PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

ENERGY DIVISION RESOLUTION G-3444
April 8, 2010

RESOLUTION

Resolution G-3444. Pacific Gas & Electric Company's (PG&E) requests to use California Alternate Rates for Energy (CARE) Funds to supplement PG&E's Relief for Energy Assistance through Community Help (REACH) Program.

PROPOSED OUTCOME: Approves PG&E's request for a one-time transfer of up to $5 million from its CARE balancing accounts to two new "CARE/TANF" balancing accounts (electric and gas) created to take advantage of the opportunity for energy assistance made possible by the American Recovery and Reinvestment Act's (ARRA) Temporary Assistance to Needy Families (TANF) Emergency Contingency Fund.

ESTIMATED COST: The authorized transfer of up to $5 million comes from PG&E's CARE balancing accounts into two new "CARE/TANF" balancing accounts. This amount is already funded through the Public Purpose Program Charge and this resolution does not increase PG&E's revenue requirements.

By Advice Letter 3097-G/3622-E filed on February 24, 2010.

SUMMARY

This Resolution approves PG&E's request for a one-time transfer of up to $5 million from its CARE balancing accounts to two new "CARE/TANF" balancing accounts (electric and gas) created to take advantage of the opportunity for energy assistance made possible by the American Recovery and Reinvestment Act (ARRA). The bulk of the $5 million will be leveraged with federal Emergency Funds to provide customer payment assistance.

Under ARRA, funds were appropriated for the Temporary Assistance to Needy Families (TANF) Emergency Contingency Fund (Emergency Fund) over fiscal years 2009 and 2010. This Emergency Fund is in addition to the regular TANF

Contingency Fund that needy families in California can access through established agencies during the economic downturn. Through this provision of ARRA, every one dollar of local contributions will be matched with four dollars from the Emergency Fund.

PG&E's REACH program is an energy-assistance program funded by PG&E, and its customers, employees and retirees. REACH is administered by The Salvation Army (TSA) and all administrative costs are covered by a charitable grant from PG&E's shareholders and by operating income from TSA. Through this program, PG&E shareholders have contributed on average $343,000 over the last five years and will contribute $1.4 million in 2010 to provide energy assistance for customers in need. PG&E is proposing that the amount it contributes in 2010 be augmented with ratepayer funding, so as to increase the opportunity to leverage federal TANF Emergency Fund dollars. PG&E seeks authorization to transfer up to $5 million of CARE dollars to two newly created gas and electric balancing accounts for the purpose of leveraging federal ARRA monies. A sum of under $1 million (the exact amount will be determined by the actual marketing and system implementation costs incurred) of that $5 million will be utilized for administering the program and conducting marketing and other customer outreach efforts pursuant to compliance with Federal TANF guidelines, except for the amount PG&E has previously paid and will continue to pay to TSA for administering the original REACH program. This fund transfer will be recorded and recovered through the CARE program budget.

Working in cooperation with TSA and as many county agencies who choose to participate in this voluntary program, TANF Program funds will be leveraged with CARE funds (providing a four-to-one match) to assist qualifying families with their utility bill payments. Through the combination of CARE and TANF matching funds, many of PG&E's low-income families will be able to reduce substantial amounts of their past due utility bills and avoid service disconnections.

Two new balancing accounts will be created to record the amount of ratepayer-only-funded payment assistance provided to eligible customers under the CARE/TANF program as well as incremental administrative and marketing costs necessary to implement this new program. The total amount of CARE funds to be leveraged will not exceed $5 million. If the amount required to leverage the federal monies is less than the amount initially projected, any excess will be returned to the respective gas and electric CARE balancing accounts.

BACKGROUND

Rulemaking (R.)10-02-005, opened to investigate customers' electric and natural gas service disconnections, required the investor-owned utilities (IOUs) to file Tier 3 advice letters to take advantage of the Emergency Funds available through ARRA.

On February 4, 2010, the Commission opened (R.)10-02-005 to address the issue of customers' electric and natural gas service disconnections. As part of that rulemaking, Ordering Paragraph 13 directed the IOUs to file Tier 3 advice letters to take advantage of the Emergency Funds available through the ARRA TANF Emergency Contingency Fund. Under ARRA, up to $5 billion, of which $1.8 billion is available to California, was appropriated for the TANF Emergency Contingency Fund for fiscal years 2009 and 2010. This Emergency Fund is in addition to the regular TANF Contingency Fund that needy families in California can access through established agencies during the economic downturn.

