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**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

Order Instituting Rulemaking to Consider New  
Approaches to Disconnections and Reconnections  
to Improve Energy Access and Contain Costs.

R.18-07-005

**SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E)**  
**MONTHLY DISCONNECT DATA REPORT**

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Dated: **October 20, 2020**

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STATE OF CALIFORNIA**

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Approaches to Disconnections and Reconnections  
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MONTHLY DISCONNECT DATA REPORT**

Pursuant to the California Public Utilities Commission’s (Commission) decision D.18-12-013, Ordering Paragraph (OP) 6, Southern California Edison Company (SCE) hereby submits its monthly report (in Appendix A) detailing specific disconnection data as specified in Appendix B of D.18-12-013, or in a form otherwise approved by the Energy Division.

As ordered by the Commission in D.18-12-013, OP 6, monthly reports will be filed on the 20<sup>th</sup> of each month until the interim protections have ended or further direction is provided.

Respectfully submitted,

ANNA VALDBERG  
MABEL TSUI

*/s/ Mabel Tsui*

By: Mabel Tsui

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Date: October 20, 2020

**Appendix A**

**September 2020 Monthly Disconnect Data Report**

**Section 1 - Payment arrangements and bill assistance**

Number of customers requesting bill assistance					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	69,017	65,886	1,123	5,814	136,026
Feb-20	58,763	56,195	915	5,069	115,873
Mar-20	55,550	51,891	938	4,593	108,379
Apr-20	37,715	39,391	865	3,149	77,971
May-20	25,594	24,579	572	2,127	50,745
Jun-20	29,553	31,075	794	2,614	61,422
Jul-20	30,193	36,136	869	3,015	67,198
Aug-20	36,368	48,943	1,211	3,867	86,522
Sep-20	40,015	56,194	1,483	4,416	97,692
Oct-20					
Nov-20					
Dec-20					

Number of customers with ongoing payment plans					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	4,839	3,040	61	159	7,940
Feb-20	4,717	2,888	55	144	7,660
Mar-20	4,825	2,897	62	124	7,784
Apr-20	4,831	2,836	58	117	7,725
May-20	5,294	3,385	77	173	8,756
Jun-20	5,621	4,065	115	205	9,801
Jul-20	5,485	4,154	106	204	9,745
Aug-20	5,528	4,467	120	238	10,115
Sep-20	5,864	5,235	133	281	11,232
Oct-20					
Nov-20					
Dec-20					

Number of customers receiving payment extension of <30 days					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	34,179	31,857	524	1,703	66,560
Feb-20	30,229	28,316	446	1,572	58,991
Mar-20	25,665	23,517	443	1,299	49,625
Apr-20	15,253	14,497	328	827	30,078
May-20	9,884	8,334	212	493	18,430
Jun-20	12,732	11,492	303	686	24,527
Jul-20	13,506	13,723	336	809	27,565
Aug-20	15,898	18,252	494	1,085	34,644
Sep-20	17,144	20,175	574	1,165	37,893
Oct-20					
Nov-20					
Dec-20					

Number of customers with 3 month payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	23,376	23,410	391	1,596	47,177
Feb-20	18,316	18,524	291	1,287	37,131
Mar-20	19,778	19,674	317	1,284	39,769
Apr-20	15,129	17,133	346	860	32,608
May-20	10,605	10,550	233	622	21,388
Jun-20	11,300	12,895	319	736	24,514
Jul-20	11,607	14,894	360	902	26,861
Aug-20	15,758	22,554	525	1,342	38,837
Sep-20	17,604	26,118	674	1,619	44,396
Oct-20					
Nov-20					
Dec-20					

Number of customers with 3 month+ payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	3,891	2,908	84	466	6,883
Feb-20	3,857	2,889	80	433	6,826
Mar-20	5,399	4,304	110	461	9,813
Apr-20	6,024	6,266	163	494	12,453
May-20	4,099	4,500	102	376	8,701
Jun-20	4,507	5,451	143	447	10,101
Jul-20	4,331	6,306	156	511	10,793
Aug-20	4,046	6,806	163	526	11,015
Sep-20	4,509	8,270	215	601	12,994
Oct-20					
Nov-20					
Dec-20					

Number of customers who were connected with outside bill payment assistance from organizations (IOU/Local Service Provider)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	929	2,843	7	NA	3,779
Feb-20	985	2,937	4	NA	3,926
Mar-20	624	1,987	4	NA	2,615
Apr-20	166	567	1	NA	734
May-20	136	624	2	NA	762
Jun-20	119	669	6	NA	794
Jul-20	140	986	5	NA	1,131
Aug-20	161	1,157	3	NA	1,321
Sep-20	155	1,682	5	NA	1,842
Oct-20					
Nov-20					
Dec-20					

Number of customers who received outside bill payment assistance from organizations (IOU/Local Service Provider)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	652	2,698	4	NA	3,354
Feb-20	418	2,229	1	NA	2,648
Mar-20	1,102	5,918	6	NA	7,026
Apr-20	298	2,640	2	NA	2,940
May-20	123	1,084	1	NA	1,208
Jun-20	112	1,537	2	NA	1,651
Jul-20	122	1,388	9	NA	1,519
Aug-20	97	1,621	5	NA	1,723
Sep-20	94	1,777	2	NA	1,873
Oct-20					
Nov-20					
Dec-20					

\* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

**Section 2 - Broken Payment Arrangements**

Number of customers with late or broken 3 month payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	20,297	21,855	363	1,416	42,515
Feb-20	18,349	19,869	309	1,247	38,527
Mar-20	19,515	20,297	331	1,392	40,143
Apr-20	15,333	17,565	351	1,107	33,249
May-20	9,272	10,321	223	619	19,816
Jun-20	8,026	10,076	204	580	18,306
Jul-20	8,226	11,064	267	662	19,557
Aug-20	8,904	13,477	286	708	22,667
Sep-20	11,361	18,567	464	1,038	30,392
Oct-20					
Nov-20					
Dec-20					

Number of customers with late or broken 3 month+ payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	2,706	2,160	62	360	4,928
Feb-20	2,485	1,984	48	285	4,517
Mar-20	2,964	2,386	68	340	5,418
Apr-20	3,344	3,216	83	351	6,643
May-20	3,178	3,475	71	252	6,724
Jun-20	3,109	4,036	75	309	7,220
Jul-20	3,143	4,647	111	318	7,901
Aug-20	2,794	4,798	102	348	7,694
Sep-20	2,887	5,749	113	372	8,749
Oct-20					
Nov-20					
Dec-20					

\* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

**Section 3 - Arrearages**

Number of customers in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	669,545	500,045	5,709	44,994	1,175,299
Feb-20	624,004	456,150	5,526	41,221	1,085,680
Mar-20	691,357	490,598	5,932	43,566	1,187,887
Apr-20	799,282	531,079	6,736	46,596	1,337,097
May-20	818,741	559,887	7,865	46,071	1,386,493
Jun-20	900,130	611,928	8,609	49,439	1,520,667
Jul-20	909,412	661,090	9,106	52,125	1,579,608
Aug-20	919,764	769,250	10,900	55,819	1,699,914
Sep-20	1,022,656	853,664	12,163	62,639	1,888,483
Oct-20					
Nov-20					
Dec-20					

Number of customers 31-60 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	339,154	225,885	2,958	19,305	567,997
Feb-20	336,119	223,842	3,129	18,815	563,090
Mar-20	344,109	219,843	2,998	18,572	566,950
Apr-20	359,892	218,404	3,117	18,577	581,413
May-20	287,797	161,878	2,927	14,488	452,602
Jun-20	308,169	198,137	3,187	15,813	509,493
Jul-20	308,498	214,048	3,302	16,879	525,848
Aug-20	311,805	254,494	4,134	18,463	570,433
Sep-20	340,273	275,662	4,494	20,736	620,429
Oct-20					
Nov-20					
Dec-20					

Number of customers 61-90 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	133,020	107,272	1,171	8,790	241,463
Feb-20	111,152	89,160	1,035	7,453	201,347
Mar-20	148,817	113,308	1,344	9,252	263,469
Apr-20	173,330	116,819	1,511	9,543	291,660
May-20	185,283	130,277	1,831	9,742	317,391
Jun-20	166,430	102,070	1,706	8,434	270,206
Jul-20	157,479	116,834	1,691	8,680	276,004
Aug-20	144,518	123,575	1,800	8,585	269,893
Sep-20	172,870	150,180	2,269	10,594	325,319
Oct-20					
Nov-20					
Dec-20					

Number of customers 91-120 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	79,844	63,177	725	6,084	143,746
Feb-20	64,030	54,327	581	4,860	118,938
Mar-20	74,955	61,104	686	5,334	136,745
Apr-20	110,993	81,405	945	6,690	193,343
May-20	134,393	100,961	1,312	7,348	236,666
Jun-20	140,312	94,693	1,336	7,282	236,341
Jul-20	126,635	79,269	1,276	6,637	207,180
Aug-20	119,997	103,261	1,471	7,049	224,729
Sep-20	118,989	102,389	1,431	7,148	222,809
Oct-20					
Nov-20					
Dec-20					

Number of customers 121+ days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	117,527	103,711	855	10,815	222,093
Feb-20	112,703	88,821	781	10,093	202,305
Mar-20	123,476	96,343	904	10,408	220,723
Apr-20	155,067	114,451	1,163	11,786	270,681
May-20	211,268	166,771	1,795	14,493	379,834
Jun-20	285,219	217,028	2,380	17,910	504,627
Jul-20	316,800	250,939	2,837	19,929	570,576
Aug-20	343,444	287,920	3,495	21,722	634,859
Sep-20	390,524	325,433	3,969	24,161	719,926
Oct-20					
Nov-20					
Dec-20					

Number of accounts paid 100% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	2,503,437	803,574	14,948	76,124	3,321,959
Feb-20	2,401,458	779,785	14,580	72,640	3,195,823
Mar-20	2,655,972	882,612	17,129	79,790	3,555,713
Apr-20	2,409,115	761,256	16,780	75,771	3,187,151
May-20	2,074,204	571,360	16,025	70,740	2,661,589
Jun-20	2,146,170	660,286	16,744	75,078	2,823,200
Jul-20	2,269,147	794,725	18,695	75,916	3,082,567
Aug-20	2,365,744	881,699	20,118	78,030	3,267,561
Sep-20	2,131,153	816,798	18,212	74,476	2,966,163
Oct-20					
Nov-20					
Dec-20					

Number of accounts paid 50-99% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	176,445	93,494	1,652	8,742	271,591
Feb-20	160,100	75,381	1,476	7,824	236,957
Mar-20	121,018	54,970	1,110	5,798	177,098
Apr-20	93,183	43,082	957	4,530	137,222
May-20	115,509	61,026	1,115	4,838	177,650
Jun-20	223,083	139,240	2,480	8,360	364,803
Jul-20	173,435	102,635	2,151	10,666	278,221
Aug-20	195,429	125,625	2,923	15,044	323,977
Sep-20	184,012	128,081	3,094	13,434	315,187
Oct-20					
Nov-20					
Dec-20					

Number of accounts paid <50% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	349,055	189,973	1,162	7,374	540,190
Feb-20	304,684	162,554	910	11,378	468,148
Mar-20	341,993	183,494	1,153	5,995	526,640
Apr-20	353,779	191,072	1,357	12,239	546,208
May-20	305,490	160,244	1,275	18,848	467,009
Jun-20	373,102	239,259	1,892	11,789	614,253
Jul-20	359,233	234,920	1,604	10,341	595,757
Aug-20	383,546	266,301	1,950	5,384	651,797
Sep-20	356,714	247,717	1,814	13,114	606,245
Oct-20					
Nov-20					
Dec-20					

\* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

**Section 3 - Arrearages By Number of Days**

Total Dollar amount of Residential accounts in arrears - Jan 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 39,616,737	31%
31-60 days	\$ 49,384,114	38%
61-90 days	\$ 16,196,055	13%
91-120 days	\$ 8,369,715	6%
121-150 days	\$ 8,305,931	6%
151-179 days	\$ 3,512,414	3%
180+ days	\$ 3,861,902	3%
Total	\$ 129,246,869	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - Jan 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 29,430,466	33%
31-60 days	\$ 34,732,184	39%
61-90 days	\$ 10,331,181	12%
91-120 days	\$ 5,371,137	6%
121-150 days	\$ 4,813,885	5%
151-179 days	\$ 2,044,333	2%
180+ days	\$ 2,467,430	3%
Total	\$ 89,190,617	100%

Total Dollar amount of CARE accounts in arrears - Jan 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 9,942,699	25%
31-60 days	\$ 14,349,472	37%
61-90 days	\$ 5,752,584	15%
91-120 days	\$ 2,931,434	7%
121-150 days	\$ 3,441,997	9%
151-179 days	\$ 1,453,791	4%
180+ days	\$ 1,378,417	4%
Total	\$ 39,250,394	100%

Total Dollar amount of FERA accounts in arrears - Jan 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 243,572	30%
31-60 days	\$ 302,458	38%
61-90 days	\$ 112,289	14%
91-120 days	\$ 67,145	8%
121-150 days	\$ 50,048	6%
151-179 days	\$ 14,291	2%
180+ days	\$ 16,055	2%
Total	\$ 805,858	100%

Total Dollar amount of Medical Baseline* accounts in arrears - Jan 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 1,801,270	25%
31-60 days	\$ 2,354,973	33%
61-90 days	\$ 927,946	13%
91-120 days	\$ 593,626	8%
121-150 days	\$ 627,355	9%
151-179 days	\$ 307,551	4%
180+ days	\$ 482,516	7%
Total	\$ 7,095,237	100%

Total Dollar amount of Residential accounts in arrears - Feb 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 30,734,093	26%
31-60 days	\$ 51,369,796	44%
61-90 days	\$ 14,362,707	12%
91-120 days	\$ 7,452,829	6%
121-150 days	\$ 4,416,919	4%
151-179 days	\$ 3,779,509	3%
180+ days	\$ 5,032,745	4%
Total	\$ 117,148,598	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - Feb 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 22,835,661	28%
31-60 days	\$ 35,768,188	44%
61-90 days	\$ 9,112,493	11%
91-120 days	\$ 4,588,694	6%
121-150 days	\$ 2,807,523	3%
151-179 days	\$ 2,298,600	3%
180+ days	\$ 3,250,784	4%
Total	\$ 80,661,942	100%

Total Dollar amount of CARE accounts in arrears - Feb 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 7,722,134	22%
31-60 days	\$ 15,274,724	43%
61-90 days	\$ 5,151,982	14%
91-120 days	\$ 2,809,014	8%
121-150 days	\$ 1,579,306	4%
151-179 days	\$ 1,460,413	4%
180+ days	\$ 1,763,716	5%
Total	\$ 35,761,289	100%

