

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**



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Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Energy Savings Assistance Program and California Alternate Rates for Energy Programs and Budget (U39M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
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Application of Southern California Edison Company (U 338-E) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.	Application 08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF
SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M)
ON LOW-INCOME ASSISTANCE PROGRAMS FOR MAY 2011**

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June 21, 2011

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**MONTHLY REPORT OF
SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M)
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This is the fifth monthly report of program year (PY) 2011. The purpose of this report is to consolidate activity for the CARE Program and Energy Savings Assistance Program and provide the Energy Division with all the necessary information to assist in analyzing the low-income programs.

This report presents year-to-date Energy Savings Assistance Program and CARE results and expenditures through May 2011 for San Diego Gas & Electric Company (SDG&E).

Respectfully Submitted,

/s/ Kim F. Hassan

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June 21 , 2011

**San Diego Gas & Electric Company
Energy Savings Assistance Program
And
California Alternate Rates for Energy (CARE)
Program Monthly Report**

LOW-INCOME ASSISTANCE PROGRAM MONTHLY REPORT

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ENERGY SAVINGS ASSISTANCE PROGRAM MONTHLY REPORT

1. Energy Savings Assistance Program Executive Summary

1.1. Energy Savings Assistance Program Overview

1.1.1 Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 08-11-031:

Energy Savings Assistance Program Summary for Month			
	Authorized / Planning Assumptions	Actual to Date	%
Budget	\$19,619,145	\$7,387,698	38%
Homes Treated	20,384	7,018	34%
kWh Saved	8,575,260	2,310,765	27%
kW Demand Reduced	1,965	224	11%
Therms Saved	452,749	127,019	28%
GHG Emissions Reduced	7,365	2,014	27%

SDG&E enrolled 1,938 customers in the Energy Savings Assistance Program during the month of May. This brings the year-to-date total for enrollments to 7,714. Of those enrolled, 7,018 have been expensed and counted as homes treated. This is 34% of the 2011 annual goal. As a result of the enrollments and homes treated this year, SDG&E has saved 2,310,765 kWh, reduced 224 kW of demand, saved 127,019 therms and reduced 2,014 tons of green house gas (GHG) emissions.

Through marketing and outreach efforts, SDG&E generated a total of 2,839 leads for the Energy Savings Assistance Program, and is currently working to convert these leads into enrollments and homes treated.

1.2 Whole Neighborhood Approach Evaluation (WNA)

1.2.1. Provide a summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SDG&E continues to utilize demographic information from Claritas called PRIZM codes¹ to target neighborhoods with higher concentrations of income qualified customers in support of the WNA.

1.3 Energy Savings Assistance Program Customer Outreach and Enrollment Update

1.3.1. Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

Direct marketing – In May, direct marketing efforts included direct mail, automated outbound calling, and door-to-door canvassing. Below is more detail on these efforts:

- **Direct Mail**

SDG&E mailed Energy Savings Assistance Program information to 9,500 households in May. A total of 155 leads were generated from the May mailings and 46 households were enrolled based on previous and current direct mail efforts.

¹ Prizm codes are an area set of customer segmentation data widely used for marketing purposes in the United States. The data consist of demographic clusters that categorize every U.S. household into a segment. These segments were developed in part from the analysis of U.S. census data and categorize U.S. consumers into 14 distinct groups and 66 segments. The segments help marketers tailor content to consumers' needs and look at a variety of factors, including income, likes, dislikes, lifestyles and purchase behaviors.

- **Door-to-Door Canvassing**

SDG&E's door-to-door canvassing contractor, Richard Heath & Associates (RHA) visited 9,090 homes in May. RHA generated 962 leads and converted 917 of these leads into enrollments. Door-to-door canvassing continues to be the most productive direct marketing technique for Energy Savings Assistance Program, turning out the most leads per contact and the best quality leads as demonstrated by the high conversion of leads to enrollments.

1.3.2 Customer Assistance Marketing, Education and Outreach for the CARE and Energy Savings Assistance Programs.

- **Advertising**

The second flight of both CARE and Energy Savings Assistance Program television spots began on May 30. The 15-second and 30-second TV commercials aired on television stations, CBS, NBC and ABC and Spanish stations, Univision, Televisa and Telemundo. On-line media continued to run in May with paid search ads appearing on all the major search engines (Google, Yahoo, Bing), text ads on Facebook and display ads on various news sites and other targeted web sites, such as signonsandiego.com, careerbuilder.com and NBCsandiego.com. On-line ads direct web users to the following microsite for more information on SDGE's assistance programs:

<http://sdge.com/customerassistance/>.

For the month of April, more than 7.2 million impressions and 6,400 "clicks" were delivered. May's results will be reported next month. On-line advertising is scheduled to run through December 2011.

- **Public Relations**

Hispanic media coverage on energy saving tips and customer assistance

SDG&E provided HMC Advertising (Hispanic PR firm) with talking points about energy savings tips and information on CARE and the Energy Savings Assistance Program for interviews scheduled with KBNT-TV (Univision, San Diego), Azteca America, Uniradio's Radio Hispana, La Caliente, *Diario San Diego*, Televisa and Radio Hispana. All segments ran during the month of May.

- **Community Outreach**

In May, community outreach for CARE and the Energy Savings Assistance Program consisted of participation in community events and leveraging efforts with capitation contractors, 2-1-1 San Diego and SDG&E branch offices. SDG&E also launched a multi-lingual, multi-cultural outreach project in May which is designed to reach diverse communities that might otherwise be unaware of general outreach efforts.

Multi-Cultural & Multi-Lingual Outreach

In May, SDG&E launched a multi-lingual, multi-cultural outreach project which targets various ethnic groups within SDG&E's service area. The outreach is being conducted by two outside contractors who have expertise in in-language and cultural services: The Harris Group and Catholic Charities. Customers receive assistance program information and education and help with enrollment. The contractors provide this outreach in the customer's language and with respect to the customer's culture. Some of the languages/cultures that are being targeted include Spanish, Arabic, Vietnamese and those from African immigrant communities. The goal of this multi-cultural, multi-lingual project is to leverage existing outreach efforts in these cultures and increase awareness of assistance programs available at SDG&E. Following is the contractors' activity for the month of May:

Faith Based Community Outreach–

- On May 17, The Harris Group met with Pastors on Point, an organization of pastors from different church denominations who have come together for the betterment of the community, to discuss SDG&E's assistance programs and how they might be able to spread the word among their congregations. Sixteen pastors were in attendance.
- The Harris Group spoke twice (May 22 and May 29) at New Paradise Baptist Church and set up table afterwards to speak individually with parishioners. Two hundred families were in attendance. Also, SDG&E posted assistance program posters in the fellowship hall of New Paradise Baptist Church.

