

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**



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Order Instituting Investigation on the Commission's Own
Motion into the Operations and Practices of Pacific Gas
and Electric Company regarding Anti-Smart Meter
Consumer Groups

Investigation 12-04-010
(Filed April 19, 2012)

**MOTION OF PACIFIC GAS AND ELECTRIC COMPANY
FOR PROTECTIVE ORDER**

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May 21, 2012

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Pursuant to Rule 11.1 of this Commission's Rules of Practice and Procedure, and per the Order Instituting Investigation ("OII") No. 12-04-010, Pacific Gas and Electric Company ("PG&E") hereby requests that the assigned Administrative Law Judge ("ALJ") issue a protective order redacting previously-undisclosed individual's names and personnel records from the Consumer Protection and Safety Division's ("CPSD's") Staff Report and attachments ("CPSD Staff Report"). The redactions proposed by PG&E (*see* Exhibit A) are narrowly tailored and strike a careful balance between individuals' rights of privacy and the public's right to disclosure of public documents.

I. RIGHT OF PRIVACY AND SAFETY CONSIDERATIONS

The California Constitution guarantees an individual's right of privacy. Cal. Const., Art. I, § 1; *see also Hill v. National Collegiate Athletic Assn.* 7 Cal.4th 1, 15 (1994). And while the California Public Records Act ("CPRA") generally provides that "every person has a right to inspect any public record" (§ 6253(a)), it also contains express exceptions to that general rule, many of which are designed to protect private information, including "[p]ersonnel, medical, or similar files, the disclosure of which would constitute an unwarranted invasion of personal privacy." CPRA §6254(c). The CPRA also permits a public agency to withhold records if it can

show that based “on the facts of the particular case the public interest served by not disclosing the record clearly outweighs the public interest served by disclosure of the record.” CPRA §6255(a).

Here, the CPSD Staff Report contains previously-undisclosed names and identifying information of PG&E employees and third parties whose safety and privacy rights warrant protection. Additionally, as noted in the OII, the CPSD Staff Report attaches PG&E’s internal investigations and correspondence regarding its former employee, William Devereaux, which constitute part of Mr. Devereaux’s private personnel file.

A. Previously-Undisclosed Individual Names

PG&E is the sole Respondent in this investigation. Accordingly, PG&E requests that the individual identities of PG&E employees and third parties, whose names previously have not been publicly disclosed in connection with this OII, be redacted as shown in Exhibit A.

PG&E’s proposed redactions are limited in scope and based on careful consideration of the totality of the circumstances, including the Commission’s and PG&E’s obligations to maintain employee privacy and safety and the public’s right of access to public documents. The redactions do not include individuals whose names already have been publicly disclosed via media or other internet coverage related to the allegations in the OII. Moreover, PG&E’s proposed redactions do not affect the scope of the OII, nor conceal any of the communications, actions or conduct alleged in the CPSD Staff Report; the redactions target only specific personal identities and public disclosure of those personal identities, which are privacy-protected and not central to the adjudication of this investigation.

Further, given that the CPUC has complete, unredacted access to the CPSD Staff Report, there is no significant public interest in publicly disclosing employee and third party names.

Throughout the roll-out of PG&E's SmartMeter™ program, PG&E's employees, contractors and some customers have been subjected to escalating threats and particular threatened or actual acts of violence by anti-SmartMeter™ protestors. As discussed above, the California Public Records Act exempts from disclosure certain information where the public interest served by not disclosing the information clearly outweighs the public interest served by its disclosure. Cal. Gov. Code § 6255(a). Based on the scope of this OII, the history of hostility and risk of harm, the public interest in the safety of PG&E employees outweighs the public interest that would be served by public disclosure of individual names.

B. Mr. Deveraux's Personnel Records

As mentioned in the OII, the CPSD Staff Report also attaches PG&E's internal investigation memoranda and correspondence regarding Mr. Deveraux's actions while employed at PG&E. (*see*, CPSD Staff Report, Attachments 2, 5). These documents are part of Mr. Deveraux's official personnel file. As a general matter, personnel records are protected from public disclosure under Article I, Section I of the California Constitution. *See El Dorado Sav. & Loan v. Superior Court*, 190 Cal. App. 3d 344, 346 (1987) ("In the context of discovery of confidential information in personnel files, even when such information is directly relevant to litigation, discovery will not be permitted until a balancing of the compelling need for discovery against the fundamental right of privacy determines that disclosure is appropriate. And, even when the balance tips in favor of disclosure, constitutional concerns require a strict circumspection of the scope of the disclosure."); *Harding Lawson Assocs. v. Superior Court*, 10 Cal. App. 4th 7, 10 (1992) ("[T]he balance will favor privacy for confidential information in third party personnel files unless the litigant can show a compelling need for the particular documents and that the information cannot reasonably be obtained through depositions or from

nonconfidential sources.”). These protections are afforded to Mr. Deveraux directly, and PG&E (as his former employer) is not in a position to consent to public disclosure of Mr. Deveraux’s personnel records without his consent or waiver. Accordingly, as shown in Exhibit A, PG&E proposes that the Commission redact from public disclosure the entirety of Attachments 2 and 5 to the CPSD Staff Report.

II. CONCLUSION

Consistent with constitutional protections and considerations of safety, privacy and the public’s right of access, PG&E requests that the Administrative Law Judge approve and adopt the proposed redactions to the CPSD Staff Report contained in Exhibit A.

Respectfully submitted,

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May 21, 2012

EXHIBIT A



CALIFORNIA PUBLIC UTILITIES COMMISSION

CONSUMER PROTECTION & SAFETY DIVISION

INVESTIGATION REPORT

OF

**PACIFIC GAS & ELECTRIC COMPANY'S
VIOLATION OF PUBLIC UTILITIES CODE SECTION 451**

**BY CHRISTOPHER POSCHL
FEBRUARY 3, 2012**

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1 **I. SUMMARY**

2 The Consumer Protection and Safety Division (CPSD) of the California Public Utilities
3 Commission (Commission) conducted an investigation into the actions of Pacific Gas and
4 Electric Company’s (PG&E) Senior Director of SmartMeter, William Devereaux, relating to his
5 participation in online smart meter discussion groups. Based on evidence gathered during its
6 investigation, CPSD staff concludes, that PG&E violated Public Utilities (PU) § 451 in failing to
7 furnish just and reasonable service when Mr. Devereaux lied about his identity to infiltrate online
8 smart meter discussion groups in order to spy on their activities and discredit their views.

9 CPSD staff recommends that the Commission open an Order Instituting Investigation
10 (OII) into this alleged violation by PG&E and order PG&E to show cause why it should not be
11 penalized if the Commission finds PG&E violated PU Code § 451, or any other Commission
12 rule, law, or regulation.

13 **II. BACKGROUND**

14 In November 2010, CPSD staff commenced an investigation into Mr. Devereaux’s
15 alleged infiltration of an anti-smart meter discussion group and whether PG&E senior executives
16 knew and approved of Mr. Devereaux’s actions.

17 On November 9, 2010, the San Jose Mercury News, and other news sources, reported that
18 Mr. Devereaux had subscribed to at least one smart meter discussion group and admitted using
19 the name “Ralph” when he attempted to join the California EMF Coalition, a consumer advocacy
20 group that maintains a private, moderated online discussion forum for people concerned about
21 the possible health effects of electromagnetic fields (EMFs) generated by smart meters. Mr.
22 Devereaux admitted to the San Jose Mercury News, “As part of understanding what our
23 customers are thinking, we have been monitoring activity on the internet. I anonymously joined a
24 couple of anti-smart meter websites . . . We’re trying to understand the points of view of these
25 folks . . .”¹

26 PG&E conducted an internal investigation between November 9 and December 17, 2010.
27 Based on the evidence gathered from Mr. Devereaux’s PG&E-issued laptop and his internet
28 searches, PG&E concluded that:

¹ SJ Mercury News - PG&E suspends executive who infiltrated SmartMeter foes, Dana Hall, November 9, 2010, and other news sources reporting similar story. (**Attachment 1**)

- 1 1. Mr. Devereaux violated PG&E's Employee Code of Conduct as
2 well as the Company's Core Values and the Expectations of our
3 Leaders;
- 4 2. Mr. Devereaux was actively involved in intelligence gathering and
5 he performed this task using a false identity; and
- 6 3. Mr. Devereaux provided inappropriate comments and opinions on
7 at least four occasions while using a false identity.²

8
9 PG&E hired Mr. Devereaux as Senior Director for PG&E's SmartMeter³ Program in
10 March 2009. As Senior Director, Mr. Devereaux was responsible for all aspects of PG&E's
11 SmartMeter project including: SmartMeter Field Delivery, Customer Care Business Delivery,
12 Program Management Office, SmartMeter Field Delivery Solutions, Gas and Electric Metering
13 Services, and SmartMeter Change Management.⁴ Mr. Devereaux was the public face of the
14 SmartMeter Program for PG&E making 16 public appearances between October 2009 and
15 October 2010 in town and city meetings and at public forums for smart meters.⁵ Mr. Devereaux
16 served as a primary interface with the Commission regarding PG&E's SmartMeter project,
17 between July 2009 and November 2010, meeting with the Commission's Energy Division staff
18 on 13 occasions to brief Commission staff on SmartMeter project implementation status, smart
19 meter testing, billing and complaints, process improvements, and cyber security.⁶

20 Mr. Devereaux reported to [REDACTED] who reported to

21 [REDACTED] who reported to [REDACTED]

22 [REDACTED]⁷ Mr. Devereaux's role in the SmartMeter Program changed in August 2010 when his
23 boss [REDACTED] was hired to fill the newly created position of [REDACTED]

24 [REDACTED] Mr. Devereaux then became the Senior Director, Strategy Lead for the SmartMeter

² PG&E response to DR1, December 10, 2010, Attachment CPSD_001-01Supp01-1, page 2. (Attachment 2)

³ SmartMeter is PG&E's trademark name for PG&E's program to exchange legacy meters to wireless smart meters.

⁴ PG&E organization charts PG&E December 10, 2010 response to DR1 question # 5, Attachment CPSD_001-05-1, page 1 of 7, and Attachment CPSD_001-05-2, page 2 of 2. (Attachment 3)

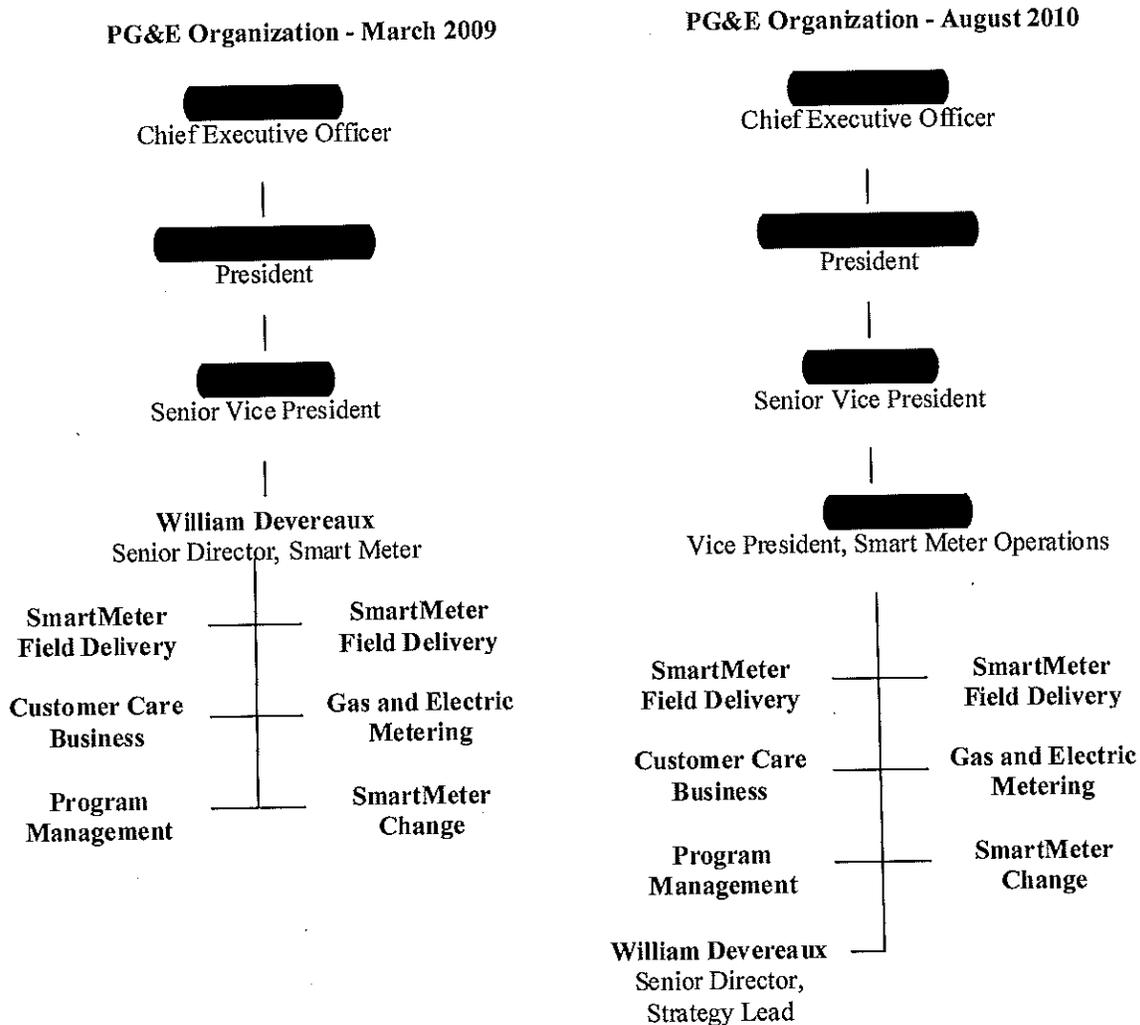
⁵ Public Appearances of William Devereaux Relating to the SmartMeter™ Program, PG&E December 10, 2010, response to DR1 question # 19, Attachment CPSD_001-19-1, page 1 of 1. (Attachment 4)

⁶ PG&E response to DR1, December 10, 2010, CPSD_001-17-1, page 1. (Attachment 6)

⁷ PG&E organization charts, PG&E December 10, 2010 response to DR1 question # 5, Attachment CPSD_001-05-1, page 1 of 7, and Attachment CPSD_001-05-2, page 2 of 2. (Attachment 3)

1 Program overseeing Business Delivery.⁸ Mr. Devereaux held this position until he resigned on
 2 November 10, 2010.² The chart below shows PG&E's change in organizational reporting in
 3 August 2010.

4 **Table 1. PG&E's Organizational Structure Before and After August 2010**



25 On November 16, 2010, CPSD sent a data request to PG&E to obtain information
 26 relating to Mr. Devereaux's monitoring of the anti-smart meter online consumer group. PG&E
 27 submitted its initial response to CPSD on December 10, 2010 and provided supplemental data
 28 request responses on January 12, 2011. CPSD requested further information on May 12, 2011
 29 and PG&E submitted its responses on May 27, 2011 and June 6, 2011.

⁸ Ibid (Attachment 3)

² PG&E response to DR1, December 10, 2010, CPSD_001-08-2, pg 3 of 7. (Attachment 5)

1 CPSD presents its findings, conclusions, and recommendations in this report based on
2 staff's analysis of all data responses provided by PG&E, PG&E's internal investigation, staff's
3 discussions with anti-smart meter group leaders, and other publicly available information.

4 **III. MR. DEVEREAUX LIED ABOUT HIS IDENTITY TO INFILTRATE**
5 **ONLINE SMART METER DISCUSSION GROUPS IN ORDER TO**
6 **DISCREDIT AND/OR INFLUENCE THOSE WITH VIEWS AGAINST**
7 **SMART METERS**

8 Mr. Devereaux used the alias Ralph Florea and e-mail address manasota99@gmail.com
9 to conceal his identity when posting comments on Stopsmartmeters.org, Onthelevelblog.com,
10 and SmartWarriorMarin Google group.¹⁰ He similarly attempted to infiltrate the EMF Safety
11 Coalition Google group but his deceit was uncovered by the moderator during the review of his
12 membership request.