Total Dollar amount of FERA accounts in arrears - Feb 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 176,298	24%
31-60 days	\$ 326,884	45%
61-90 days	\$ 98,232	14%
91-120 days	\$ 55,121	8%
121-150 days	\$ 30,090	4%
151-179 days	\$ 20,496	3%
180+ days	\$ 18,245	3%
Total	\$ 725,366	100%

Total Dollar amount of Medical Baseline* accounts in arrears - Feb 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 1,447,258	22%
31-60 days	\$ 2,477,732	38%
61-90 days	\$ 825,049	13%
91-120 days	\$ 482,892	7%
121-150 days	\$ 335,910	5%
151-179 days	\$ 321,984	5%
180+ days	\$ 558,100	9%
Total	\$ 6,448,927	100%

Total Dollar amount of Residential accounts in arrears - March 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 32,450,499	25%
31-60 days	\$ 50,223,453	39%
61-90 days	\$ 21,468,444	17%
91-120 days	\$ 9,489,452	7%
121-150 days	\$ 4,813,075	4%
151-179 days	\$ 2,799,381	2%
180+ days	\$ 6,596,950	5%
Total	\$ 127,841,254	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - March 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 24,126,041	27%
31-60 days	\$ 36,209,613	40%
61-90 days	\$ 14,126,257	16%
91-120 days	\$ 6,013,553	7%
121-150 days	\$ 2,988,735	3%
151-179 days	\$ 1,819,367	2%
180+ days	\$ 4,244,086	5%
Total	\$ 89,527,653	100%

Total Dollar amount of CARE accounts in arrears - March 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 8,132,689	22%
31-60 days	\$ 13,730,114	37%
61-90 days	\$ 7,209,219	19%
91-120 days	\$ 3,412,510	9%
121-150 days	\$ 1,787,615	5%
151-179 days	\$ 961,119	3%
180+ days	\$ 2,322,314	6%
Total	\$ 37,555,581	100%

Total Dollar amount of FERA accounts in arrears - March 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 191,769	25%
31-60 days	\$ 283,726	37%
61-90 days	\$ 132,968	18%
91-120 days	\$ 63,388	8%
121-150 days	\$ 36,724	5%
151-179 days	\$ 18,895	2%
180+ days	\$ 30,549	4%
Total	\$ 758,020	100%

Total Dollar amount of Medical Baseline* accounts in arrears - March 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 1,678,177	24%
31-60 days	\$ 2,279,764	33%
61-90 days	\$ 1,140,594	17%
91-120 days	\$ 593,871	9%
121-150 days	\$ 326,836	5%
151-179 days	\$ 219,208	3%
180+ days	\$ 665,394	10%
Total	\$ 6,903,844	100%

Total Dollar amount of Residential accounts in arrears - April 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 20,704,117	16%
31-60 days	\$ 48,554,165	38%
61-90 days	\$ 24,754,909	19%
91-120 days	\$ 15,489,241	12%
121-150 days	\$ 6,770,804	5%
151-179 days	\$ 3,334,898	3%
180+ days	\$ 7,404,658	6%
Total	\$ 127,012,792	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - April 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 16,511,566	18%
31-60 days	\$ 35,343,518	39%
61-90 days	\$ 17,376,748	19%
91-120 days	\$ 10,243,816	11%
121-150 days	\$ 4,338,891	5%
151-179 days	\$ 2,090,222	2%
180+ days	\$ 4,862,084	5%
Total	\$ 90,766,847	100%

Total Dollar amount of CARE accounts in arrears - April 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 4,068,154	11%
31-60 days	\$ 12,918,829	36%
61-90 days	\$ 7,232,343	20%
91-120 days	\$ 5,149,276	15%
121-150 days	\$ 2,378,344	7%
151-179 days	\$ 1,221,461	3%
180+ days	\$ 2,503,292	7%
Total	\$ 35,471,701	100%

Total Dollar amount of FERA accounts in arrears - April 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 124,398	16%
31-60 days	\$ 291,818	38%
61-90 days	\$ 145,817	19%
91-120 days	\$ 96,148	12%
121-150 days	\$ 53,568	7%
151-179 days	\$ 23,214	3%
180+ days	\$ 39,281	5%
Total	\$ 774,244	100%

Total Dollar amount of Medical Baseline* accounts in arrears - April 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 1,105,582	16%
31-60 days	\$ 2,313,226	34%
61-90 days	\$ 1,173,518	17%
91-120 days	\$ 846,290	12%
121-150 days	\$ 437,048	6%
151-179 days	\$ 231,561	3%
180+ days	\$ 716,324	10%
Total	\$ 6,823,550	100%

Section 3 - Arrearages By Number of Days

Total Dollar amount of Residential accounts in arrears - May 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 32,822,047	24%
31-60 days	\$ 32,386,214	24%
61-90 days	\$ 24,846,770	18%
91-120 days	\$ 20,234,073	15%
121-150 days	\$ 12,249,119	9%
151-179 days	\$ 5,240,646	4%
180+ days	\$ 9,643,330	7%
Total	\$ 137,422,198	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - May 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 24,061,636	25%
31-60 days	\$ 23,872,833	25%
61-90 days	\$ 16,869,327	18%
91-120 days	\$ 13,566,483	14%
121-150 days	\$ 7,790,474	8%
151-179 days	\$ 3,208,074	3%
180+ days	\$ 6,081,685	6%
Total	\$ 95,450,512	100%

Total Dollar amount of CARE accounts in arrears - May 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 8,533,187	21%
31-60 days	\$ 8,267,260	20%
61-90 days	\$ 7,798,315	19%
91-120 days	\$ 6,532,321	16%
121-150 days	\$ 4,377,481	11%
151-179 days	\$ 1,995,976	5%
180+ days	\$ 3,501,565	9%
Total	\$ 41,006,105	100%

Total Dollar amount of FERA accounts in arrears - May 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 227,223	24%
31-60 days	\$ 246,121	25%
61-90 days	\$ 179,129	19%
91-120 days	\$ 135,269	14%
121-150 days	\$ 81,164	8%
151-179 days	\$ 36,596	4%
180+ days	\$ 60,080	6%
Total	\$ 965,581	100%

Total Dollar amount of Medical Baseline* accounts in arrears - May 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 1,412,018	21%
31-60 days	\$ 1,569,577	23%
61-90 days	\$ 1,087,002	16%
91-120 days	\$ 931,904	14%
121-150 days	\$ 634,910	9%
151-179 days	\$ 322,940	5%
180+ days	\$ 810,854	12%
Total	\$ 6,769,204	100%

Total Dollar amount of Residential accounts in arrears - June 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 38,586,939	23%
31-60 days	\$ 51,443,946	31%
61-90 days	\$ 20,720,099	12%
91-120 days	\$ 17,716,177	11%
121-150 days	\$ 15,192,282	9%
151-179 days	\$ 9,870,208	6%
180+ days	\$ 13,952,795	8%
Total	\$ 167,482,445	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - June 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 28,111,600	24%
31-60 days	\$ 36,838,864	31%
61-90 days	\$ 14,704,561	13%
91-120 days	\$ 12,061,526	10%
121-150 days	\$ 10,242,548	9%
151-179 days	\$ 6,365,210	5%
180+ days	\$ 8,752,916	7%
Total	\$ 117,077,225	100%

Total Dollar amount of CARE accounts in arrears - June 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 10,203,317	21%
31-60 days	\$ 14,216,898	29%
61-90 days	\$ 5,863,046	12%
91-120 days	\$ 5,527,930	11%
121-150 days	\$ 4,849,739	10%
151-179 days	\$ 3,444,728	7%
180+ days	\$ 5,115,320	10%
Total	\$ 49,220,978	100%

Total Dollar amount of FERA accounts in arrears - June 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 272,022	23%
31-60 days	\$ 388,183	33%
61-90 days	\$ 152,492	13%
91-120 days	\$ 126,721	11%
121-150 days	\$ 99,995	8%
151-179 days	\$ 60,270	5%
180+ days	\$ 84,559	7%
Total	\$ 1,184,242	100%

Total Dollar amount of Medical Baseline* accounts in arrears - June 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 1,698,797	21%
31-60 days	\$ 2,239,980	28%
61-90 days	\$ 982,387	12%
91-120 days	\$ 792,535	10%
121-150 days	\$ 691,020	9%
151-179 days	\$ 475,506	6%
180+ days	\$ 1,053,074	13%
Total	\$ 7,933,300	100%

Total Dollar amount of Residential accounts in arrears - July 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 36,074,605	20%
31-60 days	\$ 56,643,407	32%
61-90 days	\$ 26,861,142	15%
91-120 days	\$ 13,975,407	8%
121-150 days	\$ 15,448,782	9%
151-179 days	\$ 11,336,233	6%
180+ days	\$ 16,759,999	9%
Total	\$ 177,099,576	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - July 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 25,883,279	22%
31-60 days	\$ 38,819,814	32%
61-90 days	\$ 17,887,967	15%
91-120 days	\$ 9,704,088	8%
121-150 days	\$ 10,067,697	8%
151-179 days	\$ 7,421,910	6%
180+ days	\$ 10,289,856	9%
Total	\$ 120,074,611	100%

Total Dollar amount of CARE accounts in arrears - July 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 9,910,742	18%
31-60 days	\$ 17,385,005	31%
61-90 days	\$ 8,764,804	16%
91-120 days	\$ 4,161,694	7%
121-150 days	\$ 5,271,271	9%
151-179 days	\$ 3,844,585	7%
180+ days	\$ 6,363,681	11%
Total	\$ 55,701,783	100%

Total Dollar amount of FERA accounts in arrears - July 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 280,584	21%
31-60 days	\$ 438,588	33%
61-90 days	\$ 208,371	16%
91-120 days	\$ 109,625	8%
121-150 days	\$ 109,814	8%
151-179 days	\$ 69,738	5%
180+ days	\$ 106,462	8%
Total	\$ 1,323,182	100%

Total Dollar amount of Medical Baseline* accounts in arrears - July 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 1,695,793	20%
31-60 days	\$ 2,542,062	30%
61-90 days	\$ 1,148,133	14%
91-120 days	\$ 739,025	9%
121-150 days	\$ 676,879	8%
151-179 days	\$ 494,130	6%
180+ days	\$ 1,206,493	14%
Total	\$ 8,502,514	100%

Total Dollar amount of Residential accounts in arrears - Aug 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 56,908,773	24%
31-60 days	\$ 77,929,359	33%
61-90 days	\$ 28,874,214	12%
91-120 days	\$ 22,147,812	9%
121-150 days	\$ 11,389,466	5%
151-179 days	\$ 11,449,368	5%
180+ days	\$ 24,885,798	11%
Total	\$ 233,584,790	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - Aug 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 36,929,361	25%
31-60 days	\$ 48,769,342	33%
61-90 days	\$ 17,715,829	12%
91-120 days	\$ 13,685,265	9%
121-150 days	\$ 7,247,965	5%
151-179 days	\$ 7,109,738	5%
180+ days	\$ 15,019,197	10%
Total	\$ 146,476,698	100%

Total Dollar amount of CARE accounts in arrears - Aug 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 19,475,205	23%
31-60 days	\$ 28,466,305	33%
61-90 days	\$ 10,912,366	13%
91-120 days	\$ 8,282,506	10%
121-150 days	\$ 4,051,415	5%
151-179 days	\$ 4,255,346	5%
180+ days	\$ 9,704,269	11%
Total	\$ 85,147,413	100%

Total Dollar amount of FERA accounts in arrears - Aug 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 504,206	26%
31-60 days	\$ 693,712	35%
61-90 days	\$ 246,019	13%
91-120 days	\$ 180,042	9%
121-150 days	\$ 90,086	5%
151-179 days	\$ 84,284	4%
180+ days	\$ 162,332	8%
Total	\$ 1,960,680	100%

Total Dollar amount of Medical Baseline* accounts in arrears - Aug 2020		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 2,737,977	25%
31-60 days	\$ 3,533,781	32%
61-90 days	\$ 1,270,308	11%
91-120 days	\$ 958,971	9%
121-150 days	\$ 605,400	5%
151-179 days	\$ 515,323	5%
180+ days	\$ 1,483,437	13%
Total	\$ 11,105,197	100%



Section 3 - Arrearages By Number of Days

Total Dollar amount of Residential accounts in arrears - Sept 2020			Total Dollar amount of non-CARE/FERA accounts in arrears - Sept 2020			Total Dollar amount of CARE accounts in arrears - Sept 2020			Total Dollar amount of FERA accounts in arrears - Sept 2020			Total Dollar amount of Medical Baseline* accounts in arrears - Sept 2020		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
20-30 days	\$ 68,329,670	23%	20-30 days	\$ 45,591,763	25%	20-30 days	\$ 22,129,385	21%	20-30 days	\$ 608,522	25%	20-30 days	\$ 3,149,650	23%
31-60 days	\$ 99,505,280	34%	31-60 days	\$ 62,482,337	34%	31-60 days	\$ 36,160,214	34%	31-60 days	\$ 862,729	35%	31-60 days	\$ 4,454,055	33%
61-90 days	\$ 43,177,223	15%	61-90 days	\$ 26,123,915	14%	61-90 days	\$ 16,677,812	16%	61-90 days	\$ 375,496	15%	61-90 days	\$ 1,960,436	14%
91-120 days	\$ 23,930,250	8%	91-120 days	\$ 14,621,939	8%	91-120 days	\$ 9,110,744	9%	91-120 days	\$ 197,568	8%	91-120 days	\$ 1,057,085	8%
121-150 days	\$ 17,596,070	6%	121-150 days	\$ 10,902,760	6%	121-150 days	\$ 6,559,355	6%	121-150 days	\$ 133,955	5%	121-150 days	\$ 770,557	6%
151-179 days	\$ 8,689,754	3%	151-179 days	\$ 5,611,577	3%	151-179 days	\$ 3,017,064	3%	151-179 days	\$ 61,114	2%	151-179 days	\$ 464,970	3%
180+ days	\$ 32,164,632	11%	180+ days	\$ 19,644,022	11%	180+ days	\$ 12,307,939	12%	180+ days	\$ 212,672	9%	180+ days	\$ 1,788,465	13%
Total	\$ 293,392,879	100%	Total	\$ 184,978,312	100%	Total	\$ 105,962,512	100%	Total	\$ 2,452,055	100%	Total	\$ 13,645,218	100%

  

Total Dollar amount of Residential accounts in arrears - Oct 2020			Total Dollar amount of non-CARE/FERA accounts in arrears - Oct 2020			Total Dollar amount of CARE accounts in arrears - Oct 2020			Total Dollar amount of FERA accounts in arrears - Oct 2020			Total Dollar amount of Medical Baseline* accounts in arrears - Oct 2020		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
20-30 days			20-30 days			20-30 days			20-30 days			20-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		

  

Total Dollar amount of Residential accounts in arrears - Nov 2020			Total Dollar amount of non-CARE/FERA accounts in arrears - Nov 2020			Total Dollar amount of CARE accounts in arrears - Nov 2020			Total Dollar amount of FERA accounts in arrears - Nov 2020			Total Dollar amount of Medical Baseline* accounts in arrears - Nov 2020		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
20-30 days			20-30 days			20-30 days			20-30 days			20-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		

  

Total Dollar amount of Residential accounts in arrears - Dec 2020			Total Dollar amount of non-CARE/FERA accounts in arrears - Dec 2020			Total Dollar amount of CARE accounts in arrears - Dec 2020			Total Dollar amount of FERA accounts in arrears - Dec 2020			Total Dollar amount of Medical Baseline* accounts in arrears - Dec 2020		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
20-30 days			20-30 days			20-30 days			20-30 days			20-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		

\* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.