PG&E's current REACH Program provides emergency energy assistance to low-income families within the PG&E service area who are in jeopardy of losing their energy services.

REACH is an energy-assistance program funded by PG&E, its customers, employees and retirees. REACH is administered by The Salvation Army (TSA) and all administrative costs are covered by a charitable grant from PG&E's shareholders and by operating income from TSA. Through this program, PG&E shareholders have contributed on average $343,000 over the last five years and will contribute $1.4 million in 2010 to provide energy-assistance for customers in need. Through REACH, eligible low-income customers who have experienced an uncontrollable or unforeseen hardship may receive an energy credit on their utility bills. The size and frequency of the energy credit amount is based upon a number of criteria, but its availability depends upon funding.

To take advantage of the TANF Emergency Fund dollars available as directed in (R.)10-02-005, PG&E is proposing that the amounts it contributes to REACH in 2010 be augmented with ratepayer funding.

Working in cooperation with TSA and as many county agencies who choose to participate in this voluntary program as possible, CARE funds will be leveraged with TANF Program funds to provide a TANF program four-to-one funding match. The CARE-REACH-TANF funds will be used to apply credits against customers' outstanding bill balances. At the level of funding being proposed, many of PG&E's low-income families would be able to reduce substantial amounts of their past due PG&E bills and avoid service disconnections using the additional funding that would be available to California under the ARRA TANF Emergency Contingency Fund of 2009.

PG&E seeks authorization to transfer up to $5 million of CARE funds to two newly created gas and electric balancing accounts for the purpose of leveraging federal ARRA TANF Emergency Contingency Fund dollars.

This fund transfer will be recorded and recovered through the CARE program budget. The CARE budget currently resides in two balancing accounts, the electric California Alternate Rates for Energy (ref. Preliminary Statement M) and the gas California Alternate Rates for Energy (ref. Preliminary Statement V). Up to $5 million in funding will be transferred from the electric and gas CARE Balancing Accounts based upon a forty-five percent (45%) gas and fifty-five percent (55%) electric allocation between commodities and recorded in the respective electric and gas CARE/TANF Balancing Accounts. PG&E proposes to recover these program costs through the existing Annual Electric True-Up Filing and the Gas Public Purpose Surcharge Advice Letter which is filed annually on or before October 31 for rates effective January 1, 2011. To the extent that a final accounting of the program is not available by the Gas Public Purpose Surcharge filing date, these costs will be recovered in accordance with (D.)04-08-010. (D.)04-08-010 implemented Assembly Bill 1002, establishing a natural gas surcharge to fund gas public purpose programs, including public interest research and development.

At the conclusion of the Program (currently projected to end on September 30, 2010), PG&E will return to ratepayers through the existing CARE balancing account any dollars not used for the limited purposes of leveraging federal TANF Emergency Fund dollars as well as the associated customer communication and related program expenses.

The Salvation Army will continue to administer the program and will use shareholder contributions to the REACH program to satisfy the minimum quarter-by-quarter 2008 base year funding requirement established by the Federal Government prior to accessing the Emergency Fund and utilizing any ratepayer funds.

Of the $5 million transfer of CARE funds, PG&E proposes a sum of under $1 million (the exact amount will be determined by the actual marketing and system implementation costs incurred) will be utilized for administering the program and conducting marketing and other customer outreach efforts, except for the amount PG&E has previously paid and will continue to pay to TSA for administering the base revenue program (base year funding requirement established by the Federal Government). It is expected that 80% of the targeted customer communications/marketing costs and other administrative costs will be covered by federal funding[1] with the remaining 20% covered by ratepayer funds. PG&E currently estimates approximately $245,000 for targeted customer communications/marketing costs and less than $100,000 for PG&E's IT costs[2], totaling approximately $345,000. Additionally, because TSA's case management costs are anticipated to increase as a result of the CARE/TANF program, TSA will be reimbursed $15 for each successful application processed over the base funding level by each participating county through the Emergency Fund and not through the CARE/TANF balancing accounts.

PG&E states that the additional funding made available will provide direct benefits to PG&E's customers during the economic downturn.

