

APPENDIX I

Attachment C

STATUS OF PROPOSED MODIFICATIONS TO THE CA JOINT PARTIAL SETTLEMENT AGREEMENT (JPSA) 5/3/04

PM	SUBMEASURE(S)	MEASURE CATEGORY	PROPOSED CHANGE	STATUS
1	Manual CSIs	Exclusions	Change exclusion for manual CSI requests for greater than 30 working telephone numbers to greater than 50 working telephone numbers.	CLOSED
2,3	All fully electronic submeasures	Measurable Standard	Change standard from an average of 20 minutes to 95% within 1 hour for fully electronic transactions; 95% within 12 hours for electronically received/manually handled transactions and 95% with 24 hours for fully manual transactions	CLOSED.
2,3	All product types subject to reflow	Business Rules	Add business rule identifying “fully electronic” orders subject to reflow as tracked in the category of “Electronically Received/Manually Handled.”	CLOSED
15	Resale, High Bandwidth Linesharing and UNEP	Measurable Standard	Change standard from parity to a 1.5% benchmark for each submeasure	CLOSED
15A	LNP	Measurable Standard	Change standard from parity to a benchmark to 98% within 24 hours	CLOSED
15A/21	XDSL Capable loops	Measurable Standard	Change standard from parity to benchmark of 90% within 24 hours.	CLOSED
20	XDSL Capable loops	Measurable Standard	Change standard from parity to benchmark of 20%	CLOSED

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23	XDSL Capable loops	Measurable Standard	Change standard from parity to benchmark of 25%.	CLOSED
<p>Note: Changes also were recommended for Performance Measures 9 and 9A at the beginning of this review. However, those issues were moved to the TRO proceeding for negotiation and resolution.</p>				
28	All submeasures	Exclusions	Add to new exclusions: (1) "CLECs that have not established a medium for data exchange." And (2) "ILEC holidays (from interval to provide usage data)"	CLOSED
31	All submeasures	Measurable Standard	Change standard from parity to a benchmark of 97%	CLOSED
34	UNE POTS and UNE Other submeasures	Report By and Measurable Standard	Combine UNE POTS and UNE Other submeasures	CLOSED
34	Resale and UNE	Measurable Standard	Change standard from parity to benchmark of 97%	OPEN
34	All submeasures	Exclusions	Add the following exclusion: <i>Any billing adjustments that result from an agreement between the ILEC and the CLEC, where the adjustments were not completed to correct errors in billing. (SBC California only)</i>	OPEN

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35		Notes	Remove note	CLOSED
New PM	Claims Resolution Timeliness (proposed by Telscape)		Add Measure	OPEN
New PM	Timeliness of Credits rec'd for Resolved Claims (proposed by Telscape)		Add Measure	OPEN
42	Interfaces used by both ILEC and CLEC	Measurable Standard	No interfaces exist that are used both by SBC retail and CLECs	CLOSED
44	SBC OSS Service Center (MCPSC)	Measurable Standard	Change "TBD" to standard of 120 seconds.	CLOSED
All Relevant Measures	Resale Centrex, Resale PBX, xDSL capable loops, Lineshared loops, ISDN BRI loops, UNE P Special and UNE P ISDN BRI	All affected categories	<p>Reclassify Resale Centrex, Resale PBX, xDSL capable loops, Lineshared loops, ISDN BRI loops, UNE P Special and UNE P ISDN BRI as mass market products</p> <p>Impact on definition of "Projects." PM 6 Installation Jeopardy standard would change to 95% within 15 minutes for these products.</p> <p>Products would no longer be tracked in PM16, would be moved to PM 17</p>	CLOSED

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All Relevant Measures	OC level and UNE P ISDN PRI products	Report By and Measurable Standard	Eliminate reporting on these products – <i>proposal withdrawn</i>	CLOSED
All Relevant Measures	UNE Port – Non—Special and UNE Port – Special	Report By and Measurable	(1) Redefine UNE Port – Non-Special to UNE Port – Mass Market include Centrex and PBX ports in this SGT category (2) Eliminate reporting on UNE Port – Special (only DS1 switching would remain in this SGT category) – <i>proposal for UNE Port Special withdrawn</i>	CLOSED

(END OF APPENDIX I, Attachment C)