



FILED
9-26-16
04:59 PM

Attachment 1

Matthew J. Kuhlman

C.16-08-013



ACCOUNT NUMBER 9019 227 616 7
SERVICE FOR

DATE MAILED Mar 24, 2016 Page 1 of 5

www.sdge.com

1-800-411-SDGE (7343) English
1-800-311-SDGE (7343) Español
1-877-889-SDGE (7343) TTY

M-F, 7am-8pm, Sat, 7am-6pm

MATTHEW KUHLMAN
4009 RANCBROOK RD
FALLBROOK, CA 92028

24 Hour Emergency Service



Past Due Payment Notice

Our records indicate your payment has not been received.

**Account
Past
Due**

Unpaid service charges of **\$1,078.50** must be received by **Apr 1, 2016**.

Unpaid deposit charges of **\$271.00** must be received by **Apr 1, 2016**.

To avoid disconnection of your service, a payment of **\$1,349.50** must be received before 5 pm on **Apr 1, 2016**.

To make your account current, your remaining balance of **\$98.11** must be received **before 5 pm on Apr 12, 2016**. A deposit or additional deposit may be requested when bills are paid after the expiration date of a Past Due Notice. If you have any questions, please email at info@sdge.com or call 1-800-411-7343.

To prevent disconnection, \$1,349.50 must be received **before 5pm Apr 1, 2016**

TOTAL AMOUNT DUE	\$1,447.61
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Payment Options \$

Online: It's fast, easy and free. Just register or sign into My Account at <https://myaccount.sdge.com>

Home banking: If you pay bills online through your bank, check with them to see if you can receive your bill online.

Automatic Pay: Have your payment automatically deducted from your account. For more information, call 1-800-411-SDGE (7343) or visit www.sdge.com

Pay by Phone: Call 1-800-411-SDGE or visit www.sdge.com to enroll. Once enrolled, you may authorize a payment from your checking account any day up to and including the bill due date.

By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111

ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/Debit cards, MasterCard and Visa credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-386-0067 or visit www.sdge.com/epay.

In Person: To find the nearest location and hours of operation, call 1-800-411-SDGE (7343) or visit www.sdge.com.

Need help paying your bill? Call us for programs and services at 1-800-411-SDGE (7343) or visit www.sdge.com.

Bring home energy savings with the help of a specialist in our Energy Savings Center. Call 1-800-644-6133 or email ESC@semprautilities.com.

+ You are currently receiving Medical Baseline Allowance

If it becomes necessary to disconnect your service, it is your responsibility to make alternative arrangements for the person in your home who has a special need for gas or electric service, relocating them if necessary.

Account Summary

Previous Balance			\$1,467.93
Payment Received	03/07/16	THANK YOU	- 118.43
Past Due Balance			\$1,349.50
Current Charges			+ 98.11
Total Amount Due			\$1,447.61

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



SERVICE ADDRESS: 4009 RANCBROOK RD FB 92028

Save Paper &
Postage
PAY ONLINE
www.sdge.com

ACCOUNT NUMBER
9019 227 616 7

	DUE BY	AMOUNT DUE
PAST DUE AMOUNT	Apr 1	\$1,349.50
CURRENT CHARGES	Apr 12	\$98.11
TOTAL AMOUNT DUE		\$1,447.61

ACCOUNT PAST DUE

To prevent disconnection \$1,349.50 must be received **before 5pm Apr 1, 2016**

Please enter amount enclosed.

\$

Write account number on check and make payable to **San Diego Gas & Electric**.

MATTHEW KUHLMAN
4009 RANCBROOK RD
FALLBROOK CA 92028-8967

SAN DIEGO GAS & ELECTRIC
PO BOX 25111
SANTA ANA CA 92799-5111

CY14

7 2 60000901922761600000098110000144761



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AMOUNT DUE

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Summary of Current Charges

(See page 3 for details)

	Billing Period	Usage	Amount(\$)
Electric	Feb 22, 2016 - Mar 22, 2016	669 kWh	98.11
Total Charges this Month			\$98.11

Regulatory Notices

- All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

(Continued on next page)



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Detail of Current Charges

Electric Service

Rate: Standard - DR-Residential Climate Zone: Inland
 Baseline Allowance: 792 kWh
 Billing Period: 2/22/16 - 3/22/16 Total Days: 29
 Meter Number: 05611733 (Next scheduled read date Apr 21, 2016) Cycle: 14
 Meter Constant: 1.000 Billing Voltage Level: Secondary
 Circuit: 0521 Block: 048A

Billing Period	Days	Current Reading	Previous Reading	= Difference	x Meter Constant	= Total kWh
02/22/16 - 03/22/16	29	1028	359	669	1.000	669

