge - EEM	14	72.52
Lock Set	14	388.36
Lock Set \$'s (Mat.)	196	196.00
Marketing & Assesment	14	140.00
MHR Shop Fee (Flat Fee Per Home)	10	175.40
Microwave	1	82.80
NGAT	13	539.50
Program Management Fee	14	2,170.00
Showerheads	18	647.64

Thermostatic Valve	22	455.40
Thresholds Installed	2	62.42
Utility Gaskets (Flat Fee Per Home)	13	219.31
Wall Repair - Exterior	2	17.12
Wall Repair - Interior	36	308.52
Water Heater Blanket	3	168.69
Grand Total	569 \$	13,463.03

- Table VIII.B- Administrative Expenses

\$1,500 Total ESA Administration Expenses

- Table VIII.C – Outreach Activities- Not provided
- Table VIII.D- Installations and Costs

\$13,463 total expenditures

\$961.65 avg. cost per home

- Table VIII.E – Energy Savings-

Measure Description	Qty.	Price	Cost	Therm Savings	Total Therm Savings
Assessment	1	10	10	0	0
Attic Access Wthstr	1	31.99	31.99	0.95041769	0.95041769
Caulking - Single Family	1	83.22	83.22	1.116363636	1.116363636
Cover Plates Repl (flat fee)	1	16.87	16.87	1.086985646	1.086985646
Direct Cost	1	67.28	67.28	0	0
Door Weather Stripping	2	78.73	157.46	1.165255474	2.330510949
Energy Education	1	100	100	0	0
Faucet Aerator	2	10.26	20.52	0.86	1.72
Gas Surcharge - EEM	1	5.18	5.18	0	0
MHR Shop Fee	1	17.54	17.54	0	0
Natural Gas Appliance Testing	1	41.5	41.5	0	0
Showerhead - Standard	1	35.98	35.98	6.42	6.42
Thermostatic Shower Valve	2	20.7	41.4	1.71	3.42
Utility Gaskets (flat fee)	1	16.87	16.87	1.123565982	1.123565982
Wall Repair Interior (per sq. ft.)	1	8.57	8.57	0.422548853	0.422548853
Assessment	1	10	10	0	0
Attic Access Wthstr	1	31.99	31.99	0.95041769	0.95041769
Caulking - Single Family	1	83.22	83.22	1.116363636	1.116363636
Direct Cost	1	67.28	67.28	0	0
Door Weather Stripping	2	78.73	157.46	1.165255474	2.330510949
Energy Education	1	100	100	0	0
Faucet Aerator	2	10.26	20.52	0.86	1.72
Gas Surcharge - EEM	1	5.18	5.18	0	0
Natural Gas Appliance Testing	1	41.5	41.5	0	0
Showerhead - Standard	2	35.98	71.96	6.42	12.84
Thermostatic Shower Valve	2	20.7	41.4	1.71	3.42
Utility Gaskets (flat fee)	1	16.87	16.87	1.123565982	1.123565982
Assessment	1	10	10	0	0
Caulking - Single Family	1	83.22	83.22	1.116363636	1.116363636
Cover Plates Repl (flat fee)	1	16.87	16.87	1.086985646	1.086985646

