



**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

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Application of Southern California Edison Company (U 338-E) for Approval of its 2012- 2014 California Alternate Rates for Energy (CARE) and Energy Savings Assistance Programs and Budgets.	A.11-05-017 (Filed May 16, 2011)
And Related Matters	A.11-05-018 A.11-05-019 A.11-05-020

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR MAY 2016**

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Dated: **June 21, 2016**

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ON LOW INCOME ASSISTANCE PROGRAMS FOR MAY 2016**

Southern California Edison Company (SCE) hereby submits the attached Low Income Assistance Programs Monthly Report for May 2016. The information contained in this report supersedes all prior reports submitted by SCE.

Respectfully submitted,

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/s/ Fadia Khoury

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June 21, 2016

Attachment

ESA and CARE Program Report

**Southern California Edison Company's (SCE)
Energy Savings Assistance (ESA) Program
and
California Alternate Rate for Energy (CARE)
Program Monthly Report
May 2016**

LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

1. Energy Savings Assistance Program Executive Summary

1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 12-08-044:

Program Summary for Month			
2016	Authorized / Planning Assumptions	Year-to-Date Actual	%
Budget	\$36,368,315	\$20,651,378	57%
Homes Treated	43,695	18,453	21%
kWh Saved	N/A	10,752,737	N/A
kW Demand Reduced	N/A	1,810	N/A
Therms Saved	N/A	N/A	N/A

1.2. Whole Neighborhood Approach Evaluation

1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SCE continues to enroll customers through the paperless enrollment process that utilizes tablet PCs and portable scanners during assessment to streamline and expedite enrollments. Specifically, use of the tablet PCs and portable scanners eliminates the need for paper copies which ensures protection of customer data, in addition to benefitting the environment. SCE has made the software available at no charge to interested service providers which is meant to complement the Whole Neighborhood Approach by reducing the program’s carbon footprint and maximizing efficiencies.

During May 2016, there were 28 assessors, representing four contractors that utilized the paperless enrollment process enrolling approximately 1,360 households.

1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update

- 1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

During the month of May, SCE continued its efforts to reach out to existing CARE customers to enroll them in the ESA program by sending approximately 100,000 direct mail letters. This direct mailer provided information on energy-saving benefits and available ESA program measures. It also included a link to the ESA program page on SCE.com as well as the name and contact information for the customer's local ESA program assessment contractor, allowing for more convenient enrollment options and allowing contractors to receive the interested customers' information directly.

1.4. Leveraging Success Evaluation, Including CSD

- 1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For the past several years, SCE has provided refrigerators to contractors for installation through the Low Income Home Energy Assistance Program (LIHEAP) at no cost. SCE believes this approach enables contractors to utilize measures and services from both LIHEAP and the ESA Program to better serve SCE's customers. SCE continues to work with the California Department of Community Services and Development (DCSD), service contractors, and the California Public Utilities Commission (CPUC) to successfully leverage ESA Program and LIHEAP services.

1.5. Workforce Education & Training

- 1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA program services. SCE implemented a mechanism to track the actual number of jobs at these organizations, including executive, clerical and other ancillary positions, supporting SCE's ESA Program. Currently, the organizations, most of which are situated in the low-income and disadvantaged communities, provide 640

jobs that support SCE's ESA Program, including executive, clerical and other ancillary positions.

During the 2016 Program Year, SCE has conducted five (5) Enrollment & Assessment Workshop, which provides training to agency outreach staff on the policies and procedures related to home assessment. The four-day training workshop provides participants with three (3) days of comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises that were the direct result of feedback received from service providers and trainees. The fourth day consists of an extensive discussion of energy education-related topics and demonstrations used to gauge the participants' understanding of the material.

**2. California Alternate Rates for Energy (CARE)
Executive Summary**

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs

CARE Budget Categories	Authorized Budget	Expenses Year-to-Date	% of 2016 Budget Spent
Outreach	\$1,306,500	\$711,231	54%
Processing / Certification Re-certification	\$294,000	\$365,201	124%
Post Enrollment Verification	\$711,825	\$218,134	31%
IT Programming	\$500,000	\$28,207	5%
Cooling Centers	\$0	\$13,185	N/A
Pilot (CHANGES)	\$110,160	\$56,026	51%
Measurement & Evaluation	\$25,000	\$2,334	10%
Regulatory Compliance	\$132,000	\$110,610	83%
General Administration	\$362,500	\$234,650	68%
CPUC Energy Division Staff	\$70,000	\$24,933	36%
Total Expenses	\$3,511,985	\$1,751,326	50%
Subsidies and Benefits	\$208,400,000	\$111,650,047	50%
Total Program Costs & Discounts	\$211,911,985	\$113,401,373	54%

2.1.2. Please provide the CARE program penetration rate to date

CARE Penetration		
Participants	Estimated Eligible Participants	Year-to-Date Penetration Rate
1,266,254	1,520,058	83%

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility’s behalf.

CARE and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE’s in-language and under-penetrated areas continue to be a priority. SCE’s CARE/FERA programs partner with internal departments such as Equal Opportunity, Local Public Affairs (LPA), Consumer Affairs, Offer Management and Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), as well as various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE’s hard-to-reach customer base.

SCE’s Customer Contact Center (CCC) continues to utilize the online CARE enrollment application at sce.com to directly enroll customers into the CARE Program or a Customer Service Representative may assist a customer in enrolling in the program over the phone or by mailing a CARE application to the customer. During the month of April, SCE enrolled 4,860 eligible low income customers through CCC outreach efforts. This includes all web, phone and mail enrollments performed by the CCC.

SCE representatives provided information about available programs and services that helped lower electricity usage for more than 1,500 customers at 10 outreach events during the month of May by answering questions and providing personal contact between the customer and the utility. Customers and SCE took advantage of the springtime weather to enjoy events such as the Ride & Stride, CicLAVia, and the Long Beach Pride fair. At each of these events, as well as all events, customers received energy saving tips and information on SCE’s Income Qualified Programs.

Event Date	Event Name	Location	Estimated Customer Interactions
5/1/16	Ride & Stride	Downey	192
5/1/16	Long Beach Touch-A-Truck	Long Beach	250
5/14/16	Live Smart Community Event	Laguna Hills	140
5/14/16	Simi Valley Street Fair	Simi Valley	196
5/15/16	CicLaVia	Lynwood	150
5/15/16	Party for the Planet	Santa Ana	108
5/21/16	Temescal Valley Community Faire	Corona	150
5/21/16	STEAM Showcase	Los Alamitos	60
5/21/16	Long Beach Pride	Long Beach	182
5/26/16	AT&T/PEVC Ride and Drive	El Segundo	84

The CARE/FERA Capitation Fee Program team is continuing its efforts to re-engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, as a means of enrolling the hardest-to-reach customers. As a result of these efforts, the Capitation Fee Program continues to show increased enrollments from agencies that were previously inactive. In May, capitation contractors successfully enrolled 219 new customers in the CARE Program.

Current and ongoing campaign strategies and efforts for 2016 include the following:

- Leveraging events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partnering with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Utilizing existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including employment information workshops, faith- and community- based publications, school events, retail shopping malls, and community fairs.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations. The EAF income requirements are the same as CARE's.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, as well as other low income-qualified programs offered through SoCalGas, and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In May, SCE enrolled 5,660 eligible customers in CARE through data sharing with LIHEAP, ESA, SoCalGas, water utilities, and SCE's EAF Program, which enrolled 3 new households. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

2.3. Recertification Complaints

SCE received no CARE recertification complaints in May.

3. Aliso Canyon Reporting Updates

3.1. Aliso Canyon Reporting Summary

Pursuant to Ordering Paragraph 10 of D.16-04-040, issued April 28, 2016, SCE must track and report on its intensified emergency ESA program efforts in response to the Aliso Canyon Gas Storage Facility natural gas leak immediately on a monthly basis to the Commission's Energy Division. SCE will fulfill this obligation by providing this new Section 3 in the ESA and CARE Monthly Report for the period of time outlined in the Decision.