Senior Outreach-

- On May 11, The Harris Group provided information to seniors at the 4th District Senior Resource Center, through attendance at various senior programs including Care Giver, Line Dancing and Feeling Fit . The Harris Group also spoke at their lunch program, which approximately 100 seniors attended. Since 2002, the 4th District Seniors Resource Center (FDSRC) has worked to enhance and embrace the quality of life for our “seasoned ambassadors” by providing a wholesome and safe environment for them to thrive, while assisting them to live more independently and proactively. The center provides quality services to the district's lower-to-moderate-income seniors and their families through a variety of resources. Attendees were invited to attend the workshop on May 13 and bring their SDG&E bill for program assistance information and enrollment.
- On May 13, The Harris Group attended the caregivers workshop at the George Stevens Center and presented SDG&E's assistance programs to approximately 300 seniors. Attendees were invited to visit the Harris Group's booth to find out more information and get enrollment assistance.

Immigrant Outreach–

- On May 7, The Harris Group set up a table at the Day of Peace Fair in mid-city. Information was given out to a variety of immigrant families, including Sudanese, Somalians, Ethiopians, Eritreans, and Vietnamese.

Miscellaneous Outreach-

- On May 5, The Harris Group attended a resident meeting at Town & Country Village Apartments. They spoke to residents regarding the customer assistance programs and provided information to approximately 50 families. The Harris Group also walked the property at Town & Country Village Apartments and Doriana Apartments, speaking individually with residents regarding SDG&E's assistance programs.
- On May 23, The Harris Group presented SDG&E's assistance programs at the monthly meeting for the Coalition of Neighborhood Councils (CNC). The CNC provides community members the skills, knowledge and opportunities needed to effect neighborhood change and acts as a resource and information sharing network for the 23 neighborhood councils in southeastern San Diego. The CNC also serves as a forum for community and citywide concerns, creating a united voice for residents of southeastern San Diego. Southeastern San Diego is one of the most culturally diverse communities in San Diego County, and the CNC strives to represent the communities that it serves by actively promoting diversity in its general membership, staff, and board of directors.

CNC's general membership currently includes ethnically and socially-diverse resident leaders from southeastern San Diego's 23 neighborhood councils. Rounding out the grassroots participation in the CNC are additional southeastern San Diego residents not yet affiliated with a neighborhood council, leaders of community-based organizations serving the community, and other individuals committed to resident-led community developments. Approximately 50 individuals were in attendance.

- On May 28, The Harris Group spoke at the Black Business Boot camp, which is a group of Black-owned businesses sharing skills and opportunities with one another. Approximately 40 people were in attendance.
- During the month of May, the Harris Group visited the managers of the following apartment complexes within diverse communities to gain access to their residents: Creekside Villa Apartments, Town & Country Village Apartments, Bella Vista Apartments, Sea Breeze Apartments, Park Crest Apartments, Park Villa Apartments, Doriana Apartments, Winona Garden Apartments, and Hillside Colony Apartments. Targeting these developments will provide access to over 1,500 ethnically diverse families.

Community Events

SDG&E and its partners participate in and sponsor a variety of local events in order to help educate low-income customers about assistance programs that are available to them. SDG&E and its partners also work to assist clients with their enrollment. In May, SDG&E participated in 10 community events, which resulted in 36 CARE and 21 Energy Savings Assistance Program applications.

May 1 - Asian Cultural Festival, NTC Park Liberty Stations

This community celebration focused on Asian and Pacific Islander cultures as well as contemporary Asian American culture. In addition to martial arts, cultural dances and exhibitions, several local agencies and vendors geared to the Asian community attended and provided information about their programs and services. SDG&E teamed up with the Union of Pan Asian Communities (UPAC), to promote SDG&E's customer assistance programs. UPAC is a nationally recognized non-profit organization, offering multi-cultural, multi-lingual, comprehensive health and human services to Asian, Pacific Islander and other ethnic communities. UPAC continues to strengthen low to moderate English proficient individuals, immigrant, refugee and American

born children and youth, adults, families and communities in 27 languages and dialects. Approximately 300 people attended the event.

May 6 - South Bay Pentecostal Church Food Distribution

South Bay Pentecostal Church is a member of San Diego Food Bank's "Food to Non-profits Program" and as one of the partners, church staff and volunteers obtain fresh fruits and vegetables along with canned non-perishables from the Food Bank's warehouse. The church distributes bags and/or boxes of food, depending on family size, to individuals and families within the Chula Vista and Bonita areas. Attendance at these monthly events is approximately 200 people.

SDG&E's customer assistance programs were promoted by partner community based organization Casa Familiar. Casa Familiar is a non-profit community-based organization. Casa Familiar's mission is to allow the dignity, power and worth within individuals and families to flourish by enhancing the quality of life through education, advocacy, service programming, housing and community economic development.

May 7 & 8 - American Indian Culture Days at Balboa Park

The Indian Human Resource Center and the San Diego City Schools Indian Education Program organized a two-day event to perpetuate and promote Native American culture, and provide information about programs and services offered by community-based organizations. The free family event included cultural performances, arts and crafts booths from throughout Indian Country, food booths featuring American Indian food, plus Indian community-based agencies information booths, teepees, and more.

SDG&E partners in attendance included the American Indian Health Center and the Southern California Tribal Chairmen's Association. SDG&E provides outreach to Tribal TANF enrollees for CARE and Energy Savings Assistance

Programs participation as a qualifying assistance program. Approximately 500 participants and visitors attended the event.

The mission of the Indian Human Resource Center is to promote, foster and develop self-sufficiency and self-determination within the Native American community; to address prejudice, discrimination and economic oppression; and to improve the quality of community life.

May 7 - Multi-Cultural Resource Expo & Screening for Seniors & Families

The Multi-Cultural Resource Expo & Screening is a multi-lingual educational health fair with presentations on brain health, heart health and accessing benefits for seniors and families. Free health screenings were also made available. Several Asian language interpreters, through capitation partner Union of Pan Asian Communities (UPAC), were available to provide assistance with SDG&E's customer assistance programs in Vietnamese, Tagalog, Cambodian, Thai, Chinese and Hmong (all languages translated into CARE application forms).

