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**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking to Consider New
Approaches to Disconnections and
Reconnections to Improve Energy Access and
Contain Costs.

Rulemaking 18-07-005
(Filed July 12, 2018)

**PACIFIC GAS AND ELECTRIC COMPANY'S (U 39 M) MONTHLY DISCONNECT
DATA REPORT**

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Dated: November 20, 2020

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PACIFIC GAS AND ELECTRIC COMPANY

ATTACHMENT A

Section 1 - Payment arrangements and bill assistance

Number of customers requesting bill assistance					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
PG&E does not track nor have the ability to track the number of customers who apply for internal or external bill assistance. PG&E can provide the number of customers that have received internal and external bill assistance which can be found in the table at the end of Section 1.					

Number of customers with ongoing payment plans					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	52,231	67,581	1,705	8,897	121,517
Feb-20	58,030	75,703	1,866	9,638	135,599
Mar-20	62,914	82,301	2,117	10,367	147,332
Apr-20	59,983	80,401	2,425	10,300	142,809
May-20	50,569	68,054	2,198	9,001	120,821
Jun-20	38,608	51,333	1,763	7,563	91,904
Jul-20	31,397	44,374	1,559	7,044	77,330
Aug-20	31,830	47,085	1,652	7,474	80,567
Sep-20	30,568	48,047	1,732	7,709	80,347
Oct-20	32,581	53,965	1,912	8,519	88,458
Nov-20					-
Dec-20					-

Number of customers receiving payment extension of <30 days					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	6,957	6,358	98	402	13,413
Feb-20	5,370	5,363	76	377	10,809
Mar-20	4,594	4,135	78	270	8,807
Apr-20	1,776	1,912	44	94	3,732
May-20	1,320	1,309	45	70	2,674
Jun-20	1,202	1,234	36	81	2,472
Jul-20	879	802	20	72	1,701
Aug-20	926	983	31	79	1,940
Sep-20	1,070	1,016	27	85	2,113
Oct-20	1,055	1,025	33	79	2,113
Nov-20					-
Dec-20					-

Number of customers with 3 month payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	5,569	17,296	112	1,915	22,977
Feb-20	5,289	16,921	104	1,991	22,314
Mar-20	4,514	13,170	99	1,630	17,783
Apr-20	3,184	8,763	92	1,088	12,039
May-20	2,451	6,628	81	829	9,160
Jun-20	1,895	5,100	81	646	7,076
Jul-20	1,611	4,471	47	622	6,129
Aug-20	1,606	5,122	55	737	6,783
Sep-20	1,848	5,519	65	751	7,432
Oct-20	1,821	5,459	73	725	7,353
Nov-20					-
Dec-20					-

Number of customers with 3 month+ payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	58,786	90,148	1,693	9,408	150,627
Feb-20	56,394	83,634	1,579	8,535	141,607
Mar-20	52,999	78,847	1,741	7,968	133,587
Apr-20	36,816	63,761	1,455	5,971	102,032
May-20	29,567	48,552	1,210	4,805	79,329
Jun-20	31,402	52,948	1,459	5,452	85,809
Jul-20	29,784	49,297	1,481	5,668	80,562
Aug-20	26,354	47,063	1,413	5,471	74,830
Sep-20	29,690	52,633	1,610	6,342	83,933
Oct-20	28,046	49,679	1,538	6,253	79,263
Nov-20					-
Dec-20					-

Number of customers who were connected with outside bill payment assistance from organizations (IOU/Local Service Provider)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
PG&E is not in a position to track this information.					

Number of customers who received outside bill payment assistance from organizations (IOU/Local Service Provider)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	850	4,654	13	219	5,517
Feb-20	939	5,678	10	301	6,627
Mar-20	631	4,047	6	300	4,684
Apr-20	427	2,884	3	220	3,314
May-20	237	2,137	7	183	2,381
Jun-20	121	1,290	7	139	1,418
Jul-20	83	970	3	95	1,056
Aug-20	137	1,219	2	126	1,358
Sep-20	80	1,017	3	91	1,100
Oct-20	99	1,088	4	98	1,191
Nov-20					-
Dec-20					-

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 2 - Broken Payment Arrangements

Number of customers with late or broken 3 month payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	864	1,778	16	97	2,658
Feb-20	690	1,618	11	105	2,319
Mar-20	993	1,940	19	137	2,952
Apr-20	676	1,431	22	99	2,129
May-20	384	858	14	47	1,256
Jun-20	289	666	10	40	965
Jul-20	215	381	6	32	602
Aug-20	219	432	8	19	659
Sep-20	452	771	14	55	1,237
Oct-20	370	725	13	57	1,108
Nov-20					-
Dec-20					-

Number of customers with late or broken 3 month+ payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	12,796	24,281	362	2,150	37,439
Feb-20	11,382	21,432	305	1,797	33,119
Mar-20	15,169	27,036	464	2,390	42,669
Apr-20	11,554	22,738	437	1,866	34,729
May-20	7,134	13,539	277	1,076	20,950
Jun-20	6,361	12,990	278	1,100	19,629
Jul-20	4,586	9,722	227	897	14,535
Aug-20	5,497	11,786	296	1,151	17,579
Sep-20	9,275	17,304	459	1,789	27,038
Oct-20	7,616	15,511	424	1,648	23,551
Nov-20					-
Dec-20					-

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 3 - Arreverages

Number of customers in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	481,091	384,737	6,055	43,769	871,883
Feb-20	513,178	394,776	6,439	45,634	914,393
Mar-20	548,603	417,070	7,296	47,655	972,969
Apr-20	549,056	391,652	7,635	43,811	948,343
May-20	681,435	439,924	8,982	51,358	1,130,341
Jun-20	593,676	414,936	8,197	49,597	1,016,809
Jul-20	592,469	432,900	8,625	54,431	1,033,994
Aug-20	596,012	458,797	9,496	57,973	1,064,305
Sep-20	555,929	465,600	9,806	60,256	1,031,335
Oct-20	595,258	502,063	10,505	65,051	1,107,826
Nov-20					-
Dec-20					-

Number of customers 31-60 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	257,758	158,172	2,709	18,824	418,639
Feb-20	298,016	174,375	3,122	21,876	475,513
Mar-20	296,279	164,974	3,102	20,637	464,355
Apr-20	289,419	137,620	2,975	16,730	430,014
May-20	396,334	181,652	4,064	23,573	582,050
Jun-20	276,755	154,767	3,028	18,109	434,550
Jul-20	290,704	174,507	3,617	21,709	468,828
Aug-20	290,766	184,975	4,167	23,437	479,908
Sep-20	255,133	172,522	3,996	23,517	431,651
Oct-20	282,652	183,040	4,286	25,104	469,978
Nov-20					-
Dec-20					-

Number of customers 61-90 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	72,825	62,676	887	6,158	136,388
Feb-20	87,494	78,381	1,257	7,735	167,132
Mar-20	119,056	99,042	1,828	10,632	219,926
Apr-20	116,315	88,035	1,748	9,527	206,098
May-20	110,833	72,219	1,551	8,507	184,603
Jun-20	134,057	73,260	1,785	10,764	209,102
Jul-20	97,046	63,438	1,437	8,247	161,921
Aug-20	104,557	77,000	1,757	9,521	183,314
Sep-20	102,595	87,011	2,058	10,709	191,664
Oct-20	106,022	91,775	2,162	12,408	199,959
Nov-20					-
Dec-20					-

Number of customers 91-120 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	49,696	50,215	804	4,962	100,715
Feb-20	34,345	35,630	506	3,377	70,481
Mar-20	47,632	51,112	803	4,756	99,547
Apr-20	59,388	59,518	1,130	5,693	120,036
May-20	67,684	56,766	1,167	5,692	122,617
Jun-20	59,765	46,095	959	5,368	106,819
Jul-20	70,665	46,911	1,066	6,879	118,642
Aug-20	51,905	40,388	886	5,356	93,179
Sep-20	53,030	48,687	1,065	6,101	102,782
Oct-20	55,026	56,010	1,243	6,600	112,279
Nov-20					-
Dec-20					-

Number of customers 121+ days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	100,812	113,674	1,655	13,825	216,141
Feb-20	93,323	106,390	1,554	12,646	201,267
Mar-20	85,636	101,942	1,563	11,630	189,141
Apr-20	83,934	106,479	1,782	11,861	192,195
May-20	106,584	129,287	2,200	13,586	238,071
Jun-20	123,099	140,814	2,425	15,356	266,338
Jul-20	134,054	148,044	2,505	17,596	284,603
Aug-20	148,784	156,434	2,686	19,659	307,904
Sep-20	145,171	157,380	2,687	19,929	305,238
Oct-20	151,558	171,238	2,814	20,939	325,610
Nov-20					-
Dec-20					-

Number of accounts paid 100% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	3,588,659	956,504	17,476	157,203	4,562,639
Feb-20	3,595,386	959,784	17,730	155,375	4,572,900
Mar-20	3,239,660	906,085	17,868	143,593	4,163,613
Apr-20	3,358,624	991,211	22,250	156,754	4,372,085
May-20	3,556,063	1,127,474	25,083	169,634	4,708,620
Jun-20	3,528,165	1,088,118	25,765	173,006	4,642,048
Jul-20	3,541,807	1,084,776	26,047	187,457	4,652,630
Aug-20	3,449,360	1,081,620	26,710	189,512	4,557,690
Sep-20	3,213,494	995,022	24,729	180,116	4,233,245
Oct-20	3,347,600	1,049,600	26,056	192,574	4,423,256
Nov-20					-
Dec-20					-

Number of accounts paid 50-99% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	119,785	85,789	1,844	10,689	207,418
Feb-20	156,256	110,670	2,305	13,453	269,231
Mar-20	94,116	70,580	1,606	8,315	166,302
Apr-20	188,941	58,338	1,832	8,734	249,111
May-20	92,274	25,039	1,096	4,321	118,409
Jun-20	49,791	29,923	1,031	4,266	80,745
Jul-20	55,672	44,882	1,436	6,594	101,990
Aug-20	69,009	69,401	1,988	9,912	140,398
Sep-20	70,892	70,200	2,054	10,403	143,146
Oct-20	70,725	66,283	2,008	9,917	139,016
Nov-20					-
Dec-20					-

Number of accounts paid <50% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	489,105	300,331	3,968	27,848	793,404
Feb-20	454,863	281,994	3,724	26,048	740,581
Mar-20	369,181	227,182	3,253	19,882	599,616
Apr-20	608,833	372,257	5,872	31,213	986,962
May-20	414,517	267,109	4,639	23,482	686,265
Jun-20	411,461	310,789	5,153	26,608	727,403
Jul-20	422,933	329,034	5,601	29,922	757,568
Aug-20	466,329	368,122	6,412	35,417	840,863
Sep-20	454,671	357,395	6,402	35,677	818,468
Oct-20	483,910	380,776	6,689	38,950	871,375
Nov-20					-
Dec-20					-

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 3 - Arrearages By Number of Days

Total Dollar amount of Residential accounts in arrears - Jan 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 103,191,874	45.25%
61-90 days	\$ 29,812,862	13.07%
91-120 days	\$ 21,937,331	9.62%
121-150 days	\$ 16,234,960	7.12%
151-179 days	\$ 7,870,072	3.45%
180+ days	\$ 49,019,673	21.49%
Total	\$ 228,066,772	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - Jan 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 64,302,455	45.79%
61-90 days	\$ 16,393,152	11.67%
91-120 days	\$ 11,615,001	8.27%
121-150 days	\$ 8,310,050	5.92%
151-179 days	\$ 4,049,336	2.88%
180+ days	\$ 35,745,247	25.46%
Total	\$ 140,415,241	100.00%

Total Dollar amount of CARE accounts in arrears - Jan 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 37,961,665	44.31%
61-90 days	\$ 13,110,889	15.30%
91-120 days	\$ 10,082,597	11.77%
121-150 days	\$ 7,741,998	9.04%
151-179 days	\$ 3,744,836	4.37%
180+ days	\$ 13,039,822	15.22%
Total	\$ 85,681,807	100.00%

Total Dollar amount of FERA accounts in arrears - Jan 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 927,754	47.10%
61-90 days	\$ 308,821	15.68%
91-120 days	\$ 239,733	12.17%
121-150 days	\$ 182,912	9.29%
151-179 days	\$ 75,900	3.85%
180+ days	\$ 234,604	11.91%
Total	\$ 1,969,724	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - Jan 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 6,564,255	34.55%
61-90 days	\$ 2,401,195	12.64%
91-120 days	\$ 2,067,619	10.88%
121-150 days	\$ 1,904,961	10.03%
151-179 days	\$ 1,126,301	5.93%
180+ days	\$ 4,935,643	25.98%
Total	\$ 18,999,974	100.00%

Total Dollar amount of Residential accounts in arrears - Feb 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 130,530,738	50.90%
61-90 days	\$ 39,340,641	15.34%
91-120 days	\$ 15,555,570	6.07%
121-150 days	\$ 12,723,926	4.96%
151-179 days	\$ 9,202,668	3.59%
180+ days	\$ 49,074,919	19.14%
Total	\$ 256,428,462	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - Feb 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 82,355,430	51.65%
61-90 days	\$ 21,529,743	13.50%
91-120 days	\$ 8,372,869	5.25%
121-150 days	\$ 6,675,214	4.19%
151-179 days	\$ 4,711,130	2.95%
180+ days	\$ 35,790,894	22.45%
Total	\$ 159,435,280	100.00%

Total Dollar amount of CARE accounts in arrears - Feb 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 46,985,997	49.58%
61-90 days	\$ 17,423,510	18.38%
91-120 days	\$ 7,019,322	7.41%
121-150 days	\$ 5,914,577	6.24%
151-179 days	\$ 4,394,121	4.64%
180+ days	\$ 13,037,335	13.76%
Total	\$ 94,774,862	100.00%

Total Dollar amount of FERA accounts in arrears - Feb 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 1,189,311	53.61%
61-90 days	\$ 387,388	17.46%
91-120 days	\$ 163,379	7.36%
121-150 days	\$ 134,135	6.05%
151-179 days	\$ 97,417	4.39%
180+ days	\$ 246,690	11.12%
Total	\$ 2,218,320	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - Feb 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 8,083,838	40.28%
61-90 days	\$ 3,070,754	15.30%
91-120 days	\$ 1,450,406	7.23%
121-150 days	\$ 1,339,415	6.67%
151-179 days	\$ 1,225,272	6.11%
180+ days	\$ 4,899,113	24.41%
Total	\$ 20,068,798	100.00%