13 **A. Stopsmartmeter.org and Onthelevelblog.com**

14 Joshua Hart is the Director of Stopsmartmeters.org, an advocacy, media outreach, and
15 direct-action organization founded in June 2010 that provides activism consultation and advice to
16 dozens of local groups who oppose wireless smart meters.¹¹ Onthelevelblog.com is Joshua
17 Hart's personal blog.

18 On July 17, 2010, Mr. Devereaux, using the alias Ralph Florea, posted the following on
19 Onthelevelblog under the topic 'How smart is brain cancer:'

20 *RF Health has been studied for decades with no evidence [of]*
21 *biological impacts. Get the real science here from independent*
22 *international scientists. Exposure to High Frequency*
23 *Electromagnetic Fields, Biological Effects and Health*
24 *Consequences (100 kHz-300 GHz) <http://www.icnirp.de/40.htm>.¹²*

25 On August 27, 2010, following a peaceful smart meter protest at PG&E's Capitola
26 Wellington yard, Ralph Florea (Mr. Devereaux) posted this comment on Stopsmartmeters.org
27 under the topic, 'We Shut Down PG&E Smart Meter Installation in Santa Cruz County Today!:'

28 *Good luck pulling that off the next time Josh, BTW, the rest of the*
29 *interphone study says there is no evidence of cell phone causing*
30 *brain cancer when used at normal levels. Smart meters don't even*

¹⁰ See e-mail from Josh Hart to CPSD staff, December 30, 2010, 11:20 AM, page 4. (Attachment 12)

¹¹ See URL: <http://stopsmartmeters.org/about/>, as of May 19, 2011. (Attachment 7)

¹² See URL: <http://onthelevelblog.com/2010/07/17/how-smart-is-brain-cancer/#comments>, as of May 19, 2011. (Attachment 8)

1 *come close to the RF levels of a cell phone. Get back on your bike*
2 *to chase ARCO issues.*¹³

3 **B. SmartWarriorMarin Google Group**

4 Mr. Hart started the SmartWarriorMarin group¹⁴ in June 2010 as a moderated blog site
5 hosted by Google. On or about September 10, 2010,¹⁵ under the pretense of being an activist
6 opposed to smart meters, Mr. Devereaux joined this group to collect intelligence about views
7 regarding smart meters for at least 2 months before he was banned from the group.¹⁶

8 Ralph Florea (Mr. Devereaux) sent this note via email to the SmartWarriorMarin group,
9 in response to a question from the group moderator asking for clarification on PG&E's warning
10 to pacemaker wearers to stay 6 inches away from the smart meter:

11 You could never get your pacemaker within 6 inches of the meter.
12 Plus FDA regs for pace makers say they have to be designed to not
13 be affected by low level RF.¹⁷

14 On September 18, 2010, Ralph Florea (Mr. Devereaux) sent an email to the entire
15 SmartWarriorMarin group attempting to discredit Mr. Hart's views on climate change:

16 . . . perhaps you can see the hypocrisy of your own arguments
17 Unsubstantiated claims about smart meter energy use . . .¹⁸
18

19 **A. Emf Safety Coalition Google Group**

20 Mr. Devereaux continued to infiltrate anti-smart meter online groups using his alias. On
21 November 4, 2010, Mr. Devereaux attempted to join the EMF Safety Coalition Google group.¹⁹
22 The EMF Safety Network is an online discussion group for county leaders concerned about
23 smart meters and their impact on health and safety. The EMF Safety Network was started in June
24 2010 and provides education about the health impacts associated with EMFs and radio frequency

¹³ See URL: <http://stopsmartmeters.org/2010/08/27/we-shut-down-pge-smart-meter-installation-in-santa-cruz-county-today/#comments>, page 3 of 8, as of October 20, 2011. (Attachment 9)

¹⁴ Online Google group comprised of PG&E customers who are concerned with the health effects ... of wireless smart meters, see <http://groups.google.com/group/SmartWarriorMarin/msg/1774f7821ddfdc03>. (Attachment 10)

¹⁵ Due to loss of documentation when Devereaux was banned, staff is using the first post to SmartWarriorMarin as a proxy for the date he joined the group.

¹⁶ See e-mail from Josh Hart to CPSD staff, May 11, 2011, 2:51 PM. (Attachment 11)

¹⁷ See e-mail from Josh Hart to CPSD staff, December 30, 2010, 11:20 AM, page 4. (Attachment 12)

¹⁸ See e-mail from Josh Hart to CPSD staff, December 30, 2010, 11:20 AM, page 5. (Attachment 12)

¹⁹ CA EMF Coalition is the overall anti-smart meter movement which includes the EMF Safety Network Google group.

1 radiation (RF) and offers resources for community activists such as the SmartWarriorMarin
2 group. The EMF Safety Network Google group is only accessible to members. Non-members
3 who try to view the site, see the following message:

4 "You must be signed in and a member of this group to view its
5 content. Contact [the]owner to join."²⁰
6

7 Mr. Devereaux used his alias to send an email to the moderator requesting to join the
8 EMF Safety Network group.²¹ Unbeknownst to him, the header of his email revealed his real
9 name "From: William Devereaux manasota99@gmail.com." The moderator of the group, Sandi
10 Maurer, responded to Mr. Devereaux's request to join with this email note:

11 Hello, Please let me know more about your interest in joining the CA
12 EMF Coalition. This discussion group has been set up for county leaders
13 focused on EMF, specifically RF Smart meters. Please include where you
14 live, what aspect of smart meter issue you are working on and how you
15 came to be involved in this issue. There may be a better group that I can
16 help connect you to, or you may be our next county lead. Please let me
17 know. Thanks, Sandi²²
18

19 Ralph Florea (Mr. Devereaux) replied via email:

20 Hi Sandi, Sorry for the delay in getting back to you, I've been travelling a
21 lot. I live in Oakland where Smart meters have been sweeping across
22 town and wanted to learn more about them and join the conversation to
23 see what I can do to help out here. Thanks, Ralph²³
24

25 Ms. Maurer, recognizing the name William Devereaux in the email header suspected that
26 "Ralph" had not been truthful about his identity and replied:

27 Hi, Aren't you the head of the Smart Meter program at PG&E? We'd love
28 your help! Can you help us obtain a Smart Meter moratorium ASAP?
29 People who are asking for meters not to be installed are being bullied,
30 signs on meters are being disregarded and the CPUC has received 2000
31 Smart Meter complaints from Aug 15-Oct 15. We need a moratorium

²⁰ See URL, <http://groups.google.com/group/emf-safety-network?lnk=srg&hl=en>, as of October 18, 2011.
(Attachment 13)

²¹ PG&E January 10, 2011, supplement to CPSD data request, Attachment CPSD_001-08Supp01-1, page
1 of 2. (Attachment 14)

²² PG&E January 10, 2011, supplement to CPSD data request, Attachment CPSD_001-08Supp01-1, page
1 of 2. (Attachment 14)

²³ Ibid (Attachment 14)

1 ASAP and the opportunity to be heard at the CPUC. Your help would be
2 invaluable. Thanks for contacting us. Sandi²⁴
3

4 Mr. Devereaux did not respond thereafter to Ms. Maurer. The fact that PG&E and the
5 EMF Safety Network were opposing parties in EMF Safety Network's Application 10-04-018,
6 an open proceeding at the Commission during this time, makes Mr. Devereaux's ruse to obtain
7 information from the group even more egregious.²⁵

8 It is clear that Mr. Devereaux lied about his identity to infiltrate the above mentioned
9 groups in order to discredit and/or influence those with views against PG&E's deployment of
10 smart meters. The deceitful manner in which he obtained and disseminated information
11 regarding a ratepayer-funded utility program is improper, unreasonable, and betrays the trust of
12 the consumers PG&E serves.

13 **IV. PG&E SENIOR MANGEMENT KNEW OF MR. DEVEREAUX'S DECEIT**
14 **AND FAILED TO STOP HIS INAPPROPRIATE BEHAVIOUR**

15 PG&E Senior Management knew of Mr. Devereaux's deceit. Mr. Devereaux forwarded
16 six copies of email messages he collected from private online smart meter discussion groups he
17 joined using his alias, Ralph Florea, to [REDACTED]

18 [REDACTED]
19 [REDACTED]
20 [REDACTED]
21 [REDACTED]

22 The table below shows the names of PG&E management and staff who received emails
23 from Mr. Devereaux containing information he obtained from his deceitful intelligence gathering
24 activities.

25
26
27
28
29
30

²⁴ Ibid (Attachment 14)

²⁵ See Application of EMF Safety Network for Modification of D.06-07-027 and D.09-03-026, April 6, 2010, asking the Commission to suspend PG&E's SmartMeter deployment due to alleged health effects. (Attachment 15)

1

TABLE 2. PG&E RECIPIENTS OF EMAILS FROM MR. DEVEREAUX

PG&E Email Recipients	# Emails	Dates of Emails Received
[REDACTED]	2	10/27/10 ²⁶ and 10/28/10 ²⁷
[REDACTED]	2	9/22/10 ²⁸
[REDACTED]	6	9/20/10 ²⁹ , 9/22/10 ³⁰ , 10/11/10 ³¹ , 10/27/10 ³² , 10/28/10 ³³ , and 11/4/10 ³⁴
[REDACTED]	3	9/20/10 ³⁵ , 9/22/10 ³⁶ , and 10/27/10 ³⁷
[REDACTED]	1	10/27/10 ³⁸
[REDACTED]	1	10/28/10 ³⁹
[REDACTED]	1	11/4/10 ⁴⁰

2

3 On six occasions between September and November 2010 PG&E senior management
4 failed to stop Mr. Devereaux's deceitful activities. Senior management's failure to act leads staff
5 to conclude that they either condoned or approved of Mr. Devereaux's inappropriate behavior.

²⁶ PG&E DR1 response, December 10, 2010, CPSD_001-13-1, page 250 of 309. (Attachment 19)

²⁷ PG&E DR1 response, December 10, 2010, CPSD_001-13-1, page 259 of 309. (Attachment 20)

²⁸ PG&E DR1 response, December 10, 2010, CPSD_001-13-1, page 94 of 309. (Attachment 17)

²⁹ PG&E DR1 response, December 10, 2010, CPSD_001-13-1, page 66 of 309. (Attachment 16)

³⁰ PG&E DR1 response, December 10, 2010, CPSD_001-13-1, page 94 of 309. (Attachment 17)

³¹ PG&E DR1 response, December 10, 2010, CPSD_001-13-1, page 169 of 309. (Attachment 18)

³² PG&E DR1 response, December 10, 2010, CPSD_001-13-1, page 250 of 309. (Attachment 19)

³³ PG&E DR1 response, December 10, 2010, CPSD_001-13-1, page 259 of 309. (Attachment 20)

³⁴ PG&E DR1 response, December 10, 2010, CPSD_001-13-1, page 307 of 309. (Attachment 21)

³⁵ PG&E DR1 response, December 10, 2010, CPSD_001-13-1, page 66 of 309. (Attachment 16)

³⁶ PG&E DR1 response, December 10, 2010, CPSD_001-13-1, page 94 of 309. (Attachment 17)

³⁷ PG&E DR1 response, December 10, 2010, CPSD_001-13-1, page 250 of 309. (Attachment 19)

³⁸ Ibid (Attachment 18)

³⁹ PG&E DR1 response, December 10, 2010, CPSD_001-13-1, page 259 of 309. (Attachment 20)

⁴⁰ PG&E DR1 response, December 10, 2010, CPSD_001-13-1, page 307 of 309. (Attachment 21)

1 PG&E fostered a culture of inappropriate interaction with consumer groups opposed to smart
2 meters. PG&E lost the public's trust when one of its Senior Directors, William Devereaux, was
3 caught in the act of deceit by using a false identity to join the EMF Safety Network. CPSD
4 believes that PG&E, based on Mr. Devereaux's actions, the failure of senior management to
5 detect and stop his behavior and/or senior management's fostering of such behavior, failed to
6 provide "just and reasonable" service to its customers and as such violated PU Code § 451. Only
7 after the moderator of the discussion group discovered Mr. Devereaux's deceit and only after the
8 entire matter was made known to the public, did PG&E take actions to stop his activities.

9 PG&E initiated an internal investigation on November 9, 2010.⁴¹ Mr. Devereaux was
10 interviewed by PG&E on November 9, 2010. Mr. Devereaux resigned the next day on
11 November 10, 2010.⁴² PG&E completed its internal investigation on December 17, 2010. Based
12 on the evidence gathered from Mr. Devereaux's PG&E-issued laptop and his internet searches,
13 PG&E concluded that:

- 14 1. Mr. Devereaux violated PG&E's Employee Code of Conduct as
15 well as the Company's Core Values and the Expectations of our
16 Leaders;
- 17 2. Mr. Devereaux was actively involved in intelligence gathering and
18 he performed this task using a false identity; and
- 19 3. Mr. Devereaux provided inappropriate comments and opinions on
20 at least four occasions while using a false identity.⁴³

21

22 **V. PG&E FAILED TO COMPLY WITH PUBLIC UTILITIES CODE § 451.**

23

24 PU Code § 451 states that every public utility shall furnish and maintain such adequate,
25 efficient, just, and reasonable service, instrumentalities, equipment, and facilities, including
26 telephone facilities, as defined in Section 54.1 of the Civil Code, as are necessary to promote the
27 safety, health, comfort, and convenience of its patrons, employees, and the public. (Emphasis
28 added.) Mr. Devereaux's actions on behalf of PG&E violated PG&E's obligation to provide just
29 and reasonable service to its customers.

⁴¹ Ibid (Attachment 2)

⁴² PG&E response to DR1, December 10, 2010, CPSD_001-08-2, page 3 of 7. (Attachment 5)

⁴³ PG&E response to DR1, December 10, 2010, Attachment CPSD_001-01-1, page 2 of 10.
(Attachment 2)

1 PU Code §2109 states, [. . .] the act, omission, or failure of any officer, agent, or
2 employee of any public utility, acting within the scope of his official duties or employment, shall
3 in every case be the act, omission, or failure of such public utility. Mr. Devereaux's actions
4 toward anti-smart meter groups were directly related to the scope of his employment and
5 therefore, pursuant to PU Code §2109, are considered the acts of PG&E. Senior management
6 knew of his deceit and either approved or failed to stop his inappropriate behavior. PG&E
7 management acted, but only after Mr. Devereaux's deceitful acts were exposed.

8 **VI. RECOMMENDATION**

9 CPSD recommends that the Commission open an OII into PG&E's alleged failure to
10 comply with PU Code § 451 as presented in this investigative report. CPSD further recommends
11 the Commission order PG&E to show cause why it should not be penalized if the Commission
12 finds PG&E violated PU Code § 451 , or any other Commission rule, law, or regulation.

1 VII. INDEX OF ATTACHMENTS

1.	San Jose Mercury News and other news sources on November 9, 2010 reporting on PG&E Devereaux.
2.	PG&E's Corporate Security December 17, 2010 investigation memo to [REDACTED].
3.	PG&E organization charts.
4.	Public appearances relating to smart meter program of Mr. Devereaux.
5.	Mr. Devereaux November 9, 2010, resignation email.
6.	PG&E Mr. Devereaux meetings with CPUC staff.
7.	Stopsmartmeters.org.
8.	Ralph Florea (Mr. Devereaux) comment to ontheleveblog.com on July 17, 2010.
9.	Ralph Florea (Mr. Devereaux) comment to stopsmartmeters.org on August 27, 2010.
10.	SmartWarriorMarin Google group sign in webpage.
11.	May 11, 2010 e-mail from Mr. Hart stating that Mr. Devereaux misrepresented himself to gain access to the SmartWarriorMarin Google group.
12.	December 30, 2010, e-mail from Mr. Hart, containing Mr. Devereaux's e-mails to SmartWarriorMarin Google group members.
13.	EMF Safety Network Google group sign in webpage.
14.	November 9, 2010 e-mail exchange where EMF Network moderator discovers William Devereaux used alias, Ralph Florea, to attempt to join discussion group.
15.	April 6, 2010 application of EMF Safety Network for modification of D.06-07-027 and D.09-03-026.
16.	Mr. Devereaux September 20, 2010 e-mail from SmartWarriorMarin private Google group.
17.	Mr. Devereaux September 22, 2010 e-mail forwarded from private online smartmeters group.
18.	Mr. Devereaux October 11, 2010 e-mail request to PG&E's public relations firm to add the private SmartWarriorMarin Google group to its list of what it monitors.
19.	Mr. Devereaux October 27, 2010 e-mail from SmartWarriorMarin private Google group.
20.	Mr. Devereaux October 28, 2010 e-mail from SmartWarriorMarin private Google group.
21.	Mr. Devereaux November 4, 2010 e-mail from California EMF Safety Coalition private Google group.

