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PRESS RELEASE

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**CPUC ANNOUNCES NEW NOTICE REQUIREMENTS ON MOBILE HOME
PARK TENANTS RIGHTS TO COMPLAIN ABOUT
WATER SERVICE QUALITY OR RATES**

SAN FRANCISCO, January 24, 2013 -- The California Public Utilities Commission (CPUC) today announced it has started notifying mobile home park (MHP) owners, managers, and other stakeholders about new notice requirements for MHP tenants.

On September 25, 2012, Governor Edmund G. Brown Jr. signed into law Assembly Bill (AB) 1830, which amends Section 2705.6 of the Public Utilities Code and is effective starting January, 1, 2013. Under this bill, if the CPUC receives a complaint that is signed by 10 percent or more of the tenants of a MHP that provides water service only to its tenants from water supplies and facilities it owns, then the CPUC has the authority to determine whether the rates are just and reasonable and whether the service is adequate.

AB 1830 allows former tenants who have lived at the MHP within the last five years to file a complaint along with current tenants.

The bill also requires MHPs to notify tenants of their complaint rights through the CPUC. The notice must be provided in the tenant's language. MHP managers and owners who fail to provide the required notice to their tenants are subject to a penalty of \$500 to \$50,000 for each offense.

In order to assist MHP tenants, managers, and owners, the CPUC posted on its website information about the new requirements, including approved notices that MHP managers and owners must provide to their tenants. Notices are available in English and Spanish. The CPUC will post notices in other languages based on requests from MHP managers and owners. The information is available at www.cpuc.ca.gov/MHPWaterNotice.



For more information on the CPUC, please visit www.cpuc.ca.gov.

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