

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Nancy Cross,

Complainant,

vs.

Comcast Phone of California, LLC,

Defendant.

(ECP)
Case 03-06-004
(Filed June 4, 2003)

**ADMINISTRATIVE LAW JUDGE'S RULING
ON REQUEST FOR SECOND HEARING**

This ruling addresses the telephone request of Nancy Cross (Complainant) for a second hearing. Complainant failed to appear at the hearing which was scheduled for July 9, 2003, at 1:00 p.m. in Fremont City Hall. The witnesses for Comcast and the administrative law judge were present when the hearing was called to order at 1:00 p.m. on the appointed date. The hearing was concluded at 1:15 p.m. because Complainant failed to appear. Complainant says that she was late because of an unexpected event and she arrived at the hearing location at 1:20 p.m. She requests another hearing.

IT IS RULED that:

1. Nancy Cross' (Complainant) request for a second hearing date is denied.
2. Complainant may submit a written reply to Comcast Phone of California, LLC's (Defendant) answer to the complaint, dated June 30, 2003.

3. Complainant's written reply shall be provided by Friday, August 15, 2003, at which time the matter shall be submitted for decision.

4. Should Complainant fail to provide a written reply by August 15, 2003, the complaint shall be dismissed for failure to prosecute the case, and the funds deposited with the Commission shall be disbursed to Comcast.

Dated July 17, 2003, at San Francisco, California.

/s/ BERTRAM D. PATRICK

Bertram D. Patrick
Administrative Law Judge

CERTIFICATE OF SERVICE

I certify that I have by mail this day served a true copy of the original attached Administrative Law Judge’s Ruling on Request for Second Hearing on all parties of record in this proceeding or their attorneys of record.

Dated July 17, 2003, at San Francisco, California.

/s/ ELIZABETH LEWIS
Elizabeth Lewis

N O T I C E

Parties should notify the Process Office, Public Utilities Commission, 505 Van Ness Avenue, Room 2000, San Francisco, CA 94102, of any change of address to insure that they continue to receive documents. You must indicate the proceeding number on the service list on which your name appears.

The Commission’s policy is to schedule hearings (meetings, workshops, etc.) in locations that are accessible to people with disabilities. To verify that a particular location is accessible, call: Calendar Clerk (415) 703-1203.

If specialized accommodations for the disabled are needed, e.g., sign language interpreters, those making the arrangements must call the Public Advisor at (415) 703-2074, TTY 1-866-836-7825 or (415) 703-5282 at least three working days in advance of the event.