

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2539	5/1/00	8:45	5	LSC	LSC called about an order	TG resource	PB resource		on PO000083695E, TN already disconnected	sent back to Cap						
2540	5/1/00	10:53		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	SWA00-100 - "Pacific Bell - Notification of 5ESS Optical Remote Module (ORM) at LANSANCAredacted rehome from host GRDNCAredacted (5ESS) to existing LANSANCAredacted (DMS100) in LATA 730					SWA00-100	
2541	5/1/00	12:02		TG resource	E-Mail to PB account manager, PB resource	TG resource	PB account manager, PB resource	TG resource, TG resource, TG resource, TG resource, TG resource	S0192: Camino Managed Intro 5/1/00	Attached is the Camino Managed Intro orders through 8:00 AM EDT, 5/1/00.					Camino Managed Intro 0501 GEIS	
2542	5/1/00	12:03		TG resource	E-Mail to PB account manager, PB resource	TG resource	PB account manager, PB resource	TG resource, TG resource, TG resource, TG resource, TG resource	S0192: Blackhawk Managed Intro 5/1/00	Attached is the Blackhawk Managed Intro orders through 8:00 AM EDT, 5/1/00.					<a href="#">BLACKHAWK MANAGED INTRO 0501</a>	
2543	5/1/00	13:03	1	PB Account manager	VMX to TG resource	TG resource	PB account manager		Managed Introduction Schedule Review	Asked if we were calling in for today's conference call.						
2544	5/1/00	13:10		PB Account 68 manager	Managed Introduction Daily Call	TG resource, TG resource, TG resource	PB account manager		Managed Introduction Schedule Review	TG resource and PB account manager agreed to review and update the 4/25 schedule. We need a Blackhawk DS1 LEX order. TG resource said we received today for Camino EDI four new sDSL and four new aDSL orders, although we do not have the associated PON's as yet. We also have for Napa LEX one DS1 order. For Camino LEX we have one new aDSL and one new iDSL.						
2545	5/1/00	14:03 - 18:24		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #430, 431 - loss of carrier systems, intermittent bouncing of office links						



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2558	5/1/00	23:10		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECCS00-063 "PACIFIC BELL - Final Requirements for LEX Enhancements for May 27, 2000"					cleccs_00-063.doc	
2559	5/2/00	2:06, 2:23		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #433, loss of network element						
2560	5/2/00	8:13		TG resource	E-Mail to PB account manager, TG resource, TG resource	TG resource, TG resource, TG resource	PB account manager		RE: Need CLEC contact name & tel#	TG resource informs PB account manager that TG resource and team are investigating, and will advise when corrected.						
2561	5/2/00	8:23		TG resource	E-Mail to PB account manager	TG resource	PB account manager	TG resource, TG resource, TG resource, TG resource	RE: PBSM account ownership problems	TG resource informs PB account manager - just a follow up on PBSM. Appears resolved.						
2562	5/2/00	9:00		5 LSC	LSC called about an order	TG resource	PB resource		on BHPOG701, TN already ported	sent back to Cap						
2563	5/2/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm resource	\$76.39, Statement Date 4/17/00, Account 0237172395 555N8160						
2564	5/2/00	10:34		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-116 "Notification of Pacific's Procedures for Implementing Geographically De-Averaged UNE Rates in California, effective May 1, 2000 - California"					clecc_00-116.doc	
2565	5/2/00	12:11		PB Account manager	VMX to TG resource	TG resource	PB account manager		Discovery EDI Production and Camino xDSL Discount	PB account manager relayed news from that Discovery is ready for EDI production. She also mentioned that Camino qualifies for a 25% discount for xDSL orders. She will FedEx the draft contract amendment to TG resource She also confirmed the 13:30 call ID is redacted.						
2566	5/2/00	12:35		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager		Discovery Ready to go	Following up on the voicemail I left for TG resource a bit ago, this will confirm that Discovery is "good to go" for EDI Production orders, as of today, May 2. As discussed yesterday, we need Managed Introduction (MI) for either LEX or EDI for Discovery. Looking at TG resource's schedule, it looks like you've opted to do this in EDI, which is fine. Any idea how many of which activity types you plan to send during the M.I. period? TG resource's chart does show LEX M.I. for Loop with LNP (REQTYP B): true?						

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2567	5/2/00	13:18		TG resource	E-Mail to PB account manager, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager	TG resource	RE: Discovery Ready to go	Thanks for accelerating Discovery EDI production for MI! Although TG resource can clarify, looks like your assumptions are correct. Talk with you shortly. PS - TG resource is looking for the Napa MI spreadsheet. Believe it may be in PB resource's court.							
2568	5/2/00	13:30		PB Account manager	Managed Introduction Daily Call	TG resource, TG resource, TG resource	PB resource, PB account manager		Managed Introduction	Discovery is now in Managed Introduction in the EDI production environment. With possible exception of a LEX DS1, expect all Discovery MI via EDI. We need to determine a start date. Per her 5/1 E-mail, we should call the Listings help desk with any listing questions we have. TG resource will include xDSL type on the Camino MI spreadsheet. Two sDSL loop PON's 25825292 and 25825293 received FOC, but exceptioned to the LSC. PB resource will check why. PON E258252000005 was not found by PB resource. E258252000023 (not in TG resource's list) errored in LASR with invalid ACTL. This is a PacBell action to correct. PB resource confirmed the BAN is correct for OCN:APK. New sDSL business PON E258252000019 had invalid ACTL, address errors, and design contact required. But with RTR=C. LSOR says					BLACKHAWK MANAGED INTRO 0501.xls		
2569	5/2/00	13:30	60	PB Account manager	Managed Introduction Daily Call	TG resource, TG resource, TG resource	PB resource, PB account manager		Managed Introduction							Camino Managed Intro 0501 GEIS.xls	
2570	5/2/00			Pacific Bell	Airborne Express to Camino Comm				Paper shipment reports	OCN 7265, LC46, Daily Shipment Report, PB Cycle, 6645, Date 4/28/00							
2571	5/2/00			Pacific Bell	Airborne Express to Blackhawk Comm				Paper shipment reports	OCN 8587, LC46, Daily Shipment Report, PB Cycle, 6645, Dated 4/28/00							
2572	5/2/00			Pacific Bell	Airborne Express to Discovery Telecom				Paper shipment reports	OCN 0575, LC46, Daily Shipment Report, PB Cycle, 6645, Dated 4/28/00							
2573	5/2/00			Pacific Bell	Airborne Express to Napa Telecom				Paper shipment reports	OCN 6169, LC46, Daily Shipment Report, PB Cycle 6645, Dated 4/28/00							
2574	5/2/00	14:53		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECCS00-064 "PACIFIC BELL - EDI Implementation Testing 4th Quarter 1999 and 1st Quarter 2000 Key Learnings Quarterly Letter"						cleccs_00-064.doc	
2575	5/2/00	15:15		Pacific Bell	Fax to Napa Comm	TG resource	PB resource		LNP unlock	redacted							

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2576	5/2/00	19:19		PB Account manager	Email to TG resource, TG resource	TG resource, TG resource	PB account manager		FW: Camino Communications FCC Merger Condition	I know I had told you earlier in the year that none of the "Merger Condition" offerings were applicable to your 4 CLECs. However, I have since learned that there is a 25% discount on xDSL services that Camino should get. This discount is offered because we don't yet have in place all the required Operational Support Systems (OSS) for Advanced Services (a.k.a. DSL). Attached is the necessary contract amendment. Could you please print out the one entitled "Pacific Amendment Template"; sign and then Expressmail me two copies of the signature page. I'll get them signed here and Express one back to you. (Note that this is Amendment No. 2, since the OANAD pricing came out already as Amendment No. 1) The other attached documents are: 01H FCC Merger Conditions - the actual Appendix (Attachment 19). Lots of paragraphs say "Intentionally Left Blank", because you are only taking advantage of the one merger condition 06D CA Merger Promotion Template - the actual pricing Revised TOC - revised list of attachments, to show this new Attachment 19					01H FCC Merger Conditions 041700 (13 State)	
b.															06D CA Merger Promotion Template	
c.															Pacific Amendment Template	
d.															Revised TOC - ATTACHMENTS	
2577	5/3/00	8:59						TG resource,								
2578	5/3/00	9:13		TG resource	Email to PB account manager, PB resource	TG resource	PB account manager, PB resource	TG resource, TG resource, TG resource	Invalid BAN - T3 Issue	On yesterdays Managed Introduction call we discussed the Napa order that failed due to the T3 issue (error message was invalid BAN). The feedback was that Napa has not been set up to accept the kind of scenario we were trying to enter; however, we have another Napa order (also in South) doing exactly the same thing, and it has FOCd. Could P*B please research this and let us know why the first Napa failed.						
2579	5/3/00	9:20		5 LSC	LSC called about an order	TG resource	PB resource		on PO000078695E, all 3 pairs are in use	sent back to Cap						

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2580	5/3/00	10:30	5	LSC	LSC called about an order	TG resource	PB resource		on 25825292, trenching is needed to perform test case	sent back to Cap						
2581	5/3/00	11:27		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager		FW: RTR and DSGCON	Here's the initial response on this issue. The attached shows the errors we are seeing - which is actually not that DSGCON is required, but that city, state, zip fields associated with DSGCON are required. Could you please let me know exactly which fields had data in them? Especially did any of the address fields have data? I believe these were EDI orders - maybe you could send the EDI file and I can try to translate it to LSOR! Attached is a copy of the errors received on the first PON. These same errors appear on the second one also. The errors are saying that DSGCON was populated and therefore, CITY, STREET, STATE, and ZIP are required. Can you double check exactly what the CLEC input?					<a href="#">qui_screen.doc</a>	
2582	5/3/00	11:45	5	LSC	LSC called about an order	TG resource	PB resource		on BH16021PE000242, ACTL is in southern California & the acct is in northern California	sent back to Cap						
2583	5/3/00	12:13		TG resource	Email to PB account manager, PB resource Viloria	TG resource	PB account manager, PB resource	TG resource, TG resource, TG resource, TG resource	Three More Invalid ACTLs	We have three more orders where we have received an error message of invalid ACTLs yet they show as valid on our lists. Could you put these with the others already being researched						
2584	5/3/00	12:14		Pacific Bell	Fax to Napa Comm	TG resource	PB resource		LNP unlock	The following number needs to be unlocked: <b>redacted</b>						
2585	5/3/00	12:18		PB resource	Email to TG resource	TG resource	PB resource	PB account manager, PB resource, PB resource	Camino TC-2 Disconnect	We processed TC 2 and it, unfortunately received the following errors: LS0822 LNA valid entry for REQTYP A is "V" LS0079 ECCKT ID required when ACT is C or D and REQTYP is A or B LNA is not necessary for a Loop Disconnect, however if it is populated it must be a V. This is in the LSOR. The ECCKT is required for a disconnect.						

