



**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

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Order Instituting Rulemaking to Consider New
Approaches to Disconnections and Reconnections
to Improve Energy Access and Contain Costs.

R.18-07-005

**SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) MONTHLY
DISCONNECT DATA REPORT**

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Dated: **October 21, 2019**

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STATE OF CALIFORNIA**

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DISCONNECT DATA REPORT**

Pursuant to the California Public Utilities Commission's (Commission) decision D.18-12-013, ordering paragraph (OP) 6, Southern California Edison Company (SCE) hereby submits its monthly report (in Appendix A) detailing specific disconnection data as specified in Appendix B of D.18-12-013, or in a form otherwise approved by the Energy Division. As ordered by the Commission in D.18-12-013, OP 6, monthly reports will be filed on the 20th of each month until the interim protections have ended or further direction is provided.

Respectfully submitted,

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Date: October 21, 2019

Appendix A

September 2019 Monthly Disconnect Data Report

Section 1 - Payment arrangements and bill assistance

Number of customers requesting bill assistance					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	74,781	69,943	1,225	5,961	145,949
Feb-19	59,458	56,844	1,018	5,062	117,320
Mar-19	57,483	52,700	974	4,849	111,157
Apr-19	53,146	46,670	844	4,663	100,660
May-19	46,684	39,957	748	3,978	87,389
Jun-19	47,699	43,549	776	3,912	92,024
Jul-19	62,347	58,742	981	5,283	122,070
Aug-19	74,519	69,959	1,289	6,710	145,767
Sep-19	79,200	72,967	1,321	6,843	153,488
Oct-19					
Nov-19					
Dec-19					

Number of customers with ongoing payment plans					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	4,313	2,614	65	135	6,992
Feb-19	4,219	2,633	55	126	6,907
Mar-19	4,508	2,824	56	145	7,388
Apr-19	4,612	2,874	70	159	7,556
May-19	4,822	2,906	75	182	7,803
Jun-19	4,828	2,920	75	163	7,823
Jul-19	4,739	2,912	65	149	7,716
Aug-19	4,548	2,858	65	125	7,471
Sep-19	4,561	2,855	56	117	7,472
Oct-19					
Nov-19					
Dec-19					

Number of customers receiving payment extension of <30 days					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	38,734	34,700	591	1,932	74,025
Feb-19	31,904	30,238	522	1,847	62,664
Mar-19	28,343	25,633	474	1,610	54,450
Apr-19	26,663	23,365	422	1,497	50,450
May-19	23,780	20,231	356	1,340	44,367
Jun-19	26,478	23,964	426	1,393	50,868
Jul-19	34,160	32,012	507	1,827	66,679
Aug-19	37,693	34,592	616	2,084	72,901
Sep-19	39,532	35,663	616	2,107	75,811
Oct-19					
Nov-19					
Dec-19					

Number of customers with 3 month payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	23,828	23,834	423	1,728	48,085
Feb-19	17,786	17,391	305	1,847	35,482
Mar-19	18,589	18,141	298	1,337	37,028
Apr-19	15,656	14,450	238	1,202	30,344
May-19	13,790	12,264	238	1,032	26,292
Jun-19	14,065	13,415	212	1,026	27,692
Jul-19	19,442	19,525	344	1,492	39,311
Aug-19	26,768	26,610	478	2,107	53,856
Sep-19	27,287	26,586	521	2,010	54,394
Oct-19					
Nov-19					
Dec-19					

Number of customers with 3 month+ payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	2,866	1,783	65	401	4,714
Feb-19	2,568	1,532	64	342	4,164
Mar-19	3,053	1,859	70	326	4,982
Apr-19	2,807	1,843	70	371	4,720
May-19	2,474	1,611	63	284	4,148
Jun-19	2,167	1,520	38	283	3,725
Jul-19	2,641	1,828	48	357	4,517
Aug-19	3,191	2,146	75	457	5,412
Sep-19	3,536	2,503	63	487	6,102
Oct-19					
Nov-19					
Dec-19					

Number of customers who were connected with outside bill payment assistance from organizations (IOU/Local Service Provider)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	1,078	2,888	8	N/A	3,974
Feb-19	918	2,390	5	N/A	3,313
Mar-19	974	2,636	6	N/A	3,616
Apr-19	770	1,942	8	N/A	2,720
May-19	716	1,563	4	N/A	2,283
Jun-19	644	1,478	1	N/A	2,123
Jul-19	331	2,468	1	N/A	2,800
Aug-19	1,093	2,843	11	N/A	3,947
Sep-19	859	3,851	8	N/A	4,718
Oct-19					
Nov-19					
Dec-19					

Number of customers who received outside bill payment assistance from organizations (IOU/Local Service Provider)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	475	1,701	2	N/A	2,178
Feb-19	729	3,218	6	N/A	3,953
Mar-19	817	3,807	5	N/A	4,629
Apr-19	741	3,807	5	N/A	4,553
May-19	573	2,769	5	N/A	3,347
Jun-19	539	2,612	2	N/A	3,153
Jul-19	742	2,104	4	N/A	2,850
Aug-19	686	2,937	6	N/A	3,629
Sep-19	1,193	2,993	5	N/A	4,191
Oct-19					
Nov-19					
Dec-19					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 2 - Broken Payment Arrangements

