



STATE OF CALIFORNIA

EDMUND G. BROWN JR., Governor

FILED

PUBLIC UTILITIES COMMISSION

05-17-12

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298

08:00 AM



Shirley Chappell,

Complainant

vs.

San Jose Water Company (U168W),

Defendant

(ECP)

Case No. (C.) 12-05-018

(Filed May 11, 2012)

CERTIFICATE OF SERVICE

I hereby certify that pursuant to the Commission's Rules of Practice and Procedure, I have this day served a true copy of the following documents in proceeding **Case No. (ECP) (C.) 12-05-009:**

- Instructions to Answer and Hearing Notice filed electronically May 17, 2012 that includes a copy of Commission's Rules of Practice and Procedure Rule 4.4 and Rule 4.5 and Information on the Alternative Dispute Resolution Program (ADR); and,
- Complaint (ECP) (C.) 12-05-018 filed electronically on May 11, 2012; and
- Notice and Acknowledgement of Receipt form

on the persons identified below. Service was effected by transmitting the copies either by First Class U.S. Mail or by Certified U.S. Mail Return Receipt Requested or by electronic mail pursuant to Rules 1.9 and 1.10, respectively, as indicated.

Executed on May 17, 2012 at San Francisco, California.

/s/ MARTIN M. NAKAHARA

MARTIN M. NAKAHARA

Senior Legal Analyst, Docket Office

California Public Utilities Commission

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California Public
Utilities Commission

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CALIFORNIA PUBLIC UTILITIES COMMISSION

Service Lists

**PROCEEDING: C1205018 - (ECP) SHIRLEY CHAPPELL,
FILER: SHIRLEY CHAPPELL
LIST NAME: LIST
LAST CHANGED: MAY 16, 2012**

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Parties

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State Service

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VIA ELECTRONIC MAIL SERVICE

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Administrative Law Judge Robert Barnett
Email: rab@cpuc.ca.gov

ALJ Docket Office

ALJ Process Office

(END OF CERTIFICATE OF SERVICE)