

BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA



**FILED**

12-07-09  
03:20 PM

James Ronald Howard,  
  
Complainant

vs.

San Diego Gas & Electric Company  
(U902E),  
  
Defendant

CASE (C.) \_\_\_\_\_ C0912003

Complaint  
(Rule 4.2)

COMPLAINANT	DEFENDANT
<p>James Ronald Howard 269 Woodland Drive Vista CA 92083 Telephone (760) 822-4401</p>	<p>San Diego Gas &amp; Electric Company (U902E) Attn: Megan Caulson, Tariff Mgr – CP32C <a href="mailto:mcaulson@Semprautilities.com">mcaulson@Semprautilities.com</a> 8330 Century Park Court San Diego CA 92123-1548 Telephone (858) 654-1748</p>

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

(A)

JAMES RONALD HOWARD

COMPLAINANT(S)

vs.

(B)

SDG & E

DEFENDANT(S)

(Include Utility "U-Number", if known)

Case Number

(for Commission use only)

(C)

Have you tried to resolve this matter informally with the Commission's Consumer Affairs staff?

YES  NO

Has staff responded to your complaint?

YES  NO

Did you appeal to the Consumer Affairs Manager?

YES  NO

Do you have money on deposit with the Commission?

YES  NO

Amount \$ \$11,632.51

Is your service now disconnected?

YES AT 601 CREST DR.  NO AT 269 WOODLAND DR.

COMPLAINT

(D)

The complaint of (Provide name, address and phone number for each complainant)

Name of Complainant(s)	Address	Daytime Phone Number
JAMES HOWARD	269 WOODLAND DR. VISTA, CA 92083	760-922-4401

respectfully shows that:

(E)

Defendant(s) (Provide name, address and phone number for each defendant)

Name of Defendant(s)	Address	Daytime Phone Number
SDG & E	P.O. Box 2511 SANTA ANA, CA 92709	1-800-451-3433

RECEIVED  
 PUBLIC UTILITIES  
 STATE OF CALIFORNIA  
 NOV - 2 PM 1:39  
 DOCKET OFFICE (MAIL)

**(F)**

Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

SEE ATTACHED: 1. STATEMENT OF WHAT HAPPENED  
 2. UTILITY BILLS  
 3. EMPLOYEE STATEMENTS  
 4. INFORMAL COMPLAINT DENIAL  
 5. LETTER FROM SDG&E DEMANDING ONE PAYMENT FOR 11,632.51  
 6. ORIGINAL INFORMAL COMPLAINT FILED.

**(G) Scoping Memo Information (Rule 4.2(a))**

(1) The proposed category for the Complaint is (check one):

- adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)
- ratesetting (check this box if your complaint challenges the reasonableness of a rates)

(2) Are hearings needed, (are there facts in dispute)?  YES  NO

(3)  Regular Complaint  Expedited Complaint

(4) The issues to be considered are (Example: The utility should refund the overbilled amount of \$78.00):

VIOLATION OF TARIFF RULES: RULE 11 C. UNAUTHORIZED USE AND RULE 18 D ADJUSTMENT OF BILLS FOR UNAUTHORIZED USE. HEARING THE CASE IN THE COUNTY OF SAN DIEGO. LACK OF EVIDENCE AND NO BURDEN OF PROOF ARE MY ARGUMENTS.

(5) The proposed schedule for resolving the complaint within 12 months (if categorized as adjudicatory) or 18 months (if categorized as ratesetting) is as follows:

Prehearing Conference: Approximately 30 to 40 days from the date of filing of the Complaint.  
 Hearing: Approximately 50 to 70 days from the date of filing of the Complaint.

Prehearing Conference (Example: 6/1/09):	
Hearing (Example: 7/1/09)	

Explain here if you propose a schedule different from the above guidelines.

