



**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

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Application of Southern California Edison
Company (U 338-E) for Approval of its Energy
Savings Assistance and California Alternate
Rates for Energy Programs and Budgets for
Program Years 2015-2017.

Application 14-11-007
(Filed November 18, 2014)

And Related Matters.

A.14-11-009
A.14-11-010
A.14-11-011

MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR AUGUST 2016

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Dated: **September 20, 2016**

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Application of Southern California Edison Company (U 338-E) for Approval of its Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for Program Years 2015-2017.	Application 14-11-007 (Filed November 18, 2014)
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ON LOW INCOME ASSISTANCE PROGRAMS FOR AUGUST 2016**

In accordance with Ordering Paragraph 17 of Decision (D.) 01-05-033, Southern California Edison Company (SCE) hereby submits the attached monthly status report on its Energy Savings Assistance (ESA) and California Alternate Rate for Energy (CARE) program efforts. This report represents year-to-date ESA and CARE program results and expenditures through August 2016, and includes SCE's report on intensified ESA activity in the Aliso Canyon impacted area pursuant to D.16-04-040.

Respectfully submitted,

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Attachment

ESA and CARE Program Report

**Southern California Edison Company's (SCE)
Energy Savings Assistance (ESA) Program
and
California Alternate Rate for Energy (CARE)
Program Monthly Report
August 2016**

LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

1. Energy Savings Assistance Program Executive Summary

1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 12-08-044:

Program Summary for Month			
2016	Authorized / Planning Assumptions	Year-to-Date Actual	%
Budget	\$72,736,630	\$32,146,351	44%
Homes Treated	87,389	27,362	31%
kWh Saved	N/A	16,399,321	N/A
kW Demand Reduced	N/A	2,745	N/A
Therms Saved	N/A	N/A	N/A

1.2. Whole Neighborhood Approach Evaluation

1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SCE continues to enroll customers through the paperless enrollment process that utilizes tablet PCs and portable scanners during assessment to streamline and expedite enrollments. Specifically, use of the tablet PCs and portable scanners eliminates the need for paper copies which ensures protection of customer data, in addition to benefitting the environment. SCE has made the software available, at no charge, to interested service providers which is meant to complement the Whole Neighborhood Approach by reducing the program’s carbon footprint and maximizing efficiencies.

During August 2016, there were 27 assessors, representing four contractors that utilized the paperless enrollment process enrolling approximately 1,822 households.

1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update

1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

During the month of August, SCE continued its efforts to reach out to existing CARE customers to enroll them in the ESA program by sending approximately nearly 50,000 direct mail letters. This direct mailer provided information on energy-saving benefits and available ESA program measures and includes a link to the ESA program page on SCE.com. Customers are provided the name and contact phone number for their local ESA program assessment contractor, allowing for more convenient enrollment options and allowing contractors to receive the interested customers' information directly.

As part of continuing joint-utility marketing efforts around Aliso Canyon affected areas, nearly 25,000 customers identified in joint SCE and SoCalGas ZIP codes received a separate direct mailer that simultaneously cross-referenced the SoCalGas ESA Program.

In addition to targeted direct mail, SCE contacted eligible ESA customers through outbound phone calls to approximately 25,000 customers. Customers responding to the phone calls were directed to an assigned ESA contractor for assessment and enrollment.

1.4. Leveraging Success Evaluation, Including CSD

1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For the past several years, SCE has provided refrigerators to contractors for installation through the Low Income Home Energy Assistance Program (LIHEAP) at no cost. SCE believes this approach enables contractors to utilize measures and services from both LIHEAP and the ESA Program to better serve SCE's customers. SCE continues to work with the California Department of Community Services and Development (DCSD), service contractors, and the California Public Utilities Commission (CPUC) to successfully leverage the ESA Program and LIHEAP services.

1.5. Workforce Education & Training

1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low

income workers and how such efforts differ from prior program years.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA program services. SCE implemented a mechanism to track the actual number of jobs at these organizations, including executive, clerical, and other ancillary positions supporting SCE's ESA Program. Currently the organizations, most of which are situated in the low-income and disadvantaged communities, provide 587 jobs that support SCE's ESA Program including executive, clerical and other ancillary positions. Twenty new jobs were added in August.

During the 2016 Program Year, SCE has conducted eight Enrollment and Assessment Workshops that provided training to agency outreach staff on the policies and procedures related to home assessment. The four-day training workshop provided participants with three days of comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises that were the direct result of feedback received from service providers and trainees. The fourth day consists of an extensive discussion of energy education-related topics and demonstrations used to gauge the participants' understanding of the material.

**2. California Alternate Rates for Energy (CARE)
Executive Summary**

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs

CARE Budget Categories	Authorized Bridge Budget	Expenses Year-to-Date	% of 2016 Budget Spent
Outreach	\$2,613,000	\$1,359,616	52%
Processing / Certification Re-certification	\$588,000	\$672,612	114%
Post Enrollment Verification	\$1,423,650	\$354,816	25%
IT Programming	\$1,000,000	\$313,201	31%
Cooling Centers	\$105,083	\$30,626	29%
Pilot (CHANGES)	\$368,340	\$93,124	25%
Measurement & Evaluation	\$50,000	\$3,373	7%
Regulatory Compliance	\$264,000	\$164,469	62%
General Administration	\$725,000	\$352,843	49%
CPUC Energy Division Staff	\$140,000	\$62,076	44%
Total Expenses	\$7,171,990	\$3,376,130	47%
Subsidies and Benefits	\$416,800,000	\$230,770,819	55%
Total Program Costs & Discounts	\$423,971,990	\$234,146,948	55%

2.1.2. Please provide the CARE program penetration rate to date

CARE Penetration		
Participants	Estimated Eligible Participants	Year-to-Date Penetration Rate
1,266,399	1,520,058	83%

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

CARE and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE's in-language and under-penetrated areas continue to be a priority. SCE's CARE/FERA programs partner with internal departments such as Equal Opportunity, Local Public Affairs (LPA), Consumer Affairs, Offer

Management and Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), as well as various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE's hard-to-reach customer base.

SCE's Customer Contact Center (CCC) continues to utilize the online CARE enrollment application at sce.com to directly enroll customers into the CARE Program. Additionally, a Customer Service Representative may assist a customer in enrolling in the program over the phone or by mailing a CARE application to the customer. During the month of August, SCE enrolled 7,651 eligible low income customers through CCC outreach efforts. This includes web, phone, and mail enrollments performed by the CCC.

The CARE/FERA Capitation Fee Program team is continuing its efforts to re-engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, as a means of enrolling the hardest-to-reach customers. As a result of these efforts, the Capitation Fee Program continues to show increased enrollments from agencies that were previously inactive. In August, capitation contractors successfully enrolled 197 new customers in the CARE Program.

Current and ongoing campaign strategies and efforts for 2016 include the following:

- Leveraging events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partnering with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Utilizing existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including community-based outreach events and fairs.

SCE representatives provided information about available programs and services that helped lower electricity usage for nearly 700 customers at nine outreach events during the month of August. SCE representatives answered questions providing personal contact for the customer. Customers and SCE took advantage of the summertime weather to enjoy events such as National Night Out, an annual community-building campaign promoting police-community partnerships and neighborhood camaraderie making neighborhoods safer, better places to live. At each event customers received energy saving tips and information on SCE's Income Qualified Programs.

Event Date	Event Name	Location	Estimated Customer Interactions
8/2/16	National Night Out	Lynwood	110
8/2/16	National Night Out	Seal Beach	30
8/2/16	Children' Summer Program	Sierra Madre	24
8/3/16	National Night Out	Norwalk	143
8/6/16	Season of Service	Bell	82
8/10/16	Norwalk Summer Concert	Norwalk	146
8/24/16	Lakeland Village Town Hall	Lake Elsinore	50
8/27/16	Astronomy Night	Wildomar	34
8/31/16	Business XPO	Victorville	80

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations. The EAF income requirements are the same as the CARE Program, which facilitated enrollment of 58 new households.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, as well as other low income-qualified programs offered through SoCalGas and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In August, SCE enrolled 2,628 eligible customers in CARE through data sharing with LIHEAP, ESA, SoCalGas, and water utilities. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

2.3. Recertification Complaints

SCE received no CARE recertification complaints in August 2016.

