

Decision 10-09-027 September 23, 2010

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

James Jones,

Complainant,

vs.

Pacific Bell Telephone Company, dba AT&T
California (U1001C),

Defendant.

(ECP)
Case 10-06-005
(Filed June 15, 2010)

ORDER OF DISMISSAL

Complainant contends that his phone service was inappropriately disconnected and requests an order that defendant restore his telephone service and pay punitive damages. Defendant answered stating that all complainant's outstanding bills have been waived and that all complainant need to do is place an order for service. Defendant moved to dismiss.

Defendant has adjusted all charges that complainant has disputed. As neither punitive damages nor general damages are available to complainant and as defendant has satisfied all disputed charges, we dismiss.

IT IS ORDERED that the complaint is dismissed.

Case 10-06-005 is closed.

Dated September 23, 2010, at San Francisco, California.

MICHAEL R. PEEVEY

President

DIAN M. GRUENEICH

TIMOTHY ALAN SIMON

NANCY E. RYAN

Commissioners

Commissioner John A. Bohn, being
necessarily absent, did not participate.