Total Dollar amount of Residential accounts in arrears - March 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 128,830,842	45.42%
61-90 days	\$ 61,102,209	21.54%
91-120 days	\$ 24,118,314	8.50%
121-150 days	\$ 9,620,456	3.39%
151-179 days	\$ 8,212,348	2.90%
180+ days	\$ 51,782,335	18.25%
Total	\$ 283,666,504	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - March 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 81,339,605	46.69%
61-90 days	\$ 34,043,902	19.54%
91-120 days	\$ 12,842,468	7.37%
121-150 days	\$ 4,977,066	2.86%
151-179 days	\$ 4,185,048	2.40%
180+ days	\$ 36,842,562	21.15%
Total	\$ 174,230,651	100.00%

Total Dollar amount of CARE accounts in arrears - March 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 46,256,070	43.32%
61-90 days	\$ 26,387,259	24.71%
91-120 days	\$ 11,029,401	10.33%
121-150 days	\$ 4,540,667	4.25%
151-179 days	\$ 3,939,804	3.69%
180+ days	\$ 14,632,881	13.70%
Total	\$ 106,786,082	100.00%

Total Dollar amount of FERA accounts in arrears - March 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 1,235,167	46.61%
61-90 days	\$ 671,048	25.32%
91-120 days	\$ 246,445	9.30%
121-150 days	\$ 102,723	3.88%
151-179 days	\$ 87,496	3.30%
180+ days	\$ 306,892	11.58%
Total	\$ 2,649,771	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - March 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 7,804,925	36.40%
61-90 days	\$ 4,363,872	20.35%
91-120 days	\$ 2,081,939	9.71%
121-150 days	\$ 997,885	4.65%
151-179 days	\$ 937,365	4.37%
180+ days	\$ 5,256,310	24.51%
Total	\$ 21,442,296	100.00%

Total Dollar amount of Residential accounts in arrears - April 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 99,066,808	37.13%
61-90 days	\$ 59,586,126	22.33%
91-120 days	\$ 33,702,098	12.63%
121-150 days	\$ 15,022,448	5.63%
151-179 days	\$ 6,441,545	2.41%
180+ days	\$ 53,023,955	19.87%
Total	\$ 266,842,980	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - April 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 62,433,525	38.44%
61-90 days	\$ 34,246,650	21.09%
91-120 days	\$ 17,805,436	10.96%
121-150 days	\$ 7,803,758	4.81%
151-179 days	\$ 3,193,965	1.97%
180+ days	\$ 36,920,717	22.73%
Total	\$ 162,404,051	100.00%

Total Dollar amount of CARE accounts in arrears - April 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 35,580,793	34.97%
61-90 days	\$ 24,666,363	24.24%
91-120 days	\$ 15,502,762	15.24%
121-150 days	\$ 7,061,203	6.94%
151-179 days	\$ 3,176,163	3.12%
180+ days	\$ 15,752,551	15.48%
Total	\$ 101,739,835	100.00%

Total Dollar amount of FERA accounts in arrears - April 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 1,052,490	38.99%
61-90 days	\$ 673,113	24.94%
91-120 days	\$ 393,900	14.59%
121-150 days	\$ 157,487	5.83%
151-179 days	\$ 71,417	2.65%
180+ days	\$ 350,687	12.99%
Total	\$ 2,699,094	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - April 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 5,968,139	29.14%
61-90 days	\$ 4,042,390	19.74%
91-120 days	\$ 2,745,607	13.40%
121-150 days	\$ 1,474,330	7.20%
151-179 days	\$ 744,848	3.64%
180+ days	\$ 5,507,782	26.89%
Total	\$ 20,483,096	100.00%

Total Dollar amount of Residential accounts in arrears - May 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 111,886,262	37.10%
61-90 days	\$ 58,973,897	19.55%
91-120 days	\$ 38,872,879	12.89%
121-150 days	\$ 25,416,071	8.43%
151-179 days	\$ 11,472,413	3.80%
180+ days	\$ 54,971,783	18.23%
Total	\$ 301,593,305	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - May 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 72,271,985	39.14%
61-90 days	\$ 34,554,409	18.71%
91-120 days	\$ 21,271,045	11.52%
121-150 days	\$ 13,041,393	7.06%
151-179 days	\$ 5,911,149	3.20%
180+ days	\$ 37,610,355	20.37%
Total	\$ 184,660,336	100.00%

Total Dollar amount of CARE accounts in arrears - May 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 38,398,544	33.74%
61-90 days	\$ 23,739,596	20.86%
91-120 days	\$ 17,164,054	15.08%
121-150 days	\$ 12,085,407	10.62%
151-179 days	\$ 5,445,421	4.78%
180+ days	\$ 16,982,302	14.92%
Total	\$ 113,815,324	100.00%

Total Dollar amount of FERA accounts in arrears - May 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 1,215,733	39.00%
61-90 days	\$ 679,892	21.81%
91-120 days	\$ 437,780	14.04%
121-150 days	\$ 289,271	9.28%
151-179 days	\$ 115,843	3.72%
180+ days	\$ 379,126	12.16%
Total	\$ 3,117,645	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - May 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 6,421,935	29.33%
61-90 days	\$ 3,665,827	16.74%
91-120 days	\$ 2,772,902	12.67%
121-150 days	\$ 2,177,111	9.94%
151-179 days	\$ 1,147,325	5.24%
180+ days	\$ 5,708,993	26.08%
Total	\$ 21,894,093	100.00%

Total Dollar amount of Residential accounts in arrears - June 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 84,080,173	29.15%
61-90 days	\$ 60,604,721	21.01%
91-120 days	\$ 38,461,426	13.33%
121-150 days	\$ 27,200,991	9.43%
151-179 days	\$ 19,054,079	6.61%
180+ days	\$ 59,034,103	20.47%
Total	\$ 288,435,492	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - June 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 51,657,719	29.94%
61-90 days	\$ 35,972,852	20.85%
91-120 days	\$ 21,425,338	12.42%
121-150 days	\$ 14,334,720	8.31%
151-179 days	\$ 9,539,944	5.53%
180+ days	\$ 39,600,834	22.95%
Total	\$ 172,531,408	100.00%

Total Dollar amount of CARE accounts in arrears - June 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 31,476,229	27.88%
61-90 days	\$ 23,922,161	21.19%
91-120 days	\$ 16,593,790	14.70%
121-150 days	\$ 12,572,663	11.14%
151-179 days	\$ 9,307,972	8.24%
180+ days	\$ 19,035,766	16.86%
Total	\$ 112,908,582	100.00%

Total Dollar amount of FERA accounts in arrears - June 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 946,225	31.59%
61-90 days	\$ 709,707	23.69%
91-120 days	\$ 442,298	14.77%
121-150 days	\$ 293,607	9.80%
151-179 days	\$ 206,162	6.88%
180+ days	\$ 397,503	13.27%
Total	\$ 2,995,503	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - June 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 5,307,927	23.76%
61-90 days	\$ 4,017,103	17.98%
91-120 days	\$ 2,712,982	12.15%
121-150 days	\$ 2,149,803	9.62%
151-179 days	\$ 1,826,866	8.18%
180+ days	\$ 6,322,530	28.30%
Total	\$ 22,337,211	100.00%

Total Dollar amount of Residential accounts in arrears - July 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 98,712,985	32.04%
61-90 days	\$ 46,898,954	15.22%
91-120 days	\$ 42,142,707	13.68%
121-150 days	\$ 29,778,977	9.67%
151-179 days	\$ 21,780,867	7.07%
180+ days	\$ 68,770,236	22.32%
Total	\$ 308,084,726	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - July 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 57,444,990	32.18%
61-90 days	\$ 26,137,699	14.64%
91-120 days	\$ 23,732,973	13.30%
121-150 days	\$ 16,074,465	9.01%
151-179 days	\$ 11,183,138	6.27%
180+ days	\$ 43,923,375	24.61%
Total	\$ 178,496,640	100.00%

Total Dollar amount of CARE accounts in arrears - July 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 40,043,010	31.72%
61-90 days	\$ 20,202,372	16.00%
91-120 days	\$ 17,914,620	14.19%
121-150 days	\$ 13,377,974	10.60%
151-179 days	\$ 10,368,536	8.21%
180+ days	\$ 24,345,755	19.28%
Total	\$ 126,252,267	100.00%

Total Dollar amount of FERA accounts in arrears - July 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 1,224,985	36.72%
61-90 days	\$ 558,883	16.75%
91-120 days	\$ 495,114	14.84%
121-150 days	\$ 326,538	9.79%
151-179 days	\$ 229,193	6.87%
180+ days	\$ 501,106	15.02%
Total	\$ 3,335,819	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - July 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 7,212,646	27.84%
61-90 days	\$ 3,588,987	13.85%
91-120 days	\$ 3,195,287	12.33%
121-150 days	\$ 2,345,776	9.06%
151-179 days	\$ 1,939,513	7.49%
180+ days	\$ 7,622,719	29.43%
Total	\$ 25,904,928	100.00%

Total Dollar amount of Residential accounts in arrears - Aug 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 130,618,631	36.00%
61-90 days	\$ 60,605,394	16.70%
91-120 days	\$ 33,856,033	9.33%
121-150 days	\$ 30,828,563	8.50%
151-179 days	\$ 24,462,139	6.74%
180+ days	\$ 82,493,719	22.73%
Total	\$ 362,864,480	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - Aug 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 74,364,031	36.21%
61-90 days	\$ 32,111,178	15.64%
91-120 days	\$ 18,102,880	8.82%
121-150 days	\$ 17,012,170	8.28%
151-179 days	\$ 12,973,252	6.32%
180+ days	\$ 50,800,700	24.74%
Total	\$ 205,364,212	100.00%

Total Dollar amount of CARE accounts in arrears - Aug 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$54,594,800	35.59%
61-90 days	\$27,700,830	18.06%
91-120 days	\$15,338,217	10.00%
121-150 days	\$13,470,312	8.78%
151-179 days	\$11,229,559	7.32%
180+ days	\$31,056,650	20.25%
Total	\$ 153,390,367	100.00%

Total Dollar amount of FERA accounts in arrears - Aug 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 1,659,800	40.39%
61-90 days	\$ 793,386	19.30%
91-120 days	\$ 414,936	10.10%
121-150 days	\$ 346,081	8.42%
151-179 days	\$ 259,328	6.31%
180+ days	\$ 636,369	15.48%
Total	\$ 4,109,901	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - Aug 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 10,037,416	32.12%
61-90 days	\$ 4,927,225	15.77%
91-120 days	\$ 2,806,403	8.98%
121-150 days	\$ 2,447,959	7.83%
151-179 days	\$ 2,061,637	6.60%
180+ days	\$ 8,964,690	28.69%
Total	\$ 31,245,331	100.00%

Total Dollar amount of Residential accounts in arrears - Sept 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 138,132,276	33.98%
61-90 days	\$ 76,056,943	18.71%
91-120 days	\$ 44,474,892	10.94%
121-150 days	\$ 26,828,108	6.60%
151-179 days	\$ 25,381,560	6.24%
180+ days	\$ 95,604,215	23.52%
Total	\$ 406,477,994	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - Sept 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 76,342,345	34.31%
61-90 days	\$ 38,815,558	17.45%
91-120 days	\$ 22,370,038	10.05%
121-150 days	\$ 13,820,025	6.21%
151-179 days	\$ 13,636,728	6.13%
180+ days	\$ 57,500,516	25.84%
Total	\$ 222,485,211	100.00%

Total Dollar amount of CARE accounts in arrears - Sept 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 59,882,240	33.44%
61-90 days	\$ 36,214,586	20.22%
91-120 days	\$ 21,503,321	12.01%
121-150 days	\$ 12,676,517	7.08%
151-179 days	\$ 11,461,919	6.40%
180+ days	\$ 37,353,137	20.86%
Total	\$ 179,091,721	100.00%

Total Dollar amount of FERA accounts in arrears - Sept 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 1,907,690	38.92%
61-90 days	\$ 1,026,799	20.95%
91-120 days	\$ 601,533	12.27%
121-150 days	\$ 331,565	6.77%
151-179 days	\$ 282,913	5.77%
180+ days	\$ 750,561	15.31%
Total	\$ 4,901,062	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - Sept 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 11,304,499	31.10%
61-90 days	\$ 6,536,716	17.98%
91-120 days	\$ 3,914,601	10.77%
121-150 days	\$ 2,376,041	6.54%
151-179 days	\$ 2,133,217	5.87%
180+ days	\$ 10,086,638	27.75%
Total	\$ 36,351,711	100.00%

Total Dollar amount of Residential accounts in arrears - Oct 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 162,059,938	33.97%
61-90 days	\$ 88,998,697	18.66%
91-120 days	\$ 54,977,958	11.53%
121-150 days	\$ 37,052,293	7.77%
151-179 days	\$ 23,636,422	4.96%
180+ days	\$ 110,288,597	23.12%
Total	\$ 477,013,906	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - Oct 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 90,982,498	35.31%
61-90 days	\$ 45,047,340	17.48%
91-120 days	\$ 26,859,914	10.42%
121-150 days	\$ 17,974,654	6.98%
151-179 days	\$ 11,853,885	4.60%
180+ days	\$ 64,958,363	25.21%
Total	\$ 257,676,654	100.00%

Total Dollar amount of CARE accounts in arrears - Oct 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 68,827,566	32.25%
61-90 days	\$ 42,716,476	20.01%
91-120 days	\$ 27,387,590	12.83%
121-150 days	\$ 18,582,250	8.71%
151-179 days	\$ 11,496,658	5.39%
180+ days	\$ 44,438,545	20.82%
Total	\$ 213,449,084	100.00%

Total Dollar amount of FERA accounts in arrears - Oct 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 2,249,874	38.21%
61-90 days	\$ 1,234,881	20.97%
91-120 days	\$ 730,455	12.41%
121-150 days	\$ 495,389	8.41%
151-179 days	\$ 285,879	4.86%
180+ days	\$ 891,689	15.14%
Total	\$ 5,888,168	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - Oct 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ 12,966,350	30.64%
61-90 days	\$ 7,591,187	17.94%
91-120 days	\$ 4,950,000	11.70%
121-150 days	\$ 3,376,381	7.98%
151-179 days	\$ 2,168,977	5.13%
180+ days	\$ 11,266,960	26.62%
Total	\$ 42,319,856	100.00%

Total Dollar amount of Residential accounts in arrears - Nov 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ -	
61-90 days	\$ -	
91-120 days	\$ -	
121-150 days	\$ -	
151-179 days	\$ -	
180+ days	\$ -	
Total	\$ -	

Total Dollar amount of non-CARE/FERA accounts in arrears - Nov 2020		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total	\$ -	

Total Dollar amount of CARE accounts in arrears - Nov 2020		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total	\$ -	

Total Dollar amount of FERA accounts in arrears - Nov 2020		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total	\$ -	