**Section 4 - Disconnection/Termination**

Number of customers sent disconnection notices					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	148,662	80,290	1,304	3,387	230,256
Feb-20	227,044	129,641	2,134	4,714	358,819
Mar-20	153,898	86,310	1,464	3,031	241,672
Apr-20	-	-	-	-	-
May-20	-	-	-	-	-
Jun-20	-	-	-	-	-
Jul-20	-	-	-	-	-
Aug-20	-	-	-	-	-
Sep-20	-	-	-	-	-
Oct-20					
Nov-20					
Dec-20					

Number of customers experiencing disconnection for non-payment					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	14,393	5,342	77	45	19,812
Feb-20	25,995	6,652	172	110	32,819
Mar-20	13,076	3,144	95	58	16,315
Apr-20	-	-	-	-	-
May-20	-	-	-	-	-
Jun-20	-	-	-	-	-
Jul-20	-	-	-	-	-
Aug-20	-	-	-	-	-
Sep-20	-	-	-	-	-
Oct-20					
Nov-20					
Dec-20					

Out of those disconnected in the month please show those for whom it is their 2nd or more disconnection that year					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	608	139	5	11	752
Feb-20	2,981	678	22	26	3,681
Mar-20	2,022	492	19	5	2,533
Apr-20	-	-	-	-	-
May-20	-	-	-	-	-
Jun-20	-	-	-	-	-
Jul-20	-	-	-	-	-
Aug-20	-	-	-	-	-
Sep-20	-	-	-	-	-
Oct-20					
Nov-20					
Dec-20					

Number of customers reconnected within 24 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	11,184	4,717	82	34	15,983
Feb-20	21,213	6,196	160	85	27,569
Mar-20	10,615	3,079	92	33	13,786
Apr-20	-	-	-	-	-
May-20	-	-	-	-	-
Jun-20	-	-	-	-	-
Jul-20	-	-	-	-	-
Aug-20	-	-	-	-	-
Sep-20	-	-	-	-	-
Oct-20					
Nov-20					
Dec-20					

Number of customers reconnected within 48 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	527	224	4	1	755
Feb-20	758	219	9	2	986
Mar-20	401	122	4	-	527
Apr-20	-	-	-	-	-
May-20	-	-	-	-	-
Jun-20	-	-	-	-	-
Jul-20	-	-	-	-	-
Aug-20	-	-	-	-	-
Sep-20	-	-	-	-	-
Oct-20					
Nov-20					
Dec-20					

Number of customers reconnected within 72 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	184	68	1	-	253
Feb-20	229	71	1	1	301
Mar-20	112	28	1	-	141
Apr-20	-	-	-	-	-
May-20	-	-	-	-	-
Jun-20	-	-	-	-	-
Jul-20	-	-	-	-	-
Aug-20	-	-	-	-	-
Sep-20	-	-	-	-	-
Oct-20					
Nov-20					
Dec-20					

Number of customers reconnected within 72+ hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	175	73	-	-	248
Feb-20	275	69	2	1	346
Mar-20	267	52	-	-	319
Apr-20	-	-	-	-	-
May-20	-	-	-	-	-
Jun-20	-	-	-	-	-
Jul-20	-	-	-	-	-
Aug-20	-	-	-	-	-
Sep-20	-	-	-	-	-
Oct-20					
Nov-20					
Dec-20					

\* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

**Section 5 - Security Deposits**

Number of customers with security deposits					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	444,069	240,779	3,976	8,535	688,824
Feb-20	446,091	238,415	3,974	8,418	688,480
Mar-20	437,748	236,803	4,138	8,260	678,689
Apr-20	421,606	243,333	4,472	8,317	669,411
May-20	405,293	250,159	4,734	8,435	660,186
Jun-20	374,224	252,664	4,832	8,505	631,720
Jul-20	339,459	254,263	4,924	8,577	598,646
Aug-20	310,751	259,525	5,064	8,642	575,340
Sep-20	284,753	259,771	5,159	8,757	549,683
Oct-20					
Nov-20					
Dec-20					

\* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

**Section 6 - Notices**

<b>Number of customers who received an initial disconnection notice (15 day or similar)</b>					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	429,423	280,030	4,634	14,275	714,087
Feb-20	397,072	262,930	4,264	13,221	664,266
Mar-20	402,642	254,933	4,393	12,737	661,968
Apr-20	377,849	220,107	4,664	12,561	602,620
May-20	274,625	170,765	3,375	9,092	448,765
Jun-20	294,888	204,159	3,855	9,693	502,902
Jul-20	302,466	234,551	4,337	10,476	541,354
Aug-20	341,405	286,553	5,524	13,143	633,482
Sep-20	367,511	337,093	6,506	15,126	711,110
Oct-20					
Nov-20					
Dec-20					

<b>Number of customers who received a secondary disconnection notice (48 hour or similar)</b>					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	148,662	80,290	1,304	3,387	230,256
Feb-20	227,044	129,641	2,134	4,714	358,819
Mar-20	153,898	86,310	1,464	3,031	241,672
Apr-20	-	-	-	-	-
May-20	-	-	-	-	-
Jun-20	-	-	-	-	-
Jul-20	-	-	-	-	-
Aug-20	-	-	-	-	-
Sep-20	-	-	-	-	-
Oct-20					
Nov-20					
Dec-20					

\* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

**Section 7 - Basic Information**

Number of active customer accounts in IOU territory					
Month	Non CARE/Non FERA**	CARE***	FERA ***	Medical Baseline *	Total**
Jan-20	3,363,980	1,176,350	20,244	93,178	4,560,574
Feb-20	3,371,507	1,170,993	20,508	93,096	4,563,008
Mar-20	3,383,470	1,174,526	21,506	92,790	4,579,502
Apr-20	3,339,083	1,196,694	22,928	93,662	4,558,705
May-20	3,311,271	1,226,791	24,298	94,506	4,562,360
Jun-20	3,294,354	1,261,755	25,164	96,051	4,581,273
Jul-20	3,265,349	1,301,776	26,315	97,667	4,593,440
Aug-20	3,220,544	1,348,218	27,625	99,213	4,596,387
Sep-20	3,177,949	1,381,509	28,561	101,683	4,588,019
Oct-20					
Nov-20					
Dec-20					

Number of customers involuntarily returned to utility service from CCA					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	0	0	0	0	0
Feb-20	0	0	0	0	0
Mar-20	0	0	0	0	0
Apr-20	0	0	0	0	0
May-20	0	0	0	0	0
Jun-20	0	0	0	0	0
Jul-20	0	0	0	0	0
Aug-20	0	0	0	0	0
Sep-20	0	0	0	0	0
Oct-20					
Nov-20					
Dec-20					

\* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.  
 \*\* Non-CARE/Non-FERA and Total Accounts do not include submetered accounts.  
 \*\*\* CARE and FERA Accounts do not include submetered accounts.





Jan-20				Feb-20				Mar-20				Apr-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
93256	1469	11	0.75%	92335	24374	295	1.21%	93219	2105	13	0.62%	90503	17285	0	0.00%
92371	7396	55	0.74%	92701	12480	151	1.21%	93267	1783	11	0.62%	90504	11814	0	0.00%
91761	17800	131	0.74%	91768	8457	102	1.21%	92701	12518	77	0.62%	90505	14287	0	0.00%
91752	9840	72	0.73%	93272	919	11	1.20%	92703	12667	77	0.61%	90601	11240	0	0.00%
93015	5020	36	0.72%	93267	1758	21	1.19%	92536	659	4	0.61%	90602	8233	0	0.00%
91708	4199	30	0.71%	92345	26768	318	1.19%	93534	15827	96	0.61%	90603	6929	0	0.00%
92587	6443	46	0.71%	93041	7733	90	1.16%	92543	13297	80	0.60%	90604	12325	0	0.00%
92590	2109	15	0.71%	90806	12997	151	1.16%	93560	7209	43	0.60%	90605	10733	0	0.00%
93270	1690	12	0.71%	91766	18813	218	1.16%	92376	22834	136	0.60%	90606	8599	0	0.00%
93292	14597	103	0.71%	92707	13897	161	1.16%	93543	3867	23	0.59%	90620	13904	0	0.00%
92376	22785	159	0.70%	92256	1905	22	1.15%	91786	20377	119	0.58%	90621	11376	0	0.00%
93247	5317	37	0.70%	92509	20124	231	1.15%	90280	23912	139	0.58%	90623	5338	0	0.00%
90303	7358	51	0.69%	90247	12842	147	1.14%	93532	1037	6	0.58%	90630	16690	0	0.00%
92530	17641	121	0.69%	92337	9558	109	1.14%	91759	347	2	0.58%	90631	22856	0	0.00%
92501	438	3	0.68%	90044	8403	95	1.13%	91764	17058	98	0.57%	90638	15046	0	0.00%
92220	880	6	0.68%	91008	446	5	1.12%	92346	18475	106	0.57%	90640	19591	0	0.00%
90806	12937	88	0.68%	92392	20200	226	1.12%	92320	3715	21	0.57%	90650	27179	0	0.00%
90813	18031	121	0.67%	92532	8071	90	1.12%	93223	2835	16	0.56%	90660	16296	0	0.00%
91731	7653	51	0.67%	92365	1166	13	1.11%	91761	18037	100	0.55%	90670	5158	0	0.00%
90621	11432	76	0.66%	91763	10510	117	1.11%	92653	4525	25	0.55%	90680	8480	0	0.00%
92394	10098	67	0.66%	93271	1448	16	1.10%	93285	2369	13	0.55%	90701	4446	0	0.00%
92258	151	1	0.66%	91752	9842	108	1.10%	92344	5856	32	0.55%	90703	16309	0	0.00%
90706	23923	158	0.66%	92408	3834	42	1.10%	92411	6797	37	0.54%	90704	4736	0	0.00%
93218	303	2	0.66%	91767	14776	160	1.08%	91763	10517	57	0.54%	90706	23880	0	0.00%
92374	14667	96	0.65%	92356	2683	29	1.08%	92285	1477	8	0.54%	90710	1023	0	0.00%
91786	20260	132	0.65%	92346	18409	197	1.07%	92551	7204	39	0.54%	90712	11156	0	0.00%
93257	24421	159	0.65%	93527	1028	11	1.07%	90680	8530	46	0.54%	90713	9903	0	0.00%
93202	1229	8	0.65%	91732	14859	158	1.06%	92882	20599	111	0.54%	90715	6431	0	0.00%
92234	21791	141	0.65%	93238	1137	12	1.06%	92544	16030	86	0.54%	90716	3194	0	0.00%
90712	11186	72	0.64%	90717	7895	83	1.05%	92345	26928	144	0.53%	90717	7894	0	0.00%
91733	10066	64	0.64%	92344	5809	61	1.05%	90650	27322	146	0.53%	90720	8194	0	0.00%
93274	23965	152	0.63%	92544	15965	167	1.05%	92316	6018	32	0.53%	90723	13300	0	0.00%
92407	19511	123	0.63%	92277	9307	97	1.04%	92831	13871	73	0.53%	90731	533	0	0.00%
90044	8429	53	0.63%	92678	192	2	1.04%	92240	13901	73	0.53%	90732	248	0	0.00%
92832	9456	59	0.62%	93257	24385	252	1.03%	93510	2505	13	0.52%	90740	14243	0	0.00%
93534	15709	98	0.62%	90260	10162	105	1.03%	93041	7742	40	0.52%	90742	645	0	0.00%
92532	8043	50	0.62%	93060	9470	97	1.02%	93551	17676	91	0.51%	90743	260	0	0.00%
90280	23873	148	0.62%	92336	26687	271	1.02%	93015	5072	26	0.51%	90745	15430	0	0.00%
92703	12423	77	0.62%	91731	7617	77	1.01%	92509	20200	103	0.51%	90746	8546	0	0.00%
91351	10100	62	0.61%	92555	6929	70	1.01%	90059	3733	19	0.51%	90755	4638	0	0.00%
92241	1798	11	0.61%	93218	300	3	1.00%	92268	395	2	0.51%	90802	22509	0	0.00%
92860	7201	44	0.61%	91708	4316	43	1.00%	92584	18003	91	0.51%	90803	18005	0	0.00%
92557	16107	97	0.60%	90002	3318	33	0.99%	90305	6177	31	0.50%	90804	15548	0	0.00%
90061	2670	16	0.60%	90640	19687	195	0.99%	93514	5017	25	0.50%	90805	25773	0	0.00%
92365	1170	7	0.60%	92868	9115	90	0.99%	92374	14679	73	0.50%	90806	13018	0	0.00%
90292	7387	44	0.60%	92704	19266	190	0.99%	92225	7083	35	0.49%	90807	12436	0	0.00%
92313	4579	27	0.59%	90715	6426	63	0.98%	90755	4664	23	0.49%	90808	14694	0	0.00%
93560	7125	42	0.59%	91706	18075	177	0.98%	93247	5294	26	0.49%	90810	9360	0	0.00%
93550	23164	136	0.59%	90804	15640	153	0.98%	90211	3875	19	0.49%	90813	17917	0	0.00%
91723	6819	40	0.59%	93274	24025	235	0.98%	92327	204	1	0.49%	90814	9646	0	0.00%
90221	11593	68	0.59%	93015	5023	49	0.98%	92378	204	1	0.49%	90815	15720	0	0.00%
92252	5121	30	0.59%	91733	10067	98	0.97%	92563	22464	110	0.49%	91001	12682	0	0.00%
92507	2584	15	0.58%	93523	514	5	0.97%	92321	409	2	0.49%	91006	11213	0	0.00%
93527	1034	6	0.58%	91762	19071	185	0.97%	90262	14962	73	0.49%	91007	11987	0	0.00%
91739	12085	70	0.58%	92706	9636	93	0.97%	90640	19716	96	0.49%	91008	442	0	0.00%
90008	694	4	0.58%	92880	20423	197	0.96%	92342	3081	15	0.49%	91010	7915	0	0.00%
90002	3323	19	0.57%	93247	5289	51	0.96%	92860	7189	35	0.49%	91011	7097	0	0.00%
92707	13871	79	0.57%	93560	7172	69	0.96%	92336	26813	130	0.48%	91016	16204	0	0.00%
92277	9328	53	0.57%	90038	312	3	0.96%	90631	22920	111	0.48%	91020	2615	0	0.00%
92596	8986	51	0.57%	93223	2812	27	0.96%	91355	2812	66	0.48%	91024	4946	0	0.00%
90220	13085	74	0.57%	91790	13576	130	0.96%	90715	6435	31	0.48%	91030	11013	0	0.00%
92555	6931	39	0.56%	93230	22725	216	0.95%	92356	2699	13	0.48%	91104	2367	0	0.00%
93221	5364	30	0.56%	92647	22452	212	0.94%	92865	6675	32	0.48%	91107	3711	0	0.00%
92356	2687	15	0.56%	92567	2757	26	0.94%	91730	25777	123	0.48%	91108	4522	0	0.00%
90023	3953	22	0.56%	92313	4567	43	0.94%	91733	10075	48	0.48%	91214	5089	0	0.00%
93205	1261	7	0.56%	93291	19539	183	0.94%	92392	20381	97	0.48%	91301	9295	0	0.00%
92342	3073	17	0.55%	91387	14804	138	0.93%	92358	422	2	0.47%	91302	10058	0	0.00%
92653	4524	25	0.55%	91786	20234	188	0.93%	92590	2118	10	0.47%	91307	990	0	0.00%