PG&E's proposal utilizes PG&E charitable contributions to cover all necessary base revenue funding levels for all counties in PG&E's service territory such that ratepayer funding collected in the CARE Balancing Account can be leveraged with the TANF Emergency Fund funds (on a four-to-one match) to provide additional bill payment assistance to customers. The CARE/TANF program will enable low-income families to reduce substantial amounts of their past due bills to PG&E and avoid service disconnections. Additionally, for the CARE/TANF program, PG&E will waive reconnection fees, deposit requirements, and its current REACH guidelines of only providing funds to customers who have not received REACH assistance within the past 18 months. PG&E is waiving these fees and deposits all together and will not be requesting recovery of the amounts involved. PG&E will also continue to refer recipients to other assistance

[1] PGE Advice 3097-G/3622-E, pp. 2.

[2] PGE Advice 3097-G/3622-E, pp. 3.

programs that might help alleviate their overall debt burden as well as continue to provide shareholder support for the current REACH Program to those low-income customers who do not qualify for the CARE/TANF Program.

Due to the economic climate and the expiration date of the Emergency Fund use, PG&E requested a shortened protest period of 10 days and a shortened response period of 4 calendar days.

In an effort to respond expeditiously to the hardship faced by customers in this economic climate and to leverage the funds available from the Emergency Fund, PG&E has been working successfully with TSA and Alameda County on a pilot program using existing REACH Program funds to enable TANF-eligible families to obtain additional assistance through the Emergency Fund. In addition, PG&E has been in active discussions with other counties in its service territory to expand the program. Unless extended by the federal government, the additional payment assistance from the Emergency Fund will expire on September 30, 2010, providing limited time to implement the program.

Due to the short period of time the Emergency Fund will be available as a source of funding for eligible customers, PG&E requested a shortened protest period of 10 days and a shortened response period of 4 calendar days for AL 3097-G/3622-E.

On February 24, 2010 the Commission granted PG&E's request for a shortened protest period with protests to the Advice Letter due on March 3, 2010 and replies to any protests due March 5, 2010.

NOTICE

Notice of AL 3097-G/3622-E was made by publication in the Commission's Daily Calendar. PG&E states that a copy of the Advice Letter was mailed and distributed in accordance with Section 3.14 of General Order 96-B.

PROTESTS

Advice Letter 3097-G/3622-E was not protested.

DISCUSSION

PG&E's proposal to transfer up to $5 million of CARE funds to supplement the REACH program and be leveraged with the ARRA TANF Emergency Funds is in compliance with (R.)10-02-005.

Ordering Paragraph 13 of (R.)10-02-005 directed the IOUs to file advice letters within 30 days, outlining their proposals to increase emergency financial assistance to low-income customers by leveraging TANF Emergency Fund dollars with CARE funds.

Pursuant to Commission order, PG&E filed AL 3097-G/3622-E, requesting the transfer of up to $5 million of CARE revenue to two newly created gas and electric balancing accounts for the purpose of leveraging federal ARRA funds.

Of the $5 million transfer of CARE funds requested by PG&E, the company proposes that that up to $1 million (the exact amount will be determined by the actual marketing and system implementation costs incurred) should be allowed for costs associated with administering the program and conducting marketing and other customer outreach efforts, except for the amount PG&E has previously paid and will continue to pay to TSA for administering the base revenue program (base year funding requirement established by the Federal Government). PG&E expects that 80% of the targeted customer communications/marketing costs and other administrative costs will be covered by federal funding, with the remaining 20% covered by ratepayer funds. PG&E currently estimates approximately $245,000 for targeted customer communications/marketing costs and less than $100,000 for PG&E's IT costs[3], totaling approximately $345,000.

We find PG&E's request to be reasonable and will approve it. However, (R.)10-02-005 envisioned that utility proposals would maximize direct benefits to needy customers while keeping "administrative costs to a minimum."[4] Therefore, we will authorize the cap at $1 million for costs associated with

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[3] PGE Advice 3097-G/3622-E, pp. 3.

[4] OIR 10-02-005, pp. 10-11.

administering the program and conducting marketing and other customer outreach efforts, but we authorize this pursuant to compliance with Federal TANF guidelines, and expect PG&E to keep administrative costs to a minimum, as originally envisioned by (R.)10-02-005. We expect that the total administrative costs will not deviate from the estimate provided by PG&E, with 80% of the total targeted to customer communications/marketing and other administrative costs expected to be covered by federal funding, but will allow for the flexibility of up to $1 million, pursuant to Federal TANF guidelines, to account for the unknowns of implementing this new program and the uncertainties associated with working with different funding sources as well as various agencies and counties.