Total Dollar amount of Medical Baseline* accounts in arrears - Nov 2020		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total	\$ -	

Total Dollar amount of Residential accounts in arrears - Dec 2020		
Number of Days	All Balances	% of total outstanding
31-60 days	\$ -	
61-90 days	\$ -	
91-120 days	\$ -	
121-150 days	\$ -	
151-179 days	\$ -	
180+ days	\$ -	
Total	\$ -	

Total Dollar amount of non-CARE/FERA accounts in arrears - Dec 2020		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total	\$ -	

Total Dollar amount of CARE accounts in arrears - Dec 2020		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total	\$ -	

Total Dollar amount of FERA accounts in arrears - Dec 2020		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total	\$ -	

Total Dollar amount of Medical Baseline* accounts in arrears - Dec 2020		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total	\$ -	

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 3 - Arrearages by Amount Owed

Total Dollar amount of Residential accounts in arrears - Jan 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 109,690,875	48.10%	
\$1000 - \$500	\$ 42,735,543	18.74%	
\$2000-1000	\$ 27,098,701	11.88%	
>\$2000	\$ 48,541,654	21.28%	
Total	\$ 228,066,773	100.00%	

Total Dollar amount of non-CARE/FERA accounts in arrears - Jan 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 58,229,070	41.47%	
\$1000 - \$500	\$ 23,706,680	16.88%	
\$2000-1000	\$ 17,356,314	12.36%	
>\$2000	\$ 41,123,177	29.29%	
Total	\$ 140,415,240	100.00%	

Total Dollar amount of CARE accounts in arrears - Jan 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 50,568,806	59.02%	
\$1000 - \$500	\$ 18,472,543	21.56%	
\$2000-1000	\$ 9,415,305	10.99%	
>\$2000	\$ 7,225,155	8.43%	
Total	\$ 85,681,808	100.00%	

Total Dollar amount of FERA accounts in arrears - Jan 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 893,000	45.34%	
\$1000 - \$500	\$ 556,321	28.24%	
\$2000-1000	\$ 327,082	16.61%	
>\$2000	\$ 193,323	9.81%	
Total	\$ 1,969,725	100.00%	

Total Dollar amount of Medical Baseline* accounts in arrears - Jan 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 5,537,725	29.15%	
\$1000 - \$500	\$ 3,835,565	20.19%	
\$2000-1000	\$ 3,655,333	19.24%	
>\$2000	\$ 5,971,350	31.43%	
Total	\$ 18,999,973	100.00%	

Total number of accounts in arrears by amount owed - Jan 2020**						
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	
\$200 <	321,469	255,327	3,012	22,542	579,808	
\$500 - \$200	107,133	92,891	1,938	11,523	201,962	
\$1000 - \$500	34,355	27,360	801	5,485	62,516	
\$2000 - \$1000	12,880	7,090	246	2,660	20,216	
\$2000 >	5,259	2,063	58	1,554	7,380	

Total Dollar amount of Residential accounts in arrears - Feb 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 123,199,842	48.04%	
\$1000 - \$500	\$ 50,779,641	19.80%	
\$2000-1000	\$ 31,058,992	12.11%	
>\$2000	\$ 51,389,986	20.04%	
Total	\$ 256,428,460	100.00%	

Total Dollar amount of non-CARE/FERA accounts in arrears - Feb 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 66,899,546	41.96%	
\$1000 - \$500	\$ 28,943,473	18.15%	
\$2000-1000	\$ 20,194,908	12.67%	
>\$2000	\$ 43,397,352	27.22%	
Total	\$ 159,435,279	100.00%	

Total Dollar amount of CARE accounts in arrears - Feb 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 55,312,701	58.36%	
\$1000 - \$500	\$ 21,223,846	22.39%	
\$2000-1000	\$ 10,468,073	11.05%	
>\$2000	\$ 7,770,242	8.20%	
Total	\$ 94,774,862	100.00%	

Total Dollar amount of FERA accounts in arrears - Feb 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 987,595	44.52%	
\$1000 - \$500	\$ 612,321	27.60%	
\$2000-1000	\$ 396,012	17.85%	
>\$2000	\$ 222,392	10.03%	
Total	\$ 2,218,320	100.00%	

Total Dollar amount of Medical Baseline* accounts in arrears - Feb 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 6,029,466	30.04%	
\$1000 - \$500	\$ 4,109,864	20.48%	
\$2000-1000	\$ 3,809,786	18.98%	
>\$2000	\$ 6,119,681	30.49%	
Total	\$ 20,068,797	100.00%	

Total number of accounts in arrears by amount owed - Feb 2020**						
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	
\$200 <	317,883	244,867	2,961	23,251	567,711	
\$500 - \$200	132,215	108,348	2,226	13,019	242,789	
\$1000 - \$500	42,205	31,438	888	5,900	74,511	
\$2000 - \$1000	15,003	7,889	300	2,755	23,192	
\$2000 >	5,884	2,221	64	1,604	8,169	

Total Dollar amount of Residential accounts in arrears - March 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 132,368,187	46.66%	
\$1000 - \$500	\$ 59,136,798	20.85%	
\$2000-1000	\$ 36,938,720	13.02%	
>\$2000	\$ 55,222,801	19.47%	
Total	\$ 283,666,506	100.00%	

Total Dollar amount of non-CARE/FERA accounts in arrears - March 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 72,172,156	41.42%	
\$1000 - \$500	\$ 32,554,641	18.68%	
\$2000-1000	\$ 23,554,037	13.52%	
>\$2000	\$ 45,949,819	26.37%	
Total	\$ 174,230,652	100.00%	

Total Dollar amount of CARE accounts in arrears - March 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 59,086,571	55.33%	
\$1000 - \$500	\$ 25,830,775	24.19%	
\$2000-1000	\$ 12,890,120	12.07%	
>\$2000	\$ 8,978,616	8.41%	
Total	\$ 106,786,081	100.00%	

Total Dollar amount of FERA accounts in arrears - March 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 1,109,460	41.87%	
\$1000 - \$500	\$ 751,383	28.36%	
\$2000-1000	\$ 494,564	18.66%	
>\$2000	\$ 294,366	11.11%	
Total	\$ 2,649,772	100.00%	

Total Dollar amount of Medical Baseline* accounts in arrears - March 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 6,241,158	29.11%	
\$1000 - \$500	\$ 4,426,206	20.64%	
\$2000-1000	\$ 4,074,880	19.00%	
>\$2000	\$ 6,700,052	31.25%	
Total	\$ 21,442,396	100.00%	

Total number of accounts in arrears by amount owed - March 2020**						
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	
\$200 <	334,631	249,721	3,215	23,398	587,567	
\$500 - \$200	142,489	116,995	2,535	13,244	262,019	
\$1000 - \$500	47,299	38,042	1,089	6,329	86,430	
\$2000 - \$1000	17,510	9,728	370	2,960	27,608	
\$2000 >	6,682	2,575	87	1,722	9,344	

Total Dollar amount of Residential accounts in arrears - April 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 108,191,244	40.54%	
\$1000 - \$500	\$ 57,857,434	21.68%	
\$2000-1000	\$ 40,548,723	15.20%	
>\$2000	\$ 60,245,577	22.58%	
Total	\$ 266,842,979	100.00%	

Total Dollar amount of non-CARE/FERA accounts in arrears - April 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 57,964,464	35.69%	
\$1000 - \$500	\$ 30,851,399	19.00%	
\$2000-1000	\$ 24,466,254	15.07%	
>\$2000	\$ 49,121,934	30.25%	
Total	\$ 162,404,051	100.00%	

Total Dollar amount of CARE accounts in arrears - April 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 49,220,517	48.38%	
\$1000 - \$500	\$ 26,248,450	25.80%	
\$2000-1000	\$ 15,497,236	15.23%	
>\$2000	\$ 10,773,631	10.59%	
Total	\$ 101,739,834	100.00%	

Total Dollar amount of FERA accounts in arrears - April 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 1,006,264	37.28%	
\$1000 - \$500	\$ 751,585	28.07%	
\$2000-1000	\$ 585,232	21.68%	
>\$2000	\$ 350,013	12.97%	
Total	\$ 2,693,094	100.00%	

Total Dollar amount of Medical Baseline* accounts in arrears - April 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 5,182,123	25.30%	
\$1000 - \$500	\$ 4,117,701	20.10%	
\$2000-1000	\$ 4,208,700	20.55%	
>\$2000	\$ 6,974,564	34.05%	
Total	\$ 20,483,086	100.00%	

Total number of accounts in arrears by amount owed - April 2020						
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	
\$200 <	370,006	241,220	3,852	22,587	615,078	
\$500 - \$200	109,058	97,326	2,139	10,514	208,523	
\$1000 - \$500	44,582	38,388	1,101	5,875	84,017	
\$2000 - \$1000	18,045	11,626	438	3,047	30,199	
\$2000 >	7,365	3,092	105	1,788	10,562	

Total Dollar amount of Residential accounts in arrears - May 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 112,782,233	37.40%	
\$1000 - \$500	\$ 66,213,676	21.68%	
\$2000-1000	\$ 50,825,089	16.89%	
>\$2000	\$ 71,672,304	23.76%	
Total	\$ 301,293,303	100.00%	

Total Dollar amount of non-CARE/FERA accounts in arrears - May 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 62,185,795	33.68%	
\$1000 - \$500	\$ 34,847,896	18.87%	
\$2000-1000	\$ 29,985,665	16.24%	
>\$2000	\$ 57,640,979	31.21%	
Total	\$ 184,660,335	100.00%	

Total Dollar amount of CARE accounts in arrears - May 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 49,537,225	43.52%	
\$1000 - \$500	\$ 30,533,316	26.83%	
\$2000-1000	\$ 20,222,687	17.77%	
>\$2000	\$ 13,522,096	11.88%	
Total	\$ 113,815,324	100.00%	

Total Dollar amount of FERA accounts in arrears - May 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 1,059,214	33.97%	
\$1000 - \$500	\$ 832,464	26.70%	
\$2000-1000	\$ 716,737	22.99%	
>\$2000	\$ 509,230	16.33%	
Total	\$ 3,117,644	100.00%	

Total Dollar amount of Medical Baseline* accounts in arrears - May 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 5,292,069	24.17%	
\$1000 - \$500	\$ 4,281,764	19.56%	
\$2000-1000	\$ 4,642,888	21.21%	
>\$2000	\$ 7,677,572	35.07%	
Total	\$ 21,894,092	100.00%	

Total number of accounts in arrears by amount owed - May 2020						
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	
\$200 <	484,718	278,215	4,889	29,476	767,822	
\$500 - \$200	115,171	98,373	2,217	10,510	215,761	
\$1000 - \$500	50,051	44,266	1,188	6,042	95,505	
\$2000 - \$1000	22,073	15,110	526	3,347	37,709	
\$2000 >	9,422	3,960	162	1,983	13,544	

Total Dollar amount of Residential accounts in arrears - June 2020			
Amount Owed	All Balances	% of total outstanding	
\$500 <	\$ 99,351,726	34.45%	
\$1000 - \$500	\$ 62,209,301	21.57%	
\$2000-1000	\$ 51,891,065		

Total Dollar amount of Residential accounts in arrears - July 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 99,571,789	32.32%
\$1000 - \$500	\$ 65,937,855	21.40%
\$2000-1000	\$ 59,360,104	19.27%
>\$2000	\$ 83,214,979	27.01%
Total	\$ 308,084,727	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - July 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 51,366,750	28.78%
\$1000 - \$500	\$ 31,574,706	17.69%
\$2000-1000	\$ 31,760,153	17.79%
>\$2000	\$ 63,795,031	35.74%
Total	\$ 178,496,640	100.00%

Total Dollar amount of CARE accounts in arrears - July 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 47,229,620	37.41%
\$1000 - \$500	\$ 33,554,310	26.58%
\$2000-1000	\$ 26,729,022	21.17%
>\$2000	\$ 18,739,315	14.84%
Total	\$ 126,252,267	100.00%

Total Dollar amount of FERA accounts in arrears - July 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 975,418	29.24%
\$1000 - \$500	\$ 808,839	24.25%
\$2000-1000	\$ 870,929	26.11%
>\$2000	\$ 680,634	20.40%
Total	\$ 3,335,820	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - July 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 5,395,300	20.83%
\$1000 - \$500	\$ 4,803,409	18.54%
\$2000-1000	\$ 5,858,536	22.62%
>\$2000	\$ 9,847,682	38.01%
Total	\$ 25,904,928	100.00%

Total number of accounts in arrears by amount owed - July 2020					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 <	419,935	265,916	4,588	30,006	690,439
\$500 - \$200	93,397	93,615	2,052	10,916	189,064
\$1000 - \$500	45,025	47,962	1,137	6,757	94,124
\$2000-\$1000	23,083	19,838	634	4,217	43,555
\$2000 >	11,029	5,569	214	2,535	16,812

Total Dollar amount of Residential accounts in arrears - Aug 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 111,990,681	30.86%
\$1000 - \$500	\$ 77,492,997	21.36%
\$2000-1000	\$ 73,733,179	20.32%
>\$2000	\$ 99,647,622	27.46%
Total	\$ 362,864,488	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - Aug 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 57,229,242	27.87%
\$1000 - \$500	\$ 36,380,487	17.72%
\$2000-1000	\$ 37,464,223	18.24%
>\$2000	\$ 74,290,260	36.17%
Total	\$ 205,364,212	100.00%

Total Dollar amount of CARE accounts in arrears - Aug 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 53,602,426	34.95%
\$1000 - \$500	\$ 40,121,320	26.16%
\$2000-1000	\$ 35,197,066	22.95%
>\$2000	\$ 24,469,555	15.95%
Total	\$ 153,390,367	100.00%

Total Dollar amount of FERA accounts in arrears - Aug 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 1,159,013	28.20%
\$1000 - \$500	\$ 991,190	24.12%
\$2000-1000	\$ 1,071,891	26.08%
>\$2000	\$ 887,807	21.60%
Total	\$ 4,109,901	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - Aug 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 6,312,538	20.20%
\$1000 - \$500	\$ 5,848,714	18.72%
\$2000-1000	\$ 7,229,848	23.14%
>\$2000	\$ 11,854,231	37.94%
Total	\$ 31,245,331	100.00%

Total number of accounts in arrears by amount owed - Aug 2020					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 <	396,452	258,976	4,546	28,340	659,974
\$500 - \$200	106,728	109,299	2,494	13,184	218,521
\$1000 - \$500	51,911	57,117	1,400	8,215	110,428
\$2000 - \$1000	27,162	25,995	776	5,154	53,933
\$2000 >	13,759	7,410	280	3,080	21,449