Number of customers with late or broken 3 month payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	20,974	21,675	381	1,702	43,030
Feb-19	19,566	20,474	360	1,453	40,400
Mar-19	18,740	19,047	317	1,376	38,104
Apr-19	17,287	17,053	304	1,369	34,644
May-19	16,195	15,651	306	1,275	32,152
Jun-19	13,056	12,859	202	1,021	26,117
Jul-19	15,660	16,586	284	1,220	32,530
Aug-19	17,827	19,485	309	1,411	37,621
Sep-19	20,107	22,247	378	1,589	42,732
Oct-19					
Nov-19					
Dec-19					

Number of customers with late or broken 3 month+ payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	2,033	1,322	58	269	3,413
Feb-19	1,732	1,094	40	251	2,866
Mar-19	1,671	1,095	48	249	2,814
Apr-19	1,818	1,139	33	219	2,990
May-19	1,905	1,254	50	233	3,209
Jun-19	1,429	1,048	43	197	2,520
Jul-19	1,719	1,271	33	243	3,023
Aug-19	1,556	1,163	23	250	2,742
Sep-19	1,834	1,386	32	259	3,252
Oct-19					
Nov-19					
Dec-19					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 3 - Arrearages

Number of customers in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	599,270	487,529	6,033	42,392	1,092,832
Feb-19	593,377	471,858	5,795	41,187	1,071,030
Mar-19	515,441	416,811	5,154	36,763	937,406
Apr-19	518,907	420,215	5,129	37,130	944,251
May-19	534,896	393,412	5,140	36,754	933,448
Jun-19	573,113	421,118	5,178	36,852	999,409
Jul-19	553,458	417,311	4,985	36,785	975,754
Aug-19	611,595	449,938	5,823	43,245	1,067,356
Sep-19	544,963	415,112	5,122	37,206	965,197
Oct-19					
Nov-19					
Dec-19					

Number of customers 31-60 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	344,468	235,187	3,364	19,897	583,019
Feb-19	352,496	236,419	3,321	20,067	592,236
Mar-19	310,487	212,356	2,954	17,750	525,797
Apr-19	305,822	212,545	2,879	17,947	521,246
May-19	285,634	156,887	2,645	15,958	445,166
Jun-19	312,929	210,717	2,785	16,901	526,431
Jul-19	306,243	212,542	2,790	17,487	521,575
Aug-19	370,715	251,042	3,653	23,751	625,410
Sep-19	308,481	216,632	3,007	18,512	528,120
Oct-19					
Nov-19					
Dec-19					

Number of customers 61-90 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	115,624	104,842	1,157	7,952	221,623
Feb-19	117,972	105,628	1,195	8,169	224,795
Mar-19	101,842	94,459	1,089	7,351	197,390
Apr-19	103,864	94,858	1,089	7,383	199,811
May-19	118,032	107,588	1,162	8,051	226,782
Jun-19	104,692	70,785	989	6,392	176,466
Jul-19	105,102	89,148	937	6,759	195,187
Aug-19	106,854	89,689	1,036	7,415	197,579
Sep-19	116,852	100,441	1,128	8,083	218,421
Oct-19					
Nov-19					
Dec-19					

Number of customers 91-120 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	62,429	56,713	746	5,485	119,888
Feb-19	52,306	55,339	535	4,452	108,180
Mar-19	43,408	47,041	507	4,076	90,956
Apr-19	50,588	52,920	574	4,472	104,082
May-19	60,672	59,783	633	4,809	121,088
Jun-19	73,359	65,498	684	5,111	139,541
Jul-19	54,521	39,659	518	3,921	94,698
Aug-19	51,772	45,744	449	4,041	97,965
Sep-19	43,340	39,059	376	3,427	82,775
Oct-19					
Nov-19					
Dec-19					

Number of customers 121+ days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	76,749	90,787	766	9,058	168,302
Feb-19	70,603	74,472	744	8,499	145,819
Mar-19	59,704	62,955	604	7,586	123,263
Apr-19	58,633	59,892	587	7,328	119,112
May-19	70,558	69,154	700	7,936	140,412
Jun-19	82,133	74,118	720	8,448	156,971
Jul-19	87,592	75,962	740	8,618	164,294
Aug-19	82,254	63,463	685	8,038	146,402
Sep-19	76,290	58,980	611	7,184	135,881
Oct-19					
Nov-19					
Dec-19					

Number of accounts paid 100% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	2,634,674	822,900	13,885	74,558	3,471,459
Feb-19	2,254,420	746,345	12,363	73,220	3,013,128
Mar-19	2,202,233	733,917	11,834	69,224	2,947,984
Apr-19	2,691,039	834,422	14,812	85,238	3,540,273
May-19	2,134,439	532,540	12,000	71,092	2,678,979
Jun-19	1,944,771	524,010	10,528	67,253	2,479,309
Jul-19	2,678,231	817,225	14,218	81,430	3,509,674
Aug-19	2,443,840	761,661	12,587	72,008	3,218,088
Sep-19	2,447,522	767,775	12,697	71,211	3,227,994
Oct-19					
Nov-19					
Dec-19					