Jan-20				Feb-20				Mar-20				Apr-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
93518	725	4	0.55%	90631	22890	212	0.93%	92397	2981	14	0.47%	91311	1163	0	0.00%
90804	15593	86	0.55%	92780	17769	164	0.92%	92252	5133	24	0.47%	91320	15494	0	0.00%
92706	9611	53	0.55%	92703	12423	114	0.92%	90806	13113	61	0.47%	91321	11219	0	0.00%
92780	17719	97	0.55%	92394	10074	92	0.91%	92868	9105	42	0.46%	91340	5954	0	0.00%
90805	25791	141	0.55%	93286	2756	25	0.91%	92583	10093	46	0.46%	91342	463	0	0.00%
92583	10062	55	0.55%	92536	664	6	0.90%	90706	23989	109	0.45%	91350	13350	0	0.00%
93552	10365	56	0.54%	93555	14294	129	0.90%	92501	441	2	0.45%	91351	10145	0	0.00%
92309	186	1	0.54%	91792	9540	86	0.90%	91754	11956	54	0.45%	91354	11369	0	0.00%
90640	19666	105	0.53%	93270	1683	15	0.89%	90044	8435	38	0.45%	91355	13583	0	0.00%
93225	3026	16	0.53%	92368	337	3	0.89%	90061	2672	12	0.45%	91360	15256	0	0.00%
93219	2095	11	0.53%	90059	3737	33	0.88%	91731	7636	34	0.45%	91361	8708	0	0.00%
91710	24563	128	0.52%	92879	14445	127	0.88%	93221	5392	24	0.45%	91362	13902	0	0.00%
92585	7681	40	0.52%	92545	15993	140	0.88%	92570	15079	67	0.44%	91377	5385	0	0.00%
92647	22480	117	0.52%	92881	9283	81	0.87%	92241	1808	8	0.44%	91381	7077	0	0.00%
90631	22901	119	0.52%	91730	25595	223	0.87%	92595	10879	48	0.44%	91384	6848	0	0.00%
93555	14263	74	0.52%	90650	27208	237	0.87%	90242	12311	54	0.44%	91387	14819	0	0.00%
92595	10804	56	0.52%	91351	10133	88	0.87%	92880	20544	90	0.44%	91390	6307	0	0.00%
92382	4053	21	0.52%	91759	346	3	0.87%	92585	7767	34	0.44%	91701	13342	0	0.00%
92678	193	1	0.52%	90047	4756	41	0.86%	91767	14853	65	0.44%	91702	2861	0	0.00%
92354	8334	43	0.52%	93219	2091	18	0.86%	91342	460	2	0.43%	91706	18029	0	0.00%
92841	9138	47	0.51%	90755	4650	40	0.86%	90303	7381	32	0.43%	91708	4306	0	0.00%
93240	3124	16	0.51%	90045	469	4	0.85%	92399	18238	79	0.43%	91709	26041	0	0.00%
92345	26753	137	0.51%	92284	11998	102	0.85%	90804	15700	68	0.43%	91710	24524	0	0.00%
91762	19039	97	0.51%	92507	2616	22	0.84%	90260	10181	44	0.43%	91711	12724	0	0.00%
90222	7550	38	0.50%	92832	9420	79	0.84%	92284	12057	52	0.43%	91722	10037	0	0.00%
92372	1991	10	0.50%	92584	17869	149	0.83%	93257	24550	104	0.42%	91723	24550	0	0.00%
90260	10171	51	0.50%	92339	723	6	0.83%	91732	14901	63	0.42%	91724	8514	0	0.00%
90723	13380	67	0.50%	93277	19913	165	0.83%	90002	3319	14	0.42%	91730	25596	0	0.00%
92688	14263	71	0.50%	92595	10826	89	0.82%	91744	18111	76	0.42%	91731	7612	0	0.00%
93277	19902	99	0.50%	92252	5120	42	0.82%	92596	9068	38	0.42%	91732	14806	0	0.00%
92363	805	4	0.50%	92223	20087	163	0.81%	91321	11216	47	0.42%	91733	10030	0	0.00%
92868	9083	45	0.50%	91739	12094	98	0.81%	92591	14833	62	0.42%	91737	8578	0	0.00%
92359	3064	15	0.49%	92840	14334	115	0.80%	92507	2634	11	0.42%	91739	12110	0	0.00%
90713	9896	48	0.49%	91737	8608	69	0.80%	91710	24674	103	0.42%	91740	8687	0	0.00%
92284	12001	58	0.48%	93292	14622	117	0.80%	92555	6975	29	0.42%	91741	9728	0	0.00%
91792	9528	46	0.48%	90670	5165	41	0.79%	92612	15683	65	0.41%	91744	18060	0	0.00%
90047	4768	23	0.48%	91761	17891	142	0.79%	92706	9652	40	0.41%	91745	16341	0	0.00%
92358	418	2	0.48%	92843	11091	88	0.79%	91762	19204	79	0.41%	91746	6633	0	0.00%
92325	6274	30	0.48%	92220	885	7	0.79%	91792	9544	39	0.41%	91748	13894	0	0.00%
92336	26634	127	0.48%	91791	10949	86	0.79%	93202	1227	5	0.41%	91750	11596	0	0.00%
92392	20197	96	0.48%	93215	11625	91	0.78%	92627	22369	91	0.41%	91752	9840	0	0.00%
92256	1903	9	0.47%	92359	3088	24	0.78%	93536	23373	95	0.41%	91754	11915	0	0.00%
92867	13572	64	0.47%	92596	8991	69	0.77%	91387	14823	60	0.40%	91755	8997	0	0.00%
92831	13865	65	0.47%	92591	14748	113	0.77%	91790	13632	55	0.40%	91759	346	0	0.00%
92262	18749	87	0.46%	93285	2354	18	0.76%	93535	21903	88	0.40%	91761	17982	0	0.00%
93516	864	4	0.46%	92563	22341	170	0.76%	92840	14375	57	0.40%	91762	19117	0	0.00%
93109	4756	22	0.46%	90731	528	4	0.76%	92879	14441	57	0.39%	91763	10440	0	0.00%
93101	12359	57	0.46%	92305	530	4	0.75%	92382	4056	16	0.39%	91764	16936	0	0.00%
92536	655	3	0.46%	92372	1988	15	0.75%	93230	22830	90	0.39%	91765	16133	0	0.00%
92880	20415	93	0.46%	92354	8366	63	0.75%	92562	22831	90	0.39%	91766	18722	0	0.00%
91706	18076	82	0.45%	92398	666	5	0.75%	90248	1532	6	0.39%	91767	14774	0	0.00%
90638	15039	68	0.45%	90620	13935	104	0.75%	90063	9459	37	0.39%	91768	8395	0	0.00%
90755	4655	21	0.45%	92583	10056	75	0.75%	90717	7934	31	0.39%	91769	21	0	0.00%
91790	13574	61	0.45%	92841	9159	68	0.74%	93277	19983	78	0.39%	91770	16681	0	0.00%
93535	21892	97	0.44%	92626	20670	152	0.74%	91766	18792	73	0.39%	91773	11544	0	0.00%
91737	8588	38	0.44%	93265	2187	16	0.73%	92391	1288	5	0.39%	91775	8524	0	0.00%
90043	3623	16	0.44%	91710	24596	179	0.73%	92844	6706	26	0.39%	91776	12332	0	0.00%
90802	22729	100	0.44%	90723	13372	97	0.73%	90743	258	1	0.39%	91780	11862	0	0.00%
92882	20559	90	0.44%	92562	22763	165	0.72%	93292	14708	57	0.39%	91784	9864	0	0.00%
92545	16019	70	0.44%	92225	7071	51	0.72%	91706	18078	70	0.39%	91786	20178	0	0.00%
92307	14647	64	0.44%	92865	6661	48	0.72%	91739	12158	47	0.39%	91789	13067	0	0.00%
90250	28729	125	0.44%	92382	4038	29	0.72%	93274	24176	93	0.38%	91790	13569	0	0.00%
92865	6672	29	0.43%	92705	15207	109	0.72%	92530	17778	68	0.38%	91791	10944	0	0.00%
93591	2073	9	0.43%	91321	11197	80	0.71%	91737	8634	33	0.38%	91792	9511	0	0.00%
92316	6017	26	0.43%	92831	13858	99	0.71%	93240	3146	12	0.38%	91801	20960	0	0.00%
92591	14743	63	0.43%	90046	11765	84	0.71%	91723	6839	26	0.38%	91803	10311	0	0.00%
90670	5160	22	0.43%	91740	8690	62	0.71%	92234	21915	83	0.38%	92210	4741	0	0.00%
90810	9382	40	0.43%	92653	4523	32	0.71%	90047	4758	18	0.38%	92211	14027	0	0.00%

Jan-20				Feb-20				Mar-20				Apr-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
90602	8216	35	0.43%	91390	6300	44	0.70%	92677	4232	16	0.38%	92220	882	0	0.00%
91311	1176	5	0.43%	92882	20549	143	0.70%	90292	7408	28	0.38%	92223	20099	0	0.00%
90304	6252	26	0.42%	90810	9377	65	0.69%	93109	4769	18	0.38%	92225	7071	0	0.00%
93543	3861	16	0.41%	92374	14640	101	0.69%	93555	14389	54	0.38%	92230	896	0	0.00%
92612	15503	64	0.41%	92234	21826	150	0.69%	92780	17878	67	0.37%	92234	21777	0	0.00%
93060	9475	39	0.41%	92655	2480	17	0.69%	92277	9353	35	0.37%	92240	13798	0	0.00%
90745	15147	62	0.41%	91744	18102	124	0.69%	92354	8422	31	0.37%	92241	1786	0	0.00%
92324	1225	5	0.41%	92501	439	3	0.68%	93215	11699	43	0.37%	92252	5113	0	0.00%
93244	245	1	0.41%	92506	439	3	0.68%	90803	18072	66	0.37%	92256	1904	0	0.00%
92655	2466	10	0.41%	92585	7690	52	0.68%	90813	18076	65	0.36%	92258	150	0	0.00%
92562	22708	91	0.40%	92347	296	2	0.68%	92618	25611	92	0.36%	92260	21591	0	0.00%
90001	9982	40	0.40%	93532	1037	7	0.68%	90001	10028	36	0.36%	92262	18742	0	0.00%
93561	13238	53	0.40%	93543	3859	26	0.67%	92841	9193	33	0.36%	92264	15392	0	0.00%
90242	12259	49	0.40%	92627	22288	150	0.67%	93103	7529	27	0.36%	92267	706	0	0.00%
91722	10031	40	0.40%	90621	11445	77	0.67%	92337	9564	34	0.36%	92268	393	0	0.00%
90746	8538	34	0.40%	92504	2529	17	0.67%	92592	26166	93	0.36%	92270	13271	0	0.00%
92399	18101	72	0.40%	92399	18185	122	0.67%	90601	11261	40	0.36%	92277	9295	0	0.00%
90732	252	1	0.40%	92241	1789	12	0.67%	91768	8451	30	0.35%	92282	560	0	0.00%
93036	13445	53	0.39%	91722	10018	66	0.66%	92282	569	2	0.35%	92284	11995	0	0.00%
92322	764	3	0.39%	90680	8516	56	0.66%	92647	22497	79	0.35%	92285	1479	0	0.00%
92260	21599	84	0.39%	91016	16285	107	0.66%	93291	19656	69	0.35%	92301	10079	0	0.00%
90650	27162	105	0.39%	90248	1524	10	0.66%	90805	25945	91	0.35%	92305	528	0	0.00%
93532	1038	4	0.39%	93221	5377	35	0.65%	90245	7417	26	0.35%	92307	14680	0	0.00%
92704	19288	74	0.38%	90701	4467	29	0.65%	90023	4003	14	0.35%	92308	15595	0	0.00%
90743	261	1	0.38%	92688	14275	92	0.64%	90240	8025	28	0.35%	92309	191	0	0.00%
92677	4227	16	0.38%	90056	3272	21	0.64%	90814	9749	34	0.35%	92311	12288	0	0.00%
92308	15593	59	0.38%	90638	15051	96	0.64%	92508	2011	7	0.35%	92313	4586	0	0.00%
92627	22214	84	0.38%	90292	7386	47	0.64%	93067	578	2	0.35%	92316	6019	0	0.00%
90059	3735	14	0.37%	92307	14653	93	0.63%	91708	4362	15	0.34%	92317	350	0	0.00%
92373	14955	56	0.37%	92883	10430	66	0.63%	91311	1166	4	0.34%	92318	64	0	0.00%
92870	17123	64	0.37%	93561	13282	83	0.62%	92365	1166	4	0.34%	92320	3708	0	0.00%
90715	6440	24	0.37%	92592	26096	163	0.62%	92881	9328	32	0.34%	92321	407	0	0.00%
93529	805	3	0.37%	92320	3697	23	0.62%	92503	6414	22	0.34%	92322	754	0	0.00%
90048	1893	7	0.37%	90814	9686	60	0.62%	92630	22662	77	0.34%	92324	1226	0	0.00%
91701	13325	49	0.37%	90807	12473	77	0.62%	92663	11491	39	0.34%	92325	6257	0	0.00%
93235	1360	5	0.37%	90742	648	4	0.62%	92262	18863	64	0.34%	92327	203	0	0.00%
90056	3275	12	0.37%	91709	26064	160	0.61%	92347	296	1	0.34%	92328	151	0	0.00%
90601	11216	41	0.37%	92860	7183	44	0.61%	90290	2373	8	0.34%	92335	24365	0	0.00%
91724	8523	31	0.36%	92285	1478	9	0.61%	92648	21063	71	0.34%	92336	26789	0	0.00%
92344	5808	21	0.36%	90043	3621	22	0.61%	92704	19292	65	0.34%	92337	9543	0	0.00%
90606	8597	31	0.36%	93111	6291	38	0.60%	90701	4460	15	0.34%	92339	724	0	0.00%
92503	6382	23	0.36%	92663	11434	69	0.60%	90056	3274	11	0.34%	92341	1081	0	0.00%
93103	7504	27	0.36%	92325	6301	38	0.60%	92833	16126	54	0.33%	92342	3081	0	0.00%
92866	5861	21	0.36%	93510	2495	15	0.60%	92307	14731	49	0.33%	92344	5826	0	0.00%
90604	12334	44	0.36%	91724	8520	51	0.60%	91755	9022	30	0.33%	92345	26852	0	0.00%
92840	14345	51	0.36%	90061	2673	16	0.60%	90810	9377	31	0.33%	92346	18392	0	0.00%
90680	8446	30	0.36%	93250	1008	6	0.60%	90241	14578	48	0.33%	92347	294	0	0.00%
92337	9576	34	0.36%	92582	5059	30	0.59%	92545	16110	53	0.33%	92352	9332	0	0.00%
91010	7904	28	0.35%	93030	15381	91	0.59%	91791	10973	36	0.33%	92354	8330	0	0.00%
93238	1137	4	0.35%	93101	12371	73	0.59%	90670	5193	17	0.33%	92356	2684	0	0.00%
90247	12804	45	0.35%	93117	15957	94	0.59%	92313	4592	15	0.33%	92358	420	0	0.00%
92683	25047	88	0.35%	92342	3069	18	0.59%	90602	8275	27	0.33%	92359	3079	0	0.00%
91770	16729	58	0.35%	90048	1894	11	0.58%	90638	15065	49	0.33%	92363	802	0	0.00%
90038	289	1	0.35%	92606	8966	52	0.58%	92324	1230	4	0.33%	92365	1159	0	0.00%
92883	10408	36	0.35%	92612	15390	89	0.58%	93218	308	1	0.32%	92368	336	0	0.00%
90022	16620	57	0.34%	91741	9742	56	0.57%	91776	12327	40	0.32%	92371	7396	0	0.00%
92656	19026	65	0.34%	92835	8721	50	0.57%	92655	2476	8	0.32%	92372	2005	0	0.00%
90290	2352	8	0.34%	92317	349	2	0.57%	91351	10214	33	0.32%	92373	14968	0	0.00%
90401	5301	18	0.34%	93553	701	4	0.57%	91750	11633	37	0.32%	92374	14632	0	0.00%
93536	23277	79	0.34%	91701	13337	76	0.57%	93205	1267	4	0.32%	92376	22728	0	0.00%
92663	11508	39	0.34%	90602	8258	47	0.57%	93033	16161	51	0.32%	92377	5502	0	0.00%
92584	17739	60	0.34%	91350	13370	76	0.57%	93060	9517	30	0.32%	92378	210	0	0.00%
90623	5339	18	0.34%	92677	4223	24	0.57%	91746	6665	21	0.32%	92382	4037	0	0.00%
92563	22255	75	0.34%	92373	14980	85	0.57%	91752	9880	31	0.31%	92389	161	0	0.00%
92833	16121	54	0.33%	92683	25105	142	0.57%	92869	12145	38	0.31%	92391	1285	0	0.00%
93030	15340	51	0.33%	92630	22533	127	0.56%	90606	8633	27	0.31%	92392	20246	0	0.00%
90720	8175	27	0.33%	90716	3209	18	0.56%	92656	19026	59	0.31%	92394	10074	0	0.00%
93551	17604	58	0.33%	92833	16081	90	0.56%	92870	17263	53	0.31%	92395	13081	0	0.00%