SCE is expeditiously acting to implement the requirements of D.16-04-040, and has begun targeted communications to customers in the Aliso Canyon-affected areas. As part of the direct to consumer targeted mailers in June, more than 75% of customers reside in the Aliso Canyon-affected areas. More information on progress will be provided in the coming months.

3.2. SCE Report on Intensified ESA Program Efforts in Response to the Aliso Canyon Natural Gas Leak Emergency (Pursuant to D.16-04-040)

3.2.1. Coordination with SoCalGas

SCE and SoCalGas continued weekly collaboration meetings to plan and execute coordinated customer communications. In July, SCE ESA communications will cross-promote SoCalGas ESA program as appropriate in joint utility ZIP codes.

3.2.2. SCE Internal System Changes Needed to Implement Intensified ESA Program Efforts Ordered in D.16-04-040

The first phase of system enhancements was released to production on June 10, 2016. This enhancement was critical in order to provide program contractors the ability to differentiate between regular program home enrollments versus those with relaxed rules applicable to the Aliso Canyon intensified efforts. This new feature takes away the guesswork of trying to figure out which homes fall into which category, making it easier for our program contractors to concentrate on customer enrollments and installations. Further enhancements, scheduled to be

implemented at the end of July, will allow more detailed breakdown on savings, costs, and all efforts associated with the Aliso Canyon efforts.

3.2.3. Targeted Marketing Efforts

As noted in Section 1.3.1., above, SCE sent out approximately 100,000 direct mail letters during the month of May as part of the ongoing ESA program marketing effort to reach out to existing CARE customers. Although not exclusively targeted to customers in communities affected by the Aliso Canyon Natural Gas Leak Emergency, SCE notes that the mailing list included CARE customers from all parts of SCE's service territory, some portion of the letters were sent out to customers in the affected communities.

3.2.4. Savings Per Household Average for Homes Treated Pursuant to the Suspension of the "Three Measure Minimum" (or "3MM") and the "Go Back Rule"

With the new system enhancements, as stated in section 3.2.2 above, SCE is now able to implement the rule suspensions authorized in D.16-04-040. SCE expects to have detail reports on this effort in subsequent monthly reports. While SCE provide Energy Division with status of those homes serviced in the impacted area of Aliso Canyon, those reports were preliminary and did not account for the suspension of the 3MM and/or the Go Back Rule suspension.

3.2.5. Average Energy Savings Increase in the Affected Region as Compared to Pre-Emergency Savings

As stated in 3.2.4 above, recently implemented system enhancement to its database and will report in detail results of Aliso Canyon efforts in subsequent monthly reports.

Appendix A: Energy Savings Assistance Program and CARE Tables

Program	Table	Title
Energy Savings Assistance Program	Table 1	Energy Savings Assistance Program Expenses
Energy Savings Assistance Program	Table 2	Expenses and Energy Savings by Measures Installed
Energy Savings Assistance Program	Table 3	Average Bill Savings per Treated Home
Energy Savings Assistance Program	Table 4A	Homes Treated
Energy Savings Assistance Program	Table 4B	Homes Unwilling/Unable to Participate
Energy Savings Assistance Program	Table 5	Customer Summary
Energy Savings Assistance Program	Table 6	Expenditures for Pilots and Studies
CARE	Table 1	CARE Program Expenses
CARE	Table 2	CARE Enrollment, Recertification, Attrition, and Penetration
CARE	Table 3A&B	CARE Post-Enrollment Verification Results
CARE	Table 4	CARE Self-Certification and Re-Certification Applications
CARE	Table 5	Enrollment by County
CARE	Table 6	Recertification Results
CARE	Table 7	Capitation Contractors
CARE	Table 8	Participants as of Month End
CARE	Table 9	CHANGES Expenditures
CARE	Table 10	CHANGES One-On-One Assistance
CARE	Table 11	CHANGES Group Assistance
CARE	Table 10	CHANGES One-On-One Assistance (June 2015)
CARE	Table 11	CHANGES Group Assistance (June 2015)

	A	B	C	D	E	F	G	H	
1	Energy Savings Assistance Program Table 2								
2	Program Expenses and Energy Savings by Measures Installed								
3	Through May 2016 - Southern California Edison								
4	Measures	Units	Year-To-Date Completed & Expensed Installation					Expenses [5] (\$)	% of Expenditure
5			Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms (Annual)			
6	Appliances								
7	High Efficiency Clothes Washer	Each							
8	Refrigerators	Each	5,696	4,408,453	531		5,647,434	31%	
9	Microwaves [6]	Each							
10	Domestic Hot Water								
11	Water Heater Blanket	Home	26	2,356	0		1,368	0%	
12	Low Flow Shower Head	Home	209	22,737	3		6,760	0%	
13	Water Heater Pipe Insulation	Home	52	4,441	1		1,025	0%	
14	Faucet Aerator	Home	211	34,498	4		2,638	0%	
15	Water Heater Repair/Replacement	Each						0%	
16	Thermostatic Shower Valve	Each							
17	Enclosure								
18	Air Sealing / Envelope [1]	Home	370	89,943	38		29,398	0%	
19	Attic Insulation	Home	-					0%	
20	HVAC								
21	FAU Standing Pilot Conversion	Each							
22	Furnace Repair/Replacement	Each							
23	Room A/C Replacement	Each	353	35,874	6		277,748	2%	
24	Central A/C replacement	Each	1,135	232,839	36		3,451,254	19%	
25	Heat Pump Replacement	Each	80	49,319	22		331,614	2%	
26	Evaporative Cooler (Replacement)	Each							
27	Evaporative Cooler (Installation)	Each	3,986	1,906,623	295		3,835,374	21%	
28	Duct Testing and Sealing	Home	1,134	29,579	5		242,950	1%	
29	Maintenance								
30	Furnace Clean and Tune	Home	0						
31	Central A/C Tune up	Home	3	612	0		390	0%	
32	Lighting								
33	Compact Fluorescent Lights (CFL)	Each	81,846	1,359,860	173		582,506	3%	
34	Interior Hard wired CFL fixtures	Each							
35	Exterior Hard wired CFL fixtures	Each	977	34,195	4		83,045	0%	
36	Torchiere	Each	3,636	326,927	42		206,848	1%	
37	Occupancy Sensor	Each							
38	LED Night Lights	Each							
39	Miscellaneous								
40	Pool Pumps	Each	1,124	1,959,381	616		1,369,550	7%	
41	Smart Power Strips	Each	10,503	255,101	35		398,355	2%	
42	New Measures								
43	Pilots								
44	Customer Enrollment								
45	Outreach & Assessment	Home	25,116				1,689,863	9%	
46	In-Home Education	Home	16,526				247,605	1%	
47	Total Savings/Expenditures								
48				10,752,737	1,810		18,405,724		
49	Households Weatherized [2]								
50			408						
51	Households Treated								
52	- Single Family Households Treated	Home	13,790						
53	- Multi-family Households Treated	Home	3,289						
54	- Mobile Homes Treated	Home	1,374						
55	Total Number of Households Treated	Home	18,453						
56	# Eligible Households to be Treated for PY [3]	Home	87,389						
57	% of Households Treated	%	21%						
58	- Master-Meter Households Treated	Home	1,392						
59	[1] "Air Sealing / Envelope" may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.								
60	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs								
61	[3] Based on Attachment H of D.12-08-044								
62	[4] All savings are calculated based on the "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final Report." June 16, 2011, when data are available, and other sources as described in Attachment A-2 of SCE's Testimony in Support of Application for Approval of Low Income Programs and Budgets for Program Years 2012 - 2014, filed May 16, 2011.								
63	[5] Costs exclude support costs that are included in Table 1.								