Number of accounts paid 50-99% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	212,390	114,676	1,697	9,288	328,763
Feb-19	144,040	73,542	1,108	5,912	218,690
Mar-19	130,697	64,776	1,010	7,724	196,483
Apr-19	115,295	51,454	992	5,812	167,741
May-19	130,532	62,416	954	6,614	193,902
Jun-19	241,849	141,937	1,779	6,418	385,565
Jul-19	225,294	125,816	2,068	12,254	353,178
Aug-19	237,025	125,417	2,363	15,450	364,805
Sep-19	232,559	123,588	2,388	16,586	358,535
Oct-19					
Nov-19					
Dec-19					

Number of accounts paid <50% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	386,878	244,745	2,828	12,500	634,451
Feb-19	280,951	174,957	1,979	15,646	457,887
Mar-19	249,050	152,076	1,760	17,749	402,886
Apr-19	294,403	180,411	2,222	12,858	477,036
May-19	284,746	168,339	2,139	15,655	455,224
Jun-19	346,734	230,392	2,466	19,303	579,592
Jul-19	360,811	233,975	2,747	14,086	597,533
Aug-19	324,547	202,897	2,600	5,649	530,044
Sep-19	322,764	195,099	2,460	5,377	520,323
Oct-19					
Nov-19					
Dec-19					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

151-179 days	\$ 1,429,023	2%	151-179 days	\$ 839,245	1%	151-179 days	\$ 578,955	3%	151-179 days	\$ 10,823	2%	151-179 days	\$ 157,273	3%
180+ days	\$ 2,910,159	4%	180+ days	\$ 1,810,224	3%	180+ days	\$ 1,078,680	5%	180+ days	\$ 21,255	4%	180+ days	\$ 446,763	9%
Total	\$ 80,130,667	100%	Total	\$ 56,785,784	100%	Total	\$ 22,811,692	100%	Total	\$ 533,191	100%	Total	\$ 5,054,602	100%

Total Dollar amount of Residential accounts in arrears - June 2019			Total Dollar amount of non-CARE/FERA accounts in arrears - June 2019			Total Dollar amount of CARE accounts in arrears - June 2019			Total Dollar amount of FERA accounts in arrears - June 2019			Total Dollar amount of Medical Baseline* accounts in arrears - June 2019		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
20-30 days	\$ 29,252,225	33%	20-30 days	\$ 21,624,412	35%	20-30 days	\$ 7,447,675	29%	20-30 days	\$ 180,138	32%	20-30 days	\$ 1,451,613	28%
31-60 days	\$ 35,634,953	40%	31-60 days	\$ 25,216,339	41%	31-60 days	\$ 10,190,240	39%	31-60 days	\$ 228,374	40%	31-60 days	\$ 1,727,674	33%
61-90 days	\$ 7,861,042	9%	61-90 days	\$ 5,414,397	9%	61-90 days	\$ 2,380,894	9%	61-90 days	\$ 65,751	12%	61-90 days	\$ 503,424	10%
91-120 days	\$ 7,187,729	8%	91-120 days	\$ 4,385,214	7%	91-120 days	\$ 2,759,688	11%	91-120 days	\$ 42,828	8%	91-120 days	\$ 469,810	9%
121-150 days	\$ 4,032,710	5%	121-150 days	\$ 2,566,287	4%	121-150 days	\$ 1,445,358	6%	121-150 days	\$ 21,065	4%	121-150 days	\$ 380,996	7%
151-179 days	\$ 1,758,438	2%	151-179 days	\$ 1,079,709	2%	151-179 days	\$ 665,063	3%	151-179 days	\$ 13,666	2%	151-179 days	\$ 173,913	3%
180+ days	\$ 3,008,579	3%	180+ days	\$ 1,943,185	3%	180+ days	\$ 1,048,407	4%	180+ days	\$ 16,987	3%	180+ days	\$ 455,146	9%
Total	\$ 88,735,676	100%	Total	\$ 62,229,543	100%	Total	\$ 25,937,324	100%	Total	\$ 568,808	100%	Total	\$ 5,162,575	100%

Total Dollar amount of Residential accounts in arrears - July 2019			Total Dollar amount of non-CARE/FERA accounts in arrears - July 2019			Total Dollar amount of CARE accounts in arrears - July 2019			Total Dollar amount of FERA accounts in arrears - July 2019			Total Dollar amount of Medical Baseline* accounts in arrears - July 2019		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
20-30 days	\$ 40,474,608	38%	20-30 days	\$ 29,752,422	40%	20-30 days	\$ 10,468,122	33%	20-30 days	\$ 254,064	37%	20-30 days	\$ 1,885,123	32%
31-60 days	\$ 43,504,387	40%	31-60 days	\$ 30,319,105	40%	31-60 days	\$ 12,902,442	41%	31-60 days	\$ 282,841	41%	31-60 days	\$ 2,142,911	36%
61-90 days	\$ 10,422,378	10%	61-90 days	\$ 6,554,000	9%	61-90 days	\$ 3,800,000	12%	61-90 days	\$ 68,378	10%	61-90 days	\$ 588,417	10%
91-120 days	\$ 4,317,954	4%	91-120 days	\$ 2,868,717	4%	91-120 days	\$ 1,413,181	4%	91-120 days	\$ 36,055	5%	91-120 days	\$ 319,518	5%
121-150 days	\$ 3,701,691	3%	121-150 days	\$ 2,262,809	3%	121-150 days	\$ 1,415,726	4%	121-150 days	\$ 23,156	3%	121-150 days	\$ 326,629	6%
151-179 days	\$ 2,167,265	2%	151-179 days	\$ 1,421,234	2%	151-179 days	\$ 735,638	2%	151-179 days	\$ 10,393	2%	151-179 days	\$ 203,516	3%
180+ days	\$ 3,145,957	3%	180+ days	\$ 2,046,178	3%	180+ days	\$ 1,083,348	3%	180+ days	\$ 16,431	2%	180+ days	\$ 455,598	8%
Total	\$ 107,734,240	100%	Total	\$ 75,224,465	100%	Total	\$ 31,818,456	100%	Total	\$ 691,318	100%	Total	\$ 5,921,711	100%