Jan-20				Feb-20				Mar-20				Apr-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
93286	2781	9	0.32%	91750	11621	65	0.56%	92843	11143	34	0.31%	92397	2979	0	0.00%
92626	20708	67	0.32%	90023	3966	22	0.55%	92679	7546	23	0.30%	92398	660	0	0.00%
92592	26022	84	0.32%	92844	6679	37	0.55%	92626	20744	63	0.30%	92399	18179	0	0.00%
93510	2495	8	0.32%	92867	13598	75	0.55%	90746	8571	26	0.30%	92401	612	0	0.00%
93265	2186	7	0.32%	91355	13621	75	0.55%	92398	664	2	0.30%	92404	19316	0	0.00%
91750	11610	37	0.32%	93033	16009	88	0.55%	90723	13324	40	0.30%	92405	9644	0	0.00%
93255	319	1	0.31%	92508	2007	11	0.55%	90250	28810	85	0.30%	92407	19517	0	0.00%
92391	1281	4	0.31%	92308	15641	85	0.54%	92705	15359	45	0.29%	92408	3839	0	0.00%
91754	11940	37	0.31%	92870	17171	93	0.54%	92866	5887	17	0.29%	92410	13580	0	0.00%
90211	3878	12	0.31%	92391	1295	7	0.54%	90304	6243	18	0.29%	92411	6732	0	0.00%
91744	18102	56	0.31%	92676	740	4	0.54%	90630	16722	48	0.29%	92501	438	0	0.00%
91381	7116	22	0.31%	90001	10000	54	0.54%	93286	2790	8	0.29%	92503	6404	0	0.00%
93040	649	2	0.31%	92648	20995	113	0.54%	92649	14335	41	0.29%	92504	2528	0	0.00%
90404	10771	33	0.31%	92309	186	1	0.54%	93117	16177	46	0.28%	92506	438	0	0.00%
92549	3928	12	0.31%	91755	9015	48	0.53%	93101	12390	35	0.28%	92507	2626	0	0.00%
92705	15186	46	0.30%	92322	752	4	0.53%	92308	15672	44	0.28%	92508	2008	0	0.00%
93033	15888	48	0.30%	92262	18719	99	0.53%	92586	10108	28	0.28%	92509	20183	0	0.00%
91390	6300	19	0.30%	90712	11180	59	0.53%	93518	723	2	0.28%	92518	534	0	0.00%
92398	669	2	0.30%	92866	5881	31	0.53%	92504	2538	7	0.28%	92530	17703	0	0.00%
92843	11068	33	0.30%	92821	14884	78	0.52%	92582	5078	14	0.28%	92532	8068	0	0.00%
92835	8731	26	0.30%	93283	1148	6	0.52%	90043	3634	10	0.28%	92536	652	0	0.00%
92582	5045	15	0.30%	92590	2106	11	0.52%	92688	14311	39	0.27%	92543	13231	0	0.00%
92586	10091	30	0.30%	92618	25326	132	0.52%	90713	9925	27	0.27%	92544	15980	0	0.00%
92614	12856	38	0.30%	91773	11551	60	0.52%	92867	13617	37	0.27%	92545	15967	0	0.00%
91763	10506	31	0.30%	90746	8536	44	0.52%	92676	740	2	0.27%	92548	2368	0	0.00%
90210	5781	17	0.29%	90504	11856	61	0.51%	90712	11218	30	0.27%	92549	3923	0	0.00%
91773	11572	34	0.29%	90304	6230	32	0.51%	91020	2629	7	0.27%	92551	7194	0	0.00%
90710	1022	3	0.29%	91311	1169	6	0.51%	92614	12776	34	0.27%	92553	20533	0	0.00%
93222	1712	5	0.29%	90069	10349	53	0.51%	93238	1130	3	0.27%	92555	6929	0	0.00%
91709	26023	76	0.29%	90241	14530	74	0.51%	90048	1903	5	0.26%	92557	16148	0	0.00%
90701	4467	13	0.29%	93109	4751	24	0.51%	93283	1142	3	0.26%	92562	22789	0	0.00%
92377	5511	16	0.29%	92614	12679	64	0.50%	92587	6496	17	0.26%	92563	22344	0	0.00%
91302	10070	29	0.29%	90501	8752	44	0.50%	90807	12519	32	0.26%	92567	2761	0	0.00%
92649	14268	41	0.29%	91754	11956	60	0.50%	90720	8223	21	0.26%	92570	15042	0	0.00%
91759	349	1	0.29%	91302	10041	50	0.50%	93030	15426	39	0.25%	92571	13587	0	0.00%
92648	20979	60	0.29%	92586	10084	50	0.50%	90249	8419	21	0.25%	92582	5063	0	0.00%
93553	703	2	0.28%	91789	13117	65	0.50%	92660	16097	40	0.25%	92583	10079	0	0.00%
92223	20043	57	0.28%	90803	18075	89	0.49%	90815	15741	39	0.25%	92584	18076	0	0.00%
91776	12344	35	0.28%	92861	2042	10	0.49%	92883	10510	26	0.25%	92585	7764	0	0.00%
92317	353	1	0.28%	91702	2867	14	0.49%	91709	26094	64	0.25%	92586	10054	0	0.00%
91791	10952	31	0.28%	90713	9899	48	0.48%	90623	5368	13	0.24%	92587	6468	0	0.00%
90241	14519	41	0.28%	90503	17345	84	0.48%	91016	16287	39	0.24%	92590	2118	0	0.00%
93117	15995	45	0.28%	92503	6410	31	0.48%	93035	11757	28	0.24%	92591	14749	0	0.00%
90046	11763	33	0.28%	92869	12116	58	0.48%	92683	25245	60	0.24%	92592	26079	0	0.00%
92782	11434	32	0.28%	90703	16300	78	0.48%	90620	13949	33	0.24%	92595	10817	0	0.00%
92823	1789	5	0.28%	90606	8603	41	0.48%	90502	6036	14	0.23%	92596	9077	0	0.00%
90814	9673	27	0.28%	90242	12277	58	0.47%	93110	5663	13	0.23%	92602	10844	0	0.00%
92341	1080	3	0.28%	92211	14026	66	0.47%	91722	10044	23	0.23%	92603	8042	0	0.00%
90240	7955	22	0.28%	91746	6650	31	0.47%	91740	8739	20	0.23%	92604	10100	0	0.00%
90249	8404	23	0.27%	93550	23213	108	0.47%	92691	13254	30	0.23%	92606	8923	0	0.00%
92630	22518	61	0.27%	90250	28751	133	0.46%	92782	11539	26	0.23%	92610	4570	0	0.00%
91746	6649	18	0.27%	92649	14317	66	0.46%	91701	13382	30	0.22%	92612	15556	0	0.00%
92881	9293	25	0.27%	91776	12371	57	0.46%	90069	10335	23	0.22%	92614	12631	0	0.00%
92618	25350	68	0.27%	93040	652	3	0.46%	92532	8096	18	0.22%	92617	4728	0	0.00%
90815	15765	42	0.27%	92352	9358	43	0.46%	92211	14113	31	0.22%	92618	25649	0	0.00%
90232	6010	16	0.27%	92549	3930	18	0.46%	92373	15059	33	0.22%	92620	23142	0	0.00%
90063	9414	25	0.27%	92660	16015	73	0.46%	93001	13308	29	0.22%	92625	6584	0	0.00%
91354	11372	30	0.26%	90212	5951	27	0.45%	90247	12859	28	0.22%	92626	20541	0	0.00%
93283	1147	3	0.26%	92264	15435	70	0.45%	90022	16654	36	0.22%	92627	22189	0	0.00%
92651	11187	29	0.26%	90720	8201	37	0.45%	93208	466	1	0.21%	92630	22566	0	0.00%
93063	19052	49	0.26%	93535	21840	98	0.45%	92260	21661	46	0.21%	92637	12677	0	0.00%
92606	8994	23	0.26%	90022	16615	74	0.45%	90066	2368	5	0.21%	92646	21686	0	0.00%
91740	8705	22	0.25%	90601	11234	50	0.45%	90808	14695	31	0.21%	92647	22394	0	0.00%
90212	5962	15	0.25%	92782	11513	51	0.44%	93063	19055	40	0.21%	92648	20931	0	0.00%
90502	6012	15	0.25%	92804	4095	18	0.44%	92708	19190	40	0.21%	92649	14262	0	0.00%
93105	10427	26	0.25%	92651	11173	49	0.44%	92223	20151	42	0.21%	92651	11151	0	0.00%
93010	17362	43	0.25%	92397	2968	13	0.44%	92845	5809	12	0.21%	92653	4503	0	0.00%
90660	16325	40	0.25%	90240	8004	35	0.44%	90401	5347	11	0.21%	92655	2475	0	0.00%

