



**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

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Order Instituting Rulemaking to Examine
Electric Utility De-Energization of Power
Lines in Dangerous Conditions.

Rulemaking 18-12-005

**LIBERTY UTILITIES (CALPECO ELECTRIC) LLC'S (U 933-E)
2019 PUBLIC SAFETY POWER SHUTOFF POST-EVENT REPORT**

Dated: December 31, 2019

Daniel W. Marsh
Manager of Rates & Regulatory Affairs
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**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

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Rulemaking 18-12-005

**LIBERTY UTILITIES (CALPECO ELECTRIC) LLC'S (U 933-E)
2019 PUBLIC SAFETY POWER SHUTOFF POST-EVENT REPORT**

In accordance with the Amended Phase 2 Scoping Memo and Ruling issued December 19, 2019, associated with Rulemaking 18-12-005, establishing an amended scope and schedule for Phase 2 of the proceeding, Liberty Utilities (CalPeco Electric) LLC ("Liberty CalPeco") hereby submits its 2019 Public Safety Power Shutoff ("PSPS") Post-Event Report, attached hereto as Appendix A. Though Liberty CalPeco did not initiate a PSPS event in 2019, an event was narrowly avoided in September 2019.

Respectfully submitted,

/s/ Daniel W. Marsh

Daniel W. Marsh
Manager of Rates & Regulatory Affairs
Liberty Utilities (CalPeco Electric) LLC
9750 Washburn Road
Downey, CA 90241
Telephone: (562) 805-2083
dan.marsh@libertyutilities.com

Dated: December 31, 2019

Appendix A

Post Event Report for September 10 to September 14, 2019



Liberty Utilities[®]

September 27, 2019

Leslie Palmer, Director
Safety and Enforcement Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

Re: PSPS Post-Event Report for September 10 to September 14, 2019

Dear Director Palmer:

Liberty Utilities (CalPeco Electric) LLC ("Liberty CalPeco") respectfully submits the attached report in compliance with PSPS Post-Event Reporting requirements regarding its notification of a potential pro-active de-energization event that began on September 10, 2019. This report has been verified by an Officer of Liberty CalPeco in accordance with Rule 1.11 of the Commission's Rules of Practice and Procedure.

Sincerely,

A handwritten signature in blue ink, appearing to read "Dan Marsh", followed by a horizontal line.

Dan Marsh
Manager, Rates and Regulatory Affairs
Liberty CalPeco

cc: ESRB_ComplianceFilings@cpuc.ca.gov



Liberty Utilities®

Liberty Utilities (CalPeco Electric) LLC

Public Safety Power Shutoff Protocol (PSPS)

Post-Event Reporting in Compliance With Resolution ESRB-8

and Decision 19-05-042

September 10- 14, 2019

Submitted to:

California Public Utilities Commission

Director of the Safety and Enforcement Division

September 27, 2019

Executive Summary

On September 12, 2019, Liberty Utilities (CalPeco Electric) LLC (“Liberty CalPeco”) assembled its Event Team to begin coordinating response operations associated with an elevated weather event with the potential for employment of Liberty CalPeco’s Public Safety Power Shutoff (“PSPS”) protocol. Potentially affected customers numbered 5,794 in Nevada, El Dorado, and Placer Counties. Notifications of the potential event were made to public safety partners, critical infrastructure providers, and medical baseline customers. No other customers were notified, and proactive de-energization was ultimately not required.

Liberty CalPeco submits the following report to the California Public Utilities Commission’s Director of the Safety and Enforcement Division pursuant to Resolution ESRB-8 and Decision (D.) 19-05-042. In separate sections of this report, Liberty CalPeco sets forth the reasons for its decision to begin notification of the potential for de-energization, including the day-by-day background for the event, and responds to the questions as required in post-event reporting.

Liberty CalPeco's Decision to Notify Public Safety Partners and Medical Baseline Customers

Liberty CalPeco's decision to notify public safety partners and medical baseline customers of potential use of the Public Safety Power Shutoff (PSPS) protocol was based on the following factors:

- Portions of Liberty CalPeco's service territory were forecast to experience weather conditions reaching or near Liberty CalPeco's PSPS thresholds.
- In past communications, public safety partners had requested notification as far in advance as possible, even if the likelihood of the event was uncertain.