**(H)**

Wherefore, complainant(s) request(s) an order: State clearly the exact relief desired. (Attach additional pages if necessary)

I WANT THE \$11,362,51 BILL ~~VOIDED~~ VOIDED

**(I)**

**OPTIONAL:** I/we would like to receive the answer and other filings of the defendant(s) and information and notices from the Commission by electronic mail (e-mail). My/our e-mail address(es) is/are:

**(J)**

Dated VISTA, California, this 24 day of Oct, 2009  
 (City) (date) (month) (year)

James R Howard  
 Signature of each complainant

(MUST ALSO SIGN VERIFICATION)

**(K)**

**REPRESENTATIVE'S INFORMATION:**

Provide name, address, telephone number, e-mail address (if consents to notifications by email), and signature of representative, if any.

Name of Representative:	
Address:	
Telephone Number:	
Email:	
Signature	

VERIFICATION  
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(L)

Executed on 10-24-2009, at VISTA, California  
(date) (City)

James R. Howard  
(Complainant Signature)

VERIFICATION  
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(M)

Executed on \_\_\_\_\_, at \_\_\_\_\_, California  
(date) (City)

\_\_\_\_\_  
Signature of Officer Title

(N) **NUMBER OF COPIES NEEDED FOR FILING:**  
FILE the original complaint plus 6 copies, plus 1 copy for each named defendant, with the Commission. Total of eight (8) copies altogether for one defendant.

(O) MAIL TO: California Public Utilities Commission  
Attn: Docket Office  
505 Van Ness Avenue, Room 2001  
San Francisco, CA 94102

California Public Utilities Commission,

My formal complaint is that I was illegally billed for \$11,632.51 for unauthorized use on account #5417474762222 at 601 Crest Dr. Vista, California. SDG&E has determined without proof that I switched the meter on my house to steal power. I adamantly deny ever stealing power and I have never been charged with a crime. This case was thrown out of criminal court before charges were ever filed for lack of evidence yet SDG&E is apparently believes they are above the law. SDG&E is trying to extort me and my family for money they feel I owe them.

Statement of the Facts:

On 8-26-08 a search warrant was served at my residence for one of my roommates. During the search of the property an old electric meter was found in my office cabinet. The police called SDG&E and Ed Snow, an SDG&E investigator, came to the house. The meter was in a cabinet and not connected to the house and was never connected to the house. My son and I were arrested per instructions from Ed Snow to the police officers. The District Attorney refused to file charges because there was NO EVIDENCE that this meter was ever used by anyone at the residence. As I told Ed Snow, I'm an electrical contractor and one of employees found the meter at a job site about 2 years before this happened and the meter sat in the cabinet out of site and mind for the entire time. I told Ed Snow and his co-worker how I came across the meter but they didn't care. Mr. Snow then took the meter that was attached to the house (different from the meter found) and locked my electrical panel out and had the power cut from the pole immediately. After several tries to get my power turned back on Mr. Snow told me I owed \$11,632.51 and SDG&E would not turn back on our power until they were paid in full. I told them to check my monthly utility bills (see attached) and look at the Kwh use so he could see that it was impossible to use that much power. My monthly bill is between \$200-\$400 depending on the time of year and whether I'm traveling for work. Mr. Snow and SDG&E can't prove that I stole power and is basing their entire argument on assumptions while my monthly bills talk for themselves. A criminal court has rejected this case yet SDG&E is harassing me and my family for \$11,632.51 that I do not believe I owe them. Again, I adamantly deny ever stealing power from SDG&E.

Sincerely,



James R Howard  
10-23-09



A  Sempra Energy utility®

04/29/09

JAMES HOWARD  
601 CREST DR  
VISTA CA 92084-6131

### PAYMENT AGREEMENT CONFIRMATION

Account Number	Date Due	1st Installment Due
5417476222 2	06/09/09	\$11,632.51

Thank you for making arrangements to pay your closing bill of \$11,632.51. This letter confirms the payment arrangements we discussed on 04/27/09. For your convenience, you can pay by ATM, Debit Card or by Electronic Check by calling BillMatrix at (800) 386-0067.