Jan-20				Feb-20				Mar-20				Apr-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
91748	13901	34	0.24%	90063	9420	41	0.44%	91770	16747	34	0.20%	92656	18854	0	0.00%
91355	13567	33	0.24%	93591	2073	9	0.43%	93260	493	1	0.20%	92657	5502	0	0.00%
90605	10739	26	0.24%	90505	14336	62	0.43%	92692	11850	24	0.20%	92660	15960	0	0.00%
90808	14676	35	0.24%	91107	3719	16	0.43%	91010	7925	16	0.20%	92661	2373	0	0.00%
90069	10316	24	0.23%	90630	16761	72	0.43%	90745	15357	31	0.20%	92663	11459	0	0.00%
93110	5639	13	0.23%	91784	9868	42	0.43%	90503	17382	35	0.20%	92676	742	0	0.00%
93022	2182	5	0.23%	91381	7125	30	0.42%	90212	5971	12	0.20%	92677	4221	0	0.00%
91020	2634	6	0.23%	90275	16537	69	0.42%	93036	13489	27	0.20%	92678	193	0	0.00%
92264	15422	35	0.23%	92260	21627	90	0.42%	90802	23003	46	0.20%	92679	7508	0	0.00%
90807	12466	28	0.22%	93036	13461	56	0.42%	91381	7106	14	0.20%	92683	25132	0	0.00%
91360	15247	34	0.22%	93022	2174	9	0.41%	92651	11202	22	0.20%	92688	14226	0	0.00%
90620	13956	31	0.22%	90604	12339	51	0.41%	90277	17943	35	0.20%	92691	13205	0	0.00%
92821	14876	33	0.22%	93244	242	1	0.41%	90254	9742	19	0.20%	92692	11790	0	0.00%
91016	16250	36	0.22%	91354	11405	47	0.41%	90604	12374	24	0.19%	92701	12442	0	0.00%
93013	6328	14	0.22%	92887	7300	30	0.41%	93523	518	1	0.19%	92703	12402	0	0.00%
93003	19521	43	0.22%	93013	6341	26	0.41%	90210	5784	11	0.19%	92704	19213	0	0.00%
93272	914	2	0.22%	92691	13199	54	0.41%	93561	13286	25	0.19%	92705	15216	0	0.00%
92646	21710	47	0.22%	90265	7827	32	0.41%	92821	14918	28	0.19%	92706	9598	0	0.00%
91107	3721	8	0.21%	91765	16173	66	0.41%	90731	533	1	0.19%	92707	13878	0	0.00%
90066	2354	5	0.21%	93110	5645	23	0.41%	92518	536	1	0.19%	92708	19109	0	0.00%
93285	2359	5	0.21%	93105	10445	42	0.40%	90504	11868	22	0.19%	92780	17722	0	0.00%
93001	13238	28	0.21%	92845	5807	23	0.40%	91765	16198	30	0.19%	92782	11487	0	0.00%
93271	1449	3	0.21%	90710	1021	4	0.39%	93022	2174	4	0.18%	92801	67	0	0.00%
90254	9718	20	0.21%	90743	258	1	0.39%	90040	3274	6	0.18%	92804	4075	0	0.00%
91801	20984	43	0.20%	93103	7522	29	0.39%	93265	2194	4	0.18%	92821	14807	0	0.00%
92691	13221	27	0.20%	90290	2352	9	0.38%	90501	8778	16	0.18%	92823	1781	0	0.00%
93260	495	1	0.20%	90745	15163	58	0.38%	90278	16772	30	0.18%	92831	13763	0	0.00%
91745	16363	33	0.20%	90404	10765	41	0.38%	90660	16335	29	0.18%	92832	9371	0	0.00%
90717	7936	16	0.20%	93534	15755	60	0.38%	90703	16358	29	0.18%	92833	16016	0	0.00%
92504	2532	5	0.20%	93514	4998	19	0.38%	91214	5104	9	0.18%	92835	8744	0	0.00%
91741	9726	19	0.20%	90245	7392	28	0.38%	92610	4556	8	0.18%	92840	14315	0	0.00%
93004	10757	21	0.20%	93001	13278	50	0.38%	91724	8552	15	0.18%	92841	9139	0	0.00%
93066	1032	2	0.19%	92363	802	3	0.37%	93222	1719	3	0.17%	92843	11089	0	0.00%
91803	10364	20	0.19%	92708	19132	71	0.37%	92603	8075	14	0.17%	92844	6673	0	0.00%
93065	25045	48	0.19%	92646	21765	80	0.37%	93010	17378	30	0.17%	92845	5804	0	0.00%
90731	526	1	0.19%	91010	7933	29	0.37%	93105	10442	18	0.17%	92860	7181	0	0.00%
92869	12123	23	0.19%	91301	9324	34	0.36%	92835	8763	15	0.17%	92861	2040	0	0.00%
91755	9023	17	0.19%	92620	23187	84	0.36%	91104	2365	4	0.17%	92865	6650	0	0.00%
93023	8023	15	0.19%	92610	4550	16	0.35%	92823	1786	3	0.17%	92866	5860	0	0.00%
92660	16127	30	0.19%	93513	286	1	0.35%	92606	9012	15	0.17%	92867	13549	0	0.00%
90504	11833	22	0.19%	92656	18958	66	0.35%	91007	12072	20	0.17%	92868	9024	0	0.00%
92602	10779	20	0.19%	91770	16700	58	0.35%	92602	10915	18	0.16%	92869	12128	0	0.00%
92620	23180	43	0.19%	92692	11816	41	0.35%	91350	13399	22	0.16%	92870	17186	0	0.00%
90630	16774	31	0.18%	92604	10111	35	0.35%	92657	5525	9	0.16%	92879	14413	0	0.00%
92708	19106	35	0.18%	93004	10769	37	0.34%	91361	8745	14	0.16%	92880	20414	0	0.00%
90803	18026	33	0.18%	91020	2627	9	0.34%	90605	10760	17	0.16%	92881	9303	0	0.00%
92282	552	1	0.18%	90066	2366	8	0.34%	90275	16540	26	0.16%	92882	20522	0	0.00%
92886	17116	31	0.18%	93552	10353	35	0.34%	92256	1917	3	0.16%	92883	10479	0	0.00%
91350	13324	24	0.18%	90623	5338	18	0.34%	93261	644	1	0.16%	92886	17139	0	0.00%
90503	17329	31	0.18%	92661	2379	8	0.34%	92620	23266	36	0.15%	92887	7291	0	0.00%
93021	12350	22	0.18%	91377	5378	18	0.33%	93664	1943	3	0.15%	93001	13208	0	0.00%
92692	11826	21	0.18%	91108	4523	15	0.33%	93040	654	1	0.15%	93003	19511	0	0.00%
91108	4521	8	0.18%	90660	16311	54	0.33%	90405	14512	22	0.15%	93004	10770	0	0.00%
90245	7367	13	0.18%	93003	19525	63	0.32%	92625	6633	10	0.15%	93010	17415	0	0.00%
91711	12653	22	0.17%	93063	19051	61	0.32%	92887	7326	11	0.15%	93012	13968	0	0.00%
91362	13927	24	0.17%	92679	7504	24	0.32%	92352	9348	14	0.15%	93013	6311	0	0.00%
90501	8747	15	0.17%	91001	12696	40	0.32%	91320	15571	23	0.15%	93015	5070	0	0.00%
91780	11878	20	0.17%	93065	25016	78	0.31%	91801	21099	31	0.15%	93021	12373	0	0.00%
90505	14341	24	0.17%	90211	3861	12	0.31%	90505	14398	21	0.15%	93022	2170	0	0.00%
90265	7804	13	0.17%	90254	9688	30	0.31%	90402	4801	7	0.15%	93023	8032	0	0.00%
90405	14470	24	0.17%	91803	10363	32	0.31%	93065	25077	36	0.14%	93030	15392	0	0.00%
91775	8515	14	0.16%	93021	12363	38	0.31%	91390	6325	9	0.14%	93033	16088	0	0.00%
93035	11742	19	0.16%	92625	6586	20	0.30%	93013	6340	9	0.14%	93035	11714	0	0.00%
91765	16171	26	0.16%	90603	6926	21	0.30%	92267	706	1	0.14%	93036	13514	0	0.00%
93261	631	1	0.16%	91360	15240	46	0.30%	91784	9899	14	0.14%	93040	666	0	0.00%
91007	12013	19	0.16%	90401	5312	16	0.30%	91024	4972	7	0.14%	93041	7709	0	0.00%
92604	10151	16	0.16%	91307	997	3	0.30%	91011	7109	10	0.14%	93060	9522	0	0.00%
93517	636	1	0.16%	90815	15705	47	0.30%	91702	2873	4	0.14%	93063	18957	0	0.00%

Jan-20				Feb-20				Mar-20				Apr-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
90742	643	1	0.16%	90605	10739	32	0.30%	91748	13934	19	0.14%	93065	25024	0	0.00%
92845	5793	9	0.16%	90210	5772	17	0.29%	91107	3725	5	0.13%	93066	1028	0	0.00%
92610	4528	7	0.15%	93010	17335	51	0.29%	91001	12709	17	0.13%	93067	576	0	0.00%
93664	1942	3	0.15%	91775	8524	25	0.29%	92646	21796	29	0.13%	93101	12320	0	0.00%
90716	3239	5	0.15%	93066	1027	3	0.29%	92322	757	1	0.13%	93103	7514	0	0.00%
92887	7288	11	0.15%	90008	686	2	0.29%	91775	8544	11	0.13%	93105	10437	0	0.00%
92844	6671	10	0.15%	90232	6012	17	0.28%	92604	10146	13	0.13%	93108	5111	0	0.00%
92508	2002	3	0.15%	91745	16383	46	0.28%	93003	19563	25	0.13%	93109	4838	0	0.00%
92861	2047	3	0.15%	91748	13906	39	0.28%	92549	3929	5	0.13%	93110	5651	0	0.00%
91384	6836	10	0.15%	92602	10822	30	0.28%	91780	11908	15	0.13%	93111	6299	0	0.00%
92657	5493	8	0.15%	93518	722	2	0.28%	92886	17174	21	0.12%	93117	15991	0	0.00%
90275	16508	24	0.15%	92341	1084	3	0.28%	91773	11594	14	0.12%	93202	1216	0	0.00%
91030	11083	16	0.14%	91006	11222	31	0.28%	93270	1683	2	0.12%	93205	1255	0	0.00%
93111	6310	9	0.14%	91007	12027	33	0.27%	91360	15312	18	0.12%	93208	463	0	0.00%
91006	11229	16	0.14%	93035	11736	32	0.27%	91803	10370	12	0.12%	93215	11653	0	0.00%
92267	706	1	0.14%	90277	17945	48	0.27%	90740	14265	16	0.11%	93218	303	0	0.00%
91320	15585	22	0.14%	90808	14658	39	0.27%	90230	9017	10	0.11%	93219	2097	0	0.00%
91011	7115	10	0.14%	93012	13964	37	0.26%	93272	917	1	0.11%	93221	5359	0	0.00%
91702	2870	4	0.14%	91320	15540	41	0.26%	91362	13994	15	0.11%	93222	1716	0	0.00%
92339	720	1	0.14%	91361	8749	23	0.26%	92210	4751	5	0.11%	93223	2823	0	0.00%
92320	3676	5	0.14%	90274	10063	26	0.26%	90266	14634	15	0.10%	93225	3037	0	0.00%
90277	17919	24	0.13%	93551	17629	45	0.26%	90404	10776	11	0.10%	93227	628	0	0.00%
91784	9875	13	0.13%	92268	395	1	0.25%	90265	7854	8	0.10%	93230	22790	0	0.00%
90248	1528	2	0.13%	92886	17148	43	0.25%	90603	6946	7	0.10%	93235	1360	0	0.00%
91301	9305	12	0.13%	92603	8037	20	0.25%	93023	8064	8	0.10%	93238	1122	0	0.00%
90703	16319	21	0.13%	90278	16734	41	0.25%	91745	16388	16	0.10%	93240	3136	0	0.00%
92211	14016	18	0.13%	91801	21044	51	0.24%	93527	1028	1	0.10%	93244	244	0	0.00%
91104	2365	3	0.13%	93222	1714	4	0.23%	93066	1029	1	0.10%	93247	5278	0	0.00%
91361	8701	11	0.13%	90402	4789	11	0.23%	92264	15513	15	0.10%	93250	1006	0	0.00%
92661	2391	3	0.13%	91362	13938	32	0.23%	90403	14493	14	0.10%	93255	316	0	0.00%
90278	16742	21	0.13%	90403	14453	32	0.22%	91354	11401	11	0.10%	93256	1477	0	0.00%
92603	8061	10	0.12%	91342	460	1	0.22%	93111	6321	6	0.09%	93257	24376	0	0.00%
90266	14623	18	0.12%	93108	5108	11	0.22%	90716	3201	3	0.09%	93258	19	0	0.00%
90230	8968	11	0.12%	90405	14503	31	0.21%	91789	13113	12	0.09%	93260	488	0	0.00%
92352	9352	11	0.12%	93546	9862	21	0.21%	92270	13328	12	0.09%	93261	635	0	0.00%
90403	14479	17	0.12%	93023	8023	17	0.21%	93021	12395	11	0.09%	93265	2180	0	0.00%
90603	6916	8	0.12%	91104	2362	5	0.21%	91384	6855	6	0.09%	93267	1781	0	0.00%
91377	5372	6	0.11%	91030	11066	23	0.21%	90046	11755	10	0.09%	93270	1677	0	0.00%
90274	10069	11	0.11%	90502	6025	12	0.20%	92661	2383	2	0.08%	93271	1458	0	0.00%
92679	7495	8	0.11%	90266	14604	29	0.20%	91741	9757	8	0.08%	93272	912	0	0.00%
91307	991	1	0.10%	90740	14254	26	0.18%	93012	13999	10	0.07%	93274	24102	0	0.00%
93012	13922	14	0.10%	92657	5495	10	0.18%	92637	12701	9	0.07%	93277	19879	0	0.00%
93514	4993	5	0.10%	91711	12757	23	0.18%	91302	10047	7	0.07%	93283	1140	0	0.00%
91789	13114	12	0.09%	90230	8976	16	0.18%	91711	12968	9	0.07%	93285	2362	0	0.00%
93546	9847	8	0.08%	91780	11895	21	0.18%	93004	10834	7	0.06%	93286	2766	0	0.00%
91024	4963	4	0.08%	91384	6848	12	0.18%	90232	6199	4	0.06%	93287	93	0	0.00%
91001	12666	10	0.08%	93067	578	1	0.17%	91377	5418	3	0.06%	93291	19628	0	0.00%
91214	5080	4	0.08%	92823	1785	3	0.17%	91030	11084	6	0.05%	93292	14648	0	0.00%
93108	5115	4	0.08%	93225	3041	5	0.16%	90274	10086	5	0.05%	93301	25	0	0.00%
92270	13277	10	0.08%	93517	631	1	0.16%	91006	11251	5	0.04%	93501	2144	0	0.00%
90740	14297	10	0.07%	91214	5088	8	0.16%	92617	4916	2	0.04%	93505	5058	0	0.00%
92617	4563	3	0.07%	91011	7111	11	0.15%	91301	9368	3	0.03%	93510	2497	0	0.00%
92210	4735	3	0.06%	92270	13274	20	0.15%	91108	4517	1	0.02%	93512	120	0	0.00%
90402	4779	3	0.06%	92267	707	1	0.14%	90032	57	0	0.00%	93513	283	0	0.00%
92625	6561	4	0.06%	92637	12677	17	0.13%	90251	22	0	0.00%	93514	4990	0	0.00%
92637	12682	7	0.06%	92210	4743	6	0.13%	90704	4774	0	0.00%	93516	869	0	0.00%
92397	2967	1	0.03%	93529	797	1	0.13%	90710	1016	0	0.00%	93517	635	0	0.00%
90704	4761	1	0.02%	93536	23237	29	0.12%	90732	249	0	0.00%	93518	726	0	0.00%
90032	57	0	0.00%	91024	4959	6	0.12%	91008	450	0	0.00%	93523	512	0	0.00%
90251	24	0	0.00%	92617	4544	1	0.02%	91307	989	0	0.00%	93527	1027	0	0.00%
91008	443	0	0.00%	90704	4747	1	0.02%	91769	22	0	0.00%	93529	802	0	0.00%
91342	461	0	0.00%	90032	57	0	0.00%	92305	527	0	0.00%	93532	1042	0	0.00%
91769	21	0	0.00%	90251	22	0	0.00%	92318	61	0	0.00%	93534	15746	0	0.00%
92268	391	0	0.00%	90732	246	0	0.00%	92328	152	0	0.00%	93535	21819	0	0.00%
92305	532	0	0.00%	91769	20	0	0.00%	92339	716	0	0.00%	93536	23268	0	0.00%
92318	59	0	0.00%	92328	152	0	0.00%	92341	1082	0	0.00%	93543	3851	0	0.00%
92321	413	0	0.00%	92378	204	0	0.00%	92506	436	0	0.00%	93544	466	0	0.00%
92328	153	0	0.00%	92389	155	0	0.00%	92678	192	0	0.00%	93546	9865	0	0.00%

