

Decision _____

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Philip L. Mohr,

Complainant,

vs.

Southern California Edison Company (U338E),

Defendant.

(ECP)

Case 13-02-015

(Filed February 25, 2013)

DECISION CLOSING COMPLAINT

Summary

Complainant, Philip Mohr requests that Southern California Edison Company (SCE or Defendant) remove an erroneous charge of \$6,053.12 from his residential electric bill, provide him with an explanation as to how the error occurred, an explanation of how Defendant plans to make sure it never happens to him again, a written guarantee from Defendant that it will never happen again, an admission from Defendant that they were wrong, and damages for vandalism to the home that he vacated, allegedly due to the power being shut-off for non-payment of the erroneous \$6,053.12 billing. Defendant has reversed the \$6,053.12 charge and is no longer holding the Complainant responsible for the charges. The Complainant’s request for further relief is denied and the case is dismissed.

Complainant's Contention

Complainant contends that the Defendant erroneously transferred the closing bill of another of its residential consumers (Robert List), in the amount of more than \$10,000, to the Complainant's 16133 Newmont Avenue, Lancaster, California residential account after Complainant no longer lived at the Newmont Avenue residence. The Complainant contends that the erroneously billed amount was then again transferred to his current residential account at 44150 - 35th Street West, Apartment 6, Lancaster, California in late 2011. Complainant contends that he has protested the Defendant's actions and, while able to obtain an approximate \$4,000 reduction in the billing, has been unable to convince the Defendant to remove the balance of \$6,053.12 from the Complainant's bill. The Complainant further contends that his electricity was shut off at the Newmont Avenue residence (which he owns), has been shut off twice at the 35th Street West residence (which he rents) and, was scheduled to be shut off again at the 35th Street West residence on February 1, 2013. Lastly, the Complainant contends, in an e-mail to the Commission's docket office that was subsequently forwarded to the Defendant, that he was forced to move from his Newmont Avenue residence due to the Defendant's actions in shutting off his electricity and that the residence has since been heavily vandalized and lost considerable value.

Complainant seeks reversal of the \$6,053.12 billing, an explanation of how the erroneous billing occurred, an apology from Defendant, a written assurance that erroneous billings will not occur in the future, and an unspecified amount to compensate him for the alleged damages done by vandals to the Newmont Avenue residence.

Defendant's Contention

In its answer to this complaint, Defendant contends that "After reviewing the closing bill transfer, SCE determined that the Complainant is not responsible for the disputed amount (\$6,053.12). SCE reversed the transferred amount of \$6,053.12 and all late payment charges associated with the transfer," and informed Complainant by phone and letter in March of 2013.

Discussion

The Defendant's action in reversing the \$6,053.12 charge has resolved all issues under our jurisdiction. Complainant has made no other cognizable claim before this Commission.

Assignment of Proceeding

Catherine J.K. Sandoval is the assigned Commissioner and Richard W. Clark is the assigned Administrative Law Judge in this proceeding.

O R D E R

IT IS ORDERED that:

1. The Complaint of Philip L. Mohr against Southern California Edison Company is dismissed.
2. Case 13-02-015 is closed.

This order is effective today.

Dated _____, at San Francisco, California.