

Decision _____

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Dr. Michael Karr,

Complainant,

vs.

Verizon California, Inc. (U1002C), and
Metropolitan Telecomm of Calif., Inc. (U6568C),

Defendants.

Case 12-07-016
(Filed July 20, 2012)**ORDER EXTENDING STATUTORY DEADLINE****Summary**

Public Utilities Code Section 1701.2(d) provides that adjudicatory cases shall be resolved within 12 months of the date that they are initiated unless the Commission makes findings as to why that deadline cannot be met and issues an order extending that deadline. This matter has been categorized as adjudicatory, and the 12-month deadline for resolving this proceeding is July 20, 2013.

In this case, Dr. Michael Karr (Complainant) alleges that between April and June 2012, Verizon and MetTel “slammed” his four telephone lines on two separate occasions. Over the course of the case the non-attorney complainant requested and required multiple extensions in order to bring his case forward. For example, on October 12, 2012, Complainant sent an e-mail requesting an eight-week suspension of the schedule to procure and prepare new representation before the prehearing conference (PHC). Similarly, on

November 16, 2012, two working days before the rescheduled PHC, Complainant filed an Amended Complaint that resulted in a two month delay in the proceeding. No party opposed these extensions.

Though delayed by these and other extensions, the proceeding has since moved forward. An extension of the statutory deadline to January 20, 2014, is reasonable to allow the issues presented to be fully examined and for the Commission to have a final decision in this complaint case.

Waiver of Comment Period

This is an uncontested matter in which the decision grants the relief requested. Accordingly, pursuant to Section 311(g)(2) of the Pub. Util. Code and Rule 14.6(c)(2) of the Commission's Rules of Practice and Procedure, the otherwise applicable 30-day period for public review and comment is waived.

Assignment of Proceeding

Catherine J.K. Sandoval is the assigned Commissioner and Darwin E. Farrar is the assigned Administrative Law Judge in this proceeding.

Findings of Fact

1. The 12-month deadline for resolving this complaint case is July 20, 2013.
2. An extension of time until January 20, 2014, should allow the issues presented to be fully examined and the Commission to have a final decision in this complaint case.

Conclusions of Law

1. The deadline for resolving this proceeding should be extended until January 20, 2014.
2. This order should be effective immediately.

IT IS ORDERED that the time for completion of this complaint case is extended until January 20, 2014.

This order is effective today.

Dated _____, at San Francisco, California.