Total Dollar amount of Residential accounts in arrears - Sept 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 112,412,475	27.66%
\$1000 - \$500	\$ 87,058,952	21.42%
\$2000-1000	\$ 88,925,950	21.88%
>\$2000	\$ 118,081,517	29.05%
Total	\$ 406,477,994	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - Sept 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 55,447,605	24.92%
\$1000 - \$500	\$ 39,727,637	17.86%
\$2000-1000	\$ 42,755,836	19.21%
>\$2000	\$ 84,574,132	38.01%
Total	\$ 222,485,211	100.00%

Total Dollar amount of CARE accounts in arrears - Sept 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 55,759,371	31.13%
\$1000 - \$500	\$ 46,144,426	25.77%
\$2000-1000	\$ 44,893,428	25.07%
>\$2000	\$ 32,294,597	18.03%
Total	\$ 179,091,721	100.00%

Total Dollar amount of FERA accounts in arrears - Sept 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 1,205,499	24.60%
\$1000 - \$500	\$ 1,186,889	24.22%
\$2000-1000	\$ 1,295,886	26.44%
>\$2000	\$ 1,212,788	24.75%
Total	\$ 4,901,062	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - Sept 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 6,721,456	18.49%
\$1000 - \$500	\$ 6,634,577	18.25%
\$2000-1000	\$ 8,792,951	24.19%
>\$2000	\$ 14,202,727	39.07%
Total	\$ 36,351,711	100.00%

Total number of accounts in arrears by amount owed - Sept 2020					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 <	343,916	240,135	4,133	26,322	588,184
\$500 - \$200	108,117	116,980	2,676	14,539	227,773
\$1000 - \$500	36,628	65,434	1,681	9,330	127,743
\$2000 - \$1000	30,898	33,000	934	6,291	64,832
\$2000 >	16,370	10,051	382	3,774	26,803

Total Dollar amount of Residential accounts in arrears - Oct 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 123,922,054	25.98%
\$1000 - \$500	\$ 100,035,718	20.97%
\$2000-1000	\$ 108,109,052	22.66%
>\$2000	\$ 144,946,181	30.39%
Total	\$ 477,013,906	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - Oct 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 62,398,887	24.22%
\$1000 - \$500	\$ 45,856,697	17.80%
\$2000-1000	\$ 49,908,436	19.37%
>\$2000	\$ 99,512,635	38.62%
Total	\$ 257,676,654	100.00%

Total Dollar amount of CARE accounts in arrears - Oct 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 60,215,512	28.21%
\$1000 - \$500	\$ 52,860,351	24.76%
\$2000-1000	\$ 56,580,733	26.51%
>\$2000	\$ 43,792,488	20.52%
Total	\$ 213,449,084	100.00%

Total Dollar amount of FERA accounts in arrears - Oct 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 1,308,555	22.22%
\$1000 - \$500	\$ 1,318,670	22.40%
\$2000-1000	\$ 1,619,884	27.51%
>\$2000	\$ 1,641,059	27.87%
Total	\$ 5,888,168	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - Oct 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <	\$ 7,244,614	17.12%
\$1000 - \$500	\$ 7,574,517	17.90%
\$2000-1000	\$ 10,186,910	24.07%
>\$2000	\$ 17,313,815	40.91%
Total	\$ 42,419,856	100.00%

Total number of accounts in arrears by amount owed - Oct 2020					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 <	348,902	245,359	4,020	26,697	598,281
\$500 - \$200	124,884	126,833	2,943	15,800	254,660
\$1000 - \$500	65,196	74,701	1,867	10,649	141,764
\$2000 - \$1000	35,987	41,285	1,168	7,272	78,444
\$2000 >	20,289	13,885	507	4,633	34,681

Total Dollar amount of Residential accounts in arrears - Nov 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total	\$ -	

Total Dollar amount of non-CARE/FERA accounts in arrears - Nov 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total	\$ -	

Total Dollar amount of CARE accounts in arrears - Nov 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total	\$ -	

Total Dollar amount of FERA accounts in arrears - Nov 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total	\$ -	

Total Dollar amount of Medical Baseline* accounts in arrears - Nov 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total	\$ -	

Total number of accounts in arrears by amount owed - Nov 2020					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 <	-	-	-	-	-
\$500 - \$200	-	-	-	-	-
\$1000 - \$500	-	-	-	-	-
\$2000 - \$1000	-	-	-	-	-
\$2000 >	-	-	-	-	-

Total Dollar amount of Residential accounts in arrears - Dec 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total	\$ -	

Total Dollar amount of non-CARE/FERA accounts in arrears - Dec 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total	\$ -	

Total Dollar amount of CARE accounts in arrears - Dec 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total	\$ -	

Total Dollar amount of FERA accounts in arrears - Dec 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total	\$ -	

Total Dollar amount of Medical Baseline* accounts in arrears - Dec 2020		
Amount Owed	All Balances	% of total outstanding
\$500 <		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total	\$ -	

Section 4 - Disconnection/Termination

Number of customers experiencing disconnection for non-payment					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	12,530	10,328	148	0	23,006
Feb-20	14,340	6,176	177	0	20,693
Mar-20	4,611	2,280	64	0	6,955**
Apr-20	0	0	0	0	0
May-20	0	0	0	0	0
Jun-20	0	0	0	0	0
Jul-20	0	0	0	0	0
Aug-20	0	0	0	0	0
Sep-20	0	0	0	0	0
Oct-20	0	0	0	0	0
Nov-20					-
Dec-20					-

Out of those disconnected in the month please show those for whom it is their 2nd or more disconnection that year					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	4,537	4,386	55	0	8,978
Feb-20	4,927	2,638	64	0	7,629
Mar-20	1,581	922	24	0	2,527
Apr-20	0	0	0	0	0
May-20	0	0	0	0	0
Jun-20	0	0	0	0	0
Jul-20	0	0	0	0	0
Aug-20	0	0	0	0	0
Sep-20	0	0	0	0	0
Oct-20	0	0	0	0	0
Nov-20					-
Dec-20					-

Number of customers reconnected within 24 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	9,791	8,306	134	0	18,231
Feb-20	11,211	4,888	155	0	16,254
Mar-20	3,707	1,870	57	0	5,634
Apr-20	0	0	0	0	0
May-20	0	0	0	0	0
Jun-20	0	0	0	0	0
Jul-20	0	0	0	0	0
Aug-20	0	0	0	0	0
Sep-20	0	0	0	0	0
Oct-20	0	0	0	0	0
Nov-20					-
Dec-20					-

Number of customers reconnected within 48 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	231	305	4	0	540
Feb-20	288	170	4	0	462
Mar-20	101	52	1	0	154
Apr-20	0	0	0	0	0
May-20	0	0	0	0	0
Jun-20	0	0	0	0	0
Jul-20	0	0	0	0	0
Aug-20	0	0	0	0	0
Sep-20	0	0	0	0	0
Oct-20	0	0	0	0	0
Nov-20					-
Dec-20					-

Number of customers reconnected within 72 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	135	130	0	0	265
Feb-20	139	120	0	0	259
Mar-20	68	46	1	0	115
Apr-20	0	0	0	0	0
May-20	0	0	0	0	0
Jun-20	0	0	0	0	0
Jul-20	0	0	0	0	0
Aug-20	0	0	0	0	0
Sep-20	0	0	0	0	0
Oct-20	0	0	0	0	0
Nov-20					-
Dec-20					-

Number of customers reconnected within 72+ hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	681	309	2	0	992
Feb-20	1,156	615	11	0	1,782
Mar-20	593	159	2	0	754
Apr-20	179	19	0	2	198
May-20	111	4	0	0	115
Jun-20	79	3	0	2	82
Jul-20	51	2	0	0	53
Aug-20	38	0	0	0	38
Sep-20	25	0	0	2	25
Oct-20	22	4	0	0	26
Nov-20					-
Dec-20					-

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

** A disconnect moratorium was put into place starting 3/13/2020 due to COVID-19.

Section 5 - Security Deposits

Number of customers with security deposits					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	163,448	115,522	1,858	2,439	280,828
Feb-20	166,063	117,230	1,904	2,427	285,197
Mar-20	164,801	118,175	2,029	2,385	285,005
Apr-20	157,267	122,244	2,308	2,279	281,819
May-20	144,869	119,139	2,304	2,186	266,312
Jun-20	133,098	114,324	2,246	2,154	249,668
Jul-20	118,772	107,264	2,092	2,083	228,128
Aug-20	103,929	99,416	1,897	1,918	205,242
Sep-20	90,233	90,110	1,732	1,702	182,075
Oct-20	77,116	78,118	1,495	1,388	156,729
Nov-20					-
Dec-20					-

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 6 - Notices

Number of customers who received an initial disconnection notice (15 day or similar)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	244,889	159,012	2,996	18,015	406,897
Feb-20	246,325	158,586	2,941	17,849	407,852
Mar-20	154,669	98,503	1,947	11,112	255,119
Apr-20	464	587	5	50	1,056**
May-20	0	2	0	0	2**
Jun-20	1	1	0	0	2**
Jul-20	0	2	0	0	2**
Aug-20	6	1	0	0	7**
Sep-20	0	1	0	0	1**
Oct-20	3	1	0	0	4**
Nov-20					-
Dec-20					-

Number of customers who received an initial disconnection notice (48 hour or similar)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	54,421	49,281	684	4,280	104,386
Feb-20	54,865	48,132	673	4,326	103,670
Mar-20	28,508	26,863	420	2,170	55,791
Apr-20	0	0	0	0	0
May-20	0	0	0	0	0
Jun-20	0	0	0	0	0
Jul-20	0	0	0	0	0
Aug-20	0	0	0	0	0
Sep-20	0	0	0	0	0
Oct-20	0	0	0	0	0
Nov-20					-
Dec-20					-

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

** Notices were printed on the bill; however, collections was cancelled immediately.

Section 7 - Basic Information

Number of active customer accounts in IOU territory					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-20	4,150,025	1,313,839	22,716	194,149	5,486,580
Feb-20	4,151,579	1,317,506	23,145	192,709	5,492,230
Mar-20	4,137,666	1,335,164	25,248	191,869	5,498,078
Apr-20	4,076,871	1,391,312	29,178	194,689	5,497,361
May-20	4,056,567	1,412,454	30,635	198,005	5,499,656
Jun-20	4,034,633	1,434,661	32,048	206,598	5,501,342
Jul-20	4,011,578	1,456,885	32,796	224,488	5,501,259
Aug-20	3,988,153	1,474,023	33,813	231,165	5,495,989
Sep-20	3,971,710	1,483,151	34,417	238,800	5,489,278
Oct-20	3,971,845	1,486,964	34,273	242,700	5,493,082
Nov-20					
Dec-20					-

Number of customers involuntarily returned to utility service from CCA					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
PG&E does not have tracking in place to identify customers returned involuntarily from a CCA.					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 7 - Zip Code Segmented Information

- A list of zip codes within the IOU territory by disconnection rate for that month, descending, Excel format
- A list of zip codes within the IOU territory by total number of disconnections for that month, descending, Excel format

Jan-20	
ZIP CODE	DISCONNECTION RATE
	20.00%
	4.00%
	3.13%
	3.13%
95435	2.68%
93701	2.66%
95428	2.49%
94590	2.43%
	2.38%
95511	2.38%
	2.30%
93650	2.27%
93219	2.24%
	2.15%
	2.08%
95202	2.02%
95950	2.00%
93212	1.98%
	1.96%
93721	1.91%
95464	1.90%
93292	1.89%
93622	1.84%
93266	1.83%
	1.75%
95957	1.73%

Jan-20	
ZIP CODE	TOTAL DISCONNECTIONS
94590	363
93307	343
95207	328
93727	307
94509	282
93309	278
93308	271
93722	258
93306	255
93304	253
95206	233
94533	225
93726	212
94591	204
93705	196
93612	191
95991	180
94565	178
93305	167
95210	166
93638	166
95376	165
95205	162
95901	160
93702	155
93703	152

	1.72%
93666	1.72%
95207	1.72%
	1.69%
95951	1.69%
93206	1.64%
93286	1.61%
93608	1.61%
95007	1.60%
95203	1.59%
93254	1.58%
93304	1.58%
	1.56%
93705	1.55%
93301	1.53%
	1.52%
93615	1.51%
93234	1.51%
95075	1.50%
	1.49%
93668	1.49%
95205	1.49%
95676	1.48%
93305	1.47%
93307	1.47%
93703	1.46%
93624	1.46%
93268	1.44%
95571	1.44%
	1.43%
93647	1.42%
93726	1.40%
95365	1.40%

94806	149
93311	148
93313	143
93706	139
93635	139
93906	134
93710	128
95204	127
94541	125
94601	124
94589	123
94544	123
95926	122
93312	122
93458	117
95336	116
93245	113
94605	112
93711	110
94603	107
95209	107
93657	106
93455	105
95340	103
93720	103
93662	102
93701	101
95023	101
93611	98
95301	97
94804	96
94513	96
93301	95

95210	1.40%
93434	1.40%
95605	1.39%
93665	1.37%
95939	1.36%
93308	1.35%
95249	1.34%
95935	1.33%
95206	1.33%
94589	1.30%
93249	1.29%
93702	1.28%
93706	1.27%
93728	1.26%
93638	1.25%
95913	1.25%
93616	1.24%
93727	1.24%
93201	1.23%
95901	1.23%
94509	1.22%
93612	1.22%
93203	1.21%
95991	1.20%
95374	1.20%
93309	1.19%
93263	1.17%
	1.16%
93610	1.15%
93241	1.14%
95388	1.13%
93662	1.12%
95955	1.12%

95219	94
93637	93
95203	91
95961	91
94520	91
95112	91
95966	90
93618	89
95691	88
93212	86
95341	86
94531	86
94015	86
95123	86
96080	85
95020	85
94801	84
95348	84
94560	84
94606	84
94109	84
93268	83
94112	83
94621	82
95337	81
94546	79
95060	78
93422	77
94578	77
94558	77
94536	76
93725	75
94901	75

93710	1.12%
96092	1.12%
93306	1.10%
95204	1.09%
93646	1.08%
93440	1.08%
93725	1.07%
93280	1.07%
	1.06%
95675	1.05%
95231	1.05%
94603	1.04%
96021	1.04%
95961	1.04%
93618	1.03%
93250	1.03%
95341	1.03%
93239	1.02%
94591	1.02%
93245	1.02%
93648	1.01%
93635	0.99%
95312	0.99%
94104	0.97%
95043	0.97%
93722	0.96%
95317	0.95%
95376	0.94%
93458	0.93%
94533	0.91%
93609	0.91%
93204	0.91%
93657	0.90%