	A	B
1	Energy Savings Assistance Program Table 3	
2	Average Bill Savings per Treated Home	
3	Through May 2016 - Southern California Edison	
3	Year-to-Date Installations - Expensed	
4	Annual kWh Savings	10,752,737
5	Annual Thermo Savings	
6	Lifecycle kWh Savings	134,902,341
7	Lifecycle Therm Savings	
8	Current kWh Rate	0.13
9	Current Therm Rate	
10	Number of Treated Households	18,453
11	Average 1st Year Bill Savings / Treated households	\$ 75.75
12	Average Lifecycle Bill Savings / Treated Household	\$950.38

	A	B	C	D	E	F	G
1	Energy Savings Assistance Program Table 4A						
2	Energy Savings Assistance Program Homes Treated						
3	Through May 2016 - Southern California Edison						
4		Eligible Households			Households Treated YTD		
5	County	Rural	Urban	Total	Rural	Urban	Total
6	Fresno	-	506	422	-	-	-
7	Imperial	115	-	146	-	2	2
8	Inyo	1,609	8	1,756	2	-	2
9	Kern	19,087	13,054	30,031	463	5	468
10	Kings	9,796	-	9,513	186	-	186
11	Los Angeles	3,311	628,253	627,180	254	6,973	7,227
12	Madera	-	3	3	-	-	-
13	Mono	2,830	1	3,585	-	-	-
14	Orange	-	222,906	217,867	-	1,794	1,794
15	Riverside	103,404	106,849	212,908	435	3,437	3,872
16	San Bernardino	43,258	220,775	255,626	790	2,951	3,741
17	San Diego	3	-	2	-	-	-
18	Santa Barbara	-	23,061	20,890	-	4	4
19	Tulare	48,521	14,663	64,633	537	205	742
20	Ventura	2,607	67,686	67,233	98	317	415
21	Total	234,541	1,297,765	1,511,794	2,765	15,688	18,453

	A	B	C	D	E	F	G	H	I
1	Energy Savings Assistance Program Table 4B								
2	Homes Unwilling / Unable to Participate								
3	Through May 2016 - Southern California Edison								
4	Reason Provided								
	County	Customer Declined Program Measures or is Non-Responsive	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Insufficient feasible Measures	Ineligible Dwelling - Prior Program Participation	Household Income Exceeds Allowable Limits	Unable to Provide Required Documentation	Other
5	Fresno	0	0	0	0	0	0	0	0
6	Imperial	0	0	0	0	0	0	0	0
7	Inyo	0	0	0	0	1	0	2	2
8	Kern	2	6	0	121	276	1	49	197
9	Kings	2	3	3	76	99	3	8	22
10	Los Angeles	52	101	37	1,016	5,387	66	1,677	3,418
11	Madera	0	0	0	0	0	0	0	0
12	Mono	0	0	0	1	0	1	0	0
13	Orange	15	42	0	285	1,381	35	674	947
14	Riverside	47	29	2	1,059	2,086	29	897	1,040
15	San Bernardino	71	68	9	1,653	2,994	31	815	1,049
16	Sandiego	0	0	0	0	0	0	0	0
17	Santa Barbara	0	0	0	1	0	1	0	0
18	Tulare	5	12	3	343	606	6	23	63
19	Ventura	0	8	0	71	120	4	36	148
20	Total	194	269	54	4,626	12,950	177	4,181	6,886
21									
22	1. "Other" column contents were redefined for program month June 2014 going forward to more accurately count households which are Unwilling or Unable to participate in the program.								
23	2. To obtain a grand total count of "Unwilling or Unable" income eligible households, add subtotals from all columns except Column F (Ineligible Dwelling - Prior Program Participation) and Column G (Household Income Exceeds Allowable Limits). Households in Column F should not be counted as Unwilling/Unable because those households already demonstrated their willingness/ability to participate. Households in Column G should not be counted as Unwilling/Unable because those households are not income eligible, and therefore not included in the annual counts of estimated income eligible homes.								
24	3. Table contains unique counts. Households are not double counted across columns.								

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 5																
2	Energy Savings Assistance Program Customer Summary																
3	Through May 2016 - Southern California Edison																
4		Gas & Electric				Gas Only				Electric Only				Total			
5	2015	# of Household	(Annual)			# of Household	(Annual)			# of Household	(Annual)			# of Household	(Annual)		
6			Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
7	January									3,644		1,390,425	232	3,644		1,390,425	232
8	February									6,842		3,881,836	657	6,842		3,881,836	657
9	March									11,130		6,711,579	1,132	11,130		6,711,579	1,132
10	April									15,211		8,906,587	1,504	15,211		8,906,587	1,504
11	May									18,453		10,752,737	1,810	18,453		10,752,737	1,810
12	June															-	-
13	July															-	-
14	August															-	-
15	September															-	-
16	October															-	-
17	November															-	-
18	December															-	-
19	YTD									18,453		10,752,737	1,810	18,453		10,752,737	1,810
20	<p>Figures for each month are YTD. Therms and kWh savings are annual figures.</p> <p>Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in ESA Table 2.</p>																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1												
2	CARE Program Expenses												
3	Through May 2016 - Southern California Edison												
4		Authorized Bridge Budget			Current Month Expenses			Year to Date Expenses [2][3][4]			% of Budget Spent YTD		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach	\$ 1,306,500		\$ 1,306,500	\$ 231,386		\$ 231,386	\$ 711,231		\$ 711,231	54.4%		54%
7	Processing / Certification Re-certification	\$ 294,000		\$ 294,000	\$ 130,750		\$ 130,750	\$ 365,201		\$ 365,201	124.2%		124%
8	Post Enrollment Verification	\$ 711,825		\$ 711,825	\$ 37,787		\$ 37,787	\$ 218,134		\$ 218,134	30.6%		31%
9	IT Programming	\$ 500,000		\$ 500,000	\$ 3,052		\$ 3,052	\$ 28,207		\$ 28,207	5.6%		6%
10	Cooling Centers	\$ -		\$ -	\$ 1,984		\$ 1,984	\$ 13,185		\$ 13,185			0%
11	Pilots (CHANGES)	\$ 110,160		\$ 110,160	\$ 18,549		\$ 18,549	\$ 56,026		\$ 56,026	50.9%		51%
12	Measurement and Evaluation	\$ 25,000		\$ 25,000	\$ (45)		\$ (45)	\$ 2,334		\$ 2,334	9.3%		9%
13	Regulatory Compliance	\$ 132,000		\$ 132,000	\$ 26,762		\$ 26,762	\$ 110,610		\$ 110,610	83.8%		84%
14	General Administration	\$ 362,500		\$ 362,500	\$ 52,265		\$ 52,265	\$ 234,650		\$ 234,650	64.7%		65%
15	CPUC Energy Division	\$ 70,000		\$ 70,000	\$ -		\$ -	\$ 24,933		\$ 24,933	35.6%		36%
16													
17	SUBTOTAL MANAGEMENT COSTS	\$ 3,511,985		\$ 3,511,985	\$ 500,505		\$ 500,505	\$ 1,751,326		\$ 1,751,326	50%		50%
18													
19	CARE Rate Discount	\$ 208,400,000		\$ 208,400,000	\$ 19,288,957		\$ 19,288,957	\$ 111,650,047		\$ 111,650,047	54%		54%
20													
21	TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS	\$ 211,911,985		\$ 211,911,985	\$ 19,789,462		\$ 19,789,462	\$ 113,401,373		\$ 113,401,373	54%		54%
22													
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				\$ 2,209,239		\$ 2,209,239	\$ 12,241,206		\$ 12,241,206			
25	- CARE PPP Exemption [1]				\$ 2,996,203		\$ 2,996,203	\$ 16,601,710		\$ 16,601,710			
26	- California Solar Initiative Exemption				\$ 795,162		\$ 795,162	\$ 4,405,926		\$ 4,405,926			
27	- kWh Surcharge Exemption												
28	Total Other CARE Rate Benefits				\$ 6,000,604		\$ 6,000,604	\$ 33,248,842		\$ 33,248,842			
29													
30	Indirect Costs				\$ 60,153		\$ 60,153	\$ 357,673		\$ 357,673			
31													
32	[1] Budget levels reflect the corresponding 50% of 2015 program budgets as authorized in D. 15-12-024 which adopted bridge funding From January 1, 2016 to June 30, 2016.												
33	[2] Monthly and year-to-date expenses data was obtained from SAP database. Subtotal Management Costs for 2015-2017 program cycle exclude Cooling Centers total costs.												
34	[3] Total costs settled to prior cycle CARE accounting are not addressed in CARE Table 1.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	
1	CARE Table 2																									
2	Enrollment, Recertification, Attrition, & Penetration																									
3	Through May 2016 - Southern California Edison																									
4		New Enrollment								Recertification ^[4]						Attrition (Drop Offs) ^[5]					Enrollment					
5		Automatic Enrollment				Self-Certification (Income or Categorical)					Total New Enrollment (E+J)		Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response ^[6]	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)
6	2015	Inter-Utility ^[1]	Intra-Utility ^[2]	Leveraging ^[3]	Combined (B+C+D)	Online	Paper	Phone	Combined (F+G+H)	Capitation																
7	January	1,324	890	0	2,214	3,873	6,343	6,510	16,726	210	19,150	21,847	14,164	0	36,011	8,733	199	703	13,755	23,390	55,161	-4,240	1,277,380	1,520,058	84.0%	
8	February	1,875	234	0	2,109	3,225	7,514	6,082	16,821	261	19,191	14,867	10,238	0	25,105	7,074	96	524	17,032	24,726	44,296	-5,535	1,271,845	1,520,058	83.7%	
9	March	2,500	715	0	3,215	2,988	9,786	5,841	18,615	244	22,074	19,747	15,144	0	34,891	11,002	164	683	19,383	31,232	56,965	-9,158	1,262,687	1,520,058	83.1%	
10	April	3,048	346	0	3,394	2,940	12,600	5,312	20,852	212	24,458	27,614	14,356	0	41,970	8,338	111	1,119	12,626	22,194	66,428	2,264	1,264,951	1,520,058	83.2%	
11	May	4,702	958	0	5,660	3,682	10,432	4,815	18,929	219	24,808	19,092	17,849	0	36,941	7,761	71	848	14,825	23,505	61,749	1,303	1,266,254	1,520,058	83.3%	
12	June																									
13	July																									
14	August																									
15	September																									
16	October																									
17	November																									
18	December																									
19	YTD Total	13,449	3,143	-	16,592	16,708	46,675	28,560	91,943	1,146	109,681	103,167	71,751	-	174,918	42,908	641	3,877	77,621	125,047	284,599	-15,366	1,266,254	1,520,058	83.3%	
20	^[1] Enrollments via data sharing between the IOUs.																									
21	^[2] Enrollments via data sharing between departments and/or programs within the utility.																									
22	^[3] Enrollments via data sharing with programs outside the IOU that serve low-income customers.																									
23	^[4] Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.																									
24	^[5] Numbers are not tied to month initiated but are operational and reflect customer enrollment status changes that were triggered that month; these numbers differ from the tied to month initiated numbers provided elsewhere in this report.																									
25	^[6] No response includes no response to both Recertification and Verification.																									
26	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																									