Total Dollar amount of Residential accounts in arrears - Aug 2019			Total Dollar amount of non-CARE/FERA accounts in arrears - Aug 2019			Total Dollar amount of CARE accounts in arrears - Aug 2019			Total Dollar amount of FERA accounts in arrears - Aug 2019			Total Dollar amount of Medical Baseline* accounts in arrears - Aug 2019		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
20-30 days	\$ 76,014,594	42%	20-30 days	\$ 58,522,876	45%	20-30 days	\$ 17,068,420	34%	20-30 days	\$ 423,298	37%	20-30 days	\$ 4,297,075	40%
31-60 days	\$ 79,396,708	43%	31-60 days	\$ 55,126,953	42%	31-60 days	\$ 23,726,362	47%	31-60 days	\$ 543,393	47%	31-60 days	\$ 4,296,296	40%
61-90 days	\$ 14,286,671	8%	61-90 days	\$ 8,818,700	7%	61-90 days	\$ 5,366,085	11%	61-90 days	\$ 101,886	9%	61-90 days	\$ 877,489	8%
91-120 days	\$ 5,314,605	3%	91-120 days	\$ 3,227,737	2%	91-120 days	\$ 2,048,803	4%	91-120 days	\$ 38,065	3%	91-120 days	\$ 384,166	4%
121-150 days	\$ 2,477,576	1%	121-150 days	\$ 1,546,379	1%	121-150 days	\$ 912,347	2%	121-150 days	\$ 18,849	2%	121-150 days	\$ 198,109	2%
151-179 days	\$ 1,748,170	1%	151-179 days	\$ 1,141,733	1%	151-179 days	\$ 593,773	1%	151-179 days	\$ 12,664	1%	151-179 days	\$ 163,878	2%
180+ days	\$ 3,518,808	2%	180+ days	\$ 2,324,306	2%	180+ days	\$ 1,176,405	2%	180+ days	\$ 18,097	2%	180+ days	\$ 467,654	4%
Total	\$ 182,757,132	100%	Total	\$ 130,708,684	100%	Total	\$ 50,892,195	100%	Total	\$ 1,156,253	100%	Total	\$ 10,684,668	100%

Total Dollar amount of Residential accounts in arrears - Sept 2019			Total Dollar amount of non-CARE/FERA accounts in arrears - Sept 2019			Total Dollar amount of CARE accounts in arrears - Sept 2019			Total Dollar amount of FERA accounts in arrears - Sept 2019			Total Dollar amount of Medical Baseline* accounts in arrears - Sept 2019		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
20-30 days	\$ 57,498,281	37%	20-30 days	\$ 41,175,928	39%	20-30 days	\$ 15,913,622	33%	20-30 days	\$ 408,730	39%	20-30 days	\$ 2,718,613	33%
31-60 days	\$ 67,790,688	44%	31-60 days	\$ 45,982,247	44%	31-60 days	\$ 21,353,329	44%	31-60 days	\$ 455,111	43%	31-60 days	\$ 3,407,602	41%
61-90 days	\$ 17,994,258	12%	61-90 days	\$ 10,849,589	10%	61-90 days	\$ 7,036,050	14%	61-90 days	\$ 108,619	10%	61-90 days	\$ 1,094,390	13%
91-120 days	\$ 5,007,958	3%	91-120 days	\$ 2,940,767	3%	91-120 days	\$ 2,031,201	4%	91-120 days	\$ 35,990	3%	91-120 days	\$ 377,895	5%
121-150 days	\$ 2,450,918	2%	121-150 days	\$ 1,486,545	1%	121-150 days	\$ 949,630	2%	121-150 days	\$ 14,743	1%	121-150 days	\$ 188,403	2%
151-179 days	\$ 1,106,617	1%	151-179 days	\$ 731,060	1%	151-179 days	\$ 367,436	1%	151-179 days	\$ 8,121	1%	151-179 days	\$ 98,770	1%
180+ days	\$ 3,410,548	2%	180+ days	\$ 2,246,462	2%	180+ days	\$ 1,149,089	2%	180+ days	\$ 14,997	1%	180+ days	\$ 434,355	5%
Total	\$ 155,259,267	100%	Total	\$ 105,412,598	100%	Total	\$ 48,800,357	100%	Total	\$ 1,046,312	100%	Total	\$ 8,320,027	100%

