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**PRESS RELEASE**

Media Contact: Terrie Prosper, 415.703.1366, [news@cpuc.ca.gov](mailto:news@cpuc.ca.gov)

## **CPUC INVESTIGATIONS RESULT IN ENFORCEMENT ACTIONS AND FINES IMPOSED ON VARIOUS MOVING COMPANIES**

SAN FRANCISCO, October 30, 2012 – The California Public Utilities Commission (CPUC), in its ongoing commitment to consumer protection, has recently taken a number of actions to protect consumers from illegally operating moving companies.

During the third quarter of 2012, the CPUC took the following enforcement actions against moving companies for violations of the Public Utilities Code and CPUC rules and regulations, including Maximum Rate Tariff 4 (MAX 4), which contains maximum rates that carriers must observe as well as rules and regulations governing intrastate moves.

### **Administrative Citation**

Pacific Relocation Services LLC (MTR 189900), based in San Francisco, was fined \$3,000 for the following violations:

1. Failed to provide the “Important Notice About Your Move” document at least 3 days prior to the move date;
2. Failed to provide shippers a complete Agreement for Moving Services and Freight bill; and,
3. Failed to provide the “Important Information for Persons Moving Household Goods” booklet.

Costal Moving Inc. (MTR190132), based in San Diego, was fined \$1,000 for failure to respond and provide access to business records upon request of an authorized representative of the CPUC.



## Phone Disconnections

As part of its ongoing efforts to clamp down on illegal moving companies, the CPUC had telephone service shut off to two moving companies operating in California without a household goods permit. These companies continued to advertise and hold themselves out to engage in the business of transporting used household goods, notwithstanding CPUC staff directives to immediately cease and desist unlawful acts and to obtain a household goods permit.

1. **Zhiyuan Zhang, Qing Jie Li, Shengming Yu, Xiao Feng Xu, and Xia Li, dba Express Moving Services, A Plus Express Moving (MTR 189756):** This company advertised and offered household goods moving services on the Internet. The advertisements listed five phone numbers and one fax number. Notwithstanding CPUC Cease and Desist letters directing the company to immediately cease all unlawful advertisements and operations, the company continued to violate the law as evidenced by the reviews on the Internet. On Aug. 3, 2012, the CPUC obtained a Finding of Probable Cause signed by an Alameda County Superior Court Judge. The Finding ordered disconnection of telephone service to the six numbers advertised and used by the company to violate criminal laws in the State of California.
2. **Roberto Arias dba 24/7 Moving Services, E. Palo Alto (Unlicensed):** This company advertised household goods moving services without proper authority on the Internet. The advertisements listed two phone numbers. Notwithstanding the CPUC's Cease and Desist letter directing the company to immediately cease all unlawful advertisements, the company continued to violate the law as evidenced by advertisements on the Internet. On Sept. 2, 2012, the CPUC obtained a Finding of Probable Cause signed by a San Mateo County Superior Court Judge. The Finding ordered disconnection of telephone service to the numbers advertised and used by the company to violate criminal laws in the State of California.

## Criminal Filings

1. **Kenneth Robert Paiva, dba Next Transportation, Carson (MTR None):** The CPUC submitted investigative findings and requested the Riverside County District Attorney's office to file a misdemeanor complaint against this company for operating without CPUC authority; failure to maintain in effect public liability/property damage and cargo insurance and Workers' Compensation insurance; and issuing a written estimate without first performing visual inspection of goods (MAX 4 Item 108(a) (1), in violation of Public Utilities Code (PUC) 5131, 5133, 5139, and 5161. The company was charged with a felony count of violating Penal Code Section 487(a), grand theft in the amount of \$3,870 and four counts of violating MAX 4 and PUC Code Sections. Arraignment was held in September and the defendant pled guilty and was ordered to pay restitution to a consumer in the amount of \$1,500, and pay investigative costs to

the CPUC of \$500. He was also placed on probation for 36 months and ordered not to engage in any for-hire household goods moves in California without the proper authority.