	A	B	C	D	E	F	G	H	I
1	CARE Table 3A								
2	Post-Enrollment Verification Results (Model)								
	Through May 2016 - Southern California Edison								
3	2015	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ^[1]	Total Households De-enrolled ^[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
4	January	1,277,380	1,096	0.09%	629	17	646	58.94%	0.05%
5	February	1,271,845	34	0.00%	16	0	16	47.06%	0.00%
6	March	1,262,687	5,491	0.43%	19	52	71	1.29%	0.01%
7	April	1,264,951	7,293	0.58%	3	25	28	0.38%	0.00%
8	May	1,266,254	96	0.01%	0	1	1	1.04%	0.00%
9	June								
10	July								
11	August								
12	September								
13	October								
14	November								
15	December								
16	YTD Total	1,266,254	14,010	1.11%	667	95	762	5.44%	0.06%
17									
18	^[1] Includes customers verified as over income or who requested to be de-enrolled.								
19	^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
21									
22	CARE Table 3B								
23	Post-Enrollment Verification Results (High Usage)								
	Through May 2016 - Southern California Edison								
24	2015	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ^[1]	Total Households De-enrolled ^[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
25	January	1,277,380	6,081	0.48%	5,290	99	5,389	88.62%	0.42%
26	February	1,271,845	7,449	0.59%	6,055	129	6,184	83.02%	0.49%
27	March	1,262,687	620	0.05%	0	2	2	0.32%	0.00%
28	April	1,264,951	332	0.03%	0	0	0	0.00%	0.00%
29	May	1,266,254	0	0.00%	0	0	0	0.00%	0.00%
30	June								
31	July								
32	August								
33	September								
34	October								
35	November								
36	December								
37	YTD Total	1,266,254	14,482	1.14%	11,345	230	11,575	79.93%	0.91%
38									
39	^[1] Includes customers verified as over income or who requested to be de-enrolled.								
40	^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
41	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	CARE Table 4						
2	CARE Self-Certification and Self-Recertification Applications Through May 2016 - Southern California Edison						
3		Provided ^[2]	Received	Approved	Denied ^[4]	Pending/Never Completed ^[5]	Duplicates
4	Total (Y-T-D) ^[1]	526,131	428,283	254,481	36,736	70,314	137,066
5	Percentage ^[3]	N/A	100%	59%	9%	16%	26%
6							
7	^[1] Includes sub-metered customers.						
8	^[2] Includes number of applications SCE provided for all direct mailing campaigns, customer calls						
9	^[3] Percent of received applications.						
10	^[4] Includes all applications received and not approved.						
11	^[5] Includes pending recertification responses.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5									
2	Enrollment by County									
	Through May 2016 - Southern California Edison									
3	County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
4		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
5	Fresno	505	0	505	45	0	45	9%	0%	9%
6	Imperial	0	114	114	0	60	60	0%	53%	53%
7	Inyo	8	1,608	1,616	0	1,080	1,080	0%	67%	67%
8	Kern	13,020	19,013	32,033	9,258	13,944	23,202	71%	73%	72%
9	Kings	0	9,778	9,778	0	9,099	9,099	0%	93%	93%
10	Los Angeles	620,350	3,307	623,657	544,532	1,572	546,104	88%	48%	88%
11	Madera	3	0	3			0	0%	0%	0%
12	Mono	1	2,823	2,824	0	765	765	0%	27%	27%
13	Orange	221,161	0	221,161	161,344	0	161,344	73%	0%	73%
14	Riverside	106,461	103,257	209,718	81,613	94,023	175,636	77%	91%	84%
15	San Bernardino	220,045	43,213	263,258	190,023	37,375	227,398	86%	86%	86%
16	San Diego	0	3	3	0	1	1	0%	33%	33%
17	Santa Barbara	22,487	0	22,487	9,677	0	9,677	43%	0%	43%
18	Tulare	14,614	48,423	63,037	12,124	44,574	56,698	83%	92%	90%
19	Ventura	67,292	2,572	69,864	53,372	1,773	55,145	79%	69%	79%
20	Total	1,285,947	234,111	1,520,058	1,061,988	204,266	1,266,254	83%	87%	83%

	A	B	C	D	E	F	G	H
1	CARE Table 6							
2	Recertification Results							
	Through May 2016 - Southern California Edison							
3	2015	Total CARE Households	Households Requested to Recertify	% of Households Total (C/B)	Households Recertified ^[1]	Households De-enrolled ^[2]	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
4	January	1,277,380	26,026	2.0%	17,018	9,001	65.4%	0.7%
5	February	1,271,845	25,723	2.0%	16,519	8,852	64.2%	0.7%
6	March	1,262,687	42,790	3.4%	25,778	2,518	60.2%	0.2%
7	April	1,264,951	26,670	2.1%	12,898	1,113	48.4%	0.1%
8	May	1,266,254	30,898	2.4%	6,581	547	21.3%	0.0%
9	June	-						
10	July	-						
11	August	-						
12	September	-						
13	October	-						
14	November	-						
15	December	-						
16	YTD	1,266,254	152,107	12.0%	78,794	22,031	51.8%	1.7%
17								
18	^[1] Counts have been updated to exclude existing CARE participants who re-enrolled before their recertification date.							
19	^[2] Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.							