Actions taken to manage the response included:

- Activation of an Event Team for response operations associated with the potential PSPS event;
- Notifications to public safety partners, critical infrastructure providers, and medical baseline customers;
- Patrolling of potentially impacted circuits before and after the event; and
- Live field observations of potentially impacted circuits during the period of concern to determine the need to execute the PSPS event to maintain public safety.

Additional details of the events leading to the decision to provide notifications are in the report timeline below.

Event Timeline [September 10-14, 2019]

Tuesday, September 10

Liberty CalPeco's Tahoe Fire Weather Monitoring tool provided a forecast alert predicting high wind gusts, warming temperatures, and dry conditions beginning Sunday morning, September 15, 2019. The circuits of potential concern included the Tahoe City 7300 and Glenshire circuits, located in Nevada, Placer, and El Dorado Counties. A 3:00 p.m. briefing with Liberty CalPeco's fire weather consultant confirmed that conditions on these circuits should be monitored, although the tool did not currently predict PSPS criteria to be exceeded.

Wednesday, September 11

An updated weather forecast predicted no changes to the previous forecast, and PSPS criteria was still not predicted to be exceeded.

Thursday, September 12

Liberty CalPeco's fire weather consultant provided the most recent forecast to Liberty CalPeco personnel at 9:00 a.m. The forecast, with increasing confidence, predicted sustained elevated wind speeds, high wind gusts, hot temperatures, and very dry conditions for Sunday, September 15, 2019. Additionally, the National Weather Service had issued a Fire Weather Watch for the same time period. Based on the updated forecast, the Tahoe City 7300 and Glenshire circuits were predicted to exceed PSPS criteria on Sunday, September 15, 2019.

Liberty CalPeco's Event Team assembled to prepare to make notifications for a potential PSPS event. Beginning at 5:30 p.m., notifications were made to public safety partners, critical facilities, and medical baseline customers.

Friday, September 13

The updated morning forecast for Sunday, September 15, 2019 predicted lower wind speeds than previously forecast. Additionally, Liberty CalPeco was able to confirm through the sampling of live fuels that live fuel moisture and the energy release component were below PSPS criteria. Monitoring of fire weather conditions continued. At 12:00 p.m., Liberty CalPeco held a briefing with the OES offices of El Dorado, Placer, and Nevada Counties and the Town of Truckee to inform them that PSPS criteria were not forecast to be met, and that monitoring and updates would continue until a final determination was made. Notifications were made to public safety partners, critical facilities, and medical baseline customers. Liberty CalPeco made the decision not to notify other customers due to the downgrade in forecast conditions.

Saturday, September 14

The 9:00 a.m. weather briefing remained consistent, predicting that no Liberty CalPeco circuits would meet PSPS criteria for 72 hours and beyond. Liberty CalPeco determined that no de-energization would take place and the Event Team was demobilized. Notifications were made

to public safety partners, critical facilities, and medical baseline customers that a PSPS event would not occur.

Response to ESRB-8 Requirements

The following material addresses Resolution ESRB-8 requirements in each of the categories associated with notifications. Each of these categories is addressed in a separate section.

- 1. The local communities' representatives contacted prior to de-energization, the date on which they were contacted, and whether the areas affected by the de-energization are classified as Zone 1, Tier 2, or Tier 3 as per the definition in General Order 95, Rule 21.2-D.**

Liberty CalPeco maintained ongoing communications with public safety partners in Placer, El Dorado, and Nevada counties and the state of California throughout the duration of the weather event ending September 14, 2019. Additionally, general location information was provided, which was based on the anticipated weather event's geographical impacts and affected PSPS zones.

Initial contact was made more than 48 hours prior to the anticipated PSPS event. The list of public safety partners contacted with details of each communication is provided in Appendix A.

Media Communications

In accordance with Liberty CalPeco's PSPS communications guidelines, Liberty CalPeco was prepared to provide customers and the public with information on the potential PSPS via regular updates on libertyutilities.com and on social media platforms, such as Facebook and Twitter. Liberty CalPeco had also prepared news releases for all local and regional media outlets that would have been released between 36 and 48 hours ahead of the planned PSPS event. Planned communications included the current status in specific geographic areas that would have been impacted by a PSPS in addition to safety tips and guidelines. Due to the favorable change in weather conditions ahead of the 48-hour advanced notice mark, these notifications were not utilized.

