

Decision 10-08-012 August 12, 2010

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Joseph Sotello,

Complainant,

vs.

Pacific Bell Telephone Company, dba AT&T
California (U1001C),

Defendant.

(ECP)
Case 10-05-002
(Filed May 3, 2010)

J. Sotello for himself, Complainant.

S. Winbush for Pacific Bell Telephone Company, dba
AT&T California, Defendant.

DECISION GRANTING RELIEF

Complainant seeks reparations of \$222.32 for inoperable telephone service over a period of months. Defendant denied the allegations. Public hearing was held July 8, 2010.

At the hearing, Defendant agreed to credit Complainant \$222.32.

Assignment of Proceeding

Timothy Alan Simon is the assigned Commissioner and Robert Barnett is the assigned Administrative Law Judge in this proceeding.

O R D E R

IT IS ORDERED that:

1. Pacific Bell Telephone Company, dba AT&T California, shall credit Joseph Sotello \$222.32.
2. Case 10-05-002 is closed.

This order is effective today.

Dated August 12, 2010, at San Francisco, California.

MICHAEL R. PEEVEY
President
DIAN M. GRUENEICH
JOHN A. BOHN
TIMOTHY ALAN SIMON
NANCY E. RYAN
Commissioners