2



CALIFORNIA PUBLIC UTILITIES COMMISSION

CONSUMER PROTECTION & SAFETY DIVISION

ATTACHMENTS TO

INVESTIGATION REPORT

OF

**PACIFIC GAS & ELECTRIC COMPANY'S
VIOLATION OF PUBLIC UTILITIES CODE 451**

CONFIDENTIAL VERSION

**BY CHRISTOPHER POSCHL
FEBRUARY 3, 2012**

ATTACHMENT 1

[REDACTED]
From: [REDACTED]
Sent: Wednesday, November 10, 2010 3:06 PM
To: [REDACTED]
Subject: FW: William Devereaux

Linda

From: [REDACTED]
Sent: Wednesday, November 10, 2010 2:38 PM
To: [REDACTED]
Subject: FW: William Devereaux

let me know who we have for this. Then, please schedule a meeting for Friday to discuss the directive from [REDACTED]

From: [REDACTED]
Sent: Wednesday, November 10, 2010 2:36 PM
To: [REDACTED]
Subject: William Devereaux

[REDACTED] - You have no doubt seen the press reports regarding Mr Devereaux's attempt to infiltrate an online group of smart meter opponenets. If not, I've attached them below. [REDACTED] has asked that we look into this matter to see wheher the "several weeks of monitoring" allegedly perpetrated by Mr Devereaux has resulted in any violations of Rule 1.1. [REDACTED] would like us to send a data request to PG&E. I'd be happy to discuss the scope of that request with you. Thanks.

[REDACTED]

SJ Mercury News - PG&E suspends executive who infiltrated SmartMeter foes

By Dana Hull, Nov 9

PG&E on Tuesday placed William Devereaux, the senior director of the utility's SmartMeter program, on paid suspension and launched an internal investigation into his efforts to infiltrate an online group of customers opposed to SmartMeters because of health concerns.

Devereaux admitted Monday that he tried to join one online group under a false name -- Ralph -- and had subscribed to at least one other discussion group critical of PG&E.

"We do not at all condone this type of behavior," PG&E spokesman Jeff Smith said. "It is not in keeping with PG&E's core values of honesty and transparency. We learned of this late yesterday and placed the employee on paid suspension. We immediately started an investigation and will complete it as quickly as we can."

Consumer activists said the larger issue is the ongoing installation of SmartMeters amid a widespread customer revolt.

"William Devereaux is just the tip of the iceberg of deceit and lies coming from PG&E," said Joshua Hart, a Scotts Valley activist with the group Stop Smart Meters. "What they really need to do is to suspend the dumb meter program and come clean about the health damage that their meters are inflicting on California families."

Utility companies across the country are installing so-called smart meters, which use embedded software to record electric use in hourly and daily increments and are a key feature of the "smart" electric grid. PG&E has installed about 7 million of its SmartMeters throughout its vast Northern California territory and is on track to have 10 million in place by 2012.

But PG&E's rollout of the meters has been far from smooth. Consumers in Bakersfield and elsewhere complained that the meters caused wild spikes in their bills and that PG&E was ignoring their concerns. An independent study ordered by state regulators found nothing wrong with the meters' technology but berated PG&E for poor customer service.

In recent months, as SmartMeters have increasingly been installed in counties such as Marin, Sonoma and Santa Cruz, health issues have come to the forefront because of fears of the electromagnetic field, or EMF, the meters produce. Several communities, including San Francisco, Santa Cruz and several in Marin and Sonoma counties, have demanded a moratorium on SmartMeter installations, to no avail.

To date, few credible scientific studies have focused on the possible health effects of smart meters. Bay Area activists want state regulators to ban further smart meter installations until more studies are done.

A California Public Utilities Commission spokesperson said Tuesday that the agency has received 1,004 e-mails and several hundred letters about SmartMeters and EMF, mostly from utility customers in Northern California.

Devereaux was in many ways the public face of PG&E's SmartMeter program. He signed letters to PG&E customers informing them that SmartMeters were about to be installed in their neighborhoods and attended several SmartMeter forums.

Last week, he tried to join the California EMF Coalition, which maintains a private, moderated online discussion group for people concerned about electromagnetic fields. Devereaux tried to join the group using a Gmail address and the name "Ralph," but his e-mail revealed his real name. Activists say he also posted at least two comments to another online discussion forum, SmartWarriorMarin.

Devereaux joined PG&E in March 2009 after 21 years at Accenture, a management consulting company.

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SF Chronicle - PG&E suspends exec who used alias in online group

By [David R. Baker](#), Nov 10

SAN FRANCISCO -- A Pacific Gas and Electric Co. executive caught using a fake name when trying to join an online discussion group of people opposed to the utility's SmartMeters has been placed on indefinite paid suspension, the company reported Tuesday.

William Devereaux, senior director of the \$2.2 billion SmartMeter program, admitted Monday to using an alias in an attempt to join a group dedicated to stopping the installation of the wireless electricity and gas meters.

PG&E spokesman Jeff Smith said the company only learned of Devereaux's actions Monday. The company promptly began an investigation to determine whether other PG&E employees tried to infiltrate similar online groups, Smith said.

"We do not at all condone this kind of behavior," Smith said. "It is not in keeping with PG&E's core values of honesty and transparency."

PG&E, based in San Francisco, has installed 7.1 million meters across Central and Northern California. But many customers have blamed the devices for sudden spikes in their monthly bills. Others have questioned whether radio-frequency radiation from the meters could pose a health hazard.

Devereaux was one of several PG&E executives who often appeared in public to rebut those accusations. But last week he tried to join an online discussion group of people concerned about the possible health effects of electromagnetic radiation and SmartMeters. When the group's moderator asked him to supply some personal information before she added him to the group, he wrote back using the name "Ralph." His real name, however, appeared next to his e-mail address.

In an interview with The Chronicle on Monday, Devereaux apologized for what he called "a mistake" and said he had merely been trying to better understand the opinions of SmartMeter opponents.

"The company needs to do a lot more than simply suspend their senior director of the SmartMeter program with pay," said Joshua Hart, with the group Stop Smart Meters. "They need to suspend any further installation of SmartMeters pending a full and impartial state investigation of health impacts."

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New York Times - Utility Official Suspended for an E-Mail Masquerade

By [Felicity Barringer](#), Nov 10

SAN FRANCISCO — A Pacific Gas and Electric executive has been suspended with pay for using a fake name to join an online discussion organized by opponents of so-called smart meters, the utility company said on Tuesday.

In an e-mail last week, the executive, William Devereaux, wrote that he wanted "to see what I can do to help" opponents of the meters, which send electronic signals about energy consumption from homes to a central monitoring station. Mr. Devereaux is the senior director of PG&E's SmartMeter Program.

Although his message was signed "Ralph," his e-mail server betrayed him, identifying him by his real name. Sandi Maurer, the moderator of an opposition group, the California EMF Safety Network, immediately wrote back: "Hi, aren't you the head of the Smart Meter program at PG&E? We'd love your help! Can you help us obtain a Smart Meter moratorium ASAP?"

Jeff Smith, a spokesman for the utility company, said Mr. Devereaux had been suspended with pay pending the outcome of an investigation. "We do not at all condone this kind of behavior," he said. "It is not in keeping with PG&E's core values of honesty and transparency."

Mr. Smith said Mr. Devereaux would make no comment. But in interviews with The San Francisco Chronicle and The San Jose Mercury News, Mr. Devereaux confirmed that he had sent the e-mail message and said it was a "mistake." He said he had been monitoring online exchanges among smart-meter opponents for weeks "to better understand their concerns."

It was a public relations setback for PG&E, one of the California utilities that have been installing the digital meters in Northern and Central California. The goal is to create a more flexible electricity grid that can respond to fluctuations in demand across the region and the country.

Opponents have argued that the meters inflate electric bills, emit harmful electromagnetic radiation and reflect encroaching Big Brotherism.

Mr. Devereaux's ruse was quickly denounced by groups that oppose smart meters. "This is a devious act for someone trying to undermine legitimate concerns about the health impact of radio frequency exposure," said Joshua Hart, a leader of the group Stop Smart Meters.

Ellen Marks, 58, of Lafayette, Calif., a smart-meter opponent who blames cellphone use for her husband's brain cancer, said: "It's absolutely outrageous and despicable. We've been honest. We brought all our issues to the table. He didn't have to do this."

And it apparently was not the first time. On Sept. 18, someone using the same e-mail address submitted a comment to a discussion group called SmartWarriorMarin.

It criticized "the hypocrisy of your own arguments as you pick and chose yourself about the science regarding rf, make unsubstantiated claims about smart meter energy use, and make completely irresponsible allegations trying to link smart meters to the tragedy of San Bruno." (The abbreviation "rf" stands for radio frequency emissions. The San Bruno reference concerned the explosion of a PG&E gas line in San Bruno, Calif., that killed eight people in September and destroyed or damaged more than 50 homes; the blast has not been linked to the use of smart meters.)

The argument that radiation from devices like cellphones or smart meters can cause health problems has generally been greeted skeptically in scientific circles.

But in the Bay Area those concerns are taken seriously. This summer, the San Francisco Board of Supervisors tentatively approved a measure requiring cellphone makers to tell customers how much radiation their devices emit.

Homes in the Bay Area were among the first to get smart meters. The utility has installed 6.5 million of them over the last three years.

Early critics argued that the devices were inflating their bills. A contractor's report that the utility submitted to regulators two months ago concluded that the meters' readings were accurate.

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Bay Citizen - PG&E Suspends Exec Over SmartMeter Spying

By [John Upton](#), Nov 9

Pacific Gas & Electric announced that it placed an executive on paid suspension while it investigates his admitted efforts to surreptitiously infiltrate a community of activists.

William Devereaux, senior director of PG&E's SmartMeter program, admitted to multiple news outlets that he used a fake name Thursday in an effort to join an online discussion group of SmartMeter opponents.

Some PG&E customers oppose SmartMeters, saying they give inaccurate readings, emit harmful electromagnetic radiation and provide the company with too much power to monitor and change the amount of electricity that they use.

"I live in Oakland where Smart meters have been sweeping across town and wanted to learn more about them and join the conversation to see what I can do to help out here," Devereaux wrote to an opponent, signing his name as "Ralph."

But Devereaux was sloppy, and he left his real name on the e-mail, which the activists recognized.

"I anonymously joined a couple of anti-SmartMeter websites in the spirit of understanding what they are thinking," Devereaux told the San Jose Mercury News. "We're trying to understand the points of view of these folks. The intent was to better understand what was behind much of the resistance."

PG&E spokesman Jeff Smith told The Bay Citizen on Tuesday afternoon that the company doesn't condone such behaviour.

"We placed the employee on paid suspension and immediately started an investigation," Smith said, reading from a prepared statement.

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Santa Rosa Press Democrat - PG&E exec suspended

By [Derek Moore](#), Nov 9

A PG&E executive whose attempt to infiltrate a group opposed to the utility's SmartMeter program was suspended Tuesday as the company scrambled to contain yet another public relations disaster related to its controversial meter program.

The subterfuge was discovered by Sandi Maurer, a Sebastopol resident and founder of the EMF Safety Network, when she received a request from a person who wanted to join an online forum dedicated to anti-meter activists statewide.

William Devereaux, who oversees the utility's \$2.2 billion SmartMeter program, admitted in interviews with reporters that he used a fake identity to try and gain access to the forum.

The executive's explanation, that he was only trying to learn more about the group's opposition to the meters, was widely criticized Tuesday, including by PG&E, which suspended Devereaux and launched an internal investigation.

"We do not at all condone this kind of behavior. It is not in keeping with PG&E's core values of honesty and transparency," the company said in a statement.

The San Francisco-based utility would not make Devereaux available to answer questions on Tuesday.

PG&E's SmartMeter program has generated significant controversy, including on the North Coast, where the concerns mainly center on the perceived health risks related to the electromagnetic radiation emitted by the devices, which send signals showing gas and electricity use.

Maurer said that after receiving the inquiry to join the online discussion, she asked for additional information and the person wrote back:

"Hi Sandi,

Sorry for the delay in getting back to you, I've been traveling a lot.

I live in Oakland where Smart meters have been sweeping across town and wanted to learn more about them and join the conversation to see what I can do to help out here.

Thanks,

Ralph"

Maurer, who had met Devereaux at a Sebastopol forum on the meters, recognized him as the actual author of the message, as his name appeared next to his e-mail address.

She wrote back:

"Hi,

Aren't you the head of the Smart Meter program at PG&E? We'd love your help!"

Activists also suspect that Devereaux used the same e-mail address to subscribe to a Marin County forum and that he used information there to thwart an anti-meter protest on Oct. 28 in Rohnert Park.

About 20 Safety Network members showed up that morning at the Commerce Boulevard headquarters of Wellington Energy, which supplies crews for meter installation, only to find the facility deserted.

Asked about that on Tuesday, PG&E spokesman Jeff Smith said, "I wouldn't want to elaborate beyond what I already provided to you."

Activists contend that Devereaux's suspected infiltration of the organization's forum discussions, which they went public with this week, is proof of rampant deception on the part of PG&E and its SmartMeter program.

"It's symbolic of what PG&E has become, which is deceptive and untrustworthy," Maurer said Tuesday. "PG&E cannot and should not be trusted to provide accurate facts about radiation emissions or about the health and environmental impacts of SmartMeters."

She and other activists renewed their calls for PG&E to stop installing the meters until more research is done into whether the devices heighten the risk of medical ailments ranging from headaches to cancer.

About 7.1 million gas and electric meters have been rolled out in central and Northern California by PG&E, with about a half-million scheduled for installation in Sonoma County. The company considers the devices critical to establishing a more efficient and environmentally friendly "smart grid."

A state-sponsored investigation concluded in September that the devices are largely accurate, but it did not address health concerns.

The study also slammed PG&E for poor customer service, saying the company had failed to adequately explain how the meters work or to address complaints that the devices were responsible for higher utility bills.

Devereaux's actions clearly were unethical from a business standpoint, according to Tom White, director of Loyola Marymount University's Center for Ethics and Business.

White pointed out that the first priority listed on PG&E's corporate mission statement is to "act with integrity and communicate honestly and openly."

"From an ethical perspective, there's not a lot of room for debate here," White said. "The director lied in an attempt to deceive people in order to get access to the forum."

White called Devereaux's explanation for his actions "disingenuous," saying that if the executive really wanted to know what people were thinking he could have just asked them.

"It's also worth mentioning that this executive showed poor judgment in protecting PG&E's interests," White said. "Trust between PG&E and its customers is critical — and behavior like this only undermines that."

But whether Devereaux's ruse is evidence of widespread deceit within PG&E is still a matter of debate.

"We have no way of knowing," said Mindy Spatt, spokeswoman for The Utility Reform Network, a consumer advocacy group. "What we do know is that this sort of thing makes management look very untrustworthy, at best. Anyone who is wondering whether they can trust PG&E, what are they going to think after this?"

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ATTACHMENT 2

REDACTED

ATTACHMENT 3

**PACIFIC GAS AND ELECTRIC COMPANY
CPSD SmartMeter™ Inquiry
Data Response**

PG&E Data Request No.:	CPSD_001-05		
PG&E File Name:	SmartMeterInquiry_DR_CPSD_001-Q05		
Request Date:	November 16, 2010	Requester DR No.:	001
Date Sent:	December 10, 2010	Requesting Party:	CPSD
PG&E Witness:		Requester:	Christopher W. Poschl

QUESTION 5

Provide organizational chart for Mr. Devereaux's SmartMeter Group including the reporting structure for Mr. Devereaux.