### **Overcharges and Refunds**

The CPUC assisted and/or directed moving companies to refund consumers more than \$17,000 for overcharges and other violations of the Maximum Rate Tariff 4.

### **Official Notice**

The following seven companies were issued an Official Notice for advertising and operating without a permit.

1. Neil S. Marcus dba On the Move Movers, Roseville (Unlicensed)
2. Steve Reavis dba Dynasty Delivery and Moving, Carmichael (MTR 190909)
3. Gerrald Frizzel, dba Stagecoach Move, Designs and Logistics, San Raphael, (Unlicensed)
4. Mariano M. Ruiz dba Eastbay Hauling & Delivery, Castro Valley (Unlicensed)
5. Claudio Marques dba Stars Hauling & Moving Company, Sunnyvale (Unlicensed)
6. Yuji Miyasaka dba Japanese Rainbow/Bulldog Moving, Venice (Unlicensed)
7. The Aussie Group, dba Aussie Movers, Los Angeles (MTR0190903)

### **Cease and Desist Notice**

Thirty-one companies were issued a Cease and Desist letter for operating and advertising without a valid permit [unlicensed, revoked or denied].

Companies issued a Cease and Desist letter:

1. Local Traffic Solutions, Inc., dba Ant Moving, North Hollywood (MTR 190549)
2. Xiao Feng Yu dba Express Moving Services, Union City (MTR 189756)
3. Roberto Arias dba 24/7 Moving Services, East Palo Alto (Unlicensed)
4. I 5 Moving and Storage, San Diego (Unlicensed)
5. Trusted Moving and Storage Inc, dba Nationwide Trusted Movers, Newport Beach (Unlicensed)
6. All Knight Moving, Irving (Unlicensed)
7. Claudio Marques dba Stars Hauling & Moving Company, Sunnyvale (Unlicensed)
8. Chase Christopher Beedie dba Smooth Move Relocations, Santa Cruz (Unlicensed)
9. Cesar Fernandez dba Moving Cesar and Moving & Labor Cesar, Oakland (Unlicensed)
10. Pro Team Enterprises, Bakersfield (Unlicensed)
11. James Manchester dba Stay Fit Movers, Los Angeles (Unlicensed)
12. Yuji Miyasaka dba Japanese Rainbow Moving/Japanese Bulldog Moving (Unlicensed)
13. Iraj Afsharpour dba Always Moving, San Jose (MTR 173210)
14. Richard Danielson dba Sunshine Boys, Los Angeles (MTR190472 Revoked)
15. Madhavi R Bathini dba Desi Movers., Fremont (Unlicensed)
16. Best Price Movers, Canoga Park, (Unlicensed)
17. Gardner Barron Frank, dba Barrons Moving and Storage, Van Nuys (MTR 119165)
18. Local Traffic Solutions, Inc., dba Ant Moving, North Hollywood (MTR 190549)
19. Coastal Moving, San Diego (MTR 190132)



20. Mariano M. Ruiz Dba Eastbay Hauling & Delivery, Castro Valley (Unlicensed)
21. Bernard Moving, San Bernardino (Unlicensed)
22. Oren Lestor Williams, DBA Lew's Moving and Hauling, Concord (Unlicensed)
23. Jason Windus, DBA Hey Need A Hand, Santa Rosa (Unlicensed)
24. J B Deliveries and Moving, Cathedral City (Unlicensed)
25. Rand Robert Gordon dba Gordon Moving Services and Gordon Moving Services, Inc., Lake Forest (MTR 188993 and MTR 190301)
26. Quick N Cheap, Los Angeles (Unlicensed)
27. Mike Russell, dba Mr. Mover's Moving Assistance, Antioch (unlicensed)
28. Allstate Moving Systems, Woodland Hills (MTR 190648- Revoked)
29. Roberto Arias dba 24/7 Moving Services, San Mateo (Unlicensed)
30. Bernard Moving, San Fernando and 14 additional cities (TCP none)
31. AmeriCarrier Moving & Storage Services, Inc., Sun Valley (MTR190410-Revoked)

For more information on the CPUC, please visit [www.cpuc.ca.gov](http://www.cpuc.ca.gov).

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