Total Dollar amount of Residential accounts in arrears - Oct 2019			Total Dollar amount of non-CARE/FERA accounts in arrears - Oct 2019			Total Dollar amount of CARE accounts in arrears - Oct 2019			Total Dollar amount of FERA accounts in arrears - Oct 2019			Total Dollar amount of Medical Baseline* accounts in arrears - Oct 2019		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
20-30 days			20-30 days			20-30 days			20-30 days			20-30 days		

31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Nov 2019		
Number of Days	All Balances	% of total outstanding
20-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Nov 2019		
Number of Days	All Balances	% of total outstanding
20-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Nov 2019		
Number of Days	All Balances	% of total outstanding
20-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Nov 2019		
Number of Days	All Balances	% of total outstanding
20-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Nov 2019		
Number of Days	All Balances	% of total outstanding
20-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Dec 2019		
Number of Days	All Balances	% of total outstanding
20-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Dec 2019		
Number of Days	All Balances	% of total outstanding
20-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Dec 2019		
Number of Days	All Balances	% of total outstanding
20-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Dec 2019		
Number of Days	All Balances	% of total outstanding
20-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Dec 2019		
Number of Days	All Balances	% of total outstanding
20-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Total Dollar amount of Residential accounts in arrears - Aug 2019			Total Dollar amount of non-CARE/FERA accounts in arrears - Aug 2019			Total Dollar amount of CARE accounts in arrears - Aug 2019			Total Dollar amount of FERA accounts in arrears - Aug 2019			Total Dollar amount of Medical Baseline* accounts in arrears - Aug 2019		
Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 79,083,631	74%	\$500 <	\$ 48,698,141	69%	\$500 <	\$ 29,808,422	84%	\$500 <	\$ 577,068	74%	\$500 <	\$ 3,625,744	57%
\$1000 - \$500	\$ 14,661,633	14%	\$1000 - \$500	\$ 11,468,767	16%	\$1000 - \$500	\$ 3,089,923	9%	\$1000 - \$500	\$ 111,942	14%	\$1000 - \$500	\$ 1,243,501	19%
\$2000-1000	\$ 6,634,032	6%	\$2000-1000	\$ 5,150,511	7%	\$2000-1000	\$ 1,428,264	4%	\$2000-1000	\$ 55,257	7%	\$2000-1000	\$ 754,919	12%
>\$2000	\$ 6,363,242	6%	>\$2000	\$ 5,360,391	8%	>\$2000	\$ 968,930	3%	>\$2000	\$ 33,921	4%	>\$2000	\$ 754,344	12%
Total	\$ 106,742,538	100%	Total	\$ 70,677,811	100%	Total	\$ 35,286,539	100%	Total	\$ 778,188	100%	Total	\$ 6,378,509	100%

Total number of accounts in arrears by amount owed - Aug 2019					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 <		212,045	2,557	13,258	454,631
\$500 - \$200	91,609	41,558	1,110	7,639	134,277
\$1000 - \$500	17,314	4,710	170	1,850	22,194
\$2000 - \$1000	3,869	1,063	41	554	4,973
\$2000 >	1,333	304	12	193	1,649

Total Dollar amount of Residential accounts in arrears - Sept 2019			Total Dollar amount of non-CARE/FERA accounts in arrears - Sept 2019			Total Dollar amount of CARE accounts in arrears - Sept 2019			Total Dollar amount of FERA accounts in arrears - Sept 2019			Total Dollar amount of Medical Baseline* accounts in arrears - Sept 2019		
Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 83,021,456	85%	\$500 <	\$ 51,873,188	81%	\$500 <	\$ 30,594,450	93%	\$500 <	\$ 553,819	87%	\$500 <	\$ 4,364,758	78%
\$1000 - \$500	\$ 7,933,104	8%	\$1000 - \$500	\$ 6,733,796	10%	\$1000 - \$500	\$ 1,137,726	3%	\$1000 - \$500	\$ 61,581	10%	\$1000 - \$500	\$ 651,959	12%
\$2000-1000	\$ 3,496,596	4%	\$2000-1000	\$ 2,813,493	4%	\$2000-1000	\$ 671,761	2%	\$2000-1000	\$ 11,342	2%	\$2000-1000	\$ 278,820	5%
>\$2000	\$ 3,309,830	3%	>\$2000	\$ 2,816,192	4%	>\$2000	\$ 482,798	1%	>\$2000	\$ 10,840	2%	>\$2000	\$ 301,145	5%
Total	\$ 97,760,986	100%	Total	\$ 64,236,670	100%	Total	\$ 32,886,735	100%	Total	\$ 637,582	100%	Total	\$ 5,596,683	100%

Total number of accounts in arrears by amount owed - Sept 2019					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 <	448,575	385,120	4,079	28,344	837,774
\$500 - \$200	83,259	27,643	937	7,562	111,839
\$1000 - \$500	10,290	1,700	93	1,008	12,083
\$2000 - \$1000	2,101	504	9	206	2,614
\$2000 >	738	145	4	74	887

Total Dollar amount of Residential accounts in arrears - Oct 2019			Total Dollar amount of non-CARE/FERA accounts in arrears - Oct 2019			Total Dollar amount of CARE accounts in arrears - Oct 2019			Total Dollar amount of FERA accounts in arrears - Oct 2019			Total Dollar amount of Medical Baseline* accounts in arrears - Oct 2019		
Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding
\$500 <			\$500 <			\$500 <			\$500 <			\$500 <		
\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500		
\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000		
>\$2000			>\$2000			>\$2000			>\$2000			>\$2000		
Total			Total			Total			Total			Total		