Appendix A: Energy Savings Assistance Program and CARE Tables

Program	Table	Title
Energy Savings Assistance Program – Intensified Efforts in Response to the Aliso Canyon Natural Gas Leak Emergency	Table 1	Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040
Energy Savings Assistance Program	Table 1	Energy Savings Assistance Program Expenses
Energy Savings Assistance Program	Table 2	Expenses and Energy Savings by Measures Installed
Energy Savings Assistance Program	Table 3	Average Bill Savings per Treated Home
Energy Savings Assistance Program	Table 4A	Homes Treated
Energy Savings Assistance Program	Table 4B	Homes Unwilling/Unable to Participate
Energy Savings Assistance Program	Table 5	Customer Summary
Energy Savings Assistance Program	Table 6	Expenditures for Pilots and Studies
CARE	Table 1	CARE Program Expenses
CARE	Table 2	CARE Enrollment, Recertification, Attrition, and Penetration
CARE	Table 3A&B	CARE Post-Enrollment Verification Results
CARE	Table 4	CARE Self-Certification and Re-Certification Applications
CARE	Table 5	Enrollment by County
CARE	Table 6	Recertification Results
CARE	Table 7	Capitation Contractors
CARE	Table 8	Participants as of Month End
CARE	Table 9	CHANGES Expenditures
CARE	Table 10	CHANGES One-On-One Assistance
CARE	Table 11	CHANGES Group Assistance
CARE	Table 10	CHANGES One-On-One Assistance (August 2015)
CARE	Table 11	CHANGES Group Assistance (August 2015)

Table 1: Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040

Reporting Month/Year - August 2016	
1. Total Homes Eligible: 1,308,337	
2. Total Homes Treated: 3,391	
2a. Homes deemed eligible and treated due to suspension of "3MM" Rule: 1,172	
2b. Homes deemed eligible and treated due to suspension of "Go-Back" Rule: 2,219	
2c. Total homes treated w/o rule suspension: 10,660	
3. Percent of treated homes prioritized due to "High Usage": 1.8%	
4. Percent of treated "Multi-Family" units prioritized: 36.3%	
5. Percent of homes jointly treated by SCE and SoCalGas: 34.4%	
6. Average Per Home Savings for Homes Treated as a result of suspended program rules: 104.74 kWh/0.01 kW	
7. Installed Measures by SoCalGas HE Clothes Washers: Water Heater Blankets: Low Flow Showerheads: Water Heater Pipe Insulation: Faucet Aerator: Thermostatic Shower Valve: Air Sealing/Envelope: Attic Insulation: Duct Testing & Sealing: Furnace Clean & Tune:	8. Installed Measures by SCE CFLs: 11,601 Fluorescent Torchiere Lamps: 219 Smart Power Strips: 1,991 Energy Education: 2,769 Refrigerator Replacement: 120 Room A/C Replacement: 1 Evaporative Cooler Installation: 0 Pool Pump Replacement: 0
Therms saved: N/A	kWh saved: 355,177
	kW saved: 45
Total Expenses : N/A	Total Expenses : \$555,600

Footnote:

1. Only includes those homes treated with a lead type of Joint Utility; future system enhancements will allow for the accounting of homes that were visited by SCE and SoCalGas on separate occasions.

1. SCE and SoCalGas are to prioritize near-term electric and natural gas savings respectively.

a. Which measures have been identified as providing the highest near-term savings, and how are they being prioritized?

SCE has identified refrigerator replacements and pool pump replacements as “Go Back” targets due to their large near term, as well as enduring long term, energy savings. SCE analyzed data from previously assessed homes that did not previously qualify for replacement of these measures to identify homes most likely to qualify for replacement of these two high impact and cost-effective measures.

2. SCE and SoCalGas should target a minimum average energy savings increase of 10 percent in the affected region as compared to pre-emergency savings for the duration of the emergency time period.

- a. Please provide your methodology for establishing pre-emergency baselines and comparing average energy savings achieved in the affected regions indicate and whether any automated measurement and verification tools are being utilized or considered.**

A pre-emergency baseline was established from the 2015 program year. The 2015 total kWh and kW savings in the affected region was divided by 12 to obtain an average monthly savings number of 704,000 kWh and 97kW. From this baseline, it follows that the monthly savings goal in the Aliso Canyon area will be approximately 774,000 kWh and 107 kW. The estimated monthly targets are based on previous metered consumption analysis of an average treated home.

SCE may validate the achieved savings using a bill comparison methodology as is consistently used for the ESA program for all IOUs. The pre- and post-treatment comparison of AMI consumption data for treated homes is based on the standard metered data-based measurement and verification protocols for measuring savings for ESA treated homes. The validation of achieved savings may use a combination of automated metered consumption and/or planned impact evaluation depending on the timing of data needs. The needed lag in metered consumption data analysis necessitates use of existing estimates for use in the required monthly reporting of program accomplishments.

- b. Please also discuss your progress in achieving the 10 percent savings increase.**

Since August, a total of 355,177 kWh and 45 kW have been saved in rules suspended homes. We expect that with the continued ramping up of activities in the affected area, these monthly savings will increase.

3. SCE’s and SoCalGas’ suspension of the “3MM” and “Go-Back” rules should help capture significant savings of at least 4 and 3 percent respectively on average.

- a. Please provide your methodology for calculating average kWhs saved for homes made eligible through the aforementioned rule-suspensions and indicate whether any automated measurement and verification tools are being utilized or considered.**

SCE has determined 501 kWh per month baseline kWh usage of homes in the impacted area by averaging a sample of homes on CARE in Los Angeles, Orange, Riverside, San Bernardino, and Ventura counties, an area which approximates the impacted area. SCE will strive to attain 4% savings over this baseline, while still providing *all* eligible and feasible measures to qualified homes in the identified impacted area.

See response to #10 above regarding automated measurement and verification tools.

- 4. SCE and SoCalGas should provide the treatment of the most energy-intensive single- and multi-family properties and target high energy using households first.**
- a. Please explain your strategy and progress identifying and targeting multi-family and high-usage homes.**

SCE has leveraged information determined via the CARE High Usage Verification process to identify and target energy intensive single-family, multi-family and mobile home households in the impacted area for ESA treatment.

- 5. SCE and SoCalGas are to leverage program offerings outside of the ESA Program portfolio that could also achieve energy savings (such as demand response or deployment of solar thermal water heaters).**
- a. Please discuss your strategy for encouraging customer participation in other demand response programs.**

SCE sent mailers to more than 136,000 CARE customers in June, and e-mailed approximately 44,000 additional CARE customers during that same time, inviting them to apply for SCE's Summer Discount Program residential air conditioning demand response program. Customers are continuing to respond to the targeted communications, with final results pending.

The CSI Thermal program had extremely low participation rates and no longer has funding. SCE has ceased marketing the program.

In addition, SCE's contractor's Program Representatives continue to review the ESA Program Customer Energy Education and Resource guide with each program enrollee at time of in-home enrollment. This Energy Education focuses on no-cost actions these low income customers can take to save energy and reduce their bills. Included in this education is instruction on how to sign up for My Account, which provides them with additional time and money savings tools and opportunities to participate in residential energy efficiency rebate programs.