PG&E's proposal utilizes shareholder charitable contributions for this program as envisioned in (R.)10-02-005.

(R.)10-02-005 envisioned that the IOUs would continue to use their shareholder and employee funded charitable contributions for the program but would also offer additional proposals to direct some CARE funds for additional assistance in order to leverage as much ARRA funds as possible[5].

PG&E's proposal utilizes PG&E charitable contributions to cover all necessary base revenue funding levels for all counties in PG&E's service territory such that ratepayer funding collected in the CARE Balancing Account can be leveraged with the TANF Emergency Fund. PG&E's shareholders are contributing $1.4 million in 2010 to REACH for direct financial assistance, plus an additional amount of approximately $350,000 to cover the costs of administering the program.

PG&E's proposal provides benefits to PG&E's customers as envisioned by (R.)10-02-005 during the economic downturn.

The Commission agrees that the additional funding made available through a combination of existing REACH Funds, ratepayer funds and the Emergency Fund will provide much needed relief to low-income customers who are experiencing extreme financial hardship. Many low-income families would be able to reduce substantial amounts of their past due bills to PG&E and avoid

[5] OIR 10-02-005, pp. 10-11.

service disconnections. Additionally, for the CARE/TANF program, PG&E's proposal to waive reconnection fees, deposit requirements, and its current REACH guidelines of only providing funds to customers who have not received REACH assistance within the past 18 months will provide further benefits to customers. PG&E customers who will continue to be referred to other assistance programs may be able to receive additional support to alleviate their overall debt burden.

PG&E's request to create to two new gas and electric balancing accounts for the purpose of recording and tracking the leveraging of federal ARRA TANF Emergency Contingency Fund monies is reasonable and provides program transparency.

The fund transfer will be recorded and recovered through the CARE program budget. The CARE budget currently resides in two balancing accounts, the electric California Alternate Rates for Energy (ref. Preliminary Statement M) and the gas California Alternate Rates for Energy (ref. Preliminary Statement V). PG&E will create two new balancing accounts, Electric Preliminary Statement Part FG and Gas Preliminary Statement Part CB to record the amounts transferred from or to the respective gas and electric CARE Balancing Accounts and to record costs associated with this new program. The Commission authorizes these funds to be transferred from the electric and gas CARE Balancing Accounts based upon a forty-five percent (45%) gas and fifty-five percent (55%) electric allocation between commodities and recorded in the respective electric and gas CARE/TANF Balancing Accounts. PG&E shall recover these program costs through the existing Annual Electric True-Up Filing and the Gas Public Purpose Surcharge Advice Letter which is filed annually on or before October 31 for rates effective January 1, 2011. To the extent that a final accounting of the program is not available by the Gas Public Purpose Surcharge filing date, these costs will be recovered in accordance with (D.)04-08-010.

PG&E will return to ratepayers through the existing CARE balancing account any dollars not used for the limited purposes of leveraging federal TANF Emergency Fund dollars at the conclusion of the program (currently expected to be September 30, 2010) as well as the associated customer communication and related program expenses.

The Utility Reform Network supports PG&E proposal in Advice Letter 3097-G/3622-E.

On March 2, 2010, The Utility Reform Network (TURN) filed a response to PG&E Advice Letter 3097-G/3622-E supporting PG&E's proposal. TURN states that PG&E's proposal would deliver significant benefits to PG&E's customers at a time when this assistance is greatly needed. TURN believes that the proposal includes a meaningful financial contribution from PG&E's shareholders, maximizes direct benefits to customers from ratepayer funds, and incorporates the ratepayer protections adopted by the Commission in Resolution E-4251, which addresses a request by Southern California Gas Company (SoCalGas) and San Diego Gas and Electric Company (SDG&E) to transfer ratepayer funds to their respective emergency financial assistance charitable programs. TURN also requests that the Commission approve PG&E's advice letter as expeditiously as possible.

PG&E will file a report with the Commission by May 1, 2011 detailing the distribution of funds through the REACH and CARE/TANF program.