Jan-20				Feb-20				Mar-20				Apr-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
92378	209	0	0.00%	92518	532	0	0.00%	92801	67	0	0.00%	93550	23143	0	0.00%
92389	157	0	0.00%	92801	67	0	0.00%	92861	2043	0	0.00%	93551	17608	0	0.00%
92506	438	0	0.00%	93208	461	0	0.00%	93108	5107	0	0.00%	93552	10367	0	0.00%
92518	533	0	0.00%	93258	17	0	0.00%	93258	19	0	0.00%	93553	698	0	0.00%
92676	743	0	0.00%	93260	496	0	0.00%	93271	1452	0	0.00%	93555	14322	0	0.00%
92801	67	0	0.00%	93287	93	0	0.00%	93516	875	0	0.00%	93558	60	0	0.00%
93067	578	0	0.00%	93301	24	0	0.00%	93517	632	0	0.00%	93560	7157	0	0.00%
93208	465	0	0.00%	93512	119	0	0.00%	93529	801	0	0.00%	93561	13228	0	0.00%
93287	92	0	0.00%	93544	465	0	0.00%	93546	9876	0	0.00%	93562	882	0	0.00%
93301	25	0	0.00%	93558	60	0	0.00%	93553	704	0	0.00%	93591	2067	0	0.00%
93512	118	0	0.00%	93664	1950	0	0.00%	93558	60	0	0.00%	93664	1936	0	0.00%
93513	285	0	0.00%	93670	23	0	0.00%	93670	23	0	0.00%	93670	23	0	0.00%

May-20				Jun-20				Jul-20				Aug-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
90001	10005	0	0.00%	90001	10013	0	0.00%	90001	10020	0	0.00%	90001	10013	0	0.00%
90002	3313	0	0.00%	90002	3316	0	0.00%	90002	3331	0	0.00%	90002	3321	0	0.00%
90008	685	0	0.00%	90008	685	0	0.00%	90008	686	0	0.00%	90008	681	0	0.00%
90022	16583	0	0.00%	90022	16602	0	0.00%	90022	16649	0	0.00%	90022	16640	0	0.00%
90023	3952	0	0.00%	90023	3956	0	0.00%	90023	3953	0	0.00%	90023	3946	0	0.00%
90032	57	0	0.00%	90032	56	0	0.00%	90032	56	0	0.00%	90032	54	0	0.00%
90038	296	0	0.00%	90038	314	0	0.00%	90038	314	0	0.00%	90038	304	0	0.00%
90040	3269	0	0.00%	90040	3266	0	0.00%	90040	3263	0	0.00%	90040	3266	0	0.00%
90043	3612	0	0.00%	90043	3622	0	0.00%	90043	3628	0	0.00%	90043	3625	0	0.00%
90044	8420	0	0.00%	90044	8426	0	0.00%	90044	8428	0	0.00%	90044	8438	0	0.00%
90045	463	0	0.00%	90045	490	0	0.00%	90045	505	0	0.00%	90045	516	0	0.00%
90046	11721	0	0.00%	90046	11769	0	0.00%	90046	11831	0	0.00%	90046	11822	0	0.00%
90047	4753	0	0.00%	90047	4792	0	0.00%	90047	4792	0	0.00%	90047	4771	0	0.00%
90048	1896	0	0.00%	90048	1909	0	0.00%	90048	1928	0	0.00%	90048	1905	0	0.00%
90056	3280	0	0.00%	90056	3284	0	0.00%	90056	3280	0	0.00%	90056	3279	0	0.00%
90059	3736	0	0.00%	90059	3731	0	0.00%	90059	3735	0	0.00%	90059	3732	0	0.00%
90061	2664	0	0.00%	90061	2665	0	0.00%	90061	2665	0	0.00%	90061	2661	0	0.00%
90063	9399	0	0.00%	90063	9404	0	0.00%	90063	9396	0	0.00%	90063	9386	0	0.00%
90066	2442	0	0.00%	90066	2358	0	0.00%	90066	2391	0	0.00%	90066	2407	0	0.00%
90069	10277	0	0.00%	90069	10330	0	0.00%	90069	10416	0	0.00%	90069	10406	0	0.00%
90201	23408	0	0.00%	90201	23417	0	0.00%	90201	23391	0	0.00%	90201	23434	0	0.00%
90210	5779	0	0.00%	90210	5820	0	0.00%	90210	5805	0	0.00%	90210	5808	0	0.00%
90211	3862	0	0.00%	90211	3878	0	0.00%	90211	3924	0	0.00%	90211	3906	0	0.00%
90212	5927	0	0.00%	90212	5955	0	0.00%	90212	6001	0	0.00%	90212	5981	0	0.00%
90220	13039	0	0.00%	90220	13045	0	0.00%	90220	13065	0	0.00%	90220	13055	0	0.00%
90221	11575	0	0.00%	90221	11581	0	0.00%	90221	11583	0	0.00%	90221	11582	0	0.00%
90222	7532	0	0.00%	90222	7543	0	0.00%	90222	7540	0	0.00%	90222	7547	0	0.00%
90230	8964	0	0.00%	90230	9022	0	0.00%	90230	9032	0	0.00%	90230	9061	0	0.00%
90232	6205	0	0.00%	90232	6258	0	0.00%	90232	6307	0	0.00%	90232	6518	0	0.00%
90240	7968	0	0.00%	90240	8003	0	0.00%	90240	7997	0	0.00%	90240	8014	0	0.00%
90241	14504	0	0.00%	90241	14550	0	0.00%	90241	14519	0	0.00%	90241	14546	0	0.00%
90242	12237	0	0.00%	90242	12290	0	0.00%	90242	12297	0	0.00%	90242	12289	0	0.00%
90245	7393	0	0.00%	90245	7420	0	0.00%	90245	7450	0	0.00%	90245	7467	0	0.00%
90247	12762	0	0.00%	90247	12811	0	0.00%	90247	12840	0	0.00%	90247	12839	0	0.00%
90248	1518	0	0.00%	90248	1529	0	0.00%	90248	1529	0	0.00%	90248	1524	0	0.00%
90249	8370	0	0.00%	90249	8366	0	0.00%	90249	8387	0	0.00%	90249	8388	0	0.00%
90250	28658	0	0.00%	90250	28710	0	0.00%	90250	28771	0	0.00%	90250	28750	0	0.00%
90251	22	0	0.00%	90251	22	0	0.00%	90251	23	0	0.00%	90251	23	0	0.00%
90254	9709	0	0.00%	90254	9797	0	0.00%	90254	9785	0	0.00%	90254	9814	0	0.00%
90255	17914	0	0.00%	90255	17919	0	0.00%	90255	17947	0	0.00%	90255	17940	0	0.00%
90260	10141	0	0.00%	90260	10172	0	0.00%	90260	10211	0	0.00%	90260	10203	0	0.00%
90262	14872	0	0.00%	90262	14921	0	0.00%	90262	14901	0	0.00%	90262	14913	0	0.00%
90265	7843	0	0.00%	90265	7885	0	0.00%	90265	7935	0	0.00%	90265	7914	0	0.00%
90266	14604	0	0.00%	90266	14694	0	0.00%	90266	14736	0	0.00%	90266	14775	0	0.00%
90270	6271	0	0.00%	90270	6272	0	0.00%	90270	6276	0	0.00%	90270	6263	0	0.00%
90274	10071	0	0.00%	90274	10066	0	0.00%	90274	10128	0	0.00%	90274	10137	0	0.00%
90275	16528	0	0.00%	90275	16589	0	0.00%	90275	16592	0	0.00%	90275	16619	0	0.00%
90277	17838	0	0.00%	90277	17932	0	0.00%	90277	18011	0	0.00%	90277	18016	0	0.00%
90278	16744	0	0.00%	90278	16810	0	0.00%	90278	16883	0	0.00%	90278	16868	0	0.00%
90280	23815	0	0.00%	90280	23850	0	0.00%	90280	23873	0	0.00%	90280	23858	0	0.00%
90290	2349	0	0.00%	90290	2346	0	0.00%	90290	2337	0	0.00%	90290	2348	0	0.00%
90292	7319	0	0.00%	90292	7437	0	0.00%	90292	7429	0	0.00%	90292	7516	0	0.00%
90301	12312	0	0.00%	90301	12299	0	0.00%	90301	12328	0	0.00%	90301	12360	0	0.00%
90302	11163	0	0.00%	90302	11211	0	0.00%	90302	11208	0	0.00%	90302	11217	0	0.00%
90303	7330	0	0.00%	90303	7344	0	0.00%	90303	7350	0	0.00%	90303	7366	0	0.00%
90304	6214	0	0.00%	90304	6245	0	0.00%	90304	6238	0	0.00%	90304	6260	0	0.00%
90305	6140	0	0.00%	90305	6158	0	0.00%	90305	6159	0	0.00%	90305	6167	0	0.00%
90401	5305	0	0.00%	90401	5369	0	0.00%	90401	5422	0	0.00%	90401	5458	0	0.00%
90402	4793	0	0.00%	90402	4807	0	0.00%	90402	4835	0	0.00%	90402	4833	0	0.00%
90403	14447	0	0.00%	90403	14547	0	0.00%	90403	14622	0	0.00%	90403	14630	0	0.00%
90404	10710	0	0.00%	90404	11065	0	0.00%	90404	11207	0	0.00%	90404	11234	0	0.00%
90405	14473	0	0.00%	90405	14558	0	0.00%	90405	14610	0	0.00%	90405	14628	0	0.00%
90501	8728	0	0.00%	90501	8752	0	0.00%	90501	8758	0	0.00%	90501	8764	0	0.00%
90502	6015	0	0.00%	90502	6035	0	0.00%	90502	6032	0	0.00%	90502	6049	0	0.00%















May-20				Jun-20				Jul-20				Aug-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
93550	23068	0	0.00%	93550	23131	0	0.00%	93550	23201	0	0.00%	93550	23167	0	0.00%
93551	17597	0	0.00%	93551	17677	0	0.00%	93551	17728	0	0.00%	93551	17740	0	0.00%
93552	10368	0	0.00%	93552	10364	0	0.00%	93552	10365	0	0.00%	93552	10384	0	0.00%
93553	701	0	0.00%	93553	701	0	0.00%	93553	706	0	0.00%	93553	699	0	0.00%
93555	14337	0	0.00%	93555	14387	0	0.00%	93555	14423	0	0.00%	93555	14449	0	0.00%
93558	60	0	0.00%	93558	59	0	0.00%	93558	59	0	0.00%	93558	60	0	0.00%
93560	7181	0	0.00%	93560	7217	0	0.00%	93560	7253	0	0.00%	93560	7247	0	0.00%
93561	13221	0	0.00%	93561	13291	0	0.00%	93561	13317	0	0.00%	93561	13354	0	0.00%
93562	885	0	0.00%	93562	887	0	0.00%	93562	883	0	0.00%	93562	887	0	0.00%
93591	2068	0	0.00%	93591	2074	0	0.00%	93591	2068	0	0.00%	93591	2081	0	0.00%
93664	1947	0	0.00%	93664	1969	0	0.00%	93664	1964	0	0.00%	93664	1977	0	0.00%
93670	24	0	0.00%	93670	23	0	0.00%	93670	23	0	0.00%	93670	23	0	0.00%

Sep-20				Oct-20				Nov-20				Dec-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
90001	10030	0	0.00%												
90002	3325	0	0.00%												
90008	681	0	0.00%												
90022	16644	0	0.00%												
90023	3938	0	0.00%												
90032	55	0	0.00%												
90038	302	0	0.00%												
90040	3275	0	0.00%												
90043	3617	0	0.00%												
90044	8417	0	0.00%												
90045	499	0	0.00%												
90046	11805	0	0.00%												
90047	4786	0	0.00%												
90048	1923	0	0.00%												
90056	3276	0	0.00%												
90059	3735	0	0.00%												
90061	2666	0	0.00%												
90063	9409	0	0.00%												
90066	2399	0	0.00%												
90069	10396	0	0.00%												
90201	23443	0	0.00%												
90210	5775	0	0.00%												
90211	3909	0	0.00%												
90212	5965	0	0.00%												
90220	13082	0	0.00%												
90221	11578	0	0.00%												
90222	7540	0	0.00%												
90230	9075	0	0.00%												
90232	6331	0	0.00%												
90240	7979	0	0.00%												
90241	14537	0	0.00%												
90242	12311	0	0.00%												
90245	7458	0	0.00%												
90247	12851	0	0.00%												
90248	1521	0	0.00%												
90249	8389	0	0.00%												
90250	28776	0	0.00%												
90251	22	0	0.00%												
90254	9794	0	0.00%												
90255	17957	0	0.00%												
90260	10166	0	0.00%												
90262	14910	0	0.00%												
90265	7886	0	0.00%												
90266	14728	0	0.00%												
90270	6276	0	0.00%												
90274	10119	0	0.00%												
90275	16541	0	0.00%												
90277	17992	0	0.00%												
90278	16842	0	0.00%												
90280	23895	0	0.00%												
90290	2362	0	0.00%												
90292	7485	0	0.00%												
90301	12365	0	0.00%												
90302	11186	0	0.00%												
90303	7360	0	0.00%												
90304	6240	0	0.00%												
90305	6153	0	0.00%												
90401	5471	0	0.00%												
90402	4811	0	0.00%												
90403	14575	0	0.00%												
90404	11181	0	0.00%												
90405	14597	0	0.00%												
90501	8766	0	0.00%												
90502	6039	0	0.00%												



Sep-20				Oct-20				Nov-20				Dec-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
90503	17438	0	0.00%												
90504	11876	0	0.00%												
90505	14439	0	0.00%												
90601	11281	0	0.00%												
90602	8335	0	0.00%												
90603	6927	0	0.00%												
90604	12395	0	0.00%												
90605	10729	0	0.00%												
90606	8615	0	0.00%												
90620	13948	0	0.00%												
90621	11444	0	0.00%												
90623	5351	0	0.00%												
90630	16794	0	0.00%												
90631	22936	0	0.00%												
90638	15070	0	0.00%												
90640	19633	0	0.00%												
90650	27266	0	0.00%												
90660	16326	0	0.00%												
90670	5193	0	0.00%												
90680	8632	0	0.00%												
90701	4453	0	0.00%												
90703	16349	0	0.00%												
90704	4756	0	0.00%												
90706	23968	0	0.00%												
90710	1069	0	0.00%												
90712	11186	0	0.00%												
90713	9918	0	0.00%												
90715	6462	0	0.00%												
90716	3208	0	0.00%												
90717	7939	0	0.00%												
90720	8251	0	0.00%												
90723	13388	0	0.00%												
90731	530	0	0.00%												
90732	252	0	0.00%												
90740	14279	0	0.00%												
90742	645	0	0.00%												
90743	263	0	0.00%												
90745	15803	0	0.00%												
90746	8562	0	0.00%												
90755	4674	0	0.00%												
90802	23265	0	0.00%												
90803	18138	0	0.00%												
90804	15714	0	0.00%												
90805	25830	0	0.00%												
90806	13113	0	0.00%												
90807	12507	0	0.00%												
90808	14731	0	0.00%												
90810	9384	0	0.00%												
90813	17972	0	0.00%												
90814	9751	0	0.00%												
90815	15843	0	0.00%												
91001	12725	0	0.00%												
91006	11254	0	0.00%												
91007	12072	0	0.00%												
91008	440	0	0.00%												
91010	7938	0	0.00%												
91011	7139	0	0.00%												
91016	16321	0	0.00%												
91020	2655	0	0.00%												
91024	4970	0	0.00%												
91030	11114	0	0.00%												
91104	2375	0	0.00%												
91107	3739	0	0.00%												
91108	4535	0	0.00%												
91214	5115	0	0.00%												
91301	9391	0	0.00%												
91302	10225	0	0.00%												
91307	996	0	0.00%												