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2							
2	Program Expenses and Energy Savings by Measures Installed							
3	Through August 2016 - Southern California Edison							
4			Year-To-Date Completed & Expensed Installation					
5	Measures	Units	Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms (Annual)	Expenses [5] (\$)	% of Expenditure
6	Appliances							
7	High Efficiency Clothes Washer	Each						
8	Refrigerators	Each	8,352	6,463,553	779		8,293,655	29%
9	Microwaves [6]	Each						
10	Domestic Hot Water							
11	Water Heater Blanket	Home	29	2,618	0		1,521	0%
12	Low Flow Shower Head	Home	297	32,437	4		9,577	0%
13	Water Heater Pipe Insulation	Home	66	5,633	1		1,296	0%
14	Faucet Aerator	Home	287	46,787	6		3,617	0%
15	Water Heater Repair/Replacement	Each						0%
16	Thermostatic Shower Valve	Each						
17	Enclosure							
18	Air Sealing / Envelope [1]	Home	499	110,010	46		38,636	0%
19	Attic Insulation	Home	1	-	-		864	0%
20	HVAC							
21	FAU Standing Pilot Conversion	Each						
22	Furnace Repair/Replacement	Each						
23	Room A/C Replacement	Each	584	62,698	10		461,847	2%
24	Central A/C replacement	Each	1,762	346,500	53		5,412,360	19%
25	Heat Pump Replacement	Each	106	67,255	31		435,016	2%
26	Evaporative Cooler (Replacement)	Each						
27	Evaporative Cooler (Installation)	Each	6,280	3,007,037	464		6,045,297	21%
28	Duct Testing and Sealing	Home	1,751	42,736	7		373,050	1%
29	Maintenance							
30	Furnace Clean and Tune	Home	0					
31	Central A/C Tune up	Home	3	612	0		390	0%
32	Lighting							
33	Compact Fluorescent Lights (CFL)	Each	138,244	2,296,772	292		981,923	3%
34	Interior Hard wired CFL fixtures	Each						
35	Exterior Hard wired CFL fixtures	Each	1,472	51,520	7		125,135	0%
36	Torchiere	Each	5,318	478,482	61		302,385	1%
37	Occupancy Sensor	Each						
38	LED Night Lights	Each						
39	Miscellaneous							
40	Pool Pumps	Each	1,686	2,938,887	924		2,054,725	7%
41	Smart Power Strips	Each	18,350	445,783	61		696,358	2%
42	New Measures							
43	Pilots							
44	Customer Enrollment							
45	Outreach & Assessment	Home	39,337				2,649,924	9%
46	In-Home Education	Home	26,929				403,635	1%
47	Total Savings/Expenditures							
48				16,399,321	2,745		28,291,210	
49	Households Weatherized [2]							
50			550					
51	Households Treated							
52	- Single Family Households Treated	Home	20,735					
53	- Multi-family Households Treated	Home	4,582					
54	- Mobile Homes Treated	Home	2,045					
55	Total Number of Households Treated	Home	27,362					
56	# Eligible Households to be Treated for PY [3]	Home	87,389					
57	% of Households Treated	%	31%					
58	- Master-Meter Households Treated	Home	2,156					
59	[1] "Air Sealing / Envelope" may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.							
60	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs							
61	[3] Based on Attachment H of D.12-08-044							
62	[4] All savings are calculated based on the "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final Report." June 16, 2011, when data are available, and other sources as described in Attachment A-2 of SCE's Testimony in Support of Application for Approval of Low Income Programs and Budgets for Program Years 2012 - 2014, filed May 16, 2011.							
63	[5] Costs exclude support costs that are included in Table 1.							

	A	B
1	Energy Savings Assistance Program Table 3	
2	Average Bill Savings per Treated Home	
3	Through August 2016 - Southern California Edison	
3	Year-to-Date Installations - Expensed	
4	Annual kWh Savings	16,399,321
5	Annual Thermo Savings	
6	Lifecycle kWh Savings	204,600,910
7	Lifecycle Therm Savings	
8	Current kWh Rate	0.13
9	Current Therm Rate	
10	Number of Treated Households	27,362
11	Average 1st Year Bill Savings / Treated households	\$ 77.92
12	Average Lifecycle Bill Savings / Treated Household	\$972.08

	A	B	C	D	E	F	G
1	Energy Savings Assistance Program Table 4A						
2	Energy Savings Assistance Program Homes Treated						
3	Through August 2016 - Southern California Edison						
3		Eligible Households			Households Treated YTD		
4	County	Rural	Urban	Total	Rural	Urban	Total
5	Fresno	-	506	506	-	-	-
6	Imperial	115	-	115	-	2	2
7	Inyo	1,609	8	1,617	5	-	5
8	Kern	19,087	13,054	32,141	703	9	712
9	Kings	9,796	-	9,796	279	-	279
10	Los Angeles	3,311	628,253	631,564	345	10,345	10,690
11	Madera	-	3	3	-	-	-
12	Mono	2,830	1	2,831	2	-	2
13	Orange	-	222,906	222,906	-	2,456	2,456
14	Riverside	103,404	106,849	210,253	751	5,222	5,973
15	San Bernardino	43,258	220,775	264,033	1,336	4,236	5,572
16	San Diego	3	-	3	-	-	-
17	Santa Barbara	-	23,061	23,061	-	5	5
18	Tulare	48,521	14,663	63,184	760	303	1,063
19	Ventura	2,607	67,686	70,293	139	464	603
20	Total	234,541	1,297,765	1,532,306	4,320	23,042	27,362

	A	B	C	D	E	F	G	H	I
1	Energy Savings Assistance Program Table 4B								
2	Homes Unwilling / Unable to Participate								
3	Through August 2016 - Southern California Edison								
4		Reason Provided							
	County	Customer Declined Program Measures or is Non-Responsive	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Insufficient feasible Measures	Ineligible Dwelling - Prior Program Participation	Household Income Exceeds Allowable Limits	Unable to Provide Required Documentation	Other
5	Fresno	0	0	0	0	0	0	0	0
6	Imperial	0	0	0	0	0	0	0	0
7	Inyo	0	1	0	2	2	0	8	6
8	Kern	6	27	2	173	430	3	173	357
9	Kings	8	7	4	76	166	4	70	69
10	Los Angeles	110	177	48	2,009	6,847	122	3,090	7,025
11	Madera	0	0	0	0	0	0	0	0
12	Mono	0	0	0	2	2	1	0	0
13	Orange	26	76	0	500	1,513	61	915	1,693
14	Riverside	95	100	9	1,760	2,507	76	2,566	2,154
15	San Bernardino	188	189	19	2,489	4,409	72	1,842	1,838
16	Sandiego	0	0	0	0	0	0	0	0
17	Santa Barbara	0	0	0	4	0	2	1	9
18	Tulare	22	38	11	600	1,757	15	296	338
19	Ventura	1	10	1	158	127	13	54	350
20	Total	456	625	94	7,773	17,760	369	9,015	13,839
21									
22	1. "Other" column contents were redefined for program month June 2014 going forward to more accurately count households which are Unwilling or Unable to participate in the program.								
23	2. To obtain a grand total count of "Unwilling or Unable" income eligible households, add subtotals from all columns except Column F (Ineligible Dwelling - Prior Program Participation) and Column G (Household Income Exceeds Allowable Limits). Households in Column F should not be counted as Unwilling/Unable because those households already demonstrated their willingness/ability to participate. Households in Column G should not be counted as Unwilling/Unable because those households are not income eligible, and therefore not included in the annual counts of estimated income eligible homes.								
24	3. Table contains unique counts. Households are not double counted across columns.								

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 5																
2	Energy Savings Assistance Program Customer Summary																
3	Through August 2016 - Southern California Edison																
4		Gas & Electric				Gas Only				Electric Only				Total			
5	2015	# of Household	(Annual)			# of Household	(Annual)			# of Household	(Annual)			# of Household	(Annual)		
6			Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
7	January									3,644		1,390,425	232	3,644		1,390,425	232
8	February									6,842		3,881,836	657	6,842		3,881,836	657
9	March									11,130		6,711,579	1,132	11,130		6,711,579	1,132
10	April									15,211		8,906,587	1,504	15,211		8,906,587	1,504
11	May									18,453		10,752,737	1,810	18,453		10,752,737	1,810
12	June									21,553		12,834,537	2,170	21,553		12,834,537	2,170
13	July									25,657		15,118,934	2,543	25,657		15,118,934	2,543
14	August									27,362		16,399,321	2,745	27,362		16,399,321	2,745
15	September															-	-
16	October															-	-
17	November															-	-
18	December															-	-
19	YTD									27,362		16,399,321	2,745	27,362		16,399,321	2,745
20	<p>Figures for each month are YTD. Therms and kWh savings are annual figures.</p> <p>Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in ESA Table 2.</p>																

**Energy Savings Assistance Program Table 6
Expenditures for Pilots and Studies
Through August 2016 - Southern California Edison**

	Authorized 3-Year Budget ¹			Current Month Expenses			Expenses Since Jan. 1, 2015			% of 3-Year Budget Expended		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots												
None	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -
Studies												
Impact Evaluation	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -
Needs Assessment	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -
Energy Education	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -
Multifamily	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -
Total Studies	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -

