

Verizon **PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**

**Process and Administrative Clarification Changes**

**Consensus Items**

Item #	PM	SUBMEASURE(S)	MEASURE CATEGORY	PROPOSED CHANGE	RATIONALE	TYPE of CHANGE	Status	Comments
1	Executive Summary	NA	NA	Under Auditing and Review Procedures section replace language “can be found in sections III and IV” with “are provided in this document.”	Ensures consistency with reformatted version.	Administrative Clarification	Agreed	
2	Reservation of Rights	NA	NA	Under ILECs section 3 <sup>rd</sup> bullet added word “be” between should and viewed.	Grammatical Correction	Administrative Clarification	Agreed	
3	General Exclusions	NA	NA	Add list of general exclusions.	Clarifies common exclusions for all PMs.	Administrative Clarification	Agreed	
4	Performance Metric Number Cross Reference Table	NA	NA	Add Performance Metric Number Cross Reference Table.	Provides reference to new metric numbering.	Administrative Clarification	Agreed	
5	Product Codes	NA	NA	Add Product Code chart.	Provides reference to new product codes.	Administrative Clarification	Agreed	
6	Retail	NA	NA	Add Retail Analog chart.	Provides reference to retail analogs	Administrative Clarification	Agreed	

Verizon

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7	Performance Metric Number Cross Reference Table	NA	NA	Under Notes section replace language “documented in Section VIII (Implementation Schedules)” with “provided in the Implementation Schedule chapter.”	Ensures consistency with reformatted version.	Administrative Clarification	Agreed	
8	1 (PO-1)	Address Verification TN Selection Service Availability Due Date	Calculation, Performance Standard and Business Rules	Replace reference to “Legacy” system with “Retail” in Performance Standard and Business Rules sections.	Language clarification. Legacy systems have been replaced and it is more appropriate to refer to Retail.	Administrative Clarification	Agreed	

Verizon

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**Process and Administrative Clarification Changes**

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9	1 (PO-1)	Address Verification  TN Selection  Service Availability  Due Date	Notes	Add language to the Notes section indicating that the retail measurement is based on COFEE data.	Requests for Preordering information are processed through Verizon's COFEE (Converged Ordering Front End Engine) and NOCV (National Order Collection Vehicle) systems. For measurement purposes, only COFFE data is included because it is a Client/Server application that works as a GUI to NOCV and is analogous to the wholesale system and process. NOCV is a mainframe system for which a number of different processes are executed to complete a pre-order request. It is not possible to capture timestamps from when a user hits the enter key to when they receive a response, response time can only be approximated.	Administrative Clarification	Agreed	

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**

**Process and Administrative Clarification Changes**

**Consensus Items**

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10	1 (PO-1)	All	Exclusions	Modified definition of batch transmission.	Clarification on batch transmission definition.	Administrative Clarification	Agreed	
11	1 (PO-1)	All	Exclusion	Add language for exclusion covered in Business Rules for electronic pre-order query response times that originate outside the published system hours.	Business Rule states “Elapsed time for fully electronic sub-measures tracked during published system hours”. The addition of this exclusion will provide further clarification on the exclusion of electronic pre-order query response times sent outside published system hours.	Administrative Clarification	Agreed	Verizon to add web location for published hours in JPSA document.
12	2, 3 (OR-1, OR-2)	All	Definition	Replaced the word “measurable” with “performance.”	Provides consistency with new format.	Administrative Clarification	Agreed	

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**

**Process and Administrative Clarification Changes**

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13	2 (OR-1)	Standalone Directory Listings	Products (Reported By) Performance Standard	Add Standalone Directory Listings as a distinct product within the Measurable Standard and remove reference to stand alone directory listings in the reported by section.	Standalone Directory Listings are currently reported as a separate product.	Administrative Clarification	Agreed	
14	4 (OR-5)	All	Business Rules	Added the following Business Rules: 1) Includes only confirmed LSRs and 2) Excludes all rejected orders.	Language clarification on current metric calculation.	Administrative Clarification	Agreed	
15	4 (OR-5)	All product subtypes	Notes	Remove second bullet from Notes section regarding system upgrade targeted for May 2003.	System upgrade was implemented. Note is obsolete.	Administrative Clarification	Agreed	
16	4 (OR-5)	All	Products (Reported By)	Consolidate reported product types into Resale and UNE.	Ensures consistency with reporting in East; dissaggregation by service type results in low volumes.	Process	Agreed	Agreement reached to disaggregate by Resale, UNE -P, UNE Loop and UNE Other