May 13 & 17- Community Cares Program - Put Pride Aside Campaign

The Community Cares Program and The Put Pride Aside Campaign is a partnership between the San Diego Food Bank and over 30 health and human service organizations. The program operates as a "one-stop-shop" at distribution sites selected by the Food Bank. At these events, non-profit partner organizations host information tables advising people on their eligibility for programs including: low-cost healthcare, food assistance, assistance for the elderly, disabled and mentally ill, and foreclosure counseling. SDG&E representatives were there to promote the customer assistance programs and assist with enrollments at these events. Attendance at these events ranges from 150-300 people. For the month of May, SDG&E's participation included events at the Crosspointe Life Church and Children's Choice.

May 14- Light Bulb Exchange - Home Depot, Escondido

Neighborhood Healthcare, a partner capitation agency, teamed up with energy efficiency programs by attending this lighting turn in event to promote SDG&E's customer assistance programs. Neighborhood Healthcare provides quality health care and promotes wellness to everyone in our communities, focusing on those most in need. Approximately 500 people attended this event.

May 14 - San Ysidro Day and Community Resource Fair

The San Ysidro Day and Community Resource Fair is an opportunity for residents to gather and learn about various programs and services available to families within the San Ysidro area (located south of San Diego). Partner capitation agency Casa Familiar was on hand to participate and promote SDG&E's customer assistance programs to attendees, along with their service programs. Casa Familiar is a non-profit community-based organization.

May 17 – SD Housing Federation Resident Services Support Group

SDG&E presented the customer assistance programs to SD Housing Federation Resident Services Support Network on May 17. The group consists of residential service coordinators and supervisors of affordable housing, under the umbrella of the San Diego Housing Federation. There are eight organizations in the networking group with hundreds of complexes represented. SDG&E provided information on all customer assistance programs so that the network can disseminate the information to their tenants. Fifteen representatives were in attendance.

May 23 – Neighborhood House Head Start Enrollment Fair (six events at various locations)

This event offers eligibility verification for new head start enrollments for children 3-5 years of age. Parents are required to bring all qualifying documentation. SDG&E is available to discuss the customer assistance programs with these parents and assist with program enrollments as appropriate.

Head Start is a federally-funded child development program designed to help break the cycle of poverty by providing preschool children of low-income families with a comprehensive program to meet their emotional, social, health, nutritional and psychological needs. Head Start's approach is that the parent is the child's primary educator and that the entire family, as well as the community, must be involved in guiding and nurturing the child.

Neighborhood House Association currently holds 83 licenses to operate Head Start facilities. An average of 30 families attended each event.

May 24 - Santee Summer Resource Fair

The Santee Resource Fair creates a platform where families from the Santee community can gather various health and family information and resources from the organizations in attendance. Over 6,000 families were invited from nine K-8 schools in Santee. This was a great opportunity to present SDG&E's customer assistance programs.

Neighborhood Healthcare, an SDG&E capitation agency, promotes the customer assistance programs and was there to assist families with information and enrollments. Neighborhood Healthcare provides quality health care and promotes wellness to everyone in our communities, focusing on those most in need.

Capitation Contractors

SDG&E leverages the resources of Community-Based Organizations (CBOs) and agencies called Capitation Contractors to enroll customers in the CARE and Energy Savings Assistance Programs. These organizations leverage existing relationships with low-income clients to extend CARE and Energy Savings Assistance Programs benefits as part of their total assistance offering. As an incentive, SDG&E provides Capitation Contractors with a fee for each enrollment generated.

In an effort to maintain relationships with these organizations and keep the Energy Savings Assistance Program and CARE Programs a top priority, SDG&E visits most agency sites each week. In May, SDG&E made 131 visits to over 50 different agencies, which resulted in 778 CARE applications and 100 Energy Savings Assistance Program applications.

CBOs Training

On May 20th, SDG&E hosted a learning forum for CBOs who help with outreach for SDG&E's assistance programs. The 3-hour communication workshop focused on how to deal with difficult people and protect oneself from psychological attacks. The workshop offered techniques and skills in responding thoughtfully in times of conflict, expressing honest feelings and goals, seeking cooperation during difficult situations and living a life of value during trying times. Thirty-one people representing 11 organizations attended.

2-1-1 San Diego

2-1-1 San Diego is a community disaster, health and human services resource center providing information and referrals to households that need assistance. SDG&E leverages the resources of 2-1-1 San Diego to promote CARE, Energy Savings Assistance and Medical Baseline Programs. Through referrals in May, 2-1-1 provided SDG&E with 180 CARE enrollments and 178 Energy Savings Assistance Program interest forms and mailed 156 Medical Baseline Program applications.

Leveraging and Integrated Marketing Efforts

SDG&E Payment Offices

Branch offices are visited weekly by SDG&E's outreach team to encourage customer service representatives to promote CARE and Energy Savings Assistance Programs to customers using the branch services. In May, 297

CARE applications and 69 Energy Savings Assistance Program interest forms were collected by branch offices representatives.

1.4 Leveraging Success Evaluation, Including CSD

1.4.1 Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the results in terms of new enrollments?

There was no activity with CSD in the month of May.

1.5. Workforce Education & Training

1.5.1 Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

There was no activity with WE&T in the month of May.

2. CARE Executive Summary

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs.

CARE Budget Categories	Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$1,734,261	\$638,075	37%
Proc., Certification and Verification	\$230,015	\$113,593	49%
Information Tech./Programming	\$452,687	\$59,076	13%
Pilots	N/A	N/A	N/A
Measurement and Evaluation	\$4,326	\$0	0%
Regulatory Compliance	\$196,401	\$72,522	37%
General Administration	\$423,927	\$104,313	25%
CPUC Energy Division Staff	\$102,900	\$20,411	20%
Cooling Centers	N/A	N/A	N/A
Total Expenses	\$3,144,517	\$1,007,989	32%
Subsidies and Benefits	\$49,919,937	\$27,384,651	55%
Total Program Costs and Discounts	\$53,064,454	\$28,392,640	54%

2.1.2 Please provide the CARE program penetration rate to date

CARE Penetration		
Participants Enrolled	Eligible Participants	Penetration rate
302,886	359,622	84.2%

2.2. Outreach

2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility’s behalf. (For additional CARE Marketing, Education and Outreach efforts, see section 1.3.2)

Direct marketing - In May, direct marketing efforts included automated voice messaging (AVM), direct mail, e-mail and door-to-door canvassing.