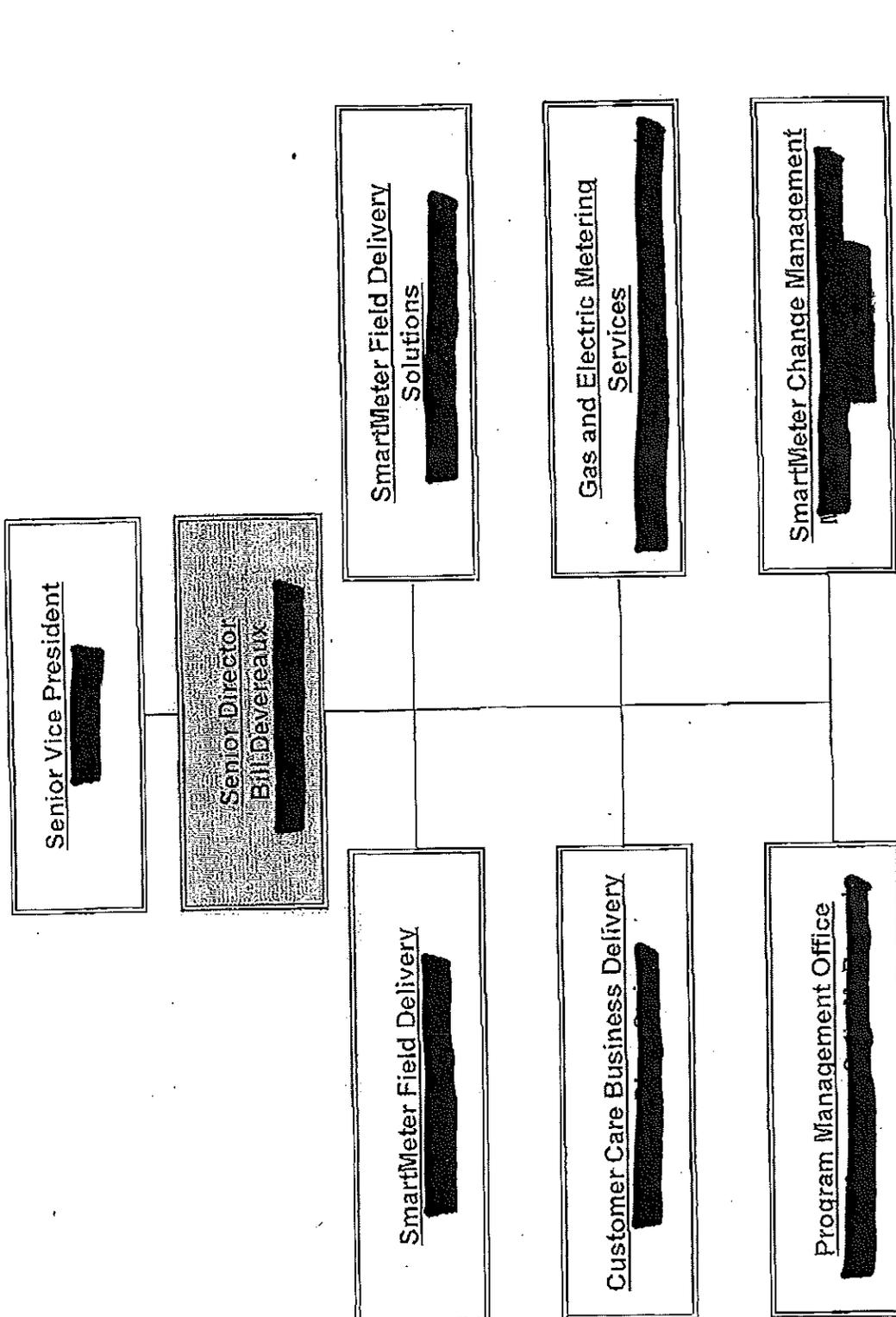
ANSWER 5

PG&E's SmartMeter™ organizational structure changed following the appointment of Gregory Kiraly to the position of Vice President SmartMeter™ Operations on August 23, 2010. Hence, two organization charts are provided:

- Attachment CPSD_001-05-1 is an organization chart representative of the period preceding the creation of the Vice President SmartMeter™ Operations position, when William Devereaux reported directly to the Customer Care Senior Vice President, [REDACTED]
- Attachment CPSD_001-05-2 is an organization chart representative of the period following the creation of the Vice President SmartMeter™ Operations position, but preceding Mr. Devereaux's resignation.

Please note that documents produced in response to this request contain confidential information and are being provided subject to Section 583 of the California Public Utilities Code.

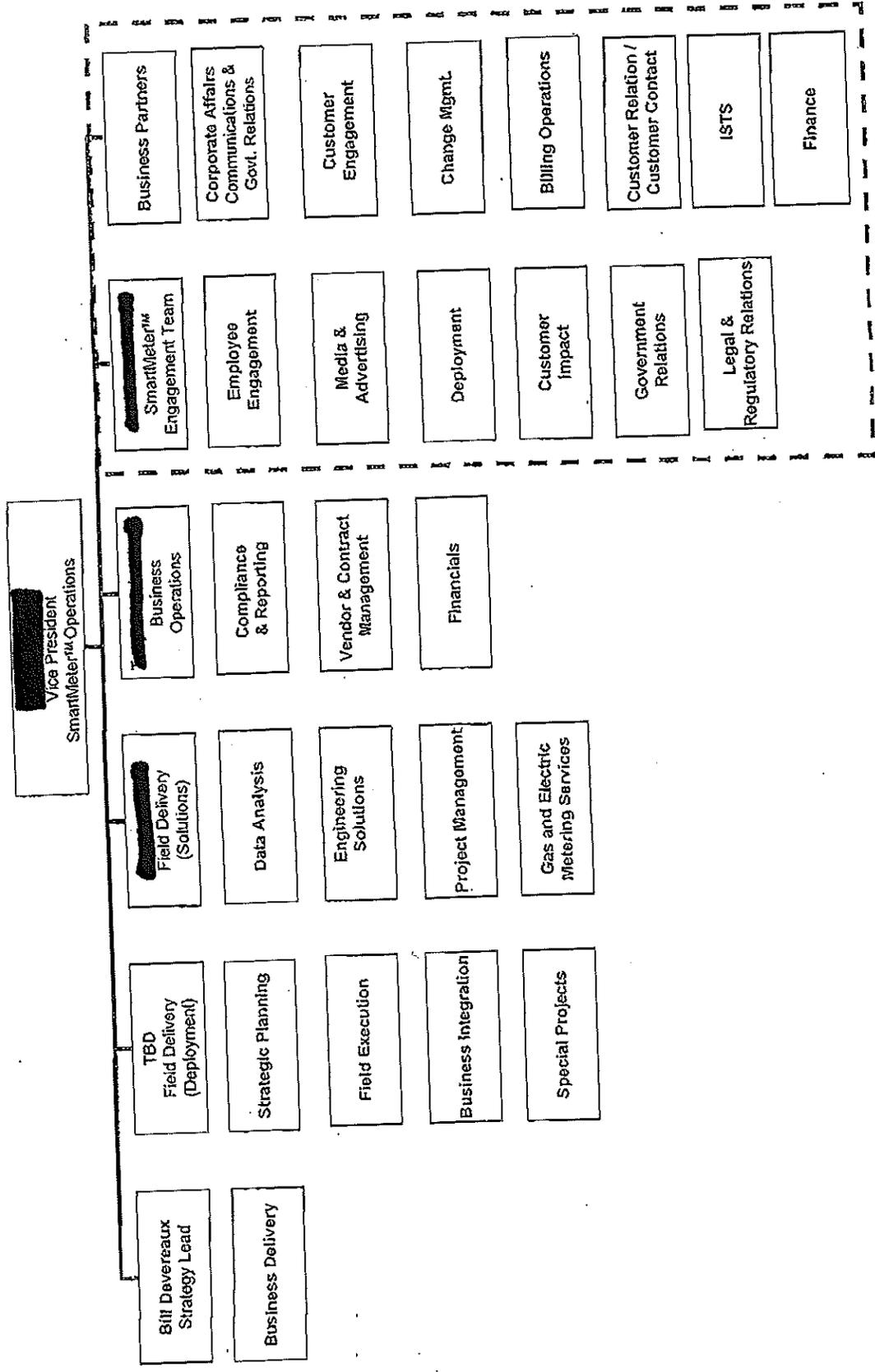
P&E
Smart



August 3, 2010

1

SmartMeter™ Organization



ATTACHMENT 4

Attachment CPSD_001-19-1

Pacific Gas and Electric Company

Public Appearances of William Devereaux Relating to the SmartMeter™ Program

July 2009 To November 2010

Date	Location
10/5/09	Town Hall Meeting - Kern County Board of Supervisors' Chambers
4/27/10	Sebastopol Open House, Sebastopol Veterans Memorial Building, 282 High Street, Sebastopol
6/21/10	Piedmont City Council Meeting
6/29/10	Berkeley City Council Meeting
7/6/10	Berkeley City Council Meeting
7/7/10	Scotts Valley City Council Meeting
7/14/10	Fairfax Town Council Meeting
7/22/10	Capitola City Council Meeting
8/4/10	Fairfax Town Council Meeting
8/25/10	Marin Energy Authority Technical Committee
9/8/10	Fairfax Open House, Fairfax Community Church, 2398 Sir Francis Drake Blvd, Fairfax
9/14/10	San Anselmo City Council Meeting
09/28/10	Salinas City Council Meeting
9/29/10	Fairfax Special Community Meeting, Fairfax Women's Club
10/05/10	Marina City Council Meeting
10/26/10	Santa Rosa Customer Advisory Meeting, Santa Rosa Local Office, 111 Stony Circle

ATTACHMENT 5

REDACTED

ATTACHMENT 6

Attachment CPSD_001-17-1
Pacific Gas and Electric Company
Meetings Attended and Public Appearances of William Devereaux at the CPUC Relating to the SmartMeter™ Program
July 2009 To November 2010

Date	Meeting or Appearance	Attendees	Presentation Y/N	Minutes Y/N
7/23/09	SmartMeter Program Quarterly Report Review	Bill Devereaux, Jim Meadows, Alok Gupta, Bruce Kaneshiro, Steve Roscow, Chris Danforth	Y	N
10/26/09	SmartMeter Program Quarterly Report Review	Bill Devereaux, Jim Meadows, Alok Gupta, Bruce Kaneshiro, Steve Roscow, Chris Danforth	Y	N
11/3/09	Meter Testing	Bill Devereaux, Jim Meadows, Alok Gupta, Bruce Kaneshiro, Steve Roscow, Chris Danforth, Natalie Walsh	Y	N
1/5/10	SmartMeter Program Quarterly Report Review	Bill Devereaux, Jim Meadows, Karen Forsgard, Lavern Michell, Lena Lopez, Alok Gupta, Bruce Kaneshiro, Steve Roscow, Chris Danforth, Natalie Walsh, Marzia Zafar (possible other CPUC attendees)	Y	N
4/6/10	SmartMeter™ Program Overview	See Minutes	Y	Y
4/6/10	High Level Systems Overview	See Minutes	Y	Y
4/7/10	SmartMeter Assessment	See Minutes	Y	Y
5/3/10	SmartMeter Maintenance Update	Bill Devereaux, Jim Meadows, Reza Jenab, Ed Padrones, Jennifer Andrews, Mark Breitbart (The Structure Group), Alok Gupta, Stacey Wood, John Burke, John Discher, Kristen Thorvig, Carl Bulz	Y	N
5/5/10	ISTS Systems Overview	Bill Devereaux, Jim Meadows, Brian Abrahamson, Chris Vana, John Warnock, D. Reeves, David Hubbard, Mark Breitbart, Alok Gupta, Stacey Wood, John Burke, John Discher, Kristen Thorvig, Carl Bulz, Reza Jenab	Y	N
5/21/10	Billing and Complaints	Bill Devereaux, Jim Meadows, Albert Torres, Suzy Miller, Suzy, Chris Vana, Reza Jenab, Lavern Mitchell, John Warnock, D. Reeves, Mark Breitbart, Alok Gupta, Stacey Wood, John Burke, John Discher, Kristen Thorvig, Carl Bulz	Y	N
6/23/10	Cyber-Security Discussion 1	Bill Devereaux, Jim Meadows, Chris Vana, Brian Abrahamson, The Structure Group, Alok Gupta (Assumed Attendees, others not captured)	N	N
6/29/10	Cyber-Security Discussion 2	Bill Devereaux, Jim Meadows, Chris Vana, Brian Abrahamson, The Structure Group, Alok Gupta (Assumed Attendees, others not captured)	N	N

Attachment CPSD_001-17-1
Pacific Gas and Electric Company
Meetings Attended and Public Appearances of William Devereaux at the CPUC Relating to the SmartMeter™ Program
July 2009 To November 2010

Date	Meeting or Appearance	Attendees	Presentation Y/N	Minutes Y/N
7/15/10	Process Improvements	Bill Devereaux, Jim Meadows, Albert Torres, Suzy Miller, Suzy, Chris Vana, Reza Jenab, Lavern Mitchell, John Wamock, D. Reeves, Mark Breitbart, Aloke Gupta, Stacey Wood, John Burke, John Discher, Kristen Thorvig, Carl Butz	Y	N
7/21/10	Cyber-Security Discussion 3	Bill Devereaux, Chris Vana, Brian Abrahamson, The Structure Group, Aloke Gupta	N	N
8/24/10	IRF Presentation at CPUC	Bill Devereaux, Sid Diez, Michael Herz, K. Heffets, Cliff Gleicher (Other CPUC attendees not captured)	Y	N
10/5/10	Technology Assessment Panel (TAP) - Session 1	See Minutes	Y	Y
11/3/10	Technology Assessment Panel (TAP) - Session 2	See Minutes	Y	Y

ATTACHMENT 7

Stop Smart Meters!

Fighting for your health, privacy, and safety

About

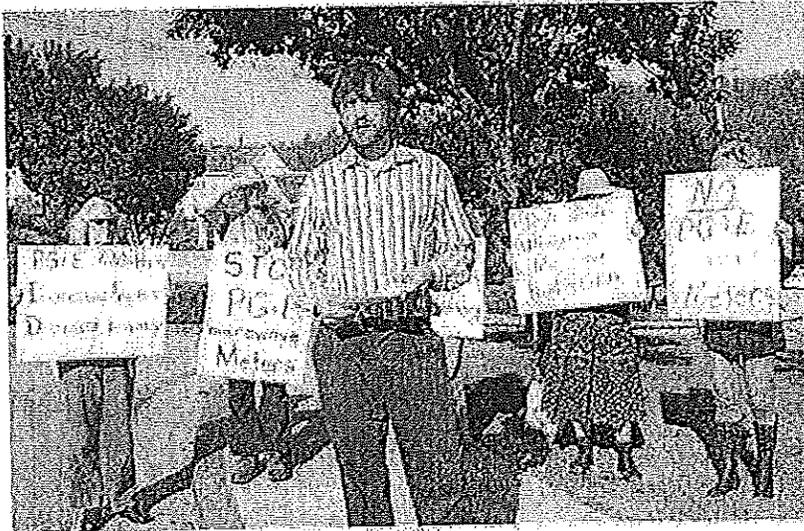


photo courtesy <http://www.pressbanner.com>

What is Stop Smart Meters!?

Growing out of the grassroots group Scotts Valley Neighbors Against Smart Meters in 2010, Stop Smart Meters! has now evolved into an advocacy, media outreach, and providing activism consultation and advice to dozens of local groups sprouting a 'smart' meter assault.

The smart meter debacle is a huge threat to our health, safety, privacy, and well-being and a teachable moment about the dangers of wireless technology, corporate greed, and a looming climate catastrophe. With your help, we can work toward a truly sustainable energy system, and new wireless standards that will put human and environmental health first.

'smart' meter fight has brought about new, unlikely political alliances. We plan for the battles to come.