Total number of accounts in arrears by amount owed - Oct 2019					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 <					
\$500 - \$200					
\$1000 - \$500					
\$2000 - \$1000					
\$2000 >					

Total Dollar amount of Residential accounts in arrears - Nov 2019			Total Dollar amount of non-CARE/FERA accounts in arrears - Nov 2019			Total Dollar amount of CARE accounts in arrears - Nov 2019			Total Dollar amount of FERA accounts in arrears - Nov 2019			Total Dollar amount of Medical Baseline* accounts in arrears - Nov 2019		
Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding
\$500 <			\$500 <			\$500 <			\$500 <			\$500 <		
\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500		
\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000		
>\$2000			>\$2000			>\$2000			>\$2000			>\$2000		
Total			Total			Total			Total			Total		

Total number of accounts in arrears by amount owed - Nov 2019					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 <					
\$500 - \$200					
\$1000 - \$500					
\$2000 - \$1000					
\$2000 >					

Total Dollar amount of Residential accounts in arrears - Dec 2019			Total Dollar amount of non-CARE/FERA accounts in arrears - Dec 2019			Total Dollar amount of CARE accounts in arrears - Dec 2019			Total Dollar amount of FERA accounts in arrears - Dec 2019			Total Dollar amount of Medical Baseline* accounts in arrears - Dec 2019		
Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding
\$500 <			\$500 <			\$500 <			\$500 <			\$500 <		
\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500		
\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000		
>\$2000			>\$2000			>\$2000			>\$2000			>\$2000		
Total			Total			Total			Total			Total		

Total number of accounts in arrears by amount owed - Dec 2019					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 <					
\$500 - \$200					
\$1000 - \$500					
\$2000 - \$1000					
\$2000 >					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 4 - Disconnection/Termination

Number of customers sent disconnection notices					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	153,592	92,156	1,573	4,067	247,321
Feb-19	168,064	107,542	1,727	4,307	277,333
Mar-19	244,051	142,767	2,276	5,861	389,094
Apr-19	245,786	135,320	2,334	5,908	383,440
May-19	185,002	89,586	1,687	5,900	276,275
Jun-19	163,503	80,690	1,424	4,201	245,617
Jul-19	205,146	104,177	1,870	4,772	311,193
Aug-19	247,865	143,828	2,244	5,695	393,937
Sep-19	207,698	129,577	2,028	4,780	339,303
Oct-19					
Nov-19					
Dec-19					

Number of customers experiencing disconnection for non-payment					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	28,115	7,951	194	152	36,260
Feb-19	21,055	6,364	150	86	27,569
Mar-19	33,047	8,227	240	88	41,514
Apr-19	33,848	9,190	240	107	43,278
May-19	27,483	9,875	204	108	37,562
Jun-19	14,072	6,785	91	63	20,948
Jul-19	17,737	6,145	91	73	23,973
Aug-19	20,697	7,875	123	209	28,695
Sep-19	26,135	7,099	173	211	33,407
Oct-19					
Nov-19					
Dec-19					

Out of those disconnected in the month please show those for whom it is their 2nd or more disconnection that year					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	1,246	255	8	5	1,509
Feb-19	4,171	1,065	38	10	5,274
Mar-19	8,334	2,026	72	14	10,432
Apr-19	11,452	2,878	90	23	14,420
May-19	10,968	3,366	90	21	14,424
Jun-19	5,717	2,338	37	14	8,092
Jul-19	7,306	2,453	50	13	9,809
Aug-19	8,864	3,221	63	46	12,148
Sep-19	11,250	3,125	81	71	14,456
Oct-19					
Nov-19					
Dec-19					

Number of customers reconnected within 24 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	22,971	7,277	205	97	30,453
Feb-19	17,084	5,925	156	44	23,165
Mar-19	27,946	7,823	250	51	36,019
Apr-19	28,719	8,528	229	68	37,476
May-19	23,470	9,211	206	78	32,887
Jun-19	11,380	5,963	87	44	17,430
Jul-19	14,120	5,526	90	53	19,736
Aug-19	16,380	6,863	109	147	23,352
Sep-19	20,997	6,648	162	149	27,807
Oct-19					
Nov-19					
Dec-19					

Number of customers reconnected within 48 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	874	350	5	2	1,229
Feb-19	722	271	2	9	995
Mar-19	996	304	3	1	1,303
Apr-19	1,036	315	5	1	1,356
May-19	791	297	5	1	1,093
Jun-19	442	232	-	1	674
Jul-19	624	220	-	2	844
Aug-19	628	223	3	2	854
Sep-19	858	238	2	4	1,098
Oct-19					
Nov-19					
Dec-19					

Number of customers reconnected within 72 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	280	115	1	1	396
Feb-19	206	67	2	1	275
Mar-19	289	86	1	1	376
Apr-19	370	87	-	1	457
May-19	240	95	1	-	336
Jun-19	152	73	1	-	226
Jul-19	234	77	-	1	311
Aug-19	229	94	1	2	324
Sep-19	264	77	2	1	343
Oct-19					
Nov-19					
Dec-19					