You have agreed to pay the balance of \$11,632.51 in 01 monthly installment(s). You have the option to pay any or all of the unpaid balance in advance.

Failure to make payments as agreed or payments returned unpaid will result in these arrangements being voided and your account forwarded to an outside collection agency.

Thank you for your cooperation.

Credit Services Department  
(888) 204-3576

*Si necesita ayuda en interpretar esta carta, favor de llamarnos al 1-888-204-3576.*



WEBMAIL

COX.NET

CHANNELS

INBOX

retrotekes@cox.net | Logout  
Space used: 1% of 2 GB

- Home
- News
- Weather
- Money
- Sports
- Entertainment
- Movies
- Television
- Features
- Autos
- Search

Compose Check Mail Address Book Search Settings Help

Read Message

Reply Reply All Forward Delete Spam New Filter Detail Print

Move to: Drafts

<< Prev | Next >>

From: [postmaster@publicserver.cpuc.ca.gov](mailto:postmaster@publicserver.cpuc.ca.gov)

Date: Friday, October 24, 2008 6:43 PM

To: [retrotekes@cox.net](mailto:retrotekes@cox.net)

Subject: Complaint Re: sdg&e

Size: 8 KB

Attachments:

The Following Complaint concerning: Utility Billing and Service has been submitted for processing: Name: Howard James Email Address: [retrotekes@cox.net](mailto:retrotekes@cox.net) Daytime Phone No: 760-822-4401 Street Address: 601 crest drive City, State, Zip Code: vista, CA, 92084 Company Name: sdg&e Company Address and Phone Number: 8326 century park ct. san diego, ca. 92123 Company Rep Contacted: eduardo snow Account Number: 54174762222 Name on Account: Service Address: Street: Service City, State, Zip Code: . . Description of complaint: On 8-26-2008 a search warrant was served at my house for one of my roommates. During the search of the property an old electric meter was found in my office cabinet. ! The police called SDG&E and Mr. Snow, an SDG&E investigator, came to the house. This meter was not being used and was never used on the house. I was arrested but the DA refused to file charges because there was no evidence that this meter was ever used by anyone at the house. I'm an electrical contractor and one of my employee's found this meter at a job site about two years ago. I told Mr. Snow and his co-worker how I came across the meter but they basically told me I'm a liar. Mr. Snow and his co-worker then took that meter and then pulled off the meter that was attached to my house (different from that meter found in the office cabinet) and locked my electrical panel out and cut the power from the pole. After several attempts to get my power turned back on Mr. Snow told me I owed for 49 thousand kilowatt hours and that SDG&E won't turn back on my power until I paid them for the power that was supposedly used on this meter. I told them to check my monthly utility bills and I look at the kwh use so they could see that it would be impossible to use that much power. At any case, I was just billed 11,560.81 this month and my power has already been shut off. I did not use that meter and feel that I'm being extorted by SDG&E for money that I do not have and that I do not owe them. My monthly bill is between 200 to 400 depending on time of year and whether I'm travelling for work. This is unfair and I feel Mr. Snow is abusing his power. I have told SDG&E several times that I did not steal any power. I want my power turned back on and this bill expunged. Thank you for your time and attention to this matter.

Move to: Drafts

<< Prev | Next >>

Reply Reply All Forward Delete Spam New Filter Detail Print

MY ACCOUNT

- WebMail
- Inbox
- Drafts
- Spam Mail
- Trash
- Manage Filters
- Internet Tools
- View/Pay Bill
- Customer Support
- Order Services

COX SERVICES

- For Your Home
- For Your Business
- Special Offers

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



December 19, 2008

Mr. James Howard  
601 Crest Drive  
Vista, CA 92084

File No.: 08-07-2068

Re: Complaint vs. San Diego Gas & Electric

Mr. Howard:

We are in receipt of SDG&E's response to your complaint of having charges added to your account after a meter was found in your possession.

