



FILED

04-06-12
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**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Mozell Mitchell,

Complainant

vs.

California American Water Company (U210W),

Defendant

(ECP)

Case No. (C.) 12-03-018
(Filed March 19, 2012)

CERTIFICATE OF SERVICE

I hereby certify that pursuant to the Commission's Rules of Practice and Procedure, Rules 1.9 and 1.10, I have this day served a true copy of following documents in proceeding **Case No. (ECP) (C.) 12-03-018:**

- Instructions to Answer and Hearing Notice filed electronically April 6, 2012 that includes a copy of Commission's Rules of Practice and Procedure Rule 4.4 and Rule 4.5 and Information on the Alternative Dispute Resolution Program (ADR); and,
- Complaint (ECP) (C.) 12-03-018 filed in paper format on March 19, 2012; and,
- Notice and Acknowledgement of Receipt form,

on the persons identified on the following pages. Service was effected by transmitting the copies either by First Class U.S. Mail or by Certified U.S. Mail Return Receipt Requested or by electronic mail pursuant to Rules 1.9 and 1.10, respectively, as indicated.

Executed on April 6, 2012 at San Francisco, California.

/s/ Annalissa A. Herbert

ANNALISSA A. HERBERT

Legal Assistant, Docket Office

California Public Utilities Commission

Phone: (415) 703-1927, (415) 703-1929



California Public
Utilities Commission

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Proceeding: C1203018 - (ECP) MITCHELL VS CA
Filer: MOZELL MITCHELL
List Name: LIST
Last changed: March 27, 2012

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Parties

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CALIFORNIA-AMERICAN WATER
COMPANY
8657 GRAND AVENUE
ROSEMEAD, CA 91770
FOR: CALIFORNIA AMERICAN
WATER COMPANY

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<p align="center">VIA ELECTRONIC MAIL SERVICE</p>	<p align="center"><u>VIA ELECTRONIC MAIL SERVICE</u> <u>COURTESY COPIES:</u></p>
<p>California American Water Company (U210W) Attn: Beverly Hori, Customer Service Superintendent Email: Beverly.hori@amwater.com</p> <p align="center">Michelle Salcido Email: michelle.salcido@amwater.com</p>	<p>ALJ W. Anthony Colbert Email: wac@cpuc.ca.gov</p> <p>Ann Hoang, Calendar Clerk Email: ahg@cpuc.ca.gov</p> <p align="center">ALJ Docket Office</p> <p align="center">ALJ Process Office</p>
<p align="center">VIA CERTIFIED FIRST CLASS MAIL SERVICE, RETURN RECEIPT REQUESTED</p>	
<p align="center">7001 0320 0000 7657 1908 Mozell Mitchell 4568 Orchid Dr. Los Angeles, CA 90043</p>	