REVISED MEASURE 45
(VERIZON)

OSS OII Performance Measurements

Report Requirements

Measure 45

Title: Percent of Timely and Compliant Change Management Notices (Verizon Only)

Area	*Requirement Description*
Description:	This metric measures the percent of Change Management Notices and associated documentation sent before implementation according to prescribed timeliness standards within prescribed timeframes. Notices include notifications and confirmations. Documentation is not considered available until all material changes are made.
Method of Calculation:	(Number of compliant change management notifications and confirmations sent within the appropriate interval in the reporting period ÷ total number of change management notifications and confirmations sent during the reporting period) x 100 Note: Change Management Notices are considered compliant if appropriate documentation is made available on or before the date of the notice.
Report Period:	Monthly
Report Structure:	CLECs in the aggregate
Reported By:	Total of change notifications and confirmations for Types 3, 4 and 5 combined.
Geographic Level:	Verizon West (fGTE)

Measurable Standard:	**Benchmark: 90% compliant notifications and confirmations sent on time.** **Timeliness Standards:** Type 5 – CLEC originated Change Notification: ≥ 73 calendar days prior to implementation, the draft business rules are published, ≥ 66 calendar days prior to implementation, the draft technical specifications are published, Change Confirmation:>= 45 calendar days prior to implementation, the final business rules, technical specifications and error message documentation are published. Type 4 – Verizon originated Change Notification:≥ 73 calendar days prior to implementation, the draft business rules are published, ≥ 66 calendar days prior to implementation, the draft technical specifications are published, Change Confirmation:>= 45 calendar days prior to implementation, the final business rules, technical specifications and error message documentation are published. Type 3 – Industry Standard Change Notification:≥ 73 calendar days prior to implementation, the draft business rules are published,, ≥ 66 calendar days prior to implementation, the draft technical specifications are published, Change Confirmation:>= 45 calendar days prior to implementation, the final business rules, technical specifications and error message documentation are published.
Exclusions:	• Regulatory mandates as described in the CMP documentation • Emergency fixes • CLEC initiated changes to Final Requirements (excluding changes requested due to a mistake by ILEC identified by the CLEC) • ILEC-initiated enhancements/changes to requirements for which it requests that this Performance Measurement does not apply and CLECs agree • Enhancements/changes other than those that eliminate existing functionality or require material CLEC functional software or process changes. • Changes to Error Messages and changes to codes used within interface fields

Business Rules:	• The Timeliness standards for the sub-metric products are listed above and are in accordance with those set forth in the Change Management Processes and Procedures. • Verizon will comply with applicable Change Management Processes and Procedures as documented in Verizon's "Wholesale Network Services OSS Interface Change Management Process" version 2.1, dated April 5, 2001, or subsequent successor documents. This document(s) will be made available to the CLEC community. .
Notes:	Results reported are for Verizon West (fGTE).

(END OF REVISED MEASURE 45 (VERIZON))

REVISED MEASURE 45 WITH REVISIONS
HIGLIGHTED (VERIZON)

OSS OII Performance Measurements

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Measure 45

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Report Period:	Monthly
Report Structure:	CLECs in the aggregate
Reported By:	~~CLECs in the aggregate~~ Total of change notifications and confirmations for Types 3, 4 and 5 combined.

Geographic Level:	~~Statewide~~Verizon West (fGTE)
Measurable Standard:	**Benchmark: 90% compliant notifications and confirmations ~~notices~~ sent on time.** **Timeliness Standards:** ~~Change type~~ ~~**Change Notification: Interval between notification and implementation**~~ ~~**Change Confirmation: Final Documentation Availability before implementation**~~[1] Type 5 – CLEC originated Change Notification: ≥ 73 calendar days prior to implementation, the draft ~~for~~ business rules are published, ≥ 66 calendar days prior to implementation, the draftfor technical specifications are published. Change Confirmation:>= 45 calendar days prior to implementation, the final business rules, technical specifications and error message documentation are published. Type 4 – Verizon originated Change Notification:≥ 73 calendar days prior to implementation, the draft ~~for~~ business rules are published, ≥ 66 calendar days prior to implementation, the draft ~~for~~ technical specifications are published. Change Confirmation:>= 45 calendar days prior to implementation, the final business rules, technical specifications and error message documentation are published. Type 3 – Industry Standard Change Notification:≥ 73 calendar days prior to implementation, the draft ~~for~~ business rules are published,, ≥ 66 calendar days prior to implementation, the ~~for~~ draft technical specifications are published. Change Confirmation:>= 45 calendar days prior to implementation, the final business rules, technical specifications and error message documentation are published.
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(END OF REVISED MEASURE 45 WITH REVISIONS HIGHLIGHTED (VERIZON))