

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



February 3, 2012

NOTICE OF AVAILABILITY

Draft Resolution T-17358: Approval of reimbursement for \$875,500 plus or minus 10% for the costs of implementing the Limited English Proficiency survey from carriers with \$10 million or more in annual intrastate revenue. This is to comply with Decision (D.) 08-10-016 and to establish the scope, parameters, specifications and timing of the customer satisfaction survey of Limited English Proficient telecommunications consumers.

The following resolution will be on the agenda of the Commission's March 8, 2012, meeting:

- Resolution T-17358, if adopted, will approve the reimbursement for \$875,500 plus or minus 10% for the costs of implementing the Limited English Proficiency survey from carriers with \$10 million or more in annual intrastate revenue.

A copy of the draft resolution is available to the public at the Commission's web site at <http://www.cpuc.ca.gov/PUC/documents/>.

On March 8, 2012, the Commission may vote on this resolution, or it may postpone a vote until later. When the Commission votes on a draft resolution, it may adopt all or part of it as written, amend, or modify it, or set it aside and prepare a different resolution. Only when the Commission acts does a resolution become binding on the parties. The conformed resolution, when adopted by the Commission, is available at the same website.

Pursuant to Public Utilities (PU) Code 311 (g), the draft resolution is available for public comments. Comments should be focused on factual, legal, and/or technical errors in the draft resolution. Comments must be limited to five pages in length and shall include a subject index listing the recommendations to the draft resolution, a table of authorities, and an appendix setting forth the proposed revised findings and ordering paragraphs.

The date of submission is the date the comments are received by the Communications Division. Parties must serve a copy of their comments to the Communications Division staff representative Simin Litkouhi, simin.litkouhi@cpuc.ca.gov who will post the comments at the link above), on the same date that the comments are submitted to the Communications Division.

Comments must be submitted no later than 5:00 pm on February 23, 2012, (which is 20 days from the date of this mailing) and shall be limited to identifying misrepresentations of law, fact, or condition of the record contained in the comments of other parties.

Late-filed comments will ordinarily be rejected. However, in extraordinary circumstances, a request for leave to submit comments late may be filed together with proposed comments. An accompanying declaration under penalty of perjury shall be submitted setting forth all the reasons for the late submission.

/s/ MICHAEL AMATO

Michael Amato, Interim Director
Communications Division

Service list for Resolution T-17358
Service List for R.07-01-021
Plus all Certificated Carriers
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February 3, 2012
Resolution T-17358

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December 14, 2011 Workshop Attendees

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CERTIFICATE OF SERVICE

I certify that I have, by e-mail, this day served a copy of a notice letter and parties of record in R.07-01-021, all certificated carriers, and parties who attended the December 14, 2011, Limited English Proficiency survey workshop for the of the availability of draft Resolution T-17358 for public comments at the Commission's web site <http://www.cpuc.ca.gov>.

February 3, 2012, at San Francisco, California

/s/

NOTICE

Parties should notify the Communications Division, Third Floor, California Public Utilities Commission, 505 Van Ness Avenue, San Francisco, CA 94102, of any change of address to insure that they continue to receive documents. You must indicate the Resolution number on the service list on which your name appears.