- 2. If unable to provide customers with notice at least 2 hours prior to the de-energization event, provide an explanation in its report.**

Not applicable. No circuits were proactively de-energized during this event.

- 3. Summarize the number and nature of complaints received as the result of the de-energization event and include claims that are filed due to de-energization.**

Not applicable. No circuits were proactively de-energized during this event.

- 4. Provide a detailed description of the steps taken to restore power.**

Not applicable. No circuits were proactively de-energized during this event.

- 5. Identify the address of each community assistance location during a de-energization event, describe the location (in a building, a trailer, etc.), and describe the assistance available at each location, and give the days and hours that it was open.**

Not applicable. No circuits were proactively de-energized during this event.

Response to Decision (D.) 19-05-042 Requirements

1. Decision criteria leading to de-energization.

Not applicable. No circuits were proactively de-energized during this event.

2. A copy of all notifications, the timing of notifications, the methods of notifications and who made the notifications (the utility or local public safety partners).

A copy of all notifications, the timing of notifications and the methods of notifications are in Appendix A (Public Safety Partner Notifications) and Appendix B (Medical Baseline Customer Notifications). Liberty CalPeco was the sole provider of public safety partner and medical baseline customer notifications.

3. An explanation of the circumstances that resulted in failure to communicate a potential pro-active de-energization event, if any.

Liberty CalPeco did not have any failures in communication during this potential PSPS event.

4. A description and evaluation of engagement with local and state public safety partners in providing advanced education and outreach during the de-energization event.

Advanced notice of the PSPS event was communicated to all public safety partners in the three counties that were to be impacted by the event approximately 60 hours prior to the potential PSPS event. Regular daily updates were provided throughout the event, including changes to the weather forecast. Additional information regarding Liberty CalPeco's engagement with public safety partners is in Appendix A and the event timeline above.

5. For those customers where positive or affirmative notification was attempted, an accounting of the customers (which tariff and/or access and functional needs population designation), the number of notification attempts made, the timing of attempts, who made the notification attempt (utility or public safety partner) and the number of customers for whom positive notification was achieved.

Liberty CalPeco made several notification attempts to reach the 21 medical baseline customers identified as likely to be impacted by the PSPS event. Liberty CalPeco staff made all notification attempts, which included direct phone calls and door-to-door personal visits. For medical baseline customers not reached by either phone calls or door-to-door visits, door hangers were left at the residence. More information regarding

Liberty CalPeco's efforts to notify medical baseline of the potential PSPS event is in Appendix B.

- 6. A description of how sectionalization, i.e., separating loads within a circuit, was considered and implemented and the extent to which it impacted the size and scope of the de-energization event.**

Not applicable. No circuits were proactively de-energized during this event.

- 7. An explanation of how the utility determined that the benefit of de-energization outweighed potential public safety risks.**

Not applicable. No circuits were proactively de-energized during this event.

- 8. The timeline for power restoration (re-energization), in addition to the steps taken to restore power as required in Resolution ESRB-8.**

Not applicable. No circuits were proactively de-energized during this event.

- 9. Lessons learned from the de-energization events.**

Not applicable. No circuits were proactively de-energized during this event.

- 10. Any recommended updates to the guidelines adopted in Resolution ESRB-8 and Decision (D.) 19-05-042.**

Liberty CalPeco has not identified any recommended updates to the guidelines based on this event.