Number of customers reconnected within 72+ hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	553	208	3	4	764
Feb-19	198	100	1	-	299
Mar-19	325	91	-	-	416
Apr-19	354	109	1	-	464
May-19	266	112	-	-	378
Jun-19	160	87	-	-	247
Jul-19	196	80	1	1	277
Aug-19	270	109	1	3	380
Sep-19	308	74	2	6	384
Oct-19					
Nov-19					
Dec-19					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 5 - Security Deposits

Number of customers with security deposits					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	437,537	252,852	4,145	9,785	694,534
Feb-19	437,797	252,253	4,181	9,699	694,231
Mar-19	440,447	251,472	4,172	9,590	696,091
Apr-19	446,955	246,825	4,138	9,398	697,918
May-19	446,899	246,327	4,121	9,239	697,347
Jun-19	446,586	245,088	4,072	9,136	695,746
Jul-19	445,782	244,714	4,073	9,060	694,569
Aug-19	444,295	245,145	4,100	9,074	693,540
Sep-19	445,074	245,449	4,103	9,006	694,626
Oct-19					
Nov-19					
Dec-19					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 6 - Notices

Number of customers who received an initial disconnection notice (15 day or similar)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	457,260	307,004	5,008	16,317	769,272
Feb-19	399,821	272,038	4,251	14,096	676,110
Mar-19	410,311	275,006	4,417	14,625	689,734
Apr-19	332,432	184,450	3,583	12,008	520,465
May-19	307,071	169,557	3,178	11,983	479,806
Jun-19	349,999	213,499	3,581	12,217	567,079
Jul-19	405,612	254,312	4,221	13,623	664,145
Aug-19	474,647	312,685	5,072	16,414	792,404
Sep-19	391,020	270,359	4,450	14,036	665,829
Oct-19					
Nov-19					
Dec-19					

Number of customers who received an initial disconnection notice (48 hour or similar)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	153,592	92,156	1,573	4,067	247,321
Feb-19	168,064	107,542	1,727	4,307	277,333
Mar-19	244,051	142,767	2,276	5,861	389,094
Apr-19	245,786	135,320	2,334	5,908	383,440
May-19	185,002	89,586	1,687	5,900	276,275
Jun-19	163,503	80,690	1,424	4,201	245,617
Jul-19	205,146	104,177	1,870	4,772	311,193
Aug-19	247,865	143,828	2,244	5,695	393,937
Sep-19	207,698	129,577	2,028	4,780	339,303
Oct-19					
Nov-19					
Dec-19					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 7 - Basic Information

Number of active customer accounts in IOU territory					
Month	Non CARE/Non FERA**	CARE***	FERA ***	Medical Baseline *	Total**
Jan-19	3,314,902	1,190,434	19,348	94,822	4,524,684
Feb-19	3,314,095	1,193,898	19,503	96,211	4,527,496
Mar-19	3,326,497	1,191,260	19,582	95,920	4,537,339
Apr-19	3,345,569	1,182,034	19,735	95,911	4,547,338
May-19	3,349,943	1,183,071	19,819	95,196	4,552,833
Jun-19	3,360,438	1,182,023	19,838	94,710	4,562,299
Jul-19	3,383,243	1,182,692	19,990	94,607	4,585,925
Aug-19	3,387,984	1,182,110	20,135	95,163	4,590,229
Sep-19	3,363,898	1,181,442	20,109	94,632	4,565,449
Oct-19					
Nov-19					
Dec-19					

Number of customers involuntarily returned to utility service from CCA					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-19	3	0	0	0	3
Feb-19	15	0	0	0	15
Mar-19	32	0	0	0	32
Apr-19	110	0	0	0	110
May-19	168	0	0	0	168
Jun-19	0	0	0	0	0
Jul-19	0	0	0	0	0
Aug-19	0	0	0	0	0
Sep-19	0	0	0	0	0
Oct-19					
Nov-19					
Dec-19					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

** Non-CARE/Non-FERA and Total Accounts do not include submetered accounts.

*** CARE and FERA Accounts do not include submetered accounts.

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 7 of 26 (Original: 64) - 2018
 7 of 26 (Original: 64) - 2018
 7 of 26 (Original: 64) - 2018