To join Stop Smart Meters! and receive our monthly e-mail bulletin, please e-mail info@stopsmartmeters.org

Volunteer and media inquiries, please e-mail [info\[at\]stopsmartmeters\[dot\]org](mailto:info@stopsmartmeters.org)

Donations are gratefully received and will contribute to our work toward EMF a

About the Director

Joshua Hart is Director of Stop Smart Meters! He has worked in the energy industry, environmental advocate, and freelance journalist. He obtained his MSc in Transport from Bristol in 2008, and completed research entitled Driven to Excess, presenting the impact of car traffic on local residents. The research was covered in over 100 international media outlets including BBC, the Guardian, Tehran Times, and the Daily Mail.

His writing has appeared in Survivor Magazine, Walk Magazine, Make Magazine and his most recent anthology Flightless: Incredible Journeys without Leaving the Ground.

 TWEET THIS  FACEBOOK

25 Responses to About

MD says:

September 4, 2010 at 5:49 am



Ok, so everyone who thinks smart meters are "overcharging" can go ahead and follow the Wellington guys and just focus on the "SO CALLED" health risks. Leave the Wellington guys alone for the days they don't work. They have children to feed too. Fight your fight with PG&E

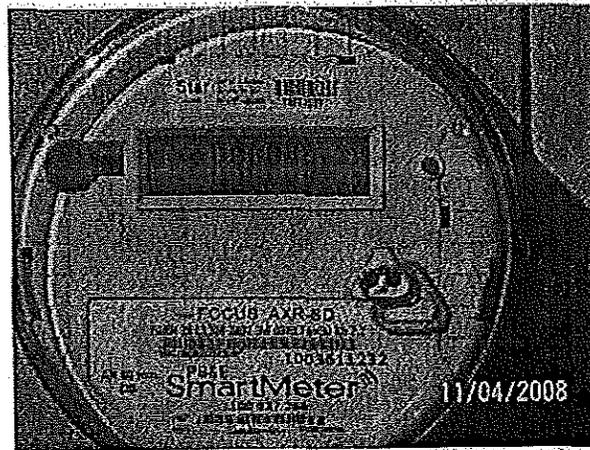
ATTACHMENT 8

On the Level: Car Free Blog

the reality of transport and climate damage happening right now in the 21st Century, and what the hell we're going to do about it

How 'Smart' is Brain Cancer?

Posted on July 17, 2010 | 7 Comments



PG&E wants to rush 'smart' meters onto people's homes before we realize they can cause cancer

After California's utility PG&E was firmly smacked down with the defeat of Prop. 16 last month- an attempt by the corporate behemoth to extend their monopoly over the electricity market, while preventing local cities and counties from selling renewable energy to customers at lower prices- you would think the company would have learned a lesson about shoving things down the throat of the public. Predictably, the opposite appears to be the case, as PG&E attempts to install their so-called "Smart" Meters on every home and business in their service area, which encompasses most of California.

The new meters use wireless technology- short, high intensity bursts of microwave radiation that communicates your energy use data to the utility. With very little public input, or even advance notice, PG&E has already installed over six million of the meters. It began in the Central Valley, where reports of inaccurate bills and even spontaneously combusting meters typically followed wherever they were installed.

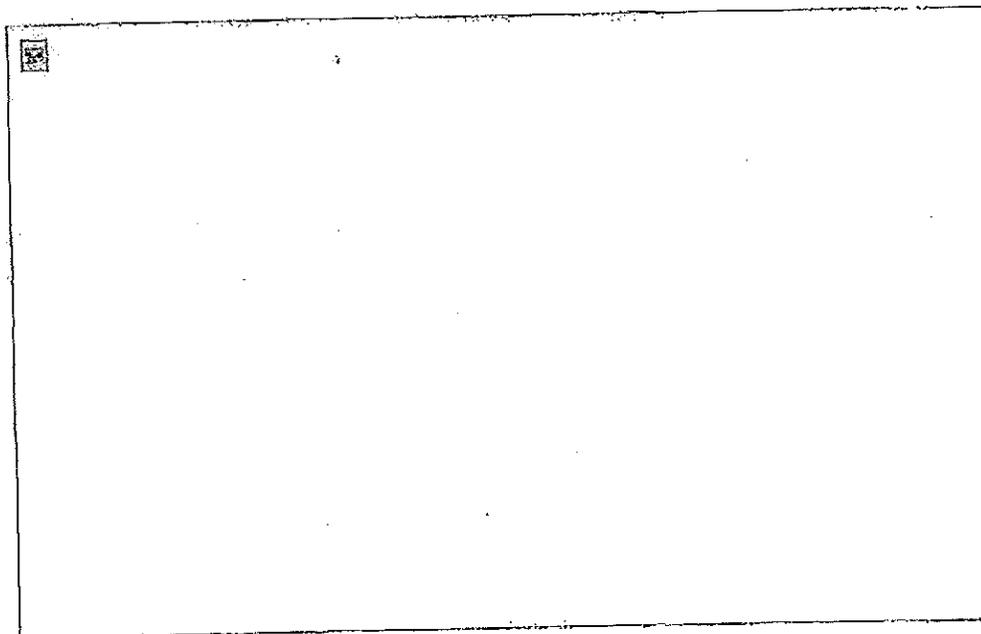
When I first heard the scare stories about smart meters, I have to admit I was sceptical. Surely the government wouldn't allow the widespread installation of a technology with uncertain health effects in places where we live, work and sleep? Surely any reported illnesses related to cell phones, wifi, or indeed the new smart meters were simply paranoid delusions. Surely the smart meter scare belonged in the dusty file next to UFO's and reptilian shapeshifters running the government.

Not so fast. The more I looked into the issue, the more concerned I became. The industry says that the electromagnetic radiation emitted by cell phones, wifi, and smart meters is ~~Absolutely safe. They point to~~ ^{Blog at WordPress.com.} Federal Communications Commission (FCC) regulations that place an upper limit on the amount of radiation that can be absorbed by human beings over the course of a half hour (the so-called Specific Absorption Rate). Essentially this is a measurement of how much human flesh heats up in response to a given amount of radiation. 'If it doesn't heat you, it doesn't hurt you,' as the saying goes. Mary Beth Brangan, an activist who has been fighting wireless expansion in Bolinas, says:

"PG&E claims that smart meter emissions are below FCC standards, which are completely irrelevant since the outmoded FCC standard is based on preventing a 6 ft. 185 lb. male from being cooked like a hot dog in a microwave oven from a single 30 min. exposure. So you can imagine how high that level would have to be. There are no FCC standards or tests done for constant, chronic exposure from multiple sources or for effects other than heating. And many studies have proven double strand DNA breaks are caused by chronic exposure to relatively low levels of radiation – such as that from cell phones. Double strand breaks mean that the body can't repair them and that may cause many ill effects such as tumors, etc. Also, the electrical system of the body is affected. Smart meter mesh networks mean we'll be exposed to criss-crossing pulses of radiation constantly from meters everywhere."

Having a regular smart meter on your house is bad enough. But it gets worse. You may not even be aware that you have a 'repeater' meter on your house that collects data from up to 1000 adjacent houses, and sends it to PG&E, emitting higher levels of electromagnetic radiation nearly constantly.

The wireless industry tells us that EMF is perfectly safe (based on industry funded studies) and that this justifies an unlimited expansion of electromagnetic radiation throughout our communities. Other voices (who aren't profiting from the expansion of cell phone technology) argue that this uncertainty is reason to tread cautiously. They point out that the government once insisted that asbestos and smoking were safe, leading to the suffering and deaths of thousands.



Since PG&E began rolling out their "SmartMeter" program, the health risks of wireless technology have become more widely known to the public. In June, San Francisco passed the nation's first "right to know law" requiring that cell phones sold in the city include their radiation levels. This has generated something of an earthquake within the wireless industry, who have covered up the health risks of their product for many years – and, like a child throwing a tantrum when you take away their toys, the industry has pulled its annual conference out of the City, as reported by Maureen Dowd in the NY Times.

While countries like the US, Canada, Great Britain, Germany, Japan, and others (presumably where industry has significant influence over government policy) do not consider any potential effects beyond the heating of our flesh, other countries such as Russia, Switzerland, Italy and Hungary take a more precautionary approach- setting permitted levels of electromagnetic radiation far lower. These countries agree that the jury is still out on the question of electromagnetic health impacts, and that our *cell* phones might very well be having serious impacts on our the living *cells* within our bodies.

This is not really that radical an idea, after all. Considering that each part of the human body- particularly the heart- emits electromagnetic radiation throughout the body as a way of regulating basic life support systems, doesn't it make sense to tread a little cautiously here? Some like author Stephen Buhner have even suggested that subtle electromagnetic impulses form the basis of an ancient, subtle means of communication between living things. It sounds a little bit far fetched, but can we dismiss this idea entirely? In experiments, plants hooked up to lie detector equipment register a reaction when an experimenter simply *thinks* about cutting or burning it. Is this the reputed sixth sense- the language of the heart? And if it is, how is the electrosmog of wifi, cell transmissions, and various radio communications affecting this sense among not just humans but the rest of the natural world as well?

Could this be what has gone so wrong with our societies? Could we have been unknowingly robbed of our innate empathy for living things? Our internal biological compasses gone haywire from millions of smart meters, cell phones, and EMF spewing satellites in orbit?

As we know, the government has been spectacularly bad at regulating industry to ensure our safety- and when they have- usually dragged kicking and screaming to sensible precaution by public figures like Ralph Nader- the half measures enacted seem more geared toward ensuring the profits keep rolling in than protecting the public.

As a result, at the start of the 2nd decade of the 21st century, we have become simians constantly bombarded by electrosmog. Drinking in tap water of pharmaceutical traces, subject to lead, mercury, asbestos, as well as millions of chemical combinations we don't even know about, electrosmog from wifi and cell phone towers, toxic air pollution, and petrochemical residues on our food and in our water. I knew something wasn't quite right with everything- I just couldn't put my finger on it. That sense of dread. That sense that something is deeply awry.

According to Nathaniel Rich of Harper's Magazine:

The existence of killer waves would, however, explain a lot. We'd have a much more comprehensive understanding of how and why we get cancer, for starters. We'd also

understand why we sometimes get headaches after using a cell phone for a long period of time; why it seems like we know a surprisingly large number of young people with unusual cancers; why we struggle to remember incidental facts; why we used to be able to do the Sunday crossword but can now make it only through Friday; why our children have so much difficulty sitting still and reading books and speaking in complete sentences; why we get sad for no reason; why sometimes, when we look at our loved ones, for a bizarre split second we don't recognize them; why it can seem that our lives are guided by some dark, implacable force; and why, when we sit up straight in the middle of the night and can't go back to sleep, we feel a dizzying sense of panic at the hopelessness of it all.

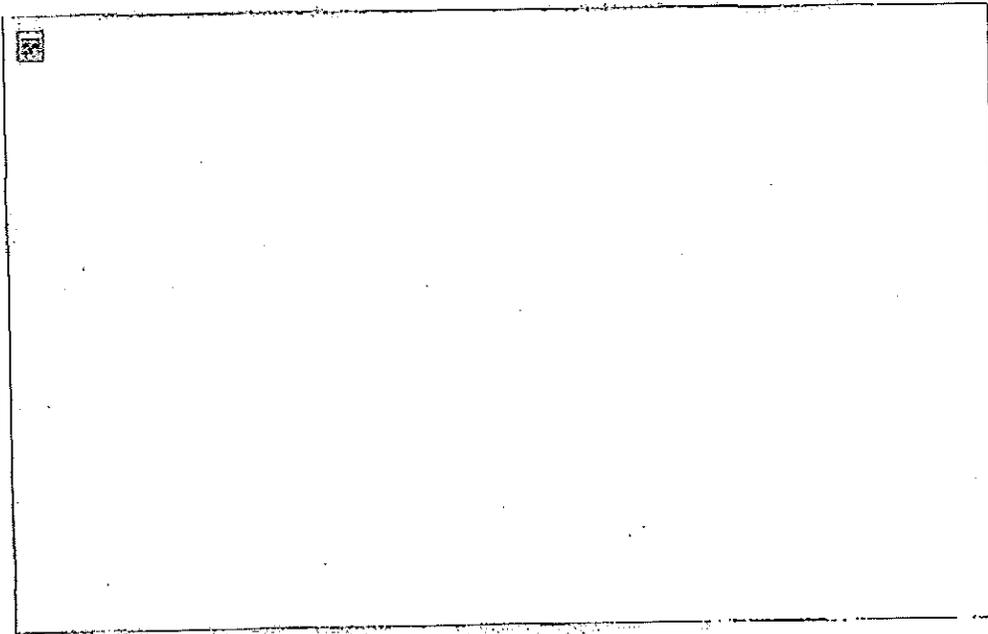
I began to think about the times I was on my cell phone- (especially when I was on the train when the cell emits high levels of radiation in order to find the next tower) when I felt a warming, and a sort of pressure building behind my temple. Things started to fall into place.

Enough is enough. How could I have been so blind?

Four months ago, I gave up my cell phone, and when it came time to order internet service at my new house, AT&T asked if I wanted a free wireless router and I said 'no thanks.'

The smart meter scandal- and it is a scandal- is proving to be an eminently teachable moment, much to the dismay of the wireless industry. The arrogance of PG&E in assuming that since most people have wifi and cell phones these days, that no one would mind a little extra radiation in their home- has proven to be a spectacular misjudgment. And no doubt there are recriminations happening in corporate boardrooms as we speak, wondering whether perhaps they have overreached, shedding light on the dirty little secret of the cell phone/ wifi cash cow.

Now we have started campaigning in Scotts Valley against smart meters. And even in this conservative town, people are angry about the mandatory radiation that PG&E wants to inflict on our homes, backed by the Schwarzenegger appointed industry hacks at the CPUC.



PG&E's reckless, unilateral decision to install 'smart meters' throughout the places we live and work is not an isolated incident. It is one facet of a worldview that says that the environment, and human health and safety is expendable but the bottom line is not.

We delay action on climate change because we don't know all the effects of spewing five billion tons of greenhouse gases into the atmosphere every year.

We fail to adequately regulate deepwater drilling, pacified by industry reassurances that they have safety and incident response plans worked out (I imagine that the cocaine and sex probably helped).

I am not one to reject technology just because it's technology. But the burden to prove new technologies are safe must be placed on the companies or institutions who introduce them into our lives, not on members of the public or the government.

We need to make the precautionary principle the bedrock of our regulatory agencies.

Just because we can doesn't mean we should.

The 'smart' meter debate is heating up. To find out when PG&E will be bathing your neighborhood in radiation, click [here](#). For information on how to resist, click [here](#). For more information about the health impacts of EMF, visit the [EMF Safety Network](#).

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7 RESPONSES TO HOW 'SMART' IS BRAIN CANCER?

Chuck Kulig | [July 17, 2010 at 1:00 pm](#) | [Reply](#)

Great article on "Smart Meters." Good information. ComEd in Chicago is already charging customers for "Smart Meters" that haven't been installed for at least a couple years.



Ralph Florea | [July 17, 2010 at 5:58 pm](#) | [Reply](#)

RF Health has been studied for decades with no evidence biological impacts. Get the real science here from independent international scientists.



Exposure to High Frequency Electromagnetic Fields, Biological Effects and Health Consequences (100 kHz-300 GHz)
<http://www.icnirp.de/40.htm>

Edwin | [July 19, 2010 at 8:45 am](#) | [Reply](#)

Yep ..we already have them in Europe ..and they were just put into place without any notice of the media ...nobody cares.
We keep polluting ourselves, and its getting impossible to turn the wheel back.



M. Hertz | [July 19, 2010 at 1:52 pm](#) | [Reply](#)

I was made very sick by the smart meter that was put on my home in New York. The transmitting meters blast us many times per minute, 24/7 with tremendous levels of pulsing microwave radiation. It is in our homes, schools and the environment. This is a crime against humanity.



onthelevelblog | [July 19, 2010 at 8:01 pm](#) | [Reply](#)



Ralph,



There is enough evidence now of possible non-thermal impacts of EMF radiation to tread cautiously. The Interphone study, an international, 10 year study (that the US did not participate in) found 'hints of a connection between glioma brain tumors and heavy cell phone use.'

http://www.sciencenews.org/view/generic/id/59296/title/Interphone_study_finds_hints_of_brain_cancer_risk_in_heavy_cell-phone_users

Also, there are thousands of other studies that show other biological impacts.

