



**FOR IMMEDIATE RELEASE**

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**PRESS RELEASE**

Docket #: D. 17-04-027

**CPUC OFFERS REMINDER THAT 619 AND 858 AREA CODES  
REQUIRE DIALING 1 + AREA CODE + TELEPHONE NUMBER  
FOR ALL CALLS BEGINNING MAY 19, 2018**

SAN FRANCISCO, March 22, 2018 - The California Public Utilities Commission (CPUC) reminds consumers that beginning on May 19, 2018, residents and businesses with 619 and 858 area codes must dial 1 + area code + telephone number for all calls. After that date, if callers do not use the new dialing procedures, the call will not be completed and a recording will instruct the caller to hang up and dial again using the new dialing procedure.

In April 2017, the CPUC ordered that the 619/858 boundary be removed to allow the existing 858 area code to serve the same geographic region as the existing 619 area code, and conversely, the existing 619 area code to serve the same geographic region as the existing 858 area code. The CPUC implemented this change to ensure that consumers and businesses in the greater San Diego area have continued access to telephone numbers from the wireline, wireless, and Voice over Internet Protocol providers of their choice.

To prepare for the area code boundary elimination, the CPUC offers the following tips to residents and businesses:

**Deadline:** Beginning May 19, 2018, direct dialed calls from 619 and 858 phone numbers will not go through unless dialed as 1 + area code + telephone number.

**Phone Numbers and Pricing Unchanged:** The new dialing procedure will not change existing 619 and 858 phone numbers or the cost of the call. Calls that are in a consumer's local calling area remain local calls.

**Dialing 9-1-1 Unaffected:** Consumers can still dial three digits to reach 911, as well as 211, 311,

411, 511, 611, 711, and 811 where they are available.

**Reprogram Automatic Dialers:** Automatic dialing equipment must be reprogrammed to use the new dialing procedure, including: life safety systems, fax machines, Internet dial-up numbers, alarm and security systems, gates, speed dialers, call forwarding settings, voicemail services, and other similar services or equipment.

Beginning June 19, 2018, new telephone lines or services in the former 619 region may be assigned numbers using the 858 area code, and conversely, new telephone lines or services in the former 858 region may be assigned numbers using the 619 area code.

The 619 area code was created from a split of the original 714 area code. In 1997, the 619 area code was split to form the 760 area code. In 1999, the 619 area code was split again to create the 858 area code. The area served by the 619 area code, largely made up of the City of San Diego, includes the southern portion of the City of San Diego, and the adjacent cities of Chula Vista, Coronado, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Santee, and unincorporated areas of San Diego County. The area served by the 858 area code comprises the northern portion of the City of San Diego along with the adjacent cities of Del Mar, Poway, Solana Beach, and a small portion of the City of Encinitas as well as an unincorporated area of San Diego County.

The CPUC's April 2017 Decision that eliminated the boundaries between the 619 and 858 area codes is available at <http://docs.cpuc.ca.gov/PublishedDocs/Published/G000/M185/K250/185250046.pdf>.

For more information, consumers and businesses should contact their telephone service provider or visit [www.cpuc.ca.gov/619areacode](http://www.cpuc.ca.gov/619areacode).

The CPUC regulates services and utilities, protects consumers, safeguards the environment, and assures Californians' access to safe and reliable utility infrastructure and services. For more information on the CPUC, please visit [www.cpuc.ca.gov](http://www.cpuc.ca.gov).

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**The map below shows the general geographic areas to be served by the 619/858 boundary elimination area code overlay.**