2018				2019				2020				2021				2022				2023				2024				2025											
CUSTOMER ID	TOTAL REVENUE	Avg	Rank	CUSTOMER ID	TOTAL REVENUE	Avg	Rank	CUSTOMER ID	TOTAL REVENUE	Avg	Rank	CUSTOMER ID	TOTAL REVENUE	Avg	Rank	CUSTOMER ID	TOTAL REVENUE	Avg	Rank	CUSTOMER ID	TOTAL REVENUE	Avg	Rank	CUSTOMER ID	TOTAL REVENUE	Avg	Rank	CUSTOMER ID	TOTAL REVENUE	Avg	Rank	CUSTOMER ID	TOTAL REVENUE	Avg	Rank				
00001	123456789	123456789	1	00002	987654321	987654321	2	00003	567890123	567890123	3	00004	345678901	345678901	4	00005	234567890	234567890	5	00006	123456789	123456789	6	00007	987654321	987654321	7	00008	567890123	567890123	8	00009	345678901	345678901	9				
00010	234567890	234567890	10	00011	123456789	123456789	11	00012	987654321	987654321	12	00013	876543210	876543210	13	00014	765432109	765432109	14	00015	654321098	654321098	15	00016	543210987	543210987	16	00017	432109876	432109876	17	00018	321098765	321098765	18	00019	210987654	210987654	19
00020	109876543	109876543	20	00021	987654321	987654321	21	00022	876543210	876543210	22	00023	765432109	765432109	23	00024	654321098	654321098	24	00025	543210987	543210987	25	00026	432109876	432109876	26	00027	321098765	321098765	27	00028	210987654	210987654	28	00029	109876543	109876543	29
00030	987654321	987654321	30	00031	876543210	876543210	31	00032	765432109	765432109	32	00033	654321098	654321098	33	00034	543210987	543210987	34	00035	432109876	432109876	35	00036	321098765	321098765	36	00037	210987654	210987654	37	00038	109876543	109876543	38	00039	987654321	987654321	39
00040	876543210	876543210	40	00041	765432109	765432109	41	00042	654321098	654321098	42	00043	543210987	543210987	43	00044	432109876	432109876	44	00045	321098765	321098765	45	00046	210987654	210987654	46	00047	109876543	109876543	47	00048	987654321	987654321	48	00049	876543210	876543210	49
00050	765432109	765432109	50	00051	654321098	654321098	51	00052	543210987	543210987	52	00053	432109876	432109876	53	00054	321098765	321098765	54	00055	210987654	210987654	55	00056	109876543	109876543	56	00057	987654321	987654321	57	00058	876543210	876543210	58	00059	765432109	765432109	59
00060	654321098	654321098	60	00061	543210987	543210987	61	00062	432109876	432109876	62	00063	321098765	321098765	63	00064	210987654	210987654	64	00065	109876543	109876543	65	00066	987654321	987654321	66	00067	876543210	876543210	67	00068	765432109	765432109	68	00069	654321098	654321098	69
00070	543210987	543210987	70	00071	432109876	432109876	71	00072	321098765	321098765	72	00073	210987654	210987654	73	00074	109876543	109876543	74	00075	987654321	987654321	75	00076	876543210	876543210	76	00077	765432109	765432109	77	00078	654321098	654321098	78	00079	543210987	543210987	79
00080	432109876	432109876	80	00081	321098765	321098765	81	00082	210987654	210987654	82	00083	109876543	109876543	83	00084	987654321	987654321	84	00085	876543210	876543210	85	00086	765432109	765432109	86	00087	654321098	654321098	87	00088	543210987	543210987	88	00089	432109876	432109876	89
00090	321098765	321098765	90	00091	210987654	210987654	91	00092	109876543	109876543	92	00093	987654321	987654321	93	00094	876543210	876543210	94	00095	765432109	765432109	95	00096	654321098	654321098	96	00097	543210987	543210987	97	00098	432109876	432109876	98	00099	321098765	321098765	99

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Section 8 - Interim measures information

2019 Residential Disconnections Limitation Goal		
2017 Disconnection Rate	A	9.75%
SCE's Total Residential Customer Population (as of 12/01/2018)	B	4,427,589
2019 Disconnections Limitation Goal (A x B = C) <=	C	431,690

On the following dates, SCE invoked temperature related limits on disconnections in one or more cities:	
Month	Days
Jan-19	3rd, 4th, 8th, 9th, 10th, 15th, 16th, 17th, 18th, 22nd, 23rd, 24th, 25th, 29th, 30th, 31st
Feb-19	1st, 5th, 6th, 7th, 8th, 12th, 13th, 14th, 15th, 20th, 21st, 22nd, 26th, 27th, 28th
Mar-19	1st, 5th, 6th, 7th, 8th, 11th, 12th, 13th, 14th, 19th, 20th, 21st, 22nd, 26th, 27th, 28th, 29th
Apr-19	2nd, 3rd, 4th, 5th, 8th, 9th, 10th, 11th, 12th, 16th, 17th, 18th, 19th, 23rd, 24th, 25th, 26th, 30th
May-19	1st, 2nd, 3rd, 6th, 7th, 8th, 9th, 10th, 13th, 14th, 15th, 16th, 17th, 20th, 21st, 22nd, 23rd, 24th, 29th, 30th, 31st
Jun-19	4th, 5th, 6th, 7th, 10th, 11th, 12th, 13th, 14th, 17th, 18th, 19th, 20th, 21st, 25th, 26th, 27th, 28th
Jul-19	2nd, 3rd, 9th, 10th, 11th, 12th, 16th, 17th, 18th, 19th, 23rd, 24th, 25th, 26th, 30th, 31st
Aug-19	1st, 2nd, 6th, 7th, 8th, 9th, 13th, 14th, 15th, 16th, 20th, 21st, 22nd, 23rd, 27th, 28th, 29th, 30th
Sep-19	4th, 5th, 6th, 10th, 11th, 12th, 13th, 17th, 18th, 19th, 20th, 21st, 24th, 25th, 26th, 27
Oct-19	
Nov-19	
Dec-19	

Average amount owed of customers who were disconnected	
Month	Average Amount
Jan-19	\$ 279
Feb-19	\$ 271
Mar-19	\$ 217
Apr-19	\$ 163
May-19	\$ 201

Jun-19	\$	261
Jul-19	\$	173
Aug-19	\$	270
Sep-19	\$	276
Oct-19		
Nov-19		
Dec-19		