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2586	5/3/00	14:56 - 23:39		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s436 - 440, loss of pair exchange cable, loss of carrier systems						
2587	5/3/00	16:48		PB Account manager	Email to TG resource	TG resource	PB account manager	TG resource, TG resource, TG resource	RE: Three More Invalid ACTLs	Note that all these PONS are in the same ACTL - and it is the same ACTL we talked about yesterday. We had our people review the ACTL list for Camino and Arcadia should now be properly listed. Please retransmit and let PB resource know right away if you get the invalid ACTL error (as I will be out at a conference tomorrow during the day and hard to reach).						
2588	5/3/00	17:01		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager		Miscellaneous Order Issues	See Related Notes						Miscellaneous Order Issues
2589	5/3/00	17:11		TG resource	Email to PB account manager, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource	PB account manager		RE: RTR and DSGCON	I have researched these two orders further, and indeed we did enter a Design Contact name in the order, which I agree would cause the order to error if the remainder of the data was omitted. We will re-submit						
2590	5/3/00	17:11		PB Account manager	Email to TG resource, PB resource Viloria	TG resource	PB account manager, PB resource	TG resource, TG resource	RE: Invalid BAN - T3 Issue	Could you review the two PONS and let me know which NC/NCI/SECNCI was used for each? I believe you received the invalid BAN error because the NC was not appropriate for a DS1. As TG resource noted on yesterday's call, the invalid BAN error went away in later versions of the PON, once we figured out that you were trying to order a DS1						
2591	5/3/00	18:44		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-117 * Analog to Digital Office Conversion Scheduled for L ATA 1 in the Bay Area, CA (OKLDCAredacted) - California"					<a href="#">clecc_00-117.doc</a>	
2592	5/3/00	18:45		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-118 * Analog to Digital Office Conversion Scheduled for LA TA 1 in the Bay Area, CA (BKLYCAredacted) - California"					<a href="#">clecc_00-018.doc</a>	

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2593	5/3/00	18:53		1 PB resource	VMX to TG resource	TG resource	PB resource		Invalid TN in Listings Gateway	PB resource requested we correct invalid TN redacted for Roma and Roma Place in San Francisco, CA.	Forward to test team to correct.	TG resource	ASAP	Complete 5/4/00.		
2594	5/3/00	18:54		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource	PB account manager		FW: Napa Managed Intro 0503.xls	Here's PB resource's update for the Napa Managed Introduction orders submitted between March 27 and April 19. To summarize what is left open: 6 = "none" meaning no PON received; I assume these were never sent; if so, please indicate them as "closed" 1 still out in error (PO9564695P) 1 pending completion with a Due Date of 5/8 (PO9565695P) In addition, we know you have sent some DS1 Managed Intro PONS; please have TG resource add them to the spreadsheet as soon as possible and return it to PB resource.					Napa Managed Intro 0503	
2595	5/3/00	19:36		PB Account manager	Email to TG resource, TG resource, TG resource	TG resource, TG resource, TG resource	PB account manager		DataGate Access	We had talked some time ago about whether we needed to establish DataGate capability under the name of each of your CLECs. Even though you have not had any problems placing DataGate queries for all of them under Napa's name, I was concerned that if you needed to interact with the IS Call Center on behalf of one of the three, there might be a problem because they would not see the individual CLEC names and profiles. So we went ahead and built the other three CLECs into our systems. No need to do any testing; let me know if you have any questions						
2596	5/4/00	7:53		TG resource	Email to PB account manager, TG resource, TG resource	TG resource, TG resource, TG resource	PB account manager	TG resource, TG resource	RE: DataGate Access	TG resource says it seems a wise proactive move to preserve blindness, and more in line with real CLEC procedures.						
2597	5/4/00	7:59		TG resource	Email to PB account manager, TG resource, TG resource	TG resource, TG resource, TG resource	PB account manager	TG resource	RE: Napa Managed Intro 0503.xls	PB account manager - Thanks very much. TG resource - From recent research, do we still have an open item regarding closure on ReqTyp=J (stand alone listing) MI for Napa (and possibly other pseudo-CLECs) ? Are these on the list we requested from 'marketing'?						
2598	5/4/00	9:25		5 LSC	LSC called about an order	TG resource	PB resource		on E258252000056, loop length is too long for SDSL	sent back to Cap						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
				TG resource	Email to PB account manager, TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager		RE: Napa Managed Intro 0503.xls	Reviewed the Napa list with TG resource Findings : PO9564695P Abandoned as wrong test type. PO9565695P LSC Called saying customer wanted later DD. Not in jeopardy status, sent back to marketing for their action. Of the 6 with "None", four of them we have marked as closed. Two were sent on 5/3 and have FOCd. They are PO000011695E and PO000013695E TG resource has added DS1 PONs to the spreadsheet sent very recently. For Napa, DS1s are the only order type currently in Managed introduction						
2599	5/4/00	9:34														
2600	5/4/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm TG resource	\$345.57, Statement Date 4/19/00, Account 023419n 8416n 555S1066						
2601	5/4/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecom TG resource	\$145.00, Statement Date 4/19/00, Account 0234198702 555S4066						
2602	5/4/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm TG resource	\$125.99, Statement Date 4/19/00, Account 0234197069 555S3066						
2603	5/4/00			Pacific Bell	Mail to Camino Comm				Camino Comm TG resource	\$267.81, Statement Date 4/19/00, Account 0234197198 555S7066						
2604	5/4/00	13:25		Accessible Letter	Email to TG resource	TG resource		redacted e-mail	Accessible Letter	CLECC00-119 "E9-1-1 Selective Router Map Availability - California"						
										Both PacBell and Test Generator reported E-mail not flowing due to widespread virus (ILoveYou) problems. Discovery Basic Loop PON's PO000013695E and PO000014695E both received FOC. PB resource reported DS1 PO000018695E had LASR errors. Need to verify BAN redacted and ACTL FROKCAredacted, which PB resource said is not on her list. PB resource will check BAN and call TG resource ACTL will be referred to Test Administrator.						
2605	5/4/00	13:30	47	PB resource	Managed Introduction Daily Call	TG resource, TG resource, TG resource	PB resource, PB resource		Managed Introduction						Discovery Managed Intro 0504.xls	

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2606	5/4/00	13:30	47	PB resource	Managed Introduction Daily Call	TG resource, TG resource, TG resource	PB resource, PB resource		Managed Introduction	Napa new DS1 PO9573695P and PO000108695E both received FOC. PO000106695E was cancelled 5/2. V.1 had listing errors (EUC=Y). V.2 had invalid BAN and NC/NCI codes. TG resource said he sent E-mail to PB account manager, as the NC/NCI HCZ worked (FOC'ed) on a similar order. PB resource referred to flow-through people and will advise. If it was OK, we will need to re-enter with a new PON. PB resource had the Camino spreadsheet, and said we received FOC's on seven xDSL orders. Another on the list (E258252000015) has yet to be sent. E258252000019 was cancelled. E258252000027 had LASR error ACTL SNDGCA redacted invalid for ACNA. E258252000021 new sDSL received error message and manual reject on facilities (owned by CLEC 2.) PB resource did loop qualification check at 17,000 feet. Now looks OK to re-submit. PB resource reported Blackhawk PON BHPOG701 was manually rejected as it cannot be ported. Other two BH27421PE000240 and BH38721PE000176 received FOC, and latter one SOC as well. TG resource asked PB resource if she saw any deficiencies, where more MI orders are needed to qualify for full pr							Napa Managed Intro 0504.xls	
2607	5/4/00			TG resource	Phone from PB resource Veloria	TG resource	PB resource		Discovery Order OK to process	Received a call from PB resource at the P*B LSC. She has investigated Discovery PON# PO00018695E and states that the problem has been fixed, and asks that we re-send the orde								
2608	5/4/00	13:32 - 20:08		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 441 - 443 - loss of carrier systems, loss of exchange cables								
2609	5/4/00	18:06		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-120 "Summary of the 13-State Business Requirements and Do cumentation Meeting - California"					clecc_00-120.doc			
2610	5/5/00	2:31 - 18:48		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 445 - 447 - loss of carrier systems, loss of fibers and toll cables								

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2611	5/5/00	8:13		TG resource	Email to PB account manager	TG resource	PB account manager	resource, TG resource	Managed Introduction Documentation	the objectives and requirements are for Managed Introduction for the purposes of our test. We also understand, per our recent conversations, that Managed Introduction has been introduced within the past year as a standard CLEC process. However, we have yet to find any official documentation on the website (CLEC Handbook, Accessible Letters, etc.) which references						
2612	5/5/00	11:09		TG resource	Email to PB account manager	TG resource	PB account manager	resource, TG resource	RE: Managed Introduction Documentation - Follow Up	To clarify my earlier message, based upon our recent experience, we do have a reasonably clear view of what you expect from us to pass MI in our test for each product type (5-10 orders of varied activity types, with 'low' error rate, especially errors which exception to the LSC). In addition to (or as part of) published documentation on MI in general, we are particularly interested in what MI exit criteria is used to determine any CLEC's readiness for full						
2613	5/5/00	13:08		PB Account manager	Email to TG resource	TG resource	PB account manager	TG resource, TG resource	email documentation you need me.	PB resource had trouble getting these to you yesterday. I may dial in briefly this am for call; otherwise, page me if					BLACKHAWK MANAGED INTRO 0501.xls	
b.															Discovery Managed Intro 0504	
2614	5/5/00	13:12		PB Account manager	Email to TG resource	TG resource	PB account manager	TG resource, TG resource	RE: email documentation	PB account manager forwards an additional email documentation					Camino Managed Intro 0501 GEIS.xls	

