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Exhibit H

760 Public Education Program

Subcommittee Responsible	Activity	Description	Audience	Shared or Individual Carrier Effort
N/A	N/A	760 Overlay Order approved	N/A	N/A
Task Force	Information	Update company websites with 760 Overlay information	All telecom users	Individual
Task Force	Administration	Formation of PEP Committee - each carrier to designate a committee representative	N/A	Commission Staff and Carrier Representatives
Task Force	Information	As Directories are published add information on the cover to alert the consumer of 760/442 Area codes.	All Telecom Users	Individual
Task Force	Information	Distribute information internally to be used as a tool by customer service representatives in order to answer customer inquiries	Service Representatives	Individual
Special Interest Outreach	Information	Notify the California Relay Service to send messages to alert their customers to the 10-digit dialing in the 760/442 Area Codes	Hearing Impaired	Shared
Greater Public Media	News Release	Telecommunication Industry to issue news release which describes the 760 Area Code relief plan (distribute within 760 Area including chambers of commerce and local government agencies)	All telecom users	Shared
Special Interest Outreach/Customer Communications	Information	Telecommunications industry to send information package to Chambers of Commerce, city councils, key government agencies, alarm-service providers and public safety organizations (e.g., 911PSAPs, police, sheriff and fire) throughout the 760 Area.	Select organizations and associations	Shared
Customer Communications	Information	Customer Notification No. 1: Announce the new area code plan. Include information about 10-digit dialing and indicate affected areas.	Resident (including pre-paid) and Business Customers	Individual
Special Interest Outreach	Information	Contact key community leaders, legislators, state/local government contacts by letter, phone or visit.	Key Leaders	Shared
Special Interest Outreach	Information	Provide targeted information to advocacy groups (seniors, consumer panels, etc.) by letter, phone or visit	Advocacy groups and consumer groups	Shared
Special Interest Outreach	Public Appearances	Offer speeches or appearances to Chambers of Commerce, service clubs, and other business organizations.	Select organizations and associations	Shared (Assuming use of Industry Spokesperson(s))
Greater Public Media	Public Appearances	Telecommunications industry to offer appearances on local radio and TV Talk shows	All telecom users	Shared (Assuming use of Industry Spokesperson(s))
Greater Public Media	Information	Telecommunications industry to issue news release to 760 Area media regarding approach of "transitional" dialing period.	All telecom users (760 Area Code Area)	Shared
Permissive Dialing Begins		**Permissive Dialing begins**		
Customer Communications	Information	Customer Notification No. 2: Announce the new area code plan. Include information about mandatory 10-digit dialing and indicate affected areas.	Residence and Business Customers	Individual

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Technical	Information	Complete the process for developing recorded announcements required for Mandatory Dialing	Residence and Business Customers	Individual
Greater Public Media	News Release	Telecommunication Industry to issue news release to media regarding the start of mandatory dialing.	All telecom users (within the 760/442 NPAs and adjacent NPA areas)	Shared
Special Interest Outreach	Information	Provide targeted information to advocacy groups (seniors, consumer panels, etc.) by letter, phone or visit	Advocacy groups and consumer groups	Shared
Special Interest Outreach	Information	Provide targeted information to Schools by letter, poster and worksheet	Schools	Shared
Special Interest Outreach	Information	Telecommunications industry to send information package to Chambers of Commerce, city councils, key government agencies, alarm-service providers and public safety organizations (e.g., 911 PSAPs, police, sheriff and fire) throughout the 760 Area.	Select organizations and associations	Shared
Special Interest Outreach	Information	Contact key community leaders, legislators, state/local government contacts by letter, phone or visit.	Key Leaders	Shared
Paid Advertisement/Greater Public Media	Public Appearances	Telecommunications industry to offer appearances on local radio or TV Talk shows.	All telecom users	Shared (Assuming use of Industry Spokesperson(s))
Special Interest Outreach	Public Appearances	Offer speeches or appearances to Chambers of Commerce, economic development organizations, service clubs, and other business organizations.	Select organizations and associations	Shared (Assuming use of Industry Spokesperson(s))
Mandatory Dialing				
442 Numbering Resources Activated				