Appendix A

Public Safety Partner Notifications

Public Safety Partners Contact List

Organization/Jurisdiction	Title	First Communication via: Text, Voice, Email		Second Communication via: Text, Voice, Email		Third Communication via: Text, Voice, Email	
		Date	Time	Date	Time	Date	Time
El Dorado County (Tiers 2 and 3)							
El Dorado County	Emergency Preparedness & Response	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
El Dorado County	Emergency Medical Services	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
El Dorado County	Sheriff's Office	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
El Dorado County	Sheriff's Office	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
El Dorado County	Sheriff's Office	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
El Dorado County	Sheriff's Office	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
El Dorado County	Communications Director	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
CHP (South Tahoe)	PIO	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Barton Hospital	Emergency Coordinator	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
El Dorado County	Supervisor, District 5	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
South Lake Tahoe El Dorado County	Court Operations	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
South Tahoe El Dorado County	Sheriff's Office/Correctional	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
El Dorado County	Building Operations Supervisor	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Truckee Unified School District	Dir of Facilities,	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Truckee Unified School District	Maintenance Coordinator	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
El Dorado County	Sheriff	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
North Taoe Fire Protection District	Fire Chief	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
North Taoe Fire Protection District	Operations Chief	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
North Taoe Fire Protection District	Fire Marshal	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
North Taoe Fire Protection District	PIO	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
South Tahoe Public Utility District	On Call Line	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
South Tahoe Public Utility District	Ops Manager	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
El Dorado County Sheriff	Sgt.	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
El Dorado County Sheriff	Lt.	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
South Tahoe Superior Court	Asst. CEO	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
South Tahoe Superior Court	Supervisor	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
South Tahoe Superior Court	Administrative Asst.	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
South Tahoe Superior Court	Presiding Judge	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
South Tahoe Superior Court	Facilities Management	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
South Tahoe Superior Court	Facilities Operations Supv.	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
South Tahoe Superior Court	Court Operations Manager	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
South Tahoe Superior Court	Probation Supervisor	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Verizon	Operations	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
AT&T	Operations	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
AT&T	Operations	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Truckee Unified School District	Executive Director of Business Services	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Truckee Unified School District	Superintendent Chief Learning Officer	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Truckee Unified School District	Director of Transportation	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Truckee Unified School District	Director of Food Service	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Truckee Unified School District	Technology Supervisor	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Truckee Unified School District	Director of Technology	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
OES El Dorado County	OES Office	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
OES El Dorado County	OES Office	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
OES El Dorado County	OES Office	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Nevada County (Tier 2)							
Nevada County	OES Office	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Nevada County	PIO	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Nevada County	Administrative Analyst	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Nevada County	Fire Captain	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Town of Truckee	Chief of Police	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Town of Truckee	EMS Coordinator	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08

Public Safety Partners Contact List

Organization/Jurisdiction	Title	First Communication via: Text, Voice, Email		Second Communication via: Text, Voice, Email		Third Communication via: Text, Voice, Email	
		Date	Time	Date	Time	Date	Time
Truckee Police	PIO	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Town of Truckee	Town Manager	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Town of Truckee	Director of Public Works	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Fire Protection District	Fire Chief	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Nevada County	OES, Director	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Donner Public Utility District	PIO & AGM	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Nevada County	OES Office	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County (Tier 2)							
Tahoe Forest Hospital	Director of Facilities Management	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Forest Hospital	EOC Coordinator/Facilities Management	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Forest Hospital	House Supervisor/Nursing Admin	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Donner Public Utility District	Water Superintendent	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Donner Public Utility District	Water Operations Foreman	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Donner Public Utility District	Water On-Call Operator	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Donner Public Utility District	Electric Utility Director	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Donner Public Utility District	Electric Operations Mgr.	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Donner Public Utility District	Electric Eng. Mgr	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Donner Public Utility District	Electric On-Call Lineman	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Fire Protection District	Division Chief Operations	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Fire Protection District	Fire Marshall	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Fire Protection District	Battalion Chief	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Fire Protection District	Battalion Chief	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Fire Protection District	Battalion Chief	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Fire Protection District	Battalion Chief / PIO	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Fire Protection District	Prevention / PIO	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Town of Truckee	Emergency Services Coordinator	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Town of Truckee	Support Services Manager	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Town of Truckee	Chief's Assistant	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Sanitation District	General Manager	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Sanitation District	District Engineer	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Sanitation District	Superintendent	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Sanitation District	Senior Engineer	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Sanitation District	Lift Station Supervisor	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Sanitation District	On-Call Phone	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Truckee Airport	Director of Aviation	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Verizon	Operations	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Truckee Sanitation Agency	Ops Manager	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Truckee Sanitation Agency	Chief Operator	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Truckee Sanitation Agency	Engineering & safety Manager	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Truckee Sanitation Agency	Maintenance Manager	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Truckee Sanitation Agency	IT Manager	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County	PIO	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County	Emergency Svs Coordinator	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County	Communications & Public Affairs	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County	OES Asst. Director	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County	Field Rep, District 5	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County	EM Program Mgr	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County	Dispatch Svs. Mgr	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County	Supervisor, District 5	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County	Sheriff Lt.	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County	Sheriff Lt.	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County Sheriff	Captain	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08