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2615	5/5/00	13:30	60	PB resource	Managed Introduction Daily Call	TG resource, TG resource, TG resource	PB resource, PB resource		Managed Introduction	Team expressed concerns of new "I love you" virus on E-mail delivery. 14 Camino xDSL orders received FOC's, while PB resource was concerned with MR033 manual reject on PON 25825294 special code identifier TCOPT, which should not be on ACT=New (OK with ACT=V). PON 25825239 was not found by PB resource 25825256 was rejected due to too long loop length, and 25825267 was being worked. PB resource is now comfortable with new aDSL orders. Expect PB account manager will approve end of Managed Introduction for these orders for Camino. Five Blackhawk DS1 orders received FOC's, all riding unbundled dedicated transport T3's (POP interfaces). One other Blackhawk DS1 BH25421PE000244 had invalid NCNC1, and was two wire rather than properly four wire. TG resource said 244 is just like the others. PB resource asked us to check if our Interconnect Agreement includes special access tariff.	Check if Camino Interconnect Agreement includes special access tariff.	TG resource	ASAP	Complete.	Camino Managed Intro 0505.xls	
2616	5/5/00	13:30	60	PB resource	Managed Introduction Daily Call	TG resource, TG resource, TG resource	PB resource, PB resource		Managed Introduction	Discovery new DS1 PO000018695E had a BAN error, and still erroring on ACTL FROKCA redacted invalid for ACNA.(should be CLEC 7 facility set-up for Discovery).	Forward Discovery ACTL issue information to PB resource and PB account manager.	TG resource	ASAP	Complete.	Discovery Managed Intro 0504a.xls	
2617	5/5/00	13:30	60	PB resource	Managed Introduction Daily Call	TG resource, TG resource, TG resource	PB resource, PB resource		Managed Introduction	PO000110695E had carrier code invalid for ACNA (TG resource found problem with ACNA and will resend); PO000108695E received FOC yesterday; PO000109695E rejected with invalid CFA (TG resource cannot explain - same format as FOC'ed PO000108695E. PB resource will check and call TG resource). Napa residential ASSL PON PO000068695E received invalid					<a href="#">Napa Managed Intro 0505.xls</a>	
2618	5/5/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm TG resources (2)	TG resources: 1) \$266.84, Statement Date 4/20/00, Account 0237208416 555N5160 2) \$91.40, Statement Date 4/19/00, Account 0237198416 555N8160						
2619	5/5/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecom TG resources (2)	TG resources: 1) \$262.32, Statement Date 4/20/00, Account 0234208702 555S1066 2) \$392.98, Statement Date 4/19/00, Account 0237198702 555N1160						
2620	5/5/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm TG resources (3)	\$68.41, Statement Date 4/20/00, Account 02342071069 555S0066 2) \$149.44, Statement Date 4/19/00, Account 0237192395 555N6160 3) \$68.48, Statement Date 4/20/00, Account 0237202395 555N3160						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes	
2621	5/5/00			Pacific Bell	Mail to Camino Comm				Camino Comm TG resources (3)	\$175.67, Statement Date 4/20/00, Account 0237207198 555N1160 2) \$241.68, Statement Date 4/19/00, Account 0237197198 555N4160 3) \$157.46, Statement Date 4/20/00, Account 0234207198 555S4066							
2622	5/5/00	17:10		PB Account 2 manager	VMX to TG resource	TG resource	PB account manager		DS1 Order Restriction	PB account manager relayed information from PB resource regarding Blackhawk EDI DS1 order BH25421PE000244. The requested facility is a special access T3. PacBell policy is that an unbundled local UNE T3 is the only T3 compatible with a UNE T1 DS1 order. She suggested we check with our Marketing team.							
2623	5/5/00	17:24		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-121 "Mini-Project Interconnection (LISA/JANE) Order Amend ed - California"					<a href="#">clecc_00-121.doc</a>		
2624	5/5/00	18:06		SBC	Fax to Napa Comm				Degraded Service	Degraded Service on Verigate							
2625	5/6/00	6:34 - 15:36		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 450, 451, 452 - loss of carrier system, loss of radio system, loss of exchange cable							
2626	5/6/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm TG resource)	TG resources: 1) \$109.13 Statement Date 4/22/00, Account 0237228416 555N3160							
2627	5/6/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecom TG resources (2)	TG resources: 1) \$225.40 Statement Date 4/22/00, Account 0234228702 555S9066 2) \$121.63, Statement Date 4/22/00, Account 0237228702 555N6160							
2628	5/8/00	8:30		Pacific Bell	Airborne Express to Blackhawk Comm				Paper shipment reports	OCN 8587, LC46, Daily Shipment Report, PB Cycle 6649, Dated 5/4/00							
2629	5/8/00	8:30		Pacific Bell	Airborne Express to Napa Telecom				Paper shipment reports	OCN 6169, LC46, Daily Shipment Report, PB Cycle 6649, Dated 5/4/00							
2630	5/8/00	8:30		Pacific Bell	Airborne Express to Camino Comm				Paper shipment reports	OCN 7265, LC46, Daily Shipment Report, PB Cycle 6649, Dated 5/4/00							
2631	5/8/00	8:30		Pacific Bell	Airborne Express to Discovery Telecom				Paper shipment reports	OCN 0575, LC46, Daily Shipment Report, PB Cycle 6649, Dated 5/4/00							

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2632	5/8/00	8:30		Pacific Bell	Airborne Express to Blackhawk Comm/ Discovery Comm				Invoices to Blackhawk/ Discovery Comm	Blackhawk Account No. 273530-2517-734-160-N Total of \$24,788.83 for Invoices: 5302517734-00117, \$4,247.33 Invoice 5302517734-99330, \$733.29, Invoice 5302517734-99360, \$1,884.39, Invoice 5302517734-00026, \$2,675.10, Invoice 5302517734-00057, \$10,848.47, Invoice 5302517734-00086, \$4,400.25. Blackhawk Account No. 272530-2473-384-160-N, Total of \$641.53 for invoice 5302473384-00117, \$641.53 . Blackhawk Account No. 373530-2519-495-066-S, Total of \$6,702.69 for Invoices: 5302519495-00117, \$1,863.10, Invoice 5302519495-99360, \$565.08, Invoice 5302519495-00026, \$1,113.72, Invoice 5302519495-00057, \$1,202.75, Invoice 5302519495-00086, \$1,958.04 Blackhawk Account No. 372530-2468-361-066-S Total of \$297.63 for invoice 5302468361 Blackhawk Account No. 372530-2466-764-066-S, Total of \$63.73 for invoice 5302466764-00117 Discovery Account No. 373530-2487-854-066-S, Total of \$907.42, for invoices: 5302487854-00117, \$157.12, Invoice 5302487854-99360, \$303.64, Invoice 5302487854-00026, \$166.16, Invoice 5302487854-00057, \$124.93, Invoice 5302487854-00086						
2633	5/8/00	12:22		TG resource	Email to PB account manager	TG resource	PB account manager	TG resource	Possible visit this week?	I passed along the info from your VMX late Friday regarding the special access T3 restriction on our Blackhawk DS1 BH25421PE000244. Thanks...I will be out there again this week for meetings Wednesday and Thursday. Bringing my wife and daughter as well. Looks like the weather may be improving. Wondered whether your schedule permits a brief meeting, perhaps for lunch Thursday (Max's Opera Cafe or something in the vicinity), or a pastry and coffee after work (Thursday best, but possibly Wednesday) either in the mall at Nordstrom's where we met last time, or someplace else near Union Square? If PB resource could make it as well, that's great. My treat this timen any event, hope you have a great week. Talk with you in about an hour.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2634	5/8/00	12:49		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager		FW: Napa Managed Intro 0505.xls	for our call at 1:30 your time					<a href="#">Napa Managed Intro 0505</a>	
2635	5/8/00	12:53		PB Account manager	Email to TG resource	TG resource	PB account manager		RE: Possible visit this week?	yes, my schedule is clear for both Wednesday and Thursday. Let me know which works best for you and your family.						
2636	5/8/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm TG resources	\$155.04, Statement Date 4/25/00, Account 0234257069 555S5066						
2637	5/8/00			Pacific Bell	Mail to Camino Comm				Camino Comm TG resource (2)	\$450.62, Statement Date 4/25/00, Account 0234257198 555S9066, 2) \$175.09, Statement Date 4/23/00, Account0237237198 555N8160						
2638	5/8/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm TG resource	TG resources: 1) \$397.95 Statement Date 4/25/00, Account 0234258416 555S3066						
2639	5/8/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecom TG resources	TG resource: 1) \$125.81 Statement Date 4/25/00, Account 0234258702 555S6066						
2640	5/8/00	13:01		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager		FW: Camino Managed Intro 0505.xls	Did you get this one already? I changed the print setup so it is easier to read					Camino Managed Intro 0505.xls	
2641	5/8/00	13:05		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager		FW: Blackhawk Managed Introduction 0508.xls	here's the most recent for Blackhawk. Don't know if you already received this directly from PB resource I have changed the worksheet to put a gray pattern on those PONS that are completely closed. Still some open that look as if they could be closed (i.e., where we are saying "None"). Could we review and close these today when we talk					BLACKHAWK MANAGED INTRO 0508.xls	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes	
			70	PB Account manager	Managed Introduction Daily Call	TG resource, TG resource, TG resource, TG resource	PB resource, PB resource, PB account manager		Managed Introduction	PB resource could not locate Blackhawk orders with PON's ending in 081, 090, 123, 140, 147, 154, 246, 247, and 249. TG resource will follow-up. May not have yet been submitted. PB account manager suggested we check the July LSOR for release to jeopardy codes in notification section. Will indicate which codes we need to respond to. Status for Blackhawk EDI PON's ending in: 110 (TOS error. TG resources will research), 127 (TOS error. MAC'ed (manual action) to Open queue), 130 (ACTL not valid for ACNA. TG resource will send ACTL to PB resource who will follow-up.), 116 (Invalid TN. TG resource will check. Not MI issue. Should be OK to cancel.), 133 (FOC with DD=5/20), 132 TG resources will investigate errors.), 126 and 146 (ACTL not valid for ACNA. TG resource will check.), 158 (Invalid Zip. TG resources will investigate and resubmit.), 171 (TN unable to be ported. TG resource will check. Should be ReqTyp=C.), 166 (Invalid address. TG resource will check. Should be ReqTyp=C.). Blackhawk LEX PON ending in 701 (Bill indicator required on ReqTyp=B. TG resource said we passed BAN on both BI1 and BI2 fields.					BLACKHAWK MANAGED INTRO 0508a.xls		
2642	5/8/00	13:30	70	PB Account manager	Managed Introduction Daily Call	TG resource, TG resource, TG resource, TG resource	PB resource, PB resource, PB account manager		Managed Introduction	TG resource asked about our final Camino EDI test disconnect. PacBell said it was confirmed OK. For Camino MI order status, LEX PON 25825292 was cancelled 5/5. Sixteen EDI orders FOC'ed. 25825227 had ACTL not valid for ACNA, but was corrected, and has FOC'ed. 25825215 and 25825239 have not appeared on the PacBell side. TG resource will investigate. 25825256 had loop too long for xDSL. TG resource will follow-up. 25825221 received 'Checking for Facilities' response. PB resource said it was rejected, but now has FOC'ed (engineering analysis says it will be OK). PB account manager asked PB resources if xDSL ACT=New are OK for production. They said yes. PB account manager For Napa MI orders, PacBell has not seen EDI PO000011695E, PO000013695E, PO000049695E, or PO000020695E. TG resource will check these, also errors on EDI PO000053695E, and invalid ACTL errors on LEX PO9564695P, and EDI PON's PO000061695E, PO000067695E, PO000069695E. EDI PO000068695E had an invalid BAN, and has been cancelled. LEX PO9573695P has FOC'ed, as has EDI PO000010695E (formerly errored with CC invalid for ACNA). TG resource said PO0000109695E, which had invalid CFA reported in our 5/5 MI call, has been fixed and re-submitted. TG resource asked if Napa MI for DS1 orders is complete, as we have three confirmed orders. PB account manager					Camino Managed Intro 0505a.xls		
cont.	5/8/00	13:30	70	PB Account manager	Managed Introduction Daily Call	TG resource, TG resource, TG resource, TG resource	PB resource, PB resource, PB account manager		Managed Introduction								Napa Managed Intro 0505a.xls
cont.	5/8/00	13:30															
2643	5/8/00	16:16 - 22:10		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 455 - 457, loss of five pair gain systems, no dial tone, loss of litespan system							
2644	5/8/00	18:23		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECCS00-065 "PACIFIC BELL - Verigate Emergency Release 6.6.1"							cleccs_00-065.doc

