



California Public Utilities Commission 505 Van Ness Ave., San Francisco

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PRESS RELEASE

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CPUC LAUNCHES ONLINE DATABASE OF TELECOMMUNICATIONS SERVICE PROVIDERS

SAN FRANCISCO, May 15, 2008 - The California Public Utilities Commission (CPUC) today launched an online database of telecommunications service providers to assist residential customers in finding companies in their area code or county.

The new online database is part of the CPUC's effort through the Telecommunications Consumer Protection Initiative to provide information and tools to phone consumers so that they are able to choose wisely among telecommunications companies and services to meet their needs. The CPUC constructed this database based on data solicited from carriers about whether they offer residential services and where such services are offered.

"The CPUC's goal is to provide a means for residential customers to effectively identify companies who provide services in their geographical areas and help put them in touch with those companies," said CPUC President Michael R. Peevey.

"I am pleased that the CPUC has added another education tool for all California telecommunications users. While consumers with computer access may use the new database directly through the Internet, it is assuring to know that the CPUC's Consumer Advisory Branch will assist those without broadband access," said Commissioner Dian M. Grueneich.



“Many consumers do not realize they have a choice of phone providers, given the many new types of phone companies due to technological advances,” commented Commissioner Rachelle Chong. “The CPUC wants consumers to be smarter shoppers for phone services, whether they are buying them from a landline phone company, a cable company, a competitive phone company, a wireless phone company, or a Voice over Internet Protocol provider.”

Commissioner Timothy Alan Simon added, “Bolstering informed consumer choice is an appropriate function for the CPUC to undertake in the present communications market. This database has become available to the California public as competition and next generation technologies are also guiding providers to increasingly higher levels of performance.”

Consumers can access the California Residential Communications Service Carrier’s database at: www.cpuc.ca.gov/PUC/Telco/Consumer+Information/carrierlists.htm.

Consumers have the option to search for companies by area code or county and find the providers for the following types of services:

- Local residential voice services
- DSL Broadband connection services
- Cable Broadband connection services
- Non DSL/Cable Broadband connection services

For more information on communication issues, please visit www.CalPhoneInfo.com.

For more information on the CPUC, please visit www.cpuc.ca.gov.

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