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**

**Process and Administrative Clarification Changes**

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17	7,8 (PR-2, PR-3)	All	Exclusions Business Rules	Add Projects to list of exclusions; removed following business rule “Verizon will not exclude projects.” (This rule is currently documented under PR-2).	Volume of projects with longer intervals is expected to increase. Similar to SBC, Verizon should have this exclusion.	Process	Agreed	
18	7 ((PR-2)	UNE Loop Services	Exclusion	Delete the reference to “SBC/California only” from “For UNE Loop Services, feature-only orders are excluded from retail analog.”	This exclusion should apply to both companies, in that it is as appropriate to apply the exclusion to Verizon as to SBC/California. Verizon believes this was simply an oversight in the production of the JPSA, in that the exclusion is meant to apply to each Company, but only for UNE Loop services.	Administrative Clarification	Agreed	

Verizon

## PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)

## Process and Administrative Clarification Changes

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Item #	PM	SUBMEASURE(S)	MEASURE CATEGORY	PROPOSED CHANGE	RATIONALE	TYPE of CHANGE	Status	Comments
19	7 (PR-2)	UNE subloop and Dark Fiber	Business Rules	Delete the Business Rules bullet "For Verizon, results for UNE subloop and Dark Fiber will be tracked diagnostically."	Duplicate language with Business Rules.	Administrative Clarification	Agreed	
20	7 (PR-2)	Interconnection Trunks	Notes	Remove the following note: "For interconnection trunks, the current measurable standard for Verizon at parity to be reviewed and benchmarks considered for the next performance review."	Verizon's position is that where there is a valid analog, the analog is used for parity performance standard.	Administrative Clarification	Agreed	
21	11A (PR-4-16)	All product subtypes	Business Rules	Add the word "not" to the following business rule: "Loop Acceptance Test is <i>not</i> completed on or before due date."	Ensures consistency with the measure.	Administrative Clarification	Agreed	

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**

**Process and Administrative Clarification Changes**

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Item #	PM	SUBMEASURE(S)	MEASURE CATEGORY	PROPOSED CHANGE	RATIONALE	TYPE of CHANGE	Status	Comments
22	13, 14 (PR-5-05, PR-4-02)	Interconnection Trunks	Notes	Remove the following note: "For interconnection trunks, the current measurable standard for Verizon at parity to be reviewed and benchmarks considered for the next performance review."	Where there is a valid analog, the analog is used for parity performance standard.	Administrative Clarification	Agreed	
23	15, 15A (PR-6-04, PR-6-05)	All	Products (Reported by)	Remove condition to report by service affecting and out of service	Level of disaggregation is not required based on low volumes of activity being reported. It is sufficient and reasonable to measure based on product/service group category. It is irrelevant whether the trouble is service affecting or OOS.	Process	Agreed	

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**

**Process and Administrative Clarification Changes**

**Consensus Items**

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24	16 (PR-6-01)	All	Exclusions	Modify following exclusion, "Trouble Reports received on the due date for orders other than for new installations" to "Trouble Reports received on the due date."	Trouble reports received on the due date are captured in PR-6-04 (PM15) and would be double counted if also included in PR-6-01 (PM16).	Process	Agreed	
25	17 (PR-6-02)	All	Exclusions	Add exclusion for troubles received on the order due date.	Ensures consistency with PR-6-01 (PM16). Trouble reports received on the due date are captured in PR-6-04 (PM15) and would be double counted if also included in PR-6-02 (PM17).	Process	Agreed	
26	19, 20, 21, 22, 23 (MR-2, MR-3, MR-4, MR-5)	All product subtypes	Definition	Added Network Trouble Disposition Codes to measure definition.	Provides clarification on network troubles.	Administrative Clarification	Agreed	