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2645	5/9/00	8:26		PB Account manager	Email to TG resource	TG resource	PB account manager	TG resource, TG resource, TG resource	RE: Blackhawk Managed Introduction - Part 1	I checked my list of ACTLs for Blackhawk. I have SCRMCAredacted, but not W59. Only place I see W59 on my list is for SNJSCAredacted. For SCRMCAredacted, I show W29 but no DS2. In fact, usually the "DS" designations are P*Bs switching machines, not a CLECs collocation numbers....Could you check again to see if you think you have asked for these ACTLs previously?						
2646	5/9/00	8:55		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	SWA00-106 - Pacific Bell - Analog to Digital Office Conversion Sc heduled for LATA 1 in the Bay Area, CA (OKLDCAredacted)					swa_00-106.doc	
2647	5/9/00	9:16		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	SWA00-107 - Pacific Bell - Analog to Digital Office Conversion Sc heduled for LATA 1 in the Bay Area, CA (BKLYCAredacted)					swa_00-107.doc	
2648	5/9/00			TG resource	Phone to PB account manager	TG resource	PB account manager		Acceptance Test procedures	TG resource called PB account manager to discuss two DSL orders in Camino where the Acceptance Test procedures appeared to have failed. The P*B technician did not call from the end user premises, but from an office somewhere. PB account manager checked the CLEC handbook and confirmed that procedures are that the technician calls from prem so that a three way call with the CLEC can be set up to perform a loop test. This did not happen.						
2649	5/9/00			TG resource	Phone to PB account manager	TG resource	PB account manager		Follow up on Acceptance Test Procedures	TG resource provided PB account manager with the two PON numbers so she could research the orders						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2650	5/9/00	14:14		TG resource	Email to PB account manager, PB resource	TG resource	PB account manager, PB resource	TG resource, TG resource, TG resource	Napa Managed Intro Spreadsheet	introduction spreadsheet. PO000011695E Our Records indicate that version 05 FOCd on 5/5 at 10:18am. PB resource Please confirm. PO000013695E Our records indicate that this order SOCd on 5/5 at 22:28pm. PB resource Please confirm. PO9564695POrder was abandoned due to wrong test type. PO000053695E Errored 4/14; UDF Sent 4/17. Test team following up to find out what happened. PO000061695E ACTL rejected. The ACTL=SCRMCA redacted. PB resource to follow up PO000067695E ACTL rejected. The						
2651	5/9/00	15:30		TG resource	Email to PB account manager	TG resource	PB account manager	TG resource, TG resource, TG resource	DSL Order Acceptance Test	Follow up to our conversation earlier about two DSL orders in Camino that appeared to fail the Acceptance Test process:E258252000033 FOC=5/2 PTD=5/5 E258252000028 FOC=5/2 PTD=5/ On a brighter note I have found out that we had another DSL order in Camino where the acceptance Test process has appeared to work as documented.						
2652	5/9/00	17:36		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECCS00-066 "PACIFIC BELL --- Initial Requirements Exception Req uest for July 22nd EDI/CORBA Local Pre-Ordering Release 2.3.0"					cleccs_00-066.doc	
2653	5/9/00	17:45		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECCS00-067 "PACIFIC BELL - DataGate, Verigate and EDI/CORBA May 16, 2000 Special Release"					cleccs_00-067.doc	
2654	5/9/00	17:46		PB Account manager	Email to TG resource	TG resource	PB account manager	TG resource, TG resource, TG resource, TG resource	RE: DSL Order Acceptance Test	I had the LSC Customer Care unit pull these two PONs. They do not see any "Remarks" on either of them. Since the Remarks field is what is used to indicate Acceptance Testing, this probably explains why you did not receive a call at Testing time. Could you please double check the order as it left your system. If you believe Remarks were included, please send me a "cut and paste" so that we can see what you sent.						
2655	5/9/00	18:52		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager		FW: DSL Order Acceptance Test	This was bounced back by the System Administrator, saying "Too Many Hops" - hope this one gets through!						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2656	5/9/00	20:28		PB Account manager	Email to TG resource	TG resource	PB account manager	TG resource, TG resource, TG resource	RE: Napa Managed Intro Spreadsheet	I checked my lists and show SCRMCA redacted but not redacted. I'm showing a redacted for San Carlos (SNCRCA redacted) and San Diego redacted, but not Sacramento redacted. Could you double-check to see if these should have been on the ACTL lists given earlier?						
2657	5/10/00	0:43, 23:27		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 458 -461, loss of exchange cables, loss of carrier system						
2658	5/10/00	10:54		TG resource	Email to PB account manager, TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource	PB account manager		RE: DSL Order Acceptance Test	See Related Notes						DSL Order Acceptance Test
2659	5/10/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecom Customer Service Records (3)	Customer Service Records 1) dated 5/1/00, Account 916 454 1989, \$13.62 2) dated 5/1/00, Account 916 454 4166, \$13.62 3) dated 5/1/00, Account 916 454 4218, \$13.62						
2660	5/10/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Customer Service Records (3)	Customer Service Records: 1) dated 5/1/00, Account 916 454 1899, \$13.62 2) dated 5/1/00, Account 916 454 4076, \$13.62 3) dated 4/25/00, Account 626 568 9904, \$16.65						
2661	5/10/00			Pacific Bell	Mail to Camino Comm				Camino Customer Service Record (4)	Customer Service Record 1) dated 5/1/00, Account 916 454 4038, \$13.62 2) dated 5/1/00, Account 916 454 4075, \$13.62 3) dated 5/1/00, Account 916 454 4173, \$13.62 4) dated 5/1/00, Account 916 454 4217, \$13.62						
2662	5/10/00	13:30		72 PB Account manager	Managed Introduction Clean-up Call	TG resource, TG resource, TG resource, TG resource	PB resource, PB account manager		Managed Introduction Order Clean-up	TG resource reported four open Discovery orders. TG resource said two FOC'ed and flowed through yesterday 5/9 (PO000023695E at 6:05AM and PO000024695E at 8AM), while TG resource mentioned PO000018695E and PO000020695E have been cancelled. Discovery is now done.					Discovery Managed Intro 0510.xls	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
cont.	5/10/00	13:30	72	PB Account manager	Managed Introduction Clean-up Call	TG resource, TG resource, TG resource, TG resource	PB resource, PB account manager		Managed Introduction Order Clean-up	For Camino, TG resource reported PON E258252000015 sent 5/9 AM, and E258252000039 EDI 860 Supplement sent 5/9. TG resource. cannot find either on PacBell side. E258252000056 was cancelled due to loop length error. TG resource did find this one. TG resource reported that the local process did not work on the PacBell side for two EDI orders requesting acceptance test. One was EDI PON E258252000045, which TG resource reported as For Napa, TG resource reported PO000011695E FOC 5/5 at 10:18AM, but TG resource could not find. For PO000110695E, TG resource. shows Supp v.3 FOC 5/5 at 12:08PM. For PO000013695E, TG resource shows FOC 5/5, but TG resource. cannot find. PO9564695P was abandoned. PB account manager asked TG resource to check PO9565695P, which showed FOC 5/1 with DD=5/8, but SOC 5/9. TG resource showed PO000053695E FOC 5/9, and TG resource agreed, TG resource reported Blackhawk MI order review about half done. BH11921PE000081 was abandoned. TG resource reported BH13121PE000090 start 4/5, completed 4/11, but TG resource could not find. PB account manager asked TG resource to verify PON. TG resource said we had no answer yet on PON ending in 110. BH23421PE000127 PB resource had for follow-up. TG resource found reject for bad BAN, but FOC 4/17 with new Due Date, and 5/9 update pending to reject status. PB account manager asked PB resource to take this LSC training issue, as first service rep should have rejected this PON for bad BAN, rather than sending FOC. TG resource will send Supp to change to valid Blackhawk						Camino Managed Intro 05051.xls
cont.	5/10/00	13:30	72	PB Account manager	Managed Introduction Clean-up Call	TG resource, TG resource, TG resource, TG resource	PB resource, PB account manager		Managed Introduction Order Clean-up	Follow-up on missed Due Dates.	PB resource, PB resource	TBD	Open		Napa Managed Intro 0510.xls	
cont.	5/10/00	13:30	72	PB Account manager	Managed Introduction Clean-up Call	TG resource, TG resource, TG resource, TG resource	PB resource, PB account manager		Managed Introduction Order Clean-up	Explain why we received a FOC on an order with bad BAN, and another FOC on a residential ASL if not offered by PacBell.	PB resource	TBD	Open	<a href="#">BLACKHAWK MANAGED INTRO 0510.xls</a>		
2663	5/10/00	16:00	5	Pac Bell Technician	Tech called on order	TG resource	PB resource		on BH28521PE000249, assignment already working with ECCKT	sent back to Cap						
2664	5/10/00	16:39		TG resource	Email to PB account manager, PB resource	TG resource	PB account manager, PB resource	TG resource, TG resource, TG resource	Napa - Managed Introduction							
2665	5/10/00	16:45	5	LSC	LSC called on order	TG resource	PB resource		on E258252000064, customer refused service, customer name unknown to customer at address	sent back to Cap						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2666	5/10/00	17:41		TG resource	Email to PB account manager, PB resource McFarland, PB resource	TG resource	PB resource, PB account manager, PB resource	TG resource, TG resource, TG resource	Camino - PON #E258252000039	On todays Managed Introduction call, TG resource was unable to locate the PON# E258252000039 in your system. The PON# given is correct, and we have records that show the following activity: 850 Sent 5/2 11:12 855 Sent 5/2 11:24 Error returned 860 Sent 5/9 08:16 865 Sent 5/9 09:10 Another error Can you check again to see if this order is in your system.						
2667	5/10/00	17:47		TG resource	Email to PB account manager, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource	PB account manager		RE: Miscellaneous Order Issues	Meant to reply to this earlier, but it kinda fell down the list. My comments are in RED below - See Related Notes						<a href="#">RE: Miscellaneous Order Issues.doc</a>
2668	5/10/00	17:55		PB resource	Email to TG resource, PB account manager, PB resource	TG resource	PB resource, PB account manager, PB resource	TG resource, TG resource, TG resource	RE: Camino PON# E258252000039	TG resource, would it be possible for you to send me the LSR# that is returned to you from us. I will attempt to search by LSR.						
2669	5/10/00	18:00	5	Pac Bell Technician	Tech called on order	TG resource	PB resource		on BH28621PE000246, CFA does not exist	sent back to Cap						
2670	5/10/00	18:22		PB Account manager	Email to TG resource	TG resource	PB account manager	TG resource, TG resource	RE: Napa Managed Intro	answer re Due Date for DS1 order (PON PO9573695P): interval for UNE DS1 is 7 days. Day received = day zero, Day 1 = May 3, Day 2 = May 4, etc. Day 7 =May 11						
2671	5/10/00	18:26		TG resource	Email to PB resource, TG resource, PB account manager, PB resource	TG resource, TG resource	PB resource, PB account manager, PB resource	TG resource, TG resource, TG resource	RE: Camino PON# E258252000039	TG resource LSRNO is 20000502L00078-00 I have attached the two files for you also. The 850 and 860 we sent and the 855 and 865 returned.						
2672	5/10/00	18:30		10 TG resource	Phone to PB account manager	TG resource	PB account manager		Loop testing process	Discussed a potential problem in the loop testing process. The Test generator had received a call from the field tech to perform a loop test on a Camino order (PON# E258252000029), despite the fact that the order did not request any acceptance testing. PB account manager said she would research.						
2673	5/10/00	19:11		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-122 "Resale-Pacific Bell Centrex Price Changes - California"					<a href="#">clecc_00-122.doc</a>	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2674	5/10/00	19:30		PB Account manager	VMX to TG resource	TG resource	PB account manager		Findings of initial test problems	PB account manager says that initial findings of Acceptance test problems is that the tech called because he suspected trouble on the line. This was not done as an acceptance test because the order has no chargeable indicator on the P*B Side. (CLECs are charged for Acceptance Testing). She will continue to research, but indicated that she may like to discuss incident with TG resource, who worked the order at our end.						
2675	5/11/00	6:45		TG resource	VMX to PB account manager	TG resource	PB account manager		RE: Findings of initial test problems	TG resource thanks PB account manager for research so far and tells her we would be happy to set up a call later with TG resource if that will help resolve the issue.						
2676	5/11/00	7:00		2 GEIS	call with Acct Mgr	TG resource	PB account manager		on PO000106695E, T3 assignment not appropriate per Acct mgr	sent back to Cap						
2677	5/11/00	9:30		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	SWA00-014 Introduction of Account Maintenance Suite of Products for Pacific Bell					<a href="#">swa_00-114.doc</a>	
2678	5/11/00			PB Account manager	VMX to TG resource	TG resource	PB account manager		Camino DSL order	further investigation of the Camino DSL order where the tech called our number even though an Acceptance test was not requested, was definitely a case of the tech following up because of a question of quality on the line						
2679	5/11/00	13:00		5 Pac Bell Technician	Tech called on order	TG resource	PB resource		on E258252000014, no access due to bad dog	sent back to Cap						
2680	5/11/00	13:57		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager		FW: Camino - PON# E258252000039	Both the initial transmission and the supp received the same error code: "REF*R9*0000*LS0035COMPANY CODE is not found. Re-issue as initial request." This is a "Super Fatal" error. SuperFataIs don't get populated in our downstream systems. Therefore: 1) the instruction in the Reject Notice to "re-issue as initial request" 2) PB resource and TG resource can't see the PON We don't show that this was reissued a third time, with the correct code - do you? If so, please provide date and LSRNO.						
2681	5/11/00	14:15			Email to PB account manager, TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager		RE: Camino PON# E258252000039	The following should assist in closing this discrepancy. PON: E258252000039 did indeed abort as a "Super Fatal", during the course of correcting the transaction, a new PON (E258252000040) was created. This PON has since FOC'ed, and we attempted to clear the P*B OSS by issuing a Sup to Cancel the original PON "E...39". I believe the latter step was unnecessary since "E...39" never made it to the downstream processes.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2682	5/11/00	15:00	85	TG resource	Lunch Meeting @ Max's Opera Café	TG resource	PB account manager		Blindness, Managed Introduction, EDI Batch, and TG resourceing Change	TG resource suggested PB account manager discuss blindness strategy in her section of our final report, including who on her side in PacBell was aware (not blind to our role), why they were brought into the loop, and how they learned of our role as multiple pseudo-CLEC's. PB account manager acknowledged she owed TG resource a reply to his request for Managed Introduction documentation. PB account manager asked if we are planning to send our EDI orders in batches rather than individual envelopes (as today) prior to the capacity test. TG resource replied we plan to enable batching, but did not specify timing. PB account manager discussed a recent TG resourceing change	1> Send MI documentation to TG resource 2> Forward AL CLECC00_11 5 to CAP Gemini.	1> PB account manager, 2> TG resource	ASAP	1> Complete 5/15 , 2> Complete 5/22.		
2683	5/11/00	15:35		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-123 "Customer Circuit Reference Requirements - California "					clecc_00-123.doc	
2684	5/11/00	15:56		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECCS00-069 "PACIFIC BELL - EDI/LSR Ordering Exception Release A nouncement for September 23, 2000"					<a href="#">cleccs_00-069.doc</a>	
2685	5/11/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm TG resources (2)	TG resources: \$334.79, Statement Date 4/28/00, Account 02342877069 555S2066 2) \$6.54 credit, Statement Date 4/25/00, Account 0237252395 555N8160						
2686	5/11/00			Pacific Bell	Mail to Camino Comm				Camino Comm TG resource	TG resource: \$\$182.47, Statement Date 4/25/00, Account 0237257198 555N6160						
2687	5/11/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm TG resource	TG resource: \$334.79, Statement Date 4/28/00, Account0234288416 555S0066						
2688	5/11/00			Pacific Bell	Mail to Napa Comm				NapaComm TG resource	TG resource: \$125.49, Statement Date 4/28/00, Account 0234288702 555S3066						
2689	5/11/00	15:54		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECCS00-068 PACIFIC BELL Clarification to the Final Requirements for the May 27, 2000 EDI/LSR Ordering Release					cleccs_00-068.doc	
2690	5/11/00	17:20		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-124 Notification of Calling Card Zero Plus (1+) Surcharge Price Change - California					clecc_00-124.doc	
2691	5/11/00	19:17		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #463, loss of six SLC96 systems						
2692	5/12/00	:22 - 1:20		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 463 - 465, loss of SLC96 systems, loss of network element, loss of carrier system						
2693	5/12/00	9:45		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	SWA00-115 PACIFIC BELL: Transfer NXX from Analog Switch to Digital Switch (Dial with Dial Conversion)					swa_00-115.doc	



Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2701	5/12/00	17:06		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-126 The Fresno (FRSNCAredacted) RS1 will dial-with-dial into the Fresno (FRSNredacted) DSO on May 20, 2000					<a href="#">clecc_00-126.doc</a>	
2702	5/12/00	18:50		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-127 Notification of Rate Change for Access Advantage Usage Plan 2 - California					<a href="#">clecc_00-127.doc</a>	
2703	5/12/00	20:05		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-128 Pacific Bell Notice of Price Reduction To Pay Telephone Access Line Rates - California					<a href="#">clecc_00-128.doc</a>	
2704	5/13/00	23:31 - 23:47		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #474, loss of carrier system						
2705	5/14/00	0:12 - 20:18		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 475, 477, 479, 480, 481 - car accident, loss of carrier system, loss of toll cable						
2706	5/15/00	8:30		Pacific Bell	Airborne Express to Blackhawk Comm				Paper shipment reports	OCN 8587, LC46, Daily Shipment Report, PB Cycle 6654, Dated 5/11/00						
2707	5/15/00	8:30		Pacific Bell	Airborne Express to Napa Telecom				Paper shipment reports	OCN 6169, LC46, Daily Shipment Report, PB Cycle 6654, Dated 5/11/00						
2708	5/15/00	8:30		Pacific Bell	Airborne Express to Camino Comm				Paper shipment reports	OCN 7265, LC46, Daily Shipment Report, PB Cycle 6654, Dated 5/11/00						
2709	5/15/00	8:30		Pacific Bell	Airborne Express to Discovery Telecom				Paper shipment reports	OCN 0575, LC46, Daily Shipment Report, PB Cycle 6654, Dated 5/11/00						
2710	5/15/00	9:36		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	SWA00-116 Pacific Bell The Fresno (FRSNCAredacted) RS1 will dial-in-dial into the Fresno (FRSNredacted) DSO on May 20, 2000					<a href="#">swa_00-116.doc</a>	
2711	5/15/00	11:53		5 TG resource	Phone PB account manager	TG resource, TG resource, TG resource		PB account manager	Performance Measure Processing Windows	PB account manager said the EDI window opens at 6AM Central Time. TG resource asked: What counts for 20 minute FOC? When is actual SBC window? PB account manager reminded us that exception orders have a six hour window to FOC for calculation of performance measures.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
				PB Account manager				TG resource, TG resource	RE: Blackhawk Order Error	I do recall this issue. Could you please provide the additional information shown below with ??? TN: ??? Original request to change from business retail [??? please confirm that service was business retail and not Resale previously; I don't remember this from our earlier conversations] to business UNE; PON = ??? BAN = ??? Subsequent change request(s), worked successfully: ??? (example of one or two would be good but not critical to our investigation)PON = ??? BAN = ??? Change request rejected on grounds that EU should be residence not business:PON = BHPOG631 BAN = ???						
2712	5/15/00	12:07			Email to TG resource	TG resource	PB account manager									
2713	5/15/00	12:27		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager		FW: Managed Introduction Documentation - Follow-up	See Related Notes					Managed Introduction Documentation - Follow-up	
2714	5/15/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm TG resource	TG resources: \$118.71, Statement Date 5/1/00, Account 0237012395 555N6160						
2715	5/15/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm TG resources (2)	TG resource: \$121.80, Statement Date 5/2/00, Account 0234028416 555S0066 2) \$260.77, Statement Date 5/1/00, Account 0237018416 555N8160						
2716	5/15/00			Pacific Bell	Mail to Napa Comm				NapaComm TG resources (2)	TG resource: \$125.22, Statement Date 4/26/00, Account 0237268702 555N2160 2) \$231.56, Statement Date 5/1/00, Account 0237018702 555N1160						
2717	5/15/00			Pacific Bell	Mail to Camino Comm				Camino Comm TG resources (3)	TG resource: \$18.50, Statement Date 5/2/00, Account 0234027198 555S6066 2) \$126.06, Statement Date 5/2/00, Account 0237027198 555N3160 3) \$223.54, Statement Date 5/1/00, Account 0237017198 555N4160						
2718	5/15/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Customer Service Record	Napa Customer Service Record dated 4/26/00, Account 4156733184, \$24.78						
2719	5/15/00			PB Account manager	Mail to TG resource	TG resource	PB account manager		GXS invoice to Pacific Bell	Invoice in the amount of \$7000.00, Invoice #232926, dated 4/30/00, account 12897-2445591-811						
2720	5/15/00			TG resource	Phone PB resource	TG resource	PB resource		Test Cases for Camino	TG resource called PB resource to confirm reception						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2721	5/15/00	14:45		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECCS00-070 PACIFIC BELL Final Requirements Exception Accessible Letter for the July 22, 2000 Release					cleccs_00-070.doc	
2722	5/15/00	15:52		PB Account 1 manager	VMX to TG resource	TG resource	PB account manager		EDI Release Testing - Camino	PB resource inquired regarding our status preparing and sending EDI new release test xDSL orders for Camino.						
2723	5/15/00	16:25		4 TG resource	Phone PB account manager	TG resource, TG resource	PB account manager		EDI Release Testing - Camino	TG resources confirmed we have sent four test EDI orders for Camino (PON's ending in 121, 123, 126, and 125). In response to TG resource's query, PB account manager said she would check to see how after hours orders are handled in relation to performance measures.						
2724	5/15/00	17:43		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-129 E9-1-1 2Q00 CLEC Forum Agenda - California					<a href="#">clecc_00-129.doc</a>	
2725	5/15/00	20:10		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager		various questions	still working on the Performance Measures question - but in doing my research I did come across the answer to another item we'd discussed last week. PB resource and I were using the term "MAC'd out" to describe how we handle orders that can't be provisioned for one reason or another. I found a better explanation in the Performance Measures business rules/definitions document which is on the Performance Measures section of the CLEC website.see esp. page 98						
2726	5/16/00	7:53		TG resource	Email to PB account manager	TG resource, TG resource, TG resource	PB account manager		RE: various questions	Thanks very much! As TG resource is in training the next few days, and I am still in a manager's meeting this AM, I forwarded PB resource Camino test results and suggestions to TG resource and asked TG resource to coordinate as needed. I will be back in business this PM.						
2727	5/16/00	9:13		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	SWA00-118 PACIFIC BELL Tariff Name and Number changes Effective May 12, 2000					swa_00-118.doc	
2728	5/16/00	12:02		TG resource	Email to PB resource	TG resource	PB resource	PB account manager, TG resource, TG resource, TG resource	ACTL Tables for Napa	See Related Notes						ACTL Tables for NAPA.doc