SDG&E is stating that after an investigation they have determined you switched you meter out with another in an effort to avoid paying full cost of your electrical usage.

SDG&E further states they are in compliance with Rule 18, on file with the CPUC.

Based on the above, we are respectfully closing your complaint.

While we understand you may not be satisfied with our findings, please be assured we gave your complaint/request careful consideration.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul H.", followed by a horizontal line.

Paul Harris, Consultant  
CPUC  
Consumer Affairs Branch  
1-800-649-7570

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVE  
SAN FRANCISCO, CA 94102-3298



February 20, 2009

File No.: 08-07-2068

James Howard  
601 CREST DRIVE  
VISTA, CA 92084

Dear James Howard,

In response to your concerns regarding SAN DIEGO GAS & ELECTRIC COMPANY, the California Public Utilities Commission (CPUC) referred your complaint to the utility's Executive Offices for further review.

Based on the information included with your complaint and the utility's report, it appears that SAN DIEGO GAS & ELECTRIC COMPANY handled your case in accordance with the appropriate tariffs, codes, regulations, or service agreement; and the utility's initial position is sustained.

If you disagree with those findings and wish to appeal the decision, you may send a detailed explanation of your position, along with the appropriate supporting documentation, to our office. Appeals must demonstrate that important facts were not addressed or that the decision was based on an incorrect reading of the relevant tariff, code, regulation, or service agreement. An explanation of the appeal process is enclosed with this letter.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrew Lim".

Andrew Lim  
Consumer Affairs Branch  
1-800-649-7570

December 28, 2008

California Public Utilities Commission

File No. : 08-07-2068

Re: Complaint vs. SDG & E

Consumer Affairs Manager,

I, Matthew Fialkosky, am willing to testify under oath in a court of law that I found an electric meter at Jay Robb Enterprises located at 6339 Paseo Del Largo Carlsbad, Ca. 92028 on or about 08-20-2006 while working on a lighting retrofit for Retro-Tek Energy Services, a company that James Howard owns. I was throwing away trash from the job site and found the electric meter by the trash dumpster. I picked the meter up and took it to my boss, Brad Howard, and told him I found it at the job. If you need to contact me about this matter feel free to call me at 760-802-0233.

Respectfully,

A handwritten signature in cursive script, appearing to read "Matthew Fialkosky".

Matthew Fialkosky

December 28, 2008

California Public Utilities Commission

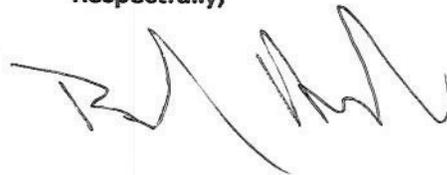
File No. : 08-07-2068

Re: Complaint vs. SDG & E

Consumer Affairs Manager,

I, Bradley Howard, am willing to testify under oath in a court of law that I was given the electric meter by Matthew Fialkosky on or about 08-20-2006. I was the project manager at the job when Matt gave me the meter he found. I took the meter back to the shop/house and tried calling SDG & E to ask what to do with the meter. I left a message but nobody ever called me back. I put the meter in the office cabinet and forgot about it being there. Jay Robb Enterprises was being remodeled at the time so I figured they must have replaced an old panel and thrown the meter away. If I would have know the meter was stolen I would have called the police. If you need to contact me about this matter please do at 760-644-2060.

Respectfully,

A handwritten signature in black ink, appearing to read 'Bradley Howard', written in a cursive style.

Bradley Howard



Account Number  
 5417 476 222 2  
 JAMES HOWARD  
 601 CREST DR VS  
 Date Mailed: Aug. 27, 2008

Questions? Preguntas?  
 Please Call: 1-800-411-SDGE(7343)  
 For Favor Llame: 1-800-311-SDGE(7343)  
 Web Address: www.sdge.com  
 email: info@sdge.com

LEARN THE LATEST ON SOLAR ENERGY AT SOLAR POWER INTERNATIONAL  
 PUBLIC NIGHT OCT. 15. VISIT SDG&E BOOTH 1501, WWW.SDGE.COM/SOLAR.

