

Decision _____

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Harold Jackson Murray,

Complainant,

vs.

Pacific Bell Telephone Company, doing
business as AT&T Communications of
California, Inc.,

Defendant.

(ECP)
Case 06-09-009
(Filed September 11, 2006)

OPINION DISMISSING COMPLAINT

Complainant subscribed to an Internet Service Provider (ISP) and incurred local toll charges when accessing his ISP. Complainant alleges AT&T California erred in billing a local number as local toll. Defendant denied the allegation, but as a matter of customer relations issued a refund to complainant for the amount of the billing dispute.

As we are limited to award reparations and not damages for improper charges of a utility and because defendant has refunded all charges at issue, we will dismiss the complaint.

Assignment of Proceeding

Rachelle B. Chong is the assigned Commissioner and Robert Barnett is the assigned Administrative Law Judge in this proceeding.

O R D E R

IT IS ORDERED that:

1. Case (C.) 06-09-009 is dismissed.
2. C.06-09-009 is closed.

This order is effective today.

Dated _____, at San Francisco, California.