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2729	5/16/00	12:07		PB Account manager	Email to TG resource, PB resource	TG resource	PB account manager, PB resource	TG resource, TG resource, TG resource	RE: ACTL Tables for Napa	please DO NOT send emails that mix various customers together!!! PB resource please be very careful if you go to the ACTL table folks: do NOT forward them this message!!!						
2730	5/16/00	12:26		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECCS00-071 PACIFIC BELL - Walk Through of the Final Requirements for the July 22nd Release EDI/LSR Release					cleccs_00-071.doc	
2731	5/16/00	13:06		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECCS00-072 PACIFIC BELL - Verigate Emergency release 6.6.2					cleccs_00-072.doc	
2732	5/16/00	14:16		TG resource	Email to PB account manager	TG resource	PB account manager	TG resource, TG resource, TG resource, TG resource, TG resource	RE: Blindness Alert	Acknowledged. Even though you and PB resource are aware, there is danger if a message referencing multiple pseudo-CLEC names is seen by or forwarded to others. Am copying our team to as a reminder of the risk.						
2733	5/16/00	16:15		2 TG resource	VMX to PB account manager	TG resource, TG resource	PB account manager		EDI End User Form Requirements and LNP Due Date Standards	TG resource asked what the minimum data requirements are for the EDI End User form in Conversion orders. TG resource said he checked the FCC North American Numbering Council (NANC) website for LNP due date standards as PB account manager had suggested. It says first TN ported in an NPA-NXX group has a five day due date, while subsequent TN's in the group have a three day due date, but there is no mention of Saturday as a business day for due date calculation. TG resource asked PB resource to confirm or deny whether Saturday is considered a business day for LNP order due date calculation.						
2734	5/16/00	17:42		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager		Saturday Due Dates	Got your voicemail. Yes, Saturday does count as a "business day" for calculating the due date interval for standalone Number Portability orders						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>	
2735	5/16/00	17:53		TG resource	Email to TG resource, TG resource	TG resource, TG resource	PB account manager		EU Disconnect Form	Got your voicemail. You asked about the minimal fields required on the EU form. Best way is to look through the LSOR, page by page. There are some where the usage varies, based on REQ TYP. For example, EU Name is Optional for standalone LNP but required for all other products when ACT=V; Final TG resource Indicator is required for everything except Resale; Disconnect information is needed if doing a partial migration (remember those orders don't flow through). These are examples only, not an inclusive list! Let me know if you have questions about a specific field or its usage.							
2736	5/16/00	18:49		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager		RE: Saturday Due Dates	listened again to your voicemail - you also mentioned NP with Loop. . Remember that Saturday does NOT count when doing that calculation of standard DD interval							
2737	5/16/00	19:17		PB Account manager	Email to TG resource, TG resource	TG resource, TG resource, TG resource	PB account manager		Performance Measure Clock	Response to your question yesterday about when the clock starts for Performance Measures: In the past, the clock for things like the 20 minute FOC was only running during the LSC Business Hours of 8am to 5pm, Monday through Friday. This is when the bulk of our orders come in (including the large majority of our EDI orders as well). However, there is a modification underway for electronically received/electronically handled orders - namely, to keep the clock running for all the time the systems are up. The range of hours will be based on system availability and probably will start at 6am Pacific (when our SORD system comes up) and stop at 10pm when some of the backend systems go down; Saturday hours look like they will be will probably be 7am to 7pm. I assume the actual ranges will be documented through the Performance Measures process. I am trying to confirm when the change will be effective to the wider range of hours. To be on the safe side, you could follow the bulk of our other CLECs and go for the 8 to 5 window.							
2738	5/16/00	20:17		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-130 E9-1-1 UserId Access to TN Query					<a href="#">clecc_00-130.doc</a>		
2739	5/16/00	20:23		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-131 Invitation to CLEC User Forum					<a href="#">clecc_00-131.doc</a>		

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2740	5/16/00	20:26		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-132 Revision to the Notification of Re-pricing for Residence Calling Plans					clecc_00-132.doc	
2741	5/16/00	20:28		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECCS00-078 SOUTHWESTERN BELL SWBT Announces Limited Offering of GXS Consultative Services for Application to Application Integrated Pre-Ordering and Ordering Functionality					<a href="#">cleccs_00-078.doc</a>	
2742	5/16/00	20:35		PB resource	Email to TG resource, TG resource, TG resource	TG resource, TG resource, TG resource	PB resource	PB account manager, PB resource, PB resource	Camino 5/27 Release Test Status 5/16/00	Camino Test Team, NOTHING but good news today! PON: E258252000123 - TC 2 - Received a FOC (manually processed by FLSC Rep) PON: E258252000125 - TC 5 - Received a FOC (manually processed by FLSC Rep) PON: E258252000136 - TC 2 (No Calif Data) - Received a FOC—this request processed 'Flow Through' meaning no human hands touched the order! I believe this is a first for our disconnects! PON: E258252000134 - TC 3 - Received a FOC—also Flow Through processing. PON: E258252000121 - TC 1 - Received a SOC When you receive the FOCs and need me to process the SOC just let me know....						
2743	5/17/00	8:18		TG resource	Email to PB account manager, TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager	GXS EDI TEAM, TG resource	RE: Saturday Due Dates	Thanks very much for the rapid confirmation. Do I infer correctly, therefore, that NP orders with Loop should not count Saturday as a business day? (Yes, I saw your later message confirming this as well, thanks...) Where might the Saturday business day for stand-alone NP rule be documented? So are the following statements correct? For LNP (either stand-alone or with loop), due date is calculated as five business days for the first TN in an NPA-NXX, and three business days for subsequent TN's in an NPA-NXX (based on the NANC website referenced in your attached E-mail). Saturday counts as a business day for stand-alone LNP (not LNP with Loop). Same PacBell rules would apply, counting the entry day as business day one if the order is received by PacBell prior to 3PM Pacific time.					Due Date Intervals and Call Thursday AM.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2744	5/17/00	10:45	40	TG resource	Phone PB account manager	TG resource, TG resource	PB account manager		Performance Measures and Due Dates	TG resource asked where a standard Due Date table can be found. PB account manager said mostly by product type in CLEC Handbook. TG resource mentioned receiving an appointment codes chart via the TA team from another PacBell source, and asked if this information is readily available to a CLEC, and therefore OK to share within our TG team. She directed us to Handbook section 2.8.8.1 for LNP standard DD intervals, and also reminded us of flex DD's. She also said Saturday business day in DD calculations is not in a published document. TG resource asked if Saturdays counted for stand alone LNP only. She said yes, except for resale (which we are not doing). Order submission window for Performance Measure qualification is 8AM-5PM Pacific (LSC) time. Current day is day zero if submitted before 3PM. Next day is day zero if 3PM or after. (See also her 5/16/00 E-mail of 7:16PM.) X-code for account DD's is outside other performance measures (FOC PM's #2-3 also use 8AM-5PM Pacific time window). TG resource asked about minimum address data requirements for LNP ACT=V LSR End User data forms. \	Send PB manager E-mail with LNPO PON TG resource and address.		ASAP	Open		
2745	5/17/00	12:43		PB Account 5 manager	Phone TG resource	TG resource	PB account manager		X-coded Orders and LNP Due Date Standards	PB account manager said the CLEC Handbook does not address x-coded orders as normal CLEC's are more concerned with meeting their customers' requirements within constraints of standard due dates, not whether PacBell meets performance standards. She said the table we were provided by our Test Administrator appears derived from data in the CLEC Handbook, and is therefore OK for us to use, as many CLEC's create their own tables. She said likely only the NPAC knows whether a ported TN is the first in an NPA-NXX to be ported, requiring a five rather than a three day due date. (CLEC#2 would not know whether CLEC#1 had already ported a TN from a given NPA-NXX.)						
2746	5/17/00	13:55		TG resource	Email to PB resource, TG resource, TG resource	TG resource, TG resource	PB resource	PB account manager, PB resource, PB resource	RE: Camino 5/27 Release Test Status 5/16/00	OK, let's SOC these						
2747	5/17/00	14:47		PB Account manager	Email to TG resource, TG resource	TG resource, TG resource	PB account manager		RE: Camino 5/27 Release Test Status 5/16/00							

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2748	5/17/00	16:29		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-133 Final Minutes from April 26, 2000 Change Management Process Meeting					clecc_00-133.doc	
2749	5/17/00	18:19		PB Account manager	Email to TG resource, TG resource, TG resource	TG resource, TG resource, TG resource	PB account manager		RE: Camino 5/27 Release Test Status 5/16/00	Assuming you have successfully received the SOCs from PB resource today, we have now completed five test cases for the May 27 Release testing. The only other cases we could test would be disconnects for SDSL and ISDL. Since you didn't any live SDSL or ISDL service in place by the end of last week to copy into the testbed, these would have to be fictitious accounts. You did test 2 disconnects for ADSL (one a fictitious account and one a copy of an existing Camino ADSL), so from my perspective, this should be sufficient. Unless I hear otherwise back from you, I will assume we have successfully completed the Release testing and you are "good to go" for the May release.						
2750	5/17/00	21:11		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECCS00-074 PACIFIC BELL Manual Ordering form for the May 27, 2000 EDI/LSR Ordering Release					cleccs_00-074.doc	
2751	5/17/00	20:18		TG resource	Email to PB account manager, TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource, PB account manager		GXS EDI TEAM, TG resource	RE: Saturday Due Dates	Thanks very much for the rapid confirmation. Do I infer correctly, therefore, that NP orders with Loop should not count Saturday as a business day? (Yes, I saw your later message confirming this as well, thanks...) Where might the Saturday business day for stand-alone NP rule be documented? So are the following statements correct? For LNP (either stand-alone or with loop), due date is calculated as five business days for the first TN in an NPA-NXX, and three business days for subsequent TN's in an NPA-NXX (based on the NANC website referenced in your attached E-mail). Saturday counts as a business day for stand-alone LNP (not LNP with Loop). Same PacBell rules would apply, counting the entry day as business day one if the order is received by PacBell prior to 3PM Pacific time.						
2752	5/18/00	8:44		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	SWA00-117 Introduction of Account Maintenance Suite of Products for Pacific Bell					swa_00-117.doc	
2753	5/18/00	11:42		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource, PB account manager		GXS EDI TEAM, TG resource	RE: Saturday Due Dates	just to confirm what I mentioned on the phone yesterday - the way our due date logic works, the day the order is received is day zero, not day one as stated in the last sentence of your email below.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes		
				TG resource	Email to PB account manager, TG resource, TG resource	TG resource, TG resource, TG resource	PB account manager	TG resource, TG resource, TG resource	RE: Saturday Due Dates	Thanks for clarifying. Also, in case I forgot, here is the chart we discussed yesterday, and another related one which came along with it. Understand the due date data contained (at least in the first) is available to CLEC's in the Handbook or at the FCC website for LNP. We want to be sure we are using the best dates available to a CLEC that we can. Also, is there documentation outlining the criteria to determine X coding of orders? We want to fully understand so we can do the best a CLEC can to avoid this. And regarding Saturday business days in stand alone LNP due date calculation, TG resource asks about a case where an LNP (stand-alone) order (not the first in the NPA-NXX to be ported) is submitted late Friday, such that the FOC would not be returned that day. One might assume that in this case, Saturday is NOT counted if the FOC will not be returned until Monday. The 3 days do not start until the FOC is returned. True?							<a href="#">Appt Codes for Loop and ADSL Current 05092000</a>	
2754	5/18/00	12:02																
b.																		
2755	5/18/00			Pacific Bell	Mail to Napa Comm				NapaComm TG resource	TG resource: \$438.39, Statement Date 5/4/00, Account 02340408702 555S1066 2) \$231.56, Statement Date 5/1/00, Account 0237018702 555N1160								
2756	5/18/00			Pacific Bell	Mail to Camino Comm				Camino Comm TG resource	TG resource: \$154.30, Statement Date 5/4/00, Account 0234047198 555S4066								
2757	5/18/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Customer Service Record	Napa Telecomm Customer Service Record dated 5/11/00, Account 9164578322, \$13.62 2) 5/11/00, Account 9164578319, \$13.62								
2758	5/18/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Customer Service Record	Blackhawk Comm Customer Service Record dated 5/11/00, Account 9164570958, \$13.62								
2759	5/18/00			Pacific Bell	Mail to CaminoComm				Camino Comm Customer Service Record	Camino Comm Customer Service Records: dated 5/11/00, Account 9164578347, \$13.62 2) dated 5/11/00, Account 9164578430, \$13.62								
2760	5/18/00	20:02		PB Account manager	Email to TG resource, TG resource	TG resource, TG resource, TG resource	PB account manager	TG resource, TG resource, TG resource	RE: Saturday Due Dates	See Related Notes							Saturday Due Dates.doc	
2761	5/19/00	9:19		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	SWA00-101 Pacific Bell Digital Cross-Connect System (DCS) Synchronous Optical Network (SONET) Multiplexing Capability					<a href="#">swa00_101.doc</a>			