93704	74
94608	74
93263	73
95361	72
94568	72
93728	71
95605	70
94124	70
95928	70
93280	69
94523	69
93610	68
95136	68
93654	67
94080	67
96007	66
95993	66
94561	66
95202	65
96021	65
95377	65
93314	65
94607	65
94703	64
93905	64
94117	64
95076	64
94110	64
95035	63
93454	62
95008	62
93203	61
95215	61

95565	0.90%
95914	0.89%
95215	0.89%
95553	0.89%
93313	0.88%
93311	0.88%
95920	0.88%
95943	0.87%
96035	0.87%
95585	0.86%
95953	0.85%
95988	0.85%
95645	0.85%
93620	0.85%
95219	0.84%
94621	0.84%
93451	0.84%
93640	0.84%
94801	0.83%
93630	0.82%
93445	0.82%
95970	0.82%
95690	0.82%
95463	0.81%
95209	0.81%
95681	0.80%
95965	0.80%
95641	0.79%
93461	0.79%
95304	0.78%
95987	0.78%
95301	0.78%
94601	0.78%

93901	61
95116	61
95062	61
94044	60
94534	59
95125	59
95965	57
95212	57
95367	56
94585	56
94401	56
95128	55
93907	54
95122	54
94521	53
94014	52
95973	52
95695	52
95667	52
94122	52
93401	51
94102	51
93619	51
95126	51
94115	51
94538	51
94118	50
93630	49
93955	49
95945	49
95117	49
94577	49
94704	48

95369	0.78%
93954	0.78%
93656	0.77%
93906	0.77%
93652	0.77%
95562	0.77%
95237	0.76%
93210	0.76%
93637	0.76%
95212	0.75%
95569	0.75%
95340	0.75%
95252	0.75%
93654	0.74%
95966	0.74%
95556	0.74%
94806	0.73%
95926	0.73%
93907	0.73%
94542	0.73%
93252	0.72%
95322	0.72%
93930	0.72%
95552	0.72%
95963	0.72%
95348	0.72%
95974	0.71%
93962	0.71%
95039	0.71%
95367	0.71%
96080	0.71%
95336	0.70%
94703	0.70%

95111	48
93622	47
94551	47
95616	47
95620	46
94596	46
94134	46
95127	46
95124	46
95388	45
94010	45
94587	45
94510	44
94133	44
93446	44
95963	43
94619	43
94303	42
94803	42
94103	42
95037	42
93631	41
94566	41
93647	40
93241	40
95519	40
94947	40
95677	40
94066	40
94564	39
94518	39
94609	39
95762	39

96007	0.70%
95377	0.70%
93631	0.70%
95932	0.70%
95968	0.69%
93242	0.69%
94520	0.69%
95002	0.69%
93455	0.69%
95546	0.68%
93606	0.67%
94605	0.67%
95659	0.67%
93711	0.66%
95454	0.66%
93314	0.66%
94124	0.66%
95466	0.65%
93243	0.65%
94531	0.65%
95334	0.65%
95691	0.65%
94804	0.63%
95542	0.63%
95620	0.63%
96062	0.62%
93230	0.62%
93704	0.62%
95601	0.62%
93312	0.62%
95337	0.61%
95012	0.60%
94565	0.60%

94611	39
93648	38
94403	38
94550	38
94086	38
94542	37
93444	37
93940	37
94582	37
95304	36
95252	36
96022	36
94547	36
94559	36
95765	36
94025	36
94121	36
95648	36
95014	36
93210	35
93950	35
94588	35
95330	34
94702	34
93933	34
94061	34
93442	33
94545	33
95503	33
95148	33
95118	33
94941	33
93721	32

95443	0.60%
95551	0.60%
95697	0.60%
93422	0.59%
93653	0.59%
95023	0.59%
93901	0.59%
94303	0.58%
95573	0.58%
95485	0.58%
93611	0.58%
95560	0.58%
95547	0.58%
95361	0.57%
94931	0.57%
94710	0.57%
95519	0.57%
95563	0.57%
94585	0.57%
95490	0.57%
94525	0.57%
95637	0.56%
95982	0.56%
94607	0.56%
94541	0.56%
95518	0.56%
95230	0.56%
94564	0.56%
96022	0.56%
94560	0.55%
93442	0.55%
93454	0.55%
94704	0.55%

94612	32
94105	32
94580	32
95121	32
95618	32
94602	32
95953	31
95988	31
93930	31
95490	31
93420	31
95134	31
94070	31
94040	31
95521	30
95682	30
95132	30
93650	29
93434	29
95334	29
94945	29
94063	29
94597	29
94555	29
94903	29
94404	29
94123	29
95110	28
95776	28
93405	28
93646	27
93250	27
93620	27

93723	0.54%
93465	0.54%
93432	0.54%
95633	0.54%
95919	0.54%
94544	0.54%
95993	0.53%
93720	0.53%
93673	0.53%
94606	0.53%
96090	0.53%
94578	0.53%
95423	0.52%
93955	0.52%
96033	0.52%
93436	0.52%
95232	0.52%
95220	0.52%
94528	0.51%
95225	0.51%
96075	0.51%
96055	0.51%
95686	0.50%
95619	0.50%
95449	0.50%
95912	0.50%
95558	0.50%
95642	0.50%
95458	0.49%
93926	0.49%
94608	0.49%
95979	0.48%
93660	0.48%

94132	27
94116	27
94107	27
95464	26
94610	26
93640	25
95322	25
93433	25
95501	25
94131	25
93234	24
93436	24
94519	24
94043	24
95476	24
95428	23
93204	23
95366	23
95133	23
95032	23
95603	23
95129	23
96003	23
94087	23
94503	22
94114	22
93615	21
95249	21
93445	21
95932	21
94931	21
93465	21
94505	21

94561	0.48%
95468	0.48%
94523	0.48%
95330	0.48%
93905	0.48%
93626	0.48%
94901	0.48%
95116	0.47%
94546	0.47%
93453	0.47%
95327	0.46%
93444	0.46%
95432	0.46%
95113	0.46%
94596	0.46%
95360	0.46%
93625	0.46%
96065	0.45%
93950	0.45%
95623	0.45%
94401	0.45%
95928	0.45%
95060	0.45%
93433	0.45%
94572	0.45%
94702	0.45%
94015	0.45%
95136	0.45%
94619	0.44%
95112	0.44%
94513	0.44%
95236	0.44%
94803	0.44%

95540	21
94579	21
95131	21
95070	21
95482	21
94539	21
94710	20
94920	20
94949	20
94041	20
94583	20
95360	19
94960	19
94127	19
95949	19
94530	19
95365	18
93723	18
94805	18
95437	18
94085	18
94002	18
95240	18
95642	17
93636	17
95946	17
94571	17
94030	17
94062	17
94526	17
95012	16
93927	16
95320	16

95020	0.44%
95945	0.43%
94134	0.43%
95122	0.43%
94534	0.43%
95062	0.43%
95977	0.43%
95254	0.43%
95227	0.42%
94947	0.42%
95117	0.42%
93452	0.42%
95524	0.42%
94945	0.42%
94044	0.41%
95110	0.41%
94547	0.41%
95627	0.40%
95470	0.40%
93401	0.40%
95554	0.40%
93441	0.40%
95346	0.40%
94112	0.39%
94612	0.39%
94510	0.39%
95128	0.39%
94938	0.39%
95694	0.39%
94508	0.39%
94518	0.39%
95938	0.39%
96087	0.38%

95987	15
93644	15
95138	15
93402	15
94563	15
95135	15
93609	14
93451	14
94572	14
95453	14
94709	14
94089	14
94965	14
93923	14
94706	14
94618	14
94506	14
94402	14
95120	14
95951	13
93656	13
95423	13
95220	13
95694	13
95640	13
93730	13
94939	13
94158	13
95130	13
95066	13
94108	13
94598	13
95327	12

95677	0.38%
94609	0.38%
95640	0.38%
94503	0.38%
94505	0.38%
94105	0.38%
95526	0.38%
95222	0.38%
95656	0.37%
94102	0.37%
95540	0.37%
95674	0.37%
93636	0.37%
95366	0.37%
95123	0.37%
94014	0.36%
95946	0.36%
95258	0.36%
95973	0.36%
94545	0.36%
95695	0.35%
93933	0.35%
93644	0.35%
93927	0.35%
95320	0.35%
95065	0.35%
93619	0.35%
95521	0.35%
94519	0.35%
95776	0.35%
94580	0.35%
95457	0.35%
94805	0.34%

93625	12
93960	12
95650	12
95451	12
96002	12
94549	12
95003	12
95562	11
93926	11
95065	11
95948	11
95959	11
94553	11
96035	10
95619	10
95726	10
94517	10
93449	10
95010	10
94595	10
93206	9
95231	9
95237	9
94525	9
95470	9
95222	9
94904	9
94507	9
94705	9
93249	8
93616	8
96055	8
95912	8

94920	0.34%
95046	0.34%
93405	0.34%
94133	0.34%
95121	0.34%
95667	0.34%
94973	0.34%
95333	0.34%
95111	0.34%
95922	0.34%
95503	0.33%
94521	0.33%
95415	0.33%
93621	0.33%
95618	0.33%
94559	0.33%
94551	0.33%
95311	0.32%
95045	0.32%
94571	0.32%
95467	0.32%
94579	0.32%
95692	0.32%
95008	0.32%
94117	0.32%
95570	0.31%
94558	0.31%
95126	0.31%
95004	0.31%
94080	0.31%
95684	0.31%
94960	0.30%
94536	0.30%

95458	8
95113	8
95623	8
95467	8
95228	8
95006	8
93908	8
95602	8
93266	7
95374	7
93440	7
95641	7
93242	7
95546	7
95982	7
95633	7
95236	7
95005	7
93924	7
93463	7
95073	7
94707	7
95030	7
94022	7
94024	7
93286	6
95935	6
95955	6
95454	6
95542	6
93230	6
95573	6
95485	6

94568	0.30%
95960	0.30%
94949	0.30%
95549	0.30%
95005	0.30%
95387	0.30%
94041	0.29%
95125	0.29%
94577	0.29%
96073	0.29%
95228	0.29%
95127	0.29%
93426	0.29%
94115	0.29%
94588	0.29%
94038	0.28%
93730	0.28%
95948	0.28%
95148	0.28%
95118	0.28%
94132	0.28%
94939	0.28%
95672	0.28%
95076	0.28%
94063	0.28%
95460	0.27%
94109	0.27%
95981	0.27%
96069	0.27%
95437	0.27%
95453	0.27%
94103	0.27%
93424	0.27%

93453	6
95346	6
95938	6
95046	6
95692	6
95685	6
93953	6
95321	6
93428	6
95242	6
95957	5
93608	5
95007	5
93254	5
93668	5
95690	5
93660	5
95627	5
95258	5
95457	5
95045	5
95684	5
96073	5
95672	5
93427	5
95139	5
95383	5
94065	5
96001	5
95435	4
93201	4
93239	4
95914	4

94066	0.27%
94118	0.27%
94158	0.26%
94933	0.26%
95133	0.26%
95124	0.26%
94597	0.26%
94709	0.26%
95669	0.26%
95685	0.26%
93940	0.26%
95130	0.26%
94602	0.26%
95035	0.26%
95682	0.26%
94586	0.26%
94010	0.26%
94941	0.26%
95138	0.26%
94566	0.25%
93420	0.25%
94127	0.25%
93924	0.25%
93427	0.25%
93960	0.25%
95037	0.25%
95616	0.25%
95134	0.25%
93925	0.25%
94070	0.25%
94061	0.25%
95132	0.25%
94555	0.25%

95645	4
95681	4
93461	4
93252	4
95968	4
95551	4
95560	4
93432	4
95225	4
93626	4
94508	4
95311	4
95570	4
95004	4
95460	4
95442	4
93602	4
94005	4
95665	4
93460	4
95119	4
95713	4
94925	4
94019	4
95370	4
	3
95511	3
93219	3
95950	3
93666	3
95075	3
93624	3
93665	3

95765	0.25%
94582	0.25%
94089	0.25%
95442	0.24%
93402	0.24%
94903	0.24%
95650	0.24%
95726	0.24%
95501	0.24%
95246	0.24%
95066	0.24%
94957	0.24%
93446	0.23%
94965	0.23%
94538	0.23%
95762	0.23%
95949	0.23%
94122	0.23%
95131	0.23%
94403	0.23%
95139	0.22%
94110	0.22%
94514	0.22%
94517	0.22%
94611	0.22%
95916	0.22%
93602	0.22%
94904	0.22%
95451	0.22%
94025	0.22%
95032	0.22%
95445	0.22%
95306	0.22%

95939	3
94104	3
95043	3
95565	3
95553	3
95943	3
95369	3
95002	3
95466	3
93243	3
96062	3
93653	3
95547	3
95919	3
95449	3
95468	3
95977	3
95524	3
95333	3
93426	3
94038	3
95669	3
95445	3
93737	3
95019	3
94018	3
93430	3
95631	3
95658	3
94027	3
95033	3
95666	3
94930	3

95612	0.22%
94563	0.22%
93601	0.21%
94587	0.21%
95006	0.21%
93463	0.21%
94550	0.21%
93953	0.21%
93449	0.21%
95135	0.21%
95010	0.20%
94005	0.20%
94040	0.20%
93923	0.20%
93667	0.20%
94108	0.20%
95918	0.20%
94030	0.20%
95603	0.20%
94706	0.19%
94111	0.19%
94131	0.19%
94085	0.19%
94404	0.19%
95073	0.19%
94121	0.19%
94043	0.19%
95070	0.19%
94511	0.19%
95482	0.19%
94086	0.19%
95937	0.19%
94618	0.18%

94708	3
93614	3
94552	3
95746	3
95747	3
	2
	2
	2
	2
	2
	2
93292	2
95676	2
95571	2
95913	2
96092	2
95675	2
95317	2
95585	2
95970	2
95556	2
93962	2
95039	2
93606	2
95659	2
95563	2
95518	2
94528	2
95686	2
95979	2
95254	2
95227	2
93441	2
95526	2

94402	0.14%
94583	0.14%
94526	0.14%
94970	0.14%
96051	0.14%
95959	0.14%
94707	0.13%
95689	0.13%
95975	0.13%
93430	0.13%
95030	0.13%
95525	0.12%
95631	0.12%
95119	0.12%
94539	0.12%
94598	0.12%
94951	0.12%
95658	0.12%
94114	0.12%
95240	0.12%
95614	0.12%
94027	0.12%
94937	0.12%
93643	0.12%
96002	0.11%
94549	0.11%
95602	0.11%
94087	0.11%
95722	0.11%
95120	0.11%
95003	0.11%
95713	0.10%
94305	0.10%