Direct Cost	1	67.28	67.28	0	0
Door Weather Stripping	2	78.73	157.46	1.165255474	2.330510949
Energy Education	1	15	15	0	0
Faucet Aerator	4	10.26	41.04	0.86	3.44
Gas Surcharge - EEM	1	5.18	5.18	0	0
MHR Shop Fee	1	17.54	17.54	0	0
Natural Gas Appliance Testing	1	41.5	41.5	0	0
Showerhead - Standard	2	35.98	71.96	6.42	12.84
Thermostatic Shower Valve	2	20.7	41.4	1.71	3.42
Utility Gaskets (flat fee)	1	16.87	16.87	1.123565982	1.123565982
Wall Repair Interior (per sq. ft.)	5	8.57	42.85	0.422548853	2.112744265
Assessment	1	10	10	0	0
Attic Access Wthrstr	1	31.99	31.99	0.95041769	0.95041769
Caulking - Single Family	1	83.22	83.22	1.116363636	1.116363636
Cover Plates Repl (flat fee)	1	16.87	16.87	1.086985646	1.086985646
CVA	1	30	30	0	0
Direct Cost	1	67.28	67.28	0	0
Door Repl (Labor + Material)	1	1	178.35	0.823546945	0.823546945
Door Weather Stripping	3	78.73	236.19	1.165255474	3.495766423
Duct Test (Labor + Material)	1	87.98	87.98	0	0
Energy Education	1	100	100	0	0
Gas Surcharge - EEM	1	5.18	5.18	0	0
Lock Set	4	1	166.96	0	0
MHR Shop Fee	1	17.54	17.54	0	0
Natural Gas Appliance Testing	1	41.5	41.5	0	0
Utility Gaskets (flat fee)	1	16.87	16.87	1.123565982	1.123565982
Wall Repair Interior (per sq. ft.)	2	8.57	17.14	0.422548853	0.845097706
Water Heater Blanket	1	56.23	56.23	0.49	0.49
Assessment	1	10	10	0	0
Attic Access Wthrstr	1	31.99	31.99	0.95041769	0.95041769
Caulking - Single Family	1	83.22	83.22	1.116363636	1.116363636
Direct Cost	1	67.28	67.28	0	0
Door Weather Stripping	4	78.73	314.92	1.165255474	4.661021898
Energy Education	1	15	15	0	0
Faucet Aerator	2	10.26	20.52	0.86	1.72
Gas Surcharge - EEM	1	5.18	5.18	0	0
Lock Set	2	1	83.48	0	0
MHR Shop Fee	1	17.54	17.54	0	0
Natural Gas Appliance Testing	1	41.5	41.5	0	0
Showerhead - Standard	2	35.98	71.96	6.42	12.84
Thermostatic Shower Valve	2	20.7	41.4	1.71	3.42
Utility Gaskets (flat fee)	1	16.87	16.87	1.123565982	1.123565982
Wall Repair Interior (per sq. ft.)	3	8.57	25.71	0.422548853	1.267646559
Water Heater Blanket	1	56.23	56.23	0.49	0.49
Assessment	1	10	10	0	0
Attic Access Wthrstr	1	31.99	31.99	0.95041769	0.95041769
Caulking - Single Family	1	83.22	83.22	1.116363636	1.116363636
Direct Cost	1	67.28	67.28	0	0
Door Weather Stripping	2	78.73	157.46	1.165255474	2.330510949
Energy Education	1	100	100	0	0
Faucet Aerator	1	10.26	10.26	0.86	0.86