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through May 2016 - Southern California Edison						
3		Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
4		Contractor ^[1]	Private	CBO	WMDVBE		
5	A&PI OLDER ADULTS TASK FORCE		x			-	-
6	ACCESS CALIFORNIA SERVICES		x			-	-
7	ALPHA ENTERPRISES	x				-	1
8	ALTADENA COMM IMPROVEMENT CTR		x			-	-
9	ALTAMED HEALTH SVCS CORP		x			-	-
10	AMERICAN RED CROSS- ANTELO VLY		x			-	-
11	AMERICAN-RUSSIAN BUS COUNCIL		x			-	-
12	ANOTHER HURRICANE PROJECT, INC		x			-	-
13	ANTELOPE VLY BOYS & GIRLS CLUB		x			-	-
14	APAC SERVICE CENTER		x			3	11
15	ASIAN AMERICAN DRUG ABUSE PROG		x			-	4
16	ASIAN AMERICAN RESOURCE CENTER		x			-	1
17	ASIAN PAC. HLTH CARE VENTURE		x			-	-
18	ASIAN PACIF AM DISPUTE RES CTR		x			-	-
19	ASIAN REHABILITATION SVCS INC.		x			-	-
20	ASIAN YOUTH CENTER		x			-	-
21	ATLANTIC COMM ECON DEV CORP	x				-	-
22	B&D SECURITY, INC.	x				-	-
23	BAPAC		x			-	-
24	BELL GARDENS COMM SVC CENTER		x			-	-
25	BELLFLOWER USD/CARING CONN.	x				-	-
26	BEST BUY CO., INC (1018)	x				-	-
27	BEST BUY CO., INC (102)	x				-	-
28	BEST BUY CO., INC (1782)	x				-	-
29	BEST BUY CO., INC. (111)	x				-	-
30	BEST BUY STORES LP (1018)	x				-	-
31	BEST BUY STORES LP (102)	x				-	-
32	BEST BUY STORES LP (103)	x				-	-
33	BEST BUY STORES LP (111)	x				-	-
34	BEST BUY STORES LP (119)	x				-	-
35	BEST BUY STORES LP (1782)	x				-	-
36	BEST PARTNERS	x				35	123
37	BETHEL BAPTIST CHURCH		x			-	-
38	BISHOP PAIUTE TRIBE		x			-	-
39	BOY SCOUTS - OC COUNCIL		x			-	-
40	BOYS & GIRLS CLUB MOUNT COM		x			-	-
41	BOYS & GIRLS CLUB OF SAN BERN		x			-	-
42	BOYS & GIRLS CLUB OF SANTA BAR		x			-	-
43	BOYS&GIRLS CLUB OF SAN GABRIEL		x			-	-
44	BRIDGES OF HOPE		x			-	-
45	BURGERS INC DBA ENERGYSAVE	x				-	-
46	CAP OF SAN BERNARDINO CTY		x		x	-	-
47	CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
48	CASA CARDENAS COUNSELING CTR		x			-	-
49	CASA RAMONA, INCORPORATED		x			-	-
50	CATHEDRAL CITY SENIOR CENTER		x			-	-
51	CATHEDRAL OF PRAISE		x			-	-
52	CATHOLIC CHARITIES GOOD NEWS		x			-	-
53	CATHOLIC CHARITIES OF LA INC		x			-	-
54	CATHOLIC CHARITIES OF ORANGE C		x			-	-
55	CATHOLIC CHARITIES-SB/RIVERSID		x			-	-
56	CATHOLIC CHARITIES-VENTURA		x			-	-
57	CATHOLIC EDUCATION FNDTN LA		x			-	-
58	CB INVESTMENT		x			-	-
59	CENTRO C.H.A., INC.		x			-	-
60	CENTRO SHALOM		x			-	-
61	CHARO COMMUNITY DEVELOPMENT CO		x			-	-
62	CHILDREN'S BUREAU OF SO CAL		x			-	-
63	CHINATOWN SERVICE CENTER		x			-	-
64	CHINESE CHRISTIAN HERALD CRUS.		x			-	1
65	CHINO NEIGHBORHOOD HOUSE		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through May 2016 - Southern California Edison						
3		Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	Private	CBO	WMDVBE	LIHEAP		
66	CHINO VLY CHAMBER OF COMMERCE		x			-	-
67	CHRIST UNITY CENTER		x			-	-
68	CITIHousing REAL ESTATE SERVICES		x			-	-
69	CITRUS VALLEY HEALTH PARTNERS		x			-	-
70	CITY OF BEAUMONT SENIOR CENTER	x				-	-
71	CITY OF LA QUINTA SENIOR CTR		x			-	-
72	CITY OF REFUGE RESCUE OUTREACH		x			-	-
73	COACHELLA VALLEY HSG COALITION		x			-	-
74	COMM ACT COMM STA B COUNTY		x			-	-
75	COMM ACTION OF VENTURA COUNTY		x			-	-
76	COMM ACTION PARTNERSHIP OF OC		x		x	-	-
77	COMM ASSIST PROGRAM MORENO VLY		x			-	-
78	COMM CENTER AT TIERRA DEL SOL		x			-	-
79	COMM SVC & EMPLOYMENT TRAINING		x			-	-
80	COMMUNITY ENHANCEMENT SERV		x			-	-
81	COMMUNITY PANTRY		x			-	-
82	COMMUNITY SETTLEMENT ASSOC.		x			-	-
83	COR COMM. DEVELOPMENT CORP.		x			-	-
84	CORONA NORCO FAMILY YMCA		x			-	1
85	COSTA MESA COMM FOUNDATION		x			-	-
86	COUNCIL ON AGING-ORANGE COUNTY		x			-	-
87	COVE COMM SENIOR ASSOC		x			-	-
88	CRISIS MINISTRY CHURCH OF VLY		x			-	-
89	CROSSROADS CHRISTIAN CHURCH		x			-	-
90	CRYSTAL STAIRS, INC.		x			-	-
91	DENTECH CONSULTING SERVICE		x			-	-
92	DESERT ARC		x			-	-
93	DESERT MANNA MINISTRIES INC		x			-	1
94	DISABLED RESOURCES CTR, INC		x			-	7
95	DOVE ENTERPRISES		x			-	-
