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BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the Matter of the Application of Talkie Communications, Inc. for a Certificate of Public Convenience and Necessity to Provide Resold and Limited Facilities-Based Competitive Local Exchange and Interexchange Telecommunications Services within California.

Application 18-10-012

ADMINISTRATIVE LAW JUDGE'S RULING

On October 25, 2018, Talkie Communications, Inc. (Applicant) filed Application (A.) 18-10-012, in which it requests a Certificate of Public Convenience and Necessity (CPCN) to provide resold and Limited Facilities Based competitive local exchange and interexchange services.

After review of the Applicant's Exhibit E - Proposed Tariff, the Commission has found 38 deficiencies (*See Attachment A to this Ruling*), that must be rectified prior to granting the requested CPCN. Applicant shall make the changes stated in Attachment A to this Ruling.

Applicant shall file and serve its Revised Proposed Tariff within ten (10) days of this ruling

IT IS RULED that Talkie Communications, Inc. has ten (10) days to properly file its response to the request posed in the current ruling.

Dated February 11, 2019, at San Francisco, California.

/s/ HAZLYN C. FORTUNE

Hazlyn C. Fortune
Administrative Law Judge

Attachment A
Deficiencies in Proposed Tariff – Application 18-10-012

List of deficiencies in the tariff filed by Talkie Communications, Inc. (U-7354-C) in A.18-10-012 to be corrected in its tariff compliance filing.

1. General Order 96-B Sections 9.1 and 9.3 require that tariffs must be available for inspection at an office in California or posted on the carrier's website. Revise the tariff to comply with General Order 96-B Sections 9.1 and 9.3.
2. General Order 96-B Section 9.4 establishes format and consecutive numbering requirements. Revise the tariff to comply with General Order 96-B Sections 9.4.
3. General Order 96-B Section 9.5.1 requires that the tariff's title page have the company's Utility ID number. Revise the tariff to reflect U-7354-C.
4. General Order 96-B Section 9.5.2 requires that the tariff contain a table of contents. Revise the tariff to comply with General Order 96-B Section 9.5.2.
5. General Order 96-B Section 9.5.3 requires that the tariff contain a preliminary statement and explanation of symbols. Revise the tariff to change item (M) to (L) and add (P) to signify material subject to change under a pending application or advice letter.
6. General Order 96-B Section 9.5.4 requires that the tariff contain service area and exchange boundaries. Revise the tariff to comply with General Order 96-B Section 9.5.4.

7. General Order 96-B Section 9.5.6 requires that the tariff contain a list of contracts and other deviations. Revise the tariff to include a list of contracts and other deviations. If there are none, indicate so.
8. General Order 96-B Section 9.5.7 requires that each tariff rule must have a number and separate sheet number and cover specific subjects. Revise the tariff to comply with General Order 96-B Section 9.5.7.
9. General Order 96-B Section 9.5.7 Item 5 requires that the tariff indicate special information required on forms. Revise the tariff to comply with General Order 96-B Section 9.5.7 Item 5.
10. General Order 96-B Section 9.5.7 Item 6 and D.95-07-054 Appendix B Rule 4 require the tariff to contain information regarding the procedures to establish and re-establish credit. Revise the tariff to comply with General Order 96-B Section 9.5.7 Item 6 and D.95-07-054 Appendix B Rule 4.
11. General Order 96-B Section 9.5.7 Item 7 and D.95-07-054 Appendix B Rule 5 require the tariff to contain information regarding deposits including when they are required, conditions, and the precedent to return deposits and interest paid. Revise the tariff to comply with General Order 96-B Section 9.5.7 Item 7 and D.95-07-054 Appendix B Rule 5.
12. General Order 96-B Section 9.5.7 Item 8 and D.95-07-054 Appendix B Rule 6 require the tariff to contain information regarding notices, including method of providing notice. Revise the tariff to comply with General Order 96-B Section 9.5.7 Item 8 and D.95-07-054 Appendix B Rule 6.
13. General Order 96-B Section 9.5.7 Item 9 requires the tariff to contain information regarding issuance and payment of bills including methods of issuing bills, billing periods, due dates, and methods of payment. Revise the tariff to comply with General Order 96-B Section 9.5.7 Item 9.
14. General Order 96-B Section 9.5.7 Item 10 and D.95-07-054 Appendix B Rule 8 require the tariff to contain information regarding methods of

providing notice. Revise the tariff to comply with General Order 96-B Section 9.5.7 Item 10 and D.95-07-054 Appendix B Rule 8.

