



**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

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Order Instituting Rulemaking on the
Commission's Own Motion to Address the Issue
of Customers' Electric and Natural Gas Service
Disconnection.

Rulemaking 10-02-005
(Filed February 5, 2010)

**SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) MONTHLY
DISCONNECT DATA REPORT**

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Dated: **May 25, 2010**

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

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DISCONNECT DATA REPORT**

Pursuant to Rulemaking (R.)10-02-005, Ordering Paragraph 12 and Appendix A, Southern California Edison Company (SCE) hereby submits its Monthly Disconnect Data Request, Attachment 1, which provides data for April 2010 related to billing assistance and payment arrangements, late or broken payment arrangements, arrears and service terminations and reconnections. The worksheet contains 4 tables which include the following data:

- Table A-1 contains the billing assistance and payment arrangement data for the number of customers requesting bill payment assistance, the number granted payment extensions of 30 days or less, as well as the number of payment arrangements of 3, 6, 9 and 12 months. Additional data has been included to help complete the assistance picture. The number of customers granted and denied assistance has been added, as well as the number of customers receiving payment extensions greater than 30 days and the number of customers with payment arrangements less than 3 months. SCE also added clarifying language in Tables A-1 to note the date parameters for payment arrangement periods include a range (*e.g.*, between 3 and 6 months), not a point in time (*e.g.*, 3 months).

- Table A-2 contains data on late or broken payment arrangements by date range. As with Table A-1, SCE has added clarifying language to note the date parameters for payment arrangement periods include a range (*e.g.*, between 3 and 6 months), not a point in time (*e.g.*, 3 months). SCE also added data for the number of customers with broken payment arrangements less than 3 months.
- Table A-3 provides the number of customers in arrears for between 20-30 days, 31-90 days and 91 days and greater. SCE has added the clarifying date ranges as the initial request asked for 30, 90 and +90 days in arrears.
- Table A-4 provides data related to the number of customers sent notices for service termination, the number of customers disconnected, the number of customers reconnected (within 24, 48 and 72 hours), and the number of customers disconnected via remote shutoff.

Respectfully submitted,

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/s/ MONICA GHATTAS

By: Monica Ghattas

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May 25, 2010

Attachment 1

Monthly Disconnect Data Report

CERTIFICATE OF SERVICE

I hereby certify that, pursuant to the Commission's Rules of Practice and Procedure, I have this day served a true copy of SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) MONTHLY DISCONNECT DATA REPORT on all parties identified on the attached service list(s). Service was effected by one or more means indicated below:

Transmitting the copies via e-mail to all parties who have provided an e-mail address.
First class mail will be used if electronic service cannot be effectuated.

Executed this **28th day of May, 2010**, at Rosemead, California.

/s/ RAQUEL IPPOLITI

Raquel Ippoliti

Project Analyst

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California Public
Utilities Commission

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CALIFORNIA PUBLIC UTILITIES COMMISSION

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LIST NAME: LIST

LAST CHANGED: MAY 18, 2010

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CPUC - Service Lists - R1002005

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