¹The Measurement & Evaluation Studies budget of \$100,000 shown in ESA table 1 is a placeholder budget based on adopted 2014 budget. Currently no budget has been determine and allocated to specific M&E studies for 2016 bridge budget.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1												
2	CARE Program Expenses												
3	Through August 2016 - Southern California Edison												
4		Authorized Bridge Budget			Current Month Expenses			Year to Date Expenses [1][2]			% of Budget Spent YTD		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach	\$ 2,613,000		\$ 2,613,000	\$ 131,429		\$ 131,429	\$ 1,359,616		\$ 1,359,616	52%		52%
7	Processing / Certification Re-certification	\$ 588,000		\$ 588,000	\$ 103,123		\$ 103,123	\$ 672,612		\$ 672,612	114%		114%
8	Post Enrollment Verification	\$ 1,423,650		\$ 1,423,650	\$ 58,257		\$ 58,257	\$ 354,816		\$ 354,816	25%		25%
9	IT Programming	\$ 1,000,000		\$ 1,000,000	\$ 116,514		\$ 116,514	\$ 313,201		\$ 313,201	31%		31%
10	Cooling Centers	\$ 105,083		\$ 105,083	\$ 2,530		\$ 2,530	\$ 30,626		\$ 30,626	29%		29%
11	Pilots (CHANGES)	\$ 368,340		\$ 368,340	-		-	\$ 93,124		\$ 93,124	25%		25%
12	Measurement and Evaluation	\$ 50,000		\$ 50,000	-		-	\$ 3,373		\$ 3,373	7%		7%
13	Regulatory Compliance	\$ 264,000		\$ 264,000	\$ 19,725		\$ 19,725	\$ 164,469		\$ 164,469	62%		62%
14	General Administration	\$ 725,000		\$ 725,000	\$ 37,620		\$ 37,620	\$ 352,843		\$ 352,843	49%		49%
15	CPUC Energy Division	\$ 140,000		\$ 140,000	\$ 6,602		\$ 6,602	\$ 62,076		\$ 62,076	44%		44%
16													
17	SUBTOTAL MANAGEMENT COSTS	\$ 7,171,990		\$ 7,171,990	\$ 473,269		\$ 473,269	\$ 3,376,130		\$ 3,376,130	47%		47%
18													
19	CARE Rate Discount	\$ 416,800,000		\$ 416,800,000	\$ 50,007,245		\$ 50,007,245	\$ 230,770,819		\$ 230,770,819	55%		55%
20													
21	TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS	\$ 423,971,990		\$ 423,971,990	\$ 50,480,515		\$ 50,480,515	\$ 234,146,948		\$ 234,146,948	55%		55%
22													
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				\$ 4,550,660		\$ 4,550,660	\$ 23,416,868		\$ 23,416,868			
25	- CARE PPP Exemption				\$ 3,909,009		\$ 3,909,009	\$ 26,201,583		\$ 26,201,583			
26	- California Solar Initiative Exemption				\$ 1,637,900		\$ 1,637,900	\$ 8,674,161		\$ 8,674,161			
27	- kWh Surcharge Exemption												
28	Total Other CARE Rate Benefits				\$ 10,097,568		\$ 10,097,568	\$ 58,292,612		\$ 58,292,612			
29													
30	Indirect Costs				\$ 62,365		\$ 62,365	\$ 553,012		\$ 553,012			
31													
32	[1] Monthly and year-to-date expenses data was obtained from SAP database. Subtotal Management Costs for 2015-2017 program cycle exclude Cooling Centers total costs.												
33	[2] Total costs settled to prior cycle CARE accounting are not addressed in CARE Table 1.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	
1	CARE Table 2																									
2	Enrollment, Recertification, Attrition, & Penetration																									
3	Through August 2016 - Southern California Edison																									
4		New Enrollment								Recertification ^[4]						Attrition (Drop Offs) ^[5]						Enrollment				
5		Automatic Enrollment				Self-Certification (Income or Categorical)					Total New Enrollment (E+I+J)		Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response ^[6]	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)
6	2015	Inter-Utility ^[1]	Intra-Utility ^[2]	Leveraging ^[3]	Combined (B+C+D)	Online	Paper	Phone	Combined (F+G+H)	Capitation																
7	January	1,324	890	0	2,214	3,873	6,343	6,510	16,726	210	20,249	21,847	14,164	0	36,011	8,733	199	703	13,755	23,390	56,260	-3,141	1,277,380	1,520,058	84.0%	
8	February	1,875	234	0	2,109	3,225	7,514	6,082	16,821	261	17,000	14,867	10,238	0	25,105	7,074	96	524	17,032	24,726	42,105	-7,726	1,271,845	1,520,058	83.7%	
9	March	2,500	715	0	3,215	2,988	9,786	5,841	18,615	244	18,697	20,071	14,820	0	34,891	11,002	164	683	19,383	31,232	53,588	-12,535	1,262,687	1,520,058	83.1%	
10	April	3,048	346	0	3,394	2,940	12,600	5,312	20,852	212	18,118	28,007	13,963	0	41,970	8,338	111	1,119	12,626	22,194	60,088	-4,076	1,264,951	1,520,058	83.2%	
11	May	4,702	958	0	5,660	3,682	14,169	4,815	22,666	219	28,545	19,345	17,596	0	36,941	7,761	71	848	14,825	23,505	65,486	5,040	1,266,254	1,520,058	83.3%	
12	June	3,487	349	0	3,836	3,928	8,560	6,127	18,615	295	22,746	20,758	12,580	0	33,338	16,136	59	887	8,113	25,195	56,084	-2,449	1,266,096	1,520,058	83.3%	
13	July	2,610	530	0	3,140	4,231	5,893	6,861	16,985	171	20,296	21,039	14,112	0	35,151	11,724	61	905	6,415	19,105	55,447	1,191	1,267,287	1,520,058	83.4%	
14	August	2,057	571	0	2,628	4,722	7,444	9,148	21,314	197	24,139	1,644	5	0	1,649	70	0	2	24,955	25,027	25,788	-888	1,266,399	1,520,058	83.3%	
15	September																									
16	October																									
17	November																									
18	December																									
19	YTD Total	21,603	4,593	-	26,196	29,589	72,309	50,696	152,594	1,809	169,790	147,578	97,478	-	245,056	70,838	761	5,671	117,104	194,374	414,846	-24,584	1,266,399	1,520,058	83.3%	
20	^[1] Enrollments via data sharing between the IOUs.																									
21	^[2] Enrollments via data sharing between departments and/or programs within the utility.																									
22	^[3] Enrollments via data sharing with programs outside the IOU that serve low-income customers.																									
23	^[4] Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.																									
24	^[5] Numbers are not tied to month initiated but are operational and reflect customer enrollment status changes that were triggered that month; these numbers differ from the tied to month initiated numbers provided elsewhere in this report.																									
25	^[6] No response includes no response to both Recertification and Verification.																									
26	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																									

	A	B	C	D	E	F	G	H	I
1	CARE Table 3A								
2	Post-Enrollment Verification Results (Model)								
	Through August 2016 - Southern California Edison								
3	2015	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ^[1]	Total Households De-enrolled ^[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
4	January	1,277,380	1,096	0.09%	671	17	688	62.77%	0.05%
5	February	1,271,845	34	0.00%	16	0	16	47.06%	0.00%
6	March	1,262,687	5,491	0.43%	3,372	74	3446	62.76%	0.27%
7	April	1,264,951	7,293	0.58%	4,694	79	4773	65.45%	0.38%
8	May	1,266,254	96	0.01%	45	2	47	48.96%	0.00%
9	June	1,266,096	13,426	1.06%	50	47	97	0.72%	0.01%
10	July	1,267,287	8,332	0.66%	34	10	44	0.53%	0.00%
11	August	1,266,399	2,129	0.17%	6	0	6	0.28%	0.00%
12	September								
13	October								
14	November								
15	December								
16	YTD Total	1,266,399	37,897	2.99%	8,888	229	9,117	24.06%	0.72%
17									
18	^[1] Includes customers verified as over income or who requested to be de-enrolled.								
19	^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
21									
22	CARE Table 3B								
23	Post-Enrollment Verification Results (High Usage)								
	Through August 2016 - Southern California Edison								
24	2015	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ^[1]	Total Households De-enrolled ^[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
25	January	1,277,380	6,079	0.48%	5,545	103	5,648	92.91%	0.44%
26	February	1,271,845	7,446	0.59%	6,826	136	6,962	93.50%	0.55%
27	March	1,262,687	619	0.05%	572	6	578	93.38%	0.05%
28	April	1,264,951	332	0.03%	303	5	308	92.77%	0.02%
29	May	1,266,254	0	0.00%	0	0	0	0.00%	0.00%
30	June	1,266,096	1,962	0.15%	1,747	13	1,760	89.70%	0.14%
31	July	1,267,287	0	0.00%	0	0	0	0.00%	0.00%
32	August	1,266,399	6,110	0.48%	0	0	0	0.00%	0.00%
33	September								
34	October								
35	November								
36	December								
37	YTD Total	1,266,399	22,548	1.78%	14,993	263	15,256	67.66%	1.20%
38									
39	^[1] Includes customers verified as over income or who requested to be de-enrolled.								
40	^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
41	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	CARE Table 4						
2	CARE Self-Certification and Self-Recertification Applications Through August 2016 - Southern California Edison						
3		Provided ^[2]	Received	Approved	Denied ^[4]	Pending/Never Completed ^[5]	Duplicates
4	Total (Y-T-D) ^[1]	812,801	652,973	380,275	57,748	119,570	214,950
5	Percentage ^[3]	N/A	100%	58%	9%	18%	26%
6							
7	^[1] Includes sub-metered customers.						
8	^[2] Includes number of applications SCE provided for all direct mailing campaigns, customer calls						
9	^[3] Percent of received applications.						
10	^[4] Includes all applications received and not approved.						
11	^[5] Includes pending recertification responses.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5									
2	Enrollment by County									
	Through August 2016 - Southern California Edison									
3	County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
4		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
5	Fresno	505	0	505	45	0	45	9%	0%	9%
6	Imperial	0	114	114	0	57	57	0%	50%	50%
7	Inyo	8	1,608	1,616	0	1,081	1,081	0%	67%	67%
8	Kern	13,020	19,013	32,033	9,328	13,929	23,257	72%	73%	73%
9	Kings	0	9,778	9,778	0	9,194	9,194	0%	94%	94%
10	Los Angeles	620,350	3,307	623,657	541,831	1,578	543,409	87%	48%	87%
11	Madera	3	0	3	0	0	0	0%	0%	0%
12	Mono	1	2,823	2,824	0	741	741	0%	26%	26%
13	Orange	221,161	0	221,161	160,879	0	160,879	73%	0%	73%
14	Riverside	106,461	103,257	209,718	82,402	94,630	177,032	77%	92%	84%
15	San Bernardino	220,045	43,213	263,258	191,734	37,932	229,666	87%	88%	87%
16	San Diego	0	3	3	0	1	1	0%	33%	33%
17	Santa Barbara	22,487	0	22,487	9,492	0	9,492	42%	0%	42%
18	Tulare	14,614	48,423	63,037	12,162	44,724	56,886	83%	92%	90%
19	Ventura	67,292	2,572	69,864	52,892	1,767	54,659	79%	69%	78%
20	Total	1,285,947	234,111	1,520,058	1,060,765	205,634	1,266,399	82%	88%	83%