Public Safety Partners Contact List

Organization/Jurisdiction	Title	First Communication via: Text, Voice, Email		Second Communication via: Text, Voice, Email		Third Communication via: Text, Voice, Email	
		Date	Time	Date	Time	Date	Time
Placer County CEO office	Admin Assitant	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
CHP Truckee	PIO	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Northstar	Fire Chief	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Northstar	Division Chief	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Northstar Community Service District	Dist Engineer	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Northstar Community Service District	Genreal	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Northstar Fire Department	Northstar Fire Department	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Northstar Fire Department	Northstar Fire Department	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Northstar Fire Department	Northstar Fire Department	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County	Deputy Director/Facilities Management	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County	Building Maintenance Superintendent	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Tahoe Station Placer County Sheriff	Administrative Lt.	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer Co. Sheriff	Dispatch	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Squaw Valley	Fire Chief	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Squaw Valley Public Service District	Ops Manager	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
North Tahoe Public Utility District	on Call	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County	Communications	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Placer County	Public Health Department	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Verizon	Operations	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Squaw Valley Alpine Meadows	Operations Manager	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Squaw Valley Alpine Meadows	Operations Supervisor	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
State of California							
California	OES coordinator	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
CalFire	PIO	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
CalFire	Division Chief	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Cal OES	Cal OES	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08
Cal OES	Cal OES	9/12/2019	17:30	9/13/2019	17:59	9/14/2019	15:08



MEMORANDUM

TO: Liberty Utilities Tahoe (Calpeco) Staff

FROM: Kurt Althof, Program Manager, Communications and Community Relations

DATE: September 12, 2019

RE: Safety Partner Everbridge Message | Public Safety Power Shutoff

- Liberty Utilities is alerting our public safety partners of the possibility that a Public Safety Power Shutoff (PSPS) may be implemented as early as Sunday, Sept. 15, and could last at least 24 hours. Please be advised this is a preliminary notification only for our public safety partners. This update has not yet been provided to the public, as a PSPS is not imminent at this time. We anticipate the following areas could be impacted: Westshore Lake Tahoe and Glenshire. We will continue monitoring local conditions and weather forecasts with our fire weather experts, and will provide additional updates as they become available.

###



MEMORANDUM

TO: Liberty Utilities Tahoe (Calpeco) Staff

FROM: Kurt Althof, Program Manager, Communications and Community Relations

DATE: September 13, 2019

RE: Safety Partner Everbridge Message | Public Safety Power Shutoff

Liberty Utilities is updating our public safety partners regarding the alert that a Public Safety Power Shutoff (PSPS) could be implemented as early as Sunday, Sept. 15. As of 6 pm on Friday, Sept. 13, the weather forecast is showing that PSPS thresholds may **NOT** be met; however, Liberty Utilities will continue to monitor weather forecasts and real-time weather data and will share updates on Saturday.

###



MEMORANDUM

TO:

FROM: Kurt Althof, Program Manager, Communications and Community Relations

DATE: September 14, 2019

RE: Safety Partner Everbridge Message | Public Safety Power Shutoff

Liberty Utilities is updating our public safety partners regarding the alert that a Public Safety Power Shutoff (PSPS) could be implemented. At this time PSPS thresholds are not forecast to be met and a PSPS event is NOT scheduled. Should conditions change we will provide updates.