- **Automated Voice Messaging**

SDG&E contacted 42,616 households regarding the CARE Program through automated voice messaging during May. A total of 1,295 customers were enrolled as a result of this campaign.

- **Door-to-Door Canvassing**

SDG&E’s door-to-door canvassing contractor, Energy Save, contacted homes in several San Diego communities in May. Through these personal visits, the contractor generated 881 CARE enrollments.

2.2.2 Describe the efforts taken to reach and coordinate the CARE program with other related low-income programs to reach eligible customers.

SDG&E works with a number of local agencies that offer low-income programs. For complete details on SDG&E’s efforts to jointly promote CARE and Energy Savings Assistance Program through partnerships with other agencies and through community events serving low-income customers, see Section 1.3.2.

2.3 CARE Recertification Complaints

There were no complaints in May.

3. Appendix: Energy Savings Assistance Program Tables and CARE Tables

Energy Savings Assistance Program - Table 1- Program Expenses

Energy Savings Assistance Program - Table 2- Program Expenses & Energy Savings by Measures Installed

Energy Savings Assistance Program - Table 3- Average Bill Savings per Treated Home

Energy Savings Assistance Program - Table 4- Homes Treated

Energy Savings Assistance Program - Table 5- Customer Summary

Energy Savings Assistance Program - Table 6- Expenditures for Pilots and Studies

Energy Savings Assistance Program - Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Verification

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

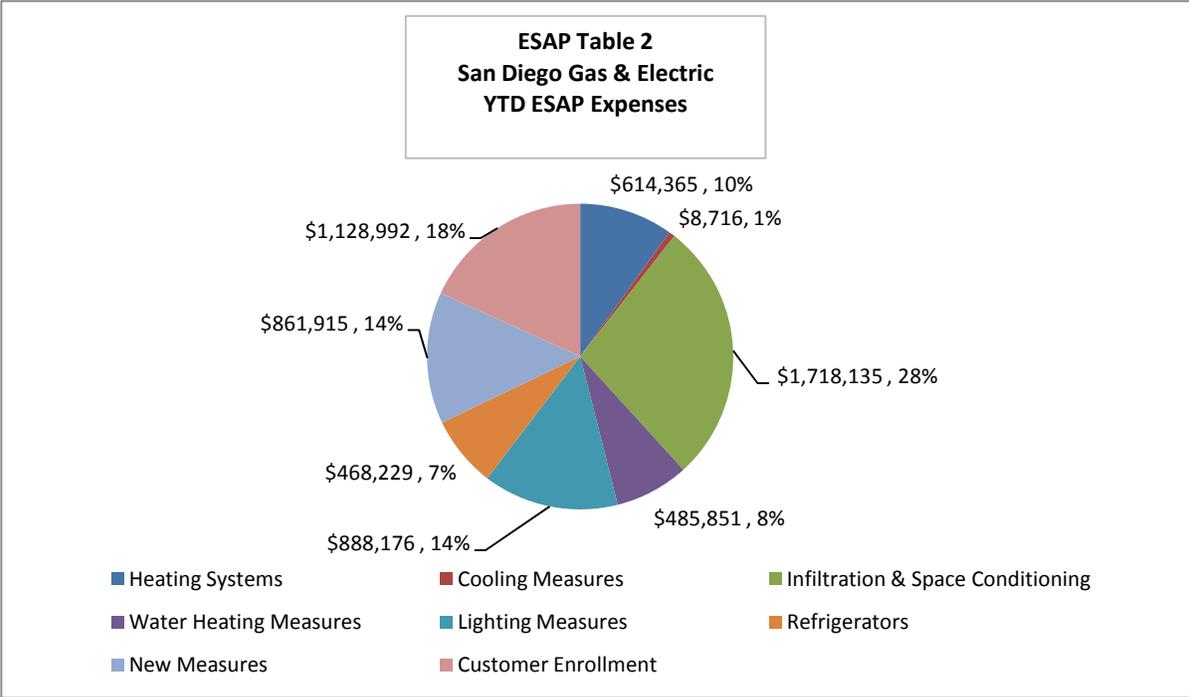
CARE- Table 7- Capitation Contractors

CARE- Table 8- Participants as of Month End

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 1 - Energy Savings Assistance Program Expenses												
2	San Diego Gas & Electric												
3	May-11												
4		Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
5	Energy Savings	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Energy Efficiency												
7	- Gas Appliances	\$ -	\$ 1,989,532	\$ 1,989,532	\$ -	\$ 333,015	\$ 333,015	\$ -	\$ 1,410,196	\$ 1,410,196	0%	71%	71%
8	- Electric Appliances	\$ 7,668,938	\$ -	\$ 7,668,938	\$ 363,591	\$ -	\$ 363,591	\$ 1,416,298	\$ -	\$ 1,416,298	18%	0%	18%
9	- Weatherization ¹	\$ -	\$ 3,476,824	\$ 3,476,824	\$ -	\$ 582,805	\$ 582,805	\$ -	\$ 2,250,302	\$ 2,250,302	0%	65%	65%
10	- Outreach and Assessment	\$ 968,240	\$ 968,240	\$ 1,936,480	\$ 163,739	\$ 163,739	\$ 327,478	\$ 500,090	\$ 500,090	\$ 1,000,180	52%	52%	52%
11	- In Home Energy Education	\$ 587,161	\$ 587,161	\$ 1,174,322	\$ 23,073	\$ 23,073	\$ 46,146	\$ 70,906	\$ 70,906	\$ 141,812	12%	12%	12%
12	- Education Workshops	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ 120,910	\$ 120,910	\$ 241,820	\$ 2,462	\$ 2,462	\$ 4,924	\$ 67,228	\$ 67,228	\$ 134,456	56%	56%	56%
14	- Cool Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	ENERGY EFFICIENCY TOTAL	\$ 9,345,249	\$ 7,142,667	\$ 16,487,916	\$ 552,865	\$ 1,105,094	\$ 1,657,959	\$ 2,054,522	\$ 4,298,722	\$ 6,353,244	22%	60%	39%
16													
17	Training Center	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18	Inspections	\$ 31,347	\$ 31,347	\$ 62,694	\$ 1,749	\$ 1,749	\$ 3,498	\$ 13,109	\$ 13,109	\$ 26,218	42%	42%	42%
19	Marketing	\$ 407,171	\$ 407,171	\$ 814,341	\$ 47,207	\$ 47,207	\$ 94,414	\$ 152,257	\$ 152,257	\$ 304,514	37%	37%	37%
20	M&E Studies	\$ (22,932)	\$ (22,932)	\$ (45,864)	\$ -	\$ -	\$ -	\$ 9,211	\$ 9,211	\$ 18,422	-40%	-40%	-40%
21	Regulatory Compliance	\$ 143,003	\$ 143,003	\$ 286,006	\$ 3,736	\$ 3,736	\$ 7,472	\$ 57,650	\$ 57,649	\$ 115,299	40%	40%	40%
22	General Administration	\$ 984,552	\$ 984,552	\$ 1,969,104	\$ 55,338	\$ 55,338	\$ 110,676	\$ 280,717	\$ 280,536	\$ 561,253	29%	28%	29%
23	CPUC Energy Division	\$ 22,474	\$ 22,474	\$ 44,947	\$ 466	\$ 466	\$ 932	\$ 4,374	\$ 4,374	\$ 8,748	19%	19%	19%
24													
25	TOTAL PROGRAM COSTS	\$ 10,910,863	\$ 8,708,281	\$ 19,619,144	\$ 661,362	\$ 1,213,590	\$ 1,874,953	\$ 2,571,840	\$ 4,815,858	\$ 7,387,698	24%	55%	38%
26	Funded Outside of Energy Savings Assistance Program Budget												
27	Indirect Costs				\$ 39,859	\$ 43,068	\$ 82,927	\$ 184,963	\$ 198,188	\$ 383,150			
28													
29	NGAT Costs				\$ 30,518	\$ 30,518		\$ 114,368	\$ 114,368				
30	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.												