	A	B	C	D	E	F	G	H
1	CARE Table 6							
2	Recertification Results							
3	Through August 2016 - Southern California Edison							
4		Total CARE Households	Households Requested to Recertify	% of Households Total (C/B)	Households Recertified ^[1]	Households De-enrolled ^[2]	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
5	2015							
6	January	1,277,380	26,026	2.0%	17,018	9,002	65.4%	0.7%
7	February	1,271,845	25,723	2.0%	16,521	9,189	64.2%	0.7%
8	March	1,262,687	42,790	3.4%	26,751	15,949	62.5%	1.3%
9	April	1,264,951	26,670	2.1%	17,282	9,326	64.8%	0.7%
10	May	1,266,254	30,898	2.4%	19,713	10,931	63.8%	0.9%
11	June	1,266,096	36,203	2.9%	21,224	2,244	58.6%	0.2%
12	July	1,267,287	32,847	2.6%	13,355	1,432	40.7%	0.1%
13	August	1,266,399	38,302	3.0%	2,583	518	6.7%	0.0%
14	September	-						
15	October	-						
16	November	-						
17	December	-						
18	YTD	1,266,399	259,459	20.5%	134,447	58,591	51.8%	4.6%
19	^[1] Counts have been updated to exclude existing CARE participants who re-enrolled before their ^[2] Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.							
20								

