



**FILED**

12-28-09  
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**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Vlad Hikin,

Complainant,

vs.

Nextel Boost of California, dba Sprint (U-4332-C)

Defendant.

ECP

Case No. 09-11-012

(Filed Nov. 17, 2009)

**ANSWER OF NEXTEL BOOST OF CALIFORNIA,  
DBA SPRINT (U-4332-C) IN CASE NO. 09-11-012**

Pursuant to Rule 4.4 of the Commission's Rules of Practice and Procedure, Defendant, Nextel Boost of California, dba Sprint (U-4332-C) (hereinafter "Boost Mobile") respectfully files this Answer to the Complaint filed by Vlad Hikin ("Complainant") in the above-referenced matter. As and for its Answer in this matter, Boost Mobile admits, denies, and otherwise responds to the allegations of the Complaint as set forth below:

1. Responding to the allegations contained in all paragraphs of the Complaint as well as the information referenced in Complainant's attachment entitled, "Vlad Hikin vs. Nextel Boost – Summary of Facts", Boost Mobile has reviewed the Complaint with regard to Complainant's desire to have number 678-754-0287 transferred from the prepaid Boost Mobile CDMA network to the prepaid Boost Mobile IDEN network. Boost Mobile currently does not have the ability to migrate a number that is utilized on our prepaid Boost Mobile CDMA network to an account on the prepaid Boost Mobile IDEN network. Boost Mobile is actively working to facilitate this type of service transfer and expects to have a more effective system in place in the future.

2. Boost Mobile contacted Complainant on August 4, 2009 and on December 9, 2009 to explain its findings. Boost Mobile apologized for any inconvenience that Mr. Hikin may have experienced while attempting to resolve this matter.

3. All future inquires and concerns regarding this complaint should be directed to:

William Shipmon, Executive Analyst  
Sprint Nextel  
Executive & Regulatory Services  
201 State Route 17 North, 3<sup>rd</sup> Floor  
Rutherford, NJ 07070  
Tel: 866-727-0665  
Fax: 888-765-1071  
Email: William.shipmon@sprint.com

WHEREFORE, Boost Mobile requests that the complaint be dismissed.

Dated this 15<sup>th</sup> day of December 2009, in Rutherford, New Jersey.

Respectfully submitted,

/s/ William Shipmon

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William Shipmon, Executive Analyst  
Sprint Nextel  
Executive & Regulatory Services  
201 State Route 17 North, 3<sup>rd</sup> Floor  
Rutherford, NJ 07070

**VERIFICATION**

I, William Shipmon, am an Executive Analyst, acting as agent for Defendant, Nextel Boost of California, dba Sprint (U-4332-C) (hereinafter “Boost Mobile”), and am authorized to make this verification on its behalf. The statements in the foregoing Answer are true of my knowledge, except as to matters that are therein states on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury under the law of the State of New Jersey that the foregoing is true and correct.

Dated this 15<sup>th</sup> day of December 2009, at Rutherford, New Jersey.

/s/ William Shipmon

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William Shipmon, Executive Analyst  
Sprint Nextel  
Executive & Regulatory Services  
201 State Route 17 North, 3<sup>rd</sup> Floor  
Rutherford, NJ 07070

**CERTIFICATE OF SERVICE**

I, Katherine M. McMahon, hereby certify that I have this day served a copy of the Answer of Nextel Boost of California, dba Sprint (U-4332-C) in Case No. 09-11-012 to be served on the following persons by overnight courier:

ALJ Robert A. Barnett  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

Vlad Hikin  
12330 Osborne, Unit 76  
Pacoima, CA 91331

Dated this 15<sup>th</sup> day of December 2009 at San Francisco, California.

/s/ Katherine M. McMahon

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Katherine M. McMahon, Legal Analyst II  
Sprint Nextel  
201 Mission Street, Suite 1500  
San Francisco, CA 94105