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2 Energy Savings Assistance Program Expenses and Energy Savings by Measures Installed San Diego Gas & Electric May 2011							
2			Year-To-Date Completed & Expensed Installations					
3	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)¹	Therms (Annual)	Expenses	% of Expenditure
4	Heating Systems							
5	Furnaces	Each	1,463	-	-	512	\$ 614,365	10%
6	Cooling Measures							
7	A/C Replacement - Room	Each	35	3,005	2	-	\$ 35,220	1%
8	A/C Replacement - Central	Each	0	-	-	-	\$ -	0%
9	A/C Tune-up - Central	Each	36	7,848	-	-	\$ 4,500	0%
10	A/C Services - Central	Each	0	-	-	-	\$ -	0%
11	Heat Pump	Each	0	-	-	-	\$ -	0%
12	Evaporative Coolers	Each	0	-	-	-	\$ -	0%
13	Evaporative Cooler Maintenance	Each	0	-	-	-	\$ -	0%
14	Infiltration & Space Conditioning							
15	Envelope and Air Sealing Measures	Home	5,477	50,945	-	16,623	\$ 1,334,188	22%
16	Duct Sealing	Home	528	69,838	-	6,913	\$ 71,818	1%
17	Attic Insulation	Home	317	34,437	16	11,518	\$ 312,129	5%
18	Water Heating Measures							
19	Water Heater Conservation Measures	Home	5,708	83,158	18	65,055	\$ 442,231	7%
20	Water Heater Replacement - Gas	Each	48	-	-	-	\$ 43,620	1%
21	Water Heater Replacement - Electric	Each	0	-	-	-	\$ -	0%
22	Tankless Water Heater - Gas	Each	0	-	-	-	\$ -	0%
23	Tankless Water Heater - Electric	Each	0	-	-	-	\$ -	0%
24	Lighting Measures							
25	CFLs	Each	35,895	574,320	72	-	\$ 239,155	4%
26	Interior Hard wired CFL fixtures	Each	4,389	280,896	9	-	\$ 319,468	5%
27	Exterior Hard wired CFL fixtures	Each	1,488	15,600	-	-	\$ 79,706	1%
28	Torchiere	Each	2,669	509,779	5	-	\$ 249,847	4%
29	Refrigerators							
30	Refrigerators -Primary	Each	735	560,885	95	-	\$ 468,229	8%
31	Refrigerators - Secondary	Each	0	-	-	-	\$ -	0%
32	Pool Pumps							
33	Pool Pumps	Each	0	-	-	-	\$ -	0%
34	New Measures							
35	Forced Air Unit Standing Pilot Change Out	Each	154	-	-	6,776	\$ 44,681	1%
36	Furnace Clean and Tune	Each	2,913	-	-	-	\$ 202,204	3%
37	High Efficiency Clothes Washer	Each	657	-	-	-	\$ 412,261	0%
38	Microwave	Each	224	22,042	-	582	\$ 20,160	0%
39	Thermostatic Shower Valve	Each	2,251	31,122	7	19,040	\$ 130,379	2%
40	LED Night Lights	Each	16,594	66,892	-	-	\$ 52,230	1%
41	Occupancy Sensor		0	-	-	-	\$ -	0%
42	Pilots							
43	A/C Tune-up Central	Home	0	-	-	-	\$ -	0%
44	Interior Hard wired CFL fixtures	Each	0	-	-	-	\$ -	0%
45	Ceiling Fans	Each	0	-	-	-	\$ -	0%
46	In-Home Display	Each	0	-	-	-	\$ -	0%
47	Programmable Controllable Thermostat	Each	0	-	-	-	\$ -	0%
48	Forced Air Unit	Each	0	-	-	-	\$ -	0%
49	Microwave		0	-	-	-	\$ -	0%
50	High Efficiency Clothes Washer		0	-	-	-	\$ -	0%
51	Customer Enrollment							
52	Outreach & Assessment	Home	7,010	-	-	-	\$ 987,180	16%
53	In-Home Education	Home	6,853	-	-	-	\$ 141,812	2%
54	Education Workshops	Participant	0	-	-	-	\$ -	0%
55								
56	Total Savings/Expenditures			2,310,765	224	127,019	\$ 6,205,382	100%
57								
58	Homes Weatherized	Home	5,878					
59								
60	Homes Treated							
61	- Single Family Homes Treated	Home	3,668					
62	- Multi-family Homes Treated	Home	2,999					
63	- Mobile Homes Treated	Home	351					
64	- Total Number of Homes Treated	Home	7,018					
65	# Eligible Homes to be Treated for PY²	Home	20,384					
66	% OF Homes Treated	%	34%					
67								
68	- Total Master-Metered Homes Treated	Home	44					
69	¹ Energy savings is based on the 2005 Load Impact Evaluation.							
70	² Based on Attachment H of D0811031							
71	³ Line Item 46: In-Home Display Pilot, conducted 150 telephone interviews to non-responsive customers.							
72	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.							