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2762	5/19/00	9:45		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	SWA00-122 PACIFIC BELL Dial-With-Dial Conversion at BKLYCAredacted					<a href="#">swa00_122.doc</a>	
2763	5/19/00	16:15		TG resource	Email to PB account manager	TG resource	PB account manager	TG resource, TG resource	RE: Managed Introduction	Following up on some of my "older" E-mails....again, sorry about the time lapse. On the RECTYP Js, we have so far entered via GUI, 25 orders for Napa and 31 for Blackhawk, on the 2/14/00 and 1/20/00 respectively. I do not recall if these were officially part of a managed introduction or not, but there is no indication that I can find that MI was ever signed off and full production approved. For the specific instances I mentioned I was not looking for start/end dates as I already have that information. Basically I was just looking for sign off dates for these order types and start of full production, so I could complete my tracking spreadsheet.						
2764	5/19/00	17:36		PB Account manager	Email to TG resource	TG resource	PB account manager	TG resource, TG resource	RE: Managed Introduction	I don't have anything for REQTP J on my worksheets either. I'd be glad to check on this for you, but need some PON numbers: perhaps a few from the first or second week of February?						
2765	5/19/00	19:48		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource	PB account manager	TG resource, TG resource	Porting the first NPA-NXX	In our exchange of messages about LNP due dates, I agreed to find out how you would know if the TN to be ported is the first one for a particular NPA-NXX. Evidently the simplest way is to query the NPAC (usually via the LSMS). There is also a NPAC Help Desk that can give you the status of a particular code (i.e., TNs have/have not been ported). My guess is that both these options may only be available to CLECs with valid SPIDs (Service Provider Ids), so it might be something your "associated CLECs" would have to do for you. I'm still working on the question of "3 days after receipt of FOC" when the order is placed late Friday afternoon. My LNP M&P person was out of the office for a few days but I hope to hear from her Monday.						
2766	5/20/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm TG resources (3)	TG resources: \$76.88, Statement Date 5/7/00, Account 0234072395 555S3066 2) \$259.61, Statement Date 5/5/00, Account 0234052395 555S5066 3) \$5.37 credit, Statement Date 5/7/00, Account 0237072395 555N0160						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes	
2767	5/20/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm TG resources (4)	TG resources: \$257.78, Statement Date 5/5/00, Account 0234058416 555S7066 2) \$268.15, Statement Date 5/7/00, Account 0234078416 555S5066 3) \$152.70, Statement Date 5/7/00, Account 0237078416 555N2160 4) \$78.05, Statement Date 5/4/00, Account 0237048416 555N5160							
2768	5/20/00			Pacific Bell	Mail to Napa Comm				NapaComm TG resources (3)	TG resource: \$10.47, Statement Date 5/7/00, Account 0237078702 555N5160 2) \$354.76, Statement Date 5/5/00, Account 0234058702 555S0066 3) \$131.92, Statement date 5/4/00, Account 0237048702 555N8160							
2769	5/20/00			Pacific Bell	Mail to Camino Comm				Camino Comm TG resources (2)	TG resource: \$80.30, Statement Date 5/7/00, Account 0237077198 555N8160 2) \$270.09, Statement Date 5/5/00, Account 0234057198 555S3066							
2770	5/20/00	15:12 - 19:07		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 483 - 484, loss of exchange cables							
2771	5/21/00	18:37 - 19:34		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 487, 488 loss of carrier system, community isolated							
2772	5/22/00	7:57		TG resource	Email to PB resource	TG resource	PB resource	PB account manager, TG resource, TG resource, TG resource	ACTL Errors	PB resource, have you made any progress in determining whether the "ACTL Data Invalid" LASAR errors referenced in my 5/16 e-mail are table related or errors in our ACTL listings?							
2773	5/22/00	8:30		Pacific Bell	Airborne Express to Napa Telecom				Paper shipment reports	OCN 6169, LC46, Daily Shipment Report, PB Cycle 6659, Dated 5/18/00							
2774	5/22/00	8:30		Pacific Bell	Airborne Express to Camino Comm				Paper shipment reports	OCN 7265, LC46, Daily Shipment Report, PB Cycle 6659, Dated 5/18/00							
2775	5/22/00	8:30		Pacific Bell	Airborne Express to Discovery Telecom				Paper shipment reports	OCN 0575, LC46, Daily Shipment Report, PB Cycle 6659, Dated 5/18/00							
2776	5/22/00	8:30		Pacific Bell	Airborne Express to Blackhawk Comm				Paper shipment reports	OCN 8587, LC46, Daily Shipment Report, PB Cycle 6659, Dated 5/18/00							

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes	
2777	5/22/00	8:30		Pacific Bell	Airborne Express to Napa Telecomm/ Camino Comm				Invoices to Napa Telecomm/ Camino Comm	Napa Account No. 373 556 2488 701 066-S Total of \$17,749.03 dated 5/14/00 Napa Account No. 372 556 2492 048 066 S Total of \$900.54 dated 5/14/00 Napa Account No. 372 556 2490 035 066 S Total of \$326.33 dated 5/14/00 Napa Account No. 273 556 2496 922 160 N Total of \$8174.87 dated 5/14/00 Napa Account 273 556 2494 517 160 N Total of \$170.17 dated 5/14/00 Napa Account 272 556 2499 829 160 N dated 5/14/00, total of \$596.84 Napa Account No. 272 556 2495 628 160 N dated 5/14/00, total of \$104.37 Camino Account No. 373 556 2501 301 066 S dated 5/14/00 total of \$3028.48 Camino Account No. 372 556 2504 126 066 S dated 5/14/00 total of \$321.57 Camino Account No. 372 556 2502 313 066 S dated 5/14/00 total of \$123.14 Camino Account No. 273 556 2509 766 160 N dated 5/14/00 total of \$4714.21 Camino Account No. 272 556 2510 182 160 N dated 5/14/00, total of \$101.43							
2778	5/22/00	11:30		PB Account manager	Email to TG resource, PB resource	TG resource	PB account manager, PB resource	TG resource, TG resource	RE: ACTL Errors	Sorry, I should have gotten back to you on this. There was evidently a problem with the link between our front end systems and the database that has the ACTLs. All CLECs were getting this same error message. The problem was fixed in relatively short order; let me know if problems persist.							
2779	5/22/00	13:43		TG resource	Email to PB account manager	TG resource	PB account manager	TG resource, TG resource	FW: CLECC00-115 Conversion to national standard CABS Version 33 Pacific	Would you please direct us to the differences list referenced in this Accessible Letter? Text follows..."Effective 5/2/00, Pacific Bell will begin rendering CABS TG resources in accordance with CABS BOS 33 standards. Deviations from the standard can be found in the PACIFIC Bell differences list, previously sent to BDT and NDM customers. Questions may be referred to your Account Manager."							
2780	5/22/00	13:48, 14:03		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #490, loss of carrier systems							
2781	5/22/00	13:57		PB Account manager	Email to TG resource, TG resource	TG resource, TG resource	PB account manager		FW: Accessible Letter CLECC00-115 believe)	I believe the list of exceptions is something that gets sent out regular US Mail - and/or included with the physical tapes for CLECs who get their data that way. Regardless, here is a copy of the most current (April) version (let me know if you also want copies of the earlier versions which came out in December & January )					Vers33-3.doc		