15. General Order 96-B Section 9.5.7 Item 11 and D.95-07-054 Appendix B Rule 6 require the tariff to contain information regarding discontinuance and restoration of service. Revise the tariff to comply with General Order 96-B Section 9.5.7 Item 11 and D.95-07-054 Appendix B Rule 6.
16. General Order 96-B Section 9.5.7 Item 12 and D.95-07-054 Appendix B Rule 1 require the tariff to contain information on services and promotional offerings including company information regarding office hours, phone number, and email address. Revise the tariff to comply with General Order 96-B Section 9.5.7 Item 12 and D.95-07-054 Appendix B Rule 1.
17. General Order 96-B Section 9.5.7 Item 15 requires that the tariff contain information regarding extension of lines or mains including free extensions, extensions beyond free length, conditions regarding contributions or advances to individuals or developers, deposits, refunds, ownership, and maintenance. Revise the tariff to comply with General Order 96-B Section 9.5.7 Item 15.
18. General Order 96-B Section 9.5.7 Item 16 requires that the tariff contain information regarding facilities on customers' premises and service connections. Revise the tariff to indicate that unless additional persons are authorized only utility employees are to make service connections and include language regarding the right of access to customers' premises.
19. General Order 96-B Section.9.5.8 requires that the tariff include sample forms. Revise the tariff to comply with General Order 96-B Section.9.5.8.
20. D.95-07-054 Appendix B Rule 1 requires the tariff include company information. Revise the tariff to comply with D.95-07-054 Appendix B Rule 1.

21. D.95-07-054 Appendix B Rule 2 requires the tariff include information regarding the initiation and refusal of service. Revise the tariff to comply with D.95-07-054 Appendix B Rule 2.
22. D.95-07-054 Appendix B Rule 3 requires the tariff include information regarding special information required on forms including customer bills and deposit receipts. Revise the tariff to comply with D.95-07-054 Appendix B Rule 3.
23. D.95-07-054 Appendix B Rule 4 requires the tariff include information regarding credit establishment. Revise the tariff to comply with D.95-07-054 Appendix B Rule 4.
24. D.95-07-054 Appendix B Rule 5 requires the tariff include information regarding deposits and interest on deposits. Revise the tariff to comply with D.95-07-054 Appendix B Rule 5.
25. D.95-07-054 Appendix B Rule 6 requires that the tariff include information regarding notices. Revise the tariff to comply with D.95-07-054 Appendix B Rule 6.
26. D.95-07-054 Appendix B Rule 7 requires that the tariff include information regarding pro-rating of bills. Revise the tariff to comply with D.95-07-054 Appendix B Rule 7.
27. D.95-07-054 Appendix B Rule 8 requires the tariff include information regarding disputed bills. Revise the tariff to comply with D.95-07-054 Appendix B Rule 8.
28. D.95-07-054 Appendix B Rule 9 requires the tariff include information regarding bills past due including due and payable date and late payment date display. Revise the tariff to comply with D.95-07-054 Appendix B Rule 9.

29. D.95-07-054 Appendix B Rule 10 requires the tariff include information about discontinuance of service for nonpayment and fraud and continued access to 9-1-1. Revise the tariff to comply with D.95-07-054 Appendix B Rule 10.
30. D.95-07-054 Appendix B Rule 11 requires the tariff include information regarding change of service provider including solicitation for transfer of carrier and slamming. Revise the tariff to comply with D.95-07-054 Appendix B Rule 11.
31. D.95-07-054 Appendix B Rule 12 requires the tariff include information regarding failure to establish credit or pay deposit and refusal of service. Revise the tariff to comply with D.95-07-054 Appendix B Rule 12.
32. D.95-12-057 Ordering Paragraph 16 requires the tariff to include language regarding the company's liability which adopts the language of either AT&T or Frontier. Revise the tariff to comply with D.95-12-057 Ordering Paragraph 16.
33. D.95-07-054 Appendix B Rule 14 requires the tariff include information regarding privacy. Revise the tariff to comply with D.95-07-054 Appendix B Rule 14.
34. D.95-07-054 Appendix B Rule 15 requires the tariff include information regarding blocking access to 900 and 976 information services. Revie the tariff to comply with D.95-07-054 Appendix B Rule 15.
35. D.96-10-066 Appendix B. Items 4.B.10 and 11 and General Order 153 Appendix A Item 12i require the tariff include information regarding directories. Revise the tariff to comply with D.96-10-066 Appendix B. Items 4.B.10 and 11 and General Order 153 Appendix A item 12i.
36. D.96-02-072 Appendix E 8.J.(2) requires the tariff to include information regarding non-published service. Revise the tariff to comply with D.96-02-072 Appendix E 8.J.(2).

37. General Order 153 Section 3.3, D. 95-07-054 Appendix A Section E.7, and Public Utilities Code Section 876 requires the tariff include language regarding Universal Lifeline Telephone Service including rates and charges. Revise the tariff to comply with General Order 153 Section 3.3, D. 95-07-054 Appendix A Section E.7, and Public Utilities Code Section 876.
38. Resolution T-16901 requires the tariff to include information regarding surcharges and user fees. Revise the tariff to include language compliant with Resolution T-16901.

(END OF ATTACHMENT A)