PIE CHART 1- Expenses by Measures Category For May 2011



	A	B
1	Energy Savings Assitance Program Table 3 - Average Bill Savings per Treated Home San Diego Gas & Electric May 2011	
2	Year-to-date Installations - Expensed	
3		
4	Annual kWh Savings	2,310,765
5	Annual Therm Savings	127,019
6	Lifecycle kWh Savings	21,098,131
7	Lifecycle Therm Savings	1,294,630
8	Current kWh Rate	\$ 0.13
9	Current Therm Rate	\$ 1.09
10	Number of Treated Homes	7,018
11	Average 1st Year Bill Savings / Treated Home	61.97
12	Average Lifecycle Bill Savings / Treated Home	486.14
13	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	Energy Savings Assistance Program Table 4 - Energy Savings Assistance Program Homes Treated San Diego Gas & Electric May 2011						
2	County	Eligible Customers			Homes Treated Year-To-Date		
3		Rural	Urban	Total	Rural	Urban	Total
4	Orange County	0	15,653	15,653	0	154	154
5	San Diego	18,138	319,170	337,308	156	6,708	6,864
6							
7	Total	18,138	334,823	352,961	156	6,862	7,018
8	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary San Diego Gas & Electric May 2011																
2		Gas & Electric				Gas Only				Electric Only				Total			
3		# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW
4	Month																
5	Jan-11	456	11,129	204,221	24	0	0	0	0	16	0	12,528	2	472	11,129	216,749	26
6	Feb-11	1,102	36,282	508,942	48	0	0	0	0	37	0	63,299	8	1,139	36,282	572,241	56
7	Mar-11	3,102	70,457	1,040,394	95	0	0	0	0	120	0	138,899	17	3,222	70,457	1,179,292	112
8	Apr-11	4,543	95,520	1,501,991	145	0	0	0	0	229	0	208,501	25	4,772	95,520	1,710,492	170
9	May-11	6,684	127,019	2,035,887	191	0	0	0	0	334	0	274,879	33	7,018	127,019	2,310,765	224
10	Jun-11																
11	Jul-11																
12	Aug-11																
13	Sep-11																
14	Oct-11																
15	Nov-11																
16	Dec-11																
17	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.																
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies												
2	San Diego Gas & Electric												
3	May 2011												
4		Authorized 3-Year Budget			Current Month Expenses			Expenses Since January 1, 2009			% of 3-Year Budget Spent		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots:												
7	In Home Display	\$ 81,570	\$ 81,570	\$ 163,140	\$ 2,268	\$ 2,268	\$ 4,536	\$ 89,610	\$ 89,610	\$ 179,220	110%	110%	110%
8	Programmable Thermostat	\$ 120,910	\$ 120,910	\$ 241,820	\$ 195	\$ 195	\$ 389	\$ 35,301	\$ 35,301	\$ 70,602	29%	29%	29%
9	WE&T Pilot	\$ 11,343	\$ 11,343	\$ 22,686	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
10													
11													
12													
13													
14	Total Pilots	\$ 213,823	\$ 213,823	\$ 427,646	\$ 2,463	\$ 2,463	\$ 4,925	\$ 124,911	\$ 124,911	\$ 249,822	58%	58%	58%
15													
16	Studies:												
17	Non-Energy Benefits	\$ 15,000	\$ 15,000	\$ 30,000	\$ -	\$ -	\$ -	\$ 5,380	\$ 5,380	\$ 10,760	36%	36%	36%
18	Process Evaluation	\$ 18,750	\$ 18,750	\$ 37,500	\$ -	\$ -	\$ -	\$ 9,211	\$ 9,211	\$ 18,423	49%	49%	49%
19	Impact Evaluation ¹	\$ 45,000	\$ 45,000	\$ 90,000	\$ -	\$ -	\$ -	\$ 13,716	\$ 13,716	\$ 27,432	30%	30%	30%
20	Refrigerator Degradation	\$ 66,667	\$ -	\$ 66,667	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
22		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
23													
24	Total Studies	\$ 145,417	\$ 78,750	\$ 224,167	\$ -	\$ -	\$ -	\$ 28,307	\$ 28,307	\$ 56,614	19%	36%	25%
25													
26	¹ Budget funds are carried over from the 2007-2008 LIEE Funding Cycle												
27	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E
1	Energy Savings Assistance Program Table 7				
2	Whole Neighborhood Approach				
3	San Diego Gas & Electric				
4	May-11				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted ¹	Total Residential Customers ²	Total Estimated Eligible ³	Total Treated 2002-2010	Target to Treated This Year ⁴
7	91906-32	43	16	4	1
8	91910-16	58	31	137	3
9	91910-40	117	69	55	3
10	91911-16	63	37	110	1
11	91911-51	181	68	151	1
12	91942-37	46	8	7	1
13	91942-38	49	10	41	1
14	91945-21	73	32	60	1
15	91950-71	124	78	61	1
16	91977-27	60	23	77	1
17	91977-31	51	15	55	2
18	92020-14	77	16	38	3
19	92020-15	17	4	17	2
20	92020-27	53	13	20	1
21	92020-28	53	12	15	1
22	92020-37	96	55	174	1
23	92021-62	125	76	53	1
24	92028-45	87	12	4	1
25	92064-70	11	2	7	1
26	92071-31	311	90	108	1
27	92083-40	62	28	31	3
28	92113-17	69	47	338	1
29	92114-46	45	19	69	1
30	92116-17	61	19	13	1
31					
32	[1] Neighborhood defined as zip+7 area (or zip+2).				
33	[2] All active residential customers in zip+7.				
34	[3] Total estimated eligible per Athens Research. Calculated by multiplying the percent eligible by the total residential population in zip+7.				
35	[4] Total units treated 2002-2010 year-to-date.				
36	[4] Total units treated 2002-2010 year-to-date.				
37	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				
38	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1 - CARE Program Expenses												
2	San Diego Gas & Electric												
3	May 2011												