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**

**Process and Administrative Clarification Changes**

**Consensus Items**

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27	19, 20, 21, 22 (MR-2, MR-3, MR-4)	All product subtypes	Business Rules	For the Business Rule “Includes Test okay (TOK) and Found Okay (FOK)”, add the further disposition “Came Clear” as a category to be included in these results.	While “Came Clear” is a disposition similar to Test okay, it differs in that it addresses a situation where an initial test might indicate some trouble on the line, but subsequently the line becomes free of trouble even though no repairs are instituted. Because it is a disposition much like but somewhat different than Test Okay and Found Okay, it should be added to the current Business Rule.	Administrative Clarification	Agreed	

Verizon **PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**  
**Process and Administrative Clarification Changes**

**Consensus Items**

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28	19 (MR-2)	UNE Loop xDSL	Notes	Formatted Notes section to separate bullet for Verizon retail analog information: “The analog for UNE Loop xDSL capable will be Retail ISDN BRI until the Verizon affiliate or separate division .....	Consistency in documentation.	Administrative Clarification	Agreed	
29	19, 20, 21, 22, 23 MR-2, MR-3, MR-4, MR-5)	All product subtypes	Exclusion	Add Exclusion for Verizon’s official (administrative) lines.	Verizon official services are handled differently than normal retail service and they should not be included in the normal retail results.	Administrative Clarification	Agreed	Verizon will add the following definition for Verizon official (administrative) lines, “Verizon official (administrative) lines are lines used by Verizon employees or contractors to conduct official company business.”
30	20 (MR-3)	NA	Title	Changed title to read, “Percentage of Customer Troubles Not Resolved Within Estimated Time.”	Corrects grammar of title.	Administrative Clarification	Agreed	

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)****Process and Administrative Clarification Changes****Consensus Items**

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31	20 (MR-3)	NA	Exclusions	Capitized "c" in Customer Caused Misses in Exclusion section.	Consistency in documentation.	Administrative Clarification	Agreed	
32	20 (MR-3_	NA	Business Rules	Added the word "in" in Business Rules as follows, "Includes a miss <b>in</b> those instances where ILEC, for its own reasons, reschedules the committed maintenance appointment time."	Grammatical correction	Administrative Clarification	Agreed	
33	21 (MR-4)	NA	Business Rules	Remove word "is" from Business Rules section as follows, "Includes in the time interval calculation [ <b>is</b> ] any ILEC delay."	Grammatical correction.	Administrative Clarification	Agreed	
34	20, 21, 23 (MR-3, MR-4-01, MR-5)	All	Products	Add NXX Codes to product list.	CA PUC Order Correcting Errors; Decision 03-12-030 December 5, 2003.	Administrative Clarification	Agreed	

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**

**Process and Administrative Clarification Changes**

**Consensus Items**

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35	24 (NP-1-02)	All product subtypes	Business Rules	Under the Business Rules, second bullet, add the words “upon CLEC request”, such that the bullet would read: “ ILEC will make available <i>upon CLEC request</i> detailed information [continue with current language].....”	This change would just reflect current practice, as today Verizon only makes this information available upon the CLEC’s request. As currently worded, the Business Rule suggests some on-going, affirmative duty by the ILEC to provide the information, yet Verizon has always understood that the information should be provided only if it is requested by a CLEC.	Administrative Clarification	Agreed	