In order to keep the Commission apprised of the distribution of funds through the program, PG&E will file a report alongside their 2010 CARE/LIEE annual report by May 1, 2011 providing the following information:

1. Total payment assistance provided to customers separated by a) TANF Emergency Funds, b) REACH Funds and c) ratepayer funded distributions.
2. A breakdown of distributed funds between CARE and non-CARE recipients.
3. Total payment assistance provided to CARE customers separated by TANF Emergency Funds, b) REACH Funds and c) ratepayer funded distributions.
4. Total number of CARE customers assisted through the CARE/TANF program.
5. Total payment assistance provided to non-CARE customers under the CARE/TANF Program.
6. Total number of non-CARE customers assisted through the REACH program.
7. A breakdown of ratepayer funds used for the CARE/TANF program separated into administrative or program expense and direct distributions, including a qualitative explanation of reasonable and justified administrative or program funds spent.

8. A breakdown of REACH funds separated into administrative or program expense and direct distributions, including a qualitative explanation of reasonable and justified administrative or program funds spent.
9. Total applications successful processed by TSA and total reimbursement amount paid over the base funding level by each participating county through the Emergency Funds.
10. Amount of any unspent ratepayer funds remaining at the conclusion of the Program (currently projected to end on September 30, 2010) to be returned to the CARE Balancing Accounts.

COMMENTS

This is an uncontested matter in which the Resolution grants the relief requested. Accordingly, pursuant to PU Code 311(g)(2), the otherwise applicable 30-day period for public review and comment is being waived.

FINDINGS AND CONCLUSIONS

1. In compliance with Ordering Paragraph 13 of (R.)10-02-005, PG&E filed Advice Letter 3097-G/3622-E on February 24, 2010 to increase critical payment assistance to its eligible low-income customers through PG&E's REACH program by a one-time transfer up to $5 million from its CARE balancing accounts to two new "CARE/TANF" balancing accounts (electric and gas) created to take advantage of the opportunity for energy assistance made possible by the ARRA.
2. In order to increase customer payment assistance, the bulk of the $5 million will be leveraged with the federal TANF Emergency Funds for a 4 to 1 funding match. The total amount of CARE funds requested to be leveraged will not exceed $5 million and any excess funds will be returned to the respective gas and electric CARE balancing accounts at the conclusion of the program.
3. A maximum of $1 million of that $5 million may be utilized for administering the program and conducting marketing and other customer outreach efforts, pursuant to compliance with Federal TANF guidelines, except for the amount PG&E has previously paid and will continue to pay to The Salvation Army for administering the base level revenue program. PG&E currently estimates approximately $245,000 for targeted customer

communications/marketing costs and less than $100,000 for PG&E's IT costs, totaling approximately $345,000

4. We expect PG&E to keep administrative costs to a minimum, as envisioned by (R.)10-02-005 with 80% of the targeted customer communications/ marketing and other administrative costs expected to be covered by federal funding.
5. The Salvation Army will continue to administer the REACH program in conjunction with the CARE/TANF program.
6. For REACH, all administrative costs will be covered by a charitable grant from PG&E's shareholders and by operating income from TSA, ensuring that all contributions from customers, PG&E employees, and retirees go directly to providing energy assistance to qualifying customers in need.
7. To ensure that the ratepayer funds will directly benefit CARE/TANF eligible customers, TSA will be reimbursed $15 for each successful application processed over the base funding level by each participating county through the Emergency Fund and not through the CARE/TANF balancing accounts.
8. For the CARE/TANF program, PG&E will waive reconnection fees, deposit requirements, and its current REACH guideline of only providing funds to customers who have not received REACH assistance within the past 18 months. PG&E is waiving these fees and deposits all together and will not be requesting to seek recovery elsewhere.
9. PG&E will continue to utilize existing REACH funds to assist those customers that qualify for REACH assistance but are not CARE and TANF eligible.
10. PG&E will create two new balancing accounts to provide transparency in recording and tracking the amount of ratepayer-only funded payment assistance provided to eligible customers under the CARE/TANF program as well as incremental administrative and marketing costs necessary to implement this new program.
11. PG&E shall revise its Electric Preliminary Statement Part M and Gas Preliminary Statement Part V in order to record the transfer of authorized ratepayer funds under the CARE Balancing Accounts.
12. In an effort to respond expeditiously to customers' concerns in this economic climate and to leverage the available monies through the Emergency Fund which will expire on September 30, 2010, PG&E requested a shortened protest period of 10 days and a shortened response period of 4 calendar days.
13. On February 24, 2010 the Commission granted PG&E's request for a shortened protest period with protests to the Advice Letter due on March 3, 2010 and replies to any protests due March 5, 2010.