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
3	Through August 2016 - Southern California Edison						
4	Contractor ^[1]	Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
5		Private	CBO	BE	LIHEAP		
6	A&PI OLDER ADULTS TASK FORCE		X			-	-
7	ACCESS CALIFORNIA SERVICES		X			-	-
8	ALPHA ENTERPRISES	X				-	1
9	ALTADENA COMM IMPROVEMENT CTR		X			-	-
10	ALTAMED HEALTH SVCS CORP		X			-	-
11	AMERICAN RED CROSS- ANTELO VLY		X			-	-
12	AMERICAN-RUSSIAN BUS COUNCIL		X			-	-
13	ANOTHER HURRICANE PROJECT, INC		X			-	-
14	ANTELOPE VLY BOYS & GIRLS CLUB		X			-	-
15	APAC SERVICE CENTER		X			1	17
16	ASIAN AMERICAN DRUG ABUSE PROG		X			2	6
17	ASIAN AMERICAN RESOURCE CENTER		X			-	2
18	ASIAN PAC. HLTH CARE VENTURE		X			-	-
19	ASIAN PACIF AM DISPUTE RES CTR		X			-	-
20	ASIAN REHABILITATION SVCS INC.		X			-	-
21	ASIAN YOUTH CENTER		X			-	-
22	ATLANTIC COMM ECON DEV CORP	X				-	-
23	B&D SECURITY, INC.	X				-	-
24	BAPAC		X			-	-
25	BELL GARDENS COMM SVC CENTER		X			-	-
26	BELLFLOWER USD/CARING CONN.	X				-	-
27	BEST BUY CO., INC (1018)	X				-	-
28	BEST BUY CO., INC (102)	X				-	-
29	BEST BUY CO., INC (1782)	X				-	-
30	BEST BUY CO., INC. (111)	X				-	-
31	BEST BUY STORES LP (1018)	X				-	-
32	BEST BUY STORES LP (102)	X				-	-
33	BEST BUY STORES LP (103)	X				-	-
34	BEST BUY STORES LP (111)	X				-	-
35	BEST BUY STORES LP (119)	X				-	-
36	BEST BUY STORES LP (1782)	X				-	-
37	BEST PARTNERS	X				13	201
38	BETHEL BAPTIST CHURCH		X			-	-
39	BISHOP PAIUTE TRIBE		X			-	-
40	BOY SCOUTS - OC COUNCIL		X			-	-
41	BOYS & GIRLS CLUB MOUNT COM		X			-	-
42	BOYS & GIRLS CLUB OF SAN BERN		X			-	-
43	BOYS & GIRLS CLUB OF SANTA BAR		X			-	-
44	BOYS&GIRLS CLUB OF SAN GABRIEL		X			-	-
45	BRIDGES OF HOPE		X			-	-
46	BURGERS INC DBA ENERGYSAVE	X				-	-
47	CAP OF SAN BERNARDINO CTY		X		X	-	-
48	CAREGIVERS VOLUNTEERS ELDERLY		X			-	-
49	CASA CARDENAS COUNSELING CTR		X			-	-
50	CASA RAMONA, INCORPORATED		X			-	-
51	CATHEDRAL CITY SENIOR CENTER		X			-	-
52	CATHEDRAL OF PRAISE		X			-	-
53	CATHOLIC CHARITIES GOOD NEWS		X			-	-
54	CATHOLIC CHARITIES OF LA INC		X			-	-
55	CATHOLIC CHARITIES OF ORANGE C		X			-	-
56	CATHOLIC CHARITIES-SB/RIVERSID		X			-	-
57	CATHOLIC CHARITIES-VENTURA		X			-	-
58	CATHOLIC EDUCATION FNDTN LA		X			-	-
59	CB INVESTMENT		X			-	-
60	CENTRO C.H.A., INC.		X			-	-
61	CENTRO SHALOM		X			-	-
62	CHARO COMMUNITY DEVELOPMENT CO		X			-	-
63	CHILDREN'S BUREAU OF SO CAL		X			-	-
64	CHINATOWN SERVICE CENTER		X			-	-
65	CHINESE CHRISTIAN HERALD CRUS.		X			-	1
66	CHINO NEIGHBORHOOD HOUSE		X			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
3	Through August 2016 - Southern California Edison						
4	Contractor ^[1]	Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to- Date ^[2]
		Private	CBO	BE	LIHEAP		
66	CHINO VLY CHAMBER OF COMMERCE		X			-	-
67	CHRIST UNITY CENTER		X			-	-
68	CITIHOUSING REAL ESTATE SERVICES		X			-	-
69	CITRUS VALLEY HEALTH PARTNERS		X			-	-
70	CITY OF BEAUMONT SENIOR CENTER	X				-	-
71	CITY OF LA QUINTA SENIOR CTR		X			-	-
72	CITY OF REFUGE RESCUE OUTREACH		X			-	-
73	COACHELLA VALLEY HSG COALITION		X			-	-
74	COMM ACT COMM STA B COUNTY		X			-	-
75	COMM ACTION OF VENTURA COUNTY		X			-	-
76	COMM ACTION PARTNERSHIP OF OC		X		X	-	-
77	COMM ASSIST PROGRAM MORENO VLY		X			-	-
78	COMM CENTER AT TIERRA DEL SOL		X			-	-
79	COMM SVC & EMPLOYMENT TRAINING		X			-	-
80	COMMUNITY ENHANCEMENT SERV		X			-	-
81	COMMUNITY PANTRY		X			-	-
82	COMMUNITY SETTLEMENT ASSOC.		X			-	-
83	COR COMM. DEVELOPMENT CORP.		X			-	-
84	CORONA NORCO FAMILY YMCA		X			-	1
85	COSTA MESA COMM FOUNDATION		X			-	-
86	COUNCIL ON AGING-ORANGE COUNTY		X			-	-
87	COVE COMM SENIOR ASSOC		X			-	-
88	CRISIS MINISTRY CHURCH OF VLY		X			-	-
89	CROSSROADS CHRISTIAN CHURCH		X			-	-
90	CRYSTAL STAIRS, INC.		X			-	-
91	DENTECH CONSULTING SERVICE		X			-	-
92	DESERT ARC		X			-	-
93	DESERT MANNA MINISTRIES INC		X			1	2
94	DISABLED RESOURCES CTR, INC		X			1	9
95	DOVE ENTERPRISES		X			-	-
96	DUARTE COMMUNITY SVC COUNCIL		X			-	-
97	D'VEAL CORPORATION INC.	X				-	-
98	EAST LA BOYS & GIRLS CLUB		X			-	-
99	ECCLESIAS ECON-COMM DEV COLLAB		X			-	-
100	ECONOMIC & EMPLOYMENT DVLP CTR	X				-	-
101	EL CONCILIO DEL CONDADO DE		X			-	-
102	EL SOL SCIENCE & ARTS ACADEMY		X			-	-
103	ENERGY CONSERV CONSULTANTS INC		X			-	-
104	ESCUELA DE LA RAZA UNIDA		X			-	-
105	FAIR HOUSING COUNCIL RIVERSIDE		X			-	-
106	FAITH GRACE CHINESE CHURCH		X			-	-
107	FAME ASSISTANCE CORPORATION		X			-	-
108	FAMILIES - COSTA MESA		X			-	-
109	FAMILIES FORWARD		X			-	-
110	FAMILY HEALTHCARE NETWORK		X			-	-
111	FAMILY SERVICE ASSOCIATION	X				-	-
112	FAMILY SVC ASSOC - W RIVERSIDE		X			-	-
113	FAMILY SVC ASSOC OF REDLANDS		X			-	-
114	FCI MANAGEMENT CONSULTANTS	X				-	-
115	FELLOWSHIP OF HOPE, INC.		X			-	-
116	FIRST STEP TRANSITIONAL LIVING		X			-	-
117	FOOD SHARE		X			1	3
118	FOUNDATION FOR COMM & FAM HLTH		X			-	-
119	FRIENDSHIP MISSIONARY BAPTIST		X			-	-
120	GARVEY SCHOOL DISTRICT	X				-	-
121	GO THE CALENDAR STOP		X			173	1,539
122	GOD PROVIDES MINISTRY, INC		X			-	-
123	GOLD STAR MEDIA GROUP		X			-	-
124	GOODWILL INDUSTRIES OF SO CAL		X			-	-
125	GOODWILL OF ORANGE COUNTY CA		X			-	-
126	HANNA'S HOUSE		X			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
3	Through August 2016 - Southern California Edison						
4	Contractor ^[1]	Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
		Private	CBO	BE	LIHEAP		
127	HARVEST TIME MINISTRIES		X			-	-
128	HEART OF COMPASSION		X			-	-
129	HELP OF OJAI, INC.		X			1	1
130	HELPING HANDS OF MT ZION		X			-	-
131	HIGH DESERT D.V. PROG., INC.					-	-
132	HIGH DESERT TRANS. LIVNG. CONN.		X			-	-
133	HIGH DESERT YOUTH CENTER		X			-	-
134	HNGTN PK-ADULT SCHOOL GAGE BR	X				-	-
135	HOLLON MARKETING SYSTEM		X			-	-
136	HOSANNA COMMUNITY CHURCH		X			-	-
137	HOUSING AUTH.-SAN BUENAVENTURA		X			-	-
138	HOUSING AUTHORITY OF KINGS CO		X			-	-
139	HOUSING WITH HEART INC		X			-	-
140	HUB CITIES CAREER WORKSOURCE		X			-	-
141	HUMAN SERVICES ASSOCIATION		X			-	-
142	IECAAC		X			-	-
143	KERNVILLE UNION SCHOOL DISTRIC	X				-	-
144	KING/DREW'S SUPPORTERS, INC.		X			-	-
145	KINGS COMMUNITY ACTION ORG		X			-	-
146	KINGS CTY COMMISSION ON AGING		X			-	-
147	KNIGHTS OF COLUMBUS - 12834		X			-	-
148	KOREAN AM SENIORS ASSOC OF OC		X			-	-
149	KOREAN AMERICAN FMLY SVC CTR		X			-	-
150	KOREAN CHURCHES COMM DEV- KCCD		X			-	-
151	KOREAN COMMUNITY SERVICES		X			-	-
152	LA COUNTY HOUSING AUTHORITY	X				-	-
153	LALI MOHENO & ASSOCIATES		X			-	-
154	LATINO HEALTH ACCESS		X			-	-
155	LEAP THROUGH THE FIRE FTH MIN.		X			-	-
156	LIBERTY TAX SERVICE	X				-	-
157	LIGHTHOUSE LEARNING RES CTR	X				-	-
158	LITTLE TOKYO SERVICE CENTER		X			-	-
159	LONG BCH LESBIAN AND GAY PRIDE		X			-	-
160	LOS ANGELES MUSIC/ART SCHOOL	X				-	-
161	LOS ANGELES URBAN LEAGUE		X			-	-
162	LOS SERRANOS ELEM SCHOOL PTA		X			-	-
163	LOVELAND CHURCH JUBILEE PARTY		X			-	-
164	LTSC COMM. DEVEL. CORP					-	1
165	LUTHERAN SOCIAL SVC OF SO CAL		X			-	-
166	LUTHERAN SOCIAL SVCS OF SO CA		X			-	-
167	LYNWOOD UNIFIED SCHOOL DIST	X				-	-
168	MARAVILLA FOUNDATION		X		X	-	-
169	MAYWOOD CHAMBER OF COMMERCE	X				-	-
170	MEALS ON WHEELS WEST		X			-	-
171	MENTAL HEALTH ASSOCIATION		X			-	-
172	MERCI MINISTRY		X			-	-
173	MEXICAN AMERICAN OPPORTUNITY		X			-	-
174	MISION EBENEZER FAMILY CHURCH		X			-	-
175	MITZELL SENIOR CENTER		X			-	-
176	MONTCLAIR/ONTARIO JR WMS. CLUB		X			-	-
177	MONTEBELLO HOUSING DEVELOPMENT		X			-	-
178	MOORPARK SENIOR CITIZENS INC		X			-	-
179	MOUNTAIN VIEW COMMUNITY CHURCH		X			-	-
180	MTN COMM FAM RESOURCE CNTR					1	2
181	MTN. COMMUNITIES HEALTHY START		X			-	-
182	MULTICULTURAL CIV ASSOC MOR VL		X			-	-
183	NEHEMIAH MINISTRIES		X			-	-
184	NEW DIRECTION COMMUNITY CHURCH		X			-	-
185	NEW GREATER CIR. MISSION, INC	X				-	-
186	NEW HOPE VILLAGE, INC		X			-	-
187	NEW HORIZONS CAREGIVERS GROUP		X			2	3