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**

**Process and Administrative Clarification Changes**

**Consensus Items**

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36	25 (NP-1-04)	All product subtypes	Exclusions	The current Exclusions, bullets 3-5, should be adjusted such that the exclusions in the bullets are applicable to both Verizon and SBC/California. Currently, bullet 3 applies to both companies, but bullets 4 and 5 state that they only are applicable to SBC/California. The third bullet should be dropped, and reference in bullets 4 and 5 indicating that they only apply to SBC/California should be deleted.	Ensures consistency with East trunk blockage exclusions and consistency with SBC.	Process	Agreed	<p>Verizon will implement a West notification process similar to that which is to be implemented in the East.</p> <p>Verizon will add the following note to the guidelines, "VZ will electronically notify CLECs (operational trunk staffs), of the following situations for blocked trunks. The notification states that VZ identified a blocked trunk group due to CLEC reasons, and that the trunk group will be excluded from VZ performance. Verizon will make the exclusion automatically unless the CLEC responds back within two business days with documentation indicating that Verizon's information on the condition is inaccurate.</p>

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**

**Process and Administrative Clarification Changes**

**Consensus Items**

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37	28 (BI-1)	All product subtypes	Definition	Modify the measure Definition by adding the words “by the switch” between “data” and “generated”, and by clarifying that the end of the measurement period is when the data is “made available” as opposed to being “sent” to the CLEC.	“By the switch” clarifies how the data is generated. Electronic data is not always “sent” to a CLEC. In some cases the data is retrieved by the CLEC after it is “made available.”	Administrative Clarification	Agreed	Verizon will add a clarification to the definition section based on media type.
38	28 (BI-1)	UNE IntraLATA and InterLATA combined excluding UNE Platform	Performance Standard	Reformat the Performance Standard and add clarification language to UNE IntraLATA and InterLATA combined, excluding UNE Platform to show exact parity comparisons for the different services that are reported (e.g., Resale Local, Toll, etc.)	This change more accurately describes the parity comparisons applicable to the reported services under this Measure.	Administrative Clarification	Agreed	

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**

**Process and Administrative Clarification Changes**

**Consensus Items**

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39	28 (BI-1)	Jointly Provided Switched Access	Calculation	Added calculation to accommodate benchmark standard for Jointly Provided Switched Access.	Current formula did not align with a benchmark standard.	Administrative	Agreed	
40	30 (BI-2)	All product subtypes	Definition	Modify the measure Definition by replacing the clause “successful transmission of the associated invoice: with “transmission availability date of the bill.”	This change is requested because the ILEC does not “transmit” all electronic bills to CLECs. In some cases, the bill is made available and retrieved electronically by the CLEC.	Administrative Clarification	Agreed.	Verification will add clarification based on media type.

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)****Process and Administrative Clarification Changes****Consensus Items**

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41	30 (BI-2)	All product subtypes	Performance Standard	Change the Performance Standard from “99% within 10 calendar days” to “98% within 10 business days.”	Ensures consistency with East performance standard. This is a national standard used throughout Verizon’s operation. There have not been any demonstrated harms to competition or CLECs by use of this slightly reduced standard. It was also the standard applicable in the FCC measures.	Process	Withdrawn	
42	30 (BI-2)	All product subtypes	Calculation	In the Calculation, replace “transmitted” in both numerator and denominator with “made available.”.	Electronic data is not always “sent” to a CLEC. In some cases the data is retrieved by the CLEC after it is “made available.”	Administrative Clarification	Agreed.	Verizon will add clarification based on media type.

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**

**Process and Administrative Clarification Changes**

**Consensus Items**

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43	34 (BI-3)	All product subtypes	Exclusions	Add new exclusion, “Any billing adjustments that result from an agreement between the ILEC and the CLEC, where the adjustments were not completed to correct errors in billing.”	Ensures consistency with SBC/California.	Process	Agreed	Verizon will add the following language to the proposed exclusion, “This exclusion does not include adjustments made as a result of a settlement on a bill adjustment claim.”
44	31 (BI-6)	All product subtypes	Definition	Modify the measure Definition by replacing “correct bill” with “next available bill.”	Ensures consistency with East measure. The “next available bill” is a more accurate description of what is being measured. Usage is delivered on the “next available bill”, rather than the “correct bill.”	Administrative Clarification	Agreed	
45	31, 32, 33 (BI-6, BI-7, BI-8)	Resale and UNE	Performance Standard	Add “Parity with Retail” to the Performance Standard.	Clarify language on parity comparison for Resale and UNE services.	Administrative Clarification	Agreed	