14. On March 2, 2010, The Utility Reform Network (TURN) filed a response to PG&E Advice Letter 3097-G/3622-E supporting PG&E's proposal and stating that PG&E's proposal would deliver significant benefits to PG&E's customers at a time when this assistance is greatly needed.

THEREFORE IT IS ORDERED THAT:

1. The request of PG&E to use CARE Funds to supplement PG&E's Relief for Energy Assistance through Community Help (REACH) Program as requested in Advice Letter 3097-G/3622-E is approved.

2. PG&E's request for a one-time transfer of up to $5 million from its CARE balancing accounts to two new "CARE/TANF" balancing accounts (electric and gas) created to take advantage of the opportunity for energy assistance made possible by the ARRA TANF Emergency Contingency Fund is approved. A maximum of up to $1 million of that $5 million may be utilized for administering the program and conducting marketing and other customer outreach efforts, pursuant to compliance with Federal TANF guidelines, except for the amount PG&E has previously paid and will continue to pay to The Salvation Army for administering the base level revenue program. It is expected that 80% of the targeted customer communications/marketing costs and other administrative costs will be covered by federal funding with the remaining 20% covered by ratepayer funds.

3. PG&E shall revise its Electric Preliminary Statement Part M and Gas Preliminary Statement Part V in order to record the transfer of authorized ratepayer funds under the CARE Balancing Accounts. Specific changes made to the electric and gas Preliminary Statements are:

   - Electric Preliminary Statement Part M – CALIFORNIA ALTERNATE RATES FOR ENERGY ACCOUNT, Section M.5 has been revised to add the following language:

     > "f. A debit or credit entry, as appropriate, equal to any amounts authorized by the Commission to be recorded in this account.

   - Gas Preliminary Statement Part V – CALIFORNIA ALTERNATE RATES FOR ENERGY ACCOUNT, Section V.7 has been revised to add the following language:

"h. A debit or credit entry, as appropriate, equal to any amounts authorized by the Commission to be recorded in this account.

4. PG&E shall create two new balancing accounts, Electric Preliminary Statement Part FG and Gas Preliminary Statement Part CB to record the amounts transferred from or to the respective gas and electric CARE Balancing Accounts and to record costs associated with this new program.

5. PG&E will waive reconnection fees, deposit requirements, and its current REACH guidelines of only providing funds to customers who have not received REACH assistance within the past 18 months for the CARE/TANF program. PG&E will waive these fees and deposits all together and will not be requesting to seek recovery elsewhere.

6. PG&E will continue to refer recipients to other assistance programs that might help alleviate their overall debt burden as well as continue to provide shareholder support for the current REACH Program to those low-income customers who do not qualify for the CARE/TANF Program.

7. PG&E shall file a separate report alongside their 2010 CARE/LIEE annual report by May 1, 2011 detailing the results of the CARE/TANF program with the following information:

   - Total payment assistance provided to customers separated by a) TANF Emergency Funds, b) REACH Funds and c) ratepayer funded distributions.
   - A breakdown of distributed funds between CARE and non-CARE recipients.
   - Total payment assistance provided to CARE customers separated by TANF Emergency Funds, b) REACH Funds and c) ratepayer funded distributions.
   - Total number of CARE customers assisted through the CARE/TANF program.
   - Total payment assistance provided to non-CARE customers under the CARE/TANF Program.
   - Total number of non-CARE customers assisted through the REACH program.

- o A breakdown of ratepayer funds used for the CARE/TANF program separated into administrative or program expense and direct distributions, including a qualitative explanation of reasonable and justified administrative or program funds spent.
- o A breakdown of REACH funds separated into administrative or program expense and direct distributions, including a qualitative explanation of reasonable and justified administrative or program funds spent.
- o Total successful applications processed by TSA and total reimbursement amount paid over the base funding level by each participating county through the Emergency Funds.
- o Amount of any unspent ratepayer funds remaining at the conclusion of the Program (currently projected to end on September 30, 2010) to be returned to the CARE Balancing Accounts.

This Resolution is effective today.

I certify that the foregoing resolution was duly introduced, passed and adopted at a conference of the Public Utilities Commission of the State of California held on April 8, 2010; the following Commissioners voting favorably thereon:

/s/ Paul Clanon
Paul Clanon
Executive Director

MICHAEL R. PEEVEY
PRESIDENT
DIAN M. GRUENEICH
JOHN A. BOHN
TIMOTHY ALAN SIMON
NANCY E. RYAN
Commissioners