<http://emfsafetynetwork.org> provides many links.

The possible connection between the decline of bee populations and cell phones is disturbing.

See: <http://www.newzglobe.com/article/20100711/mobile-phones-cause-decline-bee-population>

What is more important after all? Your cell phone or our ability to feed ourselves? Smart meters or our health?

I'm not saying there is a definitive connection, but there is enough evidence of harm that we should tread extremely cautiously.

The powers-that-be are behaving extraordinarily recklessly with our health and the environment.

Pingback: [EMR-Updates July 28th, 2010 « EMF Journal](#)

Pingback: [Stop PG&E's Wireless Assault « On the Level: Car Free Blog](#)

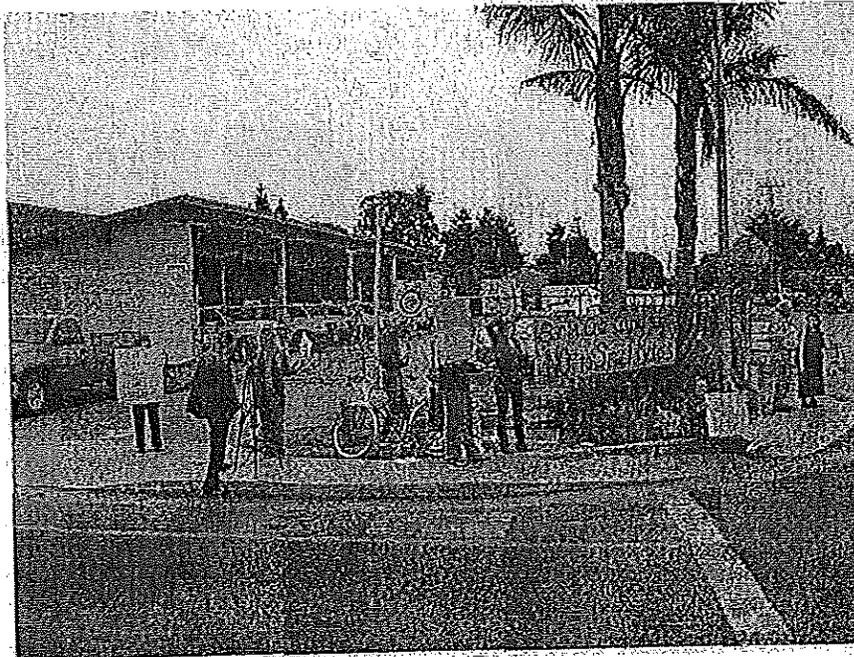
ATTACHMENT 9

Stop Smart Meters!

Fighting for your health, privacy, and safety

We Shut Down PG&E Smart Meter Installation in Santa Cruz County Today!

Posted on August 27, 2010 by onthehiveblog



Come and join us tomorrow

(Friday) morning and every morning until the County protects the citizens and passes an emergency ordinance banning 'smart' meters in Santa Cruz County. Call your supervisor at (831) 454-2200 and demand that they act ASAP!

PROTESTERS HALT SMART METER INSTALLATION IN SANTA CRUZ COUNTY

PG&E Contractor Wellington Energy Backs Down as Local Governments Unite Against Meters

Early Thursday morning, outraged Santa Cruz County residents gathered at the gates of Wellington Energy at 38th and Portola in Capitola to protest what they say is a forced installation of radiating 'smart' meters against the will of residents and nearly two dozen local governments throughout the Greater Bay Area. Despite the fact that the \$2.2 billion program is being funded by ratepayers, and the new meters installed on people's homes, there has been virtually no public consultation in advance of what PG&E itself admits is one of the largest rollouts of technology in history.

PG&E's smart meter troubles have mounted significantly this week. Tuesday night, the City of Novato demanded a halt to the program, and Watsonville unanimously passed the most stringent law in the state banning smart meters within city limits, following the lead of Fairfax in Marin County. Santa Cruz County, Capitola and numerous other local governments throughout the state are planning to follow their lead, responding to inaction by PG&E and the CA Public Utilities Commission in the face of peer-reviewed scientific studies that suggest the

meters may have serious unintended health consequences, similar to cell phones which have been linked with brain tumors in many recent studies.^[1]

Heidi Bazzano, one of the protesters at 38th and Portola this morning, said, "there are so many problems with 'smart' meters. PG&E, the government, and any hacker worth his salt will know when you wake up, what appliances you use, when you go on vacation. The meters overcharge people, increase carbon emissions. expose us to EMF which is a confirmed carcinogen, and worst of all, we're paying for them through hikes in our electric rates!"

Those who are electrically sensitive have reported that the intense bursts of radiation from 'smart' meters are amongst the worst they have ever experienced. People throughout the state have been reporting headaches, nausea, dizziness, sleep disruption and other health impacts after smart meters are installed. PG&E has declined to remove the new meters even though they are causing adverse health impacts, leading some local residents to flee the state and stay with relatives. Some have even been forced into homelessness, living in their cars with the hope that their smart meter will be removed.

In addition, plans to charge customers more during peak times have been condemned by consumer groups. The elderly, invalid, and people with small children are typically unable to avoid using energy during peak times, especially during winter and daylight savings time. These vulnerable populations will be penalized the most by being forced to pay dramatically increased rates during peak times.

Protesters vow to continue their protests at the former Big Creek lumber site at 38th and Portola in Capitola until the County of Santa Cruz passes an emergency ordinance banning smart meters in the County.

The following local governments, politicians, and organizations are calling for a moratorium, have enacted a ban, or are opposing Smart Meters:

The Utility Reform Network, State Senator Dean Florez, the City and County of San Francisco, Santa Cruz and Marin County Board of Supervisors, Sonoma County Supervisor Efren Carrillo, the cities of Sebastopol, Berkeley, Cotati, Fairfax, Santa Cruz, Piedmont, Scotts Valley, Capitola, Watsonville, Sausalito, Belvedere, Monte Sereno, Novato, Richmond, Ross, Bolinas, Camp Meeker, the Peace and Freedom Party, the Marin Association of Realtors and The EMF Safety Network.

Details of tomorrow's emergency protest:

Where: Corner of 38th and Portola, Capitola

When: Friday, August 27th 7:30am- 9:30am or longer

[1]

http://www.sciencenews.org/view/generic/id/59296/title/Interphone_study_finds_hints_of_brain_cancer_risk_in_phone_users

[e.meters.org](#) | [EMF Safety](#)

This entry was posted in [Citizen rebellion](#), [Democracy](#), [PG&E](#). Bookmark the [permalink](#).

23 Responses to We Shut Down PG&E Smart Meter Installation in Santa Cruz County Today!



Terri says:

August 27, 2010 at 4:35 am

Wow, fantastic. Good job!

[Reply](#)



Ralph Florea says:

August 27, 2010 at 4:35 am

Good luck pulling that off the next time Josh. BTW, the rest of the interphone study says there is no evidence of cell phone causing brain cancer when used at normal levels. smart meters don't even come close to the RF levels of a cell phone. Get back on your bike to chase ARCO issues.

[Reply](#)



James says:

August 27, 2010 at 2:05 pm

I see at least thirty trucks every time I drive by that facility. Way to go. You've stopped an insignificant percentage of work for one day and, at the same time, managed to take a day's pay from at least thirty workers and their families. Good job. Continued obstruction probably will not stop this rollout at all, but you'll at least delay it by forcing all of those workers onto unemployment. Your protest is doing a great disservice to both the economy and the rights of those workers to earn for their families.

[Reply](#)



onthelevelblog says:

August 28, 2010 at 12:47 am

Hi James, the information we have is that all the Wellington workers received full pay for the days the facility was shut down. Essentially, they got a paid four day weekend, and Santa Cruz County got a reprieve from PG&E's wireless assault. We have been in touch with the union and have presented them with information on the health risks associated with this technology. The workers- like the rest of us- have much to lose. Once their temporary health insurance runs out, they will be left to pay for the health damage that the wireless meters may cause on their own. We stand in solidarity with the workers who are suffering at the hands of a corporate policy that does not give a damn about human health, the environment, or our long term financial wellbeing. Keep in mind that these smart meters will eliminate over 1000 steady meter reading jobs throughout the state.

[Reply](#)



Mike says:

August 31, 2010 at 5:41 am

Actually Your wrong they do not get paid if they don't work, so every day your preventing these workers from working they don't get paid, and they have a 3 day weekend and cell phone produce way more rf signals then the smart meters could ever produce, and the meter readers will be training for new positions for pg&e they will not be losing their jobs, pg&e is very good about keeping workers.

[Reply](#)

ATTACHMENT 10

Google groups

[« Groups Home](#)

SmartWarriorMarin

Search Groups

Description: We are a group of people who are concerned with the health effects, lack of security, toxic and property trespass of the wireless Smart Meters that PG&E is actively forcing on us in our homes and businesses.

You must be signed in and a member of this group to view its content.

- [Sign in to Google Groups](#)
- [Sign In and apply for membership](#) or [contact the owner](#).

Home

Discussions

[About this group](#)

[Apply for group membership](#)



[View this group in the new Google Groups](#)

ATTACHMENT 11

Poschl, Christopher

From: Joshua Hart [joshuanoahhart@googlemail.com]
Sent: Wednesday, May 11, 2011 2:51 PM
To: [REDACTED]
Subject: Re: Devereaux: Evidence

Did that answer your questions [REDACTED]?

On Wed, May 11, 2011 at 12:01 PM, Joshua Hart <joshuanoahhart@googlemail.com> wrote:
HI [REDACTED]

4) Smartwarrior marin is a private listserv hosted by googlegroups- NOT a blog.

5) As far as I know (and I was not the moderator for the list) Devereaux went to the googlegroups page, searched for 'smartwarriormarin' and requested to join using a fake name and e-mail address (manasota99). Devereaux was approved based on this false information, pretending to be an activist opposed to smart meters, and lurked on the group reading private e-mails and collecting 'intelligence' for at least 2 months before he was 'outed'

I believe Sandi is best able to answer the other questions. Let me know if you need anything else.

What is the status with this investigation?

best

Josh

On Wed, May 11, 2011 at 8:22 AM, [REDACTED] > wrote:
Hi Sandi and Josh,

I have some last minute questions and hoped you could help. I am searching for e-mails or information Devereaux provided to access the online discussion groups and post onto blogs. The below email is excellent and have some follow-up questions.

I think these a

- 1) Sandi, for point number 5, can you forward me the e-mails or e-mail referred to?
- 2) Sandi can you please confirm the process Devereaux went through in an attempt to join California EMF Safety Coalition.
- 3) When was the California EMF Safety Coalition website and discussion group first set up for access?
- 4) Josh, sorry but if I asked already but is there any e-mail or information provided and or exchanged when Devereaux joined and/or accessed the smartmarinwarrior list serve and/or blog.
- 5) Josh, please confirm the process Devereaux went through in an attempt to join smartmarinwarrior.
- 6) Please help me understand how Devereaux got an email from EMFSafe@sonic.net on September 20, 2010 at 1:38 pm? Please provide all e-mail sent to Devereaux.
- 7) Please help me understand how Devereaux go access to EMF Smart Meter Digest? Provide any and all information/e-mails to or from Devereaux.
- 8) Please forward the e-mail exchange for point 3.

ATTACHMENT 12

Poschl, Christopher

From: Joshua Hart [joshuanoahhart@googlemail.com]
Sent: Thursday, December 30, 2010 11:20 AM
To: [REDACTED]
Subject: Evidence of PG&E Infiltration
Attachments: PG&ERalphFloreaEMails.doc

[REDACTED]

Utility Enforcement Branch
Consumer Protection and Safety Division
California Public Utilities Commission
320 W. 4th Street, Suite 500
Los Angeles, CA 90013

Thursday, December 30th, 2010

Re: Former Senior Director of PG&E's SmartMeter Program William Devereaux's use of false identity, "Ralph Florea" to infiltrate and spy on private consumer groups opposing SmartMeters

Dear Mr. [REDACTED]

Following are comments posted and e-mails sent between July and November 2010 by Mr. William Devereaux, former Senior Director of PG&E's SmartMeter Program, using the false identity, "Ralph Florea" associated with the e-mail address manasota99@gmail.com. The websites and e-mail discussion groups he posted to and gathered information from include those listed below.

Mr. Devereaux has been publicly reassuring consumers and city officials across the state that SmartMeters are safe and accurate, while he lied about his identity in order to infiltrate a private discussion group involving people who were engaged in a legal case against PG&E. These unethical- and possibly illegal actions, far from being isolated events, appear to be part of the culture at PG&E.

Whereas the blogs and one of the listservs (the transpacific list) have public content and were intended for public consumption, the e-mail groups (Smart Warrior Marin and CA EMF Coalition) were intended exclusively for activists opposed to smart meters, and often included internal discussions of legal and political strategy. The Smart Warrior Marin group cooperates and coordinates their efforts with the EMF Safety Network, an organization who are engaged in an active legal proceeding against PG&E. The CA EMF group is the online presence of the EMF Safety Network. Only members were permitted to read archives and messages. The content of these private discussion groups was not made available to search engines or to the general public- they were- and still are- considered private communications.

Mr. Devereaux falsified his identity to gain access to the private Smart Warrior group, and was attempting to gain access to the CA EMF Safety Coalition group at the time he was caught by an e-mail client that revealed his true identity as head of PG&E's \$2.2 billion SmartMeter program.

It is evident from the (heavily redacted) e-mails that PG&E recently released to the press (that include an unauthorized release of private communications including from the Smart Warrior Marin group) that the intelligence obtained through Mr. Devereaux's infiltration was widely shared throughout the company, potentially up to the highest levels in senior management, and were used to inform the re-location of fleets of Wellington Energy SmartMeter installation vehicles. We believe these actions by the monopoly utility warrant further investigation, including by the State Attorney General and possibly Federal authorities.

We also believe that the public has a right to know the full technical specifications of smart meter pulsed radiofrequency emissions of the devices that are in some cases being forced onto our homes, and to halt the AIM installation project pending the outcome of a series of open and honest public hearings on the issue of smart meters and public health.

In addition, we request a full, unredacted copy of PG&E's evidence submitted as part of the CPD's SmartMeter/Devereaux investigation as soon as possible. Thank you for your attention to this matter.

Sincerely,

Joshua Hart, Stop Smart Meters!

Phone: [REDACTED]

E-mail: joshuanoabhart@gmail.com
[REDACTED]

Websites and Blogs commented on by William Devereaux a.k.a. "Ralph Florea"

Stop Smart Meters

<http://stopsmartmeters.org>

"a statewide advocacy, media outreach, and direct action group providing activism consultation and advice to dozens of local groups sprouting up all around the state who are fighting the wireless 'smart' meter assault."

On the Level Blog

<http://onthellevelblog.com>

Stop Smart Meters! Director Joshua Hart's personal blog: a "progressive discussion about the reality of transport and atmospheric damage happening right now in the 21st Century, and what we're going to do about it."

Online discussion groups used and infiltrated by William Devereaux:

Transpacific Smart Meter listserv (East Bay)

Description: Discussion list for anti-Smart-Meter activists

Posts publicly available prior to Nov. 1: yes

Smart Warrior Marin (Marin County)

Description: We are a group of people who are concerned with the health effects, lack of security, toxic and property trespass of the wireless Smart Meters that PG&E is actively forcing on us in our homes and businesses.

Posts publicly available prior to Nov. 1: no

California EMF Safety Coalition (Statewide)

Description: Discussion group for activists (by county) working to educate the public and policy makers to reduce EMF and RF public exposures in California. Our current focus will be on Smart Meters, and once those are resolved we can use the group for other state wide efforts as needed.

Posts publicly available prior to Nov. 1: no

Correspondence from "Ralph Florea":

1. Comment left on July 17th at <http://onthelevelblog.com/2010/07/17/how-smart-is-brain-cancer/>

>>

Ralph Florea | July 17, 2010 at 5:58 pm | Reply

RF Health has been studied for decades with no evidence biological impacts. Get the real science here from independent international scientists.