ELECTRIC CHARGES

	Amount(\$)																
Electricity Delivery (Details below) 669 kWh																	
<table border="1"> <thead> <tr> <th>WINTER USAGE</th> <th>Medical Baseline</th> <th>100-130% of Medical Baseline</th> <th>More than 130% of Medical Baseline</th> </tr> </thead> <tbody> <tr> <td>kWh used</td> <td>669</td> <td></td> <td></td> </tr> <tr> <td>Rate/kWh</td> <td>\$.08000</td> <td></td> <td></td> </tr> <tr> <td>Charge</td> <td>\$53.52</td> <td></td> <td></td> </tr> </tbody> </table>	WINTER USAGE	Medical Baseline	100-130% of Medical Baseline	More than 130% of Medical Baseline	kWh used	669			Rate/kWh	\$.08000			Charge	\$53.52			
WINTER USAGE	Medical Baseline	100-130% of Medical Baseline	More than 130% of Medical Baseline														
kWh used	669																
Rate/kWh	\$.08000																
Charge	\$53.52																
Winter Medical Electricity Generation	669 kWh x \$.06625 = 44.32																
DWR Revenue Adjustment	-.14																
Total Electric Charges	\$97.70																

TAXES & FEES ON ELECTRIC CHARGES

	Amount (\$)
State Surcharge Tax	669 kWh x \$.000290 = .19
State Regulatory Fee	.22
Total Taxes & Fees on Electric Charges	\$.41

Total Electric Service \$98.11

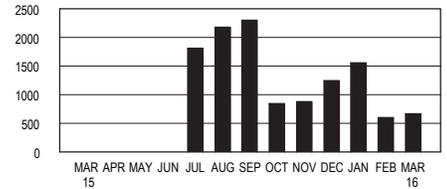
Total Current Charges \$98.11

Other Important Phone Numbers

For emergencies and to report outages, please call 24 hours a day, 7 days a week **1-800-611-7343**

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm **8-1-1**

Electric Usage History (Total kWh used)



	Mar 15	Feb 16	Mar 16
Total kWh used	0	603	669
Daily average kWh	.0	18.8	23.1
Days in billing cycle	0	32	29
Change in daily average from last month			+ 22.9%
Change in daily average from last year			+ 0.0%



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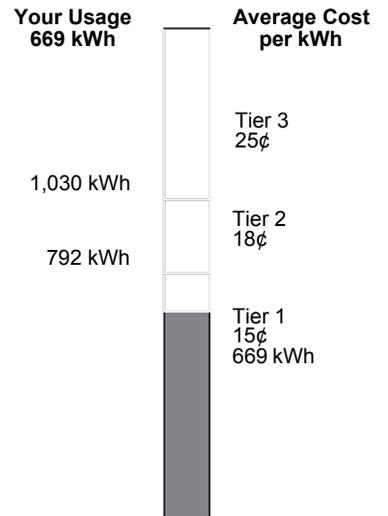
www.sdge.com

Breakdown of Electric Charges

The total electric charges shown in the "Electric Service" section include the following components. Definitions for these terms are shown on page 5 of your bill.

Electricity Generation	44.32
Transmission	19.69
Distribution	55.98
Public Purpose Programs	8.30
Nuclear Decommissioning	.35
DWR Revenue Adjustment	-.14
Competition Transition Charge	1.20
Local Generation Charge	.26
Reliability Services	.09
TRAC	-32.35
Total Electric Costs	\$97.70

Meter Number: 05611733



The average cost per kilowatt hour (kWh) figures in the chart above are based on averages. Actual prices may vary. For more information visit www.sdge.com/customer/rates.



Definitions

Baseline Allowance - A quantity of electricity or gas allocated by the CPUC for residential customers based on a percentage of average residential consumption and varying based on type of space heating, type of water heating, season, climatic zone and number of days in the billing period.

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

Franchise Fees for Electric Energy Supplied by Others - This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This rate component reflects the handling of rate subsidies required by legislation and applied to residential usage up to 130% of baseline allowances. The associated rate cap subsidy amounts that apply to usage up to 130% of baseline allowances are tracked through add-on charges to residential rates for usage in excess of 130% of baseline allowances, as reflected in the TRAC component.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

SDG&E Policies and Notices

Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 19 days of the date mailed. If your payment has not been received by the "Date Due" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

- \$ 9.00 Collection field visit
- \$15.00 Maximum service disconnection charge
- \$ 5.00 Minimum reconnection charge per meter
- \$30.00 Maximum reconnection charge per meter
- \$60.00 Restore service at pole

Residential customers who are unable to pay their SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, need to call SDG&E before the expiration of this notice. Employees, including multi-lingual staff, are available to assist with payment arrangements. If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of

your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. **A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or email: info@sdge.com.**

Re-Establishment of Credit / Deposit - If you pay your SDG&E bill after the expiration date of a past due notice, you may be required to re-establish your credit by paying a deposit.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling **1-800-411-SDGE (7343)** or visiting any company bill payment office.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email:

consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.



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