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
3	Through August 2016 - Southern California Edison						
4	Contractor ^[1]	Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
		Private	CBO	BE	LIHEAP		
188	NORCO SNR CTR PET RELIEF FUND		X			-	-
189	NOW AND FOREVER BODY OF CHRIST		X			-	-
190	OC BLACK CHAMBER OF COMMERCE		X			-	-
191	OCCC	X				-	2
192	ONEOC		X			-	8
193	OPERATION GRACE		X			-	-
194	ORNGE CO CONGREGATION COMM ORG		X			-	-
195	OUR COMMUNITY WORKS		X			-	4
196	OUR LADY OF HOPE CATH COMM INC		X			-	-
197	OUR LADY OF LOURDES SCHOOL		X			-	-
198	OXNARD/HUENEME SALVATION ARMY		X			-	-
199	PACIFIC ASIAN CONSORTIUM EMPLO		X		X	-	-
200	PACIFIC ISLANDER HLTH (PIHP)		X			-	-
201	PACIFIC PRIDE FOUNDATION		X			-	1
202	PAVING THE WAY FOUNDATION		X			-	-
203	PERRIS COMMUNITY PARTNERSHIP		X			-	-
204	PIONEER FINANCIAL GROUP CORP.	X				-	-
205	POMONA MINISTRY OF ECONOMICS		X			-	-
206	PREMIER REALTY		X			-	-
207	PRIME TIME SCHOOL		X			-	-
208	PROJECT DVRSN ALT FOR YOUTHS		X			-	-
209	PROTEUS, INC.		X		X	-	-
210	QUINN COMMUNITY OUTREACH CORP.		X			-	-
211	REACH OUT 29		X			-	-
212	REBUILDING TOGETHER CHRISTMAS		X			-	-
213	REDONDO BEACH UNIFIED SCH DIST	X				-	-
214	RESTORE TO HOPE		X			-	-
215	RIALTO CHAMBER OF COMMERCE	X				-	-
216	RIVERSIDE DEPT COMM ACTION		X		X	1	2
217	ROP VIRTUAL ENTERPRISE CLASS		X			-	-
218	RSVP OF SOUTH BAY		X			-	-
219	S COAST CHINESE CULTURAL ASSOC.		X			-	-
220	SALVATION ARMY (SO. CAL DIV)		X			-	-
221	SALVATION ARMY SANTA FE SPGS		X			-	-
222	SALVATION ARMY SOUTHEAST CORPS		X			-	-
223	SAMARITAN'S HELPING HAND	X				-	-
224	SAN GRIGORNIO PASS HISP CHAMBE	X				-	-
225	SANTA ANITA FAMILY SERVICE		X			-	-
226	SANTA CLARITA ATHLETIC ASSCTN		X			-	-
227	SANTA CLARITA VLY COMM AGING		X			-	-
228	SANTIAGO COMPOSTELA CATHOLIC		X			-	-
229	SB CNTY SEXUAL ASSAULT SERVICE		X			-	-
230	SEARCH TO INVOLVE FILIPINO		X			-	-
231	SENIOR ADVOCATES OF THE DESERT		X			-	3
232	SERVING PEOPLE IN NEED (SPIN)		X			-	-
233	SGUSD/SAN GABRIEL FAMILY CTR	X				-	-
234	SHARE OUR SELVES		X			-	-
235	SMILES FOR SENIORS FOUND.		X			-	-
236	SO. ANTELOPE VLY EMERGENCY SVC		X			-	-
237	SOCIETY OF ST VINCENT DE PAUL		X			-	-
238	SOMEBODY CARES-- RANCHO CUCAMO		X			-	-
239	SOMEBODY CARES SOUTHLAND		X			-	-
240	SONRISE COMMUNITY OUTREACH INC		X			-	-
241	SOUTHEAST CITIES SERVICE CTR.		X			-	-
242	SOUTHEAST COMMUNITY DEVELOPMEN		X			-	-
243	SOUTHEAST RIOVISTA FAMILY YMCA		X			-	-
244	SOUTHWEST MIN EC DVLP ASSOC.		X			-	-
245	SOWING SEEDS FOR LIFE		X			-	-
246	SPECIAL SVC FOR GROUPS		X			-	-
247	SPIRIT OF THE EAGLE FOUNDATION		X			-	-
248	ST ANNE SCHOOL		X			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
3	Through August 2016 - Southern California Edison						
4	Contractor ^[1]	Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
		Private	CBO	BE	LIHEAP		
249	ST EMYDIUS CHURCH		X			-	-
250	ST FRANCIS MEDICAL CTR HLTH		X			-	-
251	ST JOSEPH CHURCH		X			-	-
252	ST MARY'S CHURCH		X			-	-
253	ST PIUS V CHURCH		X			-	-
254	ST POLYCORP FAMILY SUPPORT CTR		X			-	-
255	ST VINCENT DE PAUL		X			-	-
256	ST. CLARE CHURCH		X			-	-
257	ST. HILARYS CHURCH ARCHBISHOP		X			-	-
258	ST. MATTHIAS ELEMENTARY SCHOOL	X				-	-
259	STA BARBARA HISP CHMBR OF COM	X				-	-
260	STA BARBARA NGHBORHD CLINICS		X			-	-
261	STOP VIOLENCE INCREASE PEACE		X			-	-
262	SUNSHINE YOUTH SERVICES, INC		X			-	-
263	TELACU RESIDENTIAL MGMT, INC		X			-	-
264	TEMECULA SENIOR CITIZENS CENTE		X			-	-
265	TEMPLO CALVARIO, INC.		X			-	-
266	THAI HEALTH & INFO SVCS		X			-	-
267	THE AL & DOROTHY KEEN CTR		X			-	-
268	THE CAMBODIAN FAMILY		X			-	-
269	THE GREEN TEAM		X			-	-
270	THEODORE ROOSEVELT ELEMENTARY	X				-	-
271	TODEC LEGAL CENTER, INC.		X			-	-
272	TRANSFORMING LIVES INC.		X			-	-
273	TRINITY COMMUNITY OUTREACH		X			-	-
274	TRUEVINE COMMUNITY OUTREACH		X			-	-
275	TULARE EMERGENCY AID COUNCIL		X			-	-
276	UNITED CAMBODIAN COMMUNITY INC		X			-	-
277	UNITED STEEL WKRS OF AM 2018		X			-	-
278	UNITY SHOPPE		X			-	-
279	UP CLOSE PROMOTIONS	X				-	-
280	VENTURA CITY HOUSING AUTHORITY	X				-	-
281	VETERANS IN COMMUNITY SERVICE		X		X	-	-
282	VICTOR VALLEY COMM SVC COUNCIL		X			-	-
283	VICTOR VLY COMM DENTAL SVC PRG		X			-	-
284	VIETNAMESE COMM OF SVC CAL		X			-	-
285	VIETNAMESE COMMUNITY OF OC INC		X			-	-
286	VOICES OF INDIGENOUS PEOPLE		X			-	-
287	VOLUTNEERS OF EAST LOS ANGELES		X			-	-
288	WAKE UP INCORPORATED		X			-	-
289	WALKING SHIELD AM INDIAN SOC		X			-	-
290	WBC ENTERPRISES, LLC		X			-	-
291	WEST ANGELES CDC		X			-	-
292	WESTSIDE COMM SVCS CTR		X			-	-
293	WINNING OUR WORLD		X			-	-
294	WISE SENIOR SERVICES		X			-	-
295	WORLD HARVEST FELLOWSHIP MINIS		X			-	-
296	WRAP FAMILY SERVICES		X			-	-
297	YOUTH EMPL SVC - HARBOR AREA		X			-	-
298	YWCA INTERVALE SENIOR SERVICES		X			-	-
299	TOTAL					197	1,809
300							
301	^[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
302	^[2] Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.						

	A	B	C	D	E	F	G	H	I
1	CARE Table 8								
2	Participants as of Month-End Through August 2016 - Southern California Edison								
3	2015	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts
4	January			1,277,380	1,277,380	1,520,058	84.0%	-	4,426,473
5	February			1,271,845	1,271,845	1,520,058	83.7%	-0.4%	4,426,473
6	March			1,262,687	1,262,687	1,520,058	83.1%	-0.6%	4,426,473
7	April			1,264,951	1,264,951	1,520,058	83.2%	0.1%	4,426,473
8	May			1,266,254	1,266,254	1,520,058	83.3%	0.1%	4,426,473
9	June			1,266,096	1,266,096	1,520,058	83.3%	0.0%	4,426,473
10	July			1,267,287	1,267,287	1,520,058	83.4%	0.1%	4,426,473
11	August			1,266,399	1,266,399	1,520,058	83.3%	-0.1%	4,426,473
12	September								
13	October								
14	November								
15	December								
16	YTD			1,266,399	1,266,399	1,520,058	83.3%	-0.72%	4,426,473