Exposure to High Frequency Electromagnetic Fields, Biological Effects and Health Consequences (100 kHz-300 GHz)
<http://www.icnirp.de/40.htm>

2. Comment left on the site <http://stopsmartmeters.org> on August 27th following peaceful protest at Capitola Wellington yard

Ralph Florea
manasota99@gmail.com
76.102.136.76

2010/08/27 at 4:35 am

Good luck pulling that off the next time Josh. BTW, the rest of the interphone study says there is no evidence of cell phone causing brain cancer when used at normal levels. smart meters don't even come close to the RF levels of a cell phone. Get back on your bike to chase ARCO issues.

3. E-mail sent to 'smartwarriormarin' group on Sept. 10th

manasota99@gmail.com wrote:

You could never get your pacemaker within 6 inches of the meter. Plus FDA regs for pace makes say they have to be designed to not be affected by low level RF.

On Sep 10, 7:45 am, Christy Sloan <csl...@me.com> wrote:

> anyone know the answer to this?

> Christy

> Begin forwarded message:

> > From: [REDACTED]
> > Date: September 10, 2010 5:01:30 AM PDT
> > To: smartmet...@lists.transpacific.net, california-emf-safety-coalition@googlegroups.com
> > Subject: pacemaker vs smart meter document?
> > Reply-To: california-emf-safety-coalition@googlegroups.com

➤ > Is there a document about how Smart Meters endanger people with pacemakers? Am I understanding it right that PG&E is warning pacemaker wearers to stay 6 inches away from the Smart Meters? If so, how are they delivering this warning?

4. E-mail sent to smartwarriormarin group on Sept. 18th:

From: manasota <manasota99@gmail.com>
Date: Sat, 18 Sep 2010 12:59:22 -0700 (PDT)
Local: Sat, Sep 18 2010 11:59 am
Subject: Re: climate change denial and the anti-smart meter movement

Listen to your friend Josh, perhaps he can help you see the hypocrisy of your own arguments as you pick and chose yourself about the science regarding rf, make unsubstantiated claims about smart meter energy use, and make completely irresponsible allegations trying to link smart meters to the tragedy of San Bruno.

5. Attempt by William Devereaux to use established alias "Ralph Florea" with e-mail address 'manasota99@gmail.com' to join private CA EMF Coalition group on Nov. 4th in which his identity falsification was finally revealed:

From: california-emf-safety-coalition@googlegroups.com [mailto:california-emf-safety-coalition@googlegroups.com]
On Behalf Of Sandi Maurer
Sent: Thursday, November 04, 2010 7:19 PM
To: california-emf-safety-coalition
Subject: Fwd: Your interest in joining the California EMF Coalition?

<manasota99@gmail.com> contacted me to ask to join the CA coalition. See bottom thread and read up. I screen people before adding them. He wrote back and his email revealed his name is Wililam Devereaux (he signed his note Ralph)

So I responded to him and sent the response to the group- see below.

Sandi

Begin forwarded message:

From: EMF Safety Network <EMFSafe@sonic.net>
Date: November 4, 2010 7:10:36 PM PDT
To: William Devereaux <manasota99@gmail.com>
Cc: california-emf-safety-coalition@googlegroups.com
Subject: Re: Your interest in joining the California EMF Coalition?

Hi,

Aren't you the head of the Smart Meter program at PG&E? We'd love your help!

Can you help us obtain a Smart Meter moratorium ASAP? People who are asking for meters not to be installed are being bullied, signs on meters are being disregarded and the CPUC has received 2000 Smart Meter complaints from Aug 15-Oct 15. We need a moratorium ASAP and the opportunity to be heard at the CPUC.

Your help would be invaluable. Thanks for contacting us.

Sandi

On Nov 4, 2010, at 3:23 PM, William Devereaux wrote:

Hi Sandi,

Sorry for the delay in getting back to you, I've been travelling a lot.

I live in Oakland where Smart meters have been sweeping across town and wanted to learn more about them and join the conversation to see what I can do to help out here.

Thanks,

Ralph

On Mon, Oct 4, 2010 at 10:08 AM, EMF Safety Network <EMFSafe@sonic.net> wrote:

Hello,

Please let me know more about your interest in joining the CA EMF Coalition. This discussion group has been set up for county leaders focused on EMF, specifically RF Smart meters.

Please include where you live, what aspect of smart meter issue you are working on and how you came to be involved in this issue. There may be a better group that I can help connect you to, or you may be our next county lead. Please let me know.

Thanks,

Sandi

Sandi Maurer
EMF Safety Network
www.emfsafetynetwork.org

ATTACHMENT 13

Google groups

[« Groups Home](#)

EMF Safety Network- SoCo

Search Groups

Description: Online discussion group for the EMF Safety Network in Sebastopol, West County and Sonoma County. Current goal is to stop Smart Meters.

You must be signed in and a member of this group to view its content.

- [Sign in to Google Groups](#)
- [Contact the owner](#)

Home

Discussions

[About this group](#)

[Contact owner to join](#)



[View this group in the new Google Groups](#)

ATTACHMENT 14

Confidential - Provided to CPD pursuant to
 From: [REDACTED]
 Sent: Tuesday, November 09, 2010 4:38 PM
 To: [REDACTED]
 Subject: FW: Your interest in joining the California EMF Coalition?
 Here is the original.....sent starting Oct 4th and then replied Nov 4.....M

From: manasota99 [mailto:manasota99@gmail.com]
 Sent: Tuesday, November 09, 2010 4:33 PM
 To: [REDACTED]
 Subject: Fwd: Your Interest in joining the California EMF Coalition?

Here is the exchange.

----- Forwarded message -----

From: EMF Safety Network <EMFSafe@sonic.net>
 Date: Thu, Nov 4, 2010 at 7:10 PM
 Subject: Re: Your interest in joining the California EMF Coalition?
 To: William Devereaux <manasota99@gmail.com>
 Cc: california-emf-safety-coalition <california-emf-safety-coalition@googlegroups.com>

Hi,

Aren't you the head of the Smart Meter program at PG&E? We'd love your help!
 Can you help us obtain a Smart Meter moratorium ASAP? People who are asking for meters not to be installed are being bullied, signs on meters are being disregarded and the CPUC has received 2000 Smart Meter complaints from Aug 15-Oct 15. We need a moratorium ASAP and the opportunity to be heard at the CPUC.

Your help would be invaluable. Thanks for contacting us.

Sandi

On Nov 4, 2010, at 3:23 PM, William Devereaux wrote:

Hi Sandi,

Sorry for the delay in getting back to you, I've been travelling a lot.

I live in Oakland where Smart meters have been sweeping across town and wanted to learn more about them and join the conversation to see what I can do to help out here.

Thanks,
 Ralph

On Mon, Oct 4, 2010 at 10:08 AM, EMF Safety Network <EMFSafe@sonic.net> wrote:

Hello,

Please let me know more about your interest in joining the CA EMF Coalition. This discussion group has been set up for county leaders focused on EMF, specifically RF Smart meters. Please include where you live, what aspect of smart meter issue you are working on and how you came to be involved in this issue. There may be a better group that I can help connect you to, or you may be our next county lead. Please let me know.

Thanks,

Sandi Maurer
EMF Safety Network
www.emfsafetynetwork.org

ATTACHMENT 15



BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

FILED

04-06-10
04:59 PM

Application of EMF Safety Network for
Modification of D.06-07-027 and D.09-03-026.

Application 10-04-____
(Filed April 6, 2010)

A1004018

**APPLICATION OF EMF SAFETY NETWORK
FOR MODIFICATION OF D.06-07-027 AND D.09-03-026**

Pursuant to Rules 2.1 and 2.2 of the Commission's Rules of Practice and Procedure, EMF Safety Network (Network) submits this application for modification of Decision (D.) 06-07-027, the Commission's final opinion in the application of Pacific Gas and Electric Company (PG&E) for authority to deploy an Advanced Metering Infrastructure (AMI) project known now as the Smart Meter program, and D.09-03-026, the Commission's final opinion regarding PG&E's application to change the technology used in the Smart Meter program.

On April 6, 2010, Network tendered to the Commission's Docket Office a petition for modification of D.06-07-027 and D.09-03-026. The Docket Office rejected the pleading as untimely. In doing so, it stated, "This is the Docket Office's courtesy notice that pursuant to the directives from the Docket Advisor, ... EMF Safety Network's above-referenced Petition for Modification (PFM) should be resubmitted as a new application rather than a petition for modification for filing in the underlying two closed proceedings"

Network now resubmits this application electronically on April 12, 2010. Pursuant to instructions from the Commission's Docket Office, Network will not change any date on the document.

1. Summary

Network is a coalition of business and property owners, concerned citizens and PG&E ratepayers in northern California who address health, environmental, and

safety impacts associated with electromagnetic fields (EMF) and radiofrequency radiation (RF) technologies.

Network requests Commission orders that will modify D.06-07-027 and D.09-03-026 to (1) re-open Commission review of PG&E's Smart Meter program; (2) require PG&E to submit an independently prepared RF Emissions Study; (3) schedule evidentiary hearings on RF health, environmental, and safety impacts; (4) review actual Smart Meter program performance; (5) allow customers to opt out; and (6) impose an immediate moratorium on PG&E installation of new Smart Meters pending completion of the requested study, evidentiary hearings, and the proposed Commission review.

In 1993 the Commission authorized utilities to carry out 'no and low cost' EMF avoidance in new utility projects.¹ In January 2006 the Commission affirmed this policy in D.06-01-042. The history of the investigation included EMF's from cellular radiophone facilities.² The Smart Meter program is not in accord with the Commission's authorization.

The Commission and other interested parties did not adequately address health, environmental, and safety impacts related to widespread deployment of RF Smart Meter technologies, either in the scoping memo or the decision in either proceeding.

PG&E's Smart Meter RF emissions data is inconsistent, contradictory and at odds with other RF expert findings. An independent RF emissions study, reflecting actual operating conditions for the Smart Meter program, is critical for interested parties to evaluate evidence of health, environmental, and safety impacts, including but not limited to Federal Communications Commission (FCC) compliance.

Scientific studies show evidence of biological harm from RF exposure, at levels far below the FCC safety standard. RF is still under investigation as a carcinogen by

¹ Short Factsheet on EMF The California EMF Program 1999

² PUC Actions Regarding EMFs
<http://www.cpuc.ca.gov/PUC/energy/Environment/ElectroMagnetic+Fields/action>

community concern about these issues. Network also knows many PG&E customers, including doctors, EMF electricians, and internet security professionals, are willing to testify to their personal experiences with RF technologies. The scope of such evidence and testimony is summarized in the attached Declaration of Sandra Maurer.

6. Conclusion

The Commission overlooked important RF health, environmental, and safety impacts when it granted PG&E permission to deploy Smart Meters. The Commission should re-open its review of Smart Meters and require PG&E to demonstrate that the Smart Meter program is consistent with delivery of safe, reliable gas and electric service at reasonable rates.

* * *

Dated April 6, 2010, at Sebastopol, California.

/s/

Sandra Maurer, Founder
EMF Safety Network
PO Box 1016
Sebastopol CA 95473
(707) 829-9403
sandi@emfsafetynetwork.org

DECLARATION OF SANDRA MAURER

I, Sandra Maurer, declare as follows:

1. I reside in Sebastopol, California. My mailing address is 200 Frankel Lane, Sebastopol, California 95472.
2. I am a residential electric and gas customer of Pacific Gas and Electric Company (PG&E). I am aware that PG&E is currently installing Advanced Metering Infrastructure gas and electric meters, known as Smart Meters, in Sonoma County and throughout PG&E's service territory.
3. I am the founder of the EMF Safety Network (Network), which is a coalition of PG&E ratepayers, business and property owners, and concerned citizens in northern California who address health, environmental, and safety impacts associated with EMF and RF technologies.
4. Network is aware of many scientific studies that address health, environmental, and safety impacts of EMF and RF technologies. In my opinion, the documents are relevant to the PG&E Smart Meter program and to community concerns about the Smart Meter program.
5. Network is in possession of a petition signed by more than 1,900 residents and visitors to Sonoma County who are concerned about the health risks associated with PG&E's Smart Meter program. Three similar petitions are circulating in Santa Cruz, Alameda and San Francisco Counties. The petitions ask local authorities to hold public hearings to review RF health risks, request PG&E to submit a characterization study of the Smart Meter system, allow customers to opt out, and impose a moratorium on new installations to allow time for public review. In my opinion, the petitions to local authorities are an expression of widespread community concern about Smart Meters.
6. Network is aware of many media reports of consumer dissatisfaction and online complaints about Smart Meters for numerous reasons.
7. Network members support Commission review of Network's concerns.

Under penalty of perjury, I declare that the facts set forth above are true and correct to the best of my knowledge.

Dated April 6, 2010, at Sebastopol, California.

/s/

Sandra Maurer

ATTACHMENT 16

Lim, Keenan

From: Devereaux, William
Sent: Monday, September 20, 2010 7:26 AM
To: [REDACTED]
Subject: FW: [SmartWarriorMarin] Digest for SmartWarriorMarin@googlegroups.com - 16 Messages in 13 Topics

An interesting set of notes from the insurgents as they try to find lawyers to help with the cause and get organized better for San Rafael.

Sent from my iPad

Begin forwarded message: From: [mailto:SmartWarriorMarin+noreply@googlegroups.com]
SmartWarriorMarin+noreply@googlegroups.com
Date: September 18, 2010 2:50:53 AM PDT
To: Digest Recipients <SmartWarriorMarin+digest@googlegroups.com>
Subject: [SmartWarriorMarin] Digest for SmartWarriorMarin@googlegroups.com - 16 Messages in 13 Topics
Reply-To: smartwarriormarin@googlegroups.com Today's Topic Summary
Group: <http://groups.google.com/group/SmartWarriorMarin/topics> KPFA today on smartmeters [#group_thread_0] [1 Update] News from Anti-smartmeter battle in Wisconsin (w. Dr.'s letter) [#group_thread_1] [1 Update] lawyer [#group_thread_2] [2 Updates] Could a Smart Meter have ignited the San Bruno Inferno? [#group_thread_3] [1 Update] [smartmeters] PG&E worker reveals serious safety problems [#group_thread_4] [1 Update] San Anselmo to join Fairfax in 'smart meter' ban [#group_thread_5] [1 Update] Could a Smart Meter have ignited the San Bruno Inferno? [#group_thread_6] [1 Update] San Bruno Breaking News: PG&E worker reveals serious safety problems [#group_thread_7] [1 Update] The Looming Danger of WiFi [#group_thread_8] [1 Update] KION coverage of Wednesday evening Freedom Forum event [#group_thread_9] [1 Update] climate change denial and the anti-smart meter movement [#group_thread_10] [1 Update] Funding and lawyers [#group_thread_11] [2 Updates] San Rafael [#group_thread_12] [2 Updates] Topic: KPFA today on smartmeters (<http://groups.google.com/group/SmartWarriorMarin/ta92163324...>) [REDACTED]

[REDACTED] Sep 18 01:09AM -0700 ^ [#digest_top]
Smartmeters were a topic today on the disability rights show "Pushing the Limits" - I caught this in the car on my way to the grocery store, and again on the way home and turned on the radio at home. Adrienne Lauby, who runs the show (and lives in Cotati) was interviewing a woman whose name I missed who lives in Garberville and who has been EHS since 2004, and was saying some pretty interesting things. I have to go back and listen to it again to catch what I missed and can't remember. You can download or listen at [<http://www.kpfa.org/archive/id/64049>] <http://www.kpfa.org/archive/id/64049> (but they only keep archives for two weeks now).

Adrienne said something like "PG&E doesn't want this news about smartmeters to get out - so that's why we are talking about it!" Topic: News from Anti-smartmeter battle in Wisconsin (w. Dr.'s letter) [<http://groups.google.com/group/SmartWarriorMarin/v221365a51...>] Soula Culver [REDACTED]
[REDACTED] > Sep 17 09:59PM -0700 ^ [#digest_top]

from <http://www.mast-victims.org/index.php?content=journal&action=view&type=journal&id=233>

We Energies has responded already to my letter and my MD's letter.

