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BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of Pacific Gas and Electric
Company to Revise its Electric
Marginal Costs, Revenue Allocation
and Rate Design. (U39M)

Application 19-11-019

**E-MAIL RULING SETTING DATE AND TIMES FOR
PUBLIC PARTICIPATION HEARINGS**

Dated August 20, 2020, at San Francisco, California.

/s/ PATRICK DOHERTY

Patrick Doherty
Administrative Law Judge

From: Doherty, Patrick <Patrick.Doherty@cpuc.ca.gov>

Sent: Thursday, August 20, 2020 11:11 AM

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Subject: A.19-11-019: Email Ruling Setting Date and Times for Public Participation Hearings

Dear members of the A.19-11-019 service list:

This email ruling sets a time and date for public participation hearings (PPHs) in Pacific Gas and Electric Company's (PG&E's) General Rate Case Phase 2 (Application 19-11-019). The PPHs shall be held at 2:00pm and 6:00pm on Friday, November 6, 2020. The PPHs will use live streaming and telephonic services. The PPHs are intended to be an opportunity for PG&E customers to communicate directly with the Commission regarding the revenue allocation and rate design changes that PG&E proposes in its application.

On February 28, 2020, a ruling was issued in this proceeding noticing several PPHs throughout PG&E's service territory. In response to restrictions on public gatherings resulting from COVID-19, on March 18, 2020, an email ruling cancelled all PPHs until further notice. This email ruling reestablishes the timing of the PPHs and associated notice requirements.

While the Commission remains committed to providing customers with a variety of accessible forums to provide input regarding PG&E's application, at this time it remains unclear when it will be safe to resume public gatherings. In light of these safety concerns, this email ruling sets a schedule for remote PPHs using live streaming and telephonic services. Written public comments may also be provided at any time during the proceeding using the "Add Public Comment" button on the "Public Comment" tab of the Docket Card for A.19-11-019 (<https://cpuc.ca.gov/A1911019Comment>).

Date and Time	Meeting Access Information
November 6, 2020 2:00 p.m.	Webcast: http://www.adminmonitor.com/ca/cpuc/ Dial in: 800-857-1917 Passcode: 1673482
November 6, 2020 6:00 p.m.	Webcast: http://www.adminmonitor.com/ca/cpuc/ Dial in: 800-857-1917 Passcode: 5020731

Participants may passively observe the PPH via the webcast information provided above. The webcast does not allow for two-way communication. To provide comments, members of the public should use the toll-free telephone number and participant code. When it is time for comments, the Administrative Law Judge will make an announcement through the telephone line for those who wish to speak. Participants who wish to provide comments will then press "star one" to alert the operator, who will then queue the speakers one-at-a-time, and announce each speaker's name at the allotted time.

For any updates as well as additional information, please visit www.cpuc.ca.gov/PPH.

PG&E shall prepare the name, title and telephone number of a customer service representative who can be reached by consumers who present billing related queries during the PPH. PG&E shall provide that information to the Public Advisor's Office, no later than five business days before the PPH.

PG&E shall prepare a single bill insert notice (PPH notice) informing its customers of the PPHs and provide a draft of the PPH notice to the Commission's Public Advisor's Office. The draft PPH notice shall inform PG&E's customers about the upcoming remote PPHs, including the purpose of the PPHs, a summary of the relief that PG&E is requesting in its Application, as well as the date, time, and how to participate in the streaming and telephonic services for the remote PPHs. The Commission's Public Advisor's Office may alter or require changes to the draft PPH notice.

After the Commission's Public Advisor's Office approves the language in the PPH notice, PG&E shall distribute the PPH notice as outlined below.

For the PPH notice to reach its targeted public audience, per Rules of Practice and Procedure 3.2(c) and 13.1(b), PG&E shall:

- Post notice of the PPHs in at least one newspaper in each geographic region in its service territory.
- In a geographic region with large non-English speaking populations, post notice of the PPHs in a regional newspaper in those languages and secure radio advertising broadcasted in non-English language(s).
- Include PPH notices in mailed bills to customers that receive bills via the U.S. Postal Service.

- Directly email messages to customers who receive electronic bills with a subject line advertising the PPHs and content that communicates the same information as the PPH notice. The email messages shall be independent of a customer's bill (i.e., not a link to the PPH notice in an electronic bill).
- Publicize PPHs on all social media platforms utilized by PG&E.
- Post notice of the PPHs on the PG&E website in an easily found place.

Given the remote nature of the PPHs, PG&E shall ensure in the above communication methods that remote access details are clearly visible and clearly state that there will be no in-person, physical location for the hearing. PG&E shall provide the Commission's Public Advisor's Office, not later than five days prior to the PPHs, a letter verifying that it has complied with the customer notice requirement. The compliance letter shall state the date(s) PPH notices were sent to customers, the method used, and the approximate number of customers notified. One copy of the actual PPH notice shall be attached. The compliance letter shall also provide the dates and locations of publication and posting.

IT IS SO RULED.

The Docket Office shall formally file this ruling.

Patrick Doherty
Administrative Law Judge
California Public Utilities Commission
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