4		Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach ⁽¹⁾	\$1,335,381	\$398,880	\$1,734,261	\$184,066	\$51,916	\$235,982	\$497,699	\$140,377	\$638,076	37%	35%	37%
7	Automatic Enrollment	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
8	Processing/ Certification/Verification	\$177,112	\$52,903	\$230,015	\$17,666	\$4,983	\$22,648	\$88,603	\$24,990	\$113,593	50%	47%	49%
9	Information Technology / Programming	\$348,569	\$104,118	\$452,687	\$7,765	\$2,190	\$9,955	\$46,079	\$12,997	\$59,076	13%	12%	13%
10													
11	Pilots												
12	- Pilot SB 580	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	Total Pilots	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
16													
17	Measurement & Evaluation ⁽²⁾	\$ 3,331	\$ 995	\$ 4,326	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
18	Regulatory Compliance	\$ 151,229	\$ 45,172	\$ 196,401	\$5,206	\$1,468	\$6,674	\$56,567	\$15,955	\$72,522	37%	35%	37%
19	General Administration	\$ 326,424	\$ 97,503	\$ 423,927	\$18,235	\$5,143	\$23,378	\$81,364	\$22,949	\$104,313	25%	24%	25%
20	CPUC Energy Division	\$ 79,233	\$ 23,667	\$102,900	\$1,697	\$479	\$2,175	\$15,920	\$4,490	\$20,411	20%	19%	20%
21													
22	SUBTOTAL MANAGEMENT COSTS	\$ 2,421,279	\$ 723,238	\$ 3,144,517	\$234,634	\$66,179	\$300,812	\$786,232	\$221,758	\$1,007,989	32%	31%	32%
23													
24	CARE Rate Discount	\$ 38,438,351	\$ 11,481,586	\$ 49,919,937	\$3,697,101	\$1,009,102	\$4,706,203	\$20,152,079	\$7,232,572	\$ 27,384,651	52%	63%	55%
25	Service Establishment Charge Discount	\$ -	\$ -	\$ -	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
26													
27	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$ 40,859,630	\$ 12,204,824	\$ 53,064,454	\$3,931,735	\$1,075,281	\$5,007,015	\$ 20,938,311	\$7,454,330	\$28,392,640	51%	61%	54%
28													
29	Other CARE Rate Benefits												
30	DWR Bond Charge Exemption				\$605,443		\$605,443	\$3,304,423		\$3,304,423			
31	CARE PPP Exemption				\$346,481	\$139,866	\$486,347	\$1,886,697	\$997,506	\$2,884,203			
32	California Solar Initiative Exemption ⁽³⁾				\$188,482		\$188,482	\$1,025,990		\$1,025,990			
33	kWh Surcharge Exemption				\$1,638,052		\$1,638,052	\$9,744,907		\$9,744,907			
34	TOTAL - OTHER CARE RATE BENEFITS				\$2,778,458	\$139,866	\$2,918,324	\$15,962,017	\$ 997,506	\$16,959,523			
35													
36	Indirect Costs				\$56,858	\$16,037	\$72,895	\$230,587	\$65,037	\$295,625			
37													
38	⁽¹⁾ Outreach includes costs associated with Capitation Fees, Other Outreach and Mass Media.												
39	⁽²⁾ There are no Measurement & Evaluation expenses for April 2009.												
40	⁽³⁾ Based on CPUC D.08-12-004, SDG&E is to temporarily suspend 2009 CSI collections from ratepayers as the program is adequately funded to support 2009 incentive payments for those who participate in the program.												
41	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	
1	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration																		
2	San Diego Gas & Electric																		
3	May-11																		
4	Gross Enrollment												Enrollment						
5	Automatic Enrollment						Capitation	Other Sources ⁵	Total (G+H+I)	Recertification	Total Adjusted (J+K)	Attrition (Drop Offs)	Net (L-M)	Net Adjusted (N-K)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)		
6	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	One-e-App ⁴	SB580	Combined (B+C+D+E+F)													
7	2011																		
8	January	1,011	79	0	0	0	1,090	368	6,843	8,301	7,051	15,352	5,309	10,043	2,992	296,430	358,328	82.7%	
9	February	1	3	30	0	0	34	293	5,734	6,061	4,054	10,115	4,825	5,290	1,236	297,666	358,328	83.1%	
10	March	0	355	0	0	0	355	520	6,402	7,277	7,018	14,295	5,524	8,771	1,753	299,419	358,328	83.6%	
11	April	1	6	70	0	0	77	373	7,142	7,592	4,666	12,258	6,587	5,671	1,005	300,424	359,622	83.5%	
12	May	0	241	3	0	0	244	367	5,377	5,988	4,530	10,518	3,526	6,992	2,462	302,886	359,622	84.2%	
13	June																		
14	July																		
15	August																		
16	September																		
17	October																		
18	November																		
19	December																		
20	Total for 2011	1,013	684	103	0	0	1,800	1,921	31,498	35,219	27,319	62,538	25,771	36,767	9,448				
21	¹ Enrollments via data sharing between the IOUs.																		
22	² Enrollments via data sharing between departments and/or programs within the utility.																		
23	³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.																		
24	⁴ One-E-App is a pilot program set up by The Center to Promote Healthcare Access (the Center) and PG&E. The pilot will occur within two PG&E counties and looks to implement a strategy of automatic enrollment for low-income customers into the CARE program based on the customers' applications or reapplications for related low-income health and social welfare services. (e.g. MediCAL, Healthy Families, CALKids, etc.) The goal is to develop another means by which low income families can be introduced into the CARE program and,																		
25	⁵ Not including Recertification.																		
26	⁶ Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																		