96	DUARTE COMMUNITY SVC COUNCIL		x			-	-
97	D'VEAL CORPORATION INC.	x				-	-
98	EAST LA BOYS & GIRLS CLUB		x			-	-
99	ECCLESIAS ECON-COMM DEV COLLAB		x			-	-
100	ECONOMIC & EMPLOYMENT DVLP CTR	x				-	-
101	EL CONCILIO DEL CONDADO DE		x			-	-
102	EL SOL SCIENCE & ARTS ACADEMY		x			-	-
103	ENERGY CONSERV CONSULTANTS INC		x			-	-
104	ESCUELA DE LA RAZA UNIDA		x			-	-
105	FAIR HOUSING COUNCIL RIVERSIDE		x			-	-
106	FAITH GRACE CHINESE CHURCH		x			-	-
107	FAME ASSISTANCE CORPORATION		x			-	-
108	FAMILIES - COSTA MESA		x			-	-
109	FAMILIES FORWARD		x			-	-
110	FAMILY HEALTHCARE NETWORK		x			-	-
111	FAMILY SERVICE ASSOCIATION	x				-	-
112	FAMILY SVC ASSOC - W RIVERSIDE		x			-	-
113	FAMILY SVC ASSOC OF REDLANDS		x			-	-
114	FCI MANAGEMENT CONSULTANTS	x				-	-
115	FELLOWSHIP OF HOPE, INC.		x			-	-
116	FIRST STEP TRANSITIONAL LIVING		x			-	-
117	FOOD SHARE		x			-	2
118	FOUNDATION FOR COMM & FAM HLTH		x			-	-
119	FRIENDSHIP MISSIONARY BAPTIST		x			-	-
120	GARVEY SCHOOL DISTRICT	x				-	-
121	GO THE CALENDAR STOP		x			178	976
122	GOD PROVIDES MINISTRY, INC		x			-	-
123	GOLD STAR MEDIA GROUP		x			-	-
124	GOODWILL INDUSTRIES OF SO CAL		x			-	-
125	GOODWILL OF ORANGE COUNTY CA		x			-	-
126	HANNA'S HOUSE		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through May 2016 - Southern California Edison						
3		Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to- Date ^[2]
4	Contractor ^[1]	Private	CBO	WMDVBE	LIHEAP		
127	HARVEST TIME MINISTRIES		x			-	-
128	HEART OF COMPASSION		x			-	-
129	HELP OF OJAI, INC.		x			-	-
130	HELPING HANDS OF MT ZION		x			-	-
131	HIGH DESERT D.V. PROG., INC.		x			-	-
132	HIGH DESERT TRANS. LIVNG. CONN.		x			-	-
133	HIGH DESERT YOUTH CENTER		x			-	-
134	HNGTN PK-ADULT SCHOOL GAGE BR	x				-	-
135	HOLLON MARKETING SYSTEM		x			-	-
136	HOSANNA COMMUNITY CHURCH		x			-	-
137	HOUSING AUTH.-SAN BUENAVENTURA		x			-	-
138	HOUSING AUTHORITY OF KINGS CO		x			-	-
139	HOUSING WITH HEART INC		x			-	-
140	HUB CITIES CAREER WORKSOURCE		x			-	-
141	HUMAN SERVICES ASSOCIATION		x			-	-
142	IECAAC		x			-	-
143	KERNVILLE UNION SCHOOL DISTRIC	x				-	-
144	KING/DREW'S SUPPORTERS, INC.		x			-	-
145	KINGS COMMUNITY ACTION ORG		x			-	-
146	KINGS CTY COMMISSION ON AGING		x			-	-
147	KNIGHTS OF COLUMBUS - 12834		x			-	-
148	KOREAN AM SENIORS ASSOC OF OC		x			-	-
149	KOREAN AMERICAN FMLY SVC CTR		x			-	-
150	KOREAN CHURCHES COMM DEV- KCCD		x			-	-
151	KOREAN COMMUNITY SERVICES		x			-	-
152	LA COUNTY HOUSING AUTHORITY	x				-	-
153	LALI MOHENO & ASSOCIATES		x			-	-
154	LATINO HEALTH ACCESS		x			-	-
155	LEAP THROUGH THE FIRE FTH MIN.		x			-	-
156	LIBERTY TAX SERVICE	x				-	-
157	LIGHTHOUSE LEARNING RES CTR	x				-	-
158	LITTLE TOKYO SERVICE CENTER		x			-	-
159	LONG BCH LESBIAN AND GAY PRIDE		x			-	-
160	LOS ANGELES MUSIC/ART SCHOOL	x				-	-
161	LOS ANGELES URBAN LEAGUE		x			-	-
162	LOS SERRANOS ELEM SCHOOL PTA		x			-	-
163	LOVELAND CHURCH JUBILEE PARTY		x			-	-
164	LTSC COMM. DEVEL. CORP		x			-	1
165	LUTHERAN SOCIAL SVC OF SO CAL		x			-	-
166	LUTHERAN SOCIAL SVCS OF SO CA		x			-	-
167	LYNWOOD UNIFIED SCHOOL DIST	x				-	-
168	MARAVILLA FOUNDATION		x		x	-	-
169	MAYWOOD CHAMBER OF COMMERCE	x				-	-
170	MEALS ON WHEELS WEST		x			-	-
171	MENTAL HEALTH ASSOCIATION		x			-	-
172	MERCI MINISTRY		x			-	-
173	MEXICAN AMERICAN OPPORTUNITY		x			-	-
174	MISION EBENEZER FAMILY CHURCH		x			-	-
175	MITZELL SENIOR CENTER		x			-	-
176	MONTCLAIR/ONTARIO JR WMS. CLUB		x			-	-
177	MONTEBELLO HOUSING DEVELOPMENT		x			-	-
178	MOORPARK SENIOR CITIZENS INC		x			-	-
179	MOUNTAIN VIEW COMMUNITY CHURCH		x			-	-
180	MTN COMM FAM RESOURCE CNTR					-	1
181	MTN. COMMUNITIES HEALTHY START		x			-	-
182	MULTICULTURAL CIV ASSOC MOR VL		x			-	-
183	NEHEMIAH MINISTRIES		x			-	-
184	NEW DIRECTION COMMUNITY CHURCH		x			-	-
185	NEW GREATER CIR. MISSION, INC	x				-	-
186	NEW HOPE VILLAGE, INC		x			-	-
187	NEW HORIZONS CAREGIVERS GROUP		x			-	1

