

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking Regarding Whether to Allow Access to 211 Services in Counties and Localities Without 211 Centers.

Rulemaking 10-06-002 (Filed June 3, 2010)

ADMINISTRATIVE LAW JUDGE'S RULING REQUESTING COMMENT ON DRAFT RULES AND INSTRUCTIONS GOVERNING 2-1-1 SERVICE IN AN EMERGENCY TO UNSERVED LOCALES

Based on the information provided to date via filed comments and statements, as well as discussions at both workshops held in this proceeding, I have written a set of Draft Rules and Instructions Governing 2-1-1 Service in an Emergency to Unserved Locales (Draft 2-1-1 Emergency Rules). Parties may file comments regarding these Draft 2-1-1 Emergency Rules (see Attachment A). These comments should include both the parties' recommended revisions as well as discussion in support of such revisions. The filed comments and revisions (in a red-line format), should be titled "Response to ALJ Ruling – Comments on Draft 2-1-1 Emergency Rules." These comments and revisions must be filed within 10 days of the date of this ruling.

Therefore, **IT IS RULED** that:

1. The parties may file comments and revisions (in a red-line format) on the Draft Rules and Instructions Governing 2-1-1 Service in an Emergency to Unserved Locales in Attachment A to this ruling.

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2. The filed document in which the party provides its comments and revisions must be titled "Response to ALJ Ruling – Comments on Draft 2-1-1 Emergency Rules" and filed within 10 days of this ruling.

Dated April 11, 2011, at San Francisco, California.

/s/ SEANEEN M. WILSON
Seaneen M. Wilson
Administrative Law Judge