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2782	5/22/00	14:21		TG resource	Email to PB account manager, TG resource, TG resource	TG resource, TG resource	PB account manager	TG resource	RE: Accessible Letter CLECC00-115	PB account manager - Thanks very much. Will advise if there is additional info needed.						
2783	5/22/00	14:53		TG resource	Email to PB account manager	TG resource	PB account manager	TG resource, TG resource	Refresher on basis for our ICAs	Sure we discussed this last Fall (how time flies). Would you be so kind as to remind me upon which existing CLEC ICA did we base ours?						
2784	5/22/00	15:53		PB Account manager	Email to TG resource	TG resource	PB account manager	TG resource	RE: Refresher on basis for our ICAs	I believe your contracts were based on a company named ACN. Does that help? Is there some specific question?						
2785	5/22/00	16:20		TG resource	Email to PB account manager	TG resource	PB account manager	TG resource	RE: Refresher on basis for our ICAs	I had a query regarding what features are valid under our pseudo-CLEC ICA's, and whether they were the same as another particular CLEC's.						
2786	5/22/00	16:52		PB Account manager	Email to TG resource	TG resource	PB account manager	TG resource, TG resource	RE: Refresher on basis for our ICAs	Your Pacific Bell Account Team doesn't keep track of subsequent changes to the contract on which yours is based - so they could have made some modifications. I assume (but don't know for sure) that ACN amended their ICA to include the OANAD pricing decision released in November. (By features, do you mean call forwarding, etc?; those certainly were in the OANAD decision)						
2787	5/22/00	19:06		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-134 Notification of Trouble on an Unbundled Loop Reported to Pacific Bell by a CLEC on the Due Date					clecc_00-134.doc	
2788	5/22/00	19:08		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-135 Notification of MTS IntraLATA Toll Rates					clecc_00-135.doc	
2789	5/22/00	19:10		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-136 Notification of Win with Advantage Promotion - California					clecc_00-136.doc	
2790	5/23/00	8:15 - 21:24		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 493, 494 customers isolated, loss of carrier system						
2791	5/23/00	10:13		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	SWA00-125 PACIFIC BELL Tandem Office rehome Scheduled for LATA 722 in California					SWA00-125.doc	
2792	5/23/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm TG resource	TG resource: \$92.24, Statement Date 5/10/00, Account 0234107069 555S2066						
2793	5/23/00			Pacific Bell	Mail to Camino Comm				Camino Comm TG resource	TG resource: \$97.98, Statement Date 5/8/00, Account 0234087198 555S0066						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2794	5/23/00	17:18		PB Account 2 manager	VMX to TG resource	TG resource	PB account manager		Blackhawk Fax Order	PB account manager said the LSC reported receiving a fax order from Blackhawk, with an apologetic note that our EDI system was down. She asked how long we expected it to be down, in case the LSC needed to add resources to cover fax manual orders. She also asked if it is Blackhawk's policy to perform maintenance during prime time.						
2795	5/24/00	10:53		2 TG resource	VMX to PB account manager	TG resource, TG resource	PB account manager		EDI Enveloping and Blackhawk Fax Order Status	TG resource asked PB account manager if PacBell can segregate their EDI responses to one order per envelope transmission back to us, provided this is something they might do for a real CLEC. TG resource replied to her 5/23 VMX that Blackhawk EDI is back up, and that we will do our best to perform maintenance outside production hours in the future.						
2796	5/24/00	12:02		PB Account 8 manager	Phone TG resource	TG resource	PB account manager		EDI Enveloping	PB account manager replied to our 10:53 VMX today that PacBell does not segregate EDI order responses for CLEC's. She confirmed that she and PB resource plan to have lunch with TG resource tomorrow. PB account manager also mentioned she will be out 5/26 and 5/30, but will leave appropriate contact information on her VMX. She also said we can call PB resource Veloria with questions related to specific orders.						
2797	5/24/00	0:06, 0:22, 13:01		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #495, 496 loss of carrier system						
2798	5/24/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm TG resources (2)	TG resources: \$305.89, Statement Date 5/11/00, Discovery Comm TG Account 0237112395 555N4160 2) \$89.40, Statement Date 5/11/00, Account 0234117069 555S1066						
2799	5/24/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm TG resources (2)	TG resource: \$73.21, Statement Date 5/11/00 Account 0234118416 555S9066 2) \$317.09, Statement Date 5/11/00, Account 0237118416 555N6160						
2800	5/24/00			Pacific Bell	Mail to Camino Comm				Camino Comm TG resources (2)	TG resource: \$359.55, Statement Date 5/11/00, Account 0234117198 555S5066 2) \$168.37, Statement Date 5/11/00, Account 0237117198 555N2160						
2801	5/24/00			Pacific Bell	Mail to Discovery Comm				Discovery Customer Service Record	Discovery Customer Service Record dated 5/13/00, Account 4088558135, \$13.62						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2802	5/25/00	8:26		PB Account manager	Email to TG resource, TG resource, TG resource, TG resource, TG resource	TG resource, TG resource, TG resource, TG resource, TG resource		PB account manager	UNE DS1 orders for Blackhawk	See Related Notes						UNE DS1 orders for Blackhawk.doc
2803	5/24/00	13:04 - 16:47		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 520, 521 No dial tone, loss of system						
2804	5/24/00	16:49		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECCS00-075 PACIFIC BELL Due Date downtime for DataGate, Verigate and EDI/CORBA					cleccs_00-075.doc	
2805	5/24/00	21:40		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECN00-080 New Product Announcement Wholesale Broadband Service - Nevada					clecn_00-080.doc	
2806	5/24/00	21:56		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-138 New Product Announcement Wholesale Broadband Service - California					clecc_00-138.doc	
2807	5/25/00	3:36 - 11:03		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #496, 498 - 500, loss of carrier systems, customers isolated,						
2808	5/25/00	12:00		60 TG resource	Business Lunch with PB account manager, PB resource	TG resource	PB account manager, PB resource			Discussion centered around line sharing on DSLs, due date intervals, and high level telecommunications business.						
2809	5/25/00	17:20 - 22:06		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 523, 524 loss of carrier system, damage to exchange cable						
2810	5/25/00	19:47		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-139 E9-1-1 Feature Enhancement: Unlock Lookup Capability					<a href="#">clecc_00-139.doc</a>	
2811	5/26/00	0:16 - 22:46		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 525, 527, 528 loss of carrier system, loss of T3s						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2812	5/26/00	3:25 - 23:14		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 503 - 510, loss of carrier system						
2813	5/26/00	12:06		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-140 Introduction of Call Transfer Disconnect in California For Retail and Resale Business POTS					clecc_00-140.doc	
2814	5/26/00	13:09		TG resource	Email to PB account manager	TG resource	PB account manager	TG resource, TG resource,	RE: Refresher on basis for our ICAs	The folks reviewing TG resourceing are wondering why certain features (Caller ID, Select Call Forwarding) have rates marked TBD in our ICA even though we have apparently been able to use them. Assume ACN agreement we mirrored was for UNE facilities based service rather than strictly resale?						
2815	5/26/00	13:54		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-141 Resale-Improved Standard Due Date Intervals for Centrex and PBX					clecc_00-141.doc	
2816	5/26/00	13:56		TG resource	Email to PB account manager	TG resource	PB account manager	TG resource, TG resource,	FW: CLECN00-080 New Product Announcement Wholesale Broadband Service - Nevada	Any idea why we were sent a Nevada letter? Also received the California AL at the same time...						
2817	5/26/00			PB Account manager	Mail to TG resource	TG resource	PB account manager	Amendment No. 2 to California Interconnection Agreement by and between Pacific Bell and Camino Comm	Amendment No. 2 to California Interconnection Agreement by and between Pacific Bell and Camino Comm							
2818	5/26/00	15:10		PB Account 5 manager	Phone TG resource	TG resource	PB account manager		DS1 Order Restriction	PB account manager explained her earlier E-mail on this subject, copying the LSC. She wanted to stress that the LSC is not to allow us to use special access facilities in our DS1 orders unless our Interconnect Agreement is amended. Any such request must come through her. TG resource acknowledged the restriction. They discussed options, including installation of UNE DS3's by real CLEC's, which could be used with our DS1 orders. PB account manager expected this might take a month.						
2819	5/26/00	16:16		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	SWA00-126 PACIFIC BELL Establish New Wire Center					swa_00-126.doc	
2820	5/26/00	17:04		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-142 Notification of Pacific Bell Worldwide Calling Card Automated Service Charge and Usage Rate price Changes					clecc_00-142.doc	
2821	5/26/00	17:32		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-143 CLEC User Forum Representation Request					<a href="#">clecc_00-143.doc</a>	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes	
2822	5/27/00	0:56 - 13:27		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 511 - 514 loss of carrier system, loss of cable pairs							
2823	5/27/00	12:43 - 13:01		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 529, loss of carrier system							
2824	5/28/00	12:06 - 23:46		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 515, 516, 517, 519 loss of carrier systems, loss of exchange cable							
2825	5/29/00	0:22 - 12:10		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 531 - 532 loss of carrier systems							
2826	5/30/00	2:48		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #s 533, 535, 536 loss of carrier systems							
2827	5/30/00	11:29		2 GEIS	called LSC	TG resource	PB resource		on PO000023695E, asked about SOC	Tech had no access on due date, sent back to Cap							
2828	5/30/00	11:32		3 GEIS	called LSC	TG resource	PB resource		on PO000024695E, asked about SOC	Tech had no access on due date, sent back to Cap							
2829	5/31/00	11:30		5 LSC	called LSC	TG resource			on BH70421PE000424, CFA is invalid	sent back to Cap							
2830	5/30/00	8:30		Pacific Bell	Airborne Express to Napa Telecom				Paper shipment reports	OCN 6169, LC46, Daily Shipment Report, PB Cycle 6664, Dated 5/25/00							
2831	5/30/00	8:30		Pacific Bell	Airborne Express to Camino Comm				Paper shipment reports	OCN 7265, LC46, Daily Shipment Report, PB Cycle 6664, Dated 5/25/00							
2832	5/30/00	8:30		Pacific Bell	Airborne Express to Blackhawk Comm				Paper shipment reports	OCN 8587, LC46, Daily Shipment Report, PB Cycle 6664, Dated 5/25/00							
2833	5/30/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm TG resources (3)	TG resources: \$284.93 credit, Statement Date 5/13/00, Account 0237132395 555N2160 2) \$35.67, Statement Date 5/14/00, Account 0237142395 555N1160 3) \$178.85, Statement Date 5/14/00, Account 0234147069 555S8066							

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2834	5/30/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm TG resources (2)	TG resource: \$9.30, Statement Date 5/13/00, Account 0237138416 555N4160 2) \$177.98, Statement Date 5/14/00, Account 0234148416 555S6066						
2835	5/30/00			Pacific Bell	Mail to Napa Comm				NapaComm TG resources (4)	TG resource: \$130.39, Statement Date 5/13/00, Account 0237138702 555N7160 2) \$260.77, Statement Date 5/14/00, Account 0234148702 555S9066 3) \$483.21, Statement Date 5/11/00, Account 0237118702 555N9160 4) \$94.28, Statement Date 5/13/00, Account 0234138702 555S0066						
2836	5/30/00			Pacific Bell	Mail to Camino Comm				Camino Comm TG resource	TG resource: \$176.09, Statement Date 5/14/00, Account 0234147198 555S2066						
2837	5/30/00	15:26		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-144 Notification of Semi-Annual Forecast					<a href="#">clecc_00-144.doc</a>	
2838	5/30/00	17:20		TG resource	Email to PB account manager	TG resource	PB account manager	TG resource, TG resource, TG resource	RE: DSL Order Acceptance Test	Here is another E-mail that I do not believe ever received a resolution. Guess it fell through the cracks here, as you needed more info. The 855 was received by us at 5/2 at 12:02. Further, I have noticed that the Due date was 5/10, but according to my records, the SOC was received today, 5/30. Think we need to still investigate this one,						
2839	5/30/00	17:37		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-145 CENTREX: The Answer Promotion					<a href="#">clecc_00-145.doc</a>	
2840	5/30/00	17:38		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECC00-146 48 Hour Notification Available through Provisioning Ordering System					<a href="#">clecc_00-146.doc</a>	
2841	5/30/00	17:46		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECCS00-076 PACIFIC BELL Exception Request Initial Requirements for the Proposed September 23, 2000 Release					<a href="#">cleccs_00-076.doc</a>	
2842	5/31/00	11:56		Accessible Letter	Email to TG resource	TG resource	redacted e-mail		Accessible Letter	CLECCS00-077 PACIFIC BELL Verigate Emergency Release 6.6.3					<a href="#">cleccs_00-077.doc</a>	
2843	5/31/00	13:23		PB Account manager	Email to TG resource	TG resource	PB account manager	TG resource, TG resource, TG resource, TG resource	RE: CLECN00-080 New Product Announcement Wholesale Broadband Service - Nevada	is this the first time you have gotten a Nevada letter? I get them all the time; they seem to run parallel to the California letters for the most part. Your letter distribution should be based on your CLEC Profile, which does NOT show you as operating in Nevada. Perhaps they have had a change in who is doing the distribution. I'll do some checking; until then, just disregard						
2844	5/31/00	13:50		TG resource	Email to PB account manager	TG resource	PB account manager	TG resource, TG resource, TG resource, TG resource	RE: CLECN00-080 New Product Announcement Wholesale Broadband Service - Nevada	Confirm this is the first time we have received an auto-distributed Nevada AL. Not a big deal by any means, just curious as to the change. Imagine most CLEC's would prefer to be over-communicated with rather than under-communicated with in any case.						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
2845	5/31/00	16:17 - 16:32		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 537, loss of working cable pairs						
2846	5/31/00	20:18		PB Account manager	Email to TG resource	TG resource	PB account manager	TG resource, TG resource	RE: SOCs When Orders Not Completed	See Related Notes						SOCs When Orders Not Completed