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**

**Process and Administrative Clarification Changes**

**Consensus Items**

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46	31 (BI-6)	All product subtypes	Calculation	Calculation should be changed to allow 60 days (instead of 30 days) in which to post usage.	Billing cycles occur on approximately a 30 day period. The bill at the end of such a cycle will not capture usage toward the end of the 30 day billing period because it is physically impossible to do so. That is, given bill cycle 1 usage occurs from days 1-30. When the bill is produced, usage from days 1-20 may be captured, but usage on days 20-30 is not reflected until the "next bill", which would be up to 40 days after the usage occurred. Permitting 60 days to post usage allows us to put on "the next bill" any usage in a 30 day cycle that was not reflected on the bill at the end of that cycle.	Process	<del>Agreed</del> <u>Withdrawn</u>	Verizon will change the language to reflect a numerator calculation of "Count of usage charges on the bill that were recorded within last <del>45</del> <u>30</u> days."

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**

**Process and Administrative Clarification Changes**

**Consensus Items**

Item #	PM	SUBMEASURE(S)	MEASURE CATEGORY	PROPOSED CHANGE	RATIONALE	TYPE of CHANGE	Status	Comments
47	32,33 (BI-7, BI-8)	All product subtypes	Definition and Calculation	Modify the measure Definition and the Calculation by replacing “correct bill” with “next available bill.”	This is the same change requested in BI-6 (PM 31).	Process	<del>Agreed</del> <del>Withdrawn</del>	Verizon will change the language to reflect the effective date of the charge must be within <del>45</del> 30 days of the bill date for the charge to appear on the next available bill.
48	32, 33 (BI-7, BI-8)	All product subtypes	Business Rules	Change the Business Rule to make clear that charges should appear within 2 months, not the current one month, for the same reasons as explained for BI-6 (PM 31) concerning the change from 30 days to 60 days. Also, in the Business Rule refer to the “next available bill” rather than the “correct bill” for reasons already explained.	Billing cycles occur on approximately a 30 day period. The bill at the end of such a cycle will not capture charges toward the end of the 30 day billing period because it is physically impossible to do so. Permitting 60 days to post charges allows us to put on “the next bill” any charges in a 30 day cycle that was not reflected on the bill at the end of that cycle.	Process	<del>Agreed</del> <del>Withdrawn</del>	Verizon will change the language to reflect the effective date of the charge must be within <del>45</del> 30 days of the bill date for the charge to appear on the next available bill.

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)****Process and Administrative Clarification Changes****Consensus Items**

<b>Item #</b>	<b>PM</b>	<b>SUBMEASURE(S)</b>	<b>MEASURE CATEGORY</b>	<b>PROPOSED CHANGE</b>	<b>RATIONALE</b>	<b>TYPE of CHANGE</b>	<b>Status</b>	<b>Comments</b>
49	32, 33 (BI-7, BI-8)	All product subtypes	Business Rules	Remove from business rules the following: Excludes late charges resulting from externally mandated billing changes that the ILEC cannot reasonably implement in a timely manner.	Duplicate language already specified in Exclusion section.	Administrative Clarification	Agreed	
50	40 (NP-2-01)	All product subtypes	Business Rules	Modify 2 <sup>nd</sup> bullet of Business Rules section to include <i>new</i> and <i>augment</i> requests.	Clarification on types of collocation included in metric.	Administrative Clarification	Agreed	
51	40 (NP-2-01)	All product types	Calculation	Change denominator to "Count of requests <i>due</i> in reporting period."	Ensure consistency of measure with East.	Process	Agreed	
52	40, 41 (NP-2-01, NP-2-05)	All product subtypes	Products (Report By)	Add language specifying the types of collocation reported in the Products section, i.e., All Collocation (Caged, Cageless, Physical)	Clarifies product types included in metric.	Administrative Clarification	Agreed	

