



FILED

08-03-12
08:00 AM

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Dr. Michael Karr,

Complainant

Case No. C. 12-07-016

(Filed July 20, 2012)

vs.

Verizon California, Inc. (U1002C), and
Metropolitan Telecomm of Calif., Inc. (U6568C),

Defendants

CERTIFICATE OF SERVICE

I hereby certify that pursuant to the Commission's Rules of Practice and Procedure, Rules 1.9 and 1.10, I have this day served a true copy of following documents in proceeding **Case No. (C.) 12-07-016:**

- Instructions to Answer and Hearing Notice filed electronically August 3, 2012 that includes a copy of Commission's Rules of Practice and Procedure Rule 4.4 and Rule 4.5 and Information on the Alternative Dispute Resolution Program (ADR); and,
- Complaint (C.) 12-07-016 filed electronically on July 20, 2012; and,
- Notice and Acknowledgement of Receipt form,

on the persons identified below. Service was effected by transmitting the copies either by First Class U.S. Mail or by Certified U.S. Mail Return Receipt Requested or by electronic mail pursuant to Rules 1.9 and 1.10, respectively, as indicated.

Executed on August 3, 2012 at San Francisco, California.

/s/ Martin M. Nakahara

Martin M. Nakahara

Senior Legal Analyst, Docket Office
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VIA ELECTRONIC MAIL SERVICE	VIA ELECTRONIC MAIL SERVICE COURTESY COPIES:
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(END OF CERTIFICATE OF SERVICE)