Gas Surcharge - EEM	1	5.18	5.18	0	0
Lock Set	6	1	250.44	0	0
MHR Shop Fee	1	17.54	17.54	0	0
Showerhead - Standard	2	35.98	71.96	6.42	12.84
Thermostatic Shower Valve	2	20.7	41.4	1.71	3.42
Utility Gaskets (flat fee)	1	16.87	16.87	1.123565982	1.123565982
Wall Repair Interior (per sq. ft.)	6	8.57	51.42	0.422548853	2.535293118
Assessment	1	10	10	0	0
Attic Access Wthrstr	1	31.99	31.99	0.95041769	0.95041769
Caulking - Single Family	1	83.22	83.22	1.116363636	1.116363636
Cover Plates Repl (flat fee)	1	16.87	16.87	1.086985646	1.086985646
Direct Cost	1	67.28	67.28	0	0
Door Weather Stripping	3	78.73	236.19	1.165255474	3.495766423
Energy Education	1	100	100	0	0
Faucet Aerator	3	10.26	30.78	0.86	2.58
Floor Repair	2	30	60	0	0
Gas Surcharge - EEM	1	5.18	5.18	0	0
Lock Set	2	1	83.48	0	0
MHR Shop Fee	1	17.54	17.54	0	0
Natural Gas Appliance Testing	1	41.5	41.5	0	0
Showerhead - Standard	2	35.98	71.96	6.42	12.84
Thermostatic Shower Valve	2	20.7	41.4	1.71	3.42
Thresholds Installed	1	31.21	31.21	0	0
Utility Gaskets (flat fee)	1	16.87	16.87	1.123565982	1.123565982
Wall Repair Interior (per sq. ft.)	3	8.57	25.71	0.422548853	1.267646559
Assessment	1	10	10	0	0
Attic Access Wthrstr	1	31.99	31.99	0.95041769	0.95041769
Caulking - Single Family	1	83.22	83.22	1.116363636	1.116363636
Ceiling Repair	2	8.7	17.4	0.121343874	0.242687747
Cover Plates Repl (flat fee)	1	16.87	16.87	1.086985646	1.086985646
Direct Cost	1	67.28	67.28	0	0
Door Weather Stripping	3	78.73	236.19	1.165255474	3.495766423
Duct Test (Labor + Material)	1	87.98	87.98	0	0
Energy Education	1	100	100	0	0
Faucet Aerator	6	10.26	61.56	0.86	5.16
Gas Surcharge - EEM	1	5.18	5.18	0	0
MHR Shop Fee	1	17.54	17.54	0	0
Natural Gas Appliance Testing	1	41.5	41.5	0	0
Utility Gaskets (flat fee)	1	16.87	16.87	1.123565982	1.123565982
Wall Repair - Exterior	2	8.56	17.12	0	0
Wall Repair Interior (per sq. ft.)	10	8.57	85.7	0.422548853	4.22548853
Assessment	1	10	10	0	0
Attic Access Wthrstr	1	31.99	31.99	0.95041769	0.95041769
Caulking - Single Family	1	83.22	83.22	1.116363636	1.116363636
Direct Cost	1	67.28	67.28	0	0
Door Weather Stripping	2	78.73	157.46	1.165255474	2.330510949
Duct Test (Labor + Material)	1	87.98	87.98	0	0
Energy Education	1	100	100	0	0
Faucet Aerator	1	10.26	10.26	0.86	0.86
Gas Surcharge - EEM	1	5.18	5.18	0	0
Natural Gas Appliance Testing	1	41.5	41.5	0	0