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through May 2016 - Southern California Edison						
3		Contractor Type				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	(Check one or more if applicable)					
		Private	CBO	WMDVBE	LIHEAP		
188	NORCO SNR CTR PET RELIEF FUND		x			-	-
189	NOW AND FOREVER BODY OF CHRIST		x			-	-
190	OC BLACK CHAMBER OF COMMERCE		x			-	-
191	OCCC	x				-	2
192	ONEOC		x			1	7
193	OPERATION GRACE		x			-	-
194	ORNGE CO CONGREGATION COMM ORG		x			-	-
195	OUR COMMUNITY WORKS		x			2	2
196	OUR LADY OF HOPE CATH COMM INC		x			-	-
197	OUR LADY OF LOURDES SCHOOL		x			-	-
198	OXNARD/HUENEME SALVATION ARMY		x			-	-
199	PACIFIC ASIAN CONSORTIUM EMPLO		x		x	-	-
200	PACIFIC ISLANDER HLTH (PIHP)		x			-	-
201	PACIFIC PRIDE FOUNDATION		x			-	1
202	PAVING THE WAY FOUNDATION		x			-	-
203	PERRIS COMMUNITY PARTNERSHIP		x			-	-
204	PIONEER FINANCIAL GROUP CORP.	x				-	-
205	POMONA MINISTRY OF ECONOMICS		x			-	-
206	PREMIER REALTY		x			-	-
207	PRIME TIME SCHOOL		x			-	-
208	PROJECT DVRSN ALT FOR YOUTHS		x			-	-
209	PROTEUS, INC.		x		x	-	-
210	QUINN COMMUNITY OUTREACH CORP.		x			-	-
211	REACH OUT 29		x			-	-
212	REBUILDING TOGETHER CHRISTMAS		x			-	-
213	REDONDO BEACH UNIFIED SCH DIST	x				-	-
214	RESTORE TO HOPE		x			-	-
215	RIALTO CHAMBER OF COMMERCE	x				-	-
216	RIVERSIDE DEPT COMM ACTION		x		x	-	1
217	ROP VIRTUAL ENTERPRISE CLASS		x			-	-
218	RSVP OF SOUTH BAY		x			-	-
219	S COAST CHINESE CULTURAL ASSOC.		x			-	-
220	SALVATION ARMY (SO. CAL DIV)		x			-	-
221	SALVATION ARMY SANTA FE SPGS		x			-	-
222	SALVATION ARMY SOUTHEAST CORPS		x			-	-
223	SAMARITAN'S HELPING HAND	x				-	-
224	SAN GRIGORNIO PASS HISP CHAMBE	x				-	-
225	SANTA ANITA FAMILY SERVICE		x			-	-
226	SANTA CLARITA ATHLETIC ASSCTN		x			-	-
227	SANTA CLARITA VLY COMM AGING		x			-	-
228	SANTIAGO COMPOSTELA CATHOLIC		x			-	-
229	SB CNTY SEXUAL ASSAULT SERVICE		x			-	-
230	SEARCH TO INVOLVE FILIPINO		x			-	-
231	SENIOR ADVOCATES OF THE DESERT		x			-	2
232	SERVING PEOPLE IN NEED (SPIN)		x			-	-
233	SGUSD/SAN GABRIEL FAMILY CTR	x				-	-
234	SHARE OUR SELVES		x			-	-
235	SMILES FOR SENIORS FOUND.		x			-	-
236	SO. ANTELOPE VLY EMERGENCY SVC		x			-	-
237	SOCIETY OF ST VINCENT DE PAUL		x			-	-
238	SOMEBODY CARES-- RANCHO CUCAMO		x			-	-
239	SOMEBODY CARES SOUTHLAND		x			-	-
240	SONRISE COMMUNITY OUTREACH INC		x			-	-
241	SOUTHEAST CITIES SERVICE CTR.		x			-	-
242	SOUTHEAST COMMUNITY DEVELOPMEN		x			-	-
243	SOUTHEAST RIOVISTA FAMILY YMCA		x			-	-
244	SOUTHWEST MIN EC DVLP ASSOC.		x			-	-
245	SOWING SEEDS FOR LIFE		x			-	-
246	SPECIAL SVC FOR GROUPS		x			-	-
247	SPIRIT OF THE EAGLE FOUNDATION		x			-	-
248	ST ANNE SCHOOL		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through May 2016 - Southern California Edison						
3		Contractor Type				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	(Check one or more if applicable)					
		Private	CBO	WMDVBE	LIHEAP		
249	ST EMYDIUS CHURCH		x			-	-
250	ST FRANCIS MEDICAL CTR HLTH		x			-	-
251	ST JOSEPH CHURCH		x			-	-
252	ST MARY'S CHURCH		x			-	-
253	ST PIUS V CHURCH		x			-	-
254	ST POLYCORP FAMILY SUPPORT CTR		x			-	-
255	ST VINCENT DE PAUL		x			-	-
256	ST. CLARE CHURCH		x			-	-
257	ST. HILARYS CHURCH ARCHBISHOP		x			-	-
258	ST. MATTHIAS ELEMENTARY SCHOOL	x				-	-
259	STA BARBARA HISP CHMBR OF COM	x				-	-
260	STA BARBARA NGHBRHD CLINICS		x			-	-
261	STOP VIOLENCE INCREASE PEACE		x			-	-
262	SUNSHINE YOUTH SERVICES, INC		x			-	-
263	TELACU RESIDENTIAL MGMT, INC		x			-	-
264	TEMECULA SENIOR CITIZENS CENTE		x			-	-
265	TEMPLO CALVARIO, INC.		x			-	-
266	THAI HEALTH & INFO SVCS		x			-	-
267	THE AL & DOROTHY KEEN CTR		x			-	-
268	THE CAMBODIAN FAMILY		x			-	-
269	THE GREEN TEAM		x			-	-
270	THEODORE ROOSEVELT ELEMENTARY	x				-	-
271	TODEC LEGAL CENTER, INC.		x			-	-
272	TRANSFORMING LIVES INC.		x			-	-
273	TRINITY COMMUNITY OUTREACH		x			-	-
274	TRUEVINE COMMUNITY OUTREACH		x			-	-
275	TULARE EMERGENCY AID COUNCIL		x			-	-
276	UNITED CAMBODIAN COMMUNITY INC		x			-	-
277	UNITED STEEL WKRS OF AM 2018		x			-	-
278	UNITY SHOPPE		x			-	-
279	UP CLOSE PROMOTIONS	x				-	-
280	VENTURA CITY HOUSING AUTHORITY	x				-	-
281	VETERANS IN COMMUNITY SERVICE		x		x	-	-
282	VICTOR VALLEY COMM SVC COUNCIL		x			-	-
283	VICTOR VLY COMM DENTAL SVC PRG		x			-	-
284	VIETNAMESE COMM OF SVC CAL		x			-	-
285	VIETNAMESE COMMUNITY OF OC INC		x			-	-
286	VOICES OF INDIGENOUS PEOPLE		x			-	-
287	VOLUTNEERS OF EAST LOS ANGELES		x			-	-
288	WAKE UP INCORPORATED		x			-	-
289	WALKING SHIELD AM INDIAN SOC		x			-	-
290	WBC ENTERPRISES, LLC		x			-	-
291	WEST ANGELES CDC		x			-	-
292	WESTSIDE COMM SVCS CTR		x			-	-
293	WINNING OUR WORLD		x			-	-
294	WISE SENIOR SERVICES		x			-	-
295	WORLD HARVEST FELLOWSHIP MINIS		x			-	-
296	WRAP FAMILY SERVICES		x			-	-
297	YOUTH EMPL SVC - HARBOR AREA		x			-	-
298	YWCA INTERVALE SENIOR SERVICES		x			-	-
299	TOTAL					219	1,146
300							
301	^[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
302	^[2] Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.						

