

Decision 10-08-011 August 12, 2010

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Howard I. Fried and Elaine J. Fried,

Complainants,

vs.

Pacific Bell Telephone Company, dba AT&T
California (U1001C),

Defendant.

(ECP)
Case 09-10-027
(Filed October 23, 2009)

H. Fried for Complainants.

S. Winbush for Pacific Bell Telephone Company, dba AT&T
California, Defendant.

DECISION GRANTING RELIEF

Complainants allege that Defendant improperly disconnected their telephone number 323-283-2061 and when Defendant reconnected the number, Defendant stated there would be a reconnection charge of \$500. Complainants request that there should be no reconnection charge. Public hearing was held July 8, 2010.

At the hearing Defendant agreed that there is no reconnection charge for reconnecting 323-283-2061.

Assignment of Proceeding

Timothy Alan Simon is the assigned Commissioner and Robert Barnett is the assigned Administrative Law Judge in this proceeding.

O R D E R

IT IS ORDERED that:

1. Pacific Bell Telephone Company, dba AT&T California shall not impose a reconnection charge for reconnecting 323-283-2061 to Complainants' service.
2. Case 09-10-027 is closed.

This order is effective today.

Dated August 12, 2010, at San Francisco, California.

MICHAEL R. PEEVEY
President
DIAN M. GRUENEICH
JOHN A. BOHN
TIMOTHY ALAN SIMON
NANCY E. RYAN
Commissioners