Showerhead - Standard	2	35.98	71.96	6.42	12.84
Thermostatic Shower Valve	2	20.7	41.4	1.71	3.42
Utility Gaskets (flat fee)	1	16.87	16.87	1.123565982	1.123565982
Assessment	1	10	10	0	0
Attic Access Wthrstr	3	31.99	95.97	0.95041769	2.851253071
Caulking - Single Family	1	83.22	83.22	1.116363636	1.116363636
Direct Cost	1	67.28	67.28	0	0
Door Weather Stripping	2	78.73	157.46	1.165255474	2.330510949
Energy Education	1	100	100	0	0
Evap Cooler Cover	1	69.53	69.53	0	0
Gas Surcharge - EEM	1	5.18	5.18	0	0
Microwave	1	82.8	82.8	9	9
Natural Gas Appliance Testing	1	41.5	41.5	0	0
Showerhead - Standard	1	35.98	35.98	6.42	6.42
Thermostatic Shower Valve	1	20.7	20.7	1.71	1.71
Utility Gaskets (flat fee)	1	16.87	16.87	1.123565982	1.123565982
Assessment	1	10	10	0	0
Attic Access Wthrstr	1	31.99	31.99	0.95041769	0.95041769
Caulking - Single Family	1	83.22	83.22	1.116363636	1.116363636
Direct Cost	1	67.28	67.28	0	0
Door Weather Stripping	1	78.73	78.73	1.165255474	1.165255474
Duct Test (Labor + Material)	1	87.98	87.98	0	0
Energy Education	1	100	100	0	0
Faucet Aerator	2	10.26	20.52	0.86	1.72
Gas Surcharge - EEM	1	5.18	5.18	0	0
Natural Gas Appliance Testing	1	41.5	41.5	0	0
Showerhead - Standard	1	35.98	35.98	6.42	6.42
Thermostatic Shower Valve	2	20.7	41.4	1.71	3.42
Assessment	1	10	10	0	0
Attic Access Wthrstr	1	31.99	31.99	0.95041769	0.95041769
Caulking - Single Family	1	83.22	83.22	1.116363636	1.116363636
Direct Cost	1	67.28	67.28	0	0
Door Weather Stripping	2	78.73	157.46	1.165255474	2.330510949
Energy Education	1	15	15	0	0
Faucet Aerator	4	10.26	41.04	0.86	3.44
Gas Surcharge - EEM	1	5.18	5.18	0	0
MHR Shop Fee	1	17.54	17.54	0	0
Natural Gas Appliance Testing	1	41.5	41.5	0	0
Showerhead - Standard	1	35.98	35.98	6.42	6.42
Thermostatic Shower Valve	1	20.7	20.7	1.71	1.71
Thresholds Installed	1	31.21	31.21	0	0
Utility Gaskets (flat fee)	1	16.87	16.87	1.123565982	1.123565982
Assessment	1	10	10	0	0
Attic Access Wthrstr	1	31.99	31.99	0.95041769	0.95041769
Caulking - Single Family	1	83.22	83.22	1.116363636	1.116363636
Ceiling Repair	1	8.7	8.7	0.121343874	0.121343874
Cover Plates Repl (flat fee)	1	16.87	16.87	1.086985646	1.086985646
Direct Cost	1	67.28	67.28	0	0
Door Weather Stripping	2	78.73	157.46	1.165255474	2.330510949
Energy Education	1	15	15	0	0
Faucet Aerator	3	10.26	30.78	0.86	2.58

Gas Surcharge - EEM	1	5.18	5.18	0	0
MHR Shop Fee	1	17.54	17.54	0	0
Natural Gas Appliance Testing	1	41.5	41.5	0	0
Showerhead - Standard	2	35.98	71.96	6.42	12.84
Thermostatic Shower Valve	2	20.7	41.4	1.71	3.42
Utility Gaskets (flat fee)	1	16.87	16.87	1.123565982	1.123565982
Wall Repair Interior (per sq. ft.)	4	8.57	34.28	0.422548853	1.690195412
Assessment	1	10	10	0	0
Attic Access Wthrstr	2	31.99	63.98	0.95041769	1.900835381
Caulking - Single Family	1	83.22	83.22	1.116363636	1.116363636
Cover Plates Repl (flat fee)	1	16.87	16.87	1.086985646	1.086985646
Direct Cost	1	67.28	67.28	0	0
Door Jambs	3	31.21	93.63	0.830465632	2.491396896
Door Weather Stripping	5	78.73	393.65	1.165255474	5.826277372
Duct Test (Labor + Material)	1	87.98	87.98	0	0
Energy Education	1	100	100	0	0
Faucet Aerator	6	10.26	61.56	0.86	5.16
Gas Surcharge - EEM	1	5.18	5.18	0	0
MHR Shop Fee	1	17.54	17.54	0	0
Natural Gas Appliance Testing	1	41.5	41.5	0	0
Thermostatic Shower Valve	2	20.7	41.4	1.71	3.42
Utility Gaskets (flat fee)	1	16.87	16.87	1.123565982	1.123565982
Wall Repair Interior (per sq. ft.)	2	8.57	17.14	0.422548853	0.845097706
Water Heater Blanket	1	56.23	56.23	0.49	0.49
				TOTAL:	307.335707
