

## REPORT 7 DAYS after CONTRACT SIGNING

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### Program Specific Deliverables for Third Party Programs

**Direct Installation Programs** (Programs where Implementer provides energy efficiency measures, including maintenance, repair, or optimization services at no charge to the Customer)

1. Installation Standards
2. Implementer must conform to product specifications (e.g. Energy Star ®) and installation standards (e.g. WIS Manual, RCP duct testing and sealing, AC tune-up standards) of the IOUs.
3. Quality Assurance Procedures
4. Current installation schedule (and made available on request during program implementation)

**Rebate, Loan, or other Financial Assistance Programs** (Programs where Implementer provides rebate, loan, co-funding, or other financial assistance for the installation of energy efficiency measures, including maintenance, repair, or optimization services)

1. Quality Assurance Procedures
2. Implementer's internal Policy and Procedures if requested by IOU or CPUC
3. External Policy and Procedures Manual describing
  - Program dates
  - Eligibility requirements
  - Incentive payment process
  - IRS 1099 reporting procedures
  - Dispute resolution procedures
  - Eligible product specification (e.g. Energy Star)