Verizon

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**

**Process and Administrative Clarification Changes**

**Consensus Items**

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53	41 (NP-2-05)	All product subtypes	Business Rules	Add business rule for delays due to CLEC.	Clarification of metric process.	Administrative Clarification	Agreed	.
54	41 (NP-2-05)	All product subtypes	Business Rules	Under the Business Rules, add a Business Rule for Verizon that is essentially the same as the rule applicable to SBC/California regarding mutually negotiated commitments.	Ensure consistency with East business rules and consistency with SBC. The same rule regarding negotiated commitments that applies to SBC/California should also be applicable to Verizon. Verizon follows much the same process as SBC/California regarding such commitments, and there is no reason the Business Rule should not apply to each ILEC.	Process	Agreed	Verizon will remove redundant exclusion.

Verizon

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**Process and Administrative Clarification Changes**

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55	42 (PO-2)	All interface types	Products (Report By)	Change from reporting by pre-ordering, ordering and maintenance to reporting by interface, i.e. WISE , EDI, CORBA, LSI and WPTS.	Definition is based on interface availability not loss of functionality (i.e, preorder, order or maintenance). In addition, this change would make this measure consistent with Verizon's reporting of OSS interface availability in the East. Architecture has changed since initial development of these measures; no longer have separate servers.	Process	Agreed	
56	45 (PO-4)	All	Calculation Products (Reported By) Performance Standard Exclusions Business Rules	Updated language per CA PUC order adopting minor modifications to VZ CA PM 45.	Approval of Joint Motion of Verizon California Inc and Participating CLECS Requesting Adoption of Minor Modifications to Measure 45, Change Management; adopted January 2004.	Administrative Clarification	Agreed	

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**Process and Administrative Clarification Changes**  
**Consensus Items**

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57	2, 3, 4, 5, 6, 7, 11, 12, 13, 14, 17, 19, 20, 21, 23 (OR-1, OR-2, OR-5, PR-7-01, PR-7-02, PR-4-01, PR-4-02, PR-5-01, PR-5-05, PR-6-02, MR-2, MR-3, MR-4-01, MR-4-08, MR-5)	NA	Products	Remove UNE Port as a product from all applicable measures.	There has been no activity in Verizon for any state.	Process	Agreed	

Verizon

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**Process and Administrative Clarification Changes**

**Consensus Items**

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58	Auditing	NA	NA	Change requirement for a meeting of the Joint Steering Committee for audits from 6 months to 12 months.	The current JPSA calls for a meeting of the Joint Steering Committee for audits every 6 months. This should be changed to an annual meeting in that reviews every 6 months are unnecessary and a burden to all parties.	Administrative Clarification	Agreed.	Verizon will add the following language, “The committee will convene every twelve months to discuss and determine the timing and scope of any Annual Audit. Provided, any party may request that the committee convene before the 12 <sup>th</sup> month but not earlier than the 6 <sup>th</sup> month following the last meeting of the committee, to discuss whether an Annual Audit is necessary. In such event, the party seeking the earlier meeting will be responsible for calling the meeting, providing a conference call-in number and/or meeting location, and providing all legal notices applicable thereto.”
59	Auditing	NA	NA	Removed reference to Section IIc.	Ensures consistency with new format.	Administrative Clarification	Agreed	
60	Definition of Terms	NA	NA	Changed term – Common Transport to Common Transport Trunk Groups.	Make language consistent with measure description.	Administrative Clarification	Agreed	

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**Process and Administrative Clarification Changes**