###

Appendix B

Medical Baseline Customer Notifications

Thursday, September 12th Phone Call 1st Attempt				
Account Number	Date of Contact	Time of 1st P5PS Liberty Phone Call Attempt	Outcome of Attempted Phone Call	Additional Comments
88506784-88106630	09.12.19	5:34:00 PM	Left Voicemail	
88508787-88179665	09.12.19	5:38:00 PM	Left Voicemail	
88507988-88107823	09.12.19	5:40:00 PM	Left Voicemail	
88505394-88182537	09.12.19	5:43:00 PM	Left Voicemail	Voicemail had Rosanne
88547309-88193942	09.12.19	5:44:00 PM	No Contact	Bad phone number
88508963-88108795	09.12.19	5:48:00 PM	No Contact	Bad phone number
88513425-88162838	09.12.19	5:53:00 PM	Spoke to Customer	Son no longer on oxygen
88514958-88226332	09.12.19	6:02:00 PM	Spoke to Customer	Confirmed equipment
88505446-88180309	09.12.19	6:05:00 PM	Left Voicemail	
88507446-88188994	09.12.19	6:07:00 PM	Left Voicemail	
88521817-88121567	09.12.19	6:09:00 PM	Left Voicemail	
88505820-88105667	09.12.19	6:12:00 PM	Left Voicemail	Called back 09.13, spoke with CSR
88519594-88119359	09.12.19	6:13:00 PM	Spoke to Customer	Confirmed equipment
88522298-88178111	09.12.19	6:17:00 PM	No Contact	Bad phone number
88521355-88203534	09.12.19	6:19:00 PM	Left Voicemail	
88521379-88121134	09.12.19	6:21:00 PM	Spoke to Customer	Mom passed away
88522710-88122454	09.12.19	6:23:00 PM	Left Voicemail	
88546009-88168004	09.12.19	6:24:00 PM	Spoke to Customer	Confirmed equipment
88547951-88121963	09.12.19	6:27:00 PM	Spoke to Customer	Confirmed equipment
88519579-88230998	09.12.19	6:28:00 PM	Spoke to Customer	Added husband's phone number
88519352-88119117	09.12.19	6:39:00 PM	Left Voicemail	

Friday, September 13th Phone Call 2nd Attempt				
Account Number	Date of Contact	Time of 2nd PSPS Liberty Phone Call Attempt	Outcome of Attempted Phone Call	Additional Comments
88506784-88106630	09.13.19	11:53:00 AM	Left Voicemail	Cell number added 530 452 7210 , left voicemail on both
88508787-88179665	09.13.19	11:59:00 AM	Left Voicemail	Cell number added 530 536 3433, bad phone number; Customer called back and spoke with CSR.
88507988-88107823	09.13.19	12:05:00 PM	Left Voicemail	Cell number added 530 277 2427 , mailbox is full
88505394-88182537	09.13.19	12:07:00 PM	Left Voicemail	No alternative number
88547309-88193942	09.13.19	12:10:00 PM	No Contact	Bad phone number, no alternative number
88508963-88108795	09.13.19	12:12:00 PM	Left Voicemail	Cell number added 530 414 0109, left voicemail on cell. Primary number still bad
88513425-88162838	09.13.19		Spoke to customer on first attempt	
88514958-88226332	09.13.19		Spoke to customer on first attempt	
88505446-88180309	09.13.19	12:19:00 PM	Left Voicemail	Other' number added 775 851 7460, bad phone number
88507446-88188994	09.13.19	12:22:00 PM	Left Voicemail	No alternative number
88521817-88121567	09.13.19	12:23:00 PM	Left Voicemail	Cell Number added 916 581 8706, bad phone number
88505820-88105667	09.13.19		Spoke to customer 09.13 CSR Contact	
88519594-88119359	09.13.19		Spoke to customer on first attempt	
88522298-88178111	09.13.19	12:28:00 PM	No Contact	Bad phone number, no alternative number. Spanish speaker necessary
88521355-88203534	09.13.19	12:31:00 PM	Left Voicemail	No alternative number
88521379-88121134	09.13.19		Spoke to customer on first attempt	
88522710-88122454	09.13.19	12:33:00 PM	Left Voicemail	No alternative number
88546009-88168004	09.13.19		Spoke to customer on first attempt	
88547951-88121963	09.13.19		Spoke to customer on first attempt	
88519579-88230998	09.13.19		Spoke to customer on first attempt	
88519352-88119117	09.13.19	12:36:00 PM	Spoke to Customer	

