

Decision _____

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Barbara Jerrey,

Complainant,

vs.

T-Mobile West LLC, dba T-Mobile (U3056C),

Defendant.

(ECP)
Case 12-11-012
(Filed November 21, 2012)

Barbara Jerrey, for herself, Complainant.
Susan Lipper, for T-Mobile West, LLC, Defendant.

DECISION DISMISSING COMPLAINT

Complainant, Barbara Jerrey, disputes charges made to her account by Defendant, T-Mobile West, LLC, dba T-Mobile (U3056C). Complainant also maintained that Defendant erroneously placed her into a new contract when she wanted to exchange a defective telephone handset.

Defendant disagrees with the facts presented in the Complaint. Defendant argues that the Complaint is moot because it provided a courtesy credit to Complainant in the full amount of the outstanding balances on December 6, 2012.

A hearing was scheduled for January 17, 2013. On November 29, 2012, the Commission issued Instructions to Answer, which notified Complainant of the

scheduled hearing. Neither Complainant nor Defendant appeared for the scheduled hearing. No hearing was conducted.

As a result of the credit to Complainant's accounts for the full outstanding value, the issues raised by the Complaint are moot. Given these facts, we deny Complainant's requested relief and dismiss the complaint.

Assignment of Proceeding

Catherine J.K. Sandoval is the assigned Commissioner and Katherine Kwan MacDonald is the assigned Administrative Law Judge in this proceeding.

O R D E R

IT IS ORDERED that:

1. The relief requested is denied.
2. Case 12-11-012, Barbara Jerrey, Complainant vs. T-Mobile West LLC, dba T-Mobile, Defendant is dismissed.
3. Case 12-11-012 is closed.

This order is effective today.

Dated _____, at San Francisco, California.