	A	B	C	D	E	F	G	H	I
1	CARE Table 8								
2	Participants as of Month-End Through May 2016 - Southern California Edison								
3	2015	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts
4	January			1,277,380	1,277,380	1,520,058	84.0%	-	4,426,473
5	February			1,271,845	1,271,845	1,520,058	83.7%	-0.4%	4,426,473
6	March			1,262,687	1,262,687	1,520,058	83.1%	-0.6%	4,426,473
7	April			1,264,951	1,264,951	1,520,058	83.2%	0.1%	4,426,473
8	May			1,266,254	1,266,254	1,520,058	83.3%	0.1%	4,426,473
9	June								
10	July								
11	August								
12	September								
13	October								
14	November								
15	December								
16	YTD			1,266,254	1,266,254	1,520,058	83.3%	-0.73%	4,426,473

	A	B	C	D	E
1	CARE Program Table 9				
2	Expenditures for CHANGES Pilot				
	Through May 2016 - Southern California Edison				
3		Authorized 2016 Budget ^[1]	Current Month Expenses	Expenses Since Jan. 1, 2016	% of 2016 Budget Expensed
4	Pilots				
5	CHANGES	\$ 110,160	\$ 18,549	\$ 56,026	51%
6	Total Pilots	\$ 110,160	\$ 18,549	\$ 56,026	51%
7	[1] Interim CPUC Decision dated December 17, 2015 ordered that CHANGES funding will remain at the current 2015 level until the final decision is issued.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Table 10 CHANGES One-On-One Customer Assistance Sessions															
2	Southern California Edison															
3	Reporting Period March 1, 2016, through March 31, 2016															
4	Date ^[3]	CHANGES Participants' self-identified language of	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute)	Description of each contact made with that customer's utility until a solution is reached.	If on CARE,		Number of Enrollment through			Customer Receiving Assistance with		Customer Receiving Assistance			Calls to Dedicated 800 # Recorded by IOU ^[1]	
5					#	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free		#	Dedicated Toll-Free		
6											1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No		Reason 800 # Not Used
7	2016-03-28	English	HEAP/LiHeap Application Assistance Stop Disconnection	Not Available	1	Special Projects	0	0	0	1	0	Meeting with client.	0			
8	2016-03-25	Vietnamese	HEAP/LiHeap Application Assistance Educated on Energy Efficiency/ Conservation	Not Available	1	Recertification and Verification Processing	0	0	0	0	0	Meeting with client.	0			
9	2016-03-25	Korean	HEAP/LiHeap Application Assistance Stop Disconnection	Not Available	1	Other Source	0	0	0	0	0	Meeting with client.	0			
10	2016-03-25	Korean	HEAP/LiHeap Application Assistance	Not Available	1	Data Sharing	0	0	0	0	0	Meeting with client.	0			
11	2016-03-23	Vietnamese	HEAP/LiHeap Application Assistance	Not Available	1	Recertification and Verification Processing	0	0	0	0	0	Meeting with client.	0			
12	2016-03-22	Vietnamese	HEAP/LiHeap Application Assistance	Not Available	1	Recertification and Verification Processing	0	0	0	0	0	Meeting with client.	0			
13	2016-03-21	Vietnamese	HEAP/LiHeap Application Assistance	Not Available	1	Recertification and Verification Processing	0	0	0	0	0	Meeting with client.	0			
14	2016-03-21	Vietnamese	HEAP/LiHeap Application Assistance	Not Available	1	Recertification and Verification Processing	0	0	0	0	0	Meeting with client.	0			
15	2016-03-18	Vietnamese	HEAP/LiHeap Application Assistance Stop Disconnection	Not Available	1	Direct Mail	0	0	0	0	0	Meeting with client.	0			
16	2016-03-18	Vietnamese	HEAP/LiHeap Application Assistance	Not Available	1	Recertification and Verification Processing	0	0	0	0	0	Meeting with client.	0			
17	2016-03-17	Vietnamese	HEAP/LiHeap Application Assistance	Not Available	1	Data Sharing	0	0	0	0	0	Meeting with client.	0			
18	2016-03-16	English	HEAP/LiHeap Application Assistance Restore Service	Not Available	0		0	0	0	1	0	Meeting with client.	0			
19	2016-03-17	Spanish	HEAP/LiHeap Application Assistance Stop Disconnection	Not Available	1	Other Source	0	0	0	0	0	Meeting with client.	0			
20	2016-03-17	Spanish	HEAP/LiHeap Application Assistance	Not Available	1	Other Source	0	0	0	1	0	Meeting with client.	0			
21	2016-03-17	Vietnamese	HEAP/LiHeap Application Assistance	Not Available	0		0	0	0	1	0	Meeting with client.	0			
22	2016-03-16	Vietnamese	HEAP/LiHeap Application Assistance	Not Available	1	Recertification and Verification Processing	0	0	0	0	0	Meeting with client.	0			
23	2016-03-16	Vietnamese	HEAP/LiHeap Application Assistance	Not Available	1	Special Projects	0	0	0	0	0	Meeting with client.	0			
24	2016-03-04	English	Restore Service	Not Available	1	Data Sharing	0	0	0	0	1		0			
25	2016-03-16	Chinese/Cantonese	HEAP/LiHeap Application Assistance Educated on Energy Efficiency/ Conservation	Not Available	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0			
26	2016-03-16	Chinese/Cantonese	HEAP/LiHeap Application Assistance Energy Assistance Fund Application	Not Available	1	Special Projects	0	0	0	1	0	Meeting with client.	0			

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
27	2016-03-02	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation	Not Available	1	Other Source	0	0	0	1	0	Meeting with client.	1			
28	2016-03-29	Spanish	Educated on Energy Assistance Programs Set Up/Change Payment Extension	Not Available	1	Recertification and Verification Processing	0	0	0	1	0	Meeting with client.	0			
29	2016-03-28	Spanish	ESAP Application Assistance Bill Education	Not Available	1	Direct Mail	0	0	0	0	0	Meeting with client.	0			
30	2016-03-16	Spanish	Educated on CARE/FERA Set Up Account Changes to Account	Not Available	1	Internet Enrollments	0	0	0	0	1		0			
31	2016-03-15	Spanish	ESAP Application Assistance	Not Available	1	Recertification and Verification Processing	0	0	0	0	1		0			
32	2016-03-14	Spanish	Set Up/Change Payment Extension Stop Disconnection	Not Available	1	Recertification and Verification Processing	0	0	0	0	0	Meeting with client.	0			
33	2016-03-23	Korean	Energy Assistance Fund Application	Not Available	0		0	0	0	0	1		0			
34	2016-03-17	English	Gas Assistance Fund Application Assistance	Not Available	1	Internet Enrollments	0	0	1	1	1		1			
35	2016-03-16	Korean	Gas Assistance Fund Application Assistance	Not Available	1	Recertification and Verification Processing	0	0	0	1	0	Meeting with client.	0			
36	2016-03-08	Korean	HEAP/LiHeap Application Assistance	Not Available	0		0	0	0	0	0	Meeting with client.	0			
37	2016-03-17	Vietnamese	HEAP/LiHeap Application Assistance Educated on Avoiding Disconnection Stop Disconnection	Not Available	1	Data Sharing	0	0	0	0	0	Meeting with client.	0			
38	2016-03-08	Vietnamese	HEAP/LiHeap Application Assistance Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	Not Available	1	Recertification and Verification Processing	0	0	0	0	0	Meeting with client.	0			
39	2016-03-04	Vietnamese	HEAP/LiHeap Application Assistance Educated on Avoiding Disconnection Educated on Energy Assistance Programs Stop Disconnection	Not Available	1	Data Sharing	0	0	0	0	0	Meeting with client.	0			
40	2016-03-03	Vietnamese	HEAP/LiHeap Application Assistance Educated on Avoiding Disconnection Bill Education Stop Disconnection	Not Available	1	Recertification and Verification Processing	0	0	0	1	0	Meeting with client.	1			
41	2016-03-02	Vietnamese	HEAP/LiHeap Application Assistance Educated on Avoiding Disconnection Educated on Energy Assistance Programs	Not Available	1	Internet Enrollments	0	0	0	0	0	Meeting with client.	0			
42	Current Month Total				31		0	0	1	10	5		3			7
43	Year-to-Date Total				78		0	0	1	28	27		11			20
44																

45 [1] Total calls placed to 800# recorded by SCE from March 1, 2016, through March 31, 2016, is 7. Data on calls per each one-on-one session not available.

46 [2] For column C, this data was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE

47 [3] Dates listed are one-on-one case open dates as provided by CHANGES contractor. Dates do not necessarily coincide with the date of the session.

	A	B	C	D	E	F	G
1	CARE Table 11 CHANGES Group Customer Assistance Sessions₍₂₎(3)						
2	Southern California Edison						
3	Reporting Period March 1, 2016, through March 31, 2016						
4	Date	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Sessions Logistics			
5				# of Sessions	Length ⁽¹⁾ (Hours)	Number of Attendees ⁽⁴⁾ (5)(6)	Description of Information / Literature Provided
6							
7	Not Available	Armenian	Understanding Your Bill	1	0.5	2	N/A
8	Not Available	English	Understanding Your Bill	7	0.5	50	N/A
9	Not Available	Japanese	Understanding Your Bill	1	0.5	7	N/A
10	Not Available	Korean	Understanding Your Bill	9	0.5	230	N/A
11	Not Available	Spanish	Understanding Your Bill	10	0.5	123	N/A
12	Not Available	Tagalog	Understanding Your Bill	4	0.5	80	N/A
13	Not Available	Vietnamese	Understanding Your Bill	1	0.5	17	N/A
14	Not Available	English	Safety Tips	1	0.5	4	N/A
15	Not Available	Japanese	Safety Tips	1	0.5	4	N/A
16	Not Available	Spanish	Safety Tips	4	0.5	56	N/A
17	Not Available	Tagalog	Safety Tips	1	0.5	8	N/A
18	Not Available	English	Level Pay Plan	1	0.5	1	N/A
19	Not Available	Spanish	Level Pay Plan	1	0.5	7	N/A
20	Not Available	Tagalog	Level Pay Plan	6	0.5	85	N/A
21	Not Available	English	Energy Conservation	3	0.5	21	N/A
22	Not Available	Tagalog	Energy Conservation	4	0.5	43	N/A
23	Not Available	Vietnamese	Energy Conservation	1	0.5	9	N/A
24	Not Available	Cantonese	CARE/FERA and Other Assistance Programs	1	0.5	10	N/A
25	Not Available	English	CARE/FERA and Other Assistance Programs	3	0.5	31	N/A
26	Not Available	Korean	CARE/FERA and Other Assistance Programs	1	0.5	1	N/A
27	Not Available	Spanish	CARE/FERA and Other Assistance Programs	2	0.5	12	N/A
28	Not Available	Tagalog	CARE/FERA and Other Assistance Programs	8	0.5	110	N/A