Friday, September 13th Door to Door Attempt				
Account Number	Liberty Door to Door Attempt Results	Date of Contact	Time of Door to Door Attempt	
88506784-88106630	Door Hanger	09.13.19	3:30 - 5:00 PM	
88508787-88179665	Spoke to Customer - Received Voicemail	09.13.19	3:30 - 5:00 PM	
88507988-88107823	Door Hanger	09.13.19	3:30 - 5:00 PM	
88505394-88182537	Spoke to Customer - Received Voicemail Home Phone: 530 582 1355	09.13.19	3:30 - 5:00 PM	
88547309-88193942	Door Hanger	09.13.19	3:30 - 5:00 PM	
88508963-88108795	Door Hanger	09.13.19	3:30 - 5:00 PM	
88513425-88162838	N/A	N/A	N/A	
88514958-88226332	N/A	N/A	N/A	
88505446-88180309		09.13.19		
88507446-88188994	Spoke to Customer - Received Voicemail	09.13.19	3:30 - 5:00 PM	
88521817-88121567	Door Hanger	09.13.19	3:30 - 5:00 PM	
88505820-88105667	N/A	N/A	N/A	
88519594-88119359	N/A	N/A	N/A	
88522298-88178111	Spoke to Customer - Received Voicemail Home Phone: 323 646 1567	09.13.19	3:30 - 5:00 PM	
88521355-88203534	Door Hanger	09.13.19	3:30 - 5:00 PM	
88521379-88121134	N/A	N/A	N/A	
88522710-88122454	Door Hanger	09.13.19	3:30 - 5:00 PM	
88546009-88168004	N/A	N/A	N/A	
88547951-88121963	N/A	N/A	N/A	
88519579-88230998	N/A	N/A	N/A	
88519352-88119117	Spoke to Customer - Received Voicemail	09.13.19	3:30 - 5:00 PM	

Friday, September 13th 3rd Phone Call Follow Up				
Account Number	Date of Contact	Time of 3rd PSPS Liberty Phone Call Attempt	Outcome of Attempted Phone Call	Additional Comments
88506784-88106630	N/A	N/A	N/A	
88508787-88179665	09.13.19	6:01:00 PM	Spoke to Customer	
88507988-88107823	N/A	N/A	N/A	
88505394-88182537	N/A	N/A	N/A	
88547309-88193942	N/A	N/A	N/A	
88508963-88108795	N/A	N/A	N/A	
88513425-88162838	09.13.19	6:06:00 PM	Spoke to Customer	
88514958-88226332	09.13.19	6:08:00 PM	Spoke to Customer	
88505446-88180309	N/A	N/A	N/A	
88507446-88188994	N/A	N/A	N/A	
88521817-88121567	N/A	N/A	N/A	
88505820-88105667	09.13.19	6:06:00 PM	Left Voicemail	
88519594-88119359	09.13.19	6:08:00 PM	Spoke to Customer	
88522298-88178111	N/A	N/A	N/A	
88521355-88203534	N/A	N/A	N/A	
88521379-88121134	09.13.19	6:10:00 PM	Left Voicemail	
88522710-88122454	N/A	N/A	N/A	
88546009-88168004	09.13.19	6:12:00 PM	Spoke to Customer	
88547951-88121963	09.13.19	6:16:00 PM	Left Voicemail	
88519579-88230998	09.13.19	6:13:00 PM	Spoke to Customer	
88519352-88119117	09.13.19	6:18:00 PM	Spoke to Customer	

Saturday, September 14th 4th Phone Call Follow Up - Final				
Account Number	Date of Contact	Time of 3rd PSPS Liberty Phone Call Attempt	Outcome of Attempted Phone Call	Additional Comments
88506784-88106630	9.14.19	1:03:00 PM	Left Voice Mail	
88508787-88179665	9.14.19	1:05:00 PM	Left Voice Mail	
88507988-88107823	9.14.19	1:06:00 PM	Left Voice Mail	
88505394-88182537	9.14.19	1:07:00 PM	Left Voice Mail	
88547309-88193942	9.14.19	N/A	# unreachable	
88508963-88108795	9.14.19	N/A	Bad phone number	
88513425-88162838	9.14.19	1:08:00 PM	Left Voice Mail	
88514958-88226332	9.14.19	1:09:00 PM	Spoke to Tina	
88505446-88180309	9.14.19	1:10:00 PM	Spoke to Robin Lee - see comments	Best Utility Company - really appreciated all of the communication. Door to Door was over and above!
88507446-88188994	9.14.19	1:20:00 PM	Spoke to Robert	
88521817-88121567	9.14.19	1:25:00 PM	Left Voice Mail	
88505820-88105667	9.14.19	1:26:00 PM	Spoke to Debra	
88519594-88119359	9.14.19	1:30:00 PM	Spoke to William	
88522298-88178111	9.14.19	N/A	Bad phone number	
88521355-88203534	9.14.19	1:32:00 PM	Left Voice Mail	
88521379-88121134	9.14.19	N/A	N/A	
88522710-88122454	9.14.19	1:33:00 PM	Left Voice Mail	
88546009-88168004	9.14.19	1:34:00 PM	Left Voice Mail	
88547951-88121963	9.14.19	1:36:00 PM	Spoke to Customer	
88519579-88230998	9.14.19	1:40:00 PM	Left Voice Mail	
88519352-88119117	9.14.19	1:42:00 PM	Spoke to Customer	