	A	B	C	D	E	F	G	H	I
1	CARE Table 3 - Standard Random Verification Results								
2	San Diego Gas & Electric								
3	May 2011								
4	2011	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification ¹	% of Total Population Dropped
5	January	296,430	585	0.20%	3	1	4	0.68%	0.00%
6	February	297,666	573	0.19%	29	13	42	7.33%	0.01%
7	March	299,419	695	0.23%	32	6	38	5.47%	0.01%
8	April	300,424	793	0.26%	56	16	72	9.08%	0.02%
9	May	302,886	399	0.13%	63	24	87	21.80%	0.03%
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	Total for 2011	297,666	3,045		183	60	243	7.98%	
18									
19	[1] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond								
20	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	CARE Table 4 - CARE Self-Certification and Self-Recertification Applications¹						
2	San Diego Gas & Electric						
3	May-11						
4		Provided	Received	Approved	Denied	Pending/Never Completed	Duplicates
5	Total	9,534	11,189	10,085	532	283	289
6	Percentage		117%	90%	5%	3%	3%
7							
8	¹ Includes sub-metered customers.						
9	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect						
10	YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5 - Enrollment by County									
2	San Diego Gas & Electric									
3	May-11									
4		Estimated Eligible			Total Participants			Penetration Rate		
5	County	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	Orange County	15,982	0	15,982	13,930	0	13,930	87%		87%
7	San Diego	325,481	18,159	343,640	276,757	12,199	288,956	85%	67%	84%
8										
9	Total	341,463	18,159	359,622	290,687	12,199	302,886	85.1%	67.2%	84.2%
10										
11										
12	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	CARE Table 6 - Recertification Results San Diego Gas & Electric May-11							
2								
3								
4	2011	Total CARE Population	Participants Requested to Recertify	% of Population Total	Participants Recertified	Participants Dropped	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
5	January	296,430	2,588	0.87%	173	6	6.68%	0.00%
6	February	297,666	3,334	1.12%	290	6	8.70%	0.00%
7	March	299,419	3,014	1.01%	444	41	14.73%	0.01%
8	April	300,424	3,388	1.13%	586	36	17.30%	0.01%
9	May	302,886	2,125	0.70%	331	36	15.58%	0.01%
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G	H
1	CARE Table 7 - Capitation Contractors							
2	San Diego Gas & Electric							
3	May 2011							
4	Contractor Name	Contractor Type				Year-to-Date		
5		Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
6	AARP - Tax Aid		X			0	0	0
7	ACCESS TO INDEPENDENCE OF SAN DIEGO		X			0	0	0
8	AFE		X			0	0	0
9	ALIANCE FOR AFRICAN ASSISTANCE					0	13	13
10	ALPHA KAPPA ALPHA HEAD START		X			0	0	0
11	ALPHA OF SAN DIEGO		X			0	0	0
12	AMERICAN RED CROSS		X			0	730	730
13	BAYSIDE COMMUNITY CENTER		X			0	1	1
14	BARRIO STATION					0	3	3
15	BOYS AND GIRLS CLUBS		X			0	0	0
16	CAMPESINOS UNIDOS, INC		X		X	0	22	22
17	CASA FAMILIAR		X			0	5	5
18	CASH PLUS	X				0	11	11
19	CATHOLIC CHARITIES		X			0	39	39
20	CHICANO FEDERATION		X			0	0	0
21	CHILDREN'S INITIATIVE		X			0	14	14
22	CHULA VISTA COMMUNITY COLLABORATIVE		X			0	18	18
23	CITY HEIGHTS COMMUNITY DEVELOPMENT CORP		X			0	1	1
24	CITY OF SAN DIEGO - Clairemont Community Center		X			0	0	0
25	COMMUNITY ACTION PARTNERSHIP - Orange County		X		X	0	0	0
26	COMMUNITY RESEARCH FOUNDATION		X			0	0	0
27	COMMUNITY RESOURCE CENTER					0	0	0
28	CRISIS HOUSE		X			0	10	10
29	FEEDING AMERICA					0	10	10
30	HARMONIUM		X			0	1	1
31	HEAD START		X			0	0	0
32	HEARTS AND HANDS TOGETHER		X			0	11	11
33	HOME START 2010		X			0	36	36
34	INTERNATIONAL RESCUE COMMITTEE					0	24	24
35	IRAQI COMMUNITY SOCIAL SERVICES		X			0	0	0
36	KURDISH HUMAN RIGHTS WATCH		X			0	3	3
37	LA MAESTRA FAMILY CLINIC					0	9	9
38	LIBERTY TAX SERVICES	X				0	7	7
39	MAAC PROJECT		X		X	0	31	31
40	MID CITY CHRISTIAN SERVICES 2009		X	X		0	0	0
41	MONTE VISTA HIGH SCHOOL COMMUNITY RESOURCE CENTER		X			0	0	0
42	MOUNTAIN HEALTH & COMMUNITY SERVICES, INC.		X			0	1	1
43	NEIGHBORHOOD HEALTH CARE		X			0	49	49
44	NEIGHBORHOOD HOUSE					0	15	15
45	NORTH COUNTY COMMUNITY SERVICES		X			0	0	0
46	NORTH COUNTY LIFELINE		X			0	0	0
47	NORTH COUNTY HEALTH PROJECT-WIC		X				4	4
48	REBUILDING TOGETHER SAN DIEGO		X			0	15	15
49	SALVATION ARMY		X			0	2	2
50	SAN DIEGO FOOD BANK		X			0	0	0
51	SAN DIEGO STATE UNIVERSITY - WIC		X			0	428	428
52	SAN DIEGO YOUTH & COMMUNITY SERVICES		X			0	0	0
53	SAN YSIDRO HEALTH CENTER		X			0	57	57
54	SAY SAN DIEGO		X			0	5	5
55	SCRIPPS HEALTH WIC		X			0	26	26
56	SERVICENTRO SAN CLEMENTE, INC	X				0	35	35
57	SOUTH BAY COMMUNITY SERVICES		X			0	1	1
58	SOUTHERN CALIFORNIA TRIBAL CHAIRMEN'S ASSOCIATION		X			10	0	10
59	TRINITY HOUSE		X			0	0	0
60	TURNING THE HEARTS		X			0	0	0
61	UNION OF PAN ASIA COMMUNITIES COUNSEL & TREATMENT		X			0	14	14
62	VETERN'S VILLAGE		X			0	0	0
63	VISTA COMMUNITY CLINIC		X			0	47	47
64	YMCA YOUTH AND FAMILY SERVICES					0	6	6
65	Total Enrollments					10	1,704	1,714
66								
67								
68	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G	H
1	CARE Table 8 - Participants as of Month-End							
2	San Diego Gas & Electric							
3	May 2011							
4	2011	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change¹
5	January	199,971	N/A	96,459	296,430	358,328	82.7%	1.02%
6	February	200,616	N/A	97,050	297,666	358,328	83.1%	0.42%
7	March	202,324	N/A	97,095	299,419	358,328	83.6%	0.49%
8	April	202,851	N/A	97,573	300,424	359,622	83.5%	0.34%
9	May	204,457	N/A	98,429	302,886	359,622	84.2%	0.82%
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17								
18	¹ Explain any monthly variance of 5% or more in the number of participants.							
19	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							