	A	B	C	D	E
1	CARE Program Table 9				
2	Expenditures for CHANGES Pilot				
	Through August 2016 - Southern California Edison				
3		Authorized 2016 Budget ^[1]	Current Month Expenses	Expenses Since Jan. 1, 2016	% of 2016 Budget Expensed
4	Pilots				
5	CHANGES	\$ 368,340	\$ -	\$ 93,124	25%
6	Total Pilots	\$ 368,340	\$ -	\$ 93,124	25%
7	[1] Interim CPUC Decision dated December 17, 2015 ordered that CHANGES funding will remain at the current 2015 level until the final decision is issued.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Table 10 CHANGES One-On-One Customer Assistance Sessions															
2	Southern California Edison															
3	Reporting Period July 1, 2016, through July 31, 2016															
4 5 6	Date ^[3]	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) ^[2]	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollment through CHANGES CBOs' Assistance Confirmed by IOU			Customer Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 # Recorded by IOU ^[1]
					#	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free		#	Dedicated Toll-Free		
											1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No	Reason 800 # Not Used	
7	2016-07-29	English	HEAP/LiHeap Application Assistance	Not Available	1	Other Source	0	0	1	0	0	Meeting with client.	0			
8	2016-07-26	English	HEAP/LiHeap Application Assistance	Not Available	1	Special Projects	0	0	0	1	0	Meeting with client.	0			
9	2016-07-19	Vietnamese	Medical Baseline Application Assistance	Not Available	1	Recertification and Verification Processing	0	0	1	0	0	Meeting with client.	0			
10	2016-07-08	Spanish	ESAP Application Assistance	Not Available	1	Direct Mail	0	0	0	0	1		0			
11	2016-07-14	Korean	HEAP/LiHeap Application Assistance	Not Available	1	Recertification and Verification Processing	0	0	0	0	0	Meeting with client.	1			
12	2016-07-08	Vietnamese	HEAP/LiHeap Application Assistance	Not Available	1	Recertification and Verification Processing	0	0	0	1	0	Meeting with client.	0			
13	2016-07-05	Vietnamese	HEAP/LiHeap Application Assistance	Not Available	1	Recertification and Verification Processing	0	0	0	0	0	Meeting with client.	0			
14	2016-07-20	Chinese/Cantonese	Medical Baseline Application Assistance Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	Not Available	0	Special Projects	0	0	0	1	0	Meeting with client.	0			
15	2016-07-28	Spanish	HEAP/LiHeap Application Assistance	Not Available	1	Internet Enrollments	0	0	0	1	0	Meeting with client.	0			
16	2016-07-27	Spanish	Educated on CARE/FERA Set Up/Change Payment Extension Set Up/Change Payment Plan Verified Bill	Not Available	1	Direct Mail	0	0	0	0	1		0			
17	2016-07-26	Spanish	Bill Education Verified Bill Changes to Account	Not Available	1	Call Center	0	0	0	1	1		0			
18	2016-07-22	Spanish	Bill Education Changes to Account	Not Available	1	Internet Enrollments	0	0	0	1	0	Meeting with client.	0			
19	2016-07-20	English	HEAP/LiHeap Application Assistance Medical Baseline Application Assistance Educated on CARE/FERA Educated on Energy Assistance Programs	Not Available	1	Call Center	0	0	0	1	0	Meeting with client.	0			
20	2016-07-01	Spanish	ESAP Application Assistance Set Up/Change Payment Extension	Not Available	1	Data Sharing	0	0	0	0	0	Meeting with client.	0			
21	2016-07-01	Spanish	ESAP Application Assistance Educated on Energy Assistance Programs	Not Available	1	Recertification and Verification Processing	0	0	0	0	0	Meeting with client.	0			
22	2016-06-13	Korean	HEAP/LiHeap Application Assistance	Not Available	1	Recertification and Verification Processing	0	0	0	0	0	Meeting with client.	0			
23	2016-06-23	Korean	HEAP/LiHeap Application Assistance	Not Available	1	Recertification and Verification Processing	0	0	0	0	0	Meeting with client.	0			

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
24	2016-07-19	Vietnamese	HEAP/LiHeap Application Assistance Educated on Energy Assistance Programs Stop Disconnection	Not Available	1	Recertification and Verification Processing	0	0	0	1	0	Meeting with client.	0			
25	2016-07-08	Vietnamese	HEAP/LiHeap Application Assistance Educated on Energy Assistance Programs	Not Available	1	Recertification and Verification Processing	0	0	0	0	0	Meeting with client.	0			
26	Current Month Total				18		0	0	2	8	3		1			0
27	Year-to-Date Total				174		0	0	3	61	37		14			20

28 [1] Total calls placed to 800# recorded by SCE from July 1, 2016, through July 31, 2016, is 0. Data on calls per each one-on-one session not available.

29 [2] For column C, this data was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.

30 [3] Dates listed are one-on-one case open dates as provided by CHANGES contractor. Dates do not necessarily coincide with the date of the session.

	A	B	C	D	E	F	G
1	CARE Table 11 CHANGES Group Customer Assistance Sessions⁽²⁾⁽³⁾						
2	Southern California Edison						
3	Reporting Period July 1, 2016, through July 31, 2016						
4	Date	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Sessions Logistics			
5				# of Sessions	Length ⁽¹⁾ (Hours)	Number of Attendees ⁽⁴⁾⁽⁵⁾⁽⁶⁾⁽⁷⁾	Description of Information / Literature Provided
6							
7	Not Available	Armenian	Understanding Your Bill	1	0.5	2	N/A
8	Not Available	Cantonese	Understanding Your Bill	1	0.5	6	N/A
9	Not Available	English	Understanding Your Bill	3	0.5	14	N/A
10	Not Available	Korean	Understanding Your Bill	1	0.5	8	N/A
11	Not Available	Mandarin	Understanding Your Bill	1	0.5	1	N/A
12	Not Available	Spanish	Understanding Your Bill	3	0.5	34	N/A
13	Not Available	Vietnamese	Understanding Your Bill	1	0.5	14	N/A
14	Not Available	Cantonese	Safety Tips	1	0.5	10	N/A
15	Not Available	Spanish	Safety Tips	1	0.5	2	N/A
16	Not Available	Cantonese	Level Pay Plan	1	0.5	8	N/A
17	Not Available	English	Level Pay Plan	1	0.5	1	N/A
18	Not Available	Cantonese	Energy Conservation	1	0.5	10	N/A
19	Not Available	English	Energy Conservation	1	0.5	3	N/A
20	Not Available	Korean	Energy Conservation	1	0.5	8	N/A
21	Not Available	Vietnamese	Energy Conservation	1	0.5	9	N/A
22	Not Available	Cantonese	CARE/FERA and Other Assistance Programs	1	0.5	8	N/A
23	Not Available	English	CARE/FERA and Other Assistance Programs	4	0.5	26	N/A
24	Not Available	Mandarin	CARE/FERA and Other Assistance Programs	1	0.5	3	N/A
25	Not Available	Spanish	CARE/FERA and Other Assistance Programs	4	0.5	53	N/A
26	Not Available	Tagalog	CARE/FERA and Other Assistance Programs	1	0.5	15	N/A
27	Not Available	Vietnamese	CARE/FERA and Other Assistance Programs	2	0.5	65	N/A
28	Not Available	Cantonese	Avoiding Disconnection	1	0.5	7	N/A
29	Not Available	English	Avoiding Disconnection	1	0.5	3	N/A
30	Not Available	Mandarin	Avoiding Disconnection	1	0.5	1	N/A
31	Not Available	Vietnamese	Avoiding Disconnection	1	0.5	12	N/A
32	Not Available	Spanish	High Energy Use	1	0.5	9	High Use Handout
33	Not Available	Spanish	Gas Aggregation	1	0.5	10	Gas Aggregation Handout
34	Current Month Total			38		342	
35	Year-to-Date			369		4165	
36							
37	[1] Contractor states all sessions at least 30 minutes						
38	[2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original versions in order to have a more consistent appearance and format with existing SCE tables.						
39	[3] The numbers provided by the CHANGES contractor are for SCE and SoCal Gas combined , due to the combined service territory.						
40	[4] On Page 11 of the 2016 CHANGES Data Report of July 2016, the number of attendees for the Level Pay Program classes add up to 9, not 8 as shown on the report. Thus, the total shown on this table does not match the total on the 2016 CHANGES Data Report.						
41	[5] On Page 11 of the 2016 CHANGES Data Report of July 2016, the number of attendees for the Energy Conservation classes add up to 30, not 29 as shown on the report. Thus, the total shown on this table does not match the total on the 2016 CHANGES Data Report.						
42	[6] On Page 11 of the 2016 CHANGES Data Report of July 2016, the number of attendees for the CARE/FERA & Other Assistance Programs classes add up to 170, not 169 as shown on the report. Thus, the total shown on this table does not match the total on the 2016 CHANGES Data Report.						