	1
95312	1
95920	1
95463	1
93954	1
93652	1
95569	1
95552	1
95974	1
95601	1
95443	1
95697	1
95637	1
95230	1
93673	1
96090	1
96033	1
95232	1
96075	1
95558	1
95432	1
96065	1
93452	1
95554	1
94938	1
96087	1
95656	1
95674	1
95922	1
93621	1
95960	1
95549	1
95387	1

95364	0.10%
94925	0.10%
94595	0.10%
95942	0.10%
94065	0.10%
95033	0.09%
95255	0.09%
94022	0.09%
95663	0.09%
94024	0.09%
95329	0.09%
95917	0.09%
95666	0.08%
94019	0.08%
94930	0.08%
95634	0.07%
95018	0.07%
94708	0.06%
93675	0.06%
93614	0.06%
94552	0.06%
94553	0.06%
95242	0.06%
95379	0.06%
96001	0.05%
95709	0.05%
95247	0.05%
95969	0.04%
96088	0.04%
95746	0.04%
94556	0.03%
95370	0.03%
95954	0.03%

95981	1
96069	1
94933	1
94586	1
93925	1
95306	1
95612	1
95937	1
95248	1
94956	1
95636	1
95703	1
95962	1
95469	1
94970	1
96051	1
95689	1
95975	1
95525	1
94937	1
94305	1
95364	1
95942	1
95255	1
95663	1
95329	1
95917	1
95634	1
93675	1
95379	1
95709	1
95247	1
95969	1

95632	0.03%
95363	0.01%
95747	0.01%
95050	0.01%

96088	1
95954	1
95363	1
95050	1

Feb-20	
ZIP CODE	DISCONNECTION RATE
	8.33%
	7.69%
	3.57%
	3.39%
	2.99%
93201	2.80%
	2.38%
	2.35%
95637	2.25%
	1.89%
93224	1.88%
	1.72%
95427	1.72%
95560	1.60%
93652	1.55%
94940	1.42%
	1.41%
93701	1.37%
95939	1.36%
95916	1.32%
95612	1.30%
93307	1.29%
93254	1.28%
95686	1.26%
	1.25%
95913	1.23%

Feb-20	
ZIP CODE	TOTAL DISCONNECTIONS
93307	303
94533	229
93722	206
93306	200
94509	184
94806	181
95207	177
93304	173
95687	166
94541	165
95901	160
94605	160
93727	160
95206	157
94565	151
94591	147
93305	137
95928	137
93705	132
93726	130
94590	128
94607	127
93309	125
93313	124
93308	122
94544	117

95901	1.23%
	1.22%
93305	1.21%
95374	1.20%
95248	1.20%
95697	1.19%
93650	1.17%
96092	1.12%
95454	1.10%
94607	1.09%
93304	1.08%
95555	1.08%
95306	1.07%
93962	1.07%
95203	1.06%
93234	1.05%
94589	1.05%
	1.04%
93705	1.04%
95551	1.04%
95968	1.04%
95932	1.03%
93606	1.01%
95205	1.00%
95977	1.00%
93621	1.00%
95202	1.00%
95385	0.99%
94801	0.98%
95428	0.98%
94603	0.97%
93624	0.97%
94605	0.96%

94606	114
94804	113
94558	113
94109	110
95205	109
94608	109
95112	107
95076	102
94110	101
95204	100
94531	100
94513	100
94589	99
94801	99
94603	99
95991	97
93710	96
93702	96
94520	96
95376	96
95210	94
93637	92
95023	90
95966	89
94621	88
94538	88
93720	85
95301	84
95695	84
93638	83
95340	82
93454	81
94601	81

93292	0.93%
95962	0.93%
93640	0.93%
95955	0.93%
95207	0.93%
94533	0.93%
95422	0.92%
95692	0.90%
94621	0.90%
95625	0.90%
93665	0.90%
95206	0.89%
95627	0.89%
94806	0.89%
95935	0.88%
95928	0.88%
95920	0.88%
93960	0.88%
95961	0.87%
93203	0.87%
93660	0.87%
93306	0.86%
93726	0.86%
93241	0.86%
94590	0.85%
95204	0.85%
93280	0.85%
95645	0.85%
93927	0.84%
93710	0.84%
94572	0.83%
93230	0.83%
95457	0.83%

95209	80
94080	80
94066	79
94901	79
95336	79
93711	79
93906	79
95123	79
95961	77
94585	77
93703	77
93704	77
95337	77
95926	77
94577	77
94550	77
94536	77
94523	76
95020	76
93905	75
93635	75
94561	74
94578	74
95973	74
93312	74
95691	73
94521	72
95422	71
95219	71
93662	70
93245	69
94107	69
94015	69

95309	0.81%
93286	0.81%
94509	0.80%
93702	0.79%
93242	0.79%
95210	0.79%
93461	0.79%
95459	0.79%
94585	0.78%
93212	0.78%
96035	0.78%
95546	0.77%
96022	0.77%
93954	0.77%
95140	0.77%
94586	0.77%
93662	0.77%
93313	0.77%
93250	0.76%
95988	0.76%
93722	0.76%
93219	0.76%
93630	0.75%
95965	0.75%
94531	0.75%
93637	0.75%
95925	0.75%
94804	0.75%
95215	0.74%
94541	0.74%
95304	0.74%
93703	0.74%
94591	0.74%

95125	69
95035	69
94609	68
93706	68
94560	68
94587	68
96080	66
95116	66
95136	66
95126	65
93458	64
95128	63
93612	63
94114	63
95008	63
93657	62
94103	62
94118	62
95203	61
94124	61
95060	61
94803	60
95501	60
93955	59
94559	59
94061	59
93940	59
94610	59
93618	58
93901	58
94534	58
94102	58
94115	58

95966	0.73%
93206	0.73%
94520	0.73%
94946	0.73%
93252	0.73%
93301	0.72%
95974	0.71%
93454	0.71%
95687	0.71%
94608	0.71%
94606	0.71%
95469	0.71%
95919	0.71%
95938	0.70%
96021	0.70%
93268	0.69%
93610	0.69%
95540	0.69%
94805	0.69%
95490	0.68%
95301	0.68%
93932	0.68%
93618	0.67%
95435	0.67%
95950	0.67%
93648	0.67%
93445	0.66%
94609	0.66%
93721	0.65%
95488	0.65%
96084	0.65%
95229	0.65%
95255	0.65%

93654	57
94014	57
94122	57
95503	56
93401	56
94123	56
93280	55
95993	55
95688	55
95765	55
95127	55
93311	55
95965	54
95377	54
94117	54
94087	53
95648	53
93701	52
94580	52
95618	52
94602	52
95667	52
95215	51
95361	51
94568	51
96022	50
95122	50
95111	50
94403	50
94121	50
94086	50
94612	49
94132	49

95991	0.65%
93704	0.64%
93727	0.64%
95045	0.64%
95426	0.64%
95947	0.64%
95468	0.64%
95007	0.64%
95219	0.64%
93955	0.63%
93654	0.63%
95379	0.63%
93638	0.62%
93245	0.62%
95987	0.62%
93706	0.62%
94803	0.62%
95668	0.62%
96047	0.62%
95589	0.61%
95330	0.61%
93433	0.61%
93210	0.61%
93308	0.61%
93728	0.61%
95960	0.60%
95209	0.60%
94971	0.60%
95537	0.60%
94567	0.60%
93668	0.60%
94710	0.59%
95776	0.59%

95348	49
95776	48
94704	48
94611	48
94518	47
94619	46
95677	46
94530	46
94903	46
93611	46
93630	45
93301	45
94547	45
94063	45
94040	45
93203	44
96021	44
95330	44
94133	44
94546	44
94545	43
94551	43
93960	42
93420	42
94588	42
95134	42
93610	41
95945	41
94555	41
93455	41
95124	41
93268	40
95620	40

94612	0.59%
93204	0.59%
95340	0.59%
95485	0.58%
95337	0.58%
95954	0.58%
95420	0.58%
95322	0.58%
95377	0.58%
95501	0.58%
93434	0.57%
94124	0.57%
95695	0.57%
96096	0.57%
95606	0.57%
95563	0.57%
94525	0.57%
94038	0.57%
95017	0.56%
95930	0.56%
94580	0.56%
95982	0.56%
93646	0.56%
95503	0.56%
95912	0.56%
94511	0.56%
93905	0.56%
93901	0.56%
95605	0.55%
95953	0.55%
95044	0.55%
95651	0.55%
96080	0.55%

95118	40
95062	40
95129	40
95540	39
95341	39
95521	39
94597	39
95682	39
95117	39
93422	39
93927	38
94105	38
96007	38
94510	38
95762	38
95490	37
94519	37
93444	37
94596	37
94805	36
93933	36
95148	36
95370	36
94583	36
95212	35
94085	35
95132	35
94401	35
94404	35
95616	35
93212	34
95304	34
93433	34

94503	0.55%
94704	0.54%
95376	0.54%
95620	0.54%
93451	0.54%
93723	0.54%
94561	0.54%
94505	0.54%
93309	0.54%
94559	0.54%
94519	0.53%
95691	0.53%
95618	0.53%
93635	0.53%
96033	0.53%
96090	0.53%
95388	0.53%
95456	0.53%
93673	0.53%
95613	0.53%
93657	0.53%
94523	0.52%
94066	0.52%
95675	0.52%
95006	0.52%
95650	0.52%
95951	0.52%
95023	0.52%
95112	0.52%
95232	0.52%
95116	0.51%
94565	0.51%
95225	0.51%

93728	34
93907	34
94002	34
95409	34
94566	33
94025	33
95202	32
94503	32
93950	32
95367	32
95932	31
94030	31
93314	31
94044	31
95037	31
94010	31
93241	30
94505	30
94965	30
93263	30
93725	30
95519	30
94526	30
94070	30
94116	30
94402	29
95482	29
93619	29
93640	28
95988	28
93210	28
95605	28
93405	28

94544	0.51%
94601	0.51%
94132	0.51%
94547	0.51%
93458	0.51%
95360	0.51%
95228	0.51%
94578	0.50%
95973	0.50%
93645	0.50%
94901	0.50%
95558	0.50%
94965	0.49%
93625	0.49%
95470	0.49%
95139	0.49%
93263	0.48%
95336	0.48%
93711	0.48%
94619	0.47%
95341	0.47%
94518	0.47%
95713	0.47%
94545	0.46%
93616	0.46%
95320	0.46%
95212	0.46%
95633	0.46%
93444	0.46%
95926	0.46%
93614	0.46%
93450	0.46%
93631	0.46%

95131	28
94043	28
94539	28
93631	27
95963	27
94579	27
94564	27
94062	27
94582	27
94572	26
95650	26
95110	26
93648	25
95451	25
95437	25
94941	25
95120	25
95014	25
94945	24
94598	24
95003	24
94112	24
93614	23
94303	23
94618	23
94702	23
95603	23
94553	23
95133	22
95121	22
94549	22
96003	22
94710	21

94513	0.46%
93907	0.46%
96065	0.46%
95002	0.46%
94558	0.46%
94577	0.45%
95451	0.45%
93906	0.45%
95521	0.45%
95113	0.45%
95641	0.45%
95963	0.45%
95249	0.45%
94514	0.45%
94521	0.45%
95914	0.45%
94560	0.44%
93926	0.44%
95128	0.44%
95076	0.44%
95993	0.44%
95467	0.44%
94576	0.44%
95677	0.44%
94105	0.44%
93401	0.44%
95236	0.44%
93720	0.44%
95136	0.43%
95917	0.43%
95073	0.43%
95634	0.43%
94063	0.43%

95388	21
95360	21
95320	21
94542	21
94706	21
95949	21
95476	21
93250	20
95954	20
95322	20
95953	20
95006	20
93402	20
94960	20
93923	20
94947	20
95453	19
94709	19
93723	18
95713	18
93644	18
93908	18
94019	18
95338	18
94041	18
95032	18
94134	18
93234	17
95692	17
93445	17
94925	17
93436	17
94949	17

93725	0.43%
94061	0.43%
95519	0.43%
94951	0.43%
95237	0.42%
93644	0.42%
94534	0.42%
94102	0.42%
94550	0.42%
94107	0.42%
94602	0.42%
95227	0.42%
94530	0.42%
93940	0.42%
95524	0.42%
93950	0.42%
95562	0.41%
95348	0.41%
94925	0.41%
95461	0.41%
94542	0.41%
94579	0.41%
95970	0.41%
94005	0.41%
94931	0.41%
93612	0.41%
93620	0.41%
95361	0.40%
95367	0.40%
93633	0.40%
93427	0.40%
96007	0.40%
93667	0.40%

94131	17
93446	17
95073	16
93930	16
95010	16
95130	16
94552	16
94506	16
94928	16
93650	15
93204	15
94931	15
93730	15
94705	15
94556	15
94127	15
95959	15
96002	15
93646	14
95228	14
94517	14
94939	14
94920	14
95602	14
93625	13
93620	13
95119	13
93463	13
95726	13
95334	13
94707	13
94595	13
95916	12

95122	0.40%
93441	0.40%
94538	0.40%
94014	0.40%
95119	0.40%
95554	0.39%
95126	0.39%
94103	0.39%
93653	0.39%
93622	0.39%
93647	0.39%
94938	0.39%
93609	0.39%
93463	0.39%
95020	0.39%
94548	0.39%
95942	0.39%
94564	0.39%
94903	0.38%
95941	0.38%
95688	0.38%
96087	0.38%
95110	0.38%
95765	0.37%
95437	0.37%
93933	0.37%
95257	0.37%
94610	0.37%
93312	0.37%
93930	0.37%
95631	0.37%
94596	0.37%
94085	0.37%

95457	12
95987	12
93434	12
95640	12
95946	12
94089	12
95135	12
95560	11
95627	11
95938	11
93721	11
95379	11
95470	11
95139	11
95467	11
93647	11
93449	11
95252	11
94065	11
95030	11
95454	10
95045	10
93926	10
93622	10
95018	10
95694	10
94571	10
95066	10
94022	10
95405	10
95070	10
93201	9
95428	9

95674	0.37%
94037	0.37%
94080	0.37%
95410	0.37%
93436	0.37%
95453	0.37%
93675	0.37%
95945	0.36%
93908	0.36%
94030	0.36%
94019	0.36%
95258	0.36%
93615	0.36%
96088	0.36%
94015	0.36%
94709	0.36%
93656	0.36%
95039	0.36%
94123	0.35%
94109	0.35%
94597	0.35%
95060	0.35%
94110	0.35%
95619	0.35%
95111	0.35%
95640	0.35%
95231	0.35%
94555	0.35%
95127	0.35%
93420	0.35%
94945	0.34%
94114	0.34%
94588	0.34%