MEMORANDUM

TO: Liberty Utilities Tahoe (Calpeco) Staff

FROM: Kurt Althof, Program Manager, Communications and Community Relations

DATE: September 12, 2019

RE: Medical Baseline Customer Alert Call Script | Public Safety Power Shutoff

- Good afternoon, my name is <<insert>> and I'm calling from Liberty Utilities with an important update regarding the possibility of an extended power shutdown this weekend.
- Our records indicate that you or a member of your household is a medical baseline customer or may have special medical needs that require electric service. Can you confirm that information?
- Liberty Utilities is alerting our medical baseline customers of the possibility that we may implement a Public Safety Power Shutoff as early as Sunday morning, September 15, for some portions of our service area, including your neighborhood.
- Are you familiar with what a Public Safety Power Shutoff is?
- A Public Safety Power Shutdown is a proactive measure that electric providers like Liberty Utilities have been instructed to implement during periods when wildfire risk is increased because of local conditions and weather forecasts. The Public Safety Power Shutoff is being considered to keep the community and customers safe from the danger associated with a catastrophic wildfire.
- If the Public Safety Power Shutoff does occur, power may be temporarily interrupted for at least 24 hours (or longer), so we are asking our medical baseline customers to plan accordingly in case you need to secure alternative power or relocate for medical needs.
- At this point, it has not yet been determined whether a Public Safety Power Shutoff will occur. However, since it is a possibility, we wanted to give you advanced notice due to your medical needs.
- Our goal is to determine in the next 24 hours whether a Public Safety Power Shutoff will be necessary.
- We will keep you updated with a followup call, either via a personal phone call or an automated call. If a Public Safety Power Shutoff is imminent, we will also post that information to our website at www.LibertyUtilities.com.
- I'd like to personally thank you for being a Liberty Utilities customer. We appreciate your understanding as we work to keep the community safe.
- <<Close Call>>



MEMORANDUM

TO: Liberty Utilities Tahoe (Calpeco) Staff

FROM: Kurt Althof, Program Manager, Communications and Community Relations

DATE: September 12, 2019

RE: Medical Baseline Customer Alert Voicemail Script | Public Safety Power Shutoff

- Good afternoon, my name is <<insert>> and I'm calling from Liberty Utilities with an important update regarding the possibility of an extended power shutdown this weekend.
- Liberty Utilities is alerting our medical baseline customers of the possibility that we may implement a Public Safety Power Shutoff as early as Sunday morning, September 15, for some portions of our service area, including your neighborhood.
- A Public Safety Power Shutoff may be necessary due to a weather forecast conducive to high fire risk.
- Please call our Customer Care Center at 1-800-782-2506 on Friday after 8 a.m. for additional information.
- Our goal is to determine in the next 24 hours whether a Public Safety Power Shutoff will be necessary.
- We will keep you updated with a followup call, either via a personal phone call or an automated call. If a Public Safety Power Shutoff is imminent, we will also post that information to our website at www.LibertyUtilities.com.
- I'd like to personally thank you for being a Liberty Utilities customer. We appreciate your understanding as we work to keep the community safe.

###



MEMORANDUM

TO: Liberty Utilities Tahoe (Calpeco) Staff

FROM: Kurt Althof, Program Manager, Communications and Community Relations

DATE: September 13, 2019

RE: Medical Baseline Customer Alert Call Script | Public Safety Power Shutoff

- Good afternoon, my name is <<insert>> and I'm calling from Liberty Utilities with an update regarding the possibility of an extended power shutdown this weekend.
- As of 6 pm on Friday, Sept. 13, the weather forecast is showing that Shutoff thresholds may **NOT** be met; however, Liberty Utilities will continue to monitor weather forecasts and real-time weather data and will share updates on Saturday.

###

Officer Verification

I am an officer of the applicant corporation herein, and am authorized to make this verification on its behalf. I am informed and believe that the matters stated in the foregoing document are true.

I declare under penalty of perjury that the foregoing is true and correct.

Executed this 27th day of September, 2019 at Downey, California.



Gregory Sorensen

President

Liberty Utilities