**ACCOUNT SUMMARY**

Previous Account Balance..... 419.45  
 Payments Received..... -419.45  
 Current Charges..... 479.23  
**TOTAL AMOUNT DUE..... \$479.23**

Please Pay \$479.23 by Sep. 15, 2008

**BILL PERIOD**

Service	Meter	Begin	End	Total Consumption
GAS	#00760582	07-28-2008	08-26-2008	36 Therms
ELECTRIC	#00990718	07-28-2008	08-26-2008	1,935 kWh

**PAID**  
 \$479.23

Next Meter Read Date: 09-26-2008  
 Circuit: VS03 Currently not subject to curtailment. Curtailment status subject to change without notice.

**ENERGY USAGE HISTORY**

Therms/day kWh/day Billing Days	This Month	Last Month	Percent Change	This Month Last Year	Percent Change
	1.2	1.3	-7.7%	0.9	+33.3%
	66.7	50.9	+31.0%	46.5	+43.4%
	29	32		31	



Account Number  
**5417 476 222 2**  
 JAMES HOWARD  
 601 CREST DR VS  
 Date Mailed: Jun. 27, 2008

Questions? Preguntas?  
 Please Call: 1-800-411-SDGE(7343)  
 Por Favor Llame: 1-800-311-SDGE(7343)  
 Web Address: www.sdge.com  
 email: info@sdge.com

GOING ON VACATION? SAVE ENERGY AND SECURE YOUR HOME. VISIT  
[WWW.SDGE.COM/FORMS](http://WWW.SDGE.COM/FORMS) FOR A FREE BROCHURE, "VACATION ENERGY BILLS."

**ACCOUNT SUMMARY**  
 Previous Account Balance..... 311.65  
 Payments Received..... -311.65  
 Current Charges..... 340.66  
**TOTAL AMOUNT DUE..... \$340.66**

Please Pay \$340.66 by Jul. 16, 2008

**BILL PERIOD**

Service	Meter	Begin	End	Total Consumption
GAS	#00760582	05-28-2008	06-26-2008	43 Therms
ELECTRIC	#00990718	05-28-2008	06-26-2008	1,276 kWh

Next Meter Read Date: 07-28-2008  
 Circuit: VS03 Currently not subject to curtailment. Curtailment status subject to change without notice.

**ENERGY USAGE HISTORY**

Therms/day KWh/day Billing Days	This Month	Last Month	Percent Change	This Month Last Year	Percent Change
	1.5	1.5	0.0%	1.3	+ 15.4%
	44.0	38.2	+ 15.2%	18.8	+ 134.0%
	29	30		32	



Account Number  
 5417 476 222 2  
 JAMES HOWARD  
 601 CREST DR VS  
 Date Mailed: May 29, 2008

Cycle  
 19

Questions? Preguntas?  
 Please Call: 1-800-411-SDGE(7343)  
 For Favor Llame: 1-800-311-SDGE(7343)  
 Web Address: www.sdge.com  
 email: info@sdge.com

Page 1 of 3

X

**GOOD MAINTENANCE HELPS YOUR AIR CONDITIONER RUN EFFICIENTLY,  
 SO HAVE A LICENSED TECHNICIAN CONDUCT AN ANNUAL CHECKUP.**

**ACCOUNT SUMMARY**

Previous Account Balance..... 316.97  
 Payments Received..... -316.97  
 Current Charges..... 311.65  
**TOTAL AMOUNT DUE..... \$311.65**

**Please Pay \$311.65 by Jun. 17, 2008**

**BILL PERIOD**

Service	Meter	Begin	End	Total Consumption
GAS	#00760582	04-28-2008	05-28-2008	46 Therms
ELECTRIC	#00990718	04-28-2008	05-28-2008	1,145 kWh

Next Meter Read Date: 06-26-2008  
 Circuit: VS03 Currently not subject to curtailment. Curtailment status subject to change without notice.