93660	9
96035	9
94525	9
95912	9
93451	9
95631	9
96088	9
95012	9
94904	9
93636	9
94708	9
94507	9
95366	9
94108	9
95358	9
94024	9
93230	8
93242	8
95546	8
95426	8
95113	8
94005	8
93427	8
95222	8
94158	8
95746	8
94954	8
95374	7
95248	7
95551	7
95977	7
95255	7
95947	7

95018	0.34%
95118	0.34%
94510	0.34%
95012	0.34%
95125	0.34%
94133	0.34%
93405	0.34%
95667	0.34%
95659	0.34%
95922	0.34%
95123	0.34%
95134	0.33%
95222	0.33%
95682	0.33%
95117	0.33%
95664	0.33%
95346	0.33%
95690	0.33%
94118	0.33%
93311	0.33%
94115	0.33%
93730	0.33%
95010	0.33%
95311	0.33%
93402	0.32%
95043	0.32%
95338	0.32%
94960	0.32%
93608	0.32%
95008	0.32%
94303	0.32%
95130	0.32%
94587	0.32%

95982	7
95249	7
95236	7
94951	7
95619	7
95005	7
95383	7
95065	7
95321	7
95948	7
95425	7
95138	7
95240	7
95404	7
95612	6
95968	6
95962	6
95485	6
94038	6
94511	6
95633	6
95634	6
95562	6
93609	6
93675	6
93656	6
95709	6
93460	6
94028	6
95327	6
95642	6
95407	6
95820	6

96055	0.32%
94552	0.32%
95726	0.31%
93314	0.31%
94517	0.31%
94020	0.31%
94002	0.31%
95570	0.31%
95703	0.31%
95365	0.31%
95004	0.31%
95148	0.31%
94536	0.31%
95458	0.31%
94924	0.30%
94618	0.30%
94702	0.30%
95694	0.30%
95131	0.30%
94939	0.30%
95918	0.30%
94551	0.30%
95005	0.30%
93422	0.30%
95614	0.30%
93920	0.30%
95387	0.30%
95565	0.30%
94403	0.30%
94040	0.29%
95553	0.29%
94706	0.29%
95445	0.29%

94952	6
95624	6
95686	5
95306	5
95955	5
95469	5
95917	5
95237	5
95461	5
95258	5
93615	5
95346	5
96055	5
95458	5
95614	5
96073	5
95672	5
93602	5
93924	5
95666	5
93442	5
94563	5
95828	5
95637	4
93254	4
95935	4
95645	4
93461	4
93206	4
93252	4
95919	4
95468	4
95951	4

95464	0.29%
93923	0.29%
95334	0.29%
96073	0.29%
95709	0.29%
94402	0.29%
95132	0.29%
95409	0.28%
94401	0.28%
95370	0.28%
95062	0.28%
95035	0.28%
95672	0.28%
94599	0.27%
93602	0.27%
95460	0.27%
95129	0.27%
93611	0.27%
96051	0.27%
94611	0.27%
96069	0.27%
93432	0.27%
93460	0.27%
96008	0.27%
93455	0.27%
94117	0.27%
94933	0.26%
94062	0.26%
94041	0.26%
95975	0.26%
95372	0.26%
94121	0.26%
94546	0.26%

95225	4
95641	4
94514	4
93667	4
95942	4
94037	4
95311	4
95570	4
95365	4
95004	4
95445	4
95464	4
95460	4
95019	4
95722	4
95423	4
95969	4
94027	4
95835	4
95630	4
93224	3
95427	3
95939	3
93962	3
93606	3
93621	3
93286	3
95459	3
94586	3
93616	3
95524	3
95231	3
95918	3

95369	0.26%
95482	0.26%
94949	0.26%
95946	0.26%
95133	0.25%
94087	0.25%
95949	0.25%
94707	0.25%
95648	0.25%
94028	0.25%
94122	0.25%
94705	0.25%
94583	0.25%
94556	0.25%
94086	0.25%
94526	0.24%
95979	0.24%
95019	0.24%
94920	0.24%
95383	0.24%
94070	0.24%
93626	0.24%
95124	0.23%
95121	0.23%
95327	0.23%
95536	0.23%
94404	0.23%
93449	0.23%
95252	0.23%
94598	0.23%
95333	0.23%
95762	0.22%
95065	0.22%

94599	3
95536	3
93643	3
95046	3
93430	3
95658	3
95220	3
93953	3
95033	3
93465	3
94574	3
95621	3
	2
	2
	2
	2
93652	2
94940	2
95913	2
95697	2
96092	2
95555	2
93624	2
93665	2
94946	2
93932	2
96084	2
95007	2
95668	2
96047	2
95960	2
94567	2
93668	2

94043	0.22%
94904	0.22%
95722	0.22%
95466	0.22%
95003	0.21%
93601	0.21%
94044	0.21%
94568	0.21%
94065	0.21%
94947	0.21%
94089	0.21%
95542	0.21%
94566	0.20%
95030	0.20%
94549	0.20%
94127	0.20%
94025	0.20%
95528	0.20%
95321	0.20%
93619	0.20%
94116	0.20%
95603	0.20%
95701	0.20%
95573	0.20%
93636	0.19%
94941	0.19%
95120	0.19%
94508	0.19%
95602	0.19%
94571	0.19%
95526	0.19%
94506	0.19%
94708	0.19%

96096	2
95563	2
95651	2
95456	2
95002	2
95914	2
95227	2
93441	2
93653	2
95410	2
95664	2
95690	2
94020	2
95703	2
94924	2
96051	2
93432	2
95975	2
95372	2
93626	2
95333	2
93601	2
95542	2
95573	2
94508	2
95626	2
93453	2
95684	2
95442	2
93737	2
94018	2
93921	2
95247	2

95616	0.19%
95937	0.18%
95959	0.18%
95037	0.18%
95626	0.18%
95066	0.18%
93924	0.18%
95948	0.18%
94582	0.18%
94010	0.18%
93643	0.18%
95642	0.17%
95032	0.17%
95046	0.17%
94134	0.17%
94973	0.17%
95449	0.17%
95135	0.16%
94539	0.16%
94158	0.16%
94507	0.16%
93249	0.16%
95423	0.16%
95969	0.16%
94956	0.16%
94027	0.16%
95425	0.16%
93453	0.15%
95245	0.15%
95452	0.15%
95366	0.14%
96003	0.14%
94108	0.14%

95665	2
95685	2
94515	2
94930	2
93428	2
95368	2
95842	2
94703	2
95242	2
95356	2
95826	2
95472	2
95822	2
95355	2
	1
	1
	1
	1
	1
	1
	1
	1
	1
	1
	1
	1
95385	1
93292	1
95625	1
95920	1
95309	1
93954	1
95140	1
93219	1
95925	1
95974	1

95666	0.14%
96002	0.14%
95476	0.14%
94970	0.14%
93424	0.13%
95358	0.13%
94022	0.13%
93430	0.13%
94131	0.13%
94595	0.13%
95525	0.12%
95684	0.12%
95442	0.12%
95658	0.12%
93737	0.12%
94553	0.12%
95138	0.12%
95220	0.12%
95246	0.12%
94957	0.12%
95014	0.11%
94112	0.11%
94024	0.11%
95405	0.11%
93953	0.10%
95746	0.10%
95421	0.10%
94018	0.10%
94305	0.10%
94928	0.10%
93921	0.10%
95319	0.10%
93426	0.10%

95435	1
95950	1
95488	1
95229	1
95589	1
94971	1
95537	1
95420	1
95606	1
95017	1
95930	1
95044	1
96033	1
96090	1
93673	1
95613	1
95675	1
95232	1
93645	1
95558	1
93450	1
96065	1
94576	1
95970	1
93633	1
95554	1
94938	1
94548	1
95941	1
96087	1
95257	1
95674	1
95039	1

95033	0.09%
95247	0.09%
95665	0.09%
93446	0.09%
95070	0.09%
95663	0.09%
95669	0.09%
95685	0.09%
95329	0.09%
93442	0.08%
93465	0.08%
94574	0.08%
94515	0.07%
94563	0.07%
95316	0.06%
94954	0.06%
95623	0.06%
94930	0.05%
95407	0.05%
93428	0.05%
95820	0.05%
95368	0.05%
95240	0.05%
95404	0.05%
94952	0.04%
95315	0.04%
95357	0.04%
95624	0.03%
95828	0.03%
96019	0.03%
95835	0.03%
95621	0.02%
95842	0.02%

95659	1
95922	1
95043	1
93608	1
93920	1
95387	1
95565	1
95553	1
96069	1
96008	1
94933	1
95369	1
95979	1
95466	1
95528	1
95701	1
95526	1
95937	1
94973	1
95449	1
93249	1
94956	1
95245	1
95452	1
94970	1
93424	1
95525	1
95246	1
94957	1
95421	1
94305	1
95319	1
93426	1

94703	0.02%
95242	0.02%
95356	0.02%
95817	0.02%
95826	0.02%
95472	0.02%
95630	0.01%
95822	0.01%
95815	0.01%
95819	0.01%
95824	0.01%
95632	0.01%
95816	0.01%
95354	0.01%
95864	0.01%
95492	0.01%
96001	0.01%
95355	0.01%
95834	0.01%
95351	0.01%
95307	0.01%
95831	0.01%
95757	0.01%
95403	0.01%
95823	0.01%
95350	0.01%
95747	0.00%

95663	1
95669	1
95329	1
95316	1
95623	1
95315	1
95357	1
96019	1
95817	1
95815	1
95819	1
95824	1
95632	1
95816	1
95354	1
95864	1
95492	1
96001	1
95834	1
95351	1
95307	1
95831	1
95757	1
95403	1
95823	1
95350	1
95747	1

Mar-20	
ZIP CODE	DISCONNECTION RATE
	2.86%
	2.13%
	1.92%

Mar-20	
ZIP CODE	TOTAL DISCONNECTIONS
94565	120
93309	93
94928	89

	1.49%
95075	1.49%
95571	1.45%
95494	1.27%
	1.18%
	1.16%
95957	1.03%
95558	1.00%
95559	0.97%
95202	0.93%
95960	0.90%
93652	0.78%
95454	0.77%
95140	0.77%
93239	0.76%
93650	0.70%
95573	0.68%
95449	0.67%
95950	0.66%
94607	0.65%
93243	0.65%
95229	0.65%
95653	0.62%
95562	0.62%
95589	0.61%
95485	0.58%
94589	0.58%
95560	0.58%
95464	0.58%
95422	0.57%
95930	0.56%
94928	0.55%
94704	0.53%

94553	80
95687	79
94607	76
94590	75
94601	69
95207	69
93727	62
94577	60
94589	55
94603	53
94903	53
94954	53
93906	53
95206	53
94591	53
93308	53
94538	52
95476	50
94112	50
93304	49
94509	49
94015	48
94704	47
94124	47
95991	47
94602	46
95691	46
93726	46
94114	46
94533	46
94703	45
95688	45
95422	44

93673	0.53%
95232	0.52%
94603	0.52%
96075	0.51%
94590	0.50%
94703	0.49%
93930	0.49%
93249	0.49%
93624	0.48%
95636	0.47%
95405	0.47%
95231	0.47%
93665	0.45%
94903	0.44%
94124	0.44%
95684	0.43%
94601	0.43%
95612	0.43%
94553	0.42%
93452	0.41%
94565	0.40%
93424	0.40%
93309	0.40%
94621	0.40%
95528	0.40%
93701	0.40%
95605	0.39%
93301	0.39%
95953	0.39%
95547	0.38%
94954	0.38%
94949	0.38%
94709	0.38%

95405	44
93702	42
94010	42
95616	41
95204	40
94401	40
95376	40
94110	40
94621	39
95409	39
95928	39
93612	38
94546	38
93720	38
94578	36
93313	36
93306	36
93305	35
95117	35
95993	35
93705	35
95336	34
93710	33
95340	33
94044	33
93311	32
95008	32
95341	31
95210	31
95112	31
95202	30
94134	30
95205	30

94602	0.37%
95341	0.37%
95656	0.37%
96022	0.37%
93206	0.37%
95203	0.37%
95207	0.36%
94577	0.35%
95246	0.35%
94542	0.35%
93643	0.35%
93622	0.35%
93702	0.35%
95204	0.34%
95012	0.34%
95687	0.34%
95922	0.34%
95691	0.34%
95659	0.34%
95415	0.33%
93621	0.33%
93725	0.33%
95409	0.33%
96084	0.33%
95428	0.32%
95476	0.32%
94401	0.32%
95423	0.32%
93641	0.32%
95991	0.31%
93618	0.31%
95688	0.31%
94020	0.31%

93706	30
93245	30
95116	30
95404	30
93458	29
94582	29
94566	29
95926	29
93446	29
95062	28
93711	28
93618	27
94947	27
95603	27
93638	27
95128	27
94804	27
94583	26
93307	26
94568	26
93722	26
94949	25
93635	25
94080	25
94541	25
95035	25
93301	24
96022	24
95219	24
93657	24
94131	24
95023	24
94806	24

93201	0.31%
93305	0.31%
93440	0.31%
93304	0.31%
95442	0.30%
93906	0.30%
93726	0.30%
95206	0.30%
95117	0.30%
93640	0.30%
93721	0.30%
95551	0.30%
95943	0.29%
94702	0.29%
93924	0.29%
93710	0.29%
93434	0.29%
94947	0.28%
94134	0.28%
95993	0.28%
95518	0.28%
95965	0.28%
95205	0.28%
93705	0.28%
95947	0.27%
93212	0.27%
93706	0.27%
95959	0.27%
93245	0.27%
95540	0.27%
93648	0.27%
94591	0.27%
94705	0.27%

93725	23
93662	23
96007	23
95482	23
95209	23
93312	23
95014	23
94702	22
95959	22
93703	22
95129	22
93930	21
95203	21
94510	21
95973	21
93455	21
94605	21
93611	21
95605	20
94709	20
95965	20
95212	20
94597	20
93704	20
95020	20
94536	20
94402	19
94588	19
94520	19
94560	19
94521	19
94087	19
94544	19

93308	0.26%
95212	0.26%
95215	0.26%
93266	0.26%
95975	0.26%
95951	0.26%
95210	0.26%
93609	0.26%
95322	0.26%
96035	0.26%
95917	0.26%
93263	0.26%
93662	0.25%
95928	0.25%
94114	0.25%
95222	0.25%
94015	0.25%
93620	0.25%
93727	0.25%
95912	0.25%
94578	0.25%
93612	0.24%
94931	0.24%
95627	0.24%
93268	0.24%
96007	0.24%
93675	0.24%
95360	0.24%
95982	0.24%
94010	0.24%
93626	0.24%
95220	0.24%
95340	0.24%