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61	Definition of Terms	NA	NA	Add Specials, Designed Services and Non Designed Services to Definition of Terms	Provides clarification.	Administrative Clarification	Agreed	Verizon will modify the definition for designed services as follows, "Designed services are services requiring engineering intervention."
62	Reports	All	NA	Change reporting structure to include CLEC aggregate reports and positive reporting (reporting regardless of activity).	Ensures consistency with East reporting structure.	Administrative Clarification	Agreed	
63	All	All	All	Reformat guidelines consistent with format of VZ east guidelines	Clarifies guidelines applicable to only VZ. Ensures consistency with Verizon East format.	Administrative Clarification	Agreed	
64								Moved to Non-Consensus document
65	42 (PO-2)	PO-2-02	Definition	Modify WPTS prime time from 7am to 8 pm EST to 06:00:00 to 23:59:59 EST	Ensures consistency with NY.	Process	Agreed	

Verizon **PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)**  
**Process and Administrative Clarification Changes**  
**Consensus Items**

Item #	PM	SUBMEASURE(S)	MEASURE CATEGORY	PROPOSED CHANGE	RATIONALE	TYPE of CHANGE	Status	Comments
<u>66</u>	<u>2, 3, 4, 5, 6, 7, 11, 12, 13, 14, 15, 15A, 16, 17, 19, 20, 21, 22, 23, 28 (OR-1, OR-2, OR-5, PR-2, PR-4, PR-5, PR-6, PR-7, MR-2, MR-3, MR-4, MR-5, BI-1)</u>	<u>OR-1-02, OR-1-04, OR-1-05, OR-1-06, OR-1-07, OR-2-02, OR-2-04, OR-2-05, OR-2-06, OR-2-07, OR-5-01, OR-5-03, PR-2-09, PR-4-01, PR-4-02, PR-5-01, PR-5-05, PR-6-01, PR-6-02, PR-6-04, PR-6-05, PR-7-01, PR-7-02, MR-2-01, MR-3-01, MR-4-01, MR-4-08, MR-5-01, BI-1-05</u>	<u>Products</u>	<u>Remove UNE-Platform</u>	<u>Per TRO/TRRO</u>	<u>Process</u>	<u>Agreed</u>	
<u>67</u>	<u>2, 3, 4, 5, 6, 7, 8, 11, 12, 13, 14, 15, 15A, 16, 19, 20, 21, 23, (OR-1, OR-2, OR-5, PR-2, PR-4, PR-5, PR-6, PR-7, MR-2, MR-3, MR-4, MR-5)</u>	<u>OR-1-02, OR-1-04, OR-1-06, OR-2-02, OR-2-04, OR-2-06, OR-5-01, OR-5-03, PR-2-09, PR-3-12, PR-4-01, PR-4-02, PR-5-01, PR-5-05, PR-6-01, PR-6-04, PR-6-05, PR-7-01, PR-7-02, MR-2-01, MR-3-01, MR-4-01, MR-5-01</u>	<u>Products</u>	<u>Remove UNE Line Sharing</u>	<u>Per TRO/TRRO</u>	<u>Process</u>	<u>Agreed</u>	

**PROPOSAL FOR MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA)****Process and Administrative Clarification Changes****Consensus Items**

<b>Item #</b>	<b>PM</b>	<b>SUBMEASURE(S)</b>	<b>MEASURE CATEGORY</b>	<b>PROPOSED CHANGE</b>	<b>RATIONALE</b>	<b>TYPE of CHANGE</b>	<b>Status</b>	<b>Comments</b>
<u>68</u>	<u>2, 3, 5, 6, 7, 11, 14, 19, 20, 21, 23 (OR-1, OR-2, PR-2, PR-4, PR-7, MR-2, MR-3, MR-4, MR-5)</u>	<u>OR-1-12, OR-2-12, PR-2-09, PR-4-01, PR-4-02, PR-7-01, PR-7-02, MR-2-01, MR-3-01, MR-4-01, MR-5-01</u>	<u>Products</u>	<u>Remove Dark Fiber</u>	<u>Per TRO/TRRO</u>	<u>Process</u>	<u>Agreed</u>	
<u>69</u>	<u>NA</u>	<u>NA</u>	<u>General Exclusions</u>	<u>Added note regarding elimination of UNE- Platform from UNE product category</u>	<u>Per TRO/TRRO</u>	<u>Process</u>	<u>Agreed</u>	