**ENERGY USAGE HISTORY**

Therms/day kWh/day Billing Days	This Month	Last Month	Percent Change	This Month Last Year	Percent Change
	1.5	2.4	-37.5%	1.3	+15.4%
	38.2	36.8	+3.8%	22.2	+72.1%
	30	31		29	



Account Number  
 5417 476 222 2  
 JAMES HOWARD  
 601 CREST DR VS  
 Date Mailed: Apr. 29, 2008

Questions? Preguntas?  
 Please Call: 1-800-411-SDGE(7343)  
 Por Favor Llame: 1-800-311-SDGE(7343)  
 Web Address: www.sdge.com  
 email: info@sdge.com

**WHEN YOU WORK OR PLAY OUTDOORS, STAY SAFE BY STAYING AWAY FROM OVERHEAD POWER LINES AND OTHER ELECTRICAL EQUIPMENT.**

**ACCOUNT SUMMARY**

Previous Account Balance..... 355.28  
 Payments Received..... -355.28  
 Current Charges..... 316.97  
**TOTAL AMOUNT DUE..... \$316.97**

Please Pay \$316.97 by May 18, 2008

**BILL PERIOD**

Service	Meter	Begin	End	Total Consumption
GAS	#00760582	03-28-2008	04-28-2008	74 Therms
ELECTRIC	#00990718	03-28-2008	04-28-2008	1,141 kWh

Next Meter Read Date: 05-28-2008  
 Circuit: VS03 Block: 040A Cancellation status subject to change without notice.

**ENERGY USAGE HISTORY**

	This Month	Last Month	Percent Change	This Month Last Year	Percent Change
Therms/day	2.4	3.4	-29.4%	2.6	-7.7%
kWh/day	36.8	37.3	-1.3%	16.5	+123.0%
Billing Days	31	30		29	



Account Number  
 5417 476 222 2  
 JAMES HOWARD  
 601 CREST DR VS  
 Date Mailed: Nov. 28, 2007

Questions? Preguntas?  
 Please Call: 1-800-411-SDGE(7343)  
 For Favor Llame: 1-800-311-SDGE(7343)  
 Web Address: www.sdgc.com  
 email: info@sdgc.com

**TO HELP CONTROL YOUR WINTER ENERGY COSTS, FOCUS ON YOUR FURNACE.  
 LOOK FOR HOME HEATING TIPS AND MORE AT WWW.SDGE.COM.**

**ACCOUNT SUMMARY**

Previous Account Balance..... 202.39  
 Payments Received..... -202.39  
 Current Charges..... 289.84  
**TOTAL AMOUNT DUE..... \$289.84**

Please Pay \$289.84 by Dec. 17, 2007

**BILL PERIOD**

Service	Meter	Begin	End	Total Consumption
GAS	#00760582	10-25-2007	11-27-2007	55 Therms
ELECTRIC	#00990718	10-25-2007	11-27-2007	1,239 kWh

Next Meter Read Date: 12-27-2007  
 Circuit: VS03 Block: 040A Curtailment status subject to change without notice.

**ENERGY USAGE HISTORY**

	This Month	Last Month	Percent Change	This Month Last Year	Percent Change
Therms/day	1.7	1.3	+ 30.8%	1.8	- 5.6%
kWh/day	37.5	29.9	+ 25.4%	26.8	+ 39.9%
Billing Days	33	29		33	



Account Number  
5417 476 2222  
JAMES HOWARD  
601 CREST DR VS  
Date Mailed: Sep. 27, 2007

Questions? Preguntas?  
Please Call: 1-800-411-SDGE(7343)  
Por Favor Llame: 1-800-311-SDGE(7343)  
Web Address: www.sdge.com  
email: info@sdge.com

AIR CONDITIONING CAN MAKE ENERGY USE SOAR. WE CAN WORK WITH YOU  
ON WAYS TO SAVE MONEY AND ON BILL PAYMENT ARRANGEMENTS.