They acknowledge having received both our letters, but do not respond to anything whatsoever that we said. My doctor had written about health effects, citing several known biological effects and giving sources for thousands of research studies. I had written about how the statutes they quoted in a previous letter do not in fact give them a legal right to turn off our power if we won't accept an RF-broadcasting meter. (My lawyer concurred with me.)

They say:

"The electric and natural gas RMR equipment we use is safe...." and that "We Energies and the broader scientific community believe that the AMR equipment we are installing poses no adverse health effects."

ATTACHMENT 17

Robinson, Rosemarie M

From: Devereaux, William
Sent: Wednesday, September 22, 2010 6:04 PM
To: [REDACTED]
Subject: FW: Fwd: Smartmeters Digest, vol 63, Issue 1

Attachments: IBEW1245.pdf



IBEW1245.pdf

Couple of items of interest here from the insurgents 1) try to derail CCST 2) Try to change the IBEW opinion on SM ----- Forwarded message -----
From: <smartmeters-request@lists.transpacific.net> [mailto:smartmeters-request@lists.transpacific.net] >
Date: Wed, Sep 22, 2010 at 12:00 PM
Subject: Smartmeters Digest, Vol 63, Issue 1
To: smartmeters@lists.transpacific.net [mailto:smartmeters@lists.transpacific.net]

Send Smartmeters mailing list submissions to
smartmeters@lists.transpacific.net [mailto:smartmeters@lists.transpacific.net]

To subscribe or unsubscribe via the World Wide Web, visit
<http://transpacific.net/mailman/listinfo/smartmeters>
or, via email, send a message with subject or body 'help' to
smartmeters-request@lists.transpacific.net

You can reach the person managing the list at
smartmeters-owner@lists.transpacific.net

When replying, please edit your Subject line so it is more specific
than "Re: Contents of Smartmeters digest..."

Today's Topics:

1. Fwd: CCST vs EHB [REDACTED]
2. Re: A further suggestion [REDACTED]
3. Dr. Heuser [REDACTED]
4. Letter to SmartMeter workers in IBEW 1245 [REDACTED]
5. || Fwd: Wellington installers ignoring signs on meters [REDACTED]
6. CITA- wireless association sends top guns to town of 27, 000!
TKO for the good guys! [REDACTED]
7. Fwd: [BERC] Thurs 9/23 - Smart Power Lecture and Book Signing [REDACTED]

----- Forwarded message -----

From: [REDACTED]
To: Discussion list for anti-Smart-Meter activists <smartmeters@lists.transpacific.net>
Date: Tue, 21 Sep 2010 12:55:04 -0700
Subject: [smartmeters] Fwd: CCST vs EHB
Nina tried to send to this list, but it was "auto-discarded", so I am re-sending it for her.
From: [REDACTED]
Date: Tue, Sep 21, 2010 at 10:45 AM
Subject: CCST vs EHB
To: [REDACTED]
Cc: california-emi-safety-coalition@googlegroups.com [mailto:california-emi-safety-coalition@googlegroups.com], emi-safety-network@googlegroups.com, smartmeters-berkeley@lists.transpacific.net [mailto:[smartmeters-](mailto:smartmeters-berkeley@lists.transpacific.net)

ATTACHMENT 18

Gomez-Guerrero, Iris

From: Devereaux, William
Sent: Monday, October 11, 2010 11:31 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: PG&E SmartMeter and Rates Online Conversations - 10/07/2010

Attachments: image003.gif; image004.gif



image003.gif



image004.gif

You should add this Google group to your list. They really are the most active discussion. <http://groups.google.com/group/SmartWarriorMarin>. Also add "Stop Smart Meters" facebook group and www.stopsmartmeters.org Thanks, Bill From: [REDACTED]
Sent: Thursday, October 07, 2010 12:38 PM

REDACTED

~~Subject: PG&E SmartMeter and Rates Online Conversations - 10/07/2010 PG&E SmartMeter and Rates Online Conversations -10/07/2010 SmartMeter Posts: Negative San Diego Reader Scoping Memo Issued in SDG&E PSW/PSW Rate Hike Proposal at CPUC Summary: An article in the *San Diego Reader* discussed San Diego's Gas and Electric Company's rate hike proposal. The article said that the rate changes will involve customers being billed by time of use and that a smart grid system is a key component of this proposal. The report noted that there are concerns about the security and vulnerability of the new meters. The article mentioned PG&E's SmartMeter program and how at least one Bay Area customer is insisting that the utility company should pay for the meters, not the ratepayers. The story also included that PG&E is facing criticism for the San Bruno accident. This post received 2 comments unrelated to PG&E. Monterey County Herald LTE: Tax decreases negligible Summary: A Salinas resident wrote a letter-to-the-editor discussing that he received notification from the county assessor's office, noting that his property taxes would be lower because of property devaluation in the area. The resident said that his taxes were only \$2.75 less a month than before, and sarcastically commented that at least he can put that money toward his PG&E bills since he now has a SmartMeter. None of the reader comments were related to PG&E. Idyllwild Town Crier Edison installs smart meters Summary: The *Idyllwild Town Crier* reported that Southern California Edison has started to install Edison SmartConnect meters in the area, and will continue installations through November. The article featured information from the director of SCE's smart meter project, Ken Devore. Devore noted that SCE's technology has been thoroughly tested, and when asked about PG&E's program and the independent audit, Devore referred the publication to The Structure Group's findings. The article did note that due to the report findings, SCE is installing meters at times when customers are expected to experience normal energy use, as well as distributing detailed information packets previous to installations. The article received no reader comments. SmartMeter Tweets: Negative: & Sc001er. @maldragon Most of the stuff I'm finding seems to be complaining about accuracy, and PG&E reported errors with 40k smart meters Oct 7, 2010 04:20 PM GMT & Echofon & Reply & View Tweet [http://twitter.com/Sc001er/statuses/26663022162] & IMG [Picture_x005f_x0020_5] Show Conversation Hide Conversation & Engagement not suggested & cdreimer: PG&E pulls the power on my apartment long enough to install a smart meter. The USB stick w/FreeNAS OS for file server doesn't fry this time. Oct 7, 2010 06:10 PM GMT & via Tweetie for Mac & Reply & View Tweet [http://twitter.com/cdreimer/statuses/26673414760] & Engagement suggested: PIs let us know if you have any questions about your SmartMeter or any issues with your electronics, happy to help. & dontfedonme: Lockheed Martin Says "Smart Grid" Will Allow China to Hack U.S. Power: <http://bit.ly/boCjWB> (expand IMG [Picture_x005f_x0020_6]) Note: PG&E Smart Meters; are part of this plan Oct 7, 2010 06:42 AM GMT & via web & Reply & View Tweet [http://twitter.com/dontfedonme/statuses/26626392139] & Engagement not suggested PG&E SmartMeter Facebook Page (1,171 People Like this Page) (No new posts or comments) PG&E Company Facebook Page (161 People Like this Page) New Wall Post Pacific Gas & Electric Company A great read in~~

ATTACHMENT 19

Message0023	
Subject:	Tomorrow morning
From:	Devereaux, William
Date:	10/27/2010 5:39:29 PM
To:	[REDACTED]
CC:	[REDACTED]

Message Body

Privileged and Confidential

Latest from the opposition as they organize for tomorrow. Bill

[REDACTED] View profile <http://groups.google.com/groups/profile?enc_user=s4_2qREAAADgeAVST21RQ6QXnN1p4vadIZ6HvvJW0y4Pue0pYgAOJQ>
More options Oct 27, 10:57 am Hi Friends, Join us in Rohnert Park to protest the trucks install Residents in the Santa Cruz area totally blocked the trucks from the truck-yard down there and P from installing for four days until they secretly moved the trucks elsewhere. They received great We'll be joined tomorrow by another contingent of folks generally not with us, the Sonoma Repu Sonoma County Republican Central Committee just issued a fabulously strong statement against This will be only from 7:30 am to 9:00 am in Rohnert Park. We can have fun! Bring hot drinks! Stinson/Bolinas, Martine Algier has room for three more folks in her car - 868-9036. In Pt. Reyes [REDACTED] has room for about six in her van and will be at the Pt. Reyes Pharmacy at 6:30 am. 66: Hearsay article we posted today in case you miss it. Thanks for standing up for your rights! Mary more info: eoz3emfblog.net Details of Thursday's emergency protest: Where: 5500 Commerce E CA When: Thursday Oct 28th 7:30 am-9:00 am Who: Alarmed residents angry about property, c trespassed Visuals: Protesters holding signs, crossing entrance to the Wellington driveway, work being handed information and having discussions with outraged residents.

Joshua Hart View profile <http://groups.google.com/groups/profile?enc_user=PylayR0AAADTKVHJf4SsPIJDKAlxfcQIyd8lipiGTzSrxutmHDU_eQ>
More options Oct 27, 10:06 am *EMF Safety Network * PO Box 1016 Sebastopol CA 95473 www.emfsafetynetwork.org <<http://www.google.com/url?sa=D&q=www.emfsafetynetwork.org>>
IM4KwAqBRUhMiQTusUFLAZQpPg>
MEDIA ADVISORY

Contacts:
Sandi Maurer, EMF Safety Network, 707-829-9403, emfs... <http://groups.google.com/groups/u_done=/group/SmartWarriorMarin/browse_thread/thread/159b91fe8d9323d3&msg=4da558a87f>
Joshua Hart, Stop Smart Meters! 831-440-9814, joshuanoahh... <http://groups.google.com/group_done=/group/SmartWarriorMarin/browse_thread/thread/159b91fe8d9323d3&msg=4da558a87f>

October 27, 2010

*NORTH BAY RESIDENTS TO PROTEST PG&E'S FORCED SMART METER INSTALLA
*Opposition Growing as State Watchdog Agency Calls For Hearings On Health
Risks*
Rohnert Park- As North Bay residents prepare to protest continuing 'smart'
meter installations, California's utility watchdog agency has demanded

ATTACHMENT 20

Message0040	
Subject:	Rohnert Park Today
From:	Devereaux, William
Date:	10/28/2010 2:07:42 PM
To:	[REDACTED]
CC:	[REDACTED]

Message Body

From the insurgents ...

Joshua Hart View profile <http://groups.google.com/groups/profile?enc_user=PytayR0AAADTKVHJf4SsPIJDKAlxfcQIyd8lipiGTzSrxutmHDU_eQ>
More options Oct 28, 11:34 am I wasn't there myself, so this is third hand, but according to Ka spirited turnout including the Sonoma Republicans. PG&E obviously learned about the protest in their trucks and the sign to another location. Press Democrat showed up. Others who were there in detail. I'm sure MB will post a video. Sorry about your housing situation Sue- lets get you housed at 11:09 AM, <marydela... <http://groups.google.com/groups/unlock?_done=/group/SmartWarriorMarin/browse_thread/thread/27e688e2543b2c07&msg=d48dd4550>
wrote:

- > I'm eager to hear news of the Rohnert Park Wellington yard protest (being
- > too sick to attend myself) (and still trying to secure indoor, chemically
- > and electrically safe-enough, housing, out of the rain (currently sleeping
- > on a deck under tarps)).
- > All best, > Sue

William F. Devereaux
Senior Director - Smart Meter
Pacific Gas & Electric Company
B: (415) 973-0008
M: (415) 265-3212
wfd4@pge.com

Outlook Header Information

Conversation Topic: Rohnert Park Today
Subject: Rohnert Park Today
From: Devereaux, William
Sender Name: Devereaux, William
To: [REDACTED]
CC: [REDACTED]
Delivery Time: 10/28/2010 2:07:42 PM
Creation Time: 10/28/2010 2:07:06 PM
Submit Time: 10/28/2010 2:07:42 PM
Importance: Normal
Priority: Normal

ATTACHMENT 21

Message0117	
Subject:	Feedback from Monterey
From:	Devereaux, William
Date:	11/4/2010 3:10:01 PM
To:	[REDACTED]
Message Body	
<p>From the insurgents</p> <p>11/3 Monterey City Council meeting From: [REDACTED] Date: Wed, Nov 3, 2010 at 12:26 PM Subject: Monterey City Council meeting To: california-emf-safety-coalition@googlegroups.com, emf-safety-network@googlegroups.com</p> <p>Last night's Monterey City Council meeting was almost a disaster. Only six of us (and two of those were from Santa Cruz) were there to support a Smart Meter ordinance and speak against Smart Meters. There were two pro-Smart Meter people. PG&E did their 10 minute presentation that stretched to 30 minutes. There was an "expert" who spoke for about 5 minutes. The mayor felt it was better to let the cities fighting it do that, that it was a symbolic gesture and not worth doing and they didn't have the legal authority. So he put forth a motion not to enact an urgency ordinance and Libby Downey seconded it. However, one councilman said he wanted more time to study the issue because it is so large. So he asked to continue it. They discussed that for a bit, in view of the CPUC hearings on SF's petition, etc., they decided to table it for now until that's resolved, and that motion was unanimous.</p> <p>----- From: [REDACTED] Date: Thu, Nov 4, 2010 at 2:42 AM Subject: Re: Monterey City Council meeting To: california-emf-safety-coalition@googlegroups.com Cc: emf-safety-network@googlegroups.com</p> <p>Thanks to Nina for contacting the Monterey City Council on this Smart Meter issue and informing them quite well in writing and also letting others know of the meeting so that some of us were able to attend..</p> <p>Nina lives in that area so I understand her wanting this city to pass an ordinance. In my perspective, the meeting still went very well, and BECAUSE Nina contacted the city and gave them great information. Nina also let us know about the meeting so a few other people also sent very effective email communications to the city council. And a few of us went down to Monterey and spoke after the PG&E power point propaganda presentation. Without Nina's involvement, Monterey would have certainly voted NOT to pass any ordinance and to take no action in opposition to PG&E's Smart Meter Program. Because of Nina's work and influence with her information and alerting others to contribute as described above, the following happened: Two of the five councilmembers moved and seconded a motion to NOT pass any ordinance against PG&E. But then, the other three members who were sufficiently influenced balked and resisted and instead suggested that they withdraw the motion, wait for a reasonable amount of time to now</p>	

learn about this complex Smart Meter issue (only now that they learned about because of Nina's work and the other people that she motivated) and bring it up again at a later date when they were better informed. This was passed unanimously and the motion was withdrawn! They are now going to wait and we have the opportunity to further educate them on the subject and I think they are motivated to learn about it as well, on their own. So (a) sending email communications to cities in ADVANCE of PG&E arriving and (b) having people speak at the city council when the issue is on the agenda neutralizes PG&E's bullshit and makes the council realize that PG&E is not being forthright or honest, to say the least.

One more thing that would be even better would be to add a qualified organization to speak as a second opinion with equal time to PG&E at the same meeting so that the public in their three minute comment time each would not need to be the foundation of the 2nd opinion to PG&E, rather public opinion as it should be.

It isn't simple to get that equal time for a qualified organization, but if we identify organizations that seem qualified to speak on the subject, then we will have a greater chance of accomplishing it because cities don't generally give a citizen (even as well informed as one may be) equal time as PG&E, but they more likely would give an organization or recognized expert that status - cause that is the way they work. But we must start the communication with cities in advance of PG&E already scheduled to present to them in a few days or a week.

We really need to initiate the Smart Meter subject and get it on each council agenda with the qualified organization speaking or sending someone/s to speak whether PG&E is coming or not. This takes some personal contact and persistent communication with the city clerk or manager or key council member. Josh and I and others can send informative emails to cities/counties. If people let us know timely in advance and the email contacts for the council members, clerk, manager, city attorney, etc, we can assist by sending these emails. But local phone or personal contact is also important to coordinate and time the emails to influence getting it onto the agenda.

And thanks again Nina, glen

William F. Devereaux
Senior Director - Smart Meter
Pacific Gas & Electric Company
B: (415) 973-0008
M: (415) 265-3212
wfd4@pge.com

Outlook Header Information

Conversation Topic: Feedback from Monterey
Subject: Feedback from Monterey
From: Devereaux, William
Sender Name: Devereaux, William
To: [REDACTED]
Delivery Time: 11/4/2010 3:10:01 PM
Creation Time: 11/4/2010 3:10:01 PM
Submit Time: 11/4/2010 3:10:01 PM