

Decision _____

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Jovita O. Soloria,

Complainant,

vs.

T-Mobile West Corporation, dba T-Mobile
(U3056C),

Defendant.

(ECP)
Case 12-07-017
(Filed July 23, 2012)

DECISION APPROVING SETTLEMENT OFFER

Complainant, Jovita Soloria, contends that she has been continuously billed by the Defendant, T-Mobile West Corporation, (T-Mobile) for her cellular telephone service including penalties and change fees despite her cancellation and discontinuation of service. T-Mobile asserts that Ms. Soloria’s bills were true and correct and that her service was properly terminated for non-payment and the account forwarded to a third-party collection agency. Nevertheless, T-Mobile notes that it has made a settlement offer to Ms. Solaria to credit her account the full amount of her outstanding balance (\$222.44) and remove the account from the collection agency. Neither party appeared at the August 16 hearing. We approve T-Mobile’s settlement offer to the Complainant. No other relief is warranted.

Assignment of Proceeding

Catherine J.K. Sandoval is the Assigned Commissioner and W. Anthony Colbert is the assigned Administrative Law Judge in this proceeding.

O R D E R

IT IS ORDERED that:

1. T-Mobile West Corporation's settlement offer to Ms. Jovita O. Soloria is approved.
2. T-Mobile West Corporation will credit Ms. Jovita O. Soloria's account \$222.44 and remove the account from collections.
3. This proceeding is closed

This order is effective today.

Dated _____, at San Francisco, California.