95123	19
94542	18
95215	18
94619	18
95370	18
95337	18
95667	18
95126	18
93619	17
94606	17
94705	16
93263	16
95122	16
94404	16
95037	16
94611	16
93701	15
95540	15
94127	15
93314	15
94596	15
94559	15
95348	15
94103	15
94901	15
95127	15
95648	15
95953	14
93268	14
96021	14
93907	14
95377	14
94585	14

94112	0.24%
93204	0.24%
94538	0.23%
95116	0.23%
95603	0.23%
93458	0.23%
93625	0.23%
94044	0.23%
95376	0.23%
95641	0.23%
94546	0.22%
96021	0.22%
93313	0.22%
95935	0.22%
95685	0.22%
95629	0.22%
95616	0.22%
93615	0.22%
95219	0.21%
93728	0.21%
95254	0.21%
95692	0.21%
94509	0.21%
93703	0.21%
95542	0.21%
95336	0.21%
95482	0.20%
93638	0.20%
93657	0.20%
95388	0.20%
93646	0.20%
93667	0.20%
94127	0.20%

95407	14
95301	14
94952	14
94561	14
94608	14
95060	14
94513	14
93454	13
95945	13
95901	13
94587	13
93212	12
93728	12
93280	12
95966	12
93637	12
95765	12
95076	12
95338	11
93610	11
94563	11
95620	11
95132	11
93422	11
95111	11
94610	11
93648	10
95360	10
95437	10
94564	10
93444	10
93654	10
95618	10

95320	0.20%
95338	0.20%
95404	0.20%
95062	0.20%
93720	0.19%
94582	0.19%
95128	0.19%
93311	0.19%
94402	0.19%
93907	0.19%
95526	0.19%
94510	0.19%
95236	0.19%
93449	0.19%
93610	0.19%
94533	0.19%
94619	0.19%
93280	0.18%
94131	0.18%
94951	0.18%
94597	0.18%
94566	0.18%
93737	0.18%
94583	0.18%
95948	0.18%
94804	0.18%
93635	0.18%
95669	0.18%
95926	0.17%
95209	0.17%
93636	0.17%
95005	0.17%
95018	0.17%

95361	10
95125	10
93650	9
95562	9
93622	9
95012	9
93640	9
95322	9
94931	9
95320	9
93449	9
94041	9
95519	9
95746	9
93405	9
94612	9
94803	9
95501	9
93901	9
95682	9
95380	9
94531	9
95464	8
95423	8
93924	8
93620	8
95388	8
93636	8
95130	8
94065	8
93630	8
94519	8
93950	8

94710	0.17%
93711	0.17%
93704	0.17%
95690	0.16%
95988	0.16%
95008	0.16%
95130	0.16%
94563	0.16%
94588	0.16%
93651	0.16%
93306	0.16%
93616	0.16%
95703	0.15%
94065	0.15%
93446	0.15%
93314	0.15%
95129	0.15%
95437	0.15%
95112	0.15%
95620	0.15%
95377	0.15%
93921	0.15%
94596	0.15%
95452	0.14%
94520	0.14%
95634	0.14%
94564	0.14%
95973	0.14%
94585	0.14%
93647	0.14%
95370	0.14%
94110	0.14%
95023	0.14%

94545	8
94132	8
95677	8
94014	8
94040	8
94086	8
95454	7
95573	7
95684	7
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94707	7
93433	7
95963	7
95776	7
95131	7
95070	7
94066	7
95136	7
95485	6
93643	6
93434	6
95222	6
95220	6
93204	6
93625	6
94710	6
95988	6
95304	6
95946	6
93631	6
93442	6
93923	6
95602	6

95457	0.14%
93455	0.14%
94559	0.14%
95665	0.14%
95337	0.14%
94707	0.13%
95689	0.13%
93630	0.13%
95304	0.13%
94041	0.13%
95249	0.13%
95938	0.13%
95122	0.13%
95946	0.13%
95348	0.13%
95519	0.13%
93433	0.13%
94605	0.13%
95525	0.12%
93444	0.12%
93234	0.12%
93611	0.12%
94560	0.12%
95458	0.12%
94806	0.12%
94521	0.12%
93644	0.12%
95407	0.12%
95746	0.12%
95667	0.12%
95963	0.12%
95642	0.12%
95327	0.12%

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95133	6
94085	6
95121	6
94518	6
94063	6
94549	6
93401	6
94102	6
94523	6
95695	6
95762	6
94550	6
95442	5
93721	5
95685	5
93646	5
95018	5
93644	5
93730	5
93614	5
94089	5
94945	5
95110	5
95330	5
94801	5
94609	5
94530	5
94555	5
95134	5
94070	5
94534	5
94558	5

94519	0.12%
93312	0.12%
93619	0.12%
93250	0.11%
94080	0.11%
93454	0.11%
95945	0.11%
95046	0.11%
95623	0.11%
95333	0.11%
95301	0.11%
94541	0.11%
95113	0.11%
93307	0.11%
93654	0.11%
94568	0.11%
93405	0.11%
93730	0.11%
95126	0.11%
94612	0.11%
93601	0.11%
94606	0.11%
95014	0.11%
94952	0.10%
94404	0.10%
93953	0.10%
93950	0.10%
93465	0.10%
95618	0.10%
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93631	0.10%
94561	0.10%
95035	0.10%

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95560	4
95231	4
93609	4
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93675	4
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93647	4
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93210	4
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95490	4
95066	4
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93955	4
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95356	4
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94002	4
94061	4
93940	4
94551	4
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94501	4

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95127	0.09%
94803	0.09%
95033	0.09%
95255	0.09%
94608	0.09%
94611	0.09%
95132	0.09%
94087	0.09%
94089	0.09%
93923	0.09%
93210	0.09%
95501	0.09%
95776	0.09%
93901	0.09%
94545	0.09%
93422	0.08%
94132	0.08%
94708	0.08%
95252	0.08%
94544	0.08%

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93243	3
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93424	3
95246	3
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95947	3
96035	3
95917	3
95627	3
95982	3
93615	3
95236	3
94951	3
93737	3
93921	3
95665	3
95327	3
93250	3
93953	3
95033	3
93436	3
95451	3
94503	3
94965	3
94960	3
95363	3
94303	3

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95602	0.08%
95765	0.08%
95060	0.08%
95123	0.08%
95426	0.08%
94536	0.08%
95361	0.08%
93203	0.08%
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95365	0.08%
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95633	0.08%
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95677	0.08%
95131	0.08%
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95490	0.07%
95066	0.07%
95949	0.07%
95258	0.07%
94945	0.07%
94505	0.07%
95648	0.07%
95110	0.07%
94610	0.07%
95330	0.07%
95133	0.07%
95460	0.07%
94531	0.07%
95932	0.07%
95346	0.07%

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95961	3
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96001	3
94062	3
94595	3
96002	3
96080	3
93905	3
94116	3
96003	3
95571	2
95494	2
95558	2
95612	2
95528	2
95547	2
93206	2
95415	2
94020	2
93440	2
95551	2
95975	2
95951	2
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95641	2
95542	2
93667	2
95669	2
95634	2
95457	2
95249	2
95938	2

93436	0.06%
94513	0.06%
95366	0.06%
95045	0.06%
94085	0.06%
95121	0.06%
95070	0.06%
95119	0.06%
94587	0.06%
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95019	0.06%
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93723	0.06%
94518	0.06%
93656	0.06%
96073	0.06%
94063	0.06%
95324	0.06%
94014	0.06%
94549	0.05%
93602	0.05%
95451	0.05%
95073	0.05%
94930	0.05%
94040	0.05%
95076	0.05%
95713	0.05%
94503	0.05%
94005	0.05%
93427	0.05%
94965	0.05%
94801	0.05%
95368	0.05%

93234	2
95458	2
95046	2
95623	2
95113	2
95969	2
95932	2
95119	2
93723	2
95073	2
94930	2
95713	2
95368	2
93927	2
94939	2
95010	2
95453	2
94805	2
95391	2
94579	2
95367	2
95354	2
93933	2
94598	2
95003	2
95148	2
95820	2
95831	2
95822	2
94539	2
95124	2
95823	2
95758	2

95125	0.05%
94609	0.05%
94960	0.05%
95709	0.05%
95521	0.05%
93401	0.05%
94066	0.05%
95247	0.05%
95136	0.05%
94530	0.05%
95363	0.04%
95470	0.04%
93926	0.04%
93927	0.04%
94102	0.04%
93430	0.04%
94580	0.04%
93955	0.04%
94939	0.04%
94555	0.04%
94303	0.04%
94706	0.04%
94523	0.04%
95631	0.04%
95695	0.04%
95010	0.04%
95658	0.04%
95503	0.04%
95134	0.04%
95467	0.04%
94070	0.04%
94027	0.04%
94086	0.04%

94109	2
	1
	1
	1
	1
	1
	1
	1
95559	1
93652	1
95140	1
95950	1
95229	1
95653	1
95589	1
95930	1
93673	1
95232	1
96075	1
93624	1
93665	1
93452	1
95656	1
95922	1
95659	1
93621	1
96084	1
93641	1
93201	1
95943	1
95518	1
93266	1
95935	1
95629	1

95453	0.04%
95315	0.04%
94805	0.04%
95356	0.04%
95032	0.04%
94002	0.04%
94534	0.04%
95228	0.04%
95762	0.04%
95832	0.03%
95961	0.03%
94547	0.03%
95391	0.03%
94550	0.03%
94572	0.03%
95065	0.03%
94579	0.03%
93463	0.03%
95694	0.03%
96001	0.03%
94062	0.03%
95640	0.03%
94061	0.03%
94595	0.03%
93241	0.03%
93940	0.03%
95666	0.03%
94551	0.03%
96002	0.03%
95240	0.03%
95367	0.03%
93428	0.03%
96080	0.02%

95254	1
95526	1
95690	1
93651	1
93616	1
95703	1
95452	1
95689	1
95525	1
95333	1
93601	1
94111	1
93660	1
94038	1
95255	1
95461	1
95426	1
95365	1
95633	1
95536	1
95258	1
95460	1
95346	1
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95019	1
95614	1
93656	1
96073	1
95324	1
93602	1
94005	1
93427	1

94904	0.02%
94925	0.02%
95354	0.02%
93905	0.02%
94517	0.02%
95334	0.02%
95350	0.02%
93960	0.02%
93933	0.02%
94558	0.02%
94019	0.02%
94116	0.02%
94501	0.02%
95355	0.02%
96003	0.02%
94598	0.02%
94507	0.02%
95003	0.02%
94920	0.02%
95148	0.02%
95820	0.02%
93402	0.02%
94108	0.02%
95358	0.01%
95831	0.01%
95822	0.01%
95135	0.01%
95815	0.01%
95824	0.01%
94539	0.01%
95124	0.01%
94105	0.01%
95823	0.01%

95709	1
95247	1
95470	1
93926	1
93430	1
95631	1
95658	1
95467	1
94027	1
95315	1
95228	1
95832	1
94572	1
95065	1
93463	1
95694	1
95640	1
93241	1
95666	1
93428	1
94904	1
94925	1
94517	1
95334	1
93960	1
94019	1
94507	1
94920	1
93402	1
94108	1
95358	1
95135	1
95815	1

95818	0.01%
95242	0.01%
95758	0.01%
95351	0.01%
95118	0.01%
95307	0.01%
95828	0.01%
95757	0.01%
95051	0.01%
94109	0.01%
94107	0.01%
94025	0.01%
94403	0.01%
94115	0.01%
94121	0.01%
94117	0.00%
94122	0.00%
95747	0.00%

95824	1
94105	1
95818	1
95242	1
95351	1
95118	1
95307	1
95828	1
95757	1
95051	1
94107	1
94025	1
94403	1
94115	1
94121	1
94117	1
94122	1
95747	1

Apr-20	
ZIP CODE	DISCONNECTION RATE

Apr-20	
ZIP CODE	TOTAL DISCONNECTIONS

*A disconnect moratorium was put into place starting 3/13/2020 due to COVID-19

May-20	
ZIP CODE	DISCONNECTION RATE

May-20	
ZIP CODE	TOTAL DISCONNECTIONS

*A disconnect moratorium was put into place starting 3/13/2020 due to COVID-19

Jun-20	
ZIP CODE	DISCONNECTION RATE

Jun-20	
ZIP CODE	TOTAL DISCONNECTIONS

*A disconnect moratorium was put into place starting 3/13/2020 due to COVID-19

Jul-20	
ZIP CODE	DISCONNECTION RATE

Jul-20	
ZIP CODE	TOTAL DISCONNECTIONS

*A disconnect moratorium was put into place starting 3/13/2020 due to COVID-19

Aug-20	
ZIP CODE	DISCONNECTION RATE

Aug-20	
ZIP CODE	TOTAL DISCONNECTIONS

*A disconnect moratorium was put into place starting 3/13/2020 due to COVID-19

Sep-20	
ZIP CODE	DISCONNECTION RATE

Sep-20	
ZIP CODE	TOTAL DISCONNECTIONS

*A disconnect moratorium was put into place starting 3/13/2020 due to COVID-19

Oct-20	
ZIP CODE	DISCONNECTION RATE

Oct-20	
ZIP CODE	TOTAL DISCONNECTIONS

*A disconnect moratorium was put into place starting 3/13/2020 due to COVID-19

Section 8 - Interim measures information

2020 Residential Disconnections Limitation Goal*		
2017 Disconnection Rate	A	5.41%
PG&E's Total Residential Customer Population (as of 12/01/2018)	B	5,424,692
2020 Disconnections Limitation Goal (A x B = C) <=	C	293,475

On the following dates, PG&E invoked temperature related limits on disconnections in one or more cities:	
Month	Days
Jan-20	6th, 7th, 8th, 9th, 10th, 13th, 14th, 15th, 16th, 17th, 21st, 22nd, 23rd, 27th, 28th, 29th, 30th, 31st
Feb-20	3rd, 4th, 5th, 6th, 7th, 10th, 11th, 12th, 13th, 14th, 18th, 19th, 20th, 21st, 24th, 26th, 27th, 28th
Mar-20	2nd, 3rd, 4th, 5th, 6th, 9th, 10th, 11th, 12th**
Apr-20	See footnote**
May-20	See footnote**
Jun-20	See footnote**
Jul-20	See footnote**
Aug-20	See footnote**
Sep-20	See footnote**
Oct-20	See footnote**
Nov-20	
Dec-20	

Average amount owed of customers who were disconnected	
Month	Average Amount
Jan-20	\$606.13
Feb-20	\$644.64
Mar-20	\$671.07
Apr-20	N/A
May-20	N/A
Jun-20	N/A
Jul-20	N/A
Aug-20	N/A
Sep-20	N/A
Oct-20	N/A
Nov-20	
Dec-20	

* As provided in Ordering Paragraph 1a of D.18-12-013

** A disconnect moratorium was put into place starting 3/13/2020 due to COVID-19