Sep-20				Oct-20				Nov-20				Dec-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
91311	1203	0	0.00%												
91320	15626	0	0.00%												
91321	11256	0	0.00%												
91340	6001	0	0.00%												
91342	467	0	0.00%												
91350	13517	0	0.00%												
91351	10279	0	0.00%												
91354	11430	0	0.00%												
91355	13717	0	0.00%												
91360	15270	0	0.00%												
91361	8794	0	0.00%												
91362	13975	0	0.00%												
91377	5410	0	0.00%												
91381	7172	0	0.00%												
91384	6861	0	0.00%												
91387	15209	0	0.00%												
91390	6326	0	0.00%												
91701	13363	0	0.00%												
91702	2861	0	0.00%												
91706	18125	0	0.00%												
91708	4481	0	0.00%												
91709	26138	0	0.00%												
91710	24641	0	0.00%												
91711	12724	0	0.00%												
91722	10086	0	0.00%												
91723	6876	0	0.00%												
91724	8583	0	0.00%												
91730	25715	0	0.00%												
91731	7610	0	0.00%												
91732	14837	0	0.00%												
91733	10091	0	0.00%												
91737	8619	0	0.00%												
91739	12116	0	0.00%												
91740	8731	0	0.00%												
91741	9769	0	0.00%												
91744	18173	0	0.00%												
91745	16397	0	0.00%												
91746	6657	0	0.00%												
91748	13966	0	0.00%												
91750	11684	0	0.00%												
91752	9894	0	0.00%												
91754	11943	0	0.00%												
91755	8997	0	0.00%												
91759	346	0	0.00%												
91761	18110	0	0.00%												
91762	19259	0	0.00%												
91763	10549	0	0.00%												
91764	17167	0	0.00%												
91765	16223	0	0.00%												
91766	18815	0	0.00%												
91767	14788	0	0.00%												
91768	8464	0	0.00%												
91769	23	0	0.00%												
91770	16760	0	0.00%												
91773	11612	0	0.00%												
91775	8573	0	0.00%												
91776	12378	0	0.00%												
91780	11943	0	0.00%												
91784	9924	0	0.00%												
91786	20322	0	0.00%												
91789	13110	0	0.00%												
91790	13668	0	0.00%												
91791	10971	0	0.00%												
91792	9524	0	0.00%												
91801	21015	0	0.00%												
91803	10398	0	0.00%												
92210	4791	0	0.00%												
92211	14135	0	0.00%												

Sep-20				Oct-20				Nov-20				Dec-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
92220	891	0	0.00%												
92223	20326	0	0.00%												
92225	7102	0	0.00%												
92230	900	0	0.00%												
92234	21837	0	0.00%												
92240	13813	0	0.00%												
92241	1781	0	0.00%												
92252	5145	0	0.00%												
92256	1916	0	0.00%												
92258	157	0	0.00%												
92260	21703	0	0.00%												
92262	18944	0	0.00%												
92264	15505	0	0.00%												
92267	708	0	0.00%												
92268	395	0	0.00%												
92270	13432	0	0.00%												
92277	9383	0	0.00%												
92282	564	0	0.00%												
92284	12078	0	0.00%												
92285	1495	0	0.00%												
92301	10053	0	0.00%												
92305	531	0	0.00%												
92307	14636	0	0.00%												
92308	15614	0	0.00%												
92309	190	0	0.00%												
92311	12222	0	0.00%												
92313	4578	0	0.00%												
92316	6011	0	0.00%												
92317	353	0	0.00%												
92318	64	0	0.00%												
92320	3939	0	0.00%												
92321	410	0	0.00%												
92322	765	0	0.00%												
92324	1234	0	0.00%												
92325	6334	0	0.00%												
92327	204	0	0.00%												
92328	153	0	0.00%												
92335	24526	0	0.00%												
92336	27169	0	0.00%												
92337	9510	0	0.00%												
92339	727	0	0.00%												
92341	1079	0	0.00%												
92342	3084	0	0.00%												
92344	5835	0	0.00%												
92345	27063	0	0.00%												
92346	18410	0	0.00%												
92347	308	0	0.00%												
92352	9485	0	0.00%												
92354	8513	0	0.00%												
92356	2704	0	0.00%												
92358	412	0	0.00%												
92359	3108	0	0.00%												
92363	809	0	0.00%												
92365	1166	0	0.00%												
92368	341	0	0.00%												
92371	7429	0	0.00%												
92372	2015	0	0.00%												
92373	15079	0	0.00%												
92374	14726	0	0.00%												
92376	22727	0	0.00%												
92377	5527	0	0.00%												
92378	205	0	0.00%												
92382	4066	0	0.00%												
92389	150	0	0.00%												
92391	1291	0	0.00%												
92392	20369	0	0.00%												
92394	10092	0	0.00%												
92395	13094	0	0.00%												

Sep-20				Oct-20				Nov-20				Dec-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
92397	2996	0	0.00%												
92398	674	0	0.00%												
92399	18242	0	0.00%												
92401	604	0	0.00%												
92404	19203	0	0.00%												
92405	9653	0	0.00%												
92407	19592	0	0.00%												
92408	3830	0	0.00%												
92410	13578	0	0.00%												
92411	6732	0	0.00%												
92501	444	0	0.00%												
92503	6447	0	0.00%												
92504	2562	0	0.00%												
92506	440	0	0.00%												
92507	2702	0	0.00%												
92508	2008	0	0.00%												
92509	20256	0	0.00%												
92518	545	0	0.00%												
92530	17855	0	0.00%												
92532	8087	0	0.00%												
92536	687	0	0.00%												
92543	13333	0	0.00%												
92544	16030	0	0.00%												
92545	16057	0	0.00%												
92548	2372	0	0.00%												
92549	3947	0	0.00%												
92551	7188	0	0.00%												
92553	20559	0	0.00%												
92555	6933	0	0.00%												
92557	16171	0	0.00%												
92562	22914	0	0.00%												
92563	22622	0	0.00%												
92567	2768	0	0.00%												
92570	15133	0	0.00%												
92571	13585	0	0.00%												
92582	5116	0	0.00%												
92583	10098	0	0.00%												
92584	18585	0	0.00%												
92585	7902	0	0.00%												
92586	10106	0	0.00%												
92587	6503	0	0.00%												
92590	2144	0	0.00%												
92591	14784	0	0.00%												
92592	26312	0	0.00%												
92595	10866	0	0.00%												
92596	9409	0	0.00%												
92602	10985	0	0.00%												
92603	8099	0	0.00%												
92604	10213	0	0.00%												
92606	9202	0	0.00%												
92610	4654	0	0.00%												
92612	16392	0	0.00%												
92614	13094	0	0.00%												
92617	4984	0	0.00%												
92618	26545	0	0.00%												
92620	23429	0	0.00%												
92625	6615	0	0.00%												
92626	20959	0	0.00%												
92627	22497	0	0.00%												
92630	22982	0	0.00%												
92637	12695	0	0.00%												
92646	21807	0	0.00%												
92647	22703	0	0.00%												
92648	21037	0	0.00%												
92649	14365	0	0.00%												
92651	11254	0	0.00%												
92653	4569	0	0.00%												
92655	2575	0	0.00%												

Sep-20				Oct-20				Nov-20				Dec-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
92656	19067	0	0.00%												
92657	5529	0	0.00%												
92660	16221	0	0.00%												
92661	2407	0	0.00%												
92663	11701	0	0.00%												
92676	744	0	0.00%												
92677	4239	0	0.00%												
92678	191	0	0.00%												
92679	7524	0	0.00%												
92683	25290	0	0.00%												
92688	14343	0	0.00%												
92691	13293	0	0.00%												
92692	11845	0	0.00%												
92701	12471	0	0.00%												
92703	12418	0	0.00%												
92704	19357	0	0.00%												
92705	15631	0	0.00%												
92706	9647	0	0.00%												
92707	13946	0	0.00%												
92708	19208	0	0.00%												
92780	17970	0	0.00%												
92782	11640	0	0.00%												
92801	67	0	0.00%												
92804	4074	0	0.00%												
92821	14972	0	0.00%												
92823	1814	0	0.00%												
92831	14086	0	0.00%												
92832	9668	0	0.00%												
92833	16188	0	0.00%												
92835	8783	0	0.00%												
92840	14445	0	0.00%												
92841	9271	0	0.00%												
92843	11110	0	0.00%												
92844	6704	0	0.00%												
92845	5795	0	0.00%												
92860	7221	0	0.00%												
92861	2046	0	0.00%												
92865	6698	0	0.00%												
92866	5906	0	0.00%												
92867	13718	0	0.00%												
92868	9170	0	0.00%												
92869	12156	0	0.00%												
92870	17310	0	0.00%												
92879	14527	0	0.00%												
92880	16373	0	0.00%												
92881	9321	0	0.00%												
92882	20662	0	0.00%												
92883	10701	0	0.00%												
92886	17231	0	0.00%												
92887	7306	0	0.00%												
93001	13676	0	0.00%												
93003	19581	0	0.00%												
93004	10746	0	0.00%												
93010	17455	0	0.00%												
93012	14055	0	0.00%												
93013	6330	0	0.00%												
93015	5132	0	0.00%												
93021	12376	0	0.00%												
93022	2181	0	0.00%												
93023	8041	0	0.00%												
93030	15306	0	0.00%												
93033	16107	0	0.00%												
93035	11801	0	0.00%												
93036	13541	0	0.00%												
93040	688	0	0.00%												
93041	7744	0	0.00%												
93060	9638	0	0.00%												
93063	19051	0	0.00%												

Sep-20				Oct-20				Nov-20				Dec-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
93065	25131	0	0.00%												
93066	1037	0	0.00%												
93067	586	0	0.00%												
93101	12514	0	0.00%												
93103	7563	0	0.00%												
93105	10493	0	0.00%												
93108	5159	0	0.00%												
93109	4796	0	0.00%												
93110	5660	0	0.00%												
93111	6351	0	0.00%												
93117	16688	0	0.00%												
93202	1225	0	0.00%												
93205	1270	0	0.00%												
93208	462	0	0.00%												
93215	11792	0	0.00%												
93218	305	0	0.00%												
93219	2102	0	0.00%												
93221	5383	0	0.00%												
93222	1736	0	0.00%												
93223	2827	0	0.00%												
93225	3052	0	0.00%												
93227	626	0	0.00%												
93230	22839	0	0.00%												
93235	1364	0	0.00%												
93238	1143	0	0.00%												
93240	3148	0	0.00%												
93244	244	0	0.00%												
93247	5302	0	0.00%												
93250	996	0	0.00%												
93255	315	0	0.00%												
93256	1467	0	0.00%												
93257	24525	0	0.00%												
93258	18	0	0.00%												
93260	494	0	0.00%												
93261	639	0	0.00%												
93265	2190	0	0.00%												
93267	1772	0	0.00%												
93270	1685	0	0.00%												
93271	1468	0	0.00%												
93272	913	0	0.00%												
93274	24328	0	0.00%												
93277	19885	0	0.00%												
93283	1154	0	0.00%												
93285	2366	0	0.00%												
93286	2841	0	0.00%												
93287	92	0	0.00%												
93291	19636	0	0.00%												
93292	14722	0	0.00%												
93301	25	0	0.00%												
93501	2158	0	0.00%												
93505	5089	0	0.00%												
93510	2494	0	0.00%												
93512	121	0	0.00%												
93513	285	0	0.00%												
93514	5033	0	0.00%												
93516	875	0	0.00%												
93517	636	0	0.00%												
93518	725	0	0.00%												
93523	520	0	0.00%												
93527	1037	0	0.00%												
93529	811	0	0.00%												
93532	1056	0	0.00%												
93534	15714	0	0.00%												
93535	21818	0	0.00%												
93536	23345	0	0.00%												
93543	3847	0	0.00%												
93544	465	0	0.00%												
93546	9997	0	0.00%												

Sep-20				Oct-20				Nov-20				Dec-20			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
93550	23115	0	0.00%												
93551	17678	0	0.00%												
93552	10371	0	0.00%												
93553	703	0	0.00%												
93555	14424	0	0.00%												
93558	60	0	0.00%												
93560	7272	0	0.00%												
93561	13335	0	0.00%												
93562	875	0	0.00%												
93591	2069	0	0.00%												
93664	1961	0	0.00%												
93670	23	0	0.00%												

**Section 8 - Interim measures information**

<b>2020 Residential Disconnections Limitation Goal</b>		
2017 Disconnection Rate	A	9.75%
SCE's Total Residential Customer Population (as of 12/01/2018)	B	4,427,589
2020 Disconnections Limitation Goal (A x B = C) <=	C	431,690

<b>On the following dates, SCE invoked temperature related limits on disconnections in one or more cities:</b>	
Month	Days
Jan-20	7th, 8th, 9th, 10th, 14th, 15th, 16th, 17th, 21st, 22nd, 23rd, 24th, 28th, 29th, 30th, 31st
Feb-20	4th, 5th, 6th, 7th, 11th, 12th, 13th, 14th, 19th, 20th, 21st, 25th, 26th, 27th, 28th
Mar-20	3rd, 4th, 5th, 6th, 10th, 11th, 12th
Apr-20	
May-20	
Jun-20	
Jul-20	
Aug-20	
Sep-20	
Oct-20	
Nov-20	
Dec-20	

<b>Average amount owed of customers who were disconnected</b>	
Month	Average Amount
Jan-20	\$ 269
Feb-20	\$ 234
Mar-20	\$ 243
Apr-20	\$ -
May-20	\$ -
Jun-20	\$ -
Jul-20	\$ -
Aug-20	\$ -
Sep-20	\$ -
Oct-20	
Nov-20	
Dec-20	