**ACCOUNT SUMMARY**  
Previous Account Balance..... 340.89  
Payments Received..... -340.89  
Current Charges..... 223.73  
**TOTAL AMOUNT DUE..... \$223.73**

Please Pay \$223.73 by Oct. 16, 2007

**BILL PERIOD**

Service	Meter	Begin	End	Total Consumption
GAS	#00760582	08-27-2007	09-26-2007	32 Therms
ELECTRIC	#00990718	08-27-2007	09-26-2007	963 kWh

Next Meter Read Date: 10-25-2007  
Circuit: VS03 Block: 040A Curtailment status subject to change without notice.

**ENERGY USAGE HISTORY**

Therms/day kWh/day Billing Days	This Month		Last Month		Percent Change	This Month		Percent Change
	1.1	32.1	0.9	46.5		Last Year	Change	
30	1.1	32.1	0.9	46.5	+ 22.2%	1.4	- 21.4%	
			31		- 31.0%	32	+ 0.9%	



Account Number  
5417 476 222 2  
JAMES HOWARD  
601 CREST DR VS  
Date Mailed: Jul. 30, 2007

Questions? Preguntas?  
Please Call: 1-800-411-SDGE(7343)  
For Favor Llame: 1-800-311-SDGE(7343)  
Web Address: www.sdge.com  
email: info@sdge.com

**YOU MAY QUALIFY FOR A 20% DISCOUNT ON YOUR BILL IF YOUR INCOME MEETS CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE) GUIDELINES.**

**ACCOUNT SUMMARY**

Previous Account Balance..... 158.60  
Payments Received..... -158.60  
Current Charges..... 233.85  
**TOTAL AMOUNT DUE..... \$233.85**

Please Pay \$233.85 by Aug. 18, 2007

**BILL PERIOD**

Service	Meter	Begin	End	Total Consumption
GAS	#00760582	06-26-2007	07-27-2007	33 Therms
ELECTRIC	#00990718	06-26-2007	07-27-2007	971 kWh

Next Meter Read Date: 08-27-2007  
Circuit: VS03 Block: 040A Currliment status subject to change without notice.

**ENERGY USAGE HISTORY**

	This Month	Last Month	Percent Change	This Month Last Year	Percent Change
Therms/day	1.1	1.3	-15.4%	1.3	-15.4%
kWh/day	31.3	18.8	+66.5%	51.9	-39.7%
Billing Days	31	32		30	



Account Number  
5417 476 222 2  
JAMES HOWARD  
601 CREST DR VS  
Date Mailed: Feb. 28, 2007

Questions? Preguntas?  
Please Call: 1-800-411-SDGE(7343)  
For Favor Llame: 1-800-311-SDGE(7343)  
Web Address: www.sdge.com  
email: info@sdge.com

**YOUR BILL MAY BE HIGHER THAN NORMAL BECAUSE YOUR FURNACE IS WORKING HARDER TO KEEP YOUR HOME WARM.**

**ACCOUNT SUMMARY**

Previous Account Balance..... 304.87  
Payments Received..... -304.87  
Current Charges..... 415.22  
**TOTAL AMOUNT DUE..... \$415.22**

**Please Pay \$415.22 by Mar. 19, 2007**

**BILL PERIOD**

Service	Meter	Begin	End	Total Consumption
GAS	#00760582	01-26-2007	02-27-2007	141 Therms
ELECTRIC	#00990718	01-26-2007	02-27-2007	1,102 kWh

Next Meter Read Date: 03-28-2007  
Circuit: VS03 Block: 040A Curtailment status subject to change without notice.

**ENERGY USAGE HISTORY**

	This Month	Last Month	Percent Change	This Month Last Year	Percent Change
Therms/day	4.4	5.9	-25.4%	3.4	+29.4%
kWh/day	34.4	13.2